



# **NDIS Terms Of Service Agreement**

**For Your Mind Boxes**

**Easy English Version**

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# Disclaimer

For Your Mind Boxes will not be held liable for any out-of-pocket costs/cancelled orders/rejected invoices should the order be deemed inappropriate by NDIS/NDIA. To avoid the above please order items that are relevant to your plan goals.

# Who is this agreement for?



**This service  
agreement is  
between**



**Me  
The participant**



**And  
For Your Mind Boxes**

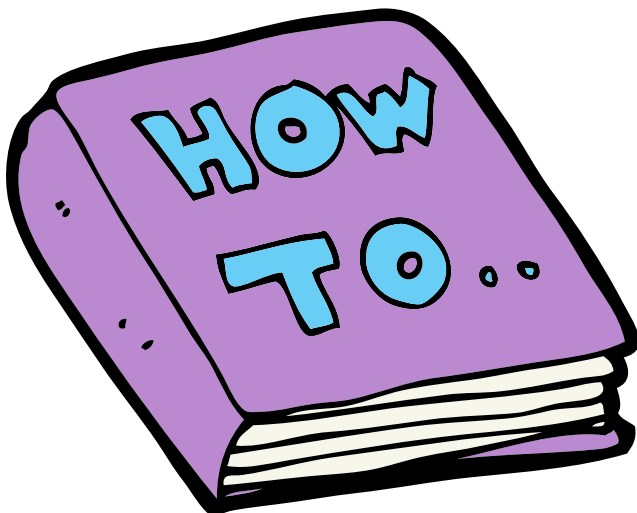
# Purpose of Agreement



**This agreement will help me with any questions I have**



**It will help me to understand how I can use my NDIS funding to buy a Mental Health Box**



**And show me the steps to buy my own Mental Health Box**

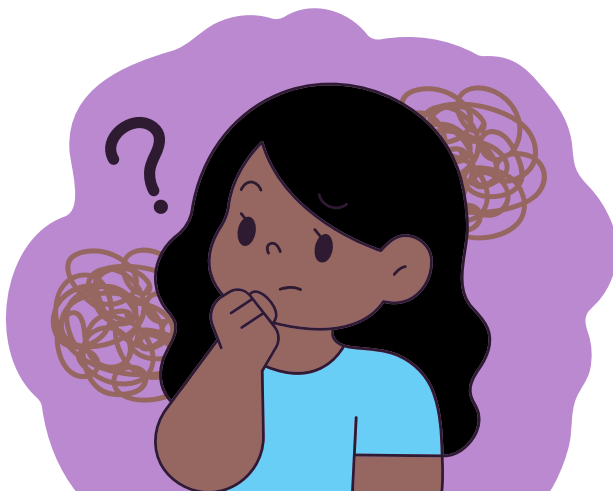
# What can I buy?



**This agreement will help me to understand what I can buy**



**And what I can't buy using my NDIS funding**



**And explain the reasons why I can't buy some things**

# Definitions



**A Mental Health  
Box means**



**A box filled with  
Mental Health  
Tools**

Example Toolbox



**A Mental Health  
Tool is an  
individual product  
that you use to  
help your Mental  
Health**

Example product



# Definitions



**Building your  
Mental Health Box  
means making an  
order**



**Self-Managed  
means you manage  
your NDIS funds**



**Plan-Managed  
means someone  
else manages your  
NDIS funds**

# What happens to my information?



**We only use your information to process orders**



**Your information will remain private and confidential**



**We store your information securely with locked computers**

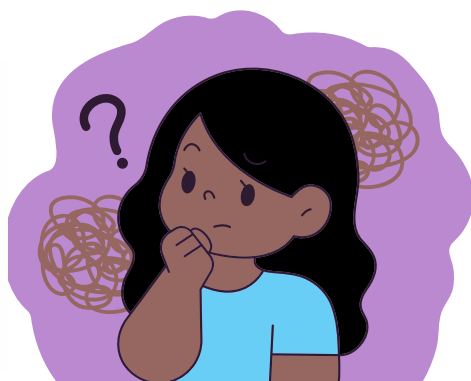
# Can my NDIS plan fund a Mental Health Box?



