



GE

Technical Publication

Versana Premier

Proprietary Service Manual

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Product Information

This Manual covers the software version of R1.x.x for Versana Premier ultrasound system.



GE

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market as GE

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Revision History

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Rev.1	2018/06/10	Initial Release
Rev.2	2018/08/30	Update Common Service Desktop
Rev.3	2018/09/16	Update Probe Part Number
Rev.4	2019/01/16	Update Replacement Procedure
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Rev.6	2019/06/20	Add Vet Labels Information

List of Effected Pages (LOEP)

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Important precautions

Translation policy

WARNING

English
(EN)

This Service Manual is available in English only.

- If a customer's service provider requires a language other than English, it is the customer's responsibility to provide translation services.
- Do not attempt to service the equipment unless this Service Manual has been consulted and is understood.
- Failure to heed this Warning may result in injury to the service provider, operator or patient from electric shock, mechanical or other hazards.

AVERTISSEMENT

Français
(FR)

Ce manuel de maintenance est disponible en anglais uniquement.

- Si un client de la personne responsable de la maintenance demande une langue autre que l'anglais, il est de la responsabilité du client de fournir les services de traduction.
- N'essayez pas d'effectuer vous-même la maintenance de l'équipement avant d'avoir préalablement lu et compris le manuel de maintenance.
- Le non-respect cet avertissement peut entraîner des blessures dues à un choc électrique, une défaillance mécanique ou à d'autres éléments dangereux chez la personne en charge de la maintenance, l'opérateur ou le patient.

ADVERTENCIA

Español
(ES)

Este Manual de servicio está disponible en idioma inglés únicamente.

- Si un proveedor de servicio del cliente requiere un idioma distinto, es responsabilidad del cliente ofrecer servicios de traducción.
- No intente reparar el equipo a menos que haya consultado y comprendido este Manual de servicio.
- Si no presta atención a esta Advertencia, se pueden ocasionar lesiones al proveedor de servicio, al operador o al paciente por descarga eléctrica, por riesgos mecánicos o de otra índole.



WARNUNG

(DE) Deutsch

Dieses Wartungshandbuch ist nur auf Englisch verfügbar.

- Wenn der Kundendiensttechniker eines Kunden eine andere Sprache als Englisch benötigt, unterliegt es der Verantwortung des Kunden eine Übersetzung anfertigen zu lassen.
- Warten Sie das Gerät nur, wenn Sie dieses Wartungshandbuch gelesen und verstanden haben.
- Die Nichtbeachtung dieses Warnhinweises kann zu Verletzungen des Kundendiensttechnikers, Anwenders oder Patienten durch Stromschläge, mechanische oder andere Gefahren führen.

AVVERTENZA

(IT) italiano

Il presente Manuale di assistenza è disponibile solo in inglese.

- Se il fornitore di servizi di un cliente ne richiede una copia in una lingua diversa dall'inglese, è responsabilità del cliente fornire il servizio di traduzione.
- Non tentare di riparare l'apparecchio se questo Manuale di assistenza non è stato letto e compreso.
- Il mancato rispetto di questa avvertenza può comportare il rischio di lesioni al fornitore di servizi, all'operatore o al paziente causate da scosse elettriche o da pericoli di origine meccanica o di altro tipo.

WAARSCHUWING

(NL) Nederlands

Deze servicehandleiding is alleen beschikbaar in het Engels.

- Als de serviceleverancier van een klant vraagt om een andere taal dan Engels, is het de verantwoordelijkheid van de klant om een vertaalde versie te bieden.
- Probeer geen onderhoud aan de apparatuur uit te voeren tenzij deze servicehandleiding is geraadpleegd en begrepen.
- Het niet opvolgen van deze waarschuwing kan bij de serviceleverancier, de operator of de patiënt leiden tot letsel door elektrische schokken, mechanische of andere gevaren.



ADVERTÊNCIA

Português
(PT-BR)

Este Manual de Manutenção está disponível apenas em Inglês.

- Caso um prestador de serviços do cliente solicite o manual em idioma diferente do inglês, é de responsabilidade do cliente o fornecimento de serviços de tradução.
- Não tente realizar a manutenção do equipamento antes de ler e compreender este Manual de manutenção.
- O não cumprimento desta advertência pode resultar em danos por choque elétrico e riscos mecânicos para o prestador de serviços, operador ou paciente.

HOIATUS!

Eesti
(ET)

Service Manual (Hooldusjuhend) on saadaval ainult ingliskeelsena.

- Kui kliendi teenusepakkuja nõue on, et juhend oleks mõnes muus keeles, korraldab juhendi tõlkimise klient.
- Tutvuge enne seadme hooldustööde tegemist kindlasti juhendiga Service Manual (Hooldusjuhend).
- Selle nõude eiramise korral võib teenindaja, kasutaja või patsient saada elektrilöögi, samuti võivad kaasneda muud ohud.

OPOZORILO

Slovenščina
(SL)

Ta servisni priročnik je na voljo samo v angleščini.

- Če ponudnik servisnih storitev za stranko potrebuje navodila v drugem jeziku, mora stranka sama poskrbeti za prevajanje.
- Ne poskušajte servisirati opreme, ne da bi prej prebrali in razumeli servisni priročnik.
- Če tega opozorila ne upoštevate, obstaja nevarnost električnega udara, mehanskih ali drugih nevarnosti in posledičnih poškodb ponudnika servisnih storitev, uporabnika opreme ali pacienta.



警告

日本語
(JA)

このサービスマニュアルは英語版のみ提供されています。

- お客様の保守担当者が英語以外のマニュアルを必要とされる場合は、お客様の負担にて翻訳サービスをご利用ください。
- 装置の保守を行う前に、必ずサービスマニュアルを読み、内容を理解してください。
- この警告に注意を払わない場合、保守担当者やオペレータ、患者に対して、電気ショック、機械またはその他の危険による傷害が発生する恐れがあります。

警告

中文
简体
(ZH-CN)

本维修手册仅提供英文版。

- 如果客户需要其它语种版本，请自行翻译。
- 在维修机器前，请务必阅读并完全理解本维修手册。
- 若违反本警告，有可能会给维修提供商、操作员或患者带来电击伤害、机械损伤或其它危害。

VARNING

Svenska
(SV)

Den här servicehandboken finns endast på engelska.

- Om en kunds servicetekniker kräver ett annat språk än engelska är det kundens ansvar att tillhandahålla en översatt version.
- Försök inte att utföra service på utrustningen om du inte har läst igenom och förstått den här servicehandboken.
- Om du inte tar hänsyn till den här varningen kan serviceteknikern, operatören eller patienten utsättas för elektriska stötar eller mekaniska eller andra faror, vilket kan leda till personskador.

警告

繁體中文
(ZH-TW)

此服務手冊僅推出英文版。

- 若客戶的維修人員需要英文以外的其他語言版本，客戶需自行負責提供翻譯服務。
- 在詳閱此服務手冊並充分理解其內容之前，請勿試圖開始維修設備。
- 若忽視此警告，可能導致維修人員、操作人員或病患因為觸電、機械問題或其他危險而受傷。



경고

한국어
(KO)

- 이 서비스 설명서는 영어로만 제공됩니다.
- 고객의 서비스 공급자가 영어 이외의 언어를 요구하는 경우 번역 서비스를 제공할 책임은 고객에게 있습니다.
 - 이 서비스 설명서를 참조 및 이해하지 못한 경우 장비를 만지지 마십시오.
 - 이 경고를 무시한 경우 서비스 공급자, 오퍼레이터 또는 환자가 감전, 기계적 위험 또는 기타 위험으로 인한 부상을 입을 수 있습니다.

ПРЕДУПРЕЖДЕНИЕ

На русском языке
(RU)

Данное руководство по обслуживанию доступно только на английском языке.

- Если специалисту по техническому обслуживанию клиента требуется документация на каком-либо другом языке, ответственность за выполнение перевода возлагается на клиента.
- Приступайте к обслуживанию оборудования только после того, как изучите данное руководство по обслуживанию и полностью поймете его содержание.
- Несоблюдение данного требования может привести к травмированию специалиста по техническому обслуживанию, пользователя или пациента вследствие поражения электрическим током, механических и прочих повреждений.

OSTRZEŻENIE

Polski
(PL)

Niniejszy podręcznik serwisowy jest dostępny wyłącznie w języku angielskim.

- Jeżeli dostawca usług klienta posługuje się językiem innym niż angielski, za zapewnienie usług tłumaczeniowych odpowiada klient.
- Przed przystąpieniem do czynności serwisowych należy zapoznać się z informacjami zawartymi w niniejszym podręczniku serwisowym i je zrozumieć.
- W przeciwnym wypadku dostawca usług, operator lub pacjent mogą odnieść obrażenia spowodowane porażeniem prądem elektrycznym, działaniem elementów mechanicznych lub innymi zagrożeniami.



ΠΡΟΕΙΔΟΠΟΙΗΣΗ

Ελληνικά
(EL)

Το παρόν Εγχειρίδιο σέρβις διατίθεται μόνο στα Αγγλικά.

- Εάν ο πάροχος σέρβις του πελάτη απαιτεί γλώσσα εκτός των Αγγλικών, η παροχή μεταφραστικών υπηρεσιών αποτελεί ευθύνη του πελάτη.
- Μην επιχειρήσετε να επισκευάσετε τον εξοπλισμό εάν πρώτα δεν συμβουλευτείτε και κατανοήσετε το παρόν Εγχειρίδιο σέρβις.
- Σε περίπτωση μη τήρησης της παρούσας προειδοποίησης, ενδέχεται να προκληθεί τραυματισμός στον πάροχο σέρβις, το χειριστή ή τον ασθενή εξαιτίας ηλεκτροπληξίας καθώς και μηχανικών ή άλλων κινδύνων.

FIGYELMEZTETÉS

Magyar
(HU)

A szervizkézikönyv kizárólag angol nyelven érhető el.

- Amennyiben az ügyfél szolgáltatójának nem felel meg az angol nyelvű dokumentáció, úgy a fordításról az ügyfélnek kell gondoskodnia.
- Kizárólag úgy lásson hozzá a berendezés karbantartásához, hogy elolvasta és megértette a szervizkézikönyvben foglaltakat.
- Ezen figyelmeztetés figyelmen kívül hagyása esetén a szolgáltató, a kezelő vagy a páciens áramütést, mechanikus sérülést vagy más veszély által okozott személyi sérülést szenvedhet.

VAROVANIE

Slovenčina
(SK)

Táto servisná príručka je dostupná iba v anglickom jazyku.

- Ak poskytovateľ služieb zákazníkom vyžaduje iný jazyk ako anglický jazyk, jeho povinnosťou je zabezpečiť prekladateľské služby.
- Zariadenie nepoužívajte bez prečítania a porozumenia tejto servisnej príručky.
- Nedodržanie tejto výstrahy môže viesť k zraneniu poskytovateľa služieb, operátora alebo pacienta spôsobeného elektrickým šokom, mechanickým alebo iným nebezpečenstvom.



VÝSTRAHA

česky
(CZ)

Tato servisní příručka je k dispozici pouze v angličtině.

- Pokud poskytovatel služby zákazníkovi požaduje jiný jazyk než angličtinu, je odpovědností zákazníka poskytnout služby překladu.
- Nepokoušejte se provádět servis zařízení, dokud si neprostudujete a neporozumíte servisní příručce.
- Nevěnování pozornosti této výstraze může způsobit poskytovateli služeb, obsluze nebo pacientovi úraz elektrickým proudem, mechanická nebo jiná nebezpečí.

UYARI

Türkçe
(TK)

Servis Kılavuzu yalnızca İngilizce olarak mevcuttur.

- Müşterinin servis sağlayıcısı için kılavuzun İngilizce dışında başka bir dile çevrilmesi gerekiyorsa çeviri hizmeti sağlamak müşterinin sorumluluğudur.
- Bu Servis Kılavuzu'na bakıp talimatları anlamadan ekipmanı kullanmaya çalışmayın.
- Bu Uyarının göz ardı edilmesi servis sağlayıcısının, operatörün veya hastanın, elektrik çarpması, mekanik arıza ya da diğer tehlikeler nedeniyle yaralanmasına neden olabilir.

ADVARSEL

Dansk
(DA)

Denne servicemanual fås kun på engelsk.

- Hvis en kundes tjenesteudbyder kræver et andet sprog end engelsk, er det kundens ansvar at sørge for oversættelsesydelse.
- Forsøg ikke at udføre service på udstyret, medmindre denne servicemanual er læst og forstået.
- Manglende overholdelse af denne advarsel kan medføre skade på serviceudbyderen, operatøren eller patienten som følge af elektrisk stød, mekaniske eller andre farer.



ADVARSEL

Norsk
(NO)

Denne servicehåndboken er bare tilgjengelig på engelsk.

- Hvis en kundes tjenestetilbyder krever et annet språk enn engelsk, er det kundens ansvar å tilby oversettelsestjenester.
- Ikke forsøk å utføre service på utstyret før denne servicehåndboken er lest og forstått.
- Dersom det ikke tas hensyn til denne advarselen, kan det føre til skader på tjenestetilbyderen, operatøren eller pasienten fra elektrisk støt, mekaniske eller andre farer.

VAKAVA VAROITUS

Suomi
(FI)

Tämä huolto-opas on saatavana vain englanniksi.

- Jos asiakkaan palveluntarjoaja tarvitsee oppaan jollain muulla kielellä, käännöspalveluiden hankkiminen on asiakkaan vastuulla.
- Laitetta ei saa huoltaa ellei huolto-oppaaseen ole sitä ennen tutustuttu huolellisesti.
- Jos tätä varoitusta ei noudateta, palveluntarjoaja, käyttäjä tai potilas saattaa saada sähköiskun, ja saattaa aiheutua mekaanisia tai muita vaurioita.

ПРЕДУПРЕЖДЕНИЕ

Български
(BG)

Настоящото Сервизно ръководство се предлага само на английски език.

- Ако доставчикът на сервизни услуги на клиента изисква ръководство на език, който се различава от английския, клиентът има отговорност да осигури адекватен превод.
- Не правете опити за сервиз на оборудването, без да проверите и да разберете съветите в Сервизното ръководство.
- Неспазването на това предупреждение може да доведе до нараняване на доставчика на сервизни услуги, оператора или пациента вследствие на токов удар, механична или други опасности.



AVERTISMENT

Română
(RO)

Acest manual de service este disponibil doar în engleză.

- Dacă furnizorul de servicii al unui client solicită altă limbă decât engleza, este responsabilitatea clientului să ofere servicii de traducere.
- Nu încercați să efectuați lucrări de service asupra echipamentului, în afară de cazul când ați consultat acest manual de service și l-ați înțeles.
- Nerespectarea acestui avertisment poate avea ca rezultat rănirea furnizorului de servicii, a operatorului sau a pacientului ca urmare a electrocutării, pericolelor mecanice sau a altor pericole.

UPOZORENJE

Hrvatski
(HR)

Ovaj servisni priručnik dostupan je samo na engleskom jeziku.

- Ako klijentov serviser zahtijeva jezik koji nije engleski, odgovornost klijenta je pružiti usluge prijevoda.
- Nemojte pokušavati servisirati opremu ako niste pročitali i razumjeli servisni priručnik.
- Ako ne poštujete ovo upozorenje, može doći do ozljede serviser, operatera ili pacijenta prouzročene strujnim udarom, mehaničkim i drugim opasnostima.

ĮSPĖJIMAS

Lietuvių k.
(LT)

Šis priežiūros vadovas galimas tik anglų kalba.

- Jei kliento paslaugų teikėjas reikalauja kitos kalbos nei anglų, klientas atsako už vertimo paslaugos teikimą.
- Atlikite įrangos priežiūrą tik gerai susipažinę su priežiūros vadovu ir jį supratę.
- Nesilaikant šio įspėjimo galimas paslaugos teikėjo, operatoriaus ar paciento sužeidimas dėl elektros šoko, mechaninio ar kito pavojaus.



BRĪDINĀJUMS

- (LV) Latviski
- Šī apkalpes rokasgrāmata ir pieejama tikai angļu valodā.
- Ja klienta pakalpojumu sniedzējam ir nepieciešama cita valoda, kas nav angļu valoda, klienta pienākums ir nodrošināt tulkojumu.
 - Nemēģiniet apkalpot aprīkojumu, ja apkalpes rokasgrāmata nav izlasīta un izprasta.
 - Ja šis brīdinājums netiek ievērots, pakalpojumu sniedzējs, operators vai pacients var gūt traumas no elektrošoka vai var rasties mehānisks vai cita veida apdraudējums.

UPOZORENJE

- (SR) Srpski
- Ovaj priručnik za servisiranje dostupan je samo na engleskom jeziku.
- Ako klijentov serviser zahteva jezik koji nije engleski, odgovornost je na klijentu da pruži usluge prevođenja.
 - Nemojte da pokušavate da servisirate opremu ako prethodno niste pročitali i razumeli ovaj priručnik.
 - Ako ne poštujete ovo upozorenje, može doći do povređivanja serviser, operatera ili pacijenta uzrokovanog električnim udarom, mehaničkim i drugim opasnostima.

AVISO

- (PT-PT) Português (Portugal)
- Este manual de assistência está disponível apenas em inglês.
- Se o prestador de serviços de assistência do cliente necessitar do manual noutro idioma, a disponibilização dos serviços de tradução é da responsabilidade do cliente.
 - Não tente reparar o equipamento se não tiver consultado e compreendido este manual de assistência.
 - O não cumprimento das instruções constantes neste aviso pode resultar em ferimentos no prestador de serviços de assistência, no operador ou no paciente devido a choques eléctricos, perigos mecânicos ou outros problemas.



ПОПЕРЕДЖЕННЯ

Цей посібник із технічного обслуговування доступний лише англійською мовою.

Українська
(UK)

- Якщо постачальнику послуг із технічного обслуговування потрібна інформація мовою, відмінною від англійської, відповідальність за надання послуг перекладу несе користувач.
- Технічне обслуговування обладнання можна виконувати лише після ознайомлення з посібником із технічного обслуговування та усвідомлення його змісту.
- Недотримання цього попередження може призвести до травм постачальника послуг, оператора або пацієнта, спричинених дією електричного струму, механічних або інших пошкоджень.

PERINGATAN

Panduan Servis ini hanya tersedia dalam Bahasa Inggris.

Bahasa
Indonesia
(ID)

- Jika penyedia layanan pelanggan memerlukan bahasa di luar Bahasa Inggris, maka pelanggan bertanggung jawab untuk memberikan layanan tersebut.
- Jangan mencoba menyervis peralatan ini, kecuali Panduan Servis ini telah dijadikan rujukan dan dipahami dengan baik.
- Kelalaian memperhatikan Peringatan ini dapat menyebabkan cedera terhadap penyedia layanan, operator, atau pasien akibat bahaya kejutan listrik, mekanik, dan bahaya lainnya.

คำเตือน

คู่มือซ่อมบำรุงนี้มีเฉพาะภาษาอังกฤษเท่านั้น

ไทย
(TH)

- หากผู้ให้บริการของลูกค้าต้องการฉบับภาษาอื่นนอกเหนือจากภาษาอังกฤษ ลูกค้าต้องเป็นผู้รับผิดชอบในการจัดเตรียมคู่มือซ่อมบำรุงฉบับแปล
- โปรดอย่าซ่อมบำรุงอุปกรณ์โดยไม่ศึกษา และทำความเข้าใจคู่มือซ่อมบำรุงนี้
- หากไม่ปฏิบัติตามคำเตือนนี้อาจส่งผลให้ผู้ให้บริการ ผู้ใช้งานอุปกรณ์ หรือผู้ปวยได้รับบาดเจ็บจากไฟฟ้าช็อต อันตรายจากกลไกของอุปกรณ์ หรืออันตรายอื่น ๆ



CẢNH BÁO

(Tiếng Việt)

Hướng dẫn sử dụng dịch vụ này chỉ sẵn dùng bằng tiếng Anh.

- Nếu nhà cung cấp dịch vụ của khách hàng yêu cầu ngôn ngữ khác ngoài tiếng Anh, thì khách hàng phải có trách nhiệm cung cấp các dịch vụ dịch thuật.
- Không được tìm cách sửa chữa thiết bị trừ khi đã tham khảo và hiểu rõ Hướng dẫn sử dụng dịch vụ này.
- Bỏ qua lời cảnh báo này có thể gây thương tích cho nhà cung cấp dịch vụ, nhân viên vận hành hoặc bệnh nhân do sốc điện, những nguy hiểm về máy móc hoặc yếu tố khác.

ЕСКЕРТУ

(Қазақ тілінде)

Осы қызмет көрсету нұсқаулығы тек ағылшын тілінде қолжетімді.

- Егер тұтынушылардың қызметтер жеткізушісі ағылшын тілінен басқа тілді талап етсе, аудару қызметтерімен қамтамасыз ету тұтынушының жауапкершілігіне кіреді.
- Осы қызмет көрсету нұсқаулығын түсініп, ол туралы кеңес алмайынша жабдыққа қызмет көрсетуге тырыспаңыз.
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214028 Jiangsu China
TEL: +86 510 85225888; FAX: +86 510 85226688

GE employees should use TrackWise to report service documentation issues.

These issues will then be in the internal problem reporting tool and communicated to the writer.

Service Safety Considerations



DANGER

DANGEROUS VOLTAGES, CAPABLE OF CAUSING DEATH, ARE PRESENT IN THIS EQUIPMENT. USE EXTREME CAUTION WHEN HANDLING, TESTING AND ADJUSTING.



WARNING

Use all Personal Protection Equipment (PPE) such as gloves, safety shoes, safety glasses, and kneeling pad, to reduce the risk of injury.

For a complete review of all safety requirements, refer to Chapter 1 in the Service Manual.



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Chapter 1

Introduction

This chapter describes important issues related to safely servicing the Ultrasound system. The service provider must read and understand all the information presented here before installing or servicing the units.



1-1 Overview

1-1-1 Contents in this chapter

- 1-1 'Overview' on *page 1-2*
- 1-2 'Manual Overview' on *page 1-3*
- 1-3 'Important conventions' on *page 1-7*
- 1-4 'Product icons' on *page 1-11*
- 1-5 'Labels locations' on *page 1-12*
- 1-6 'Safety considerations' on *page 1-14*
- 1-7 'Dangerous procedure warnings' on *page 1-22*
- 1-8 'Lockout/Tagout (LOTO) requirements' on *page 1-23*
- 1-9 'Returning probes and repair parts' on *page 1-24*
- 1-10 'EMC, EMI and ESD' on *page 1-25*
- 1-11 'Customer assistance' on *page 1-27*

1-2 Manual Overview

This manual provides installation and service information for the Versana Premier Ultrasound system. It is divided in ten chapters as shown below.

1-2-1 Contents in this manual

The manual is divided into ten chapters.

In the beginning of the manual, before chapter 1, you will find the *Revision overview*, the *Important precautions* including *Translation policy*, *Damage in transportation*, *Certified electrical contractor statement*, *Omission & errors*, *Service safety considerations* and *Legal notes*, and the *Table of Contents (TOC)*.

An Index has been included after Chapter 10.

Table 1-1: Contents in this manual

Chapter number	Chapter title	Description
1.	Introduction	Contains a content summary and warnings.
2.	Site preparations	Contains pre-setup requirements for the Versana Premier.
3.	System Setup	Contains setup procedure with procedure checklist for the system.
4.	General Procedures and Functional Checks	Contains functional checks that must be performed as part of the installation, or as required during servicing and care and maintenance.
5.	Components and Functions (Theory)	Contains block diagrams and functional explanations of the electronics.
6.	Service Adjustments	Contains instructions on how to make any available adjustments to the Versana Premier.



Table 1-1: Contents in this manual (Continued)

Chapter number	Chapter title	Description
7.	Diagnostics/ Troubleshooting	Provides procedures for running diagnostic or related routines for the Versana Premier.
8.	Replacement procedures	Provides disassembly procedures and reassembly procedures for all changeable FRU.
9.	Renewal Parts	Contains a complete list of replacement parts for Versana Premier.
10.	Care & Maintenance	Provides care and maintenance procedures for Versana Premier.
N/A	Index	A quick way to the topic you're looking for.

1-2-2 Typical users of the Proprietary Service Manual

- GEHC Service Personnel (setup, maintenance, etc.)
- GEHC Online Center Personnel
- Licensed Hospital's Service Providers

1-2-3 Purpose of Operator Manual(s)

The Operator Manual(s) should be fully read and understood before operating the Versana Premier and also kept near the unit for quick reference.

NOTE: *Probe information displayed on screen does not necessarily reflect the probes available on your ultrasound system. Please refer to the probe list for available probes and features.*

1-2-4 Versana Premier models covered by this manual

Table 1-2: Versana Premier Model Designations

Model Name	System SW
Versana Premier VA	R1.x.x
Versana Premier VS	R1.x.x

NOTE: *When not otherwise specified, the contents of this manual applies to all Versana Premier models.*



1-2-5 Smart Manual Function

On each page of this Proprietary Service Manual, there is a smart manual icon to bring you back to Overview of Versana Premier. By clicking on the system overview list, you can be brought to the FRU list directly.

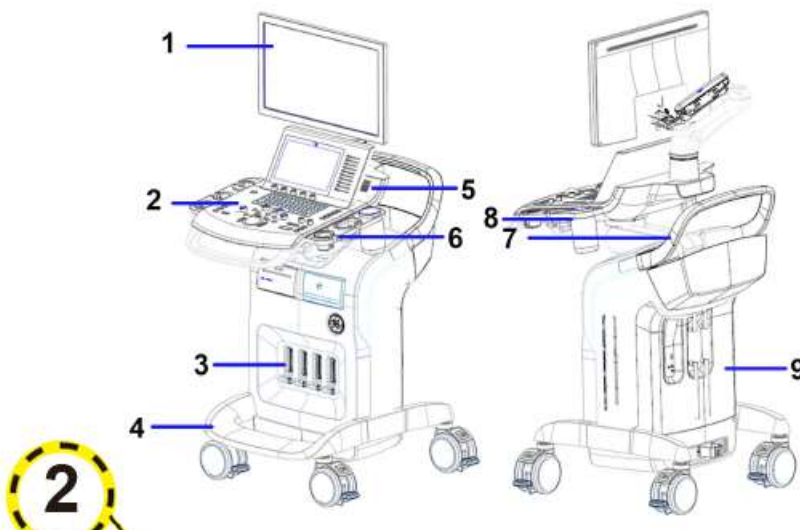
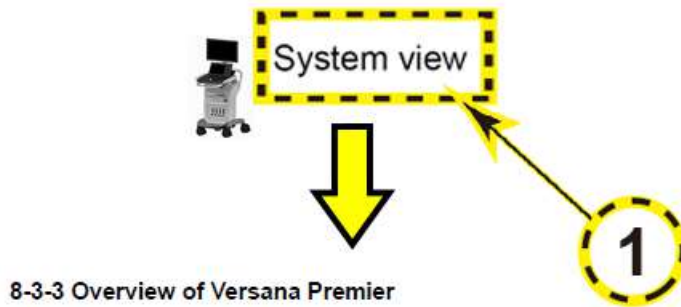


Figure 8-1. System Overview 1

- 1. Monitor Assy
- 2. Keyboard Assy
- 3. Versana Premier Body 4PP Front Cover
- 4. Base Assy
- 5. Versana Premier KBD Speaker Cover
- 6. Versana Premier Probe holder
- 7. Versana Premier Frame Handle
- 8. Versana Premier Gel holder
- 9. Versana Premier Body Top Cover Assy

Figure 1-1. Smart Manual Icon

1-3 Important conventions

1-3-1 Conventions used in book

Important conventions, used in this document, are described next.

1-3-1-1 Model designations

This manual covers the Versana Premier Ultrasound systems listed in:

[1-2-4 'Versana Premier models covered by this manual' on page 1-5.](#)

1-3-1-2 Icons

Pictures, or icons, are used wherever they will reinforce the printed message. The icons, labels, and conventions used on the product and in the service information are described in this chapter.



1-3-1-3 Safety precaution messages

Various levels of safety precaution messages may be found on the equipment and in the service information. The different levels of concern are identified by a flag word that precedes the precautionary message. Known or potential hazards to personnel are labeled in one of three ways:

- DANGER
- WARNING
- CAUTION



Danger is used to indicate the presence of a hazard that will cause severe personal injury or death if the instructions are ignored.



Warning is used to indicate the presence of a hazard that can cause severe personal injury and property damage if instructions are ignored.



Caution is used to indicate the presence of a hazard that will or can cause minor personal injury and property damage if instructions are ignored. Equipment damage possible.







NOTE: *Notes are used to provide important information about an item or a procedure.*

NOTE: *Be sure to read the notes; the information contained in a note can often save you time or effort.*

1-3-2 Standard hazard icons

Important information will always be preceded by either the exclamation point (!) contained within a triangle, or the symbols for “Danger”, “Warning” or “Caution”, as seen throughout this chapter. In addition to text, several different graphical icons (symbols) may be used to make you aware of specific types of hazards that could possibly cause harm.

Table 1-3: Standard hazard icons

	ELECTRICAL
	MECHANICAL
	RADIATION
	LASER
	HEAT
	PINCH







NOTE: *Even if a symbol isn't used on the product or in this manual, it may be included for your reference.*



1-3-2-1 Standard Icons that indicate that a special procedure is to be used

Some others icons make you aware of specific procedures that should be followed.

Table 1-4: Standard Icons that indicates that a special procedure is to be used

Avoid Static Electricity	Tag and Lock Out	Wear Eye Protection
		
Hand Protection	Foot Protection	Wear Eye Protection
		

Be sure to read the notes; the information contained in a note can often save you time or effort.



1-4 Product icons

It is important to refer to the current revision of the Ultrasound system's Basic User Manual for a full list of product labels prior to servicing the system.



1-5 Labels locations

It is important to refer to the current revision of the Ultrasound system's Basic User Manual for a full list of product labels prior to servicing the system.

1-5-1 Rating Plate Location

Versana Premier labels are provided in English.

The labels are at the rear of the system. The label content may be different for different regions. Please refer to the labels on the system for the actual content.





Figure 1-2. Versana Premier Label Location

1-5-1 Rating Plate Location(continued)

1. Rating Plate

Table 1-5: Label Icons

Label/Icon	Purpose/Meaning	Location
	<p>Every system has a unique marking for identification, the Unique Device Identification (UDI) Label. The UDI label consists of a series of alpha-numeric characters and barcode which uniquely identify the Versana Premier system as a medical device manufactured by General Electric. Scan or enter the UDI information into the patient health record as required by country-specific laws.</p>	<p>Rating plate</p>
	<p>Serial Number.</p>	<p>Rating plate</p>

NOTE: *If the new label is needed during the service activities, please click “Ask an Expert” to submit the case in the support central: http://supportcentral.ge.com/products/sup_products.asp?prod_id=44177.*



1-6 Safety considerations

1-6-1 Contents in this section

- 1-6-2 'Introduction' on *page 1-14*
- 1-6-3 'Human Safety' on *page 1-14*
- 1-6-4 'Mechanical safety' on *page 1-17*
- 1-6-5 'Electrical safety' on *page 1-20*

1-6-2 Introduction

The following safety precautions must be observed during all phases of operation, service and repair of this equipment. Failure to comply with these precautions or with specific warnings elsewhere in this manual, violates safety standards of design, manufacture and intended use of the equipment.

1-6-3 Human Safety

- Operating personnel must not remove the system covers.
- Servicing should be performed by authorized personnel only.

Only personnel who have participated in a Versana Premier Training Seminar are authorized to service the equipment.



1-6-3 Human Safety(continued)



Because of the limited access to cabinets and equipment in the field, placing people in awkward positions, GE has limited the lifting weight for one person in the field to 16 KG (35 LBS). Anything over 16 KG (35 LBS) requires 2 people.



Have two people available to deliver and unpack the Versana Premier.

Attempts to move the Ultrasound system considerable distances or on an incline by one person could result in injury or damage or both.



Ensure that the Ultrasound system is turned off and unplugged.

Wait for at least 20 seconds for capacitors to discharge as there are no test points to verify isolation. The amber light on the OP panel ON/OFF button will turn off.

Ultrasound system components may be energized. Always refer to the Ultrasound system's Proprietary Service Manual for LOTO warnings and cautions.



1-6-3 Human Safety(continued)



Risk of electrical shock, Ultrasound system must be turned off and disconnected from power source. Cord must be controlled at all times.

Wait for at least 20 seconds for capacitors to discharge as there are no test points to verify isolation. The amber light on the OP panel on/off button will turn off.

Ultrasound System components may be energized. Always refer to the Ultrasound system's Proprietary Service Manual for LOTO warnings and cautions



Use all Personal Protection Equipment (PPE) such as gloves, safety shoes, safety glasses, and kneeling pad, to reduce the risk of injury.



Beware of possible sharp edges on all mechanical parts. If sharp edges are encountered, the appropriate PPE should be used to reduce the risk of injury.



Wear all PPE including gloves as indicated in the chemical MSDS.

1-6-4 Mechanical safety



While the software install procedure is designed to preserve data, you should save any patient data, images, system setups to removable media or hardcopy before doing a software upgrade.



Ultrasound probes are highly sensitive medical instruments that can easily be damaged by improper handling. Use care when handling and protect from damage when not in use. **Do NOT** use a damaged or defective probe. Failure to follow these precautions can result in serious injury and equipment damage.



Never use a probe that has fallen to the floor. Even if it looks OK, it may be damaged.



When the Ultrasound system is raised for a repair or moved along any incline, use extreme caution since it may become unstable and tip over.



Take extra care when moving the system.

The Versana Premier weighs approximately 70 kg (140 lbs) or more, depending on installed peripherals, when ready for use. To avoid possible injury and equipment damage when transporting from one area of use to another:

- Be sure the pathway is clear.
- Limit movement to a slow careful walk.
- Use two or more persons to move the equipment on inclines or long distance.



Before you move or transport the Ultrasound system, make sure to lock the monitor arm firmly and flip down the monitor to prevent damage to the Ultrasound system.



1-6-4 Mechanical safety(continued)



To avoid injury when you move the monitor and the monitor arm, do not put your finger, hand, or object on the joint of the monitor or the monitor arm.



Ensure that nobody touches the console arm when moving the operator panel.



Do not move the Ultrasound system if the Operator Panel is in unlocked position.



Do not transport Versana Premier in a vehicle without locking the casters (wheels) and securing it as described in chapter 4.



Use protective glasses during drilling, filing smooth surfaces, and during all other work where eyes need protection.



Use safety shoes when doing work where there is any chance of foot injury.



1-6-4 Mechanical safety(continued)



Use protective gloves when working with sharp edges or when directed to wear PPE during a removal/replacement procedure.



Be careful not to pinch any of the cables.

NOTE: *Special care should be taken when transporting the Ultrasound system in a vehicle:*

- Before transporting, place the system in its special storage case.
- Lock the wheels (brake).
- Ensure that the system is firmly secured while inside the vehicle.
- Secure system with straps or as directed otherwise to prevent motion during transport.
- Prevent vibration damage by driving cautiously. Avoid unpaved roads, excessive speeds, and erratic stops or starts.



1-6-5 Electrical safety

1-6-5-1 Safe practices

Follow these guidelines to minimize shock hazards whenever you are using the Ultrasound system:

- To minimize shock hazard, the equipment chassis must be connected to an electrical ground.
- The Ultrasound system is equipped with a three-conductor AC power cable. This must be plugged into an approved electrical outlet with safety ground.
- The power outlet used for this equipment should not be shared with other types of equipment.
- Both the system power cable and the power connector must meet international electrical standards.



Connecting a Versana Premier to the wrong voltage level will most likely destroy it.



DO NOT SERVICE OR DISASSEMBLE PARTS UNDER FRU UNIT LEVEL AT ANY CIRCUMSTANCES.



1-6-5-2 Probes

Follow these guidelines before connecting a probe to the Ultrasound system:

- Inspect the probe prior to each use for damage or degradation to the:
 - housing
 - cable strain relief
 - lens
 - seal
 - connector pins
 - locking mechanism
- Do not use a damaged or defective probe.
- Never immerse the probe connector or adapter into any liquid.
- The system has more than one type of probe port. Use the appropriate probe port designed for the probe you are connecting.

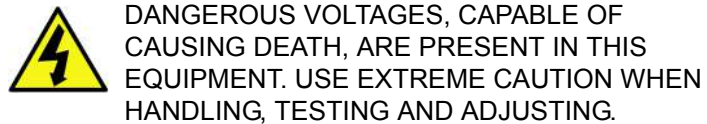
1-6-5-3 Peripherals

Refer to the Patient Safety Environment section of the User's Manual for peripheral isolation information.



1-7 Dangerous procedure warnings

Warnings, such as the example below, precede potentially dangerous procedures throughout this manual. Instructions contained in the warnings must be followed.



If the covers are removed from an operating Versana Premier, some metal surfaces may be warm enough to pose a potential heat hazard if touched, even while in shutdown mode.



Explosion Warning

DO NOT operate the equipment in an explosive atmosphere. Operation of any electrical equipment in such an environment constitutes a definite safety hazard.



DO NOT substitute parts or modify equipment

Because of the danger of introducing additional hazards, **ONLY** install GE approved parts. **DO NOT** perform any unauthorized modification of the equipment.



SHUT DOWN FORCEDLY OR PLUG IN/OUT ACDC INVALID MAY CAUSE THE DAMAGE OF SYSTEM FILES.



AFTER UNPLUG POWER CORD, WAIT FOR AT LEAST 20 SECONDS FOR CAPACITORS TO DISCHARGE AS THERE ARE NO TEST POINTS TO VERIFY ISOLATION.

1-8 Lockout/Tagout (LOTO) requirements

Follow Lockout/Tagout requirements by ensuring you are in total control of the AC power plug at all times during the service process.

To apply Lockout/Tagout (LOTO):

1. Plan and prepare for shutdown.
2. Shutdown the equipment.
3. Isolate the equipment.
4. Remove/disconnect the battery, if present.
5. Apply Lockout/Tagout Devices.
6. Control all stored and residual energy.
7. Verify isolation.

All potentially hazardous stored or residual energy is relieved.



Energy Control and Power Lockout for Versana Premier.

When servicing parts of the Ultrasound system where there is exposure to voltage greater than 30 volts:

1. Follow LOCK OUT/TAG OUT procedures.
2. Turn off the breaker.
3. Unplug the Ultrasound system.
4. Maintain control of the Ultrasound system power plug.
5. Wait for at least 30 seconds for capacitors to discharge as there are no test points to verify isolation.

Ultrasound System components may be energized.



1-9 Returning probes and repair parts

Equipment being returned must be clean and free of blood and other infectious substances. GE policy states that body fluids must be properly removed from any part or equipment prior to shipment. GE employees, as well as customers, are responsible for ensuring that parts/equipment have been properly decontaminated prior to shipment. Under no circumstance should a part or equipment with visible body fluids be taken or shipped from a clinic or site (for example, body coils or an ultrasound probe).

The purpose of the regulation is to protect employees in the transportation industry, as well as the people who will receive or open this package.

NOTE: *The US Department of Transportation (DOT) has ruled that “items that were saturated and/or dripping with human blood that are now caked with dried blood; or which were used or intended for use in patient care” are “regulated medical waste” for transportation purposes and must be transported as a hazardous material.*

NOTE: *The USER/SERVICE staff should dispose of all the waste properly, per federal, state, and local waste disposal regulations.*

The Ultrasound system is not meant to be used for long-term storage of patient data or images. The user is responsible for the data on the system and a regular backup is highly recommended.

If the system is sent for repair, please ensure that any patient information is backed up and erased from the system before shipping. It is always possible during system failure and repair to lose patient data. GE is not responsible for the loss of this data.

If PHI (Patient Healthcare Information) data needs to be sent to GE employees for service purposes, GE will ascertain agreement from the customer. Patient information shall only be transferred by approved service processes, tools and devices restricting access, protecting or encrypting data where required, and providing traceability in the form of paper or electronic documents at each stage of the procedure while maintaining compliance with cross-border restrictions of patient information transfers.



1-10 EMC, EMI and ESD

1-10-1 Electromagnetic Compatibility (EMC)

Electromagnetic compatibility describes a level of performance of a device within its electromagnetic environment. This environment consists of the device itself and its surroundings including other equipment, power sources and persons with which the device must interface. Inadequate compatibility results when a susceptible device fails to perform as intended due to interference from its environment or when the device produces unacceptable levels of emission to its environment. This interference is often referred to as radio-frequency or electromagnetic interference (RFI/EMI) and can be radiated through space or conducted over interconnecting power or signal cables. In addition to electromagnetic energy, EMC also includes possible effects from electrical fields, magnetic fields, electrostatic discharge and disturbances in the electrical power supply.

1-10-2 CE Compliance

Versana Premier conforms to all applicable conducted and radiated emission limits and to immunity from electrostatic discharge, radiated and conducted RF fields, magnetic fields and power line transient requirements.

For applicable standards, refer to the Safety Chapter of the Ultrasound system User's Manual.

NOTE: *For CE Compliance, it is critical that all covers, screws, shielding, gaskets, mesh, clamps, are in good condition, installed tightly without skew or stress. Proper installation following all comments noted in this service manual is required in order to achieve full EMC performance.*



1-10-3 Electrostatic discharge (ESD) prevention



DO NOT touch any boards with integrated circuits prior to taking the necessary ESD precautions.

Always connect yourself, via an arm-wrist strap, to the advised ESD connection point located on the rear of the Ultrasound system (near the power connector).



Follow general guidelines for handling of electrostatic sensitive equipment.



Risk of electrical shock, Ultrasound system must be turned off. Avoid all contact with electrical contacts, conductors and components. Always use non-conductive handles designed for the removal and replacement of ESD sensitive parts. All parts that have the potential for storing energy must be discharged or isolated before making contact.

1-11 Customer assistance

1-11-1 Contact information

If this equipment does not work as indicated in this service manual or in the basic user manual, or if you require additional assistance, please contact the local distributor or appropriate support resource, as listed below.

Before you call, identify the following information, and acquire log (Alt+D) to send to the Customer Care team:

1. System ID / serial number.
2. Software version.
3. Date and time of occurrence.
4. Sequence of events leading to issue.
5. Is the issue repeatable?
6. Imaging mode, probe, preset/application.
7. Media brand, speed, capacity, type.
8. Save secondary image capture, cine loop.

NOTE: Restart the application before resuming clinical scanning.

NOTE: The serial number can be found at the rear of the system.



