



DUO2 Single Bassinet + Seat Set &
DUO2 Double Bassinet + Seat Set Manual



babybeeonline.com

IMPORTANT! Keep For Future Reference
Australian Safety Standard: AS/NZS 2088:2013



Welcome aboard
and thanks for
choosing Babybee



Read me first

Before we start, there are a few important things that you need to be aware of:

Safety

The safety of your family is our number one priority. Please take the time to carefully read this manual and all warning notices on pages 23-25 before getting started. Incorrect assembly or use can result in serious injury or death.

▲WARNING

To prevent injury from choking, carefully remove and immediately move out of reach all protective packaging. Never leave your child unattended with the pram or packaging.

Return Policy

If you decide that the DUO² is not the perfect pram for you, we offer a free return policy when the pram is returned in original condition and packaging (with no signs of use). Please be mindful of this when unboxing and setting up. Refer to our website for full terms and conditions.

Support

If at any stage you require assistance with set up or use, please refer to the Contact Us menu on our website for support, instructional videos and FAQs. Or feel free to email us anytime at au.support@babybeeonline.com or nz.support@babybeeonline.com.

Enjoy the ride, from all of us at Babybee

⚠ WARNING

When using the stroller in single mode, the double adaptors **MUST NOT** be used



⚠ WARNING

When using the front seat in in parent facing mode the seat **CAN-NOT** be reclined



What's in the box

Please check that you have all the correct parts before getting started.



- | | |
|-----------------------------------|--|
| 1. Stroller Frame + Basket | 8. 1 x UV Cover (located in Seat footrest pocket) |
| 2. 1 x Stroller Seat | 9. 2 x Rear Wheels |
| 3. 1 x Bassinet | 10. 2 x Front Wheels |
| 4. Double Adaptors* | 11. 1 x Seat Liner |
| 5. 1 x Belly Bar | 12. Handlebar Bag |
| 6. 1 x Harness Cover Set | |
| 7. 2 x Rain Covers* | |

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Step 1

Setting up your frame

- 1** To open the frame from the folded position, release the black frame lock located on the side of the frame.



- 2** Lift the handlebar upwards. Place your foot on the brake bar to secure the frame while it opens. Ensure you hear the frame 'click' into place.



- 3** To attach the rear wheels push the release buttons located on the sides of the brake bar and then insert each wheel pin into the sides of the brake bar until you hear a 'click'. Give them a tug to ensure they are attached securely.



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Next, insert each front wheel pin into the center of the socket ensuring you hear them 'click' in. Give each wheel a firm tug to ensure they are secure.

Your frame is now set up



Step 2

Double or single mode?

The Double Bassinet and Stroller Set contains one bassinet and one stroller seat. If you wish to purchase an additional seat or bassinet you can do so on our website.

If you have purchased the DUO2 Single, you will need to purchase Double Adaptors in order to use the pram in double mode.

- 1** When using the stroller in single mode, the double adaptors must not be used. The bassinet or seat can be attached directly into the central connectors.

Note: if using a car capsule, you will always need to first insert the DUO capsule adaptors (sold separately).



- 2** When using the stroller in double mode you will need to first attach the two sets of double adaptors. The first set each attach into the central connectors for the "top position". To remove them simply push the buttons on the side and lift off.

The second set will slide onto the guides at the front of the frame for the "lower position". To remove them you will need to release the tab at the top of the connector before sliding off.



⚠️ WARNING

There is an increased risk of the stroller tipping if used in double mode with only one child in the seat. Please be mindful of this and hold the stroller at all times if you are doing so.

Configurations

The Babybee DUO2 was designed to be as versatile as possible to accommodate the changing needs of your family.

The DUO2 offers over 20 configurations as both a single and double stroller, when used with the double adaptors and DUO2 capsule adaptors.

Single mode



Seat and Bassinet



Configurations

Purchase an additional seat or bassinet, or capsule adaptors on our website to enable the following configurations. If you have purchased the DUO2 Single, you will also need to purchase double adaptors.

2 Seats



2 Bassinets



Car Capsules



Step 3

Setting up your bassinet

1 Using the fabric handles, pull the black metal rods firmly into place. This will give your bassinet its structure. These rods will feel very tight, to ensure they will not become loose and collapse the bassinet during use.



2 Zip up the fabric and insert the bassinet mattress, firmly pressing around all edges



3 Starting from the right side when standing at the foot end of the bassinet, zip the bassinet cover onto the opposite end to the canopy. Then attach the press-studs on the sides of the cover onto the insides of the canopy connectors to hold it in the correct position.



4 To release the canopy, press the round buttons on the side of the canopy frame.

Note: Do not put downward pressure on the canopy until the buttons are completely depressed or it will feel stuck and not move.