**Yes if you are  
Self-Managed**



**Yes if you are  
Plan-Managed**



**Not sure? Ask your  
Support  
Coordinator,  
Occupational  
Therapist or LAC**

# NDIS can help me to buy Mental Health Tools that help me with



**Achieving my NDIS  
goals**



**Assist with daily  
living tasks**



**Accessing the  
community**

# **NDIS can help me to buy Mental Health Tools that help me with**



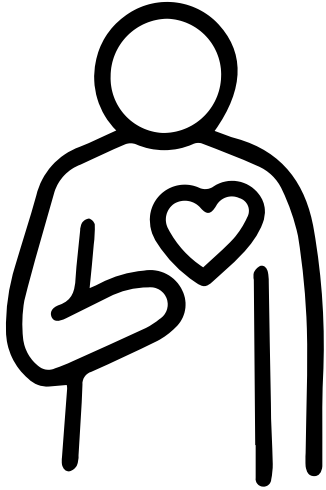
**Increasing my  
independence**



**My therapeutic  
supports**

**All products chosen must be  
'reasonable and necessary'**

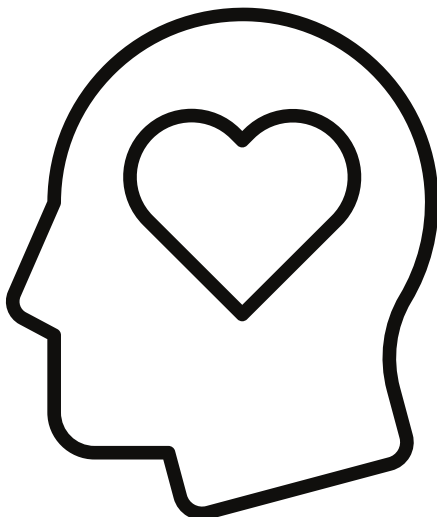
# **NDIS can help me to buy Mental Health Tools that help me with**



**Personal care**



**Personal safety**



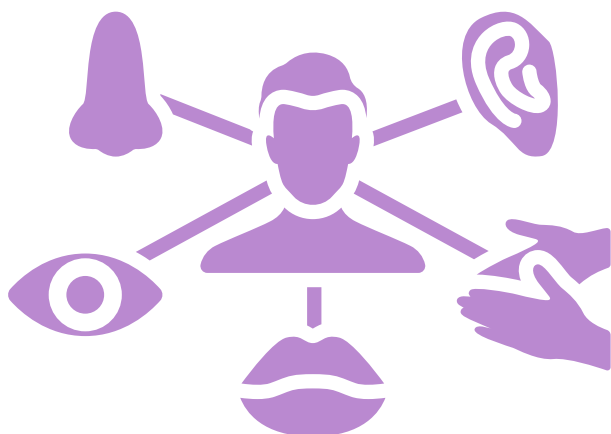
**Develop healthy  
coping strategies**

# My NDIS plan can fund Mental Health Tools such as

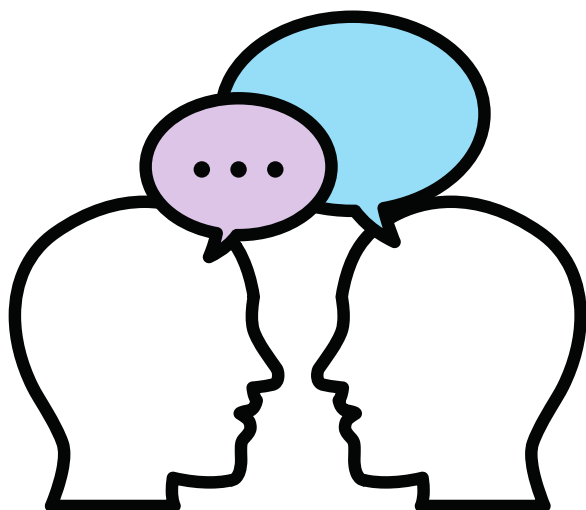


Example product

**Resources to encourage mental wellness and wellbeing**



**Sensory tools**



**Communication assistive aids**

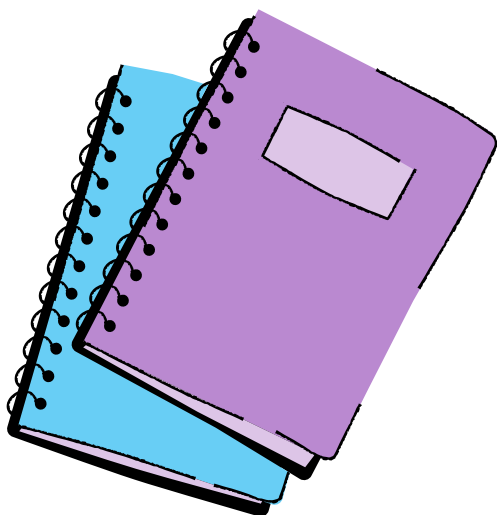
# My NDIS plan cannot fund Mental Health Tools such as