1-11-2 Phone numbers for Customer Assistance

Table 1-6: Phone numbers for Customer Assistance

LOCATION	PHONE NUMBER	
USA GE Healthcare - GE Medical Systems Ultrasound Service Engineering 9900 Innovation Drive Wauwatosa, WI 53226	Service: On-site	1-800-437-1171
	Service Parts	1-800-558-2040
	Application Support	1-800-682-5327 or 1-262-524-5698
Canada	Phone:	1-800-668-0732
Latin America	Service Application Support	1-800-321-7937 1-262-524-5698
Europe (OLC-EMEA) GE Ultraschall Deutschland GmbH & Co. KG Beethovenstraße 239 Postfach 11 05 60, D-42655 Solingen Germany	OLC - EMEA Phone:	+49 (0) 212 2802 - 652 +33 1 3083 1300
	Fax:	+49 (0) 2122-8024-31
Online Services Ultrasound Asia	Phone: • Australia • China • India • Japan • Korea • Singapore	+ (61) 1-800-647-855 + (86) 800-810-8188 + (91) 1800-425-8025 + (81) 42-648-2940 + (82) 2620 13585 + (95) 6277-3444

1-11-3 System manufacturer

Table 1-7: System manufacturer

MANUFACTURER	PHONE NUMBER	FAX NUMBER
GE Medical Systems (China) Co., Ltd. No.19, Changjiang Road WuXi National Hi-Tech Dev.Zone 214028 Jiangsu China	+86 510 85225888	+86 510 85226688



1-11-4 Authorized Representative

Table 1-8: Authorized Representative

AUTHORIZED REPRESENTATIVE	TELEPHONE / FAX NUMBER
<p>The location of the CE marking is shown in the Safety chapter of the Basic User Manual.</p> <div data-bbox="149 426 322 498" style="border: 1px solid black; padding: 2px; display: inline-block;"> <div style="border: 1px solid black; padding: 2px; display: inline-block; margin-right: 5px;">EC</div> <div style="border: 1px solid black; padding: 2px; display: inline-block;">REP</div> </div> <p>Authorized EU Representative: GE Medical Systems SCS 283 rue de la Minière 78530 BUC, France</p>	

1-11-5 Factory Site

Table 1-9: Factory Site

Factory Site	TELEPHONE / FAX NUMBER
GE Medical Systems (China) Co., Ltd. No.19, Changjiang Road, Wuxi National Hi-Tech Dev.Zone, 214028 Jiangsu China	TEL: +86 510-85225888 FAX: +86 510-85226688



Chapter 2

Site Preparations

This chapter provides the information required to plan and prepare for the setup of an Ultrasound system. Included the descriptions of the facility and electrical needs to be met by the purchaser of the units.



2-1 Overview

2-1-1 Contents in this chapter

- [2-1 'Overview' on page 2-2](#)
- [2-2 'General Ultrasound system requirements' on page 2-3](#)
- [2-3 'Facility needs' on page 2-12](#)
- [2-4 'Environmental Dangers' on page 2-21](#)

2-2 General Ultrasound system requirements

2-2-1 Contents in this section

- 2-2-2 'Ultrasound system environmental requirements' on page 2-3
- 2-2-3 'Electrical requirements' on page 2-6
- 2-2-4 'EMI limitations' on page 2-9
- 2-2-5 'Probes environmental requirements' on page 2-11
- 2-2-6 'Time and manpower requirements' on page 2-11

2-2-2 Ultrasound system environmental requirements

2-2-2-1 If the Ultrasound system is very cold or hot

When unpacking the Ultrasound system, allow the temperature of the Ultrasound system to stabilize before powering up. The following table describes guidelines for reaching operational temperatures from storage or transport temperatures.



CAUTION

If the Ultrasound system is very cold or hot, do not turn on its power until it has had a chance to acclimate to its operating environment.

Table 2-1: System Acclimation Time Chart

Degree C	-4.5	-2	0.5	3	40	42.5	45	47.5	50	55	60
Degree F	23.9	28.4	32.9	37.4	104	108.5	113	117.5	122	131	140
hours	3	2	1	0	0	1	2	3	4	6	8



2-2-2-2 Environmental specifications for Ultrasound system

The system should be operated, stored, or transported within the parameters outlined below. Either its operational environment must be constantly maintained or the unit must be turned off.

Table 2-2: System Environmental Requirements

	Operational (Versana Premier with probe)	Storage (Versana Premier)	Transport (Versana Premier)
Temperature	3- 40° C (without battery) 37.4 - 104° F	-5 - 50° C 23 - 122° F	-5 - 50° C 23 - 122° F
	10 - 30° C (with battery) 50 - 86° F		
Humidity	30 - 80% non-condensing	10 - 90% non-condensing	10 - 90% non-condensing
Pressure	700 - 1060hPa	700 - 1060hPa	700 - 1060hPa



CAUTION

Ensure that the probe face temperature does not exceed the normal operation temperature range.



CAUTION

The Versana Premier system and probe connector is not waterproof. Do not expose the device to water or any kind of liquid.



2-2-2-3 Cooling

The cooling requirement for a console Ultrasound system with monitor and on board peripherals, is up to 3800 BTU/h. This figure does not include cooling needed for lights, people, or other equipment in the room.

NOTE: Each person in the room places an additional 300 BTU/h demand on the cooling system.

2-2-2-4 Lighting

Bright light is needed for Ultrasound system installation, updates and repairs. However, operator and patient comfort may be optimized if the room light is subdued and indirect. Therefore a combination lighting system (dim/bright) is recommended. Keep in mind that lighting controls and dimmers can be a source of EMI which could degrade image quality. These controls should be selected to minimize possible interference.



2-2-3 Electrical requirements

2-2-3-1 General requirements

NOTE: GE requires a dedicated power and ground for the proper operation of its Ultrasound equipment. This dedicated power shall originate at the last distribution panel before the Ultrasound system.

Sites with a mains power system with defined Neutral and Live:

The dedicated line shall consist of one phase, a neutral (not shared with any other circuit), and a full size ground wire from the distribution panel to the Ultrasound outlet.

Sites with a mains power system without a defined Neutral:

The dedicated line shall consist of one phase (two lines), not shared with any other circuit, and a full size ground wire from the distribution panel to the Ultrasound outlet.

NOTE: Please note that image artifacts can occur, if at any time within the facility, the ground from the main facility's incoming power source to the Ultrasound system is only a conduit.

2-2-3-2 Electrical requirements for the Ultrasound system

In the table below, the electrical specifications for the Ultrasound system includes monitor and on board peripherals.

Table 2-3: Electrical Specifications for Versana Premier system

Voltage	Tolerance	Power Consumption	Frequency
100-240 VAC	±10%	Max. 450VA	50/ 60HZ

2-2-3-3 Site circuit breaker

It is recommended that the branch circuit breaker for the Ultrasound system be readily accessible.



CAUTION

POWER OUTAGE MAY OCCURE.

The Versana Premier requires a dedicated single branch circuit. To avoid circuit overload and possible loss of critical care equipment, make sure you DO NOT have any other equipment operating on the same circuit.

2-2-3-4 Site power outlets

A dedicated AC power outlet must be within reach of the Ultrasound system without extension cords. Other outlets adequate for the external peripherals, medical and test equipment needed to support this Ultrasound system must also be present within 1 m (3.2 ft.) of the Ultrasound system. Electrical installation must meet all current local, state, and national electrical codes.

2-2-3-5 Unit power plug

If the Ultrasound system arrives without a power plug, or with the wrong plug, you must contact your GE dealer or the installation engineer must supply what is locally required.



2-2-3-6 Power stability requirement

Table 2-4: Power stability requirement

IEC 61000-4-11 Voltage dips, short interruptions and voltage variations on mains supply	< 5%T (> 95% dip) for 0.5 cycle;	< 5%T (> 95% dip) for 0.5 cycle;	Mains power quality should be that of a typical commercial or hospital environment.
	40%T (60% dip) for 5 cycles;	40%T (60% dip) for 5 cycles;	
	70%T (30 dip) for 25 cycles;	70%T (30 dip) for 25 cycles;	
	< 5%T (>95% dip) for 5 sec	< 5%T (>95% dip) for 5 sec	

2-2-4 EMI limitations

Ultrasound systems are susceptible to Electromagnetic Interference (EMI) from radio frequencies, magnetic fields, and transients in the air or wiring. They also generate EMI. The Ultrasound system complies with limits as stated on the EMC label. However there is no guarantee that interference will not occur in a particular installation.

Possible EMI sources should be identified before the Ultrasound system is installed.

Electrical and electronic equipment may produce EMI unintentionally as the result of a defect. Some of these sources include:

- medical lasers
- scanners
- cauterizing guns
- computers
- monitors
- fans
- gel warmers
- microwave ovens
- light dimmers
- mobile phones
- in-house wireless phones (DECT phones)
- wireless computer keyboard and mouse
- air conditioning system
- High Frequency (HF) surgery equipment
- general AC/DC adapters
- portable phones

The presence of a broadcast station or broadcast van may also cause interference.

See: [2-2-4-1 'EMI prevention/abatement'](#) on [page 2-10](#) for EMI prevention tips.



2-2-4-1 EMI prevention/abatement

Table 2-5: EMI prevention/abatement

EMI RULE	DETAILS
Be aware of Radio Frequency sources	<ul style="list-style-type: none"> • Keep the Ultrasound system at least 5 meters (15 feet) away from other EMI sources. • Special shielding may be required to eliminate interference problems caused by high frequency, high powered radio or video broadcast signals.
Ground the Ultrasound system	Poor grounding is the most likely reason an Ultrasound system will have noisy images. Check grounding of the power cord and power outlet.
Replace all screws, Radio Frequency gaskets, covers, cores	<ul style="list-style-type: none"> • After you finish repairing or updating the Ultrasound system, replace all covers and tighten all screws. • Any cable with an external connection requires a magnet wrap at each end. • Install all covers. Loose or missing covers or Radio Frequency gaskets allow radio frequencies to interfere with the ultrasound signals.
Replace broken Radio Frequency gaskets	If more than 20% or a pair of the fingers on an Radio Frequency gasket are broken, replace the gasket. Do not turn on the Ultrasound system until any loose metallic part is removed.
Do not place labels where Radio Frequency gaskets touch metal	Where applicable, never place a label where Radio Frequency gaskets meet the Ultrasound system. Otherwise, the gap created will permit Radio Frequency leakage. Or, if a label has been found in such a position, move the label.
Use GE specified harnesses and peripherals	The interconnect cables are grounded and require ferrite beads and other shielding. Also, cable length, material, and routing are all important; do not change from what is specified.
Take care with cellular phones	Cellular phones may transmit a 5 V/m signal; that could cause image artifacts.
Properly route peripheral cables	Where applicable, do not allow cables to lie across the top of the Card Rack or hang out of the peripheral bays. Loop the excess length for peripheral cables inside the peripheral bays. Attach the monitor cables to the frame.

2-2-5 Probes environmental requirements

2-2-5-1 Operation, storage and transport temperatures for probes

Probes should be operated, stored, or transported within the parameters outlined below.



CAUTION

Ensure that the probe face temperature does not exceed the normal operation temperature range.

Table 2-6: Probe Environmental Requirements

	Operational	Storage	Transport
Temperature	10° - 40° C 50° - 104° F	-5° - 50° C 23° - 122° F	-5° - 50° C 23° - 122° F
Humidity	30- 80% non-condensing	10 - 90% non-condensing	10 - 90% non-condensing
Pressure	700 - 1060hPa	700 - 1060hPa	700 - 1060hPa



CAUTION

Check the room temperature before you use the probe.



CAUTION

Ensure that the probe face temperature does not exceed the normal operation temperature range.

NOTE: Refer to [Table 2-1 on page 2-3](#) to determine the needed settlement time.

2-2-6 Time and manpower requirements

Site preparation takes time. Begin site preparation checks as soon as possible, if possible, six weeks before delivery, to allow enough time to make any changes.



2-3 Facility needs

2-3-1 Contents in this section

- 2-3-2 'Purchaser responsibilities' on *page 2-13*
- 2-3-3 'Required facility needs' on *page 2-14*
- 2-3-4 'Desirable features' on *page 2-15*
- 2-3-5 'Minimal floor plan suggestion' on *page 2-16*
- 2-3-6 'Recommended floor plan suggestion' on *page 2-17*
- 2-3-7 'Suggested floor plan, Ultrasound system, and EchoPAC PC in same room' on *page 2-18*
- 2-3-8 'Networking setup requirements' on *page 2-18*



2-3-2 Purchaser responsibilities

The work and materials needed to prepare the site is the responsibility of the purchaser. Delay, confusion, and waste of manpower can be avoided by completing pre-installation work before delivery. Purchaser responsibility includes:

- Procuring the materials required
- Completing the preparations before delivery of the Ultrasound system
- Paying the costs for any alterations and modifications not specifically provided in the sales contract

NOTE: *All electrical installations that are preliminary to the positioning of the equipment at the site prepared for the equipment must be performed by licensed electrical contractors. Other connections between pieces of electrical equipment, calibrations, and testing must also be performed by qualified personnel. The products involved (and the accompanying electrical installations) are highly sophisticated and special engineering competence is required. All electrical work on these products must comply with the requirements of applicable electrical codes. The purchaser of GE equipment must only utilize qualified personnel to perform electrical servicing on the equipment.*

The desire to use a non-listed or customer provided product or to place an approved product further from the Ultrasound system than the interface kit allows, presents challenges to the installation team. To avoid delays during installation, such variances should be made known to the individuals or group performing the installation at the earliest possible date (preferably prior to the purchase).

The ultrasound suite must be clean prior to delivery of the Ultrasound system. Carpet is not recommended because it collects dust and creates static. Potential sources of EMI (electromagnetic interference) should also be investigated before delivery. Dirt, static, and EMI can negatively impact Ultrasound system reliability.



2-3-3 Required facility needs

NOTE: GE requires a dedicated power and ground for the proper operation of its Ultrasound equipment. This dedicated power shall originate at the last distribution panel before the Ultrasound system.

Sites with a mains power system with defined Neutral and Live:

The dedicated line shall consist of one phase, a neutral (not shared with any other circuit), and a full size ground wire from the distribution panel to the Ultrasound outlet.

Sites with a mains power system without a defined Neutral:

The dedicated line shall consist of one phase (two lines), not shared with any other circuit, and a full size ground wire from the distribution panel to the Ultrasound outlet.



2-3-3 Required facility needs(continued)

NOTE: Please note that image artifacts can occur, if at any time within the facility, the ground from the main facility's incoming power source to the Ultrasound unit is only a conduit.

- Dedicated single branch power outlet of adequate amperage meeting all local and national codes which is located less than 2.5 m (8 ft.) from the unit's proposed location
- Door opening is at least 76 cm (30 in) wide
- Proposed location for unit is at least 0.5m (1.5 ft.) from the wall for cooling
- Power outlet and place for any external peripheral are within 2 m (6.5 ft.) of each other with peripheral within 1 m of the unit to connect cables.
- Power outlets for other medical equipment.
- Power outlets for test equipment within 1 m (3.2 ft.) of Ultrasound system.
- Clean and protected space to store probes (in their cases or on a rack)
- Material to safely clean probes (done with a plastic container, never metal)

For the amperage requirements, see: [2-2-3 'Electrical requirements' on page 2-6.](#)

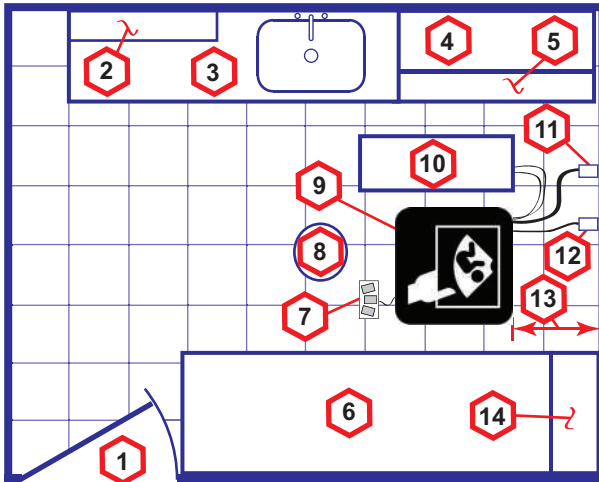
2-3-4 Desirable features

- Door is at least 92 cm (3 ft.) wide
- Circuit breaker for dedicated power outlet is easily accessible
- Sink with hot and cold water
- Receptacle for bio-hazardous waste, like used probe sheaths
- Emergency oxygen supply
- Storage for linens and equipment
- Nearby waiting room, lavatory, and dressing room
- Dual level lighting (bright and dim)
- Lockable cabinet ordered by GE for its software and proprietary manuals



2-3-5 Minimal floor plan suggestion

CSI 8x10



Scale:

Each square equals one square foot (app. 31 x 31 cm)

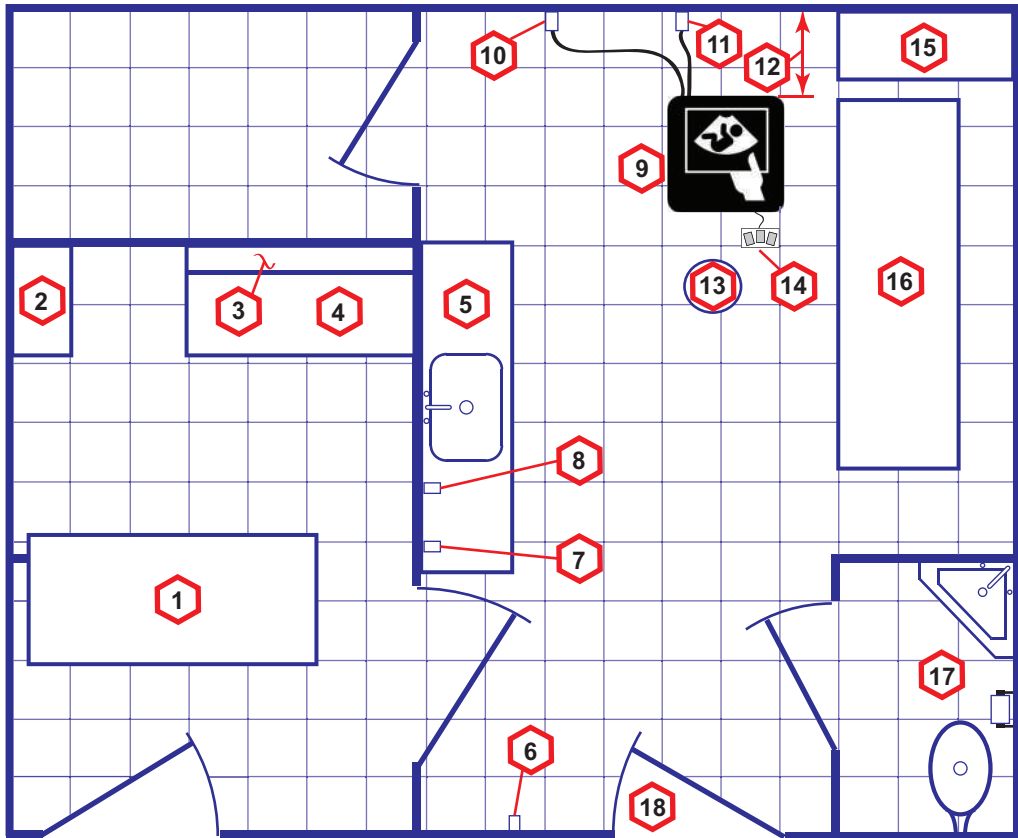
- | | | |
|---|--|---|
| 1. Door – at least 762 mm (30 inches) | 6. Examination Table – 1930 x 610 mm (76 x 24 inches) | 12. Network Interface |
| 2. Film Viewer | 7. Footswitch | 13. 457 mm (18 inches) distance of Ultrasound system from wall or objects |
| 3. Counter Top, Sink with hot and cold water and Supplies Storage | 8. Stool | 14. GE Cabinet for Software and Manuals |
| 4. Linen Supply | 9. Ultrasound system | |
| 5. Probes/Supplies | 10. External Peripherals | |
| | 11. Dedicated Power Outlet - Circuit Breaker protected and easily accessible | |

Figure 2-1. Minimal floor plan, 2.5 m x 3 m (8 by 10 foot)



2-3-6 Recommended floor plan suggestion

CSI 14x17



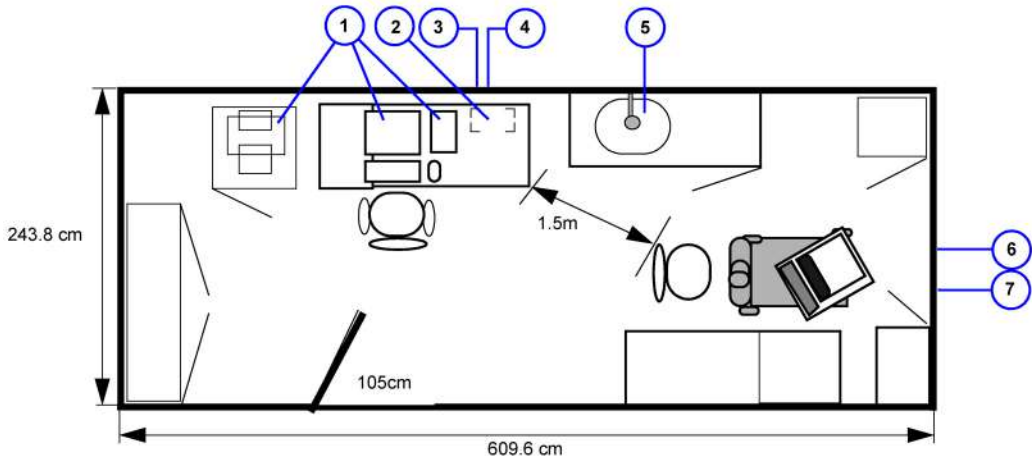
Scale: Each square equals one square foot (app. 31 x 31 cm)

- | | | |
|--|--|--|
| 1. Secretaries or Doctors Desk | 8. Suction Line | 14. Footswitch |
| 2. File Cabinet | 9. Ultrasound system | 15. Storage for Linens and Equipment |
| 3. Film Viewer | 10. Dedicated Power Outlet - Circuit Breaker protected and easily accessible | 16. Examination Table – 1930 x 610 mm (76 x 24 inches) |
| 4. Counter Top | 11. Network Interface | 17. Lavatory and Dressing Room |
| 5. Counter Top and Sink with hot and cold water | 12. 457 mm (18 inches) distance of Ultrasound system from wall or objects | 18. Door – at least 762 mm (30 inches) |
| 6. Overhead Lights Dimmer - Dual Level Lighting (bright and dim) | 13. Stool | |
| 7. Emergency Oxygen | | |

Figure 2-2. A 14 by 17 foot recommended floor plan



2-3-7 Suggested floor plan, Ultrasound system, and EchoPAC PC in same room



- | | | |
|---------------------------------|---------------------------------|---------------------------------|
| 1. PC workstation parts | 4. 3x mains power outlets | 7. Ethernet network wall outlet |
| 2. UPS | 5. Hot and Cold water | |
| 3. Ethernet network wall outlet | 6. Dedicated mains power outlet | |

Figure 2-3. Suggested Room with EchoPAC PC workstation and Ultrasound Scanner

2-3-8 Networking setup requirements

2-3-8-1 Stand alone Ultrasound system (without network connection)

None.

2-3-8-2 Scanner connected to hospital's network

Supported networks:

100/1000 Mbit Ethernet/DICOM network (option)

2-3-8-3 InSite requirements

InSite requires an Ethernet connection via:

- 100/1000 Mbit Interface

2-3-8-4 Purpose of the DICOM network function

DICOM services provide the operator with clinically useful features for moving images and patient information over a hospital network.

Examples of DICOM services include the transfer of images to workstations for viewing or transferring images to remote printers.

As an added benefit, transferring images in this manner frees up the on-board monitor and peripherals, enabling viewing to be done while scanning continues.

With DICOM, images can be archived, stored, and retrieved faster, easier, and at a lower cost.



2-3-8-5 DICOM option setup requirements

To configure the Ultrasound system to work with other network connections, the site's network administrator must provide information to complete the form "Worksheet for DICOM Network Information". Ensure that there are no spaces in any field of the form.

See:

Entries must include:

- A host name, local port number, AE Title, IP address and Net Mask for the Ultrasound system.
- The IP addresses for the default gateway and other routers at the site for ROUTING INFORMATION.
- The host name, IP address, port and AE Title for each device the site wants connected to the Ultrasound system for DICOM APPLICATION INFORMATION. A field for the make (manufacturer) and the revision of the device, is also included. This information may be useful for error solving.

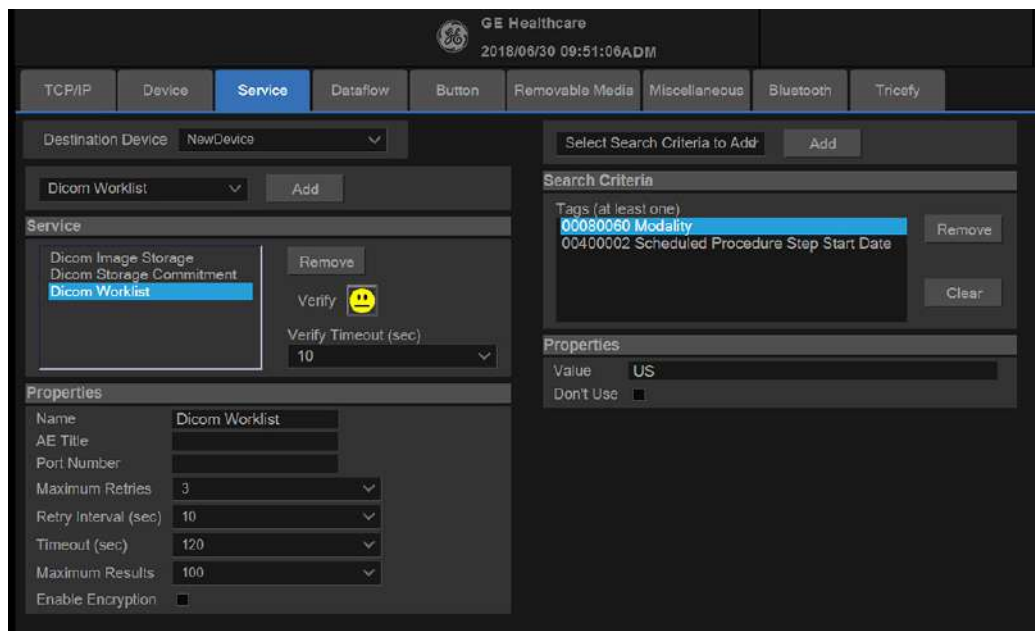


Figure 2-4. Worksheet for DICOM Network Information



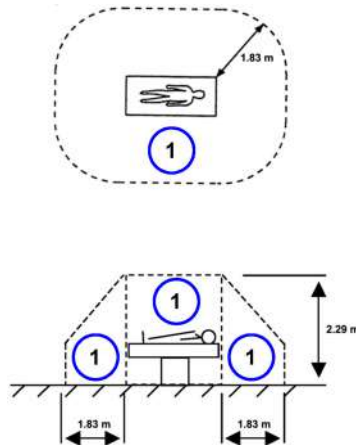
2-4 Environmental Dangers

Commercial devices such as laser cameras, printers, VCRs and external monitors, usually exceed allowable leakage current limits and, when plugged into separate AC outlets, are in violation of patient safety standards. Suitable electrical isolation of such external AC outlets, or providing the device with extra protective earth, will be required in order to meet UL60601-1 and IEC60601-1 / IEC60601-1-1 standards for electrical leakage.

2-4-1 Patient Vicinity UL60601-1 (USA)

2.12.20DV (UL60601-1:2003)

In area in which patients are normally cared for, the patient vicinity is the space with surfaces likely to be contacted by the patient or attendant who can touch the patient. This encloses a space within the room 1.83 m (6 ft.) beyond the perimeter of the bed (examination table, dental chair, treatment booth, and the like) in its intended location, and extending vertically 2.29 m (7.5 ft.) above the floor.



1. Patient environment



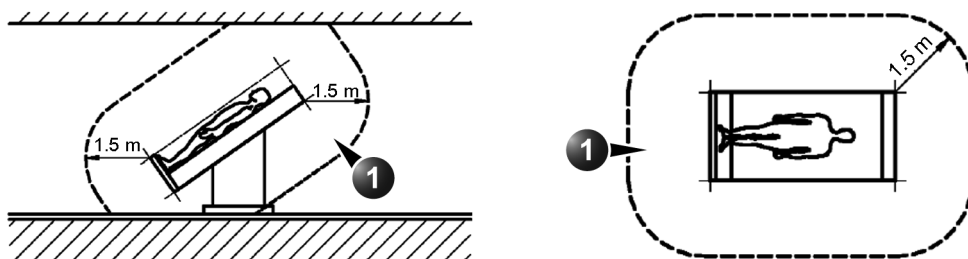
2-4-2 Patient Environment IEC60601-1 and ANSI AAMI ES60601-1

Sub Clause 3.79 and figure A.9 (IEC60601-1:2005 and ANSI AAMI ES60601-1:2005)

Such an area is an environment in which medical diagnosis, monitoring or treatment is carried out. It is very difficult to attach unique dimensions to the PATIENT ENVIRONMENT.

In practice a distance of 2,5 m (8.2 ft.) above the floor on which the medical personnel stand and a horizontal distance of 1,5 m (4.9 ft.) have justified themselves as indicative of the dimensions of the Patient Environment.

The patient environment/vicinity will be depicted as a dashed line in this procedure. See example below.



1. Patient environment

Figure 2-5. Patient environment



Chapter 3

System Setup

This chapter contains information needed to install Versana Premier system.

Included is a procedure that describes how to receive and unpack the equipment and how to file a damage or loss claim.

How to prepare the facility and unit of the actual installation, and how to check and test the unit, probes, and external peripherals for electrical safety are also included in this procedure.



3-1 Overview

3-1-1 Contents in this chapter

- 3-1 'Overview' on *page 3-2*
- 3-2 'Setup reminders' on *page 3-3*
- 3-3 'Receiving and unpacking the equipment' on *page 3-6*
- 3-5 'Preparing for setup' on *page 3-19*
- 3-6 'Completing the setup' on *page 3-20*
- 3-7 'System Configuration' on *page 3-25*
- 3-8-3 'Peripherals Installation Instructions' on *page 3-31*
- 3-9 'Connectivity setup' on *page 3-67*
- 3-11 'Paperwork after setup' on *page 3-101*

3-2 Setup reminders

3-2-1 Average setup time

- Unpacking the Versana Premier: 30 minutes
- Set up Versana Premier options: 30 minutes
- DICOM Network Configuration: 30 minutes or more, depending on the configuration
- Install Insite: 0.5 hour

The Versana Premier installation and functional checkout will take approximately 1 hour. Versana Premier consoles with optional equipment may take slightly longer.

3-2-2 Setup warnings



^d DANGER

WHEN USING ANY TEST INSTRUMENT THAT IS CAPABLE OF OPENING THE AC GROUND LINE (I.E., METER'S GROUND SWITCH IS OPEN), DON'T TOUCH THE ULTRASOUND SYSTEM!



^c CAUTION

To prevent electrical shock, connect the unit to a properly grounded power outlet. **DO NOT** use a three to two prong adapter. This defeats safety grounding.



^c CAUTION

DO NOT wear the ESD wrist strap when you work on live circuits and more than 30 V peak is present.



^c CAUTION

DO NOT operate this unit unless all board covers and frame panels are securely in place. System performance and cooling require this.



3-2-2 Setup warnings(continued)

1. There are no operator serviceable components. To prevent shock, do not remove any covers or panels. Should problems or malfunctions occur, unplug the power cord. Only qualified service personnel should carry out servicing.

NOTE: *For information regarding packing labels, refer to LABELS ON PACKAGE.*

2. After being transported, the unit may be very cold or hot. If this is the case, allow the unit to acclimate before you turn it on. It requires one hour for each 2.5°C increment it's temperature is below 3°C or above 40°C.



DANGER

Equipment damage possibility. Turning the system on without acclimation after arriving at site may cause the system to be damaged.



CAUTION

If the Ultrasound system is very cold or hot, do not turn on its power until it has had a chance to acclimate to its operating environment.

The following table describes guidelines for reaching operational temperatures from storage or transport temperatures.

Table 3-1: System Acclimation Time Chart

Degree C	50	45	40	35	30	25	20	15	10	5	0	-5
Degree F	122	113	104	95	86	77	68	59	50	41	23	23
hours	4	2	0	0	0	0	0	0	0	2	4	6

3-2-2 Setup warnings(continued)



Operator Manual(s)
The User Manual(s) should be fully read and understood before operating the Versana Premier and kept near the Ultrasound system for quick reference.



Acoustic Output Hazard
Although the ultrasound energy transmitted from the Versana Premier probe is within AIUM/NEMA standards, avoid unnecessary exposure. ultrasound energy can produce heat and mechanical damage.



3-3 Receiving and unpacking the equipment

3-3-1 Purpose of this section

This section describes how to receive and unpack Versana Premier.

3-3-2 Contents in this section

- [3-3-3 'Warnings for receiving and unpacking'](#) on *page 3-6*
- [3-3-4 'The Tilt indicator'](#) on *page 3-7*
- [3-3-5 'Receiving the Versana Premier'](#) on *page 3-8*
- [3-3-6 'Unpacking the Versana Premier'](#) on *page 3-14*

3-3-3 Warnings for receiving and unpacking



CAUTION

Two people are needed to unpack the Ultrasound system because of its weight. Attempts to move the Ultrasound system considerable distances or on an incline by one person could result in injury or damage or both.

Two people are required whenever a part weighing 16 KG (35 LBS) or more must be lifted.



CAUTION

Remember to use relevant personal protecting equipment (PPE) during packing and unpacking. Check with your local EHS representative.


3-3-4 The Tilt indicator

3-3-4-1 Overview

Improper handling during transportation may harm the equipment inside the package even if the package itself is undamaged.

To make it easier to detect if the handling during transportation has been improper, a set of Tilt indicator has been attached to the transportation box.

Table 3-2: Tilt Watch

Description	Illustration
Tilt Watch	

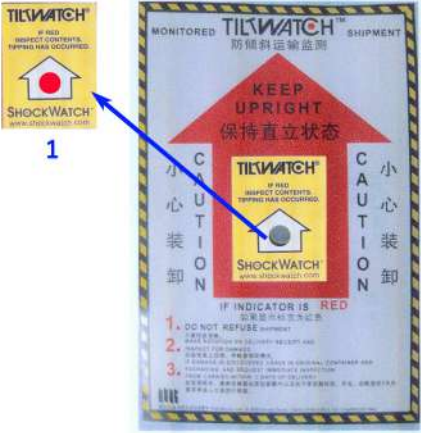


3-3-5 Receiving the Versana Premier

3-3-5-1 Examine all packages

Examine package closely at time of delivery, as described in the procedure below.

Table 3-3: Examine all packages

Step	Task	Illustrations
1.	Is damage apparent? <ul style="list-style-type: none"> If YES; continue with the instructions in 3-3-5-4 'Damage in transportation' on page 3-11. If NO; continue with the next step. 	
2.	Is the Tilt Indicator red colored inside the middle of the indicator? <ul style="list-style-type: none"> If YES: The Tilt Indicator has been activated. Continue with the instructions in 3-3-5-4 'Damage in transportation' on page 3-11 before you continue with the next step. If NO: continue with the next step. 	 <p>1 - Red Color</p>
3.	Continue with the instructions in 3-3-6 'Unpacking the Versana Premier' on page 3-14 .	

3-3-5-2 Position of the Tilt indicator

The Tilt indicator has been attached to the transportation box as illustrated in the figure below.

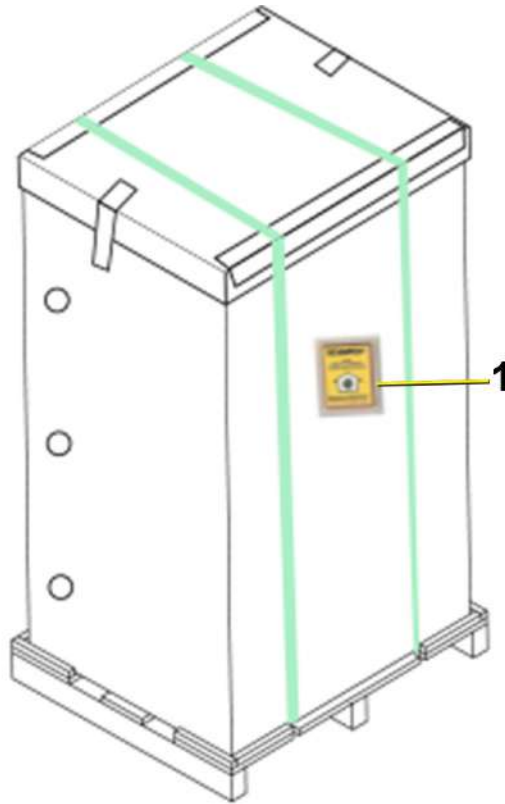


Figure 3-1. Tilt indicator

1. Tilt Indicator

NOTE: Before cutting the straps, check Tilt Tag to make sure it has not been triggered. If damaged, report it to the carrier. If not, then cut the straps around the crate.



3-3-5-3 If Tilt Indicator has triggered or is missing

The purpose of the tilt indicator label is to alert people handling a product that it is sensitive to tipping and it must remain upright at all times. It is basically an active "Up Arrow" that changes color if the package is tipped 89 degrees or more from horizontal. These labels can be false activated if tipped less than 89 degrees, and shocked or vibrated at the same time. This event does occur, but is considered uncommon. If a package is received with an activated tilt indicator label, there is high degree of certainty it tipped 89 degrees or more from horizontal during shipment.

An activated tilt indicator label does not indicate if the package was simply "Tipped" (laid down with no impact shock) or "Tipped Over" (free fall, with an impact shock). Using both shock indicator labels and tilt indicator labels will help identify if a Tip Over impact shock occurred.

Table 3-4: Tilt Indicator has triggered or is missing

Step	Task
1.	<p>If the Tilt Indicator is missing:</p> <p>Note on the shipping papers at the time of receipt that the Tilt Indicator label is missing.</p> <p>If the Tilt Indicator has triggered:</p> <p>Note on the shipping papers at the time of receipt that the Tilt Indicator label was activated.</p>
2.	Inspect the product for possible concealed damage.



3-3-5-4 Damage in transportation

Follow this procedure if damage is apparent:

1. Write “Damage In Shipment” on ALL copies of the freight or express bill **BEFORE** delivery is accepted or “signed for” by a GE representative or hospital receiving agent.
2. Report the damage to the carrier.
 - Whether noted or concealed, damage **MUST** be reported to the carrier immediately upon discovery, or in any event, within 14 days after receipt, and the contents and containers held for inspection by the carrier.
 - A transportation company will not pay a claim for damage if an inspection is not requested within this 14 day period.

3-3-5-5 Versana Premier transportation box label

The Versana Premier transportation box label is located at the front of the transportation box.



Figure 3-2. Versana Premier transportation box label 1

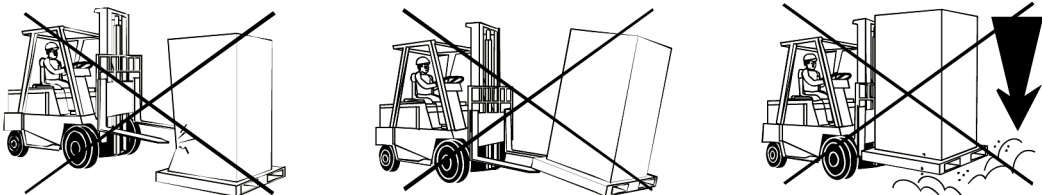


Figure 3-3. Versana Premier transportation box label 2



3-3-5-5 Versana Premier transportation box label(continued)

Table 3-5: Package Label Icons

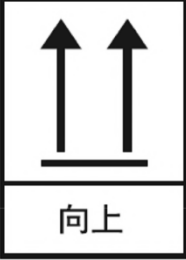

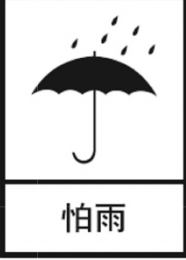


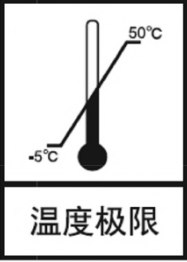
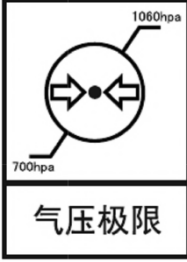
Label/Icon	Purpose/Meaning	Location
	<p>Keep this way up.</p>	<p>Package</p>
	<p>Fragile.</p>	<p>Package</p>
	<p>Keep it away from rain.</p>	<p>Package</p>
	<p>2 levels at most.</p>	<p>Package</p>

Table 3-5: Package Label Icons

Label/Icon	Purpose/Meaning	Location
	Humidity Limitation	Package
	Temperature Limitation	Package
	Pressure Limitation	Package



3-3-6 Unpacking the Versana Premier

When a new system arrives, check that any components are not damaged and are not in short supply. If shipping damage or shortage occurs, contact the address shown in Chapter 1.



CAUTION

Please carefully unpack the system, and do not dispose the package of Versana Premier, so that it can be reused for service.



CAUTION

Do not lift the unit by the Keyboard. Equipment damage may result.



CAUTION

The crate with the Versana Premier weighs approximately 50kg. Be prepared for a sudden shift of weight as the unit is removed from its base (pallet).

NOTE: Please check the Versana Premier console is well assembly after unpacking the system.

Table 3-6: Unpacking the Versana Premier


Step	Description	Corresponding Graphic
1	Tear off the "stop open" mark.	



Table 3-6: Unpacking the Versana Premier



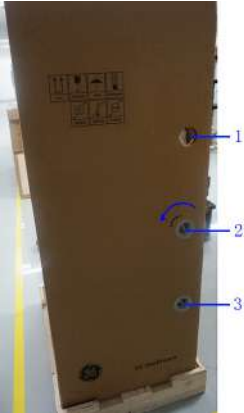

Step	Description	Corresponding Graphic
2	<p>Cut off the two packing straps around the crate.</p> <p><i>Note: To avoid injury, hold the strap clasp with one hand when cutting the strap.</i></p>	
3	<p>Remove the top cover.</p>	
4	<p>Remove the three plastic locks.</p> <p><i>Note: Rotate the inside plastic lock counterclockwise to remove it and then remove the outside lock.</i></p>	 
5	<p>Remove the outside shipping box.</p>	



Table 3-6: Unpacking the Versana Premier






Step	Description	Corresponding Graphic
6	Remove the 2 foams beside the system. <i>Note: There is no foam if the system is transported by air. Ignore this step if there is no foam.</i>	
7	Remove the clear plastic (wrapped around the Versana Premier) from the unit.	
8	Cut the cable ties around the four wheels.	



