

Suitable and easy maintenance of your ceramic or porcelain tiles, is just as important as your original decision to purchase and have installed your choice of tiles.

You are obviously expecting long term performance and pleasing appearance.

Your aim should be to:

- Keep your tiles clean and maintain them in a pleasing and hygienic condition.
- Maintain the surface to retain the initial surface performance attributes.
- Remedy any potential situation that may permanently damage the surface

To do this effectively we recommend these few tips:

- Use door mats to keep abrasive dirt & sand off your tiles
- Vacuum before you clean. It's a great way to remove all the loose dirt from the surface of your tiles & the grout joints.
- Use non-abrasive & soapless cleaners. Vinegar & warm water is a proven & natural way to maintain your tiles. If you have stubborn spots try a paste of bicarbonate of soda & water, or contact us for specific cleaning advice.
- Please keep in mind, nothing is indestructible. Due care should be taken to protect your floor from furniture scrapes, spiked shoes & heavy items being dropped.

Initial Clean after Installation

Obviously, the initial clean after installation will require a more concerted effort as there will always be a bit of grout haze present. (The installer should not leave any adhesive or grout residue on the tile surface)

The major portion of these contaminates will be able to be removed using easily available household cleaning agents with perhaps the necessity to use scrapers / scouring pads in hard to reach positions.

Use non-metallic type scourers only as metal may leave metallic marks.

Care must be taken with gold, silver, platinum type finishes as they are relatively soft and do require particular care. Some hand made, partially glazed or lower fired items such as metallic features & mosaics etc. may need care so as not to affect the surface. Do not use abrasive cleaners, scouring pads ect. on these products.

In all cases of treatment with cleaning materials, follow up with a thorough water washing.

Grout & Joint Cleaning

All internal corners, tiling edges, grout lines and movement joints from time to time will require some extra attention so as to ensure that no build up of contaminates occur. These areas may require specific cleaning with cleaners and scourers to return them to their original appearance.

Mould or discolouration is basically the result of lack of removal of soap, shampoo and other contaminates left in corners that dry and build up. If this occurs, scouring the area will be necessary even scraping off these items out of corners may be required. Please try this with bicarbonate of soda & water or vinegar at first. If you need a chemical cleaner, please contact us for advice.

Tiles and similar finishes require regular cleaning so that contaminates do not build up.

They are ideal finishes but they do not clean themselves.