Attaching the bassinet to the frame:

Attach the bassinet onto either the central connectors of the frame for single mode or the double adaptors for double mode. To release, lift the bassinet release buttons upwards and lift the bassinet up. The bassinet can face either direction, with parent facing being the preferable option for your child's development.

Step 4

Setting up your seat

- 1 Line up the seat connectors with the frame and press downwards. Listen for the 'click' and ensure it is securely locked in place.



- 2 To recline the seat press the large, round buttons on the sides of the seat connectors and tilt the seat forward or back.



- 3 To remove the seat press the oval buttons on the sides of the seat connectors and lift up.



Note: The seat can be faced in the forward or rear facing position.

⚠️ WARNING

This stroller seats two passengers with a maximum weight limit of 20kg each. The stroller seats are not suitable for children under 6 months. Do not allow your child to climb unassisted into the stroller.

- 4** Next attach the plastic canopy connectors onto the sides of the frame (TIP: attach from top to bottom). You'll notice a round guide on each side, the connectors should attach over these guides.

Note: For additional headroom you can attach the canopy connectors higher up the frame, above the guides.



- 5** Finally, insert the belly bar into the belly bar sockets on the seat frame. Always give the bar a firm tug to ensure its secure.

Note: To remove from one side or both, press the button on the side you want to release, and pull the belly bar out.



⚠️ WARNING

Please ensure that your child correctly wears the fitted and adjusted safety harness at all times with all 5 straps secured. Never leave the harness buckled when not fitted to your child.

Using your DUO

'Normal' usage

Any vehicle with moving parts needs to be used and treated with care and given regular maintenance to remain safe and in good condition. Please be gentle, don't overload it, avoid excessive off-road use and be sure to follow the maintenance instructions on page 20 to keep your DUO2 looking and feeling newer for longer.

Rear brake

When stopped, use the brake at all times by pressing down on the bottom of the red brake paddle with your foot until you feel it click into place. To start travelling again press down on the top of the red lever with your foot to disengage the brake and off you go!

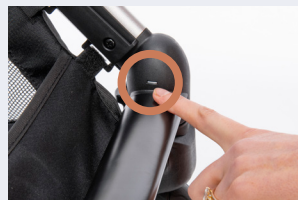


Front swivel wheels

When travelling quickly along straight surfaces or across uneven terrain, the front wheels may spin or cause what's commonly known as "wheel shudder".

To lock the front swivel wheels into place, press down on the wheel lock buttons (located on the back of the wheel sockets). To go back to 360° swivel mode press the buttons up again.

To remove the wheels you will need to use a flat screw driver or similar tool to carefully press in the silver button located on the wheel hub. Please take care whilst doing this.



Rear wheels

To remove the rear wheels, press the button located on the brake bar and pull the wheel off.



Basket

The DUO2 basket has been tested to hold 8kg. Overloading the basket with more weight may cause the basket to break.



Reclining the seat

Press the large, round buttons located on the sides of the seat connectors and recline the seat to the desired position.



Adjusting the footrest

Lift the foot rest and it will click into the highest position. To release, press both footrest buttons simultaneously and lower.

Note: Do not put downward pressure on the footrest until the buttons are completely depressed or it will feel stuck and not move.

Never let children sit on the footrest or climb into the seat using the footrest. Doing so may snap or damage the footrest.



Using your DUO

Safety harness

Always engage the brake before placing your child in the stroller.

To secure the harness:

1. Attach each of the 4 harness straps into the central buckle.
2. Adjust the length of each strap to ensure it fits nice and snug.
3. Always give the harness a tug to ensure it's secure.
4. To release press the button in the middle of the buckle.



⚠ WARNING

Always use the harness when your child is in the stroller. Always adjust the harness appropriately for your child's size.

To lengthen or adjust the harness:

1. Depending on your child's height, thread the shoulder strap through the appropriate slot on the seat.
2. Ensure it is thread through the corresponding slot of the seat liner.
3. Adjust the strap length using the buckle as required.



Seat canopy

Adjust the canopy as needed to protect your child from the sun and wind. For maximum protection, use the zip to extend the canopy to its maximum length. For more headroom move the canopy connectors higher up the frame.



Adjusting the handlebar

Push the button in the middle of the handlebar and pull or push to your desired height. It may require a slight "jiggle" to adjust.



Adjusting the bassinet ventilation

The bassinet has an inbuilt sun visor. Please be gentle when pulling this out to avoid the rod weakening over time. The head end of the bassinet fabric can also be unzipped to expose a mesh panel, allowing additional air flow through the bassinet. Similarly the canopy peekaboo flap can be opened for more air flow.



Supervise your baby in the bassinet at all times. When adjusting the canopy, do not put pressure on the canopy until the buttons are completely depressed or it will stick and not move.