Table 3-6: Unpacking the Versana Premier

Step	Description	Corresponding Graphic
9	Remove the barrier bag from the unit. <i>Note: Remove the PE bag if the system is transported by air.</i>	
10	Remove the foams beside the monitor.	
11	Remove any additional packing material surrounding the system.	
12	Unlock the wheels, and then hold the control panel at the front side to move the system until the front two wheels on the ground and then slowly move the whole system on the ground.	

3-3-6-1 Moving into Position

Please refer to Basic User Manual on how to move the system.

3-3-7 Packing the Equipment

Please pack Versana Premier in the reverse order of unpacking.



3-4 Packing materials - recycling information

The packing materials for Versana Premier are recyclable:

- The Transportation Box is made of spruce or similar material. ("PHYTOSANITARY CERTIFICATE" included in all shipments to The People's Republic of China.)
- Lever lockings (hinges) are made of zinc plated steel.
- The inner reinforcements are made of Ethafoam (Polyethylene foam).
- The plastic foil is made of LDPE (Low Density Polyethylene).



3-5 Preparing for setup

3-5-1 Verify customer order

Compare items received by the customer to that which is listed on the delivery order. Report any items that are missing, back ordered, or damaged.

3-5-2 Physical inspection

Verify that the system arrived intact (visual inspection).

If the system has been damaged, please refer to '[Damage in transportation](#)' on [page i-14](#) in the beginning of this manual.

3-5-3 EMI protection

The Versana Premier has been designed to minimize the effects of Electro-Magnetic Interference (EMI). Many of the covers, shields, and screws are provided primarily to protect the system from image artifacts caused by this interference. For this reason, it is imperative that all covers and hardware are installed and secured before the unit is put into operation.

See [2-2-4 'EMI limitations'](#) on [page 2-9](#) for more information about EMI protection.



3-6 Completing the setup

3-6-1 Purpose of this section

This section describes how to complete the installation of Versana Premier.

3-6-2 Contents in this section

- [3-6-3 'System specifications' on page 3-20](#)
- [3-6-4 'Electrical specifications' on page 3-21](#)
- [3-6-6 'Connections on the I/O Rear Panel' on page 3-24](#)
- [3-6-7 'Connecting probes' on page 3-24](#)
- [3-6-8 'Powering the system' on page 3-24](#)

3-6-3 System specifications

3-6-3-1 System requirements verification

- Verify that the site meets the requirements listed in Chapter 2.
(See: [2-3 'Facility needs' on page 2-12.](#))
- Verify that the specifications below don't conflict with any on-site conditions.

3-6-3-2 Physical dimensions

Table 3-7: Physical dimensions of Versana Premier

Height	Width	Depth	Unit
less than 1780	less than 620	less than 810	mm
less than 70	less than 24.4	less than 31.8	Inches

3-6-3-3 Console Weight

- Weight: approx. 70 kg (154.3 lbs)



3-6-4 Electrical specifications



WARNING

Connecting a Versana Premier to the wrong voltage level will most likely destroy it.

3-6-4-1 Verification of the system's voltage setting

Verify that the mains voltage specified for the Versana Premier is available on-site.

Refer to the latest revision of the Basic User Manual for a full list of product labels prior to serving the system.

3-6-4-2 Electrical specifications for Versana Premier

In the table below, the electrical specifications for Versana Premier includes monitor and on board peripherals.

Table 3-8: Electrical specifications for Versana Premier

Model Name	Voltage	Tolerances	Power consumption	Frequency
Versana Premier VA	100-240V	±10%	Max.450VA	50/60 Hz
Versana Premier VS				



3-6-5 Peripherals/Accessories Connector Panel

Versana Premier peripherals and accessories can be properly connected using the side connector panel.

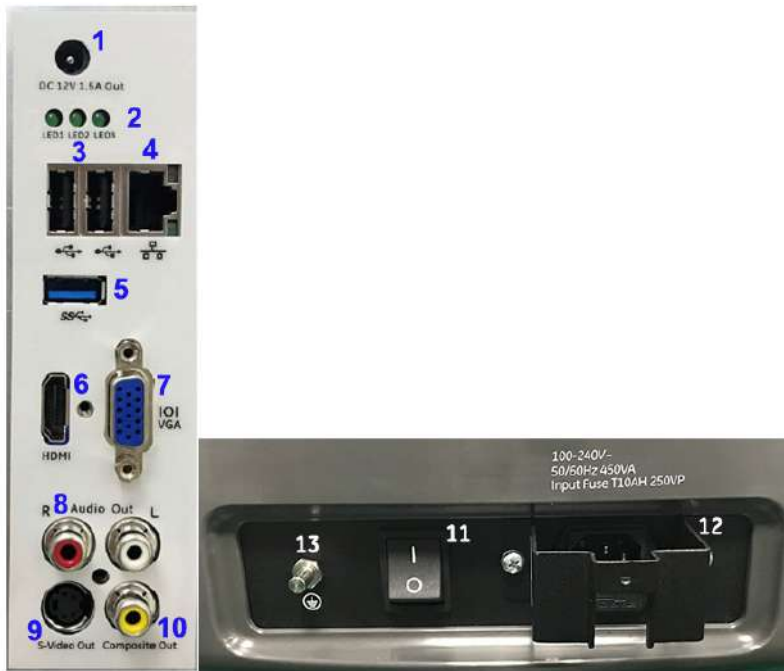


Figure 3-4. Rear Connector Panel

1.	Power out port	DC 12V 1.5A Out (Only for Digital Box in China)
2.	Diagnostic LED	Diagnostic LED 1, Diagnostic LED 2, Diagnostic LED 3
3.	Dual USB port	USB for use
4.	Ethernet	10/100MBase-T for LAN connectivity
5.	USB port	USB 3.0 Port for use
6.	HDMI port	For video port (Resolution 1920x1080)
7.	VGA	VGA Video Out
8.	Audio Line Out	Audio Line Out
9.	S-Video	S-Video Out
10.	Composite Out	Composited Video Out
11.	Circuit breaker	Circuit breaker
12.	AC Inlet	100-240V
13.	GND	Ground terminal

3-6-5-1 Pin assignment for each connector

Table 3-9: Pin Assignments of External VGA

Pin No.	Signal	Pin No.	Signal
1	RED	9	NC
2	GREEN	10	NC
3	BLUE	11	NC
4	NC	12	NC
5	NC	13	HSY
6	GND	14	VSY
7	GND	15	NC
8	GND		

Table 3-10: Pin Assignments of USB

Pin No.	Signal
1	+5 VDC
2	DATA
3	DATA
4	GND

Table 3-11: Pin Assignment of S-Video

Pin No.	Output Signal	Pin No.	Output Signal
1	GND	3	Y
2	GND	4	C

Table 3-12: Pin Assignment of Composite Video Out

Pin No.	Output Signal	Pin No.	Output Signal
1	Composite Out	2	GND



3-6-6 Connections on the I/O Rear Panel

NOTE: *Accessory equipment connected to the analog and digital interfaces must be certified according to the respective IEC standards (e.g. IEC60950 for data processing equipment and IEC60601-1 for medical equipment). Furthermore, all complete configurations shall comply with the valid version of the system standard IEC60601-1. Everybody who connects additional equipment to the signal input part or signal output part of Versana Premier, configures a medical system, and is therefore responsible that the Ultrasound system complies with the requirements of the valid version of IEC60601-1. If in doubt, consult the technical service department or your local representative for GE.*

3-6-6-1 Connect Ethernet

Connect the network cable to the Ethernet connector on the I/O Rear Panel.

The connector is located on the rear side of Versana Premier.

3-6-6-2 Connect USB Flash Drive

NOTE: *USB Flash Drive approved for Versana Premier are verified for EMC performance according to EN55011 class B. The use of any other USB Flash Drive will compromise this verification, and may cause interference on Versana Premier itself, or on other electronic devices.*

For approved models, please refer to Chapter 9.

Insert the USB Flash Drive in one of the USB ports on the Versana Premier.

3-6-7 Connecting probes

Please refer to Basic User Manual on how to connect/disconnect a probe.

3-6-8 Powering the system

Please refer to Basic User Manual on how to power the system.



3-7 System Configuration

3-7-1 Purpose of this section

This section describes how to configure the Versana Premier.

3-7-2 Versana Premier configuration

For complete instructions, refer to the latest revision of the Versana Premier Basic User Manual, Chapter 16.

Information includes Entering Location, Adjusting Date and Time, Selecting User interface Language, Selecting Online Manual Language, Selecting Unites of Measure.



3-7-2-1 User Configurable Key

When the system is received, please check the software option installed on the system.

- Power on the system.
- Enter **Utility -> Admin -> System Admin -> Option Information** to check the option status.

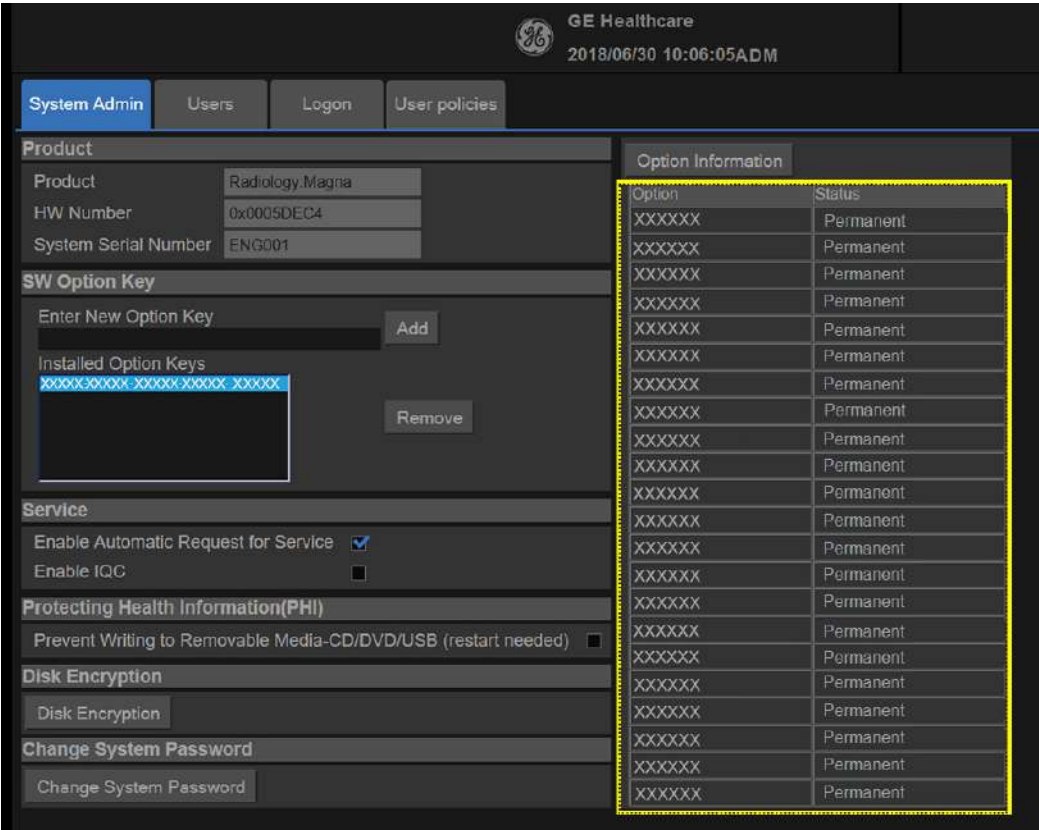


Figure 3-5. Check SW Option Status



3-7-2-1 User Configurable Key(continued)

To configure the user configurable key, enter Utility-> System-> User Configurable Key and assign the user configurable key.

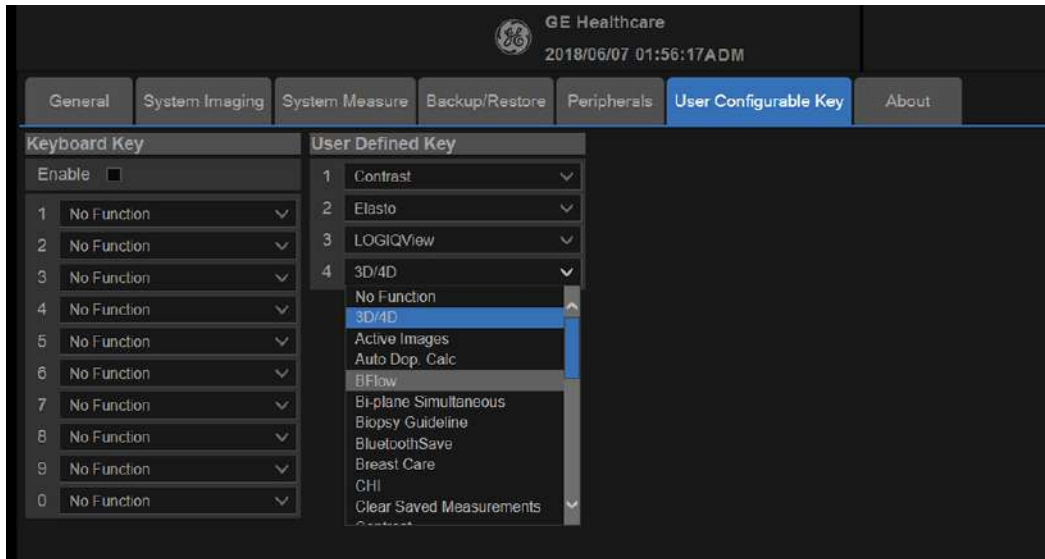


Figure 3-6. Assign User Configurable Key



3-8 Peripherals Installation

3-8-1 Overview

This section describes how to install and configure the peripherals validated for the Versana Premier.

About the operation check-out of peripherals, [See 4-4-33 'Peripheral checks' on page 4-62 for more information.](#)

Table 3-13: Versana Premier Peripherals

Description	Control	Model
B/W USB Printer	USB port	Sony UP-D898MD Printer
USB Printer	USB port	Sony UP-D898DC Printer
Color USB Printer	USB port	Sony UP-D25MD Printer
3-Pedal Footswitch	USB port	Footswitch MKF 2-MED USB GP26
1-Pedal Footswitch	USB port	Whanam FSU-1000
USB Stick	USB port	USB stick
USB HDD	USB port	1TB mobile USB HDD
ECG	ECG Port	USB ECG Module
Wireless Adaptor	USB port	Wireless Adaptor
Bluetooth Adaptor	USB port	Bluetooth Adaptor
DVD RW	USB port	DVDRW kit with SW
USB Isolator	USB port	NA



3-8-2 Furnished materials

This section describes the materials with the Peripherals and with the system.

Retain the original carton and packing materials in case transport is needed in the future.

- B/W USB Printer

Table 3-14: Materials furnished with B/W Printer

Item	Description	Quantity	Note
1	Sony UP-D898DC Printer	1	
2	Sony UP-D898MD Printer	1	
3	Paper Roll	1	
4	USB cable	1	

- Color USB Printer

Table 3-15: Materials furnished with Color USB Printer

Item	Description	Quantity	Note
1	Sony UP-D25MD Printer	1	
2	Paper Roll	1	
3	AC Power Cord (local purchase)	1	
4	USB cable	1	

- Printer Shelf

Table 3-16: Materials furnished with the Printer Shelf

Item	Description	Quantity	Note
1	898DC/MD Printer Shelf	1	

- Printer USB Isolator

Table 3-17: Materials furnished with the printer USB Isolator

Item	Description	Quantity	Note
1	Printer USB Isolator	1	

- USB Stick

Table 3-18: Materials furnished with USB Stick

Item	Description	Quantity	Note
1	USB Stick	1	



3-8-2 Furnished materials(continued)

- USB HDD

Table 3-19: Materials furnished with the USB HDD

Item	Description	Quantity	Note
1	USB HDD	1	
2	USB Cable	1	

- Wireless Adaptor

Table 3-20: Materials furnished with the Wireless Adaptor

Item	Description	Quantity	Note
1	1 Wireless Adaptor	1	

- Bluetooth Adaptor

Table 3-21: Materials furnished with the Bluetooth Adaptor

Item	Description	Quantity	Note
1	1 Bluetooth Adaptor	1	

- Footswitch

Table 3-22: Materials furnished with the Footswitch

Item	Description	Quantity	Note
1	1 Pedal Footswitch	1	
2	3 Pedal Footswitch	1	

- DVD RW

Table 3-23: Materials furnished with the DVD RW

Item	Description	Quantity	Note
1	DVD RW	1	
2	USB cable	1	



3-8-3 Peripherals Installation Instructions

3-8-3-1 Sony UP-D898MD Printer Installation

3-8-3-1-1 Tools

Common Phillips screwdrivers

3-8-3-1-2 Manpower

One person 20 minutes + travel.

3-8-3-1-3 Preparations

1. Unpack B/W Printer.
2. Ensure no physical damage.
3. Shut down the system and disconnect the power cord.

3-8-3-2 Installation Procedure

NOTE: *The printer driver is customized for the Versana Premier at the factory, you do not need to change the settings.*

1. Put the AC printer shelf on the bottom of the printer, and then screw 4 screws to fix the printer shelf.

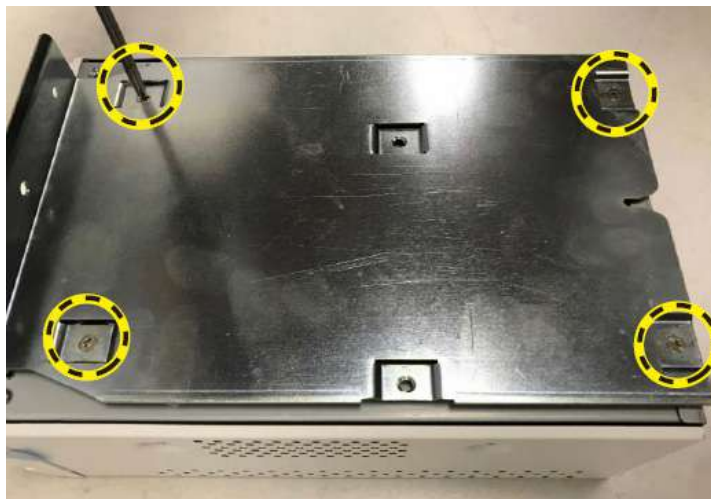


Figure 3-7. Install printer to printer shelf



3-8-3-2 Installation Procedure(continued)

2. Remove the body left and right cover.

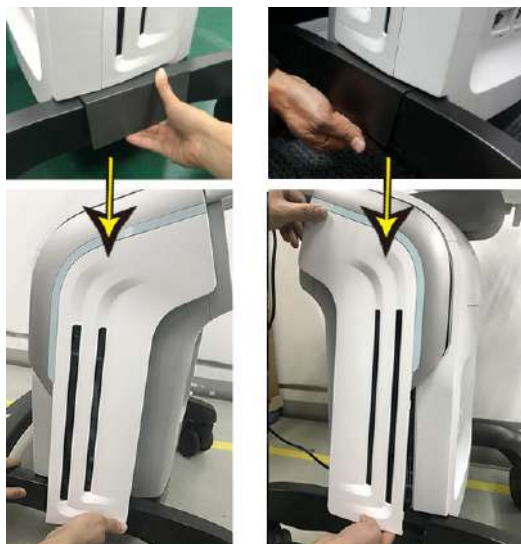


Figure 3-8. Remove body left and right cover

3. Remove both the printer cover and ECG cover.



Figure 3-9. Remove printer and ECG cover

3-8-3-2 Installation Procedure(continued)

4. Unscrew the 1 screw on each side, then remove the body 4PP/3PP cover assy.

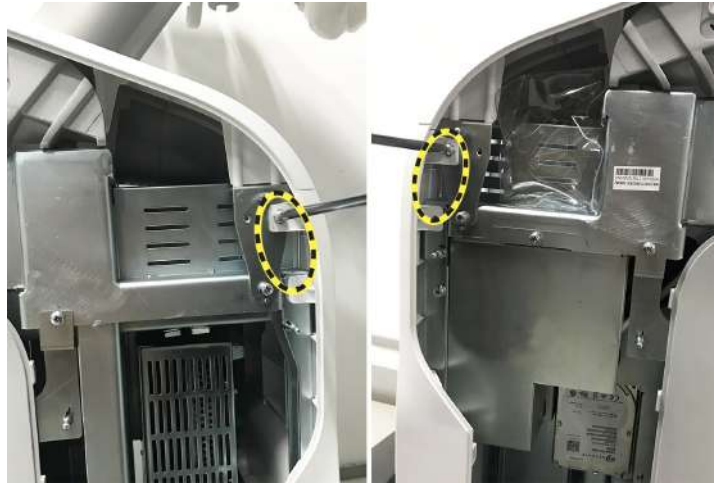


Figure 3-10. Remove body 4PP/3PP cover assy



3-8-3-2 Installation Procedure(continued)

5. Cut the cable clip and connect the USB cable connector and the AC power cable connector.



Figure 3-11. Connect printer power cable and USB cable

6. Put the AC printer into the printer box.



Figure 3-12. Insert AC printer



3-8-3-2 Installation Procedure(continued)

7. Screw the 2 screws to fix the printer.



Figure 3-13. Push the printer assembly

8. Mount the body covers and the ECG cover in the reverse order of step 2 - 4.



3-8-3-2 Installation Procedure(continued)

9. Power on the system.
10. Press **Utility** on the Control Panel.
11. Select **Connectivity-> Service**, add **Standard Print**.

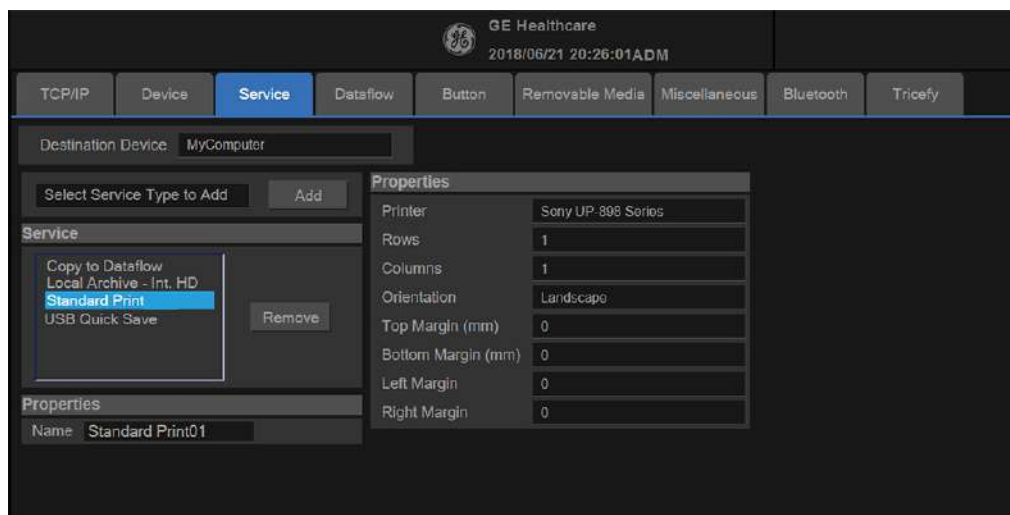


Figure 3-14. Connectivity->Service

12. Highlight **Standard Print** in the Service list. Select the printer from the Printer pull-down Properties menu. Type the printer name in the Name Field. This name is used on the Button screen. Press **Save**.

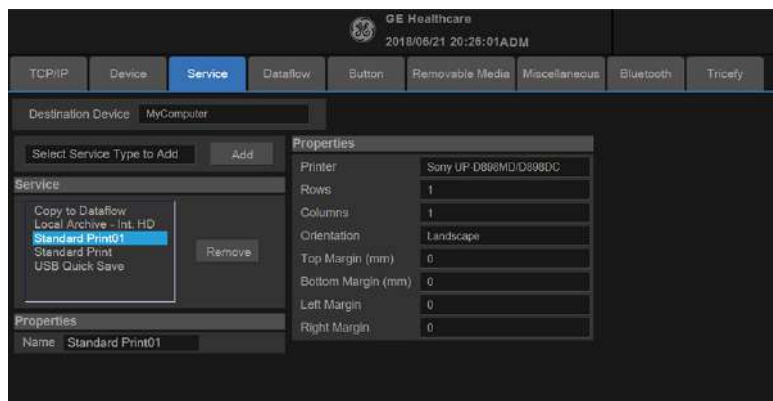


Figure 3-15. Select the Printer



3-8-3-2 Installation Procedure(continued)

13. Select **Button**. Select the appropriate print key (Print, Print3...) from the **Physical Print Buttons** selection. Select the printer from **MyComputer** column and press >> to move it to the Printflow View column. Press **Save**.

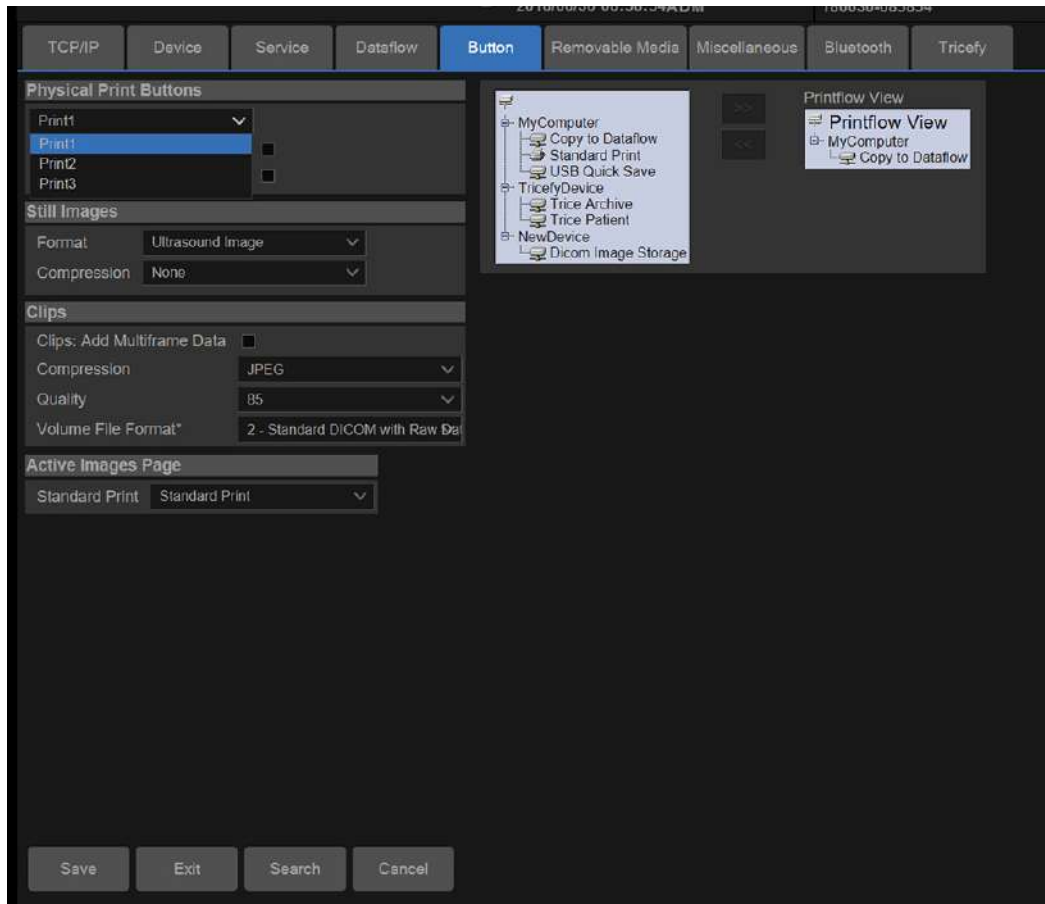


Figure 3-16. Select Button



3-8-3-3 Installation Procedure

Follow these steps to set up the paper size of the printer, take Sony UP-D898 as an example.

- Press Utility-->System-->Peripherals. Select the UP-D898 from the pull-down menu under. Then Click Properties.

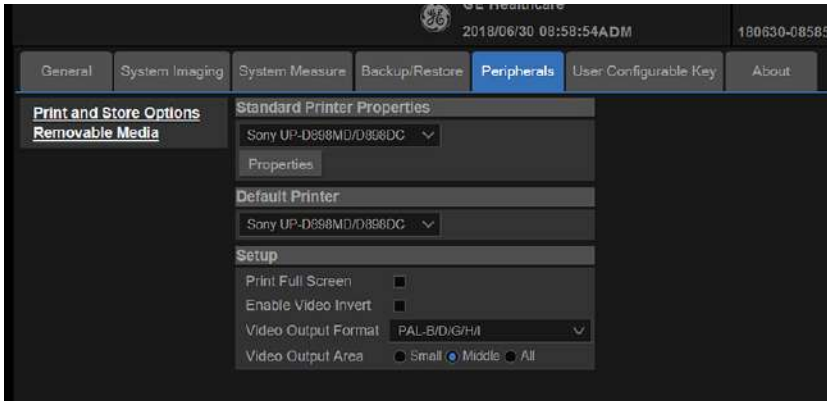


Figure 3-17. Properties

- Click Printer -> Printing Preferences at the menu of Properties Window.

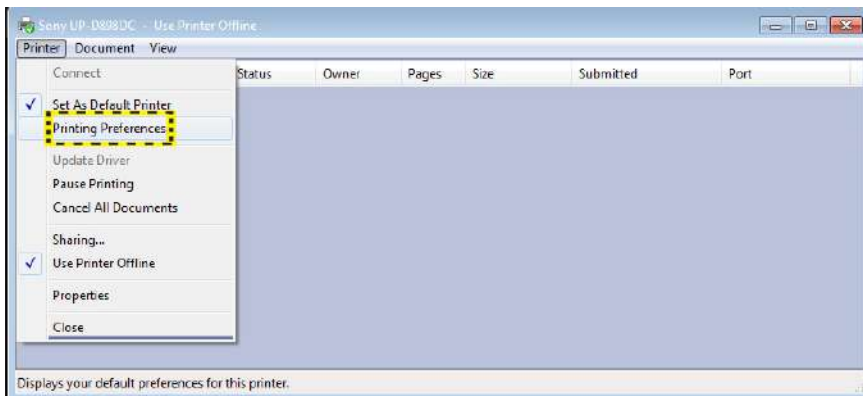


Figure 3-18. Properties



3-8-3-3 Installation Procedure(continued)

- Select Paper Size. Press Apply. Press OK.

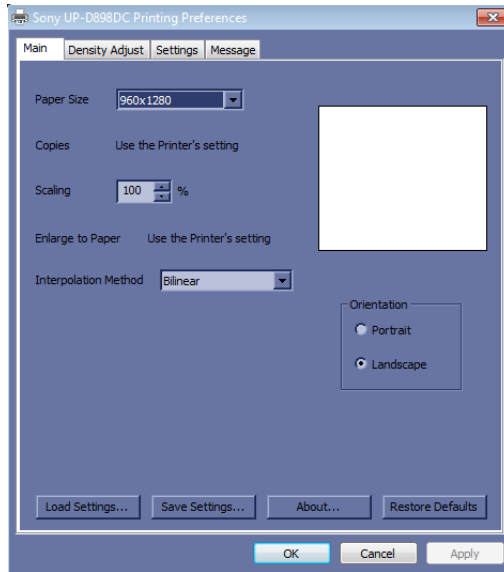


Figure 3-19. Printing Preferences

- Press Save, then Exit.



3-8-3-4 Sony UP-D898DC Printer Installation

3-8-3-4-1 Tools

Common Phillips screwdrivers

3-8-3-4-2 Manpower

One person 20 minutes + travel.

3-8-3-4-3 Preparations

1. Unpack B/W Printer.
2. Ensure no physical damage.
3. Shut down the system and disconnect the power cord.

3-8-3-5 Installation Procedure

NOTE: *The printer driver is customized for the Versana Premier at the factory, you do not need to change the settings.*

1. Put the DC printer shelf on the bottom of the printer, and then screw 4 screws to fix the printer shelf.



Figure 3-20. Install printer to printer shelf



3-8-3-2 Installation Procedure(continued)

2. Remove the body left and right cover.

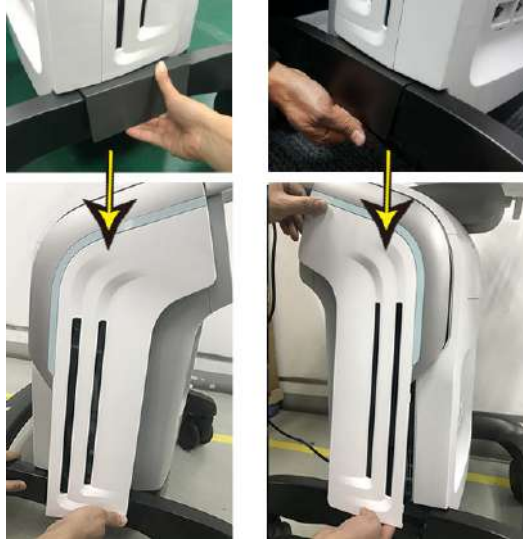


Figure 3-21. Remove body left and right cover

3. Remove both the printer cover and ECG cover.



Figure 3-22. Remove printer and ECG cover



3-8-3-2 Installation Procedure(continued)

4. Unscrew the 1 screw on each side, then remove the body 4PP/3PP cover Assy.



Figure 3-23. Remove body 4PP/3PP cover Assy



3-8-3-2 Installation Procedure(continued)

5. Cut the cable clip and connect the connector of DC printer power extension cable.



Figure 3-24. Connect DC printer power extension cable

6. Connect the DC power extension cable and USB cable to the printer, and then lock the ring.

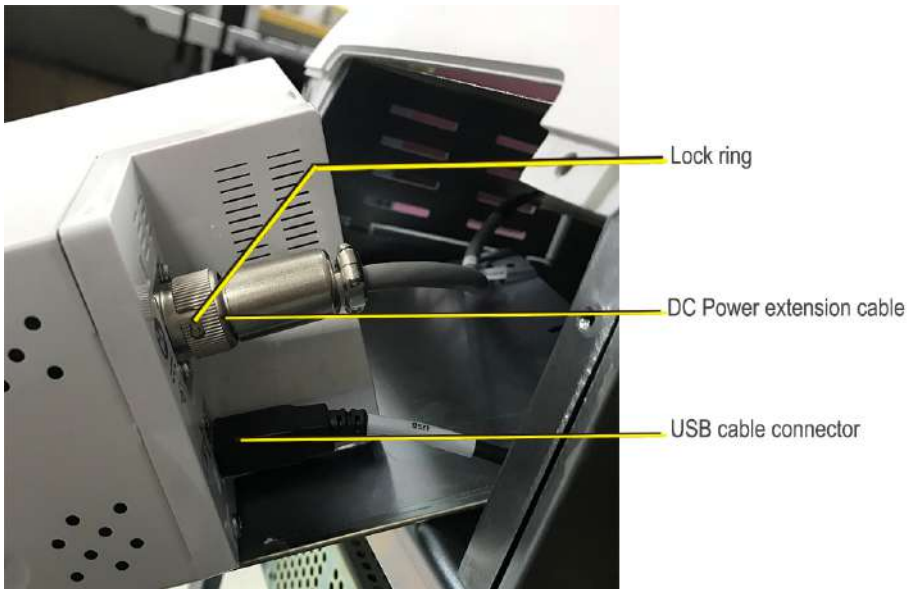


Figure 3-25. Connect printer power cable and USB cable



3-8-3-2 Installation Procedure(continued)

7. Put the DC printer into the printer box.



Figure 3-26. Insert DC printer

8. Screw the 2 screws to fix the printer.



Figure 3-27. Push the printer assembly

9. Mount the body covers and the ECG cover in the reverse order of step 2 - 4.
10. Refer to the Connectivity configure steps of [3-8-3-1 'Sony UP-D898MD Printer Installation'](#) on [page 3-31](#).



3-8-3-6 Sony UP-D25MD Printer Installation

3-8-3-6-1 Tools

No special tools needed.

3-8-3-6-2 Manpower

One person 5 min.

3-8-3-6-3 Preparations

1. Unpack the Sony UP-D25MD Printer.
2. Ensure no physical damage.



3-8-3-6-4 Installation Procedure

1. Place the device in a suitable place.
2. Connect the USB Cable on the Printer.
3. Connect the power cord with the AC output in the wall outlet, and then turn on the printer.
4. Connect USB cable to Versana Premier isolated USB



port.



Figure 3-28. Color Printer connection

5. Refer to the Connectivity configure steps of [3-8-3-1 'Sony UP-D898MD Printer Installation'](#) on [page 3-31](#).



3-8-3-7 Footswitch Installation

3-8-3-7-1 Tools

No special tools needed.

3-8-3-7-2 Manpower

One person 2 min.

3-8-3-7-3 Preparations

1. Unpack the Footswitch.
2. Ensure no physical damage.

3-8-3-7-4 Installation Procedure

1. Connect the Footswitch to the USB port on the Versana Premier system.



Figure 3-29. Connect Footswitch to the system (1)



3-8-3-7 Footswitch Installation(continued)



Figure 3-30. Connect Footswitch to the system (2)

3-8-3-7-5 Configuring Footswitch

Footswitch supports these configurations: No Function, Freeze, Store, Print, Update, Next Step (Scan Coach), Previous Step (Scan Coach), Scan Coach Pause/Resume.

Enter **Utility** -> **Application**-> **Settings** to configure the Footswitch functions.

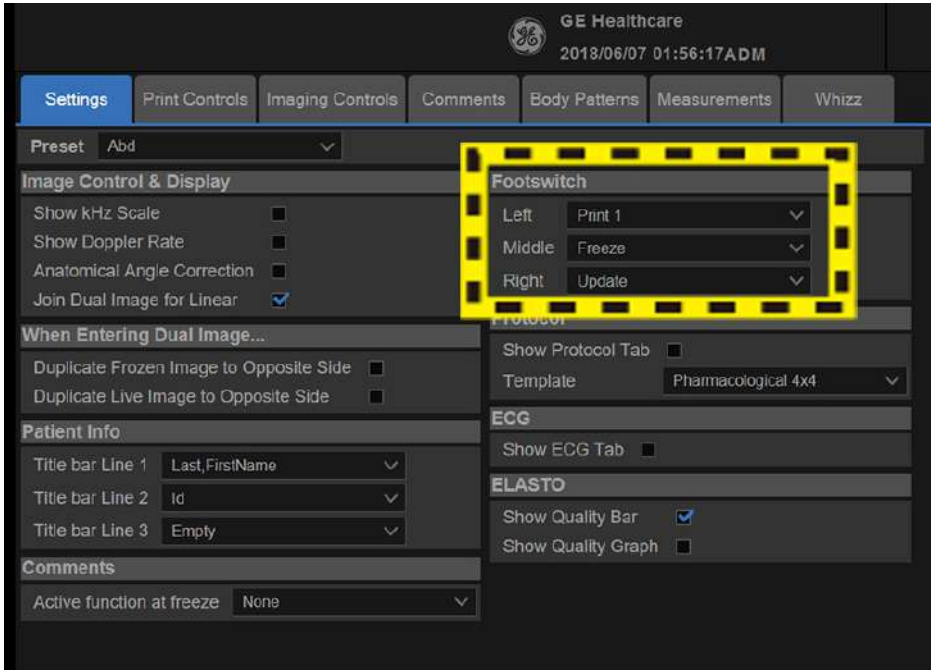


Figure 3-31. Configuring Footswitch Functions



3-8-3-8 USB HDD Installation

3-8-3-8-1 Tools

No special tools needed.

3-8-3-8-2 Manpower

One person 1 min.

3-8-3-8-3 Preparations

1. Unpack the USB HDD.
2. Ensure no physical damage.

3-8-3-8-4 Installation Procedure

1. Connect the USB HDD to the USB port on the Versana Premier system.



Figure 3-32. Connect HDD to the system

3-8-3-9 External ECG Installation

3-8-3-9-1 Tools

NA

3-8-3-9-2 Manpower

One person 8 minutes + travel.

3-8-3-9-3 Preparations

1. Unpack the ECG Assy.
2. Ensure no physical damage.

3-8-3-9-4 Installation Procedure

1. Insert the ECG USB connector into the USB port.



Figure 3-33. Connect the USB port



3-8-3-10 DVDRW Installation

3-8-3-10-1 Tools

No special tools needed.

3-8-3-10-2 Manpower

One person 1 min.

3-8-3-10-3 Preparations

1. Unpack the DVDRW.
2. Ensure no physical damage.

3-8-3-10-4 Installation Procedure

1. Take out the DVDRW assy.



Figure 3-34. DVDRW assy

3-8-3-10-4 Installation Procedure(continued)

2. Remove the body left and right cover.

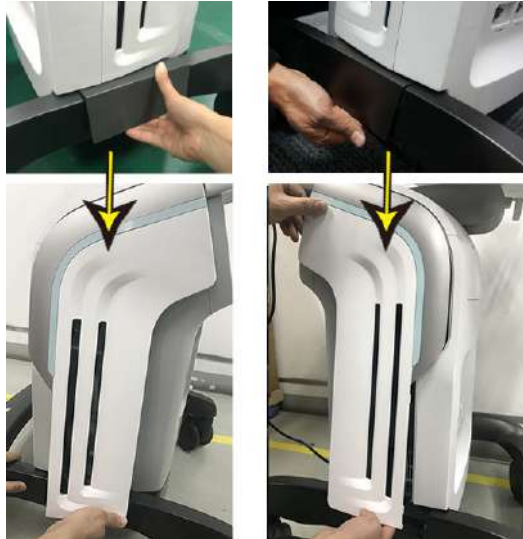


Figure 3-35. Remove body left and right cover

3. Remove both the printer cover and ECG cover.



Figure 3-36. Remove printer and ECG cover

3-8-3-10-4 Installation Procedure(continued)

4. Unscrew the 1 screw on each side, then remove the body 4PP/3PP cover Assy.



Figure 3-37. Remove body 4PP/3PP cover Assy



3-8-3-10-4 Installation Procedure(continued)

5. Put in the DVD Assy and screw the 2 screws.

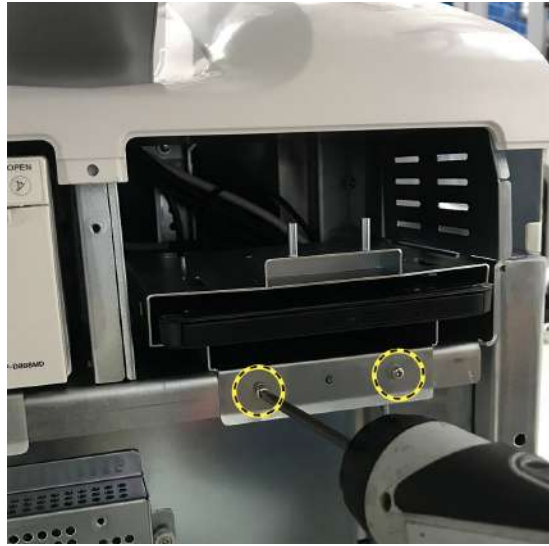


Figure 3-38. Put in the DVDRW Assy

6. Unscrew the screw and then remove the metal sheet.



Figure 3-39. Remove the metal sheet



3-8-3-10-4 Installation Procedure(continued)

7. Connect both of the DVD USB cables to the docking.



Figure 3-40. Connect both of the DVD USB cables

8. Mount the body covers and the ECG cover in the reverse order of step 2 - 4.

3-8-3-11 Wireless Adapter

3-8-3-11-1 Tools

No special tools needed.