**Food and drinks  
like Lollies and Tea**



**Luxury items like  
Candles and  
Essential Oils**



**And other everyday  
items such as  
Notebooks and  
Pens**

Guided Journals can be purchased as they are communication assistive tools





# How to build your Mental Health Box



**Tick the box that  
says you have read**

**and**



**agree to the Terms  
Of Service  
Agreement**

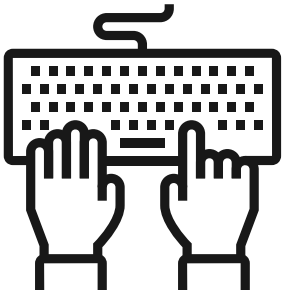


**Read and tick the  
next box if you  
agree**

**If you do not check both boxes, your  
order will be canceled**

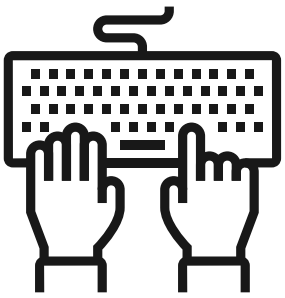
# How to build your Mental Health Box

Type in your

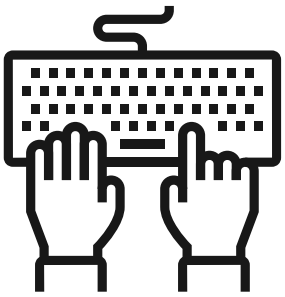


**Name**

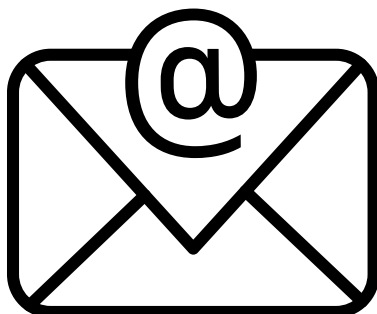
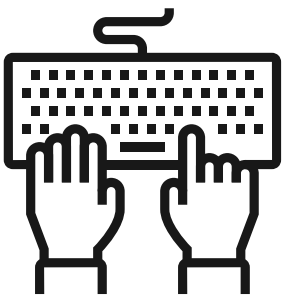
**Name**  
As known by NDIS



**NDIS Number**



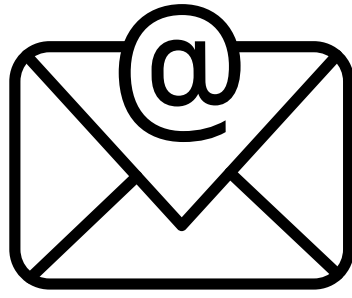
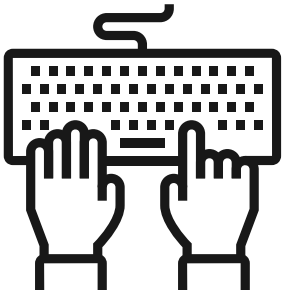
**Home Address**  
As known by NDIS



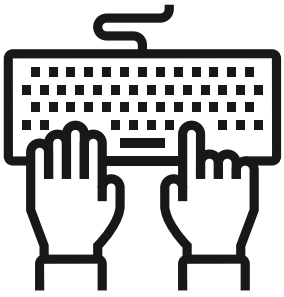
**Plan Managers**  
**Email**  
or request an invoice if self-  
managed