Tips for maintaining your pram

Excessive wear can reduce the effectiveness and safety of your pram. To keep your DUO2 in good working condition and ensure that it lasts as long as possible, it will require regular maintenance and you will need to service your pram every 6 months.

Regular maintenance should include

Inspecting the locking devices, levers, joints, buttons, brakes, wheels, safety harness and fixtures to ensure they are secure, moving freely and in fully working order.

If any parts of the pram have become stiff, difficult to operate or begin to squeak, first ensure that dirt is not the cause. Then try a light application of a sprayable silicone lubricant, ensuring that it penetrates between the components.

Note: Only use lubricant labeled 'Silicone Lubricant', other lubricants can deteriorate the plastic parts of your pram and also attract dirt and dust e.g. DO NOT use standard WD40

We recommend WD-40 SPECIALIST Silicon Lubricant or SCA Silicone Spray available from Supercheap Auto, Bunnings and most hardware stores.

Preventing rust & mold

After exposure to wet or damp conditions (especially trips to the beach, snow or in the rain), leave the pram fully open in a warm, well ventilated environment to prevent rust and mold. You may need to dry with a soft, lint free cloth. Left damp, it will encourage mildew, mold or rust to form, damaging the pram.

Correct Use

The DUO² has been designed for urban living and weekend adventures which means it's ideal for walking on sealed footpaths, in shopping centers, cafes and down at your local park. Use of the DUO2 off-road or over uneven terrain will clearly place more stress on the frame and wheels and cause it to wear out faster. For this reason we recommend "weekend adventures" and not regular off-road use.

⚠ WARNING POISONOUS, TOXIC SUBSTANCE. USE WITH CARE

Ensure children are not present when applying silicon lubricant or allowing it to dry. Always spray outside or in a well ventilated area. Wipe away excess solution before use.

Storage

Do not leave the pram in direct sunlight for prolonged periods of time to avoid colour fade.

Do not leave in your car on hot days or near any heat source or fire.

Do not store the stroller with heavy items on top of it.

Store the pram in a dry, well ventilated and safe place.

Spare Parts

The brakes and wheels are subject to normal wear and should be replaced if necessary.

Spare parts are available for purchase on the Spare Parts page of our website: babybeeonline.com

If the part you require is not listed please email us for a quote.

Cleaning Instructions

Use a soft brush to brush down the pram and remove any dirt or dust making sure you get into all the nooks and crannies (i.e inside the wheel hubs, inside the joints from all folding parts etc).

You could also give it a good vacuum.

At the first sign of rust, remove with steel wool.

All plastic, fabric and metal parts of the pram may be sponged clean with a soft cloth in warm water and a mild detergent.

Wipe dry with a soft towel or cloth and allow all parts to dry thoroughly before using.

The seat liner and bassinet mattress liner are machine washable on a delicate setting (maximum water temperature of 30°C however hand-washing will keep them looking newer for longer.

Do not

Do not immerse the seat or canopy in water, sponge clean only.

Do not clean with abrasive materials or using ammonia, bleach, solvents, caustic or spirit-based cleaners.

Do not press or iron.

Do not rub or wring fabric.

Do not tumble dry.

Do not dry clean.

⚠ WARNING

Do not clean your pram with children around.

Do not dismantle or alter any part of the folding mechanisms, frame, brake axel or wheels for cleaning or any other reason.

Do not use if any part is broken, torn or missing.

Replacement parts are available from our website or by contacting us.

Failing to adhere to these maintenance and cleaning instructions could damage or effect the safety of your pram and may void your warranty.

Warranty Information

Your DUO2 comes with a 3 year defects warranty to cover against faults in materials and workmanship when your pram is used under normal conditions, according to our user manuals and technical specifications.

Please note: this excludes your free accessories and accessories sold separately.

The benefits under our warranty are in addition to other rights and remedies under the law in relation to consumer goods:

Our goods come with guarantees that cannot be excluded under the Consumer Law in the country of purchase. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The warranty period starts from the date that your pram is dispatched from our warehouse and is valid in the country of purchase only.

To make a claim email us at: **au.support@babybeeonline.com** or **nz.support@babybeeonline.com** with a detailed description, video and/or photos of the defect and a photo of the batch number, which is located inside the back of your basket.

Our warranty team will then determine the best way to resolve any defects or faults. Babybee reserves the right to repair, exchange or replace the damaged item with a replacement part. Some parts may be replaced with newer model parts as the pram is improved over time.