3-8-3-11-2 Manpower

One person 1 min.

3-8-3-11-3 Preparations

1. Unpack the wireless adapter
2. Ensure no physical damage.

3-8-3-11-4 Installation Procedure

1. Connect the wireless adapter to the USB port on the Versana Premier system.



Figure 3-41. Connect Wireless Adapter

2. Refer to the Wireless Network configure steps of [7-6-1-2 'Wireless-LAN Network'](#) on [page 7-81](#).



3-8-3-12 Bluetooth Adapter

3-8-3-12-1 Tools

No special tools needed.

3-8-3-12-2 Manpower

One person 5 min.

3-8-3-12-3 Preparations

1. Unpack the bluetooth adaptor
2. Ensure no physical damage.

3-8-3-12-4 Installation Procedure

1. Connect the Bluetooth Adapter to the USB port on the Versana Premier system.



Figure 3-42. Connect Bluetooth Adapter



3-8-3-12-4 Installation Procedure(continued)

2. Reboot the system.
3. After the power-up sequence is complete, press **Utility** on the Control Panel. Select **Connectivity-> Bluetooth**, click **Add New Device**.

NOTE: For Bluetooth Adapter connection, the operator must login as Administrator.

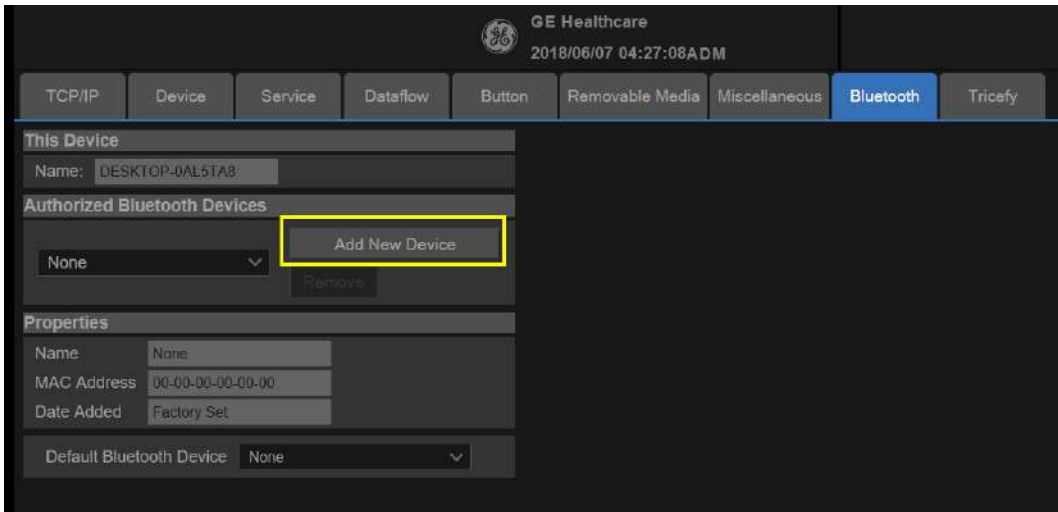


Figure 3-43. Add New Device

4. Follow the Bluetooth pairing wizard to turn on Bluetooth on your mobile device. Scan for surrounding devices. Then select the device name of the Versana Premier in your surrounding device list to pair.



3-8-3-12-4 Installation Procedure(continued)

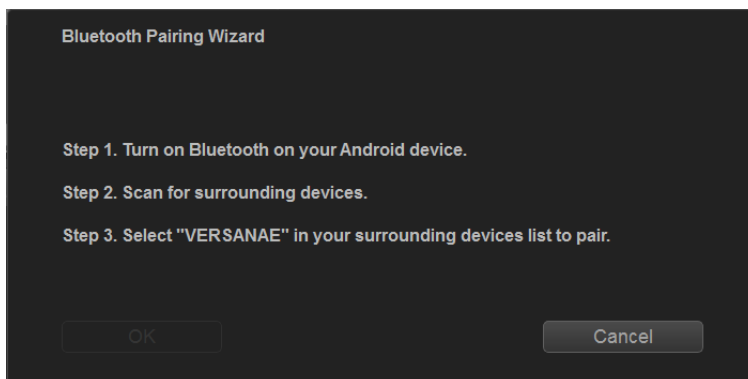


Figure 3-44. Bluetooth Pairing Wizard (1)

NOTE: *Versana Premier system does not support to pair with Apple device.*

5. The **Pincode** is shown in the dialogue, click **Accept** to continue.

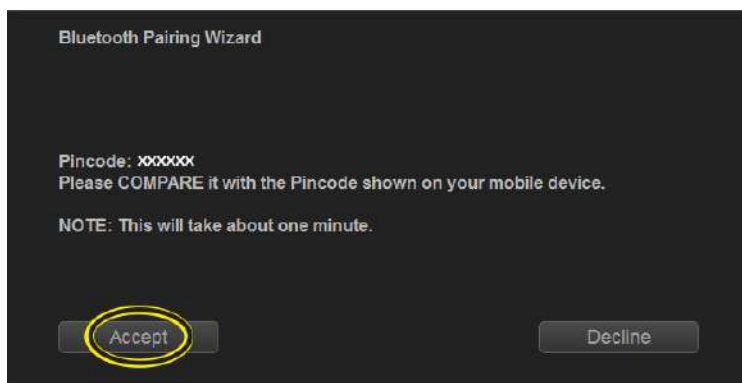


Figure 3-45. Bluetooth Pairing Wizard (2)

6. On your mobile device a dialogue box should appear asking for permission to connect to the Versana Premier system. Click **OK** and wait for the process to complete.



3-8-3-12-4 Installation Procedure(continued)

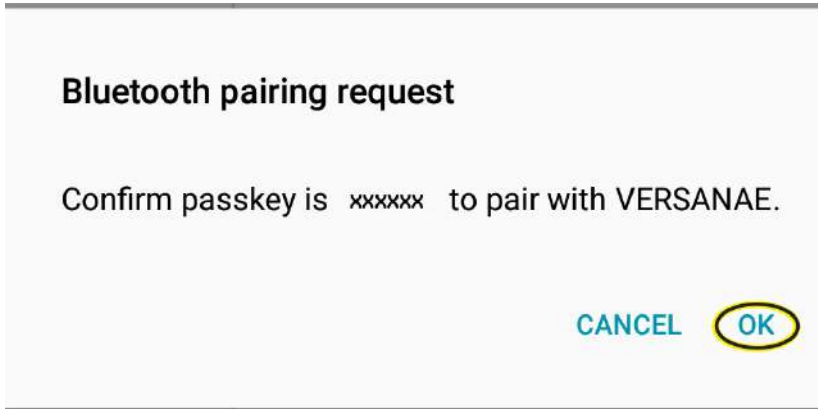


Figure 3-46. Bluetooth Pairing Request

7. After pairing is done, the mobile device name appears in the **Authorized Bluetooth Devices** field.

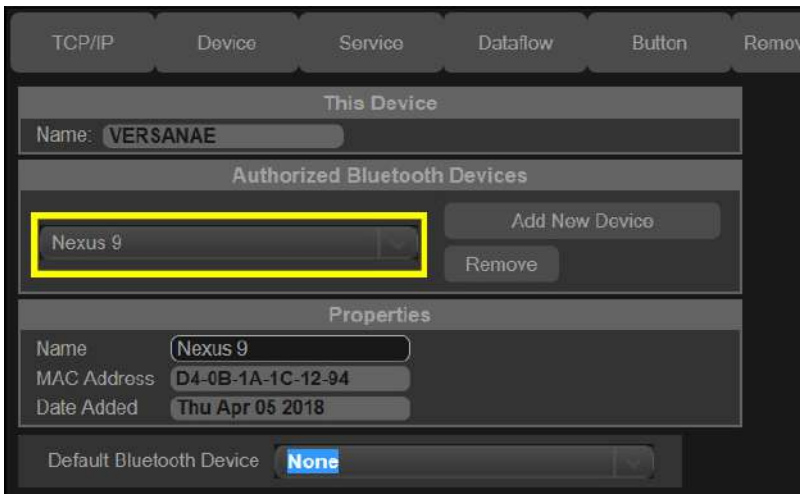


Figure 3-47. Connected Successfully



3-8-3-13 Printer USB Isolator

3-8-3-13-1 Tools

No special tools needed.

3-8-3-13-2 Manpower

One person 5 min.

3-8-3-13-3 Preparations

1. Unpack the AC isolation USB.
2. Ensure no physical damage.

3-8-3-13-4 Installation Procedure

1. Insert the Mini USB side of the cable into the Printer USB Isolator.



Figure 3-48. Insert the USB connector into Printer USB Isolator

3-8-3-13 Printer USB Isolator(continued)

2. Insert the USB cable connector in one of the USB ports on the Ultrasound system.

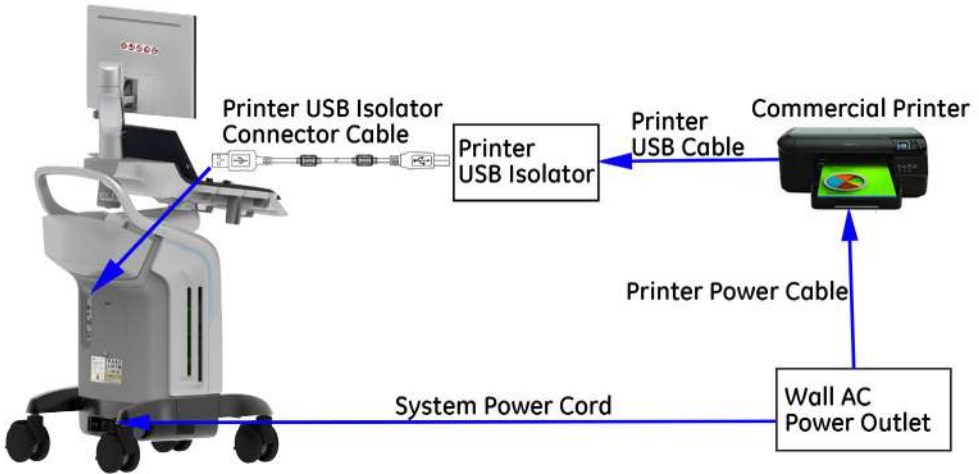


Figure 3-49. Insert the USB cable into the Ultrasound system

NOTE: *The Ultrasound system in above graphic is only for illustrational purposes. You can use the Printer USB Isolator on the desired Ultrasound system.*

NOTE: *For a detailed Printer USB Isolator overview of Versana Premier system, refer to [Figure 5-8. 'Printer USB Isolator Overview'](#) on page 5-12.*



3-8-3-14 EMI Filter

EMI filter can improve power grid environment.

3-8-3-14-1 Tools

No special tools needed.

3-8-3-14-2 Manpower

One person 5 min.

3-8-3-14-3 Preparations

1. Unpack the EMI Filter.
2. Ensure no physical damage.

3-8-3-14-4 Installation Procedure

1. Take out the EMI filter from the package. The EMI filter option includes the EMI filter and the cable.



Figure 3-50. EMI Filter

3-8-3-14 EMI Filter(continued)

2. Insert one side of the cable into the EMI Filter **OUTPUT** side.



Figure 3-51. Insert the cable into the EMI filter output side

3. Insert the Ultrasound system's main power cord into the EMI filter **INPUT** side.



Figure 3-52. Insert the system power cord into the EMI filter input side



3-8-3-14 EMI Filter(continued)

4. Connect the EMI filter cable to the Ultrasound system, and plug the system power cord into wall AC power outlet.

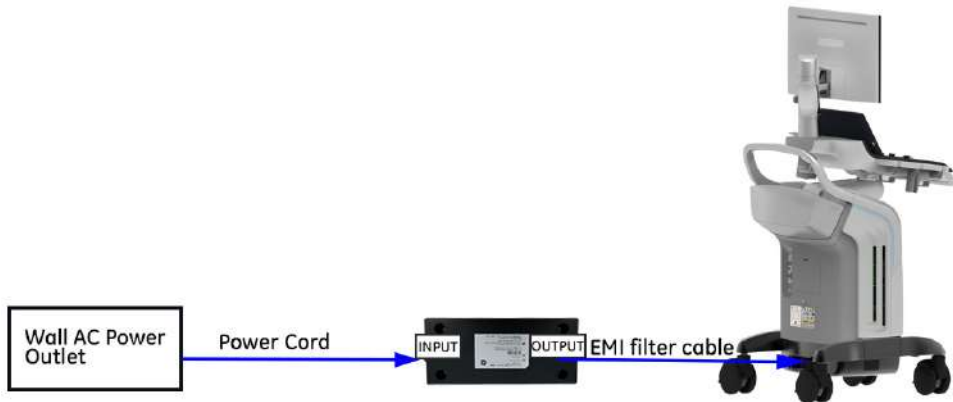


Figure 3-53. Connect successfully



3-9 Connectivity setup

3-9-1 EZ configuration Wizard

EZ configuration wizard is a function to enable the operator to configure some common system settings when turning on the system for the first time after the software installation.

NOTE: *Password setting is required when turning on the system for the first time after the software installation.*

For Versana Premier, you can also enter EZ Configuration Wizard by clicking the Insite icon at the top right of the screen.

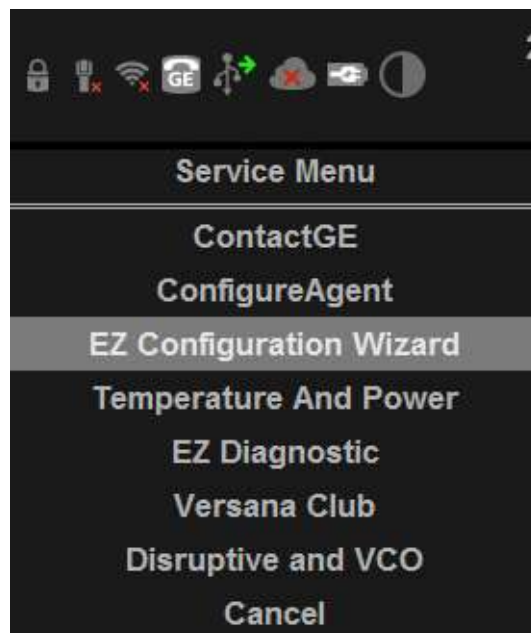


Figure 3-54. Enter EZ Configuration Wizard



3-9-1 EZ configuration Wizard(continued)

1. Set password for Drive D (includes Archive of patient information, temp files, user defines, logs).
Go to **Install wizard -> Disk Encryption Password** to set password for Drive D.

NOTE: *Drive D password setting is required when turning on the system for the first time or after the software installation.*
System will remember the password automatically.

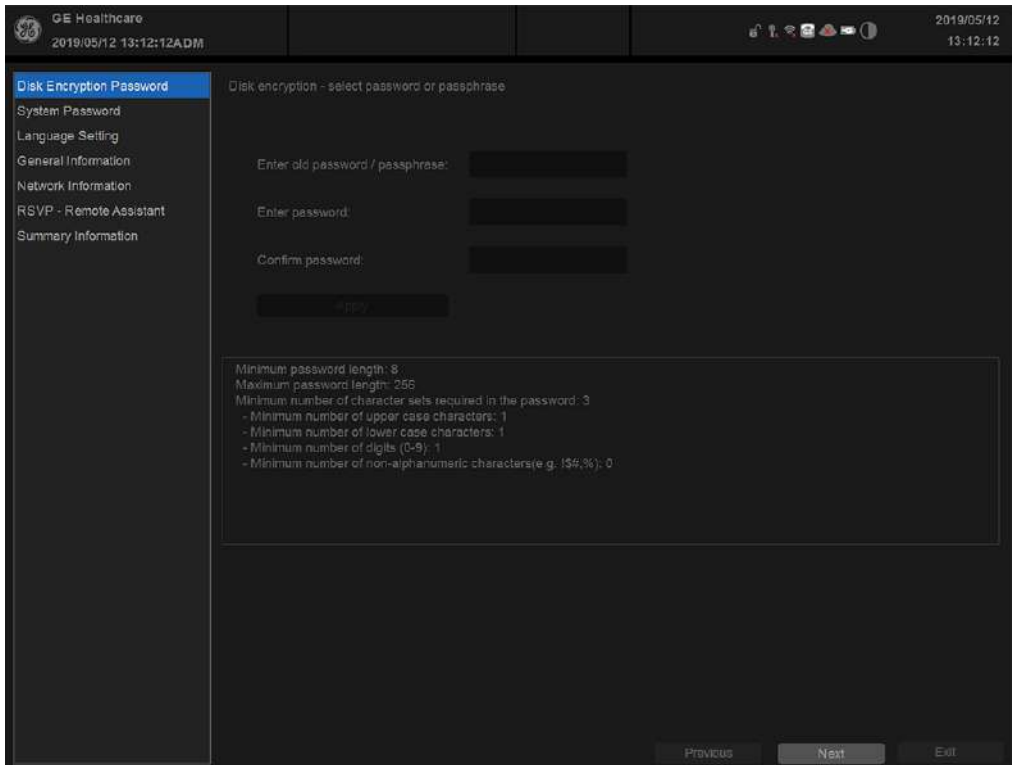


Figure 3-55. Set password for Drive D

NOTE: *When the HDD is removed from the unit, it will need password to decode.*



3-9-1 EZ configuration Wizard(continued)

2. Set system password by **Install wizard -> System Password OR Utility -> Admin -> System Admin -> Change System Password.**

NOTE: *System password setting is required when turning on the system for the first time or after the software installation.*

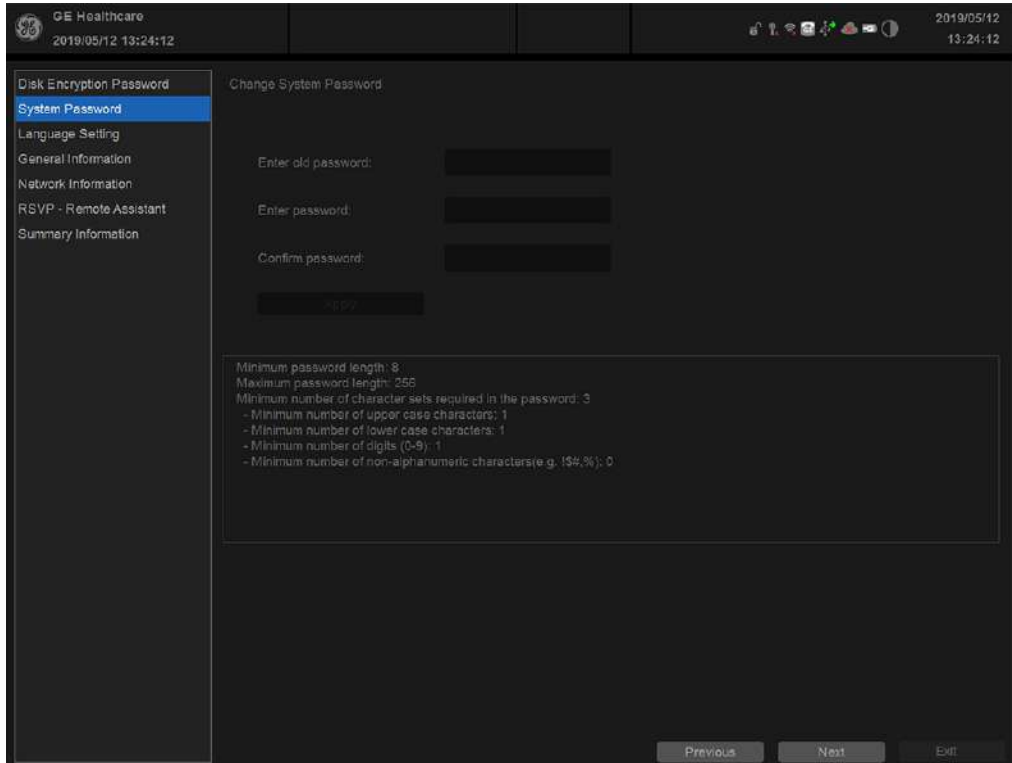


Figure 3-56. System password setting



3-9-1 EZ configuration Wizard(continued)

3. Select the appropriate language for system language and keyboard language from the drop-down list.

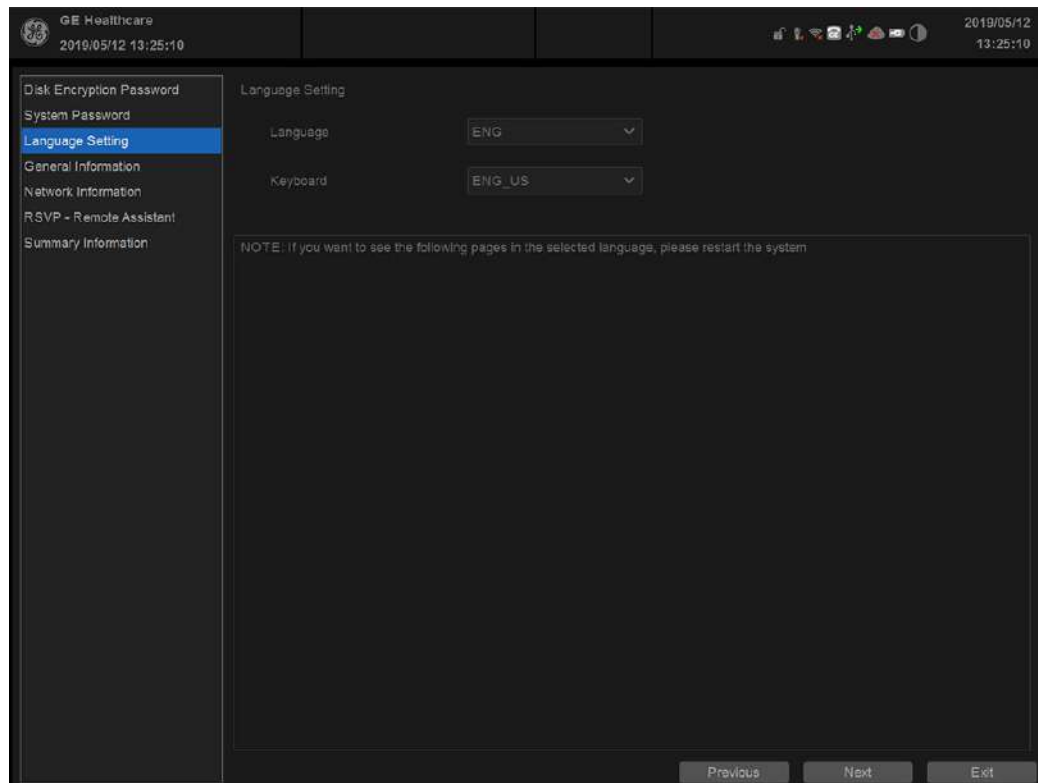


Figure 3-57. System Language settings (1)

NOTE: If you select **Exit**, you will exit the installation wizard.

- If you do not change the language, press **Next** to continue.
- If you change the language setting, press **OK** to restart the system.

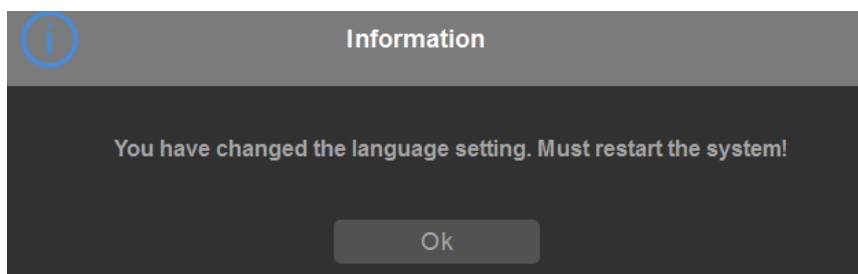


Figure 3-58. System Language settings (2)

NOTE: If you press **Previous**, you will go to the previous page.



3-9-1 EZ configuration Wizard(continued)

- This screen shows the hospital and time information, and you can set the system date and time here.

GE Healthcare
2019/05/12 13:26:03

2019/05/12
13:26:03

Disk Encryption Password
System Password
Language Setting
General Information
Network Information
RSVP - Remote Assistant
Summary Information

Hospital Information

Hospital: GE Healthcare

Department: Development

Customer Name:

Address:

Continent: AFRICA

Country: ALGERIA

Time Information

Time Zone: (UTC-06:00) Pacific Time (US & Canada)

Sun	Mon	Tue	Wed	Thu	Fri	Sat
28	29	30	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	1
2	3	4	5	6	7	8

System Data

System Time: 13:26:05 24 Hour

Previous Next Exit

Figure 3-59. General Information

- Press **Next** to continue.



3-9-1 EZ configuration Wizard(continued)

6. The **Network Information** screen shows the configuration of wireless and local network:

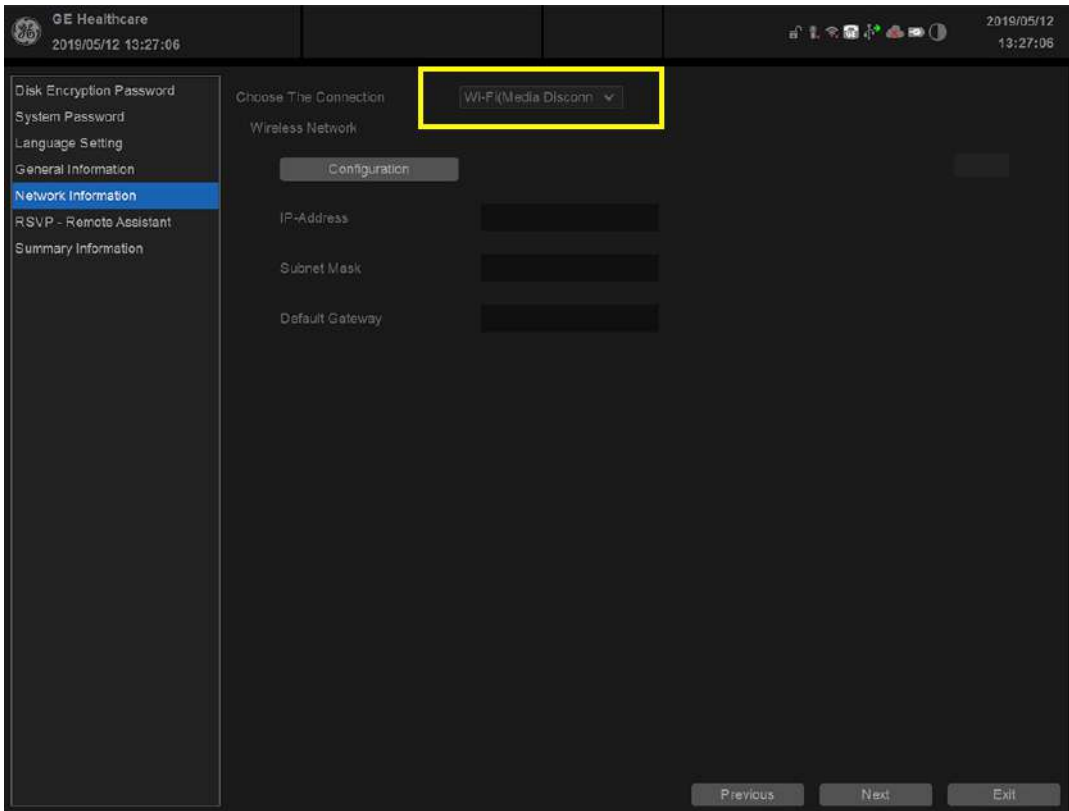


Figure 3-60. Wireless Network Information

3-9-1 EZ configuration Wizard(continued)

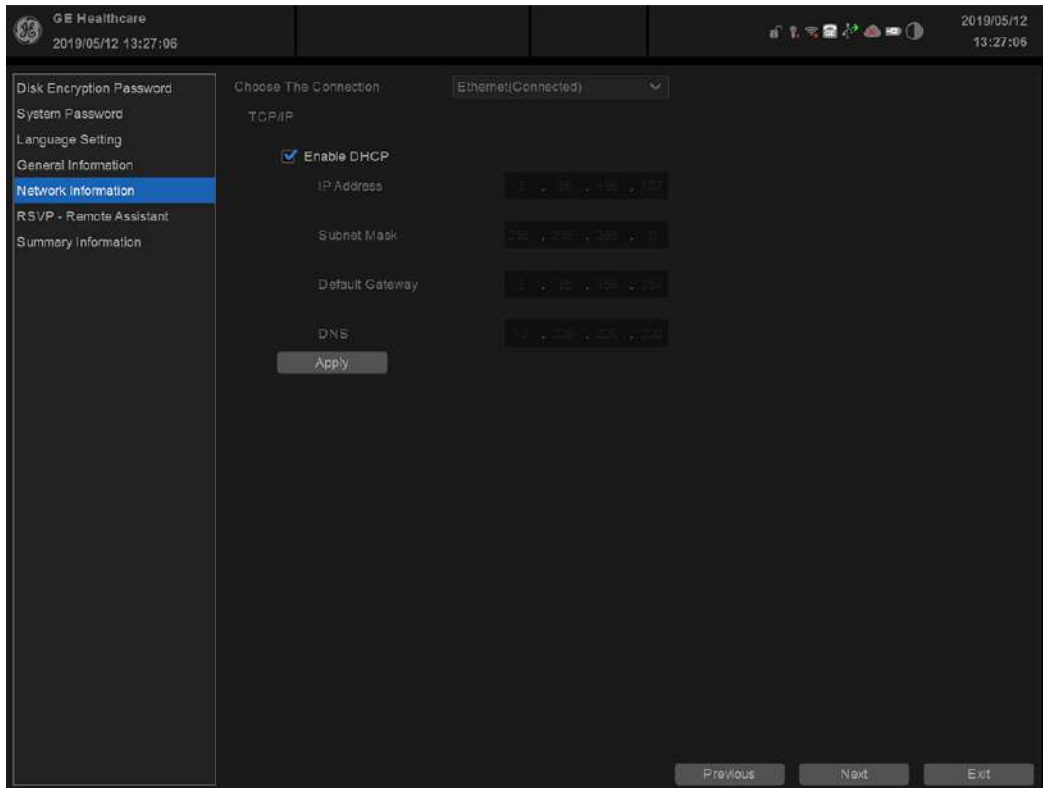


Figure 3-61. Local Network Information

Table 3-24: Network settings

Preset Parameter	Description
Enable DHCP	Select to set TCP/IP.

7. Press **Next** to continue.



3-9-1 EZ configuration Wizard(continued)

- The **RSVP - Remote Assistant** screen shows the configuration of Agent and Proxy.

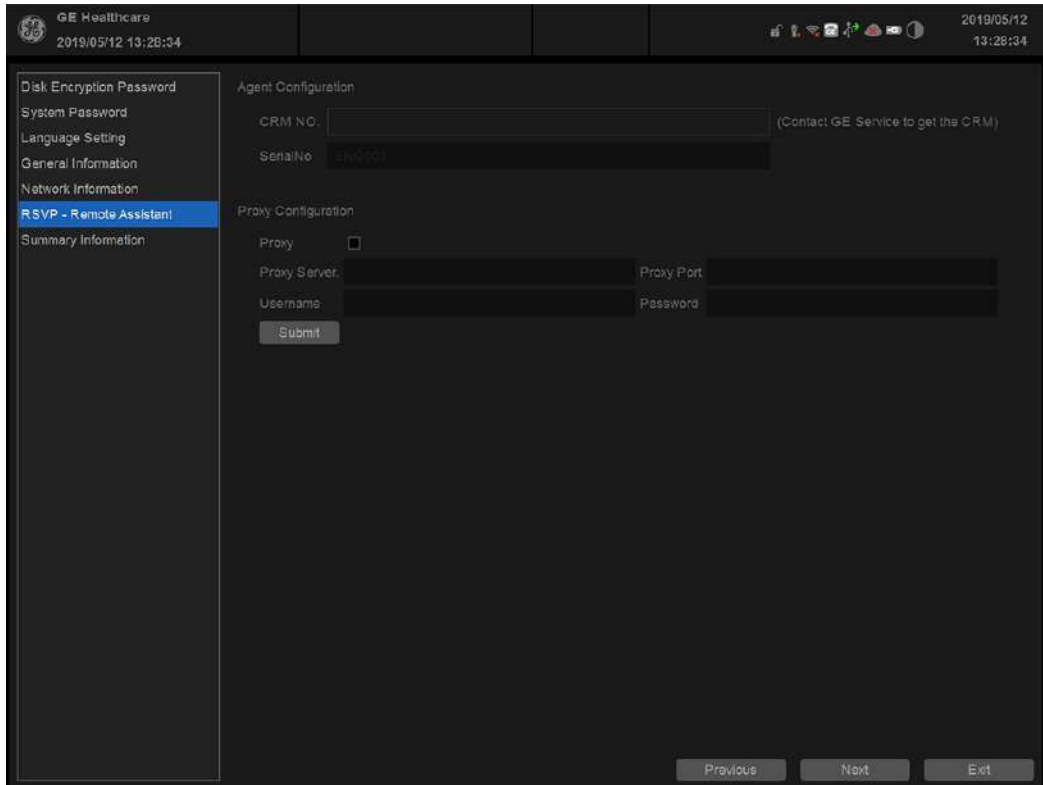


Figure 3-62. RSVP - Remote Assistant

Table 3-25: Agent and Proxy Configuration

Element	DESCRIPTION
CRM No	Customer Relationship Management (CRM) number. System identifier assigned to the customer unit by the service region. CRM is pre-populated by adding Versana Premier to the CRM number. The CRM number of the Versana Premier is editable.
Serial No	Serial number of the agent (read-only). If the agent is not registered with a serial number, this field is populated with the serial number of the Versana Premier. The serial number of the agent is tied to the serial number of the Versana Premier.
Proxy Server	When Enable Proxy is selected, name of the proxy server IP.
Proxy Port	When Enable Proxy is selected, number of the proxy server port.
Username	When Proxy is selected, name of the user.
Password	When Proxy is selected, password for the user.

3-9-1 EZ configuration Wizard(continued)

After RSVP - Remote Assistant has been successfully configured, these elements will have the corresponding values:

- **Agent Registered** will be **Yes**
- **Agent Quarantine** will be **No**
- **Agent CRM Verified** will be **Yes**

The information on **System Information** is available to all service class licenses.

To access **System Information**, navigate to **Utility > Service > Home**.

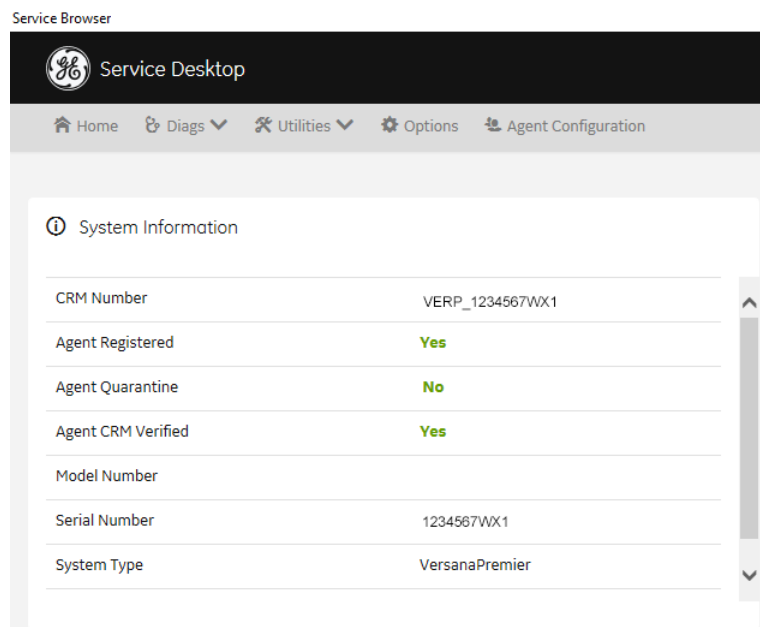


Figure 3-63. System Information

9. After having set the RSVP - Remote Assistant, press **Next** to continue.



3-9-1 EZ configuration Wizard(continued)

10. This screen shows the report of the previous settings. You can export it to the database.

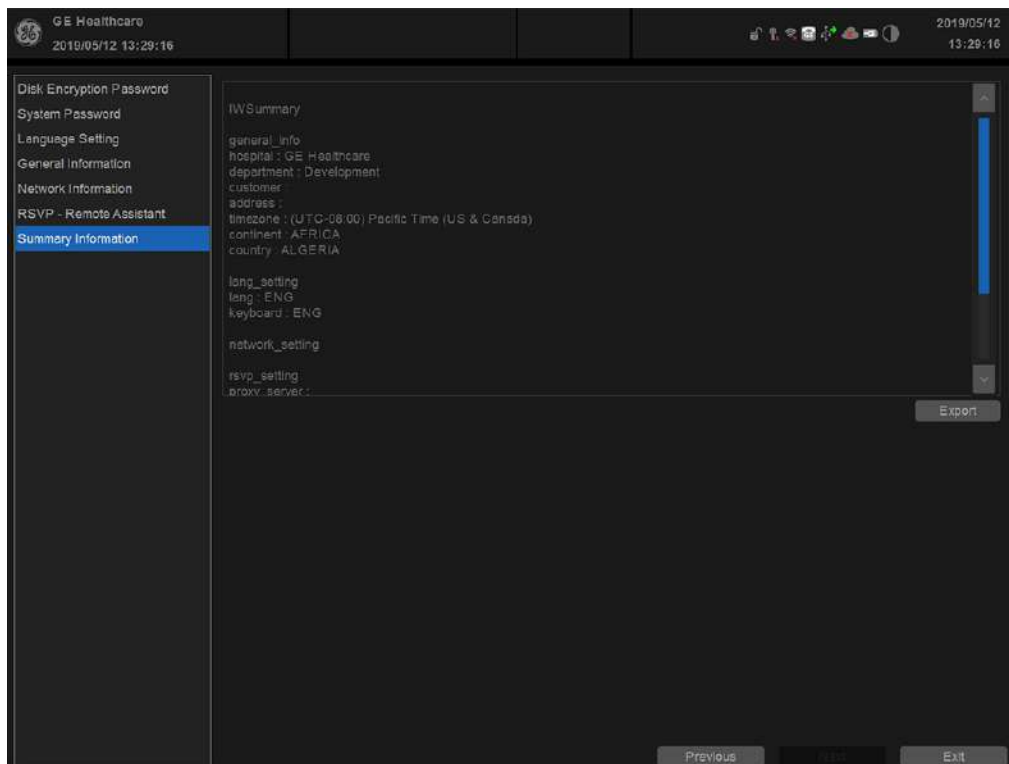


Figure 3-64. Summary Information

Press **Export** and select the location where you want to store the report.

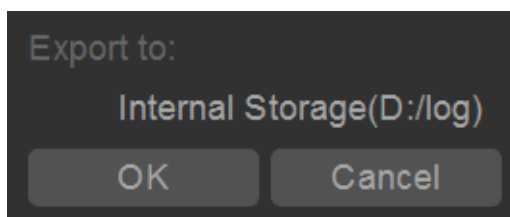


Figure 3-65. Export Summary

11. Press **Exit** to exit Installation Wizard.



3-9-2 TCP/IP Screen

1. Press **Utility** on the control panel and login as admin, refer to 'Logging on to Versana Premier as "ADM"' on page 4-11 .
2. Select **Connectivity** on the screen.
3. Select **TCP/IP** tab, the screen gives an overview of the network settings for Versana Premier.



Figure 3-66. TCP/IP Screen



3-9-2-1 Changing the AE title and/or Port Number

1. To change **AE Title** and/or **Port No**, edit the respective fields.

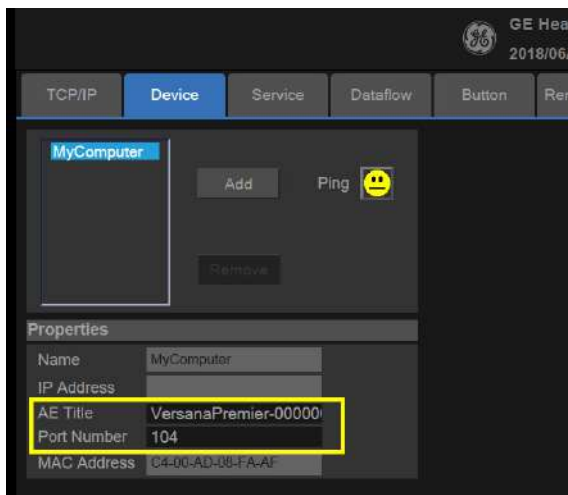


Figure 3-67. AE Title/Port No

NOTE: *MAC Address will also be displayed on this page.*

2. Select **Save** to store your changes. This will bring up a new warning screen.

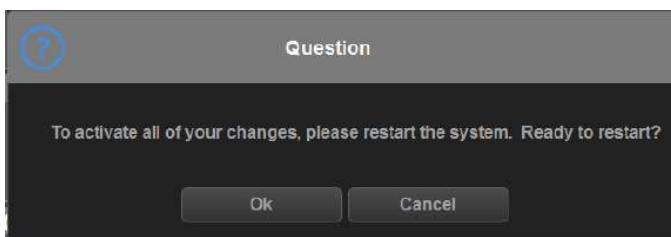


Figure 3-68. Warning Message

3. Select **OK** to save your changes or **Cancel** to return without saving any changes.
4. Reboot the system to activate the settings or continue with other TCPIP setup tasks.

