

Studio Address: 42307 Osgood Road, Unit L, Fremont, CA 94539 Mailing Address: 43575 Mission Boulevard, #616, Fremont, CA 94539 (510) 659-1319 www.starstrucktheatre.org

# StarStruck Theatre Costume Rental Policies

StarStruck Theatre is a youth community theatre organization that prides itself on producing the highest possible caliber productions. To that end, we offer costume rentals to other responsible community and school organizations. We know you understand the time, effort, and love put in the production of costumes and know that replacement is next to impossible. We know you will care for the garments we are renting to you.

#### Minimum Rental

As this is not our primary business, we can only accommodate rentals of \$300 or more.

## Rental Fees

Rental fees are computed on a per-piece basis for your production period, tech week through closing. If the production period exceeds 4 weeks, an additional fee may apply. All shipping charges must be paid by the renter.

## Security Deposit and Payments

Local: All local rentals require a credit card for a security deposit. The credit card will not be charged unless penalties apply. Payment is due at the time of the final costume rental. Final payment must be paid by check. Make payable to StarStruck Theatre. Late fees are assessed at a rate of \$10 per day, per costume.

Out of Town: All out-of-town rentals require a security deposit of half the value of the rental fees, as well as fee payment in full 30 days prior to ship date. Shipping costs will be taken out of the security deposit, and the remainder will be returned to the renter following the return of undamaged costumes.

#### Shipping

Responsibility for all shipping costs belongs to the renter. Shipping costs will be taken out of the security deposit, and the remainder will be returned to the renter following the return of undamaged costumes.

### Cleaning

All costume pieces must be dry-cleaned or laundered prior to return unless otherwise stated. We expect the costumes will be cleaned and maintained during your run. Proof of cleaning is required. Items returned unclean will be assessed an additional charge of \$25 per garment. If costumes require specialty cleaning, the renter will assume responsibility for costs.

## Alterations

Costumes may be altered to fit, but must be returned to their original condition before cleaning and returning. Costumes may NOT be cut, dyed, painted, or permanently altered without written permission from StarStruck Theatre.

#### **Damaged or Lost Costumes**

Normal wear and tear on costumes is expected and will not incur extra charges. Damage beyond normal wear and tear will incur damage charges. Damage charges will be assessed for broken zippers, detached garment pieces, make-up or other permanent stains, or any other damage that renders the costume not rentable. Damage fees include the cost of supplies needed to restore the garment to its original state as well as labor costs. Major damage to costumes, including irreparable tears, major seam damage, damage from pins, or irreversible alterations will be assessed at the replacement value of the costume. Lost costumes will be assessed a lost costume fee of the replacement value of the costume.

## **Return Date**

The return date is 10 days after the close of your show. If you are shipping costumes back, they must be postmarked no later than 10 days after the close of your show.

# Refunds

There are no refunds on rented costumes.

## **Credits**

We ask that you include the following credit in your program: "Costumes provided by StarStruck Theatre, Fremont, CA."

We reserve the right to refuse service to anyone or to limit the number of items rented.