The warranty is not valid in the following cases:

- Defects or faults resulting from improper assembly, care or use as outlined in our user manual:
- Defects or faults resulting from an accident, airline or transport damage;
- Normal wear and tear, including scratches to the frame or colour fading of the fabrics;
- Damage to handle/belly bar grips or fabrics (i.e. scuffs or tears) as a result of normal handling and daily use;
- Corrosion, mold or rust due to extreme environmental conditions, including high humidity, salt spray, snow or due to lack of regular maintenance.
- Products that are purchased secondhand or from an unauthorised distributor;
- Using a part or accessory that is not compatible with the product and/or not manufactured by Babybee Prams;
- If you or a third party has attempted to modify or repair the pram without having received written permission from Babybee Prams.
- Claims from anyone other than the original purchaser (i.e. no longer valid if gifted or sold to another individual)
- Damage resulting from extreme heat conditions (i.e. leaving in car on hot days)
- Customer dissatisfaction with the product in terms of fit, weight, functionality, colour or design.

Safety Warnings

The Babybee DUO2 is designed and tested to comply with AS/NZS2088:2013

The ACCC has identified several key hazards associated with prams and strollers which could result in serious injury or even death:

- The pram or stroller rolling away from the carers control
- Limb and finger injuries
- Falls
- Strangulation or suffocation

Please read and follow the bellow warning notices before using your stroller:

⚠️ WARNING

To avoid injury or death:

- **Always apply the brakes whenever the pram/stroller is stationary.**
- **Do not leave children unattended.**
- **Secure the child in the stroller harness at all times.**
- **Do not carry extra children or bags on the pram/stroller.**
- **Make sure children are clear of any moving parts if you adjust the pram/stroller.**

Seat

This stroller seats two passengers with a maximum weight limit of 20kg each. Not suitable for a child under 6 months old who cannot sit up unaided. Do not allow your child to climb unassisted into the stroller.

Safety Harness

Please ensure that your child correctly wears the fitted and adjusted safety harness at all times with all 5 straps secured.

Never leave the harness buckled when not fitted to the child in the stroller. The harness can form loops which may cause a strangulation hazard.

Bassinet Specific

The maximum weight that can be carried in the bassinet is 9kg.

Do not use the bassinet once the child can sit up unaided.

Not to be used for overnight or unsupervised sleeping.

Only use the bassinet in a flat position. Do not recline.

Do not add additional mattress or padding inside the bassinet.

To reduce the risk of SIDS, paediatricians recommend healthy infants be placed on their backs to sleep, unless otherwise advised by your physician.

Safety Warnings Continued

Accessories & replacement parts

- Do not use parts or accessories that are not approved for use with the Babybee DUO2 range. Doing so may be unsafe and may also void your warranty. (e.g. toddler boards, bag hooks, rain covers etc).

Carrying your stroller

- To avoid finger entrapment, keep your own and your children's fingers clear of any folding parts.
- Do not lift or carry the stroller when occupied by your child.
- Do not lift or carry the stroller when fully assembled. Only lift and carry after folding.
- Always remove the car capsule, bassinet or second seat prior to folding and carry the frame and seat/bassinet separately.
- Ensure that the automatic frame lock is engaged before lifting or carrying the stroller.
- Make sure the stroller and all parts are secured when being transported in a vehicle.

General safety

- This is not a toy. Do not allow your child to climb, stand on or play with the stroller.
- Do not use the pram in a manner for which it is not designed.
- Keep children clear of the pram before making any adjustments.
- Not suitable for running, rollerblading or skating.
- Remove your child and fold the stroller/pram when going up or down stairs or escalators.
- Take your child out of the stroller when travelling by bus, tram or train.
- Gentle sloping surfaces may be unstable. On steeper sloping and uneven surfaces, there is a possibility that the pram may tip over and you may need to remove your child.
- Do not use if any part is broken, torn or missing. Replacement parts are available from our website or by contacting us.
- Do not use or leave the pram near open fire or exposed flame.
- Never leave rain covers, canopy/ bassinet covers on or over the pram indoors, in a hot atmosphere or near a heat source.
- Always supervise whilst the pram is covered.
- Always ensure that the frame and the seat/bassinet/car capsule are correctly engaged before using the product.
- Do not overload the pram with additional children, bags, other items or accessories.

- Bags and other items must not be hung from the handle bar as they may damage the frame or otherwise cause the pram to become unbalanced and tip over.
- Do not allow children to stand on the axle / brake bar between the wheels. This is unsafe and could damage the stroller.

Maximum weight Limits

- Maximum weight for a child in the bassinet is 9kg.
- Maximum weight for a child in the seat is 20kg .
- Maximum weight for items in the basket is 8kg.
- Maximum weight for the handlebar bag is 2kg.

Supervision

- Never leave your child unattended with the stroller. It should only be used under adult supervision.

Others using your pram

- If the stroller is being used by someone unfamiliar with it (such as grandparents) always explain to them how the stroller works and its safety features.

Wrist tether strap

- Always use the wrist tether strap to stop the pram/stroller rolling away.





Designer Style.
Unbeatable Value.

Model: 2020 DUO2
Bassinet + Seat Set
Version 2 - April 2021

Information subject to change.

Please see our website for the most current version

babybeonline.com