3-9-3 Network setup

For network connection setup, [See 7-6-1 'Network Configuration' on page 7-78 for more information.](#)



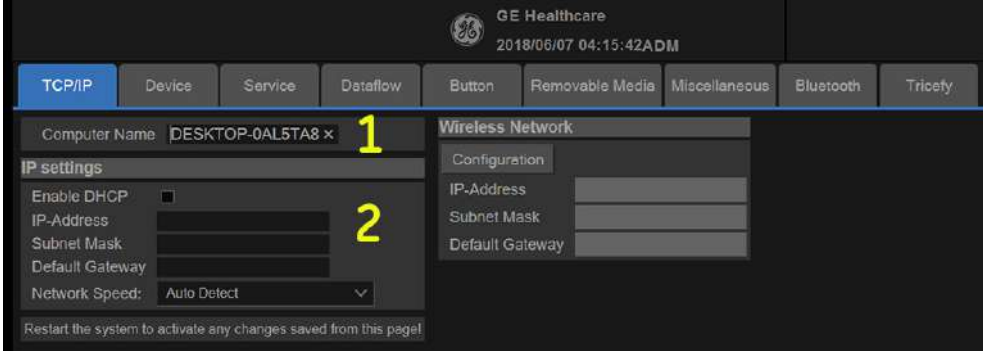
3-9-4 Setup connection to a DICOM server

Versana Premier is configured to work with DICOM servers in a network environment. Images are first saved on the local image butter on the system. At the end of the examination the images are sent to the DICOM server via a DICOM spooler and to the local database, depending on dataflows.

To connect to the DICOM server, the following information has to be entered in the system.

- The DICOM server IP address
- The DICOM server port number
- The DICOM server AE title (the server application's name)

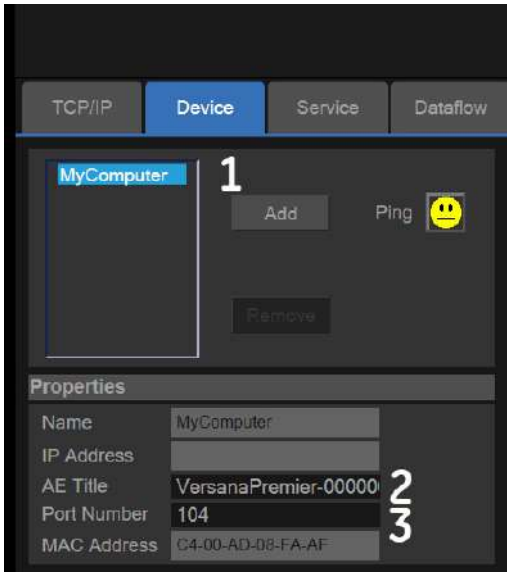
Table 3-26: Utility ->Connectivity ->TCP/IP screen

	
1	Enter the Versana Premier computer name. This may be the same as the station name.
2	<p>Enter the Versana Premier IP address, subnet mask, default gateway and network speed. For automatic assignment of IP address, subnet mask and default gateway, select DHCP.</p> <p><i>Note: If possible, set the Versana Premier network Speed to match that of the Network switch. if in doubt, set it to AutoDetect. Otherwise, transfer times can be two or five times longer, during which the Versana Premier will appear to be locked up. (If the Hard Drive activity light on the front of the console is lit steady or blinks quickly, the Versana Premier is most likely not hung.)</i></p>



3-9-4 Setup connection to a DICOM server(continued)

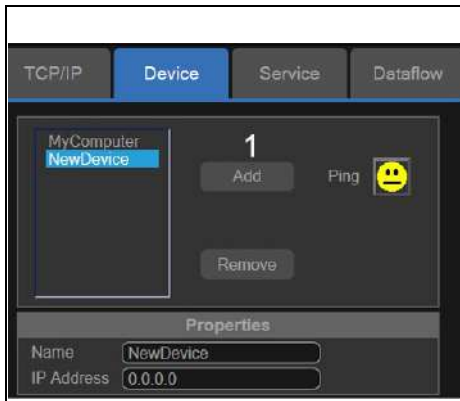
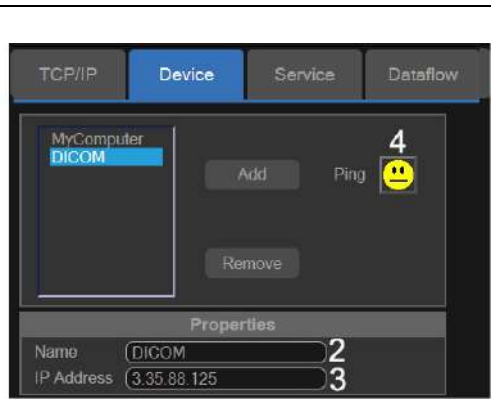

Table 3-27: Utility ->Connectivity ->Device screen

	
1	Select MyComputer .
2	Assign an AE title to the Versana Premier. (AE stands for Application Entity. DICOM services use this to identify the Versana Premier.) AE title is case-sensitive. This title may contain the Computer Name from the TCP/IP page, if desired. <i>Note: It is NOT recommended to use the factory default. This is not prohibited, but more than one system with the same AE title can cause confusion.</i>
3	Edit Port Number if needed. 104 is typical. Save your changes and reboot the system.



3-9-5 How to get the Versana Premier to recognize another Device on the Network

Table 3-28: Utility ->Connectivity ->Device screen

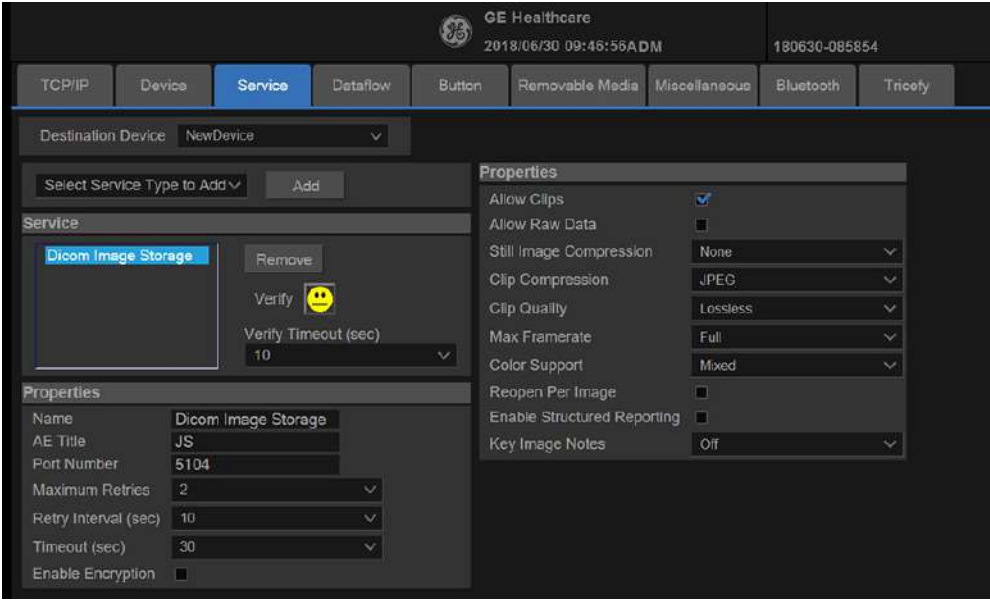
	
1	Select Add . The system creates a device called "NewDevice".
2	Change the name to one of your choosing.
3	Enter the IP address of the device.
4	
	<p>Save your changes and then press Ping. A "Smiley Face" indicates successful communication between your Versana Premier and the device. A "Frown" indicates failed communication. Check the following:</p> <ul style="list-style-type: none"> • Is the device running? • Is it connected to the network? • Did you enter the right IP address?



3-9-6 How to Setup and Use a DICOM Image Storage Service

An Image Storage Service provides a place to store patient and exam data from Versana Premier and corresponding images. The Image Storage Service, or the device that hosts it, is often called a Patient Archiving and Communication System (PACS).

Table 3-29: Setup an Image Storage Service

	
1	In Utility -> Connectivity -> Service , from the Destination Device drop-down menu, select the device on which the service resides. (This assumes you have already setup the device in the Device tab in 'How to Setup and Use a DICOM Image Storage Service' on page 3-82 .
2	From the <i>Select Service Type to add</i> drop-down menu, select DICOM Image Storage and press Add .
3	Change the name of the service to one of your choosing.
4	Enter the AE Title and port Number of the service. AE Title is case-sensitive.
4	Save your changes and then press Verify . A "Smiley Face" indicates successful communication with the service. Note: If you get a successful Ping (Smiley Face) at the device level but not at the service level, it is possible that the AE Title or Port Number of the service settings are incorrect. Ensure that these are correct then re-verify. Be sure that the service type (Store, Print, etc) is correct and supported by the device.



3-9-7 Dataflow



CAUTION

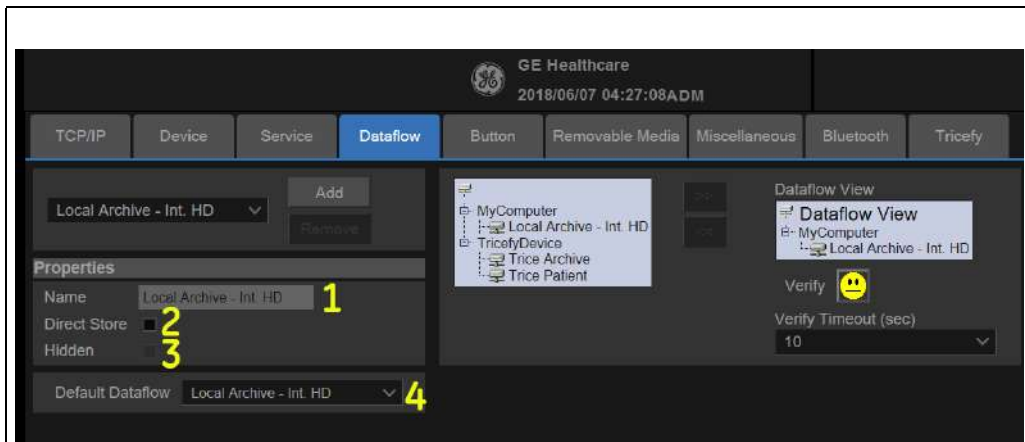
DO NOT rename the factory default dataflow.

A dataflow is a set of pre-configured services. When you select a dataflow, the ultrasound system automatically works according to the services associated with the dataflow. The Dataflow tab allows you to select and review information about dataflows. You can also create, change, and remove dataflows.

Set up dataflows for the services.

NOTE: You must be logged on as Administrator to use the Dataflow tab.

Table 3-30: Setup an Image Storage Service



1	Select the dataflow from the list.
2	Select to store data directly to archive (no buffer storage).
3	Select so that this dataflow does not appear as a Dataflow on the Patient menu.
4	Select to use this dataflow as the default dataflow when you start the system.



3-9-8 Button

You can assign print buttons via the Utility --> Connectivity --> Button page.

Assigning print buttons. First select the print button to configure on the upper, left corner of the page. Then select the device you want to add in the middle part of the page, under Available Input/Outputs. Then click on the right arrow in the top right corner of the page.

NOTE: You can configure each print key to multiple output devices/dataflows.

NOTE: Only attach one DICOM service per print key (e.g., PACS and DICOM printer). Multiple DICOM devices should be configured via a dataflow.

NOTE: When using a print key to send an image directly to a DICOM device, this causes a single DICOM association per image. Most devices (all known printers) work fine with this. However, some storage devices, such as ALI, Kodak Access, and Cemax, assume that the end of each association is the end of the exam and can result in a new folder for each image. In the Utility menu, select a single association or open PR for the desired DICOM storage device.

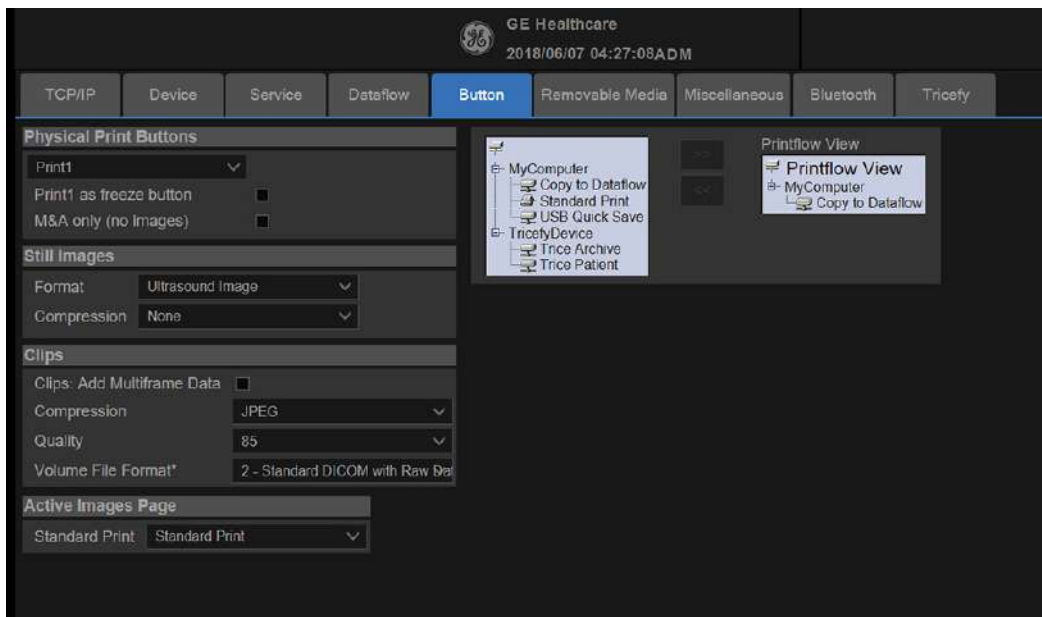


Figure 3-69. Button Preset Menu



3-9-8 Button(continued)

Table 3-31: Physical Print Buttons

Preset Parameter	Description
M&A only (no images)	Configures the system to send a DICOM structured report only; no image is generated or sent.

Table 3-32: Still Images

Preset Parameter	Description
Format	RawDICOM, DICOM, or M&A.
Compression	Always set to None.

Table 3-33: Clips/Volumes

Preset Parameter	Description
Clips: Add Multiframe Data	Checkbox
Compression	None, Rle, Jpeg, Jpeg2000
Quality	Lossless, 99, 98, 97, ... 50 Note: The default Compression for Clips is JPEG85. It is strongly recommended to keep the Compression set to JPEG85.

Table 3-34: Active Images Page

Preset Parameter	Description
Standard Print	Lets you send to a Windows-based printer.



3-9-9 Removable Media

The Removable Media tab allows you to:

- Verify the DICOM directory on removable media.
- Verify the free space of the media.
- Verify that the media is finalized or unfinalized.
- Verify that the media is formatted or unformatted.
- Format removable media (rewritable CD/DVD or USB device).

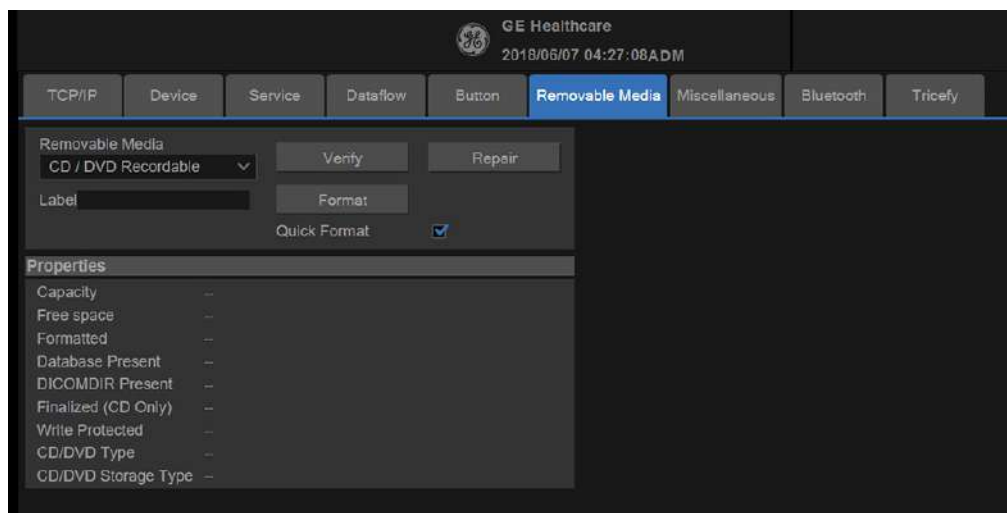


Figure 3-70. Removable Media Preset Menu

Table 3-35: Tools

Preset Parameter	Description
Removable Media	Select the removable media to format or verify.
Label	Type a label for a new removable media (free text).
Verify	<ul style="list-style-type: none"> • Select to verify DICOM directory on removable DICOM disk. • Verify the free space of the media. • Verify that the media is finalized or unfinalized. • Verify that the media is formatted or unformatted.
Format	Select to format removable media.
Quick Format	To format the media quickly, check this box. If you uncheck this box, the media is formatted with a full format. New media should always be formatted with a full format.

The bottom of the screen lists properties of the selected media.



3-9-9 Removable Media(continued)

Formatting removable media

1. Select the removable media from the Media list.
2. Type a name for the removable media in the Label field.

NOTE: Do not use the following characters for labelling:

*\ / : ; . , * < > | + = []*

3. Select **Format**. Confirm **OK** or **Cancel**.
4. An information window confirms when the format has been completed. Select **OK** to exit.

Verifying removable media

1. Select the removable media from the Media list.
2. Select **Verify**.



3-9-10 Miscellaneous

The Miscellaneous tab allows you to configure tools related to patient management and print and store options. You can specify default system functionality, such as whether patient ID is required when you archive data, or if you want the system to automatically search the archive for a patient when you enter patient data.

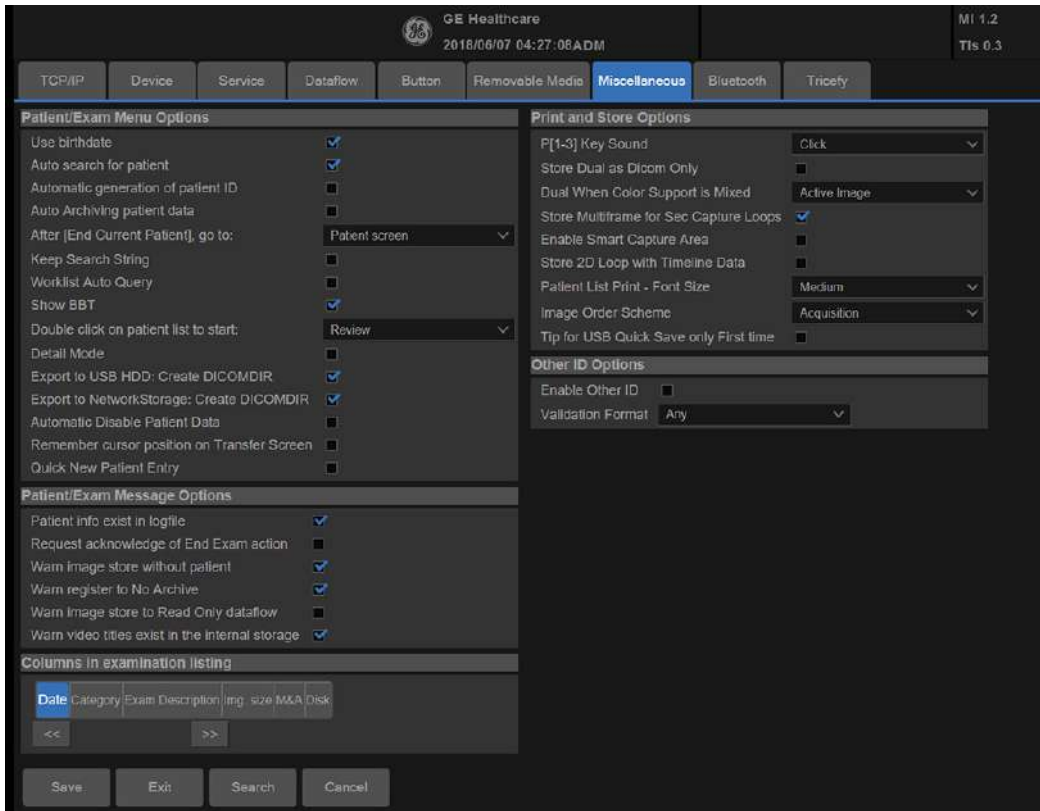


Figure 3-71. Miscellaneous Preset Menu

Table 3-36: Patient/Exam Menu Options

Preset Parameter	Description
Use birthdate	In the Patient information window, enter either the patient age or the birthdate:When selected, enter birth date, then the age is calculated.Whencleared, enter age (birth date field not available).
Auto search for patient	In the Search/Create Patient window: When selected, the system automatically searches through the selected patient archive, while the user enters patient information.When cleared, the automatic search tool is turned off. If you are trying to keep the past patient data confidential, DO NOT use this feature.

Table 3-36: Patient/Exam Menu Options (Continued)

Preset Parameter	Description
Automatic generation of patient ID	In the Search/Create Patient window: When selected, the Patient ID is not required when entering a new patient in the archive. The system automatically generates an ID number. When cleared, the Patient ID is required when entering a new patient in the archive.
Auto Archiving patient data	Archives patient data automatically.
After [End Current Patient], go to	Select go to Worklist screen or Patient screen when ending the current patient.
Keep Search String	Search string is kept rather than cleared.
Worklist Auto Query	Automatically queries the worklist server.
Show BBT	Show BBT field on the OB patient screen to input the basal body temperature.
Double click on patient list to start	Select Review or New Exam to display each time you double click on the patient name in the patient list on the Patient menu.
Detail Mode	Select to display Detail Mode, rather than Exam View, when you select the patient name in the patient list on the Patient menu. You can also type comments while in Detail Mode.
Export to USB HDD: Create DICOMDIR	Create DICOMDIR is a DICOM file format which contains how the directory and DICOM files structured for diagnostic portable media behave. It is important for portability between the Versana Premier to PACS. If you want to save exams to the USB Hard drive and look at it on the PACS, the DICOMDIR is a must.
Export to Network storage: Create DICOMDIR	
Automatic Disable Patient Data	Select to automatically disable patient data. If selected, locks the patient name, date of birth and gender (like Patient ID). The Factory Default for this preset is unchecked.
Remember Cursor Position on the Transfer Screen	To set a default cursor location on the Data Transfer screen: <ol style="list-style-type: none"> 1. Select the "Remember cursor position in the Transfer screen" preset and press Save. 2. On the Data Transfer screen, move the cursor to the desired field. 3. Exit out of the Data Transfer screen. When returning to the Data Transfer screen, the cursor location is in the position you selected.
Quick New Patient Entry	Select to store new patient automatically by pressing the Patient key.

Table 3-37: Patient/Exam Message Options

Preset Parameter	Description
Patient info exist in logfile	Check box to select.
Request acknowledge of End Exam action	When selected, the user is asked to confirm action when ending an examination.
Warn Image Store without Patient	Select to receive a warning when you press the Print key without an active patient.



Table 3-37: Patient/Exam Message Options

Preset Parameter	Description
Warn Register to No Archive	Select to receive a warning when you register a patient to the "No Archive" data flow. Select a different data flow for permanent storage of patient data.
Warn image store to Read Only dataflow	The system posts a warning message if you attempt to store images to a read-only Dataflow.
Warn video titles exist in the internal storage	The system posts a warning if the video titles exist on the internal DVR flash memory.

Table 3-38: Print and Store Options

Preset Parameter	Description
P[1-3] Key Sound	Select None, Click, Chimes, Ding, Ding-Dong, or Whoosh.
Store Dual as Dicom Only	Select to always store dual images as a DICOM (secondary capture) store, rather than Raw DICOM.
Dual When Color Support is Mixed	Dataflow Mixed is not available. While transferring dual images to the PACS, send black and white images as gray; send color images as color. Set up 2 services (one gray and one color), set up 2 dataflows, and set up 2 buttons. Each button needs to be tied to a different service. Select if you want to keep the user preset for Color Photometric Interpretation while in Dual mode.
Store Multiframe for Sec Capture Loops	Select if you want the CINE loop stored as secondary capture.
Enable Whizz Capture Area	Check box to select.
Store 2D Loop with Timeline Data	Check box to select.
Patient List Print-Font Size	Select font size.
Image Order Scheme	Select to Direct Store images in Acquisition Order, Scan Coach/Assistant Order, or Off. <ul style="list-style-type: none"> • Off. The clipboard on the Ultrasound system shows the image in the order it was acquired. Therefore, re-stored images appear where you'd expect. However, on the PACS system, images appear in arrival order or in image number order. • Acquisition Order. From the Ultrasound system perspective, the same as "Off." But on the PACS system (if based on image number order), images are displayed consistently with the way they are stored on the Ultrasound system. • Scan Coach/Assistant Order. You can define the storage order (reading order) via Scan Coach/Assistant Creator. Therefore, based on the order defined in Scan Coach/Assistant, images are re-ordered and displayed in this manner both on the Clipboard and on the PACS system.



Table 3-39: Other ID Options

Preset Parameter	Description
Enable Other ID	Not selected is the Default. If selected, allow entering Other ID, such as Citizen Service Number, Burger Service Number (BSN), National Health System (NHS) number, along with patient ID information on the Patient Screen.
Validation Format	If the Enable Other ID preset is selected, the system validates the format of "Other ID" when an ID is entered. Choose: NHS Number *** ** *****, Letters and Numbers, Numbers, or Any (no restriction)



3-9-11 Bluetooth

To add a new bluetooth device,

1. Press **Add New Device**.
2. Type the device name in the Name field.

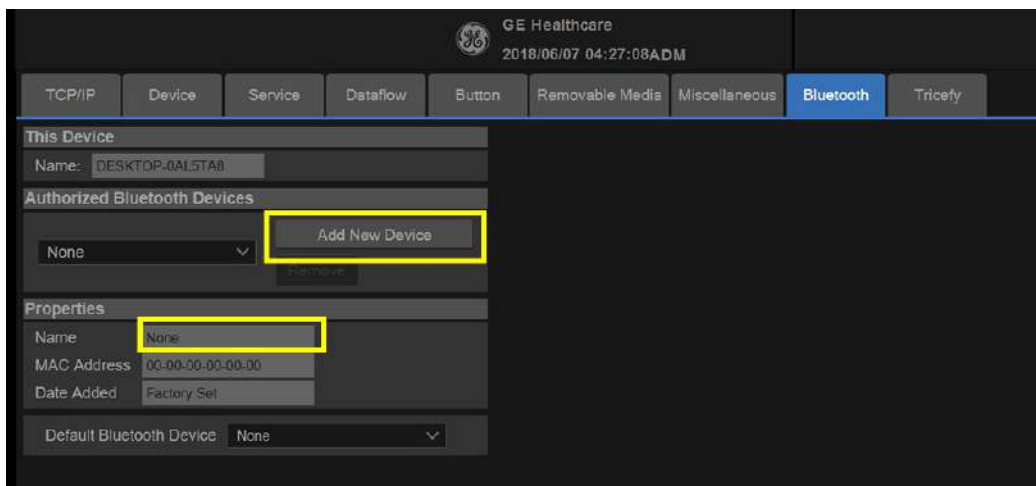


Figure 3-72. Connectivity Bluetooth Preset Menu

Table 3-40: Device

Preset Parameter	Description
Add New Device/Remove	Press Add new device to add a new device; press Remove to delete a device.
Properties: Name	Type the name of the device.
Properties: MAC Address	Unique network card address. NOTE: Only available for MyComputer.
Properties: Enabled	Select to enable bluetooth device.
Properties: Image Transfer Support	Select to enable image transfer.
Properties: Date Added	Display the new device added date.



3-9-12 Tricefy

New GE Versana ultrasound systems have Tricefy pre-installed. Additional software is not necessary for using Tricefy; simply activate your account using the following steps.

1. Press **Utility** -> **Connectivity** -> **Tricefy**.

NOTE: *The Tricefy tab is only available on machines that have Tricefy option.*

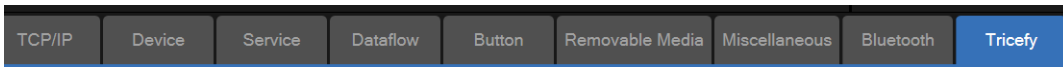


Figure 3-73. Tricefy Menu

2. Enable **Tricefy** checkbox, and enter the **email address** to authorize the account. Press “**Activate account**” to activate your account, this process may take up to 30 seconds, and a dialog will pop up if succeeded. And you will receive a notification email, click the link to complete the whole activating process.

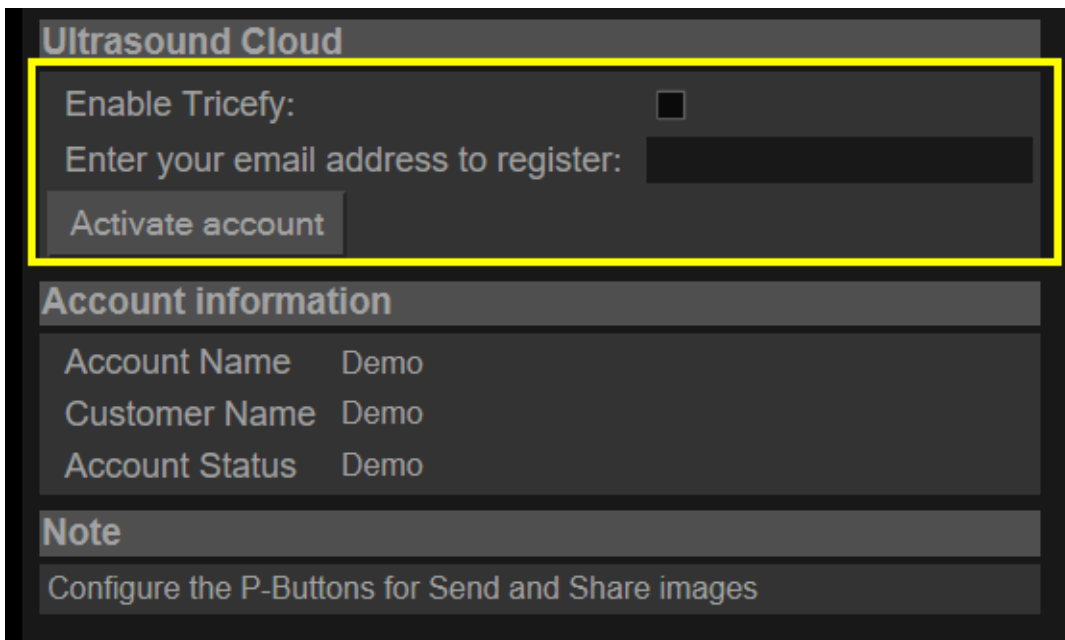


Figure 3-74. Activate Tricefy Account



3-9-12 Tricefy(continued)

3. Add Tricefy to Print workflow.
 - Click **Button** to configure the P- Buttons for sending and sharing images.

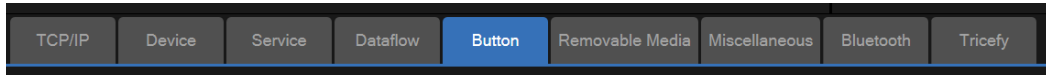


Figure 3-75. Button Menu

- Select **Print1** (or **Print2**, **Print3**) which you would like to use. Then Select **Trice Archive** and press >> button to add it to **Printflow View**, press **Save**. Now when you press the **P1** button, the image will be sent to your Tricefy cloud.

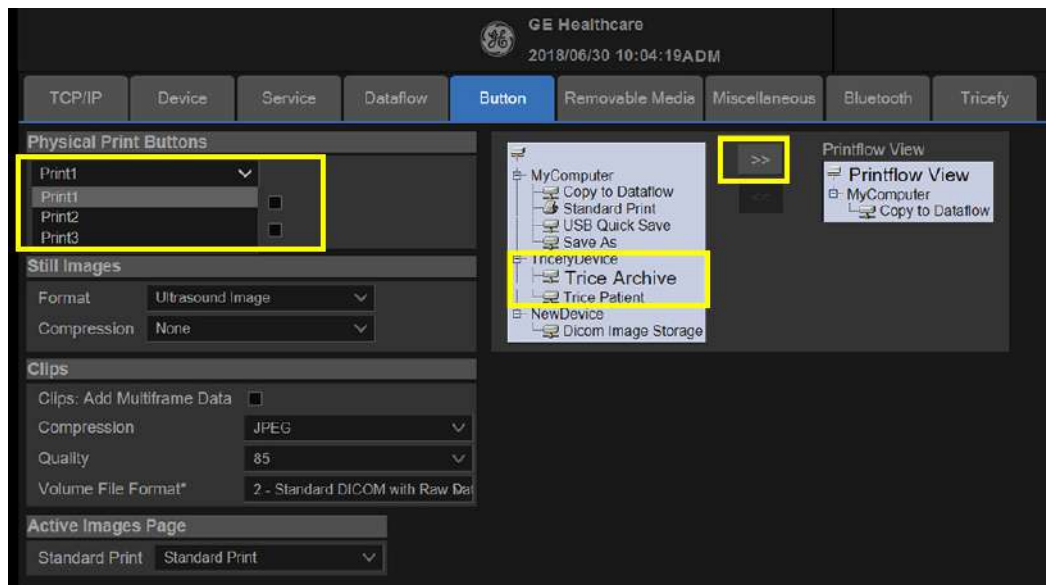
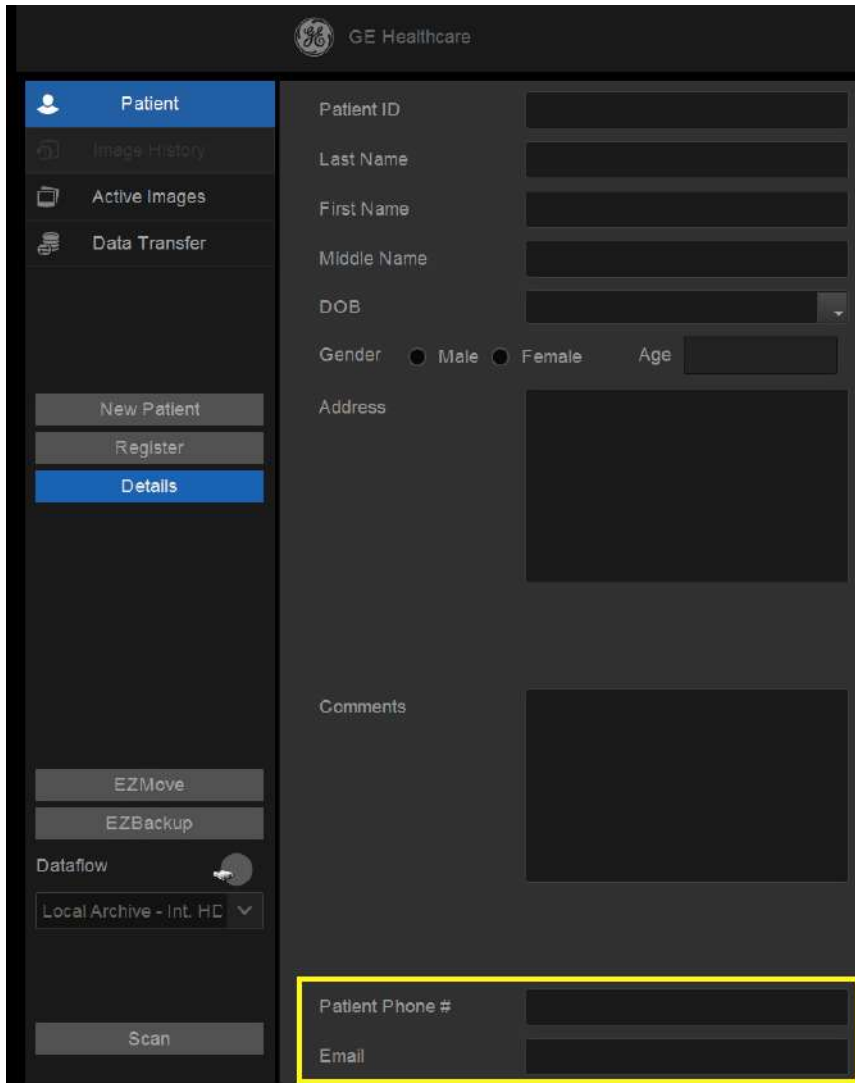


Figure 3-76. Configure the P-Button for Tricefy



3-9-12 Tricefy(continued)

4. If you want to share the images to patient, please add **Trice Patient to Printflow View**. And also remember input the patient's Phone number or email address.



The screenshot displays the GE Healthcare Tricefy interface. On the left is a navigation menu with options: Patient (selected), Image History, Active Images, Data Transfer, New Patient, Register, Details, EZMove, EZBackup, Dataflow (Local Archive - Int. HC), and Scan. The main area contains a form for patient information: Patient ID, Last Name, First Name, Middle Name, DOB, Gender (Male/Female), Age, Address, and Comments. At the bottom, the Patient Phone # and Email fields are highlighted with a yellow box.

Figure 3-77. Share Images to Patient

NOTE: If you has any problem with Tricefy settings, please contact your GE service/sales representative.



3-10 Option Setup

3-10-1 Software Option Installation Procedure

NOTE: Not all features described in this section may be available or cleared for sale in all markets. Please contact with your local GE Ultrasound representative to get the latest information.

1. Power on the system.

NOTE: Keep the power cord connection during the installation.

2. After the power-up sequence is complete, press **Utility** on the control panel, and then select **Admin-> System Admin**.



For software Option Installation, the operator must login as Administrator.

3. Enter the new SW Option key and then select **Add**.

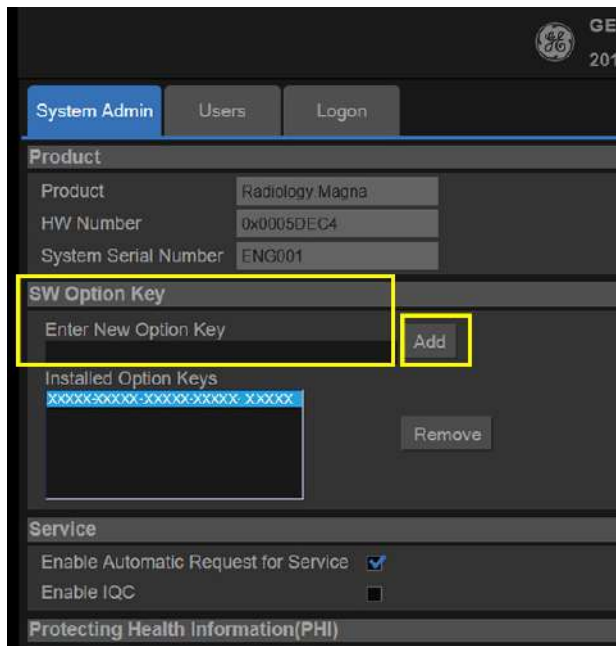


Figure 3-78. New Option Key



3-10-1 Software Option Installation Procedure(continued)

- To activate the changes, press **OK** to restart the system.

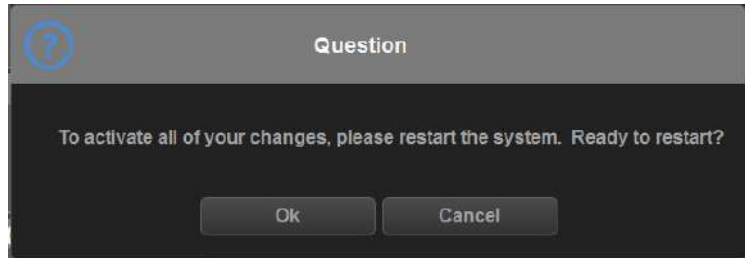


Figure 3-79. Dialog Window

NOTE: *There is no need to restart the system after each installation, if several option keys are installed at one time. Select Cancel for the first several times, and select OK after the last installation to activate all the changes.*

- After the system is powered on, check the option status.

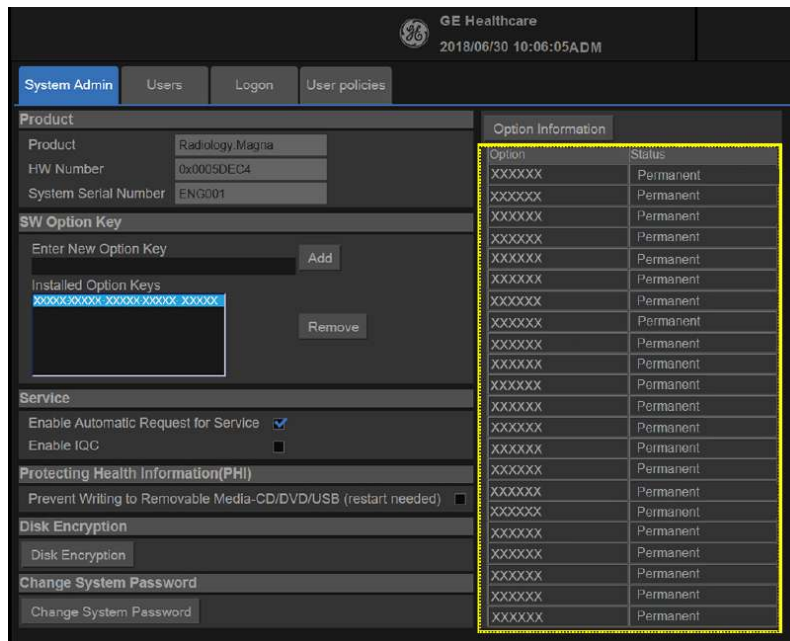


Figure 3-80. Check Option Status

The option status explanation:

- Permanent: This option is enabled in the system.
- Disabled: This option is disabled in the system.



3-10-1 Software Option Installation Procedure(continued)

- Configure the user define key in utility. On the screen, the user defined key name will be displayed.