# How to build your Mental Health Box

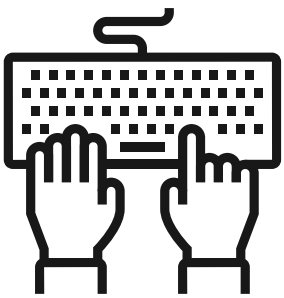
Type in your



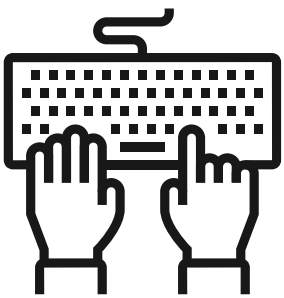
Your Email Address



Your allergies, if  
you have any



Your triggers, if you  
have any

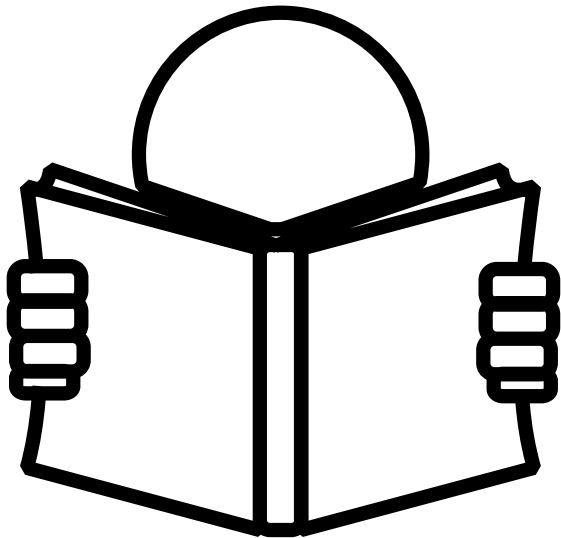


Your favourite  
things, like colours  
or smells

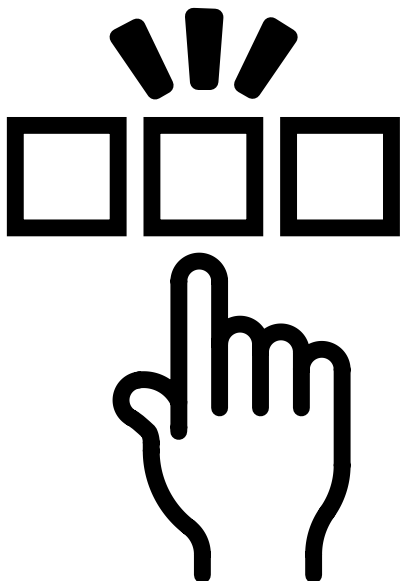
# How to build your Mental Health Box

Next >

Click 'Next'



Read the  
description at the  
top of the page



Select your Mental  
Health Tools to add  
to your Toolbox

# How to build your Mental Health Box

**Complete**

**Click 'Complete'**

**Information**

**Fill in your  
information**



**PLAN-MANAGED**  
**At payment, select  
NDIS**



**SELF-MANAGED**  
**Make payment  
using your chosen  
method**

**Please only select  
STANDARD shipping**

# If you need help building your Mental Health Box, ask your



**Support Coordinator**

Or

**Occupational Therapist**

Or

**LAC**

Or

**Psychologist**

Or

**Support Worker**

Or

**Family or friend**

Or

**For Your Mind Boxes**

**for help**

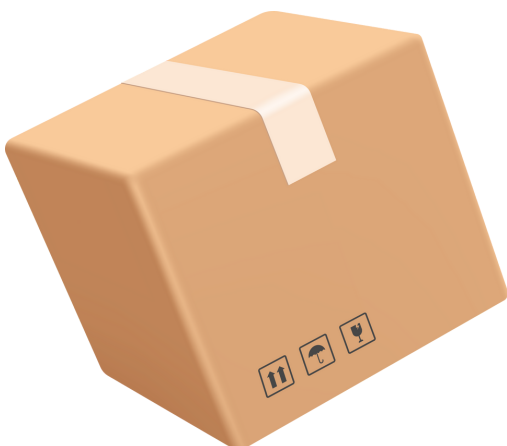
# I'm Plan-Managed, what happens next?



**We will create an invoice for you to send to your plan manager**



**Your Plan-Manager will pay the invoice within 14 business days**



**Once paid, we will ship your order within 5 business days**



# I'm Self-Managed, what happens next?



**We will create an invoice for you and send it to you via email**



**You will upload the invoice to the NDIS portal for reimbursement**



**We will ship your order to you within 5 business days**



# Frequently Asked Questions



## **How often can I order?**

Please speak to your Support Coordinator, Occupational Therapist or LAC.

## **How much can I spend?**

Please speak to your Support Coordinator, Occupational Therapist or LAC.

## **Can I buy something for someone else using my NDIS funding?**

No, you can only use your funding to buy Mental Health Tools for YOU.

## **Why can I only select Standard Shipping?**

This is an NDIS recommendation.

## **Why did you make changes to NDIS ordering?**

To comply with NDIS consumable standards and rules.

**For more information, please refer to our website or contact us via email [foryourmindboxes@gmail.com](mailto:foryourmindboxes@gmail.com)**