

CannonKeys has been working hard to bring our customers an affordable aluminum keyboard with great sound and feel. We're proud to offer our new budget keyboard, the Bakeneko65.

To drive down cost, we explored different manufacturing processes, specifically how we color our keyboards. To make the savings most impactful, certain compromises had to be made on finish quality. The result is a fully customizable painted cast aluminum keyboard that delivers fantastic sound and feel, regardless of price point.

We hope you're pleased with not just the value of the keyboard, but the entire experience.

### **Surface finish expectations:**

Uneven paint in the interior of the case (not seen when the built), minor surface blemishes, and paint issues particularly around the USB port are normal and to be expected, as long as they do not impede the functioning of the keyboard. Some visible streaking in the paint is acceptable, however deep grooves are not.

### **Acceptable blemishes**

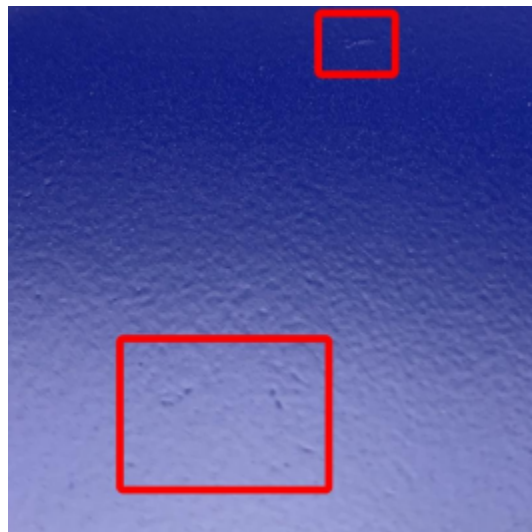
**Small visible blemish on keyboard edge.**



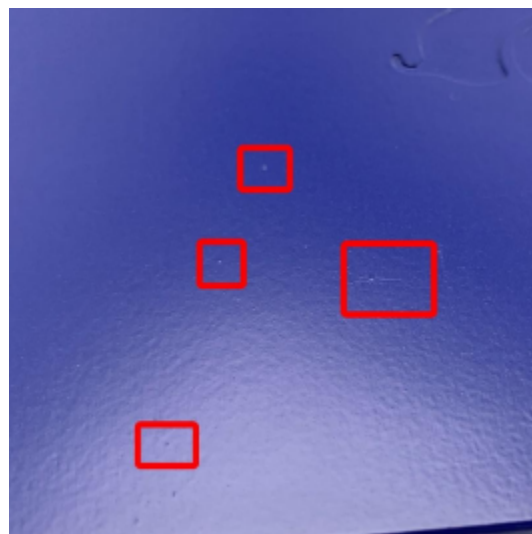
**Small visible blemish on keyboard edge.**



**Small pitting on surface.**



**Small pitting on surface.**



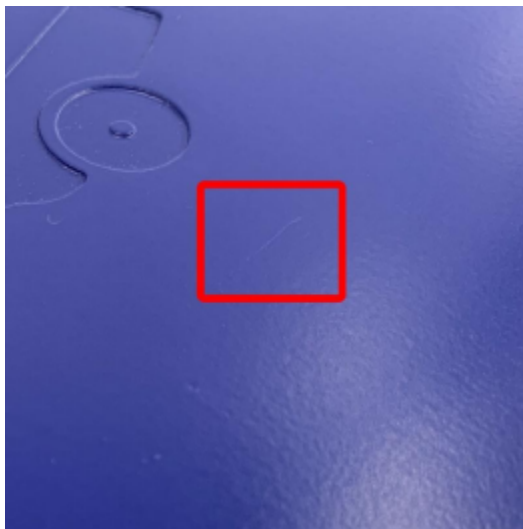
**Uneven paint/marks around USB port that do not affect functionality.**



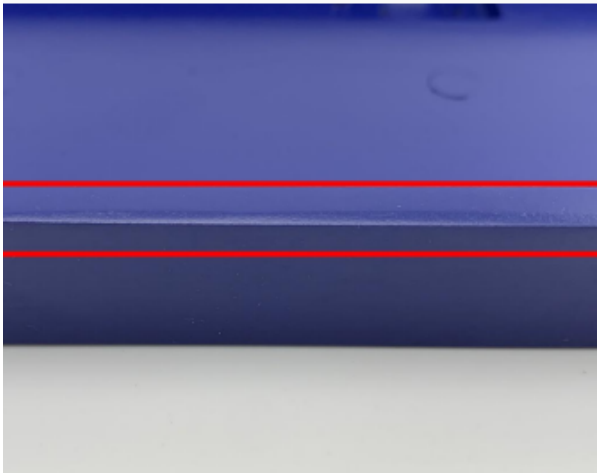
**Interior paint coverage lacking that is not seen when assembled.**



**Small scratches on paint surface.**



**Slightly uneven edges.**



**Paint blemish not seen on top surface**



**B Stock Examples**

**Medium to large pitting on surface.**



**Visible dent on surface.**



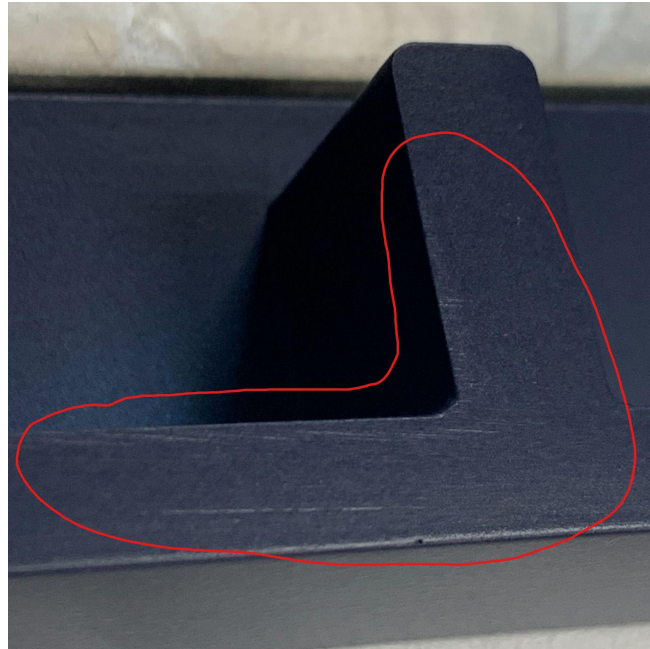
**Visible edge warping that does not impede usability of the keyboard.**



**Large edge inconsistencies.**



**Visible scratching on the surface.**



If you are unhappy with the quality of the unit you receive, please email [support@cannonkeys.com](mailto:support@cannonkeys.com) with photos demonstrating why. Each keyboard we had made was inspected by hand by our team and put before an **accept/reject** decision, but we are by no means perfect. We can't guarantee we'll replace your keyboard - but we promise we'll give it a second look to see if we made a mistake, or if you were sent a defect that passes the bar.