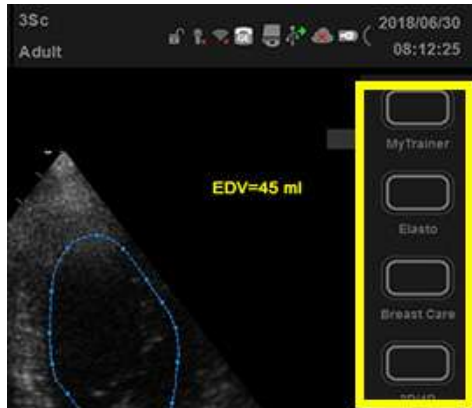


Figure 3-81. User define key display on the screen

- This completes the option installation of Versana Premier.

NOTE:

Installing corresponding hardware is a prerequisite of loading software option successfully. Please check below table for correspondence.

Table 3-41: Software Corresponding Hardware

Software Option	Hardware
4PP	4PP Front Cover Assy
DVDROM	DVD Writer Kit
3D_4D	4D Box Assy



3-10-2 Pasting Vet Labels

If veterinary option kit is installed in Versana Premier, paste vet labels as following steps.

NOTE: *Vet labels could be applied by qualified GE service personnel or channel partners qualified by GE service personnel.*

1. Remove the adhesive tap from vet label, refer to [Figure 3-82](#).



Figure 3-82. Remove the adhesive tap from vet label

2. Paste the vet label in the center of the body 3PP/4PP front cover, refer to [Figure 3-83](#) for detail location.

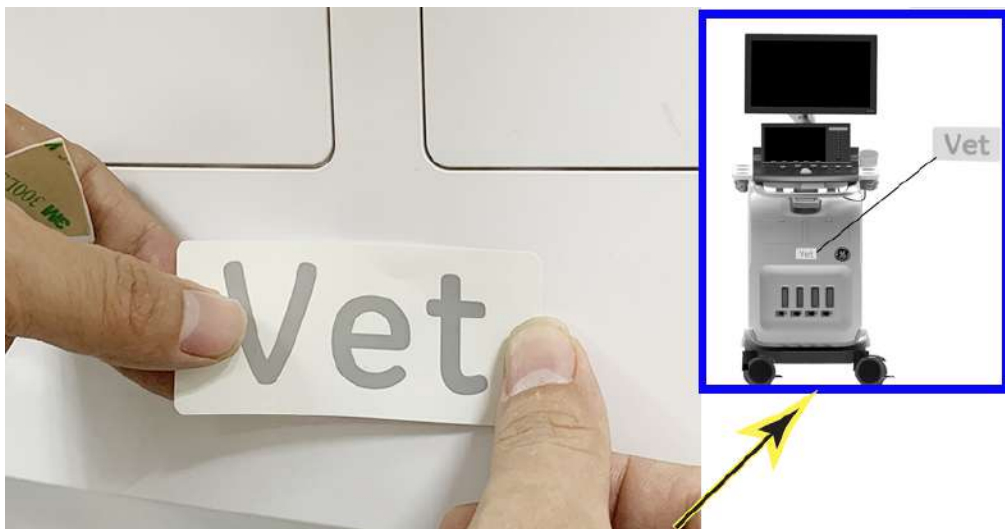


Figure 3-83. Paste the vet label



3-10-2 Pasting Vet Labels(continued)

3. Remove the adhesive tap from vet safety label, refer to [Figure 3-84](#).



Figure 3-84. Remove the adhesive tap from vet safety label

4. Align the vet safety label with the right edge of the digital box cover and paste on the body back cover, refer to [Figure 3-85](#) for the detail location.



Figure 3-85. Paste the vet safety label



3-11 Paperwork after setup

NOTE: *During and after setup, the documentation (i.e. CDs with documentation, User Manuals, Installation Manuals, etc.) for the Versana Premier and the peripherals must be kept as part of the original Ultrasound system documentation. This ensures that all relevant safety and user information is available during the operation and service of the complete Ultrasound system.*

3-11-1 Contents in this Section

- [3-11-2 'User's Manual\(s\)' on page 3-101](#)
- [3-11-3 'Product Locator Installation Card' on page 3-102](#)

3-11-2 User's Manual(s)

User Check that the correct User Manual(s) for the system and software revision, is included with the installation. Specific language versions of the User Manual may also be available. Check with your GE Sales Representative for availability.



3-11-3 Product Locator Installation Card

NOTE: The Product Locator Installation Card shown may not be the same as the provided Product Locator card.


 Mailing Address GE Medical Systems Product Locator File P.O. Box 414 Milwaukee, WI 53201-0414	General Electric CGR Product Locator Adm. - DSE/SM 283 Route de la Miniere 78530 Buc, FRANCE	Yokogawa Medical Systems Ltd. GEMSA Service Administration 4-7-127 Asahigaoka Hino-shi Tokyo 191, JAPAN			
		DESCRIPTION	FDA	MODEL	REV
SYSTEM LTD.	OCP	BS	ORD	EMPLOYEE NO.	
<h1>INSTALLATION</h1>	DISTRICT	ROOM		DATE (MO - DA - YR)	
	CUSTOMER NO.				
	DESTINATION NAME AND ADDRESS				
	_____ _____ _____ _____				
46-303268 Rev 5					ZIP CODE

Figure 3-86. Product Locator Installation Card (Example)



Chapter 4

General Procedures and Functional Checks

This chapter provides procedures for quickly checking major functions of the Versana Premier and diagnostics instructions using the built-in service software.



4-1 Overview

4-1-1 Purpose of this chapter

This chapter provides procedures for quickly checking major functions of the scanner and diagnostics instructions using the built-in service software.

4-1-2 Contents in this chapter

- [4-1 'Overview' on page 4-2](#)
- [4-2 'General procedures' on page 4-3](#)
- [4-4 'Functional checks' on page 4-41](#)
- [4-5 'Power supply test & adjustments' on page 4-64](#)

4-1-3 Special Equipment required

To perform these tests, you'll need any of the sector, linear, or convex probes. (Normally you should check all the probes used on the system).

4-2 General procedures



Ultrasound system requires all covers.

Operate this Ultrasound system only when all board covers and frame panels are securely in place. The covers are required for safe operation, good Ultrasound system performance and cooling purposes.



Energy Control and Power Lockout for Versana Premier.

When servicing parts of the Ultrasound system where there is exposure to voltage greater than 30 volts:

1. Follow LOCK OUT/TAG OUT procedures.
2. Turn off the breaker.
3. Unplug the Ultrasound system.
4. Maintain control of the Ultrasound system power plug.
5. Wait for at least 30 seconds for capacitors to discharge as there are no test points to verify isolation.



Ultrasound System components may be energized.



4-2-1 Overview

Some procedures are used more often than other. The intention with this section is to keep the most used procedures in one place.

4-2-1-1 Contents in this section

- [4-2-2 'Power ON/Boot Up' on page 4-5](#)
- [4-2-3 'Power off' on page 4-8](#)
- [4-2-5 'Logging on to Versana Premier as "ADM"' on page 4-11](#)
- [4-2-6 'Service Key \(SSA\)' on page 4-12](#)
- [4-2-7 'Exit to Windows Desktop from the Versana Premier application software' on page 4-13](#)
- [4-2-8 'Removable media' on page 4-13](#)
- [4-2-9 'Backup and Restore Database, Preset Configurations and Images' on page 4-13](#)
- [4-2-10 'Data Management' on page 4-22](#)
- [4-2-11 'Backup' on page 4-22](#)
- [4-2-16 'Cleaning the Trackball' on page 4-24](#)
- [4-2-17 'Cleaning the air filters' on page 4-26](#)

4-2-2 Power ON/Boot Up

4-2-2-1 Warnings



ALWAYS CONNECT THE ULTRASOUND SYSTEM TO A FIXED POWER SOCKET WHICH HAS THE PROTECTIVE GROUNDING CONNECTOR.



NEVER USE A THREE-TO-TWO PRONG ADAPTER; THIS DEFEATS THE SAFETY GROUND.



ENSURE THAT THE POWER CORD AND PLUG ARE INTACT AND THAT THE POWER PLUG IS THE PROPER HOSPITAL-GRADE TYPE (WHERE REQUIRED).



Ultrasound system requires all covers.

Operate this Ultrasound system only when all board covers and frame panels are securely in place. The covers are required for safe operation, good Ultrasound system performance and cooling purposes.



Use only power supply cords, cables and plugs provided by or designated by GE.

NOTE: *Do not cycle the Circuit Breaker ON-OFF-ON in less than five (5) seconds. When turning OFF the Circuit Breaker, the Ultrasound system should de-energize completely before turning the circuit breaker ON.*



4-2-2-2 Connect AC (mains) Power to Versana Premier

Connecting AC Power to the Versana Premier ultrasound unit, involves preliminary checks of the power cord, voltage level and compliance with electrical safety requirements.

1. Ensure that the wall outlet is of appropriate type, and that the Circuit Breaker is turned off.
2. Uncoil the power cable, allowing sufficient slack so that the unit can be moved slightly.
3. Verify that the power cable is without any visible scratches or any sign of damage.
4. Verify that the on-site mains voltage is within the limits indicated on the rating label near the Circuit Breaker on the rear of the unit.
5. Connect the Power Cable's female plug to the Power Inlet at the rear of the unit.
6. Lock the plug in position with the Retaining Clamp (ACC Clamp).
7. Verify that the Mains Power Circuit Breaker is in OFF position, if not, switch it OFF.
8. Connect the Power Cable's other end (male plug) to a hospital grade mains power outlet with the proper rated voltage, and the unit is ready for Power ON/Boot Up.

4-2-2-3 Switch ON the AC Power to Versana Premier

1. Switch ON the Mains Power Circuit Breaker at the rear of the unit.

You should hear a “click” from the relays in the AC Power and the unit is ready to boot.

2. Press once on the **On/Off** key on the Operator Panel to boot the unit.

During a normal boot, you may observe that:

- a. The unit’s ventilation fan starts on full speed, but slows down after a few seconds (listen to the fan sound).
- b. Power is distributed to the peripherals, Operator Panel (Console), Monitor, Front End Processor and Back End Processor.
- c. Back End Processor and rest of scanner starts with the sequence listed in the next steps:
- d. Back End Processor is turned ON and starts to load the software.
- e. The Start Screen is displayed on the monitor.
- f. A start-up bar indicating the time used for software loading, is displayed on the monitor.
- g. The software initiates and sets up the Front End electronics and the rest of the instrument.
- h. The backlight in the keyboard is lit.
- i. As soon as the software has been loaded, either a 2D screen is displayed on the screen, indicating that a probe has been connected, or a No Mode screen is displayed, indicating that no probe has been connected.

NOTE: *Total time used for start-up is typical one and a half minutes or less. If starting after a power loss or a lock-up, the start-up time may be up to four minutes.*

NOTE: *Diagnostic LEDs on the rear panel indicate the boot up status, refer to “Normal Status” in [Table 7-27 on page 7-93](#).*

NOTE: *Set up Drive D password and System password, [See 3-9-1 ‘EZ configuration Wizard’ on page 3-67 for more information..](#)*



4-2-3 Power off

When you switch off the unit, the system performs an automatic shutdown sequence.

The SYSTEM - EXIT menu, used when switching off the unit, gives you these choices:

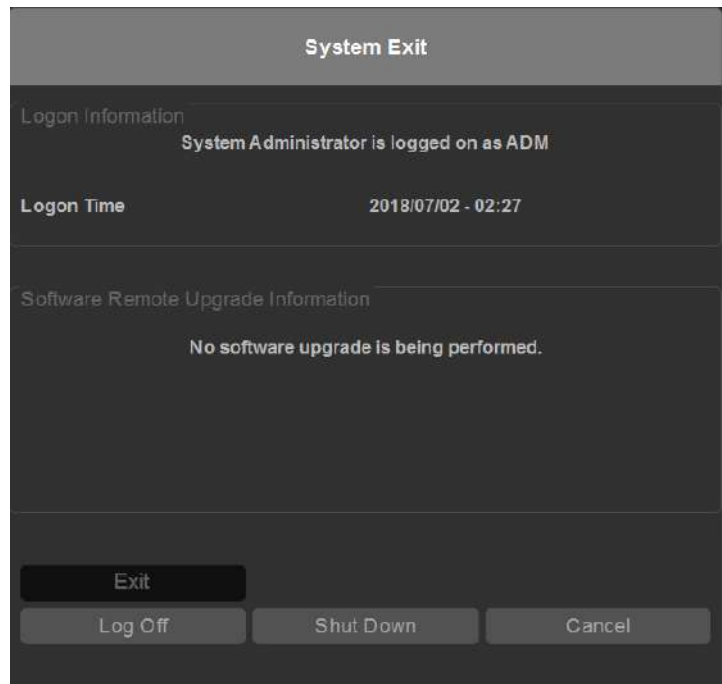


Figure 4-1. System Exit Window

- **Logoff**
Use this button to log off the current user.
The system remains ON and ready for a new user to log on.
If the Logoff button is dimmed, it indicates that no user is logged on to the unit at the moment.
- **Shutdown**
Use this button to shut down the system. The entire system will shut down. It is recommended to perform a full shutdown at least once a week.
If the Shutdown button is dimmed, use the key-combination <Ctrl+Alt+Delete> to shut down the unit.

4-2-3 Power off(continued)

NOTE: To enable the key-combination <Ctrl+Alt+Delete>, the dongle should be connected to the system.

- **Cancel**

Use this button to exit from the System-Exit menu and return to the previous operation.

4-2-3-1 System shutdown

Disconnect the Mains Power Cable is necessary. *For example:* Relocating the scanner.



DO NOT unplug and/or transport the unit until after the power off sequence has been completed. Failure to do so may result in corrupted patient files.



4-2-4 Check System Date and Time

A warning message "Please check the system date and time are correct" appears on the screen when the system is powered on. This warning message appears for the possible reasons:

- The system is not boot up for over 14 days.
- The system time has been changed by 24 hours earlier than the current system time of last boot-up.
- The BIOS time is changed by 24 hours earlier than the current system by resetting BIOS time, replacing BIOS module or changing BIOS time.

This warning message is to remind the user to check the system date in case the system date and time is incorrect.

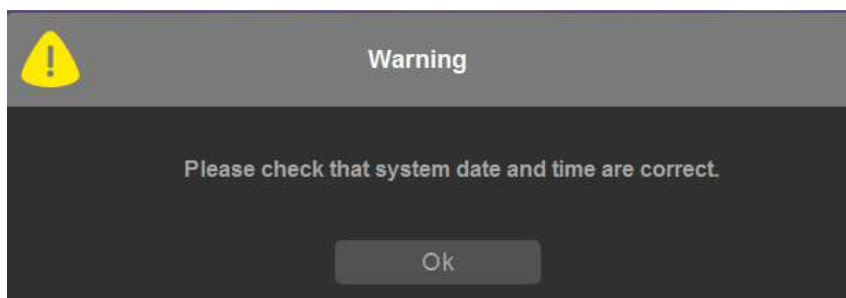


Figure 4-2. Check system date and time message

Move the cursor to OK and press Cursor key on the control panel to select OK. The system enters.

Check the system date and time. If it is incorrect, follow below steps to reset the system date and time.

- Enter Utility -> System -> General -> Date/Time.
- Reset the system date and time.
- Select Apply and then select OK.
- Select Save.



4-2-5 Logging on to Versana Premier as “ADM”

Select **Utility** on the control panel, then select **Admin**.

It will bring up the **Operator Login** dialog where you must log on.

NOTE: When User Operator Login Window pop up for the first time, it's required to set the ADM password forcefully.

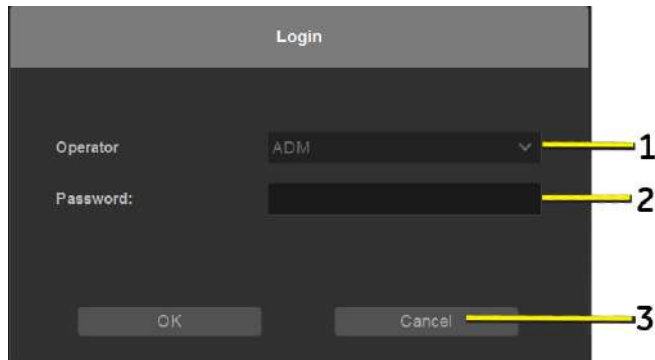


Figure 4-3. Operator Login Window

1. **Operator:** Select the operator.
2. **Password:** Enter Operator's password (optional).
3. Select the type of Login or Cancel.
 - **OK:** Standard login.
 - **Cancel:** Cancel login.

As default, ADM is defined.

- ADM

If you log on as **ADM**, you will have access to do general set-up, service adjustments, adjust network and connectivity settings.

Select the name **ADM**, the password as default and select **Login**.

It is possible for the administrator (*ADM*) to establish new users (*USR*) and set unique passwords for each user, including a new password for *ADM*. If the login as *ADM* fails, contact the responsible person in the hospital to get access.

- *USR*

If you log on as **USR**, you will have access to do set-up tasks that a user may need to do during daily use.



4-2-6 Service Key (SSA)

A Service Key and a proprietary GE Service password are necessary for use by GE Service when performing proprietary level diagnostics like accessing the desktop on the BEP. The password used with the GE service key changes at specific intervals.

The SSA key provides secure access for GE service personnel to advanced tools to service the system.

SSA is a class M key with the following characteristics:

- Access to all service features
- Access to Windows Desktop (Press Ctrl + Alt + Del)
- Key must be renewed every 30 days
- Tied to SSO
- Password locked via key pad

Please complete the course on GE Learning before using SSA:

Course name: Secure Service Access Training

Course ID: GEHC-SVCS-63061025

NOTE: *Press I Agree to enter the Maintenance Access Screen when below Information dialogue window appears. Press OK before the status bar completes, otherwise the system may enter scanning screen.*

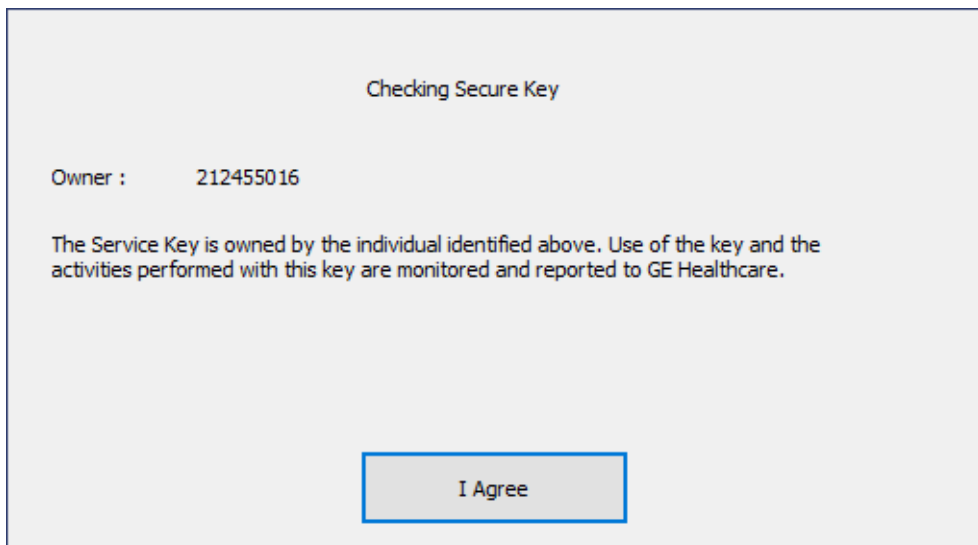


Figure 4-4. Service Key Information



4-2-7 Exit to Windows Desktop from the Versana Premier application software

If you want to exit to the Windows Desktop when the application software is running, please refer to [5-3-7 'Entering Technical Support Mode when the system is Powered on'](#) on [page 5-26](#).

4-2-8 Removable media

Refer to the latest revision of the User Manual to perform the following tasks:

- Using Removable Media
- Labeling Removable Media
- Formatting Removable Media
- Verifying Removable Media

4-2-9 Backup and Restore Database, Preset Configurations and Images

NOTE: *Always save presets before any software reload. This ensures the presets loaded after the software reload are as up-to-date as possible.*

All user presets except changes to Summary, Anatomy, and Biometry pages, can be saved on an DVD-R disk (or USB memory device) for reloading on the system.

NOTE: *Presets should NOT be saved on the same USB memory device (or DVD-R disk) as images. The Archive Menu lists the images but does NOT list the presets stored on a USB memory device (or DVD-R disk).*



4-2-9-1 Formatting Media

1. Select **Utility -> Connectivity -> Removable Media**.
2. Select the media type from the drop down menu.
3. Enter the label for the media. It is best to use all capital letters with no spaces or punctuation marks. Select Format.

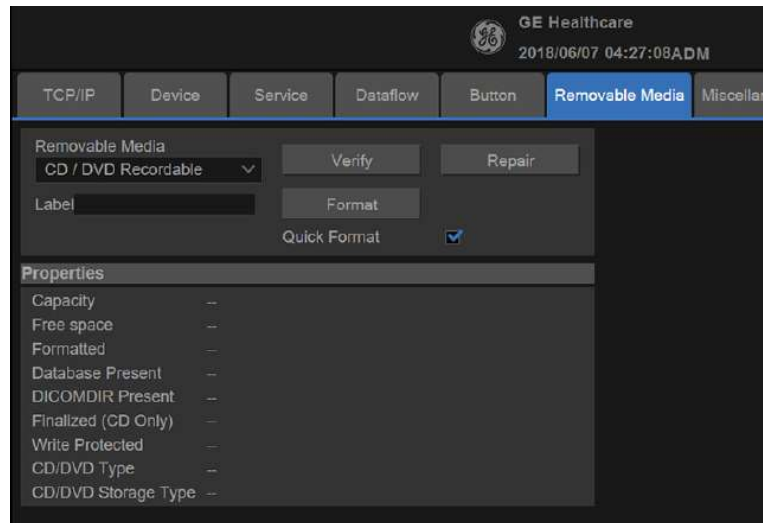


Figure 4-5. Format and Verify Media

4. The system displays a pop-up menu, as shown in [Figure 4-6](#), select OK to continue.

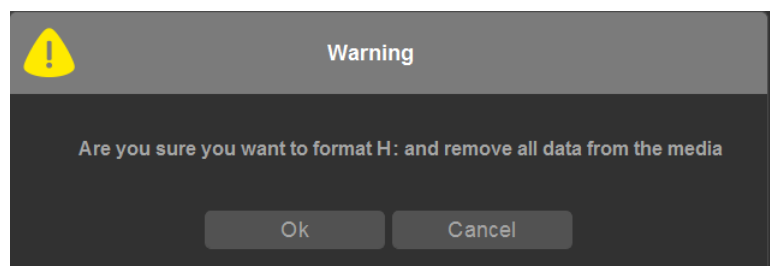


Figure 4-6. Format Warning Pop-up Window

5. If desired, verify that the format was successful by returning to Utility-> Connectivity->Removable Media and selecting Verify.

4-2-9-2 Backup System Presets and Configurations

NOTE: Always backup any preset configurations before a software reload. This ensures that if the presets need to be reloaded, after the software update, they will be the same ones the customer was using prior service.

1. Insert a formatted media into the drive.
2. Enter Utility-> System-> Backup/Restore.

NOTE: If you are not logged in as GE Service or with administrator privileges, the Operator Login window is displayed. Log on with administrator privileges.

3. In the Backup list, select Patient Archive, User Defined Configuration and Service.
4. In the Media field, select CD/DVD (or USB memory device).
5. Select Backup.

The system performs the backup. As it proceeds, status information is displayed on the Backup/Restore screen.

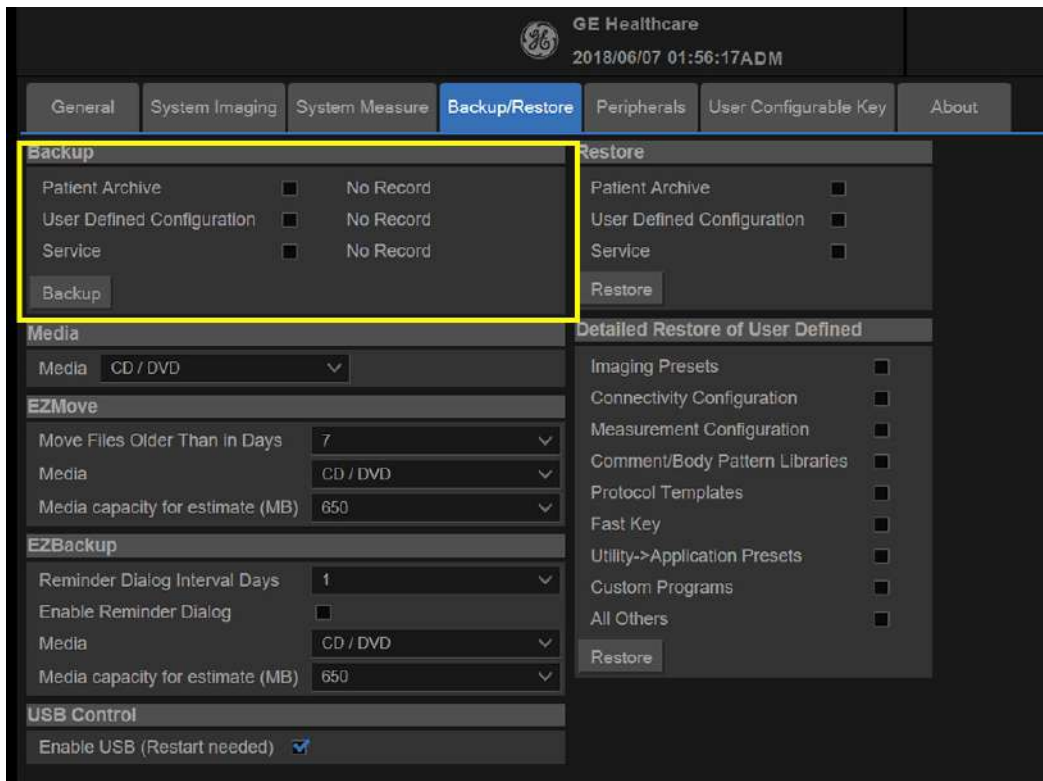


Figure 4-7. Backup/Restore Menu



4-2-9-3 Restore System Presets and Configurations



CAUTION

The restore procedure overwrites the existing database on the local hard drive. Make sure to insert the correct CD (or USB memory device).

1. Insert the Backup/Restore CD/DVD (or USB memory device) into the drive.
2. Enter Utility-> System-> Backup/Restore.

NOTE:

If you are not logged in with administrator privileges, the Operator Login window is displayed. Log on with administrator privileges.

3. In the Restore list, select Patient Archive, User Defined Configuration and Service.
4. In the Media field, select the Backup/Restore CD/DVD (or USB memory device).
5. Select Restore.

The system performs the restore. As it proceeds, status information is displayed on the Backup/Restore screen.

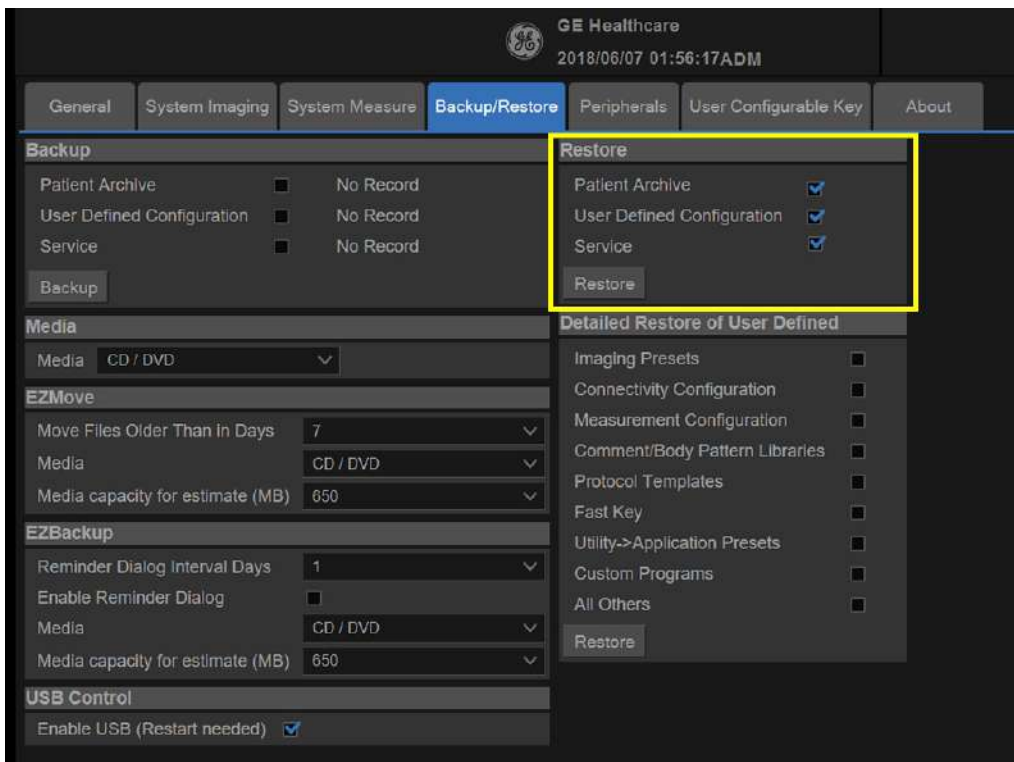


Figure 4-8. Restore message



4-2-9-4 Archiving Images

1. Insert the archive media.
2. To format the archive media, enter Utility-> Connectivity-> Removable Media.
3. Format the CD. Verify the format if desired.
4. Images will be moved from the hard drive by date. Therefore, the best way is to label media by date.

NOTE: *Images will be moved from the hard drive by date. Therefore, the best way to label media is by date. When images are moved to the archive media, they will be deleted from the system hard drive. However, the patient database (backed up earlier) maintains pointers to the location of the images on the archive media.*

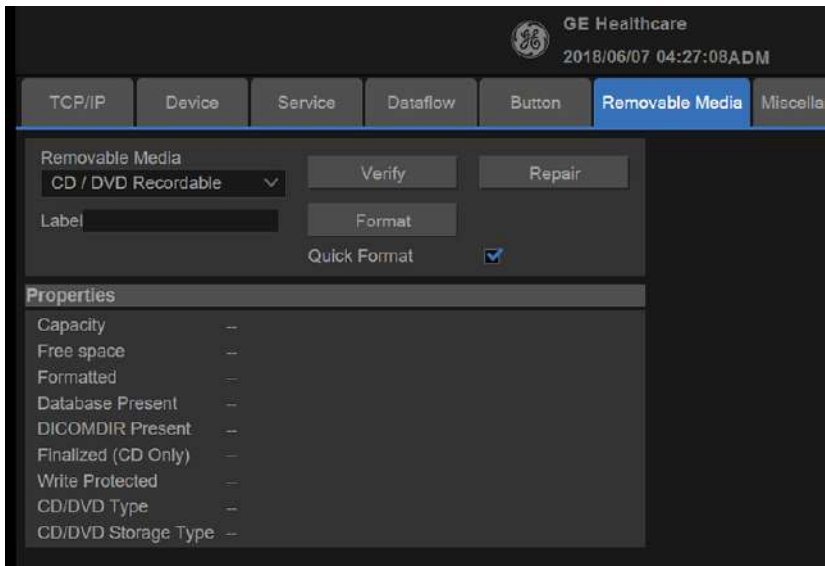


Figure 4-9. Format Media Screen

5. Enter Utility-> System-> Backup/Restore.



4-2-9-4 Archiving Images(continued)

6. Select “Move File Older Than in Days”.

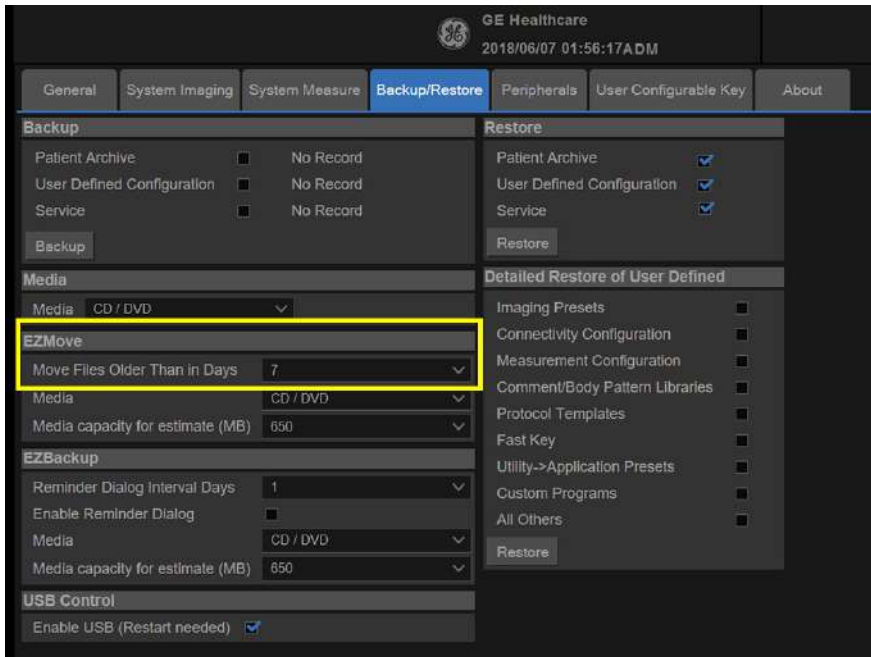


Figure 4-10. EZBackup/Move

7. Press **EZBackup/EZMove**.

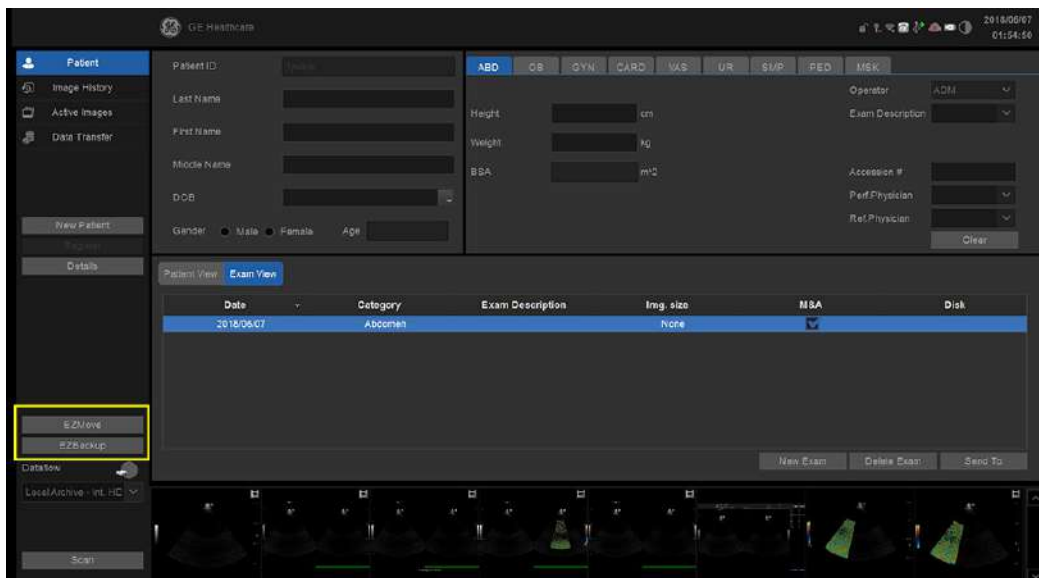


Figure 4-11. EZBackup Wizard 1



4-2-9-4 Archiving Images(continued)

8. Verify the information on the first page of EZBack/EZMove wizard, then select Next.If you want to backup all of the exams in the range (even if the exam was previously backed up), check this option. If you uncheck this option, the system only backs up exams which have not yet been backed up.

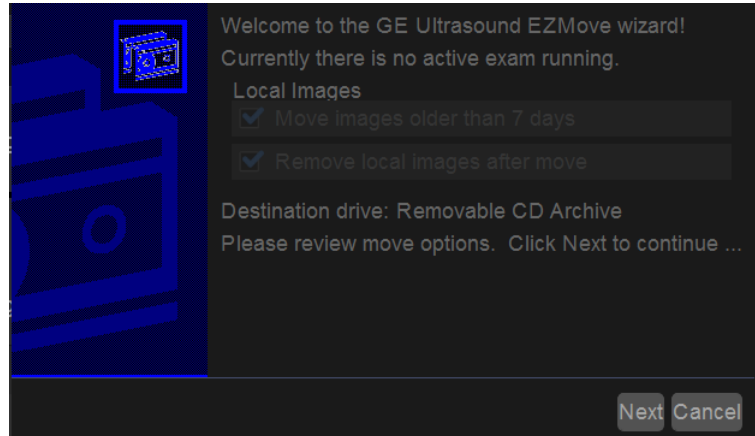


Figure 4-12. EZBackup Wizard 1

9. It indicates the size of the data and the storage. Select Next to continue.

NOTE: *The calculation for the number of backup CD is only an estimate. Allow for one additional CD when performing an EZBack/EZMove.*

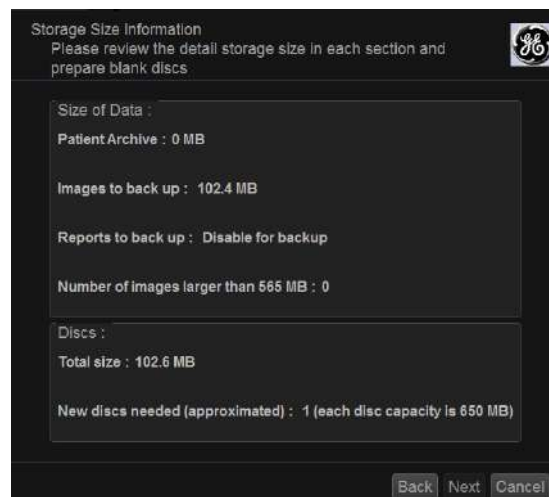


Figure 4-13. EZBackup Wizard 2



4-2-9-4 Archiving Images(continued)

NOTE: This message “Please insert a blank media...” appears if you press Next without inserting the backup media. Insert the media and continue.

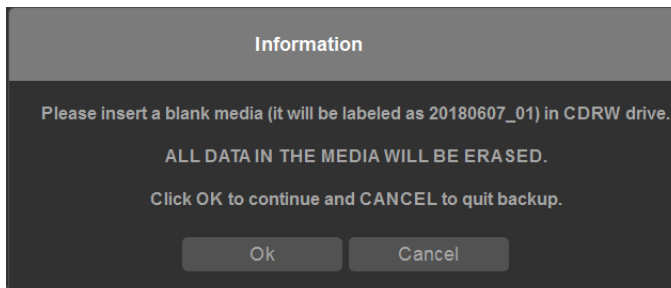


Figure 4-14. Insert Media Message

10. The status menu appears. When the backup/move has been complete, press Next.

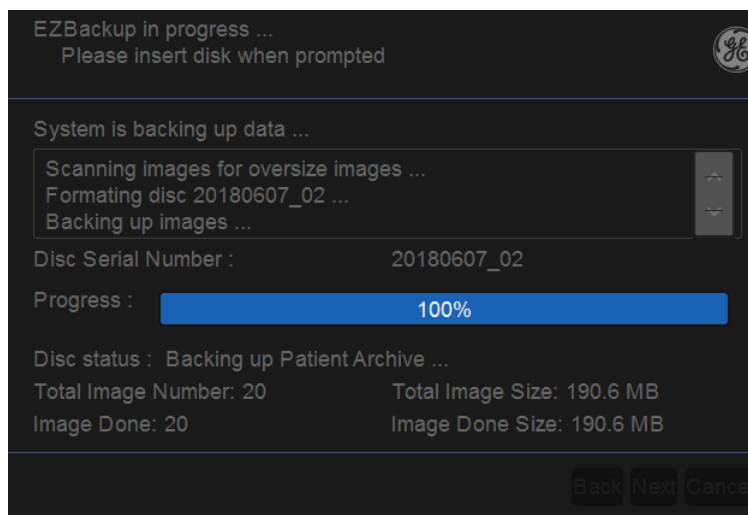


Figure 4-15. EZBackup Wizard 3

NOTE: If you need to insert the next media, a message appears providing you with the media label.



4-2-9-4 Archiving Images(continued)

11. When the backup is complete, the completion wizard page appears. Press Finish.

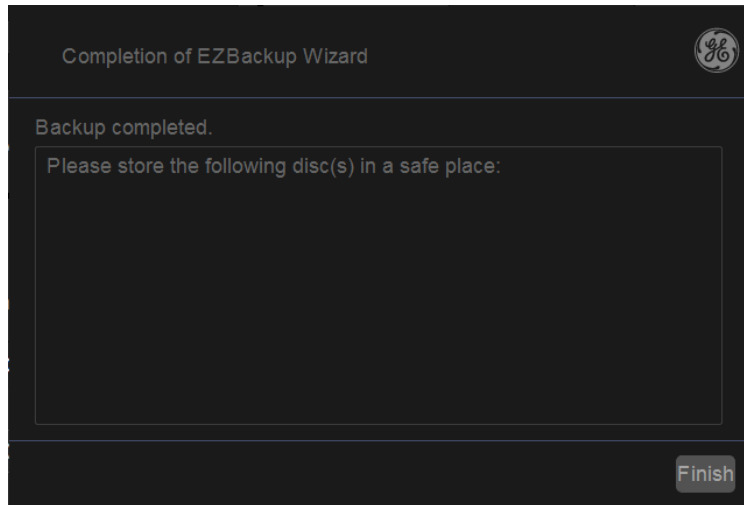


Figure 4-16. EZBackup Completion Window

All databases, presets and images should now be saved to removable media.



4-2-10 Data Management

Refer to the latest revision of the Versana Premier Basic User Manual to perform the following tasks:

- Configuring the Disk Management Function
- Setting the Disk Management Schedule
- Configuring Data Management Settings
- Configuring Destination Device Setting
- Running the Disk Management Function
- Starting Disk Management Manually

4-2-11 Backup

For more information, refer to the latest revision of the Versana Premier Basic User Manual.

4-2-12 Restore the factory defaults

For instructions, please see “Data Backup and Restore” in the Basic User Manual/User Guide.



To avoid not being able to connect to Local Archive, connectivity.res and IPsave in “D:\ldunn\target\resources\ldunn\userdefs” should not be deleted. If they are deleted, refer to [7-7-3 ‘Rewrite the Serial Number’ on page 7-100](#) to rewrite the serial number.

4-2-13 Installation and Setup Procedure for Peripherals

Please refer to [3-8-3 ‘Peripherals Installation Instructions’ on page 3-31](#).

4-2-14 Where are the User Manuals and the Service Manual?

Online versions of the User Manuals are available via the help function.

Both the User Manuals and the Service Manual are delivered as PDF files on a CD-ROM. Paper copies may be ordered from GE.

4-2-15 How to display or print the PDF files from the Manual CD?

1. Insert the CD-R disk (CD-ROM) into the CD-drive on a PC or Laptop with Adobe Acrobat Reader.



Do not try to use the Versana Premier to read these files, it will not work!

2. Follow the instructions on the screen to display the manual of choice.
3. Before printing the complete manual, or pages from the manual, select **File > Print**.
4. Select the **paper size** and choose **Portrait**.
5. Select **Print** to start printing. In the pop up window, you may choose which pages to print and the number of copies you want to print (usually 1 copy).



4-2-16 Cleaning the Trackball



DO NOT touch any boards with integrated circuits prior to taking the necessary ESD precautions.

Always connect yourself, via an arm-wrist strap, to the advised ESD connection point located on the rear of the Ultrasound system (near the power connector).



Follow general guidelines for handling of electrostatic sensitive equipment.

4-2-16-1 Manpower

One person, 10 minutes,

4-2-16-2 Tools

- Antistatic brush and/or antistatic vacuum cleaner

4-2-16-3 Preparations

To get access to the trackball for cleaning, you must perform the following steps:

1. Power down the system.
2. Disconnect the mains power cable from the wall outlet.

Follow these links if you need more information: [See 4-2-3 'Power off' on page 4-8 for more information.](#)

4-2-16-4 Clean the Trackball

Dust is often building up behind the ball, so it interferes with the ball rotation and for optical trackballs the light used for sensing. To get access for cleaning, you need to remove the ball.

The ball is held in position by the Dust Gasket.

1. Power off the system.
2. Rotate the dust gasket counterclockwise until it can be removed from the keyboard.

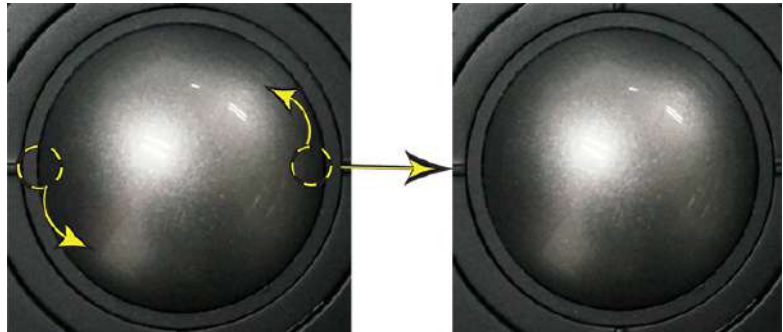


Figure 4-17. Remove the retainer

3. Separate the trackball and the gasket. Wipe off any oil or dust from the trackball, gasket and the trackball housing using a cleaner or cotton swab.
4. Assemble the trackball and gasket, then put it into the housing and rotate it clockwise until its notches are set in the position.



When cleaning, make sure not to spill or spray any liquid into the trackball housing (keyboard or system).

4-2-16-5 Test the Trackball

Power up the system and test that the trackball now works as intended.



4-2-17 Cleaning the air filters

Clean the system's air filters to ensure that a clogged filter does not cause the system to overheat and reduce system performance and reliability. It is recommended the filters be cleaned every two weeks, but the requirements will vary due to your system use.



Be sure to lock the wheels before cleaning the air filters to avoid injury by any unexpected movement of the system.

DO NOT operate the unit without the air filters in place.

Allow the air filters to dry thoroughly before re-installing them on the unit.

4-2-17-1 Cleaning

1. Power off the system.
2. Remove the body left and right cover on both sides.

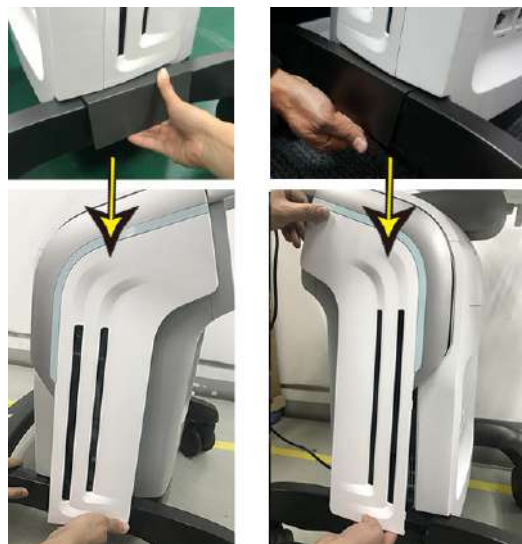


Figure 4-18. Remove the body left cover

4-2-17 Cleaning the air filters(continued)

3. Remove the air filters on both side panels.

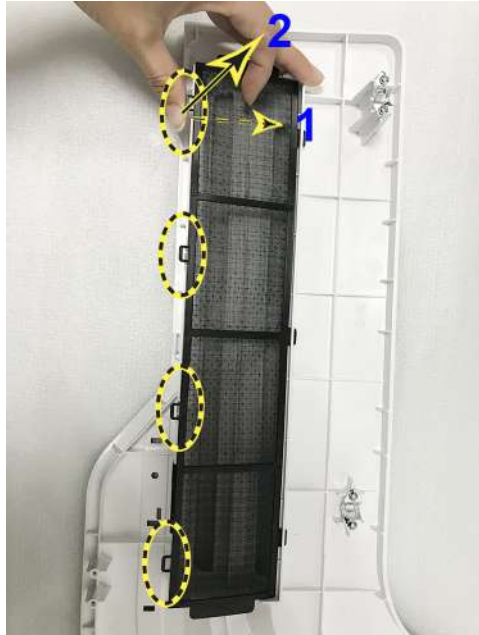


Figure 4-19. Remove the Filters

4. Dust the filters with a vacuum cleaner and/or wash it with a mild soapy solution.
If washed, rinse and dry the filters before re-installation.
5. Re-install the clean filter in the reverse order of removal.

NOTE: Please align the 3 Pins with the 3 holes on the body left cover during installation.

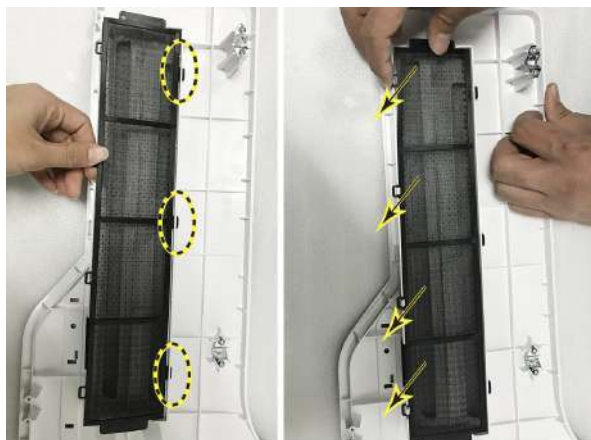


Figure 4-20. Install the Air Filter



4-2-18 Monitor

To clean the monitor face:

Use a soft, folded cloth. Gently wipe the monitor face.

DO NOT use a glass cleaner that has a hydrocarbon base (such as Benzene, Methyl Alcohol or Methyl Ethyl Kentone) on monitors with the filter (anti-glare shield). Hard rubbing will also damage the filter.

NOTE: *When cleaning the screen, make sure not to scratch the monitor.*

4-2-19 Operator Control Panel

To clean the operator control panel:

1. Moisten a soft, non-abrasive folded cloth with a mild, general purpose, non-abrasive soap and water solution.
2. Wipe down operator control panel.
3. Use a cotton swab to clean around keys or controls. Use a toothpick to remove solids from between keys and controls.

NOTE: *When cleaning the operator control panel, make sure not to spill or spray any liquid on the controls, into the system cabinet, or in the probe connection receptacle.*

NOTE: *In case of SARS, use bleach, or Cidex in a normal diluted form for cleaning/disinfecting the operator panel.*

NOTE: *DO NOT use T-spray or Sani Wipes on the control panel.*



CAUTION

Before cleaning the control panel, make sure the key cap is firmly in place.



4-3 Disk Encryption/Decryption

4-3-1 Overview

Disk Encryption is a function to protect the patient information on the device and prevent unauthorized access to PI/PHI, especially when the device is stolen. The encryption AES is 256 bit.

NOTE: Disk Encryption can also protect the user data stored on removable device.

NOTE: The steps for Removable Media Encryption and Local Patient Data Drive Encryption are the same.



The user must make backups and take care of the encryption keys. It is the customer's responsibility for storing the keys. GE will have no back door or any responsibility or possibility of recovering the data.



4-3-2 Disk Encryption

1. Login as administrator. Press **Utility -> Admin -> System Admin -> Disk Encryption**.

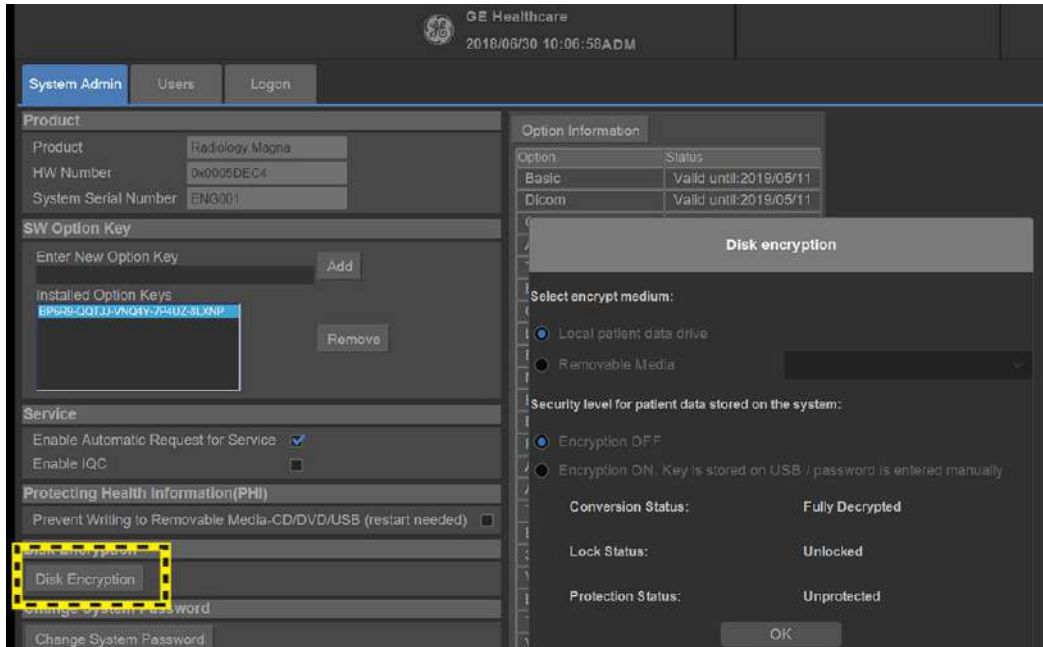


Figure 4-21. Disk Encryption 1

2. Select **Encryption ON**. A confirmation message pops up, press **Continue** to continue the encryption process.



Figure 4-22. Disk Encryption



4-3-2 Disk Encryption(**continued**)

3. Enter a password or a passphrase and re-enter to confirm. Press **Continue**.

NOTE: *A valid password must be at least 8 characters long and has a maximum length of 256 characters.*

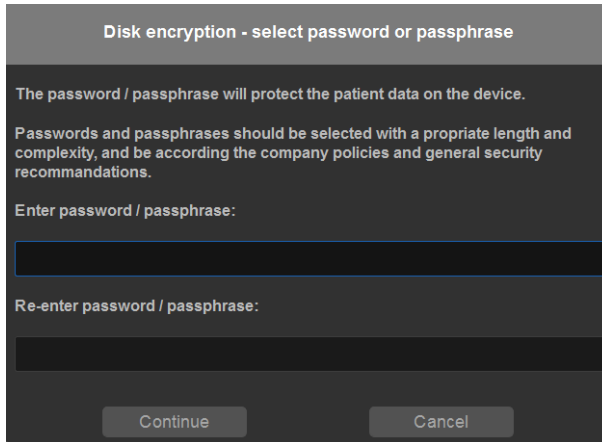


Figure 4-23. Disk Encryption 3

4. Insert a USB and select it to record the recovery key. You can also press **Print recovery key** to print the recovery key, or you can press **Hide recovery key** to hide the recovery key.

Press **Continue**.

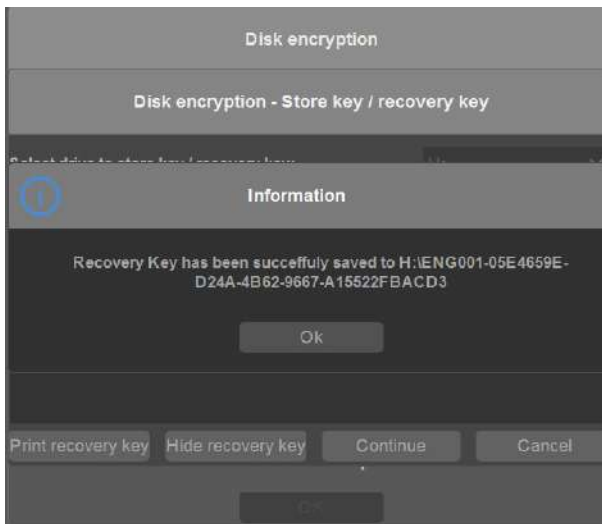


Figure 4-24. Disk Encryption 4



4-3-2 Disk Encryption(continued)

5. When the recording process is completed, a confirmation dialog pops up, press **OK**.

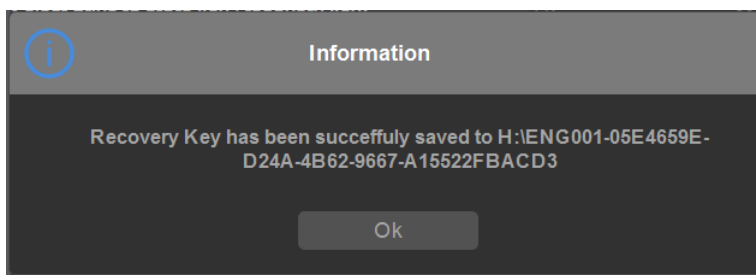


Figure 4-25. Disk Encryption 5

6. Encryption process begins.
You can press **Pause** to pause the encryption process.



Figure 4-26. Disk Encryption 6

7. When the encryption process completes, press **Finish**.

NOTE: *The encryption process for patient data drive may take thirty minutes or more.*



Make sure to keep the password/passphrase, recovery key and any back up of these in secure place, not accessible for unintended audience.

4-3-3 Pause Encryption

1. During encryption process, you can press Pause to stop the encryption process.

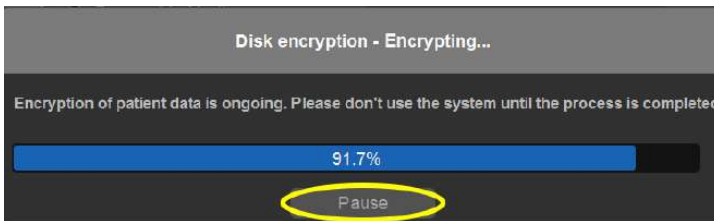


Figure 4-27. Encryption Pause 1

2. A confirmation dialog pops up, press **Yes** to continue or **No** to cancel.

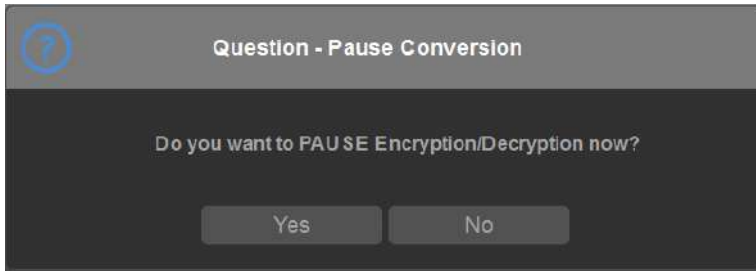


Figure 4-28. Encryption Pause 2



4-3-4 Resume Encryption

1. Press Utility -> Admin -> System Admin -> Disk Encryption. Press Resume.

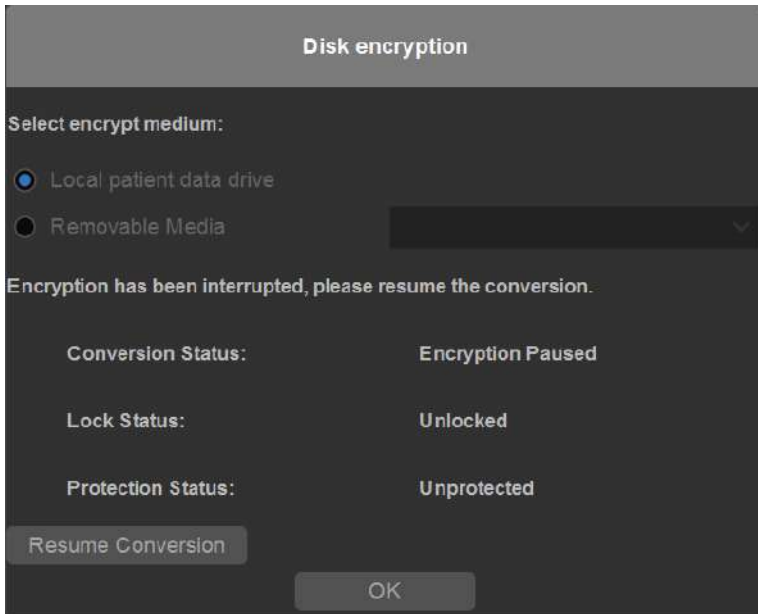


Figure 4-29. Encryption Resume 1

2. A confirmation dialog pops up, press **Yes** to resume conversion or press **No** to cancel.

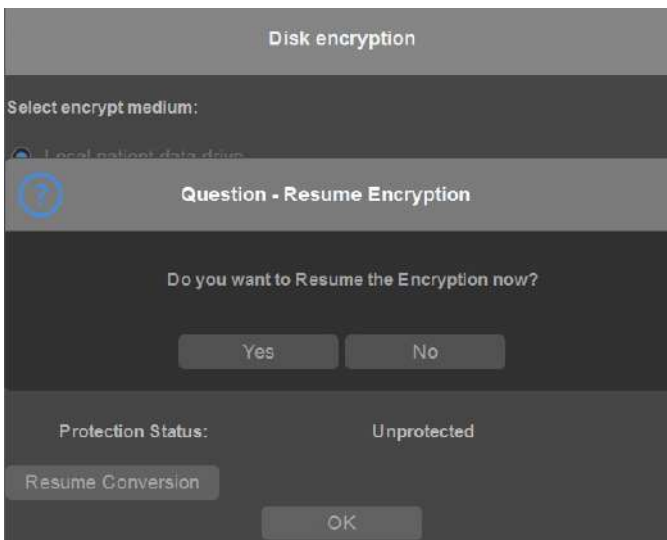


Figure 4-30. Encryption Resume 2



4-3-4 Resume Encryption(continued)

3. Encryption of patient data is ongoing. Please do not use the system until the process is completed.

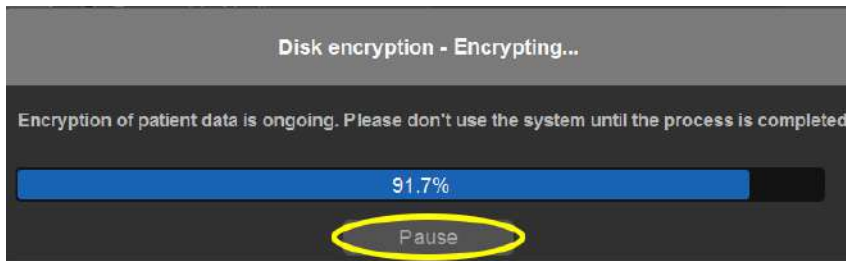


Figure 4-31. Encryption Resume 3

4-3-5 Change Password

After the encryption process is completed, you can change the password as you wish.

1. Press **Utility** -> **Admin** -> **System Admin** -> **Disk Encryption**. Press **Change Password**.



Figure 4-32. Change Password 1



4-3-5 Change Password(continued)

2. Enter new password/passphrase, and re-enter it to confirm.

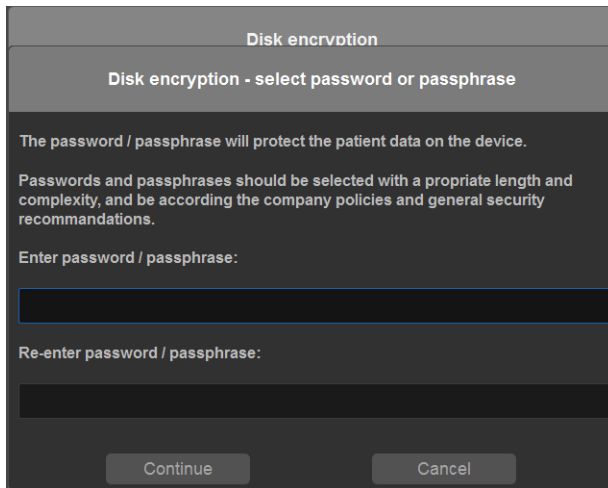


Figure 4-33. Change Password 2

3. Press OK.

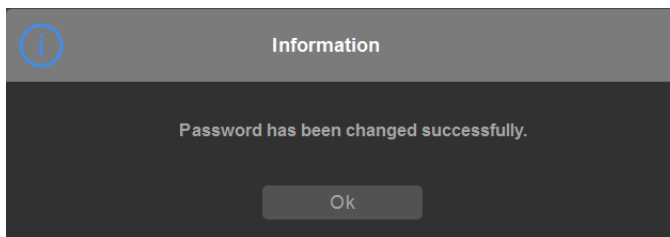


Figure 4-34. Change Password 3



4-3-6 Change Recovery Key

After the encryption process is completed, you can change the recovery key as you wish.

1. Press **Utility -> Admin -> System Admin -> Disk Encryption**. Press **Save/Change Recovery Key**.



Figure 4-35. Change Recovery Key 1

2. Insert a USB to store the new recovery key.



Figure 4-36. Change Recovery Key 2



4-3-6 Change Recovery Key(continued)

3. Press OK.

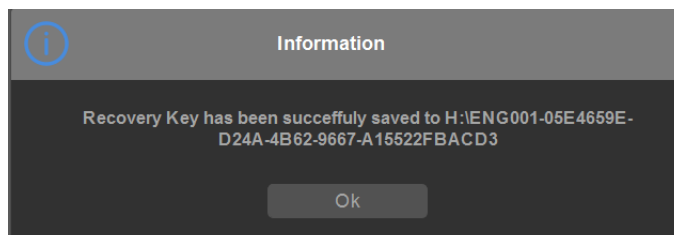


Figure 4-37. Change Recovery Key 3

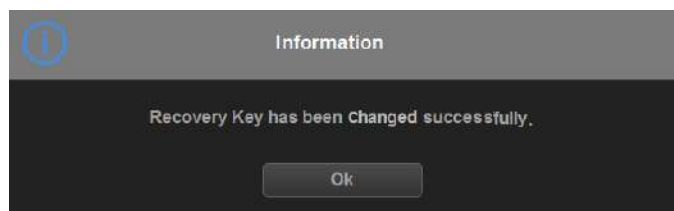


Figure 4-38. Change Recovery Key 4

4-3-7 Unlock with user entered key & recovery key

When the patient data is in locked status, you can unlock it with user entered key and recovery key.

You can insert the USB with recovery key, or you can input the password or recovery key manually to unlock the system.

NOTE: *If you press **Cancel**, the system will stay in locked status and some of the functions will be not available.*

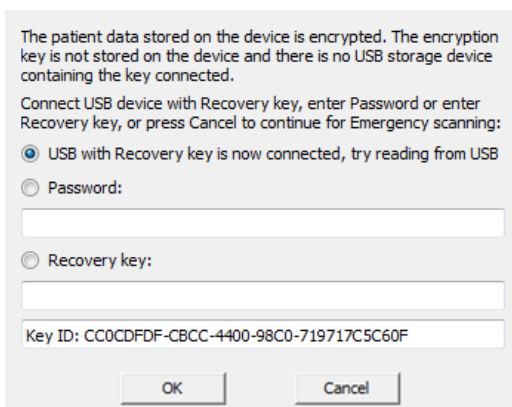


Figure 4-39. Unlock Dialog



4-3-8 Emergency Scanning

1. Boot scanner.
2. Press **Cancel** on unlock dialog.

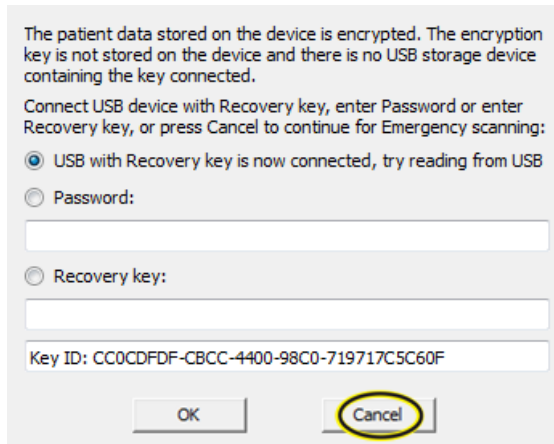


Figure 4-40. Cancel Unlock Process

3. Continue as before (Press Emergency in login dialog).



4-3-9 Disk Decryption

1. If you want to decrypt the patient data, you can press **Utility** -> **Admin** -> **System Admin** -> **Disk Encryption**. Select **Encryption Off**.



Figure 4-41. Decryption 1

2. A confirmation dialog pops up, press **Yes** to continue.
3. Decryption of patient data is ongoing. Please don't use the system until the process is completed.

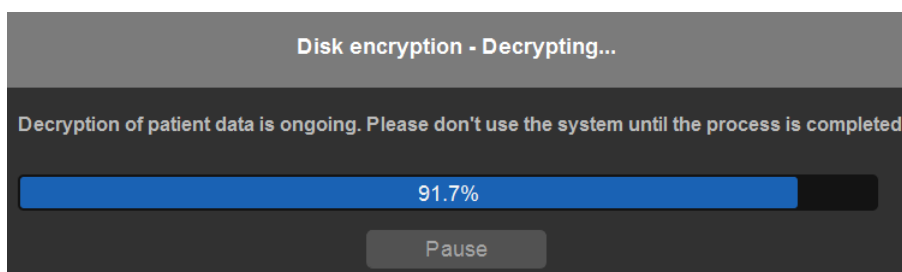


Figure 4-42. Decryption 2

4. When the decryption process is completed, press **Finish**.



4-4 Functional checks

4-4-1 Overview

In this section, the functional checks for Versana Premier are described. Functional checks are used to verify that the product works as intended. Functional checks may also be used during troubleshooting.

4-4-2 Contents in this Section

4-4-3 Preparation

Turn on power to Versana Premier. For detailed description, [See 4-2-2 'Power ON/Boot Up' on page 4-5 for more information.](#)



4-4-4 Basic Controls

4-4-5 Control Panel

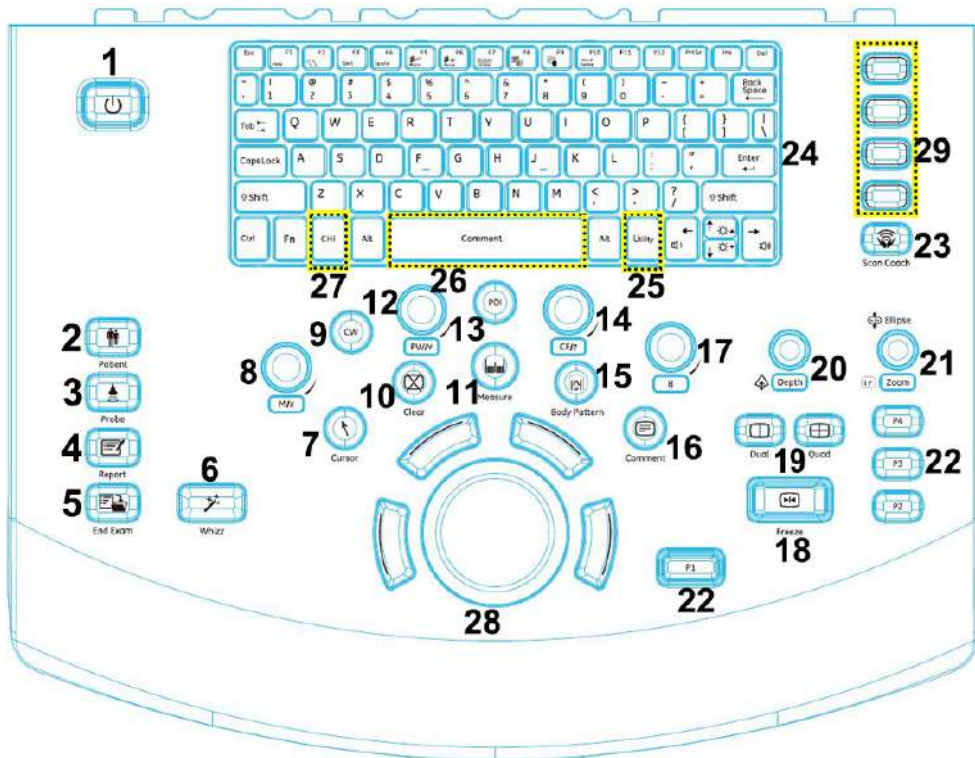


Figure 4-43. Control Panel Map

- | | | |
|-----------------|-------------------------|---------------------------------------|
| 1. Power On/Off | 11. Measure key | 21. Ellipse/Zoom key |
| 2. Patient key | 12. PW Mode/Y | 22. Utility -> Connectivity -> Button |
| 3. Probe key | 13. PDI | 23. Scan Coach key |
| 4. Report key | 14. CF Mode/X | 24. Alphanumeric Keyboard |
| 5. End Exam key | 15. Body Pattern key | 25. Utility |
| 6. Whizz key | 16. Comment key | 26. Comment key |
| 7. Cursor key | 17. B Mode key | 27. CHI key |
| 8. M Mode/Z | 18. Freeze key | 28. Trackball |
| 9. CW | 19. Dual key & Quad key | 29. User Configurable Keys |
| 10. Clear key | 20. Depth key | |

4-4-6 Versana Premier SoftMenu Key Tour

1. Rotary key: Rotate to adjust the menu.
2. Page Up/Down key: To turn the menu page up and down.



Figure 4-44. SoftMenu Key Tour

4-4-7 Control Panel

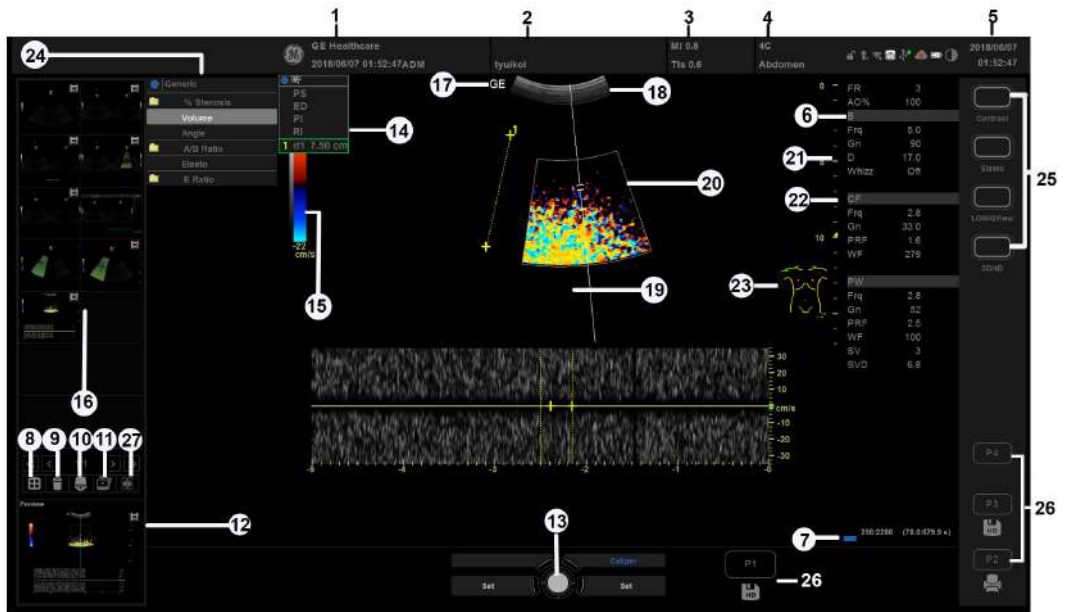


Figure 4-45. Monitor Display Tour

- | | |
|--|-------------------------------------|
| 1. Institution/Hospital Name, Date, Time, Operator Identification. | 13. Trackball Functionality Status. |
| 2. Patient Name, Patient Identification. | 14. Measurement Results Window. |
| 3. Power Output Readout. | 15. Gray/Color Bar. |
| 4. Probe Identifier. Exam Preset. | 16. Image Clipboard. |
| 5. Current date and time, Caps Lock: (lit when on), network connection indicator, system messages display, InSite status, InSite controls. | 17. Probe Orientation Marker. |
| 6. Imaging Parameters by Mode. | 18. Image. |
| 7. Cine Gauge. | 19. Measurement Calipers. |
| 8. Active Images screen. | 20. Region of interest. |
| 9. Delete Image. | 21. Depth Scale. |
| 10. Save As Menu. | 22. Focal Zone Indicator. |
| 11. Three types of Images Clipboard. | 23. Body Pattern. |
| 12. Image Preview. | 24. Measurement Summary Window. |
| | 25. User Configurable Key. |
| | 26. P1, P2, P3. |
| | 27. Follow-up tool. |

4-4-8 Performance Tests

4-4-8-1 Image Quality Check (IQC) preset for service

Image Quality Check (IQC) is intended to facilitate Image Quality checks during Quality Assurance Evaluation. Quality Assurance tests are used to determine whether a scanner is providing the same level of performance year after year.

By using the same setting year after year, this ensures that the data collection consistent, independently of who performs the test.

This preset only includes fundamental settings for 2D mode. Processing modes like SRI, Harmonics, etc., are turned off.

To do IQC, follow the steps below:

NOTE: *The IQCforService is only visible when service dongle is connected to the system.*

1. Activate IQC via **Utility--> Admin--> System Admin**. Check the “Enable IQC” box. Select **Save**, then select **Exit**.

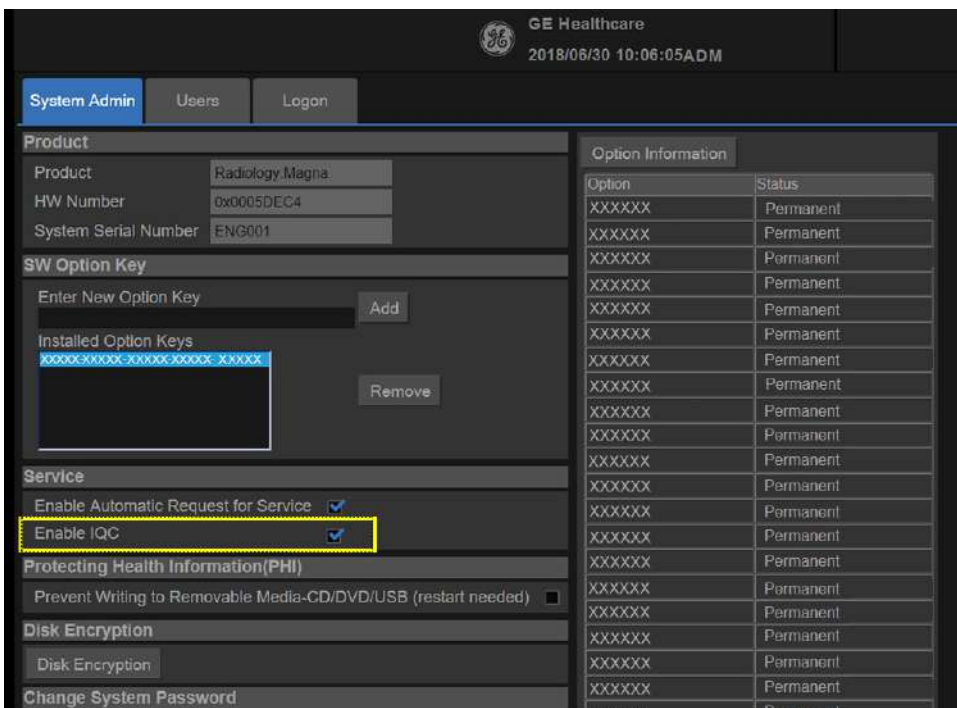


Figure 4-46. Check “Enable IQC”

2. Press **Utility -> Imaging Preset Manager**. Select IQC from the left column, and select **toRight** to move it to the **Imaging Preset Selections**. Then Select **Exit**.



4-4-8-1 Image Quality Check (IQC) preset for service(continued)

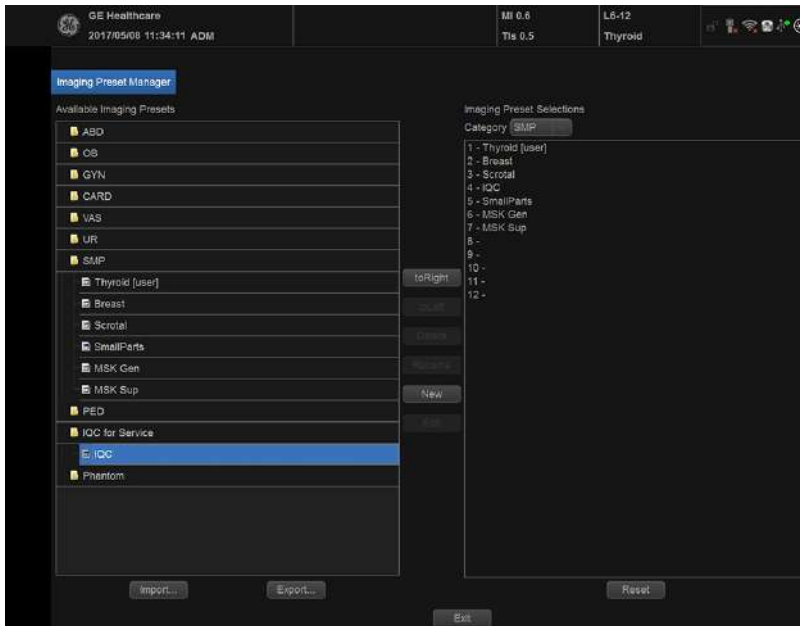


Figure 4-47. Image Quality Check

3. Press **Probe/Preset** on the touch panel. Then select **IQC**.

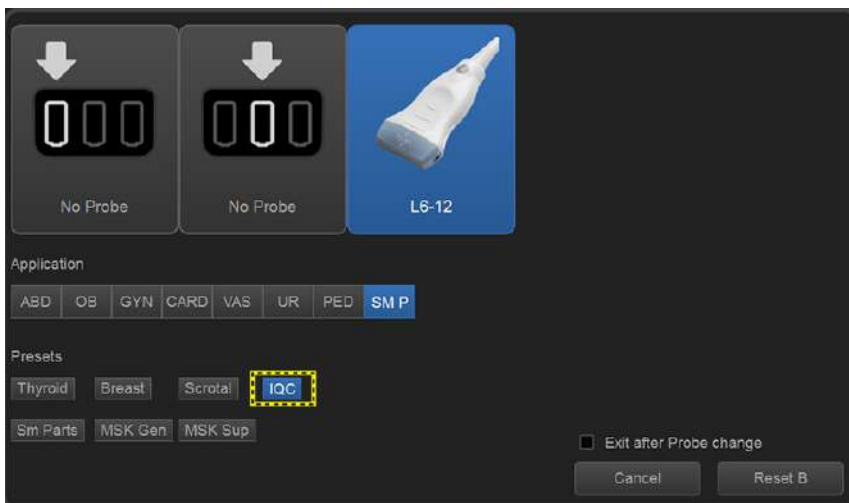


Figure 4-48. Image Quality Check



4-4-8-2 Test Phantoms

The use of test phantoms is only recommended if required by your facility's (customer's) QA program.



4-4-9 B Mode Checks

4-4-9-1 Introduction

The B Mode is the system's default mode.

4-4-10 B Mode Screen Example

4-4-11 Preparations

- Connect one of the probes.
- Turn ON the scanner.

The B Mode is displayed (default mode).

4-4-12 Adjust the B mode controls

Press **B Mode** on the Operator Panel to access B mode.

These Image Controls are used to optimize the B Mode picture. Verify that all the listed controls are working as intended:

- Use **Gain** and TGC controls to optimize the overall image together with the Power control.
- Use **Depth** to adjust the range to be imaged.
- Use **Focus** to center the focal point(s) around the region of interest.
- Use **Frequency** (move to higher frequencies) or **Line Density** (move to higher line density) to increase resolution in image.
- Use **Frequency** (move to lower frequency) to increase penetration.
- Use the **Rejection** control to reduce noise in the image.

4-4-13 M Mode Checks

4-4-14 M-Mode Screen Example

4-4-15 Preparations

- Connect one of the probes to the scanner's left-most probe connector.
- Turn ON the scanner.
The 2D Mode window is displayed (default mode).
- Press **M Mode** on the Operator panel to bring up an M-Mode picture on the screen.

Use the trackball to position the cursor over the required area of the image.

4-4-16 Adjust the M Mode controls

These Image Controls are used to optimize the M mode picture. Verify that all the listed controls are working as intended:

- Adjust **Horizontal sweep** to optimize the display resolution.
Adjust **Gain** and TGC controls to adjust the range to be imaged.
Adjust **Compression** and **Edge Enhance** to further optimize the display.
Adjust **Rejection** to reduce noise while taking care not to eliminate significant low-level diagnostic information.



4-4-17 Color Mode Checks

4-4-17-1 Introduction

Color Flow screens are 2D or M Mode screens with colors representing blood or tissue movement.

Color Flow may be selected both from 2D mode or from M mode or a combination of these.

4-4-17-2 Preparations

- Connect one of the probes to the scanner's left-most probe connector.
- Turn ON the scanner.

The 2D Mode window is displayed (default mode).

4-4-18 Select Color 2D Mode

1. From an optimized 2D image, press **CF**.
2. Use the trackball to position the ROI frame over the area to be examined.
3. Press **Set**. The instruction **Size** should be highlighted in the trackball status bar. Use the trackball to adjust the dimension of the ROI.



4-4-19 Adjust the Color Mode controls

- Adjust the **Active mode gain** to set the gain in the color flow area.

Adjust **Scale** to the highest setting that provides adequate flow detection.

NOTE: The scale value may affect FPS, Low Velocity Reject, and Sample Volume.

Adjust **Wall Filter** to remove low velocity blood flow and tissue movement that reduces image quality.

Adjust **Sample volume** (SV) to a low setting for better flow resolution, or a higher setting to more easily locate disturbed flows.

Adjust **Frequency** to optimize the color flow display. Higher settings improve resolution. Lower settings improve depth penetration and sensitivity. This does not affect the frequency used for 2D and M-Mode.

NOTE: Frequency setting may affect FPS, SV and Low Velocity Reject.

Adjust **PowerOutput** to obtain an acceptable image using the lowest setting possible.

NOTE: The Power setting affects all other operating modes.

Adjust the following settings to further optimize display of the image:

- Use **Invert** to reverse the color assignments in the color flow area of the display.

Use **Threshold** to emphasize either the color flow overlay, or the underlying grey scale tissue detail.

Use **Baseline** to emphasize flow either toward or away from the probe.

Use **Spatial Filter** to reduce noise in the color flow area. Spatial Filter smooths the image by averaging collected data along the same horizontal line. An increase of the spatial filter will reduce noise, but this will also reduce the lateral resolution.



4-4-20 Select Color M Mode

1. Select M Mode.
2. Use the trackball to position the ROI frame over the area to be examined.
3. Press **Set**. The instruction **Size** should be highlighted in the trackball status bar. Use the trackball to adjust the dimension of the ROI.

4-4-20-1 Adjust the Color M Mode controls

- Adjust the Active mode gain to set the gain in the color flow area.

Adjust **Scale** to the highest setting that provides adequate flow detection.

NOTE: The scale value may affect FPS, Low Velocity Reject, and Sample Volume.

Adjust **Wall Filter** to remove low velocity blood flow and tissue movement that reduces image quality.

Adjust **Sample volume** (SV) to a low setting for better flow resolution, or a higher setting to more easily locate disturbed flows

Adjust **Frequency** to optimize the color flow display. Higher settings improve resolution. Lower settings improve depth penetration and sensitivity. This does not affect the frequency used for 2D and M-Mode.

NOTE: NOTE: Frequency setting may affect FPS, SV and Low Velocity Reject.

Adjust **PowerOutput** to obtain an acceptable image using the lowest setting possible.

NOTE: The Power setting affects all other operating modes.

Adjust the following settings to further optimize display of the image:

- Use **Invert** to reverse the color assignments in the color flow area of the display.

Use **Threshold** to emphasize either the color flow overlay, or the underlying grey scale tissue detail.

Use **Baseline** to emphasize flow either toward or away from the probe.



4-4-21 PW Doppler Mode Checks

4-4-21-1 Introduction

PW Doppler are used to measure velocity (most often in blood).

Doppler mode can be done with a special pencil probe or with an ordinary probe. By using an ordinary probe, you can first bring up a 2D picture for navigation purpose and then add PW Doppler.

4-4-21-2 Preparations

- Connect one of the probes to the scanner.
- See [4-4-26 'Probe/Connectors Check' on page 4-58](#) for info about connecting the probes.

For available probes, see [9-3-11 'Probe' on page 9-27](#):

- Turn ON the scanner
The 2D Mode window is displayed (default mode).
- If needed, adjust the Display's Brightness and Contrast setting.

Press **PW** to start Pulsed Wave Doppler (PW).

Use the trackball to select the Area of Interest (Sample Volume) in PW.



4-4-22 Adjust the PW Doppler Mode controls

Adjust the **Active mode gain** to set the gain in the spectral Doppler area.

- Adjust **Wall Filter** to reduce unwanted low velocity blood flow and tissue movement.

In PW mode, adjust **Sample volume** to low setting for better resolution, or higher setting to more easily locate the disturbed flows.

Adjust the **Compression** setting to balance the effect of stronger and weaker echoes and obtain the desired intensity display.

Adjust **Frequency** to optimize flow display. Higher setting will improve resolution and the lower setting will increase the depth penetration.

Adjust **Frame rate** to a higher setting to improve motion detection, or to a lower setting to improve resolution.

NOTE: *Frequency and Frame rate settings may affect the Low Velocity Reject.*

Adjust **Power Output** to obtain an acceptable image using the lowest setting possible. This is particularly important in CW mode, as the energy duty cycle is 100% (constant).

NOTE: *The Doppler Power setting affects only Doppler operating modes.*

Adjust the following settings to further optimize the display of the image.

Use the **Sweep Speed** to optimize the sweep speed.

To view signal detail, adjust **Scale** to enlarge the vertical spectral Doppler trace.

Use **Invert** to reverse the vertical component of the spectral Doppler area of the display.

Use **Angle Correct** to steer the ultrasound beam to the blood flow to be measured.



4-4-23 Tissue Velocity Imaging (TVI) Checks

4-4-23-1 Introduction

TVI calculates and color codes the velocities in tissue. The tissue velocity information is acquired by sampling of tissue Doppler velocity values at discrete points. The information is stored in a combined format with grey scale imaging during one or several cardiac cycles with high temporal resolution.

4-4-23-2 Preparations

- Connect one of the probes, to the scanner's left-most probe connector.
- See [4-4-26 'Probe/Connectors Check'](#) on [page 4-58](#) for info about connecting the probes.
For available probes, see [9-3-11 'Probe'](#) on [page 9-27](#):
- Turn ON the scanner.
The 2D Mode window is displayed (default mode).
- If needed, adjust the Display's Brightness and Contrast setting.

Press **TVI**.

Use the trackball (assigned function: Pos) to position the ROI frame over the area to be examined.

Press **Set**. The instruction Size should be highlighted in the trackball status bar.

*NOTE: If the trackball control pointer is selected, press **trackball** to be able to select between Position and Size controls.*

Use the trackball to adjust the dimension of the ROI.



4-4-24 Adjust the TVI Controls

- To reduce quantification noise (variance), the Nyquist limit should be as low as possible, without creating aliasing. To reduce the Nyquist limit: Reduce the **Scale** value.

NOTE: The Scale value also affects the frame rate. There is a trade off between the frame rate and quantification noise.

TVI provides velocity information only in the beam direction. The apical view typically provides the best window since the beams are then approximately aligned to the longitudinal direction of the myocardium (except near the apex). To obtain radial or circumferential tissue velocities, a parasternal view must be used. However, from this window the beam cannot be aligned to the muscle for all the parts of the ventricle.

NOTE: PW will be optimized for Tissue Velocities when activated from inside TVI.



4-4-25 Basic Measurements

NOTE: *The following instructions assume that you first scan the patient and then press **Freeze**.*

4-4-25-1 Check Distance and Tissue Depth Measurement

1. Press **Measure** once to display an active caliper.
2. Move the trackball to position the active caliper at the start point (distance) or the most anterior point (tissue depth).
3. Press **Set** to fix the start point.
4. The system fixed the first caliper and displays a second active caliper.
5. Move the trackball to position the second active caliper at the end point (distance) or the most posterior point (tissue depth).
6. Press **Set** to complete the measurement. The system displays the distance or tissue depth value in the measurement results window.

Before you complete a measurement:

To toggle between active calipers, rotate Cursor Select button.

To erase the second caliper and the current data measured and start the measurement again, press Clear.

NOTE: *To rotate through and activate previously fixed calipers, rotate Cursor Select button.*

NOTE: *After you complete the measurement, to erase all data that has been measured to this point, but not data entered onto worksheets, press Clear.*



4-4-26 Probe/Connectors Check

NOTE: Probes can be connected at any time, whether the unit is ON or OFF.

4-4-26-1 To connect a Probe

1. Place the probe's carrying case on a stable surface and open the case.
2. Carefully remove the probe and unwrap the probe cable.
3. Put the probe in the probe holder.



CAUTION

DO NOT allow the probe head to hang free. Impact to the probe head could result in irreparable damage.

4. Hold the probe connector vertically with the cable pointing upward.
5. Slide the connector lock to the left (unlocked position).
6. Align the connector with the probe port and carefully push into place.
7. Slide the connector lock to the right position to secure the probe connector.
8. Carefully position the probe cable in the probe cord holder spot so it is free to move, but not resting on the floor.



CAUTION

TAKE THE FOLLOWING PRECAUTIONS WITH THE PROBE CABELS:

-KEEP AWAY FROM THE WHEELS

-DO NOT BEND

-DO NOT CROSS CABLES BETWEEN PROBES

Table 4-1: Probe and Connectors Checks

Step	Task	Expected Results
1	Select the appropriate connected probe from the probe indicators.	The probe activates in the currently-selected operating mode. The probe's default settings for the mode and selected exam are used automatically.
2	Launch the application. To change application, press Probe key on the Control Panel.	The selected application starts.
3	Verify there's no EMI/RFI or artifacts specific to the probe.	No EMI/RFI or artifacts.



Table 4-1: Probe and Connectors Checks

Step	Task	Expected Results
4	Test the probe in each active connector slot.	It will display pictorial data each time.
5	Do a leakage test on the probe, See 10-7 'Electrical safety tests' on page 10-23 for more information.	It passes the test.
6	Repeat this procedure for all available probes.	

4-4-26-2 Activating the probe

The probe activates in the currently-selected operating mode. The probe's default settings for the mode and selected exam are used automatically.

4-4-26-3 Deactivating the probe

1. Press the Freeze key.
2. Gently wipe the excess gel from the face of the probe. (Refer to the User Guide for complete probe cleaning instructions.)
3. Carefully slide the probe around the right side of the keyboard, toward the probe holder. Ensure that the probe is placed gently in the probe holder.

4-4-26-4 Disconnecting the probe

Probes can be disconnected at any time. However, the probe should not be selected as the active

1. Unlock the probe.
2. Pull the probe and connector straight out of the probe port.
3. Carefully slide the probe and connector away from the probe port and around the right side of the keyboard.
4. Ensure the cable is free.
5. Be sure that the probe head is clean before placing the probe in its storage box.



Take the following precautions with the probe cables: Do not bend, be sure to keep probe cables free from the wheels.



4-4-27 ECG Check

4-4-27-1 Introduction

The ECG capability on this unit, is intended as use as a trigger for measurements, but can also be viewed on the screen.

4-4-27-2 Parts needed

- ECG Module

4-4-27-3 Preparations

None

4-4-27-4 ECG Check

Table 4-2: ECG Checks

Step	Task	Expected Result(s)
1	Connect the ECG harness to the connector under the control panel.	The unit displays a straight curve along the bottom edge of the image sector on the screen.
2	Connect the three leads to an ECG simulator, or Fasten the three ECG Pads to your body and connect the three leads to respective ECG Pad.	When connecting, the signal on the screen will be noisy. When the connection is completed, a typical clean ECG signal is displayed.



4-4-28 Cineloop Check

4-4-28-1 Introduction

A cineloop is a sequence of images recorded over a certain time frame. When using ECG the time frame can be adjusted to cover one or more heart cycles. When frozen, the System automatically displays the cineloop boundary markers on either side of the last detected heart cycle.

4-4-29 Preparation

- Connect one of the probes to the scanner.
- See [4-4-26 'Probe/Connectors Check'](#) on [page 4-58](#) for info about connecting the probes
For available probes, see [9-3-11 'Probe'](#) on [page 9-27](#):
- Turn ON the scanner. The 2D Mode is displayed (default mode).

4-4-30 Adjust the Cineloop controls

- Press Freeze.
The left and right markers are displayed on either side of the last detected heart cycle on the ECG trace.
- Press Freeze.
The selected heart beat is played back.
- Press **Freeze** to freeze the cineloop.
Use the trackball to scroll through the acquisition and find the sequence of interest.
- Adjust **Cycle** select to move from heart beat to heart beat and select the heart cycle of interest.
Adjust **Num cycles** to increase or decrease the number of heart beats to be played back.
Adjust **Left marker** and **Right marker** to trim or expand the cineloop boundaries.

4-4-31 Back End Processor checks

- If all the previous tests have been passed successfully, the Back End Processor is most likely OK.
If the system seems to be operating erratically, please refer to ['Diagnostics/Troubleshooting'](#) on [page 7-1](#).



4-4-32 Operator Panel Test

- The Operator Panel is tested when the Versana Premier is powered up as part of the start-up scripts, run at every start-up.

For more info, please refer to '[Diagnostics/Troubleshooting](#)' on [page 7-1](#).

4-4-33 Peripheral checks

Check that peripherals work as described below:

Table 4-3: Peripheral Checks

Step	Task to do	Expected Result(s)
1.	Press FREEZE	Stop image acquisition.
2.	Press PRINT on the Control Panel	The image displayed on the screen is printed on B&W printer.
3.	Connect with Foot Switch on USB port and press once.	To start image acquisition (the same function as FREEZE key).

4-4-33-1 Printer checks

The internal printer is controlled from the **Print** and **Store** keys on the Versana Premier's Operator Panel.

The factory default is:

- **Print** for the standard printer
- **Store** for the screen capture to clipboard

4-4-34 Turn OFF Power to Versana Premier

[See 4-2-3 'Power off' on page 4-8 for more information.](#)

4-4-35 Mechanical Functions Checks

4-4-35-1 Operator Panel Movement

Please refer to:

- [6-3 'Monitor Adjustments' on page 6-6](#)



4-4-35-2 Casters (Wheels) and Brakes Checks

Examine the wheels frequently for defects to avoid breaking or jamming.

Table 4-4: Wheel Characteristics

Wheel	Characteristics
Front and Rear	Swivel and Brake



4-5 Power supply test & adjustments

4-5-1 Power Supply Test Procedure

There is no need to do any special tests on the Power Supplies if there don't seem to be a problem that may be related to the Power Supply.

Refer to [7-7-1-1 'System Doesn't Boot \(Hang-up\)' on page 7-93](#), if you appear to have a problem that may be related to the Power Supplies.

4-5-2 Power Supply Adjustment

There are no adjustments on the power supply. The DC Power is self-regulated. If a voltage is outside the specified range, it means that something is wrong, either with the power supply itself or with a unit connected to that specific power outlet. When an error occurs, the power will be turned off immediately.

Refer to [7-7-1-1 'System Doesn't Boot \(Hang-up\)' on page 7-93](#), if you appear to have a problem that may be related to the Power Supplies.

4-6 Application Turnover Check List

Complete these checks before returning the scanner to customer for use:

4-6-1 Software Configuration Checks

Table 4-5: Software Configuration Checks

Step	Task to do	Notes
1	Verify Date and Time is correct.	
2	Verify that Location (Hospital Name) is correct.	
3	Verify Language settings are correct.	
4	Verify assignment of Print Keys.	
5	Verify all of the customer's options are set up correctly.	Demo Option strings turn on



4-7 Site Log

Table 4-6: Site Log

DATE	SRVICE PERSON	PROBLEM	COMMENTS



4-8 My Trainer

4-8-1 Overview

My Trainer provides a quick guide to operate the system.

To access My Trainer,

1. Press **Alt + H** to enter My Trainer.

Or,

1. Press Utility -> System -> User Configurable Key. Check Enable Numeric Hot Key, then set **My Trainer** in the Keyboard Key or User Defined Key.

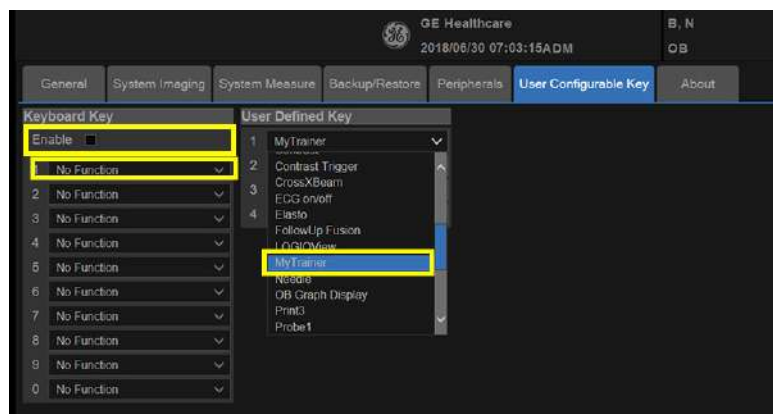


Figure 4-49. Set My Trainer

2. Press defined key to access My Trainer.

There are five sections in My Trainer. The five sections are displayed on the left side of the My Trainer interface.



4-8-1 Overview(continued)

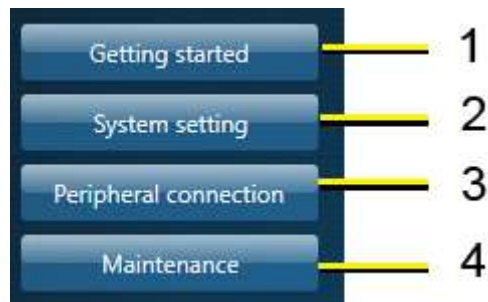


Figure 4-50. Sections display

1. Getting Started: Circuit breaker, Probe Connection, Touch Panel
2. System Setting: Facility name set up, Date time set up, Enable options check, Language setting, User conf, User preset
3. Peripheral Connection: Back panel ports, Network Connectivity, Connect to a printer, DICOM setting, Back-up/restore the patient information, software version.
4. Maintenance: Trackball, Contact GE service, Insite, Log export, Air Filter Replacement.



4-8-1 Overview(continued)

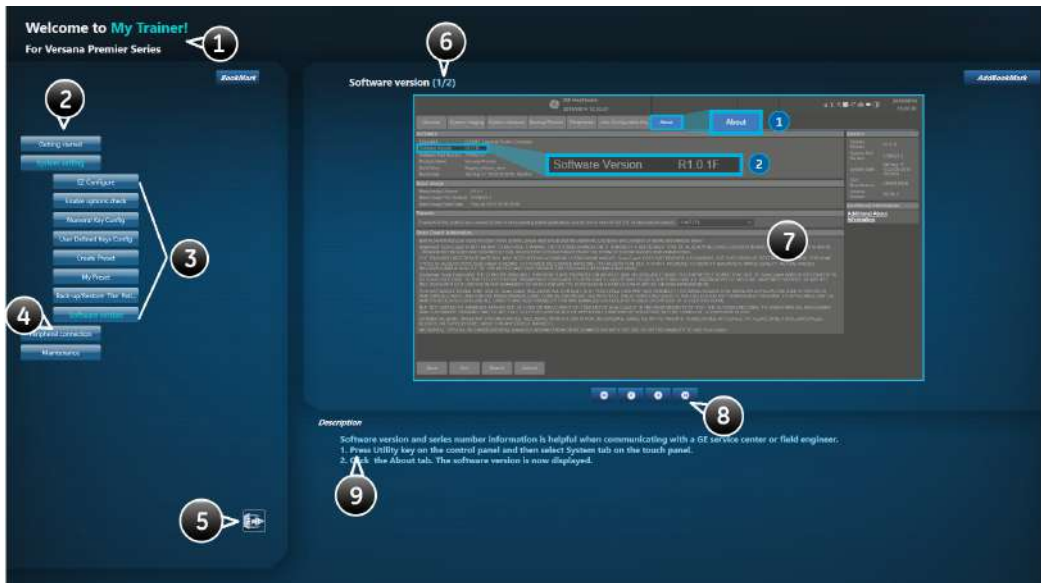


Figure 4-51. Interface Illustration

The interface of the My Trainer includes below information:





1. The product name of the system.
2. Sections. Select the button to expand the section to show the list of subsections.
3. Subsections.
4. The highlighted subsection shows this subsection is currently opened and displayed on the right side.
5. Exit. Press this button to exit this interface.
6. The left number shows the current page of the subsection. The right number shows the total pages of the subsection.
7. Illustration with graphic.



4-8-1 Overview(continued)

8. Previous, Next, Home, End icons.

Table 4-7: Page turning

	Select the arrow to go to the previous page.
	Select the arrow to move to the next page.
	Select the arrow to go to the home page.
	Select the arrow to go to the end page.

9. Step Description.



Chapter 5

Components and Functions (Theory)

This chapter explains Versana Premier's system concepts, component arrangement, and subsystem functions.

It also describes the power distribution and the Common Service Desktop interface.



5-1 Overview

5-1-1 Contents in this chapter

- 5-1 'Overview' on *page 5-2*
- 5-2 'Block Diagram and Theory' on *page 5-3*
- 5-3 'Common Service Desktop' on *page 5-18*

5-2 Block Diagram and Theory

5-2-1 General Information

Versana Premier is an ultrasound imaging scanner.

The system can be used for:

- 2D Gray Scale
- 2D Color Flow imaging
- M-Mode Gray Scale imaging
- Color M-Mode
- Doppler
- Different combinations of the above

Signal flow from the Probe Connector Panel to the Front End, to the Mid Processors and Back End Processor and finally to the monitor and peripherals.

System configuration is stored on a hard disk drive and all necessary software is loaded from the hard disk drive on power up.

5-2-2 Top Console

The Top Console includes a Standby/On switch, a keyboard, different controls for manipulating the picture quality, controls for use in Measure & Analyze (M&A), and loudspeakers for stereo sound output (used during Doppler scanning).



5-2-3 Block Diagram

5-2-3-1 System Diagram

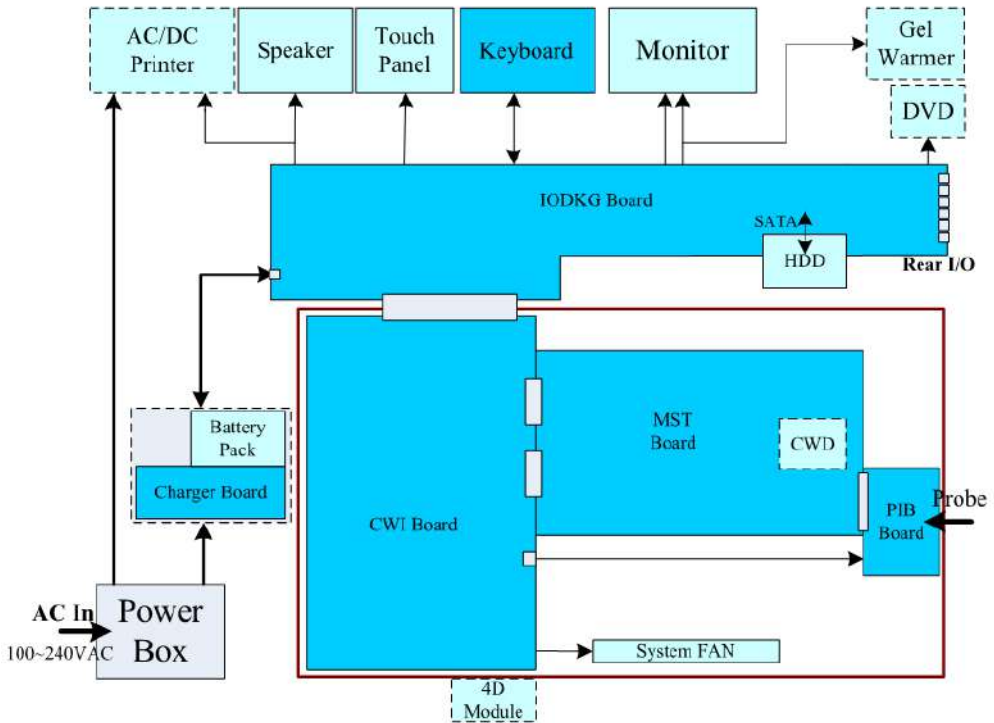


Figure 5-1. Versana Premier System Block Diagram

NOTE: The dotted square illustration shows the option parts.

5-2-3-1-1 System Diagram Introduction

The system is composed of top modules, one box and power box which is located at the bottom side of the machine.

The top module include Keyboard Assy, Speaker, Monitor (21.5 inch), Touch panel and optional peripherals like AC/DC printer, ECG module, DVD and Gel warmer.

The one box has 4 PWAs: CWI (CPU_WDC_IO Board), MST, PIB (Probe Interface Board) and CWD board. System FANs are also included in the Box to dissipate the system thermal. 4D module is mounted on this one box.

There is IODKG (I/O Docking) board which is fixed in the mechanical frame, this board connects with one box through the docking connector, and provides all I/O signals for system use.

The power box includes power switch, AC noise filters and an ACDC module which provides DC19V power to system. It also has AC outlet for on-board AC printer.

NOTE: When AC power in, the power is DC19V generated by ACDC of Power Box; When no AC power, and if the machine has battery, the power is discharged from battery.



5-2-4 CWI PWA

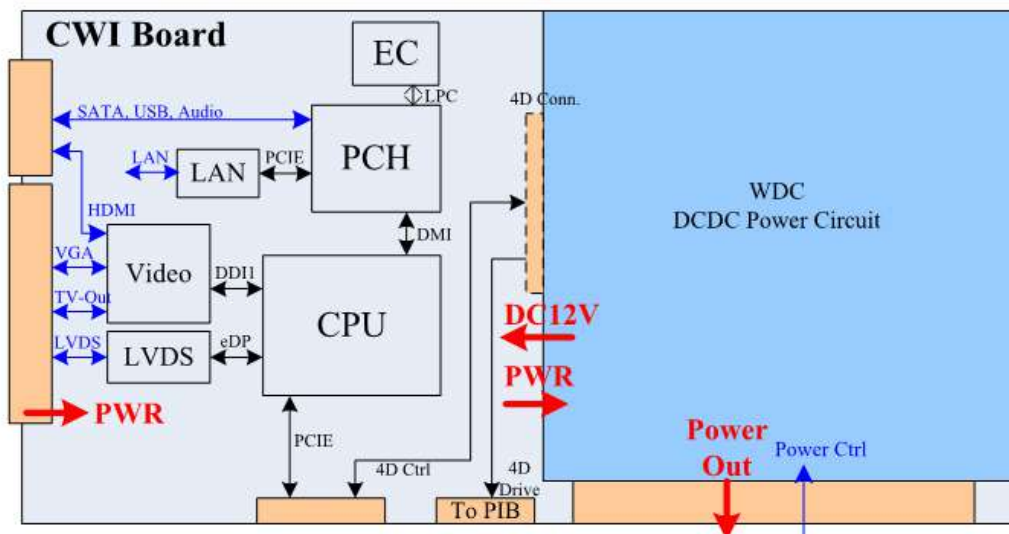


Figure 5-2. CWI PWA overview

5-2-4-1 Description

The CWI board Integrates CPU, WDC Power and I/O circuits. The debug button ([Figure 8-11. 'Debug Button on CWI PWA' on page 8-129](#)).

I/O signals will go out through the docking connector for system connectivity. The I/O signals include display/audio, USB, SATA, Ethernet etc.

The CPU block has on-board Intel i3-6100E CPU, Chipset, one SO-DIMM slot with 4GB DDR4 memory and related display, audio circuits. It provides PCI-E bus for MST board connection to get ultrasound data for software processing.

The WDC Power section which is actually DCDC power circuit, it gets DC power input from docking connector, then generates multi-voltages for both MST board and CPU.

4D module (which is an option part) is assembled on CWI board, CWI bypass its 4D motor drive signals to PIB (Probe Interface Board).

This board has voltage and CPU temperature monitor. System FAN control circuit is also located on this board.

See the replacement procedure on [8-6-11 'CWI PWA' on page 8-126](#)



5-2-5 MST PWA

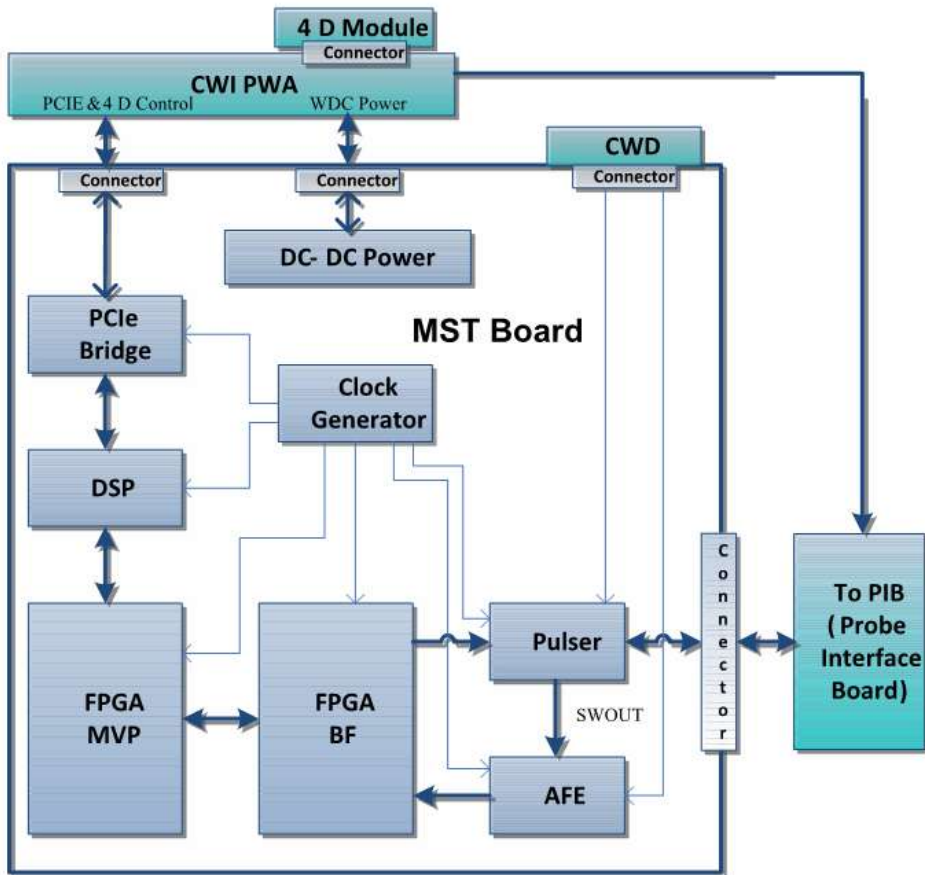


Figure 5-3. MST PWA Overview

5-2-5-1 Description

The MST board is the key part of ultrasound system. It communicates with CPU via PCI-E bus and generates 128-channels transmit/receiving signals and probe control signals to PIB (Probe Interface Board). It implements ADC (Analog to Digital Converter) to convert the received analog signals to digital data, and then do beamforming and mid-processing, after that, the data will be sent to CPU via PCI-E bus.

The CWD PWA is also installed on this PWA to achieve CWD function.

This board has voltage and temperature monitor function.

See the replacement procedure on [8-6-10 'MST PWA Assy' on page 8-121](#).



5-2-6 PIB Board

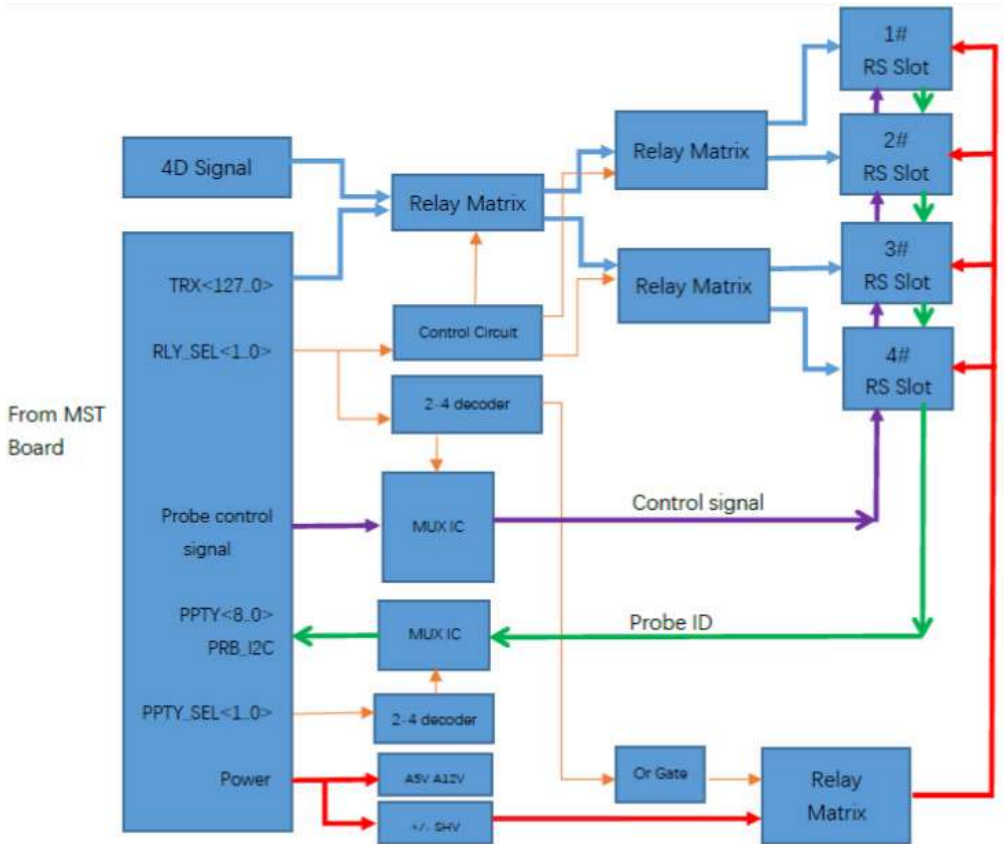


Figure 5-4. PIB Board

5-2-6-1 Description

Versana Premier PIB (Probe Interface Board) PWA has 3 and 4 probe ports configuration.

The PIB board reads probe ID for system to identify the probes, and implements 128-channel ultrasound transmit/receiving signals switching to the selected probe port. The probe control signals and related power are also switched at the same time.

See the replacement procedure on [8-6-7 '3PP/4PP Relay \(PIB\) Assy on page 8-111](#).



5-2-7 IODKG Board

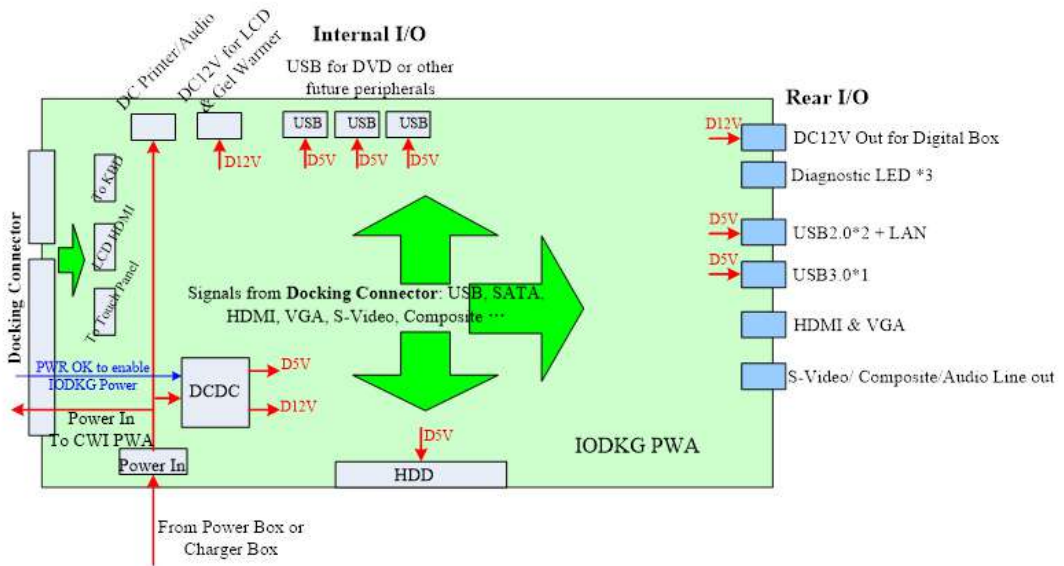


Figure 5-5. IODKG Board Overview

5-2-7-1 Description

IODKG board is a docking board which connects with Versana Premier one box, and 3 diagnostic LEDs (Figure 8-13. 'Diagnostic LED' on page 8-130) are also on IODKG PWA. Its functions are:

1. Get all I/O signals from CWI PWA and transmit to their related I/O ports include internal I/O and Rear I/O; Internal I/O are used by Magna LCD, Touch Panel, KBD Assy, Speaker, on-board DC printer, DVD and HDD; rear I/O can be used by user.
2. Get system power from power box or charger box, forward it to CWI PWA (in the one box), and also generates D5V & D12V power for internal I/O and rear I/O.

The debug button (Figure 8-12. 'Debug Button on IODKG' on page 8-129) is also on the IODKG board.

See the replacement procedure on 8-6-16 'Docking PWA Assy' on page 8-147.



5-2-8 Keyboard Board

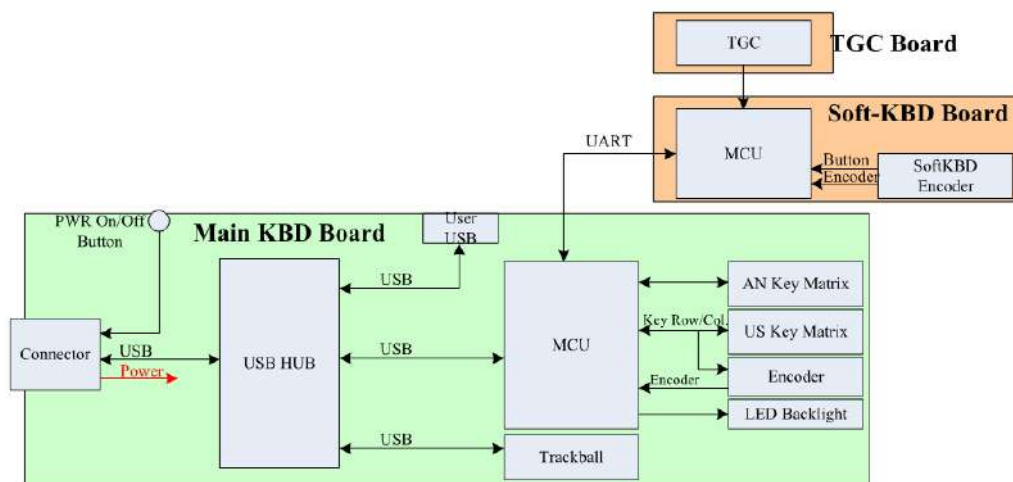


Figure 5-6. KBD Board Overview

5-2-8-1 Description

The KBD (Keyboard) assy has USB interface for system connection, it connects to system through this USB connector.

The KBD assy includes ultrasound keys & encoders, TGC, alphanumeric keyboard, LED backlight and trackball for cursor movement.

Whizz, Freeze, CF, PW, M, CW and PDI keys have bi-color backlighting to indicate the selected mode.

It has 1 user USB port for peripheral connection like footswitch, Blue Tooth, Wireless adapter, USB Storage Medium and external ECG module.

See the replacement procedure on [8-5-7 'KBD PWA'](#) on [page 8-43](#).



5-2-9 Power Box

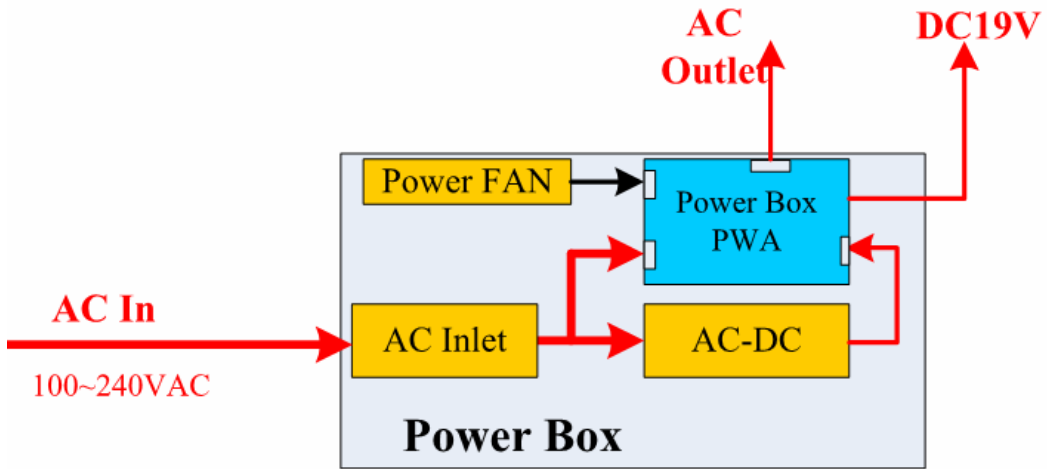


Figure 5-7. Power Box ACDC Assy Overview

5-2-9-1 Description

Power box shall be powered from AC 100-240 V (within +/-10% tolerance), 50/60(+/-3) Hz. It has AC power output after system power on for on-board AC printer.

The inside ACDC module outputs DC19V for system. It has over-current protection, over-temperature protection, and output short protection as well.

The power box has one power FAN which can be monitored by system.

See the replacement procedure on [8-7-3 'Power Box ACDC Assy' on page 8-157](#).



5-2-10 Printer USB Isolator (Option)

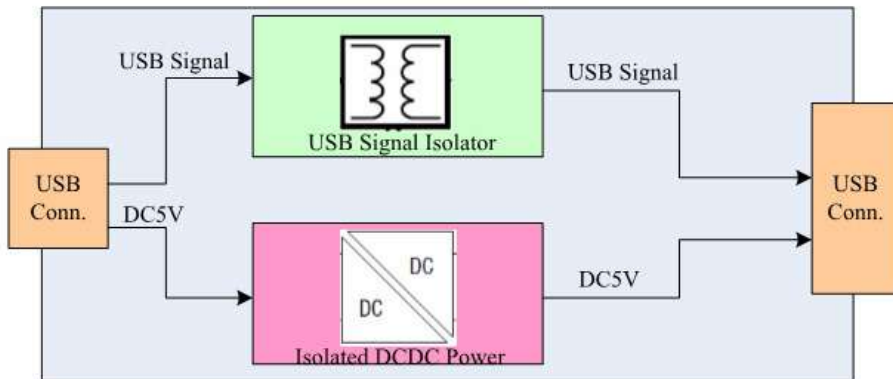


Figure 5-8. Printer USB Isolator Overview

5-2-10-1 Description

PUI (Printer USB Isolator) is an optional part for Versana Premier system. It provides an isolated USB connection for external AC commercial printers.

You can see there have type A and type B USB ports. Type B port of this module is connected to Versana Premier USB ports through the USB Type A to B cable (It is included in the PUI package).

See the replacement procedure on [3-8-3-13 'Printer USB Isolator'](#) on [page 3-62](#).

5-2-11 Gel Warmer (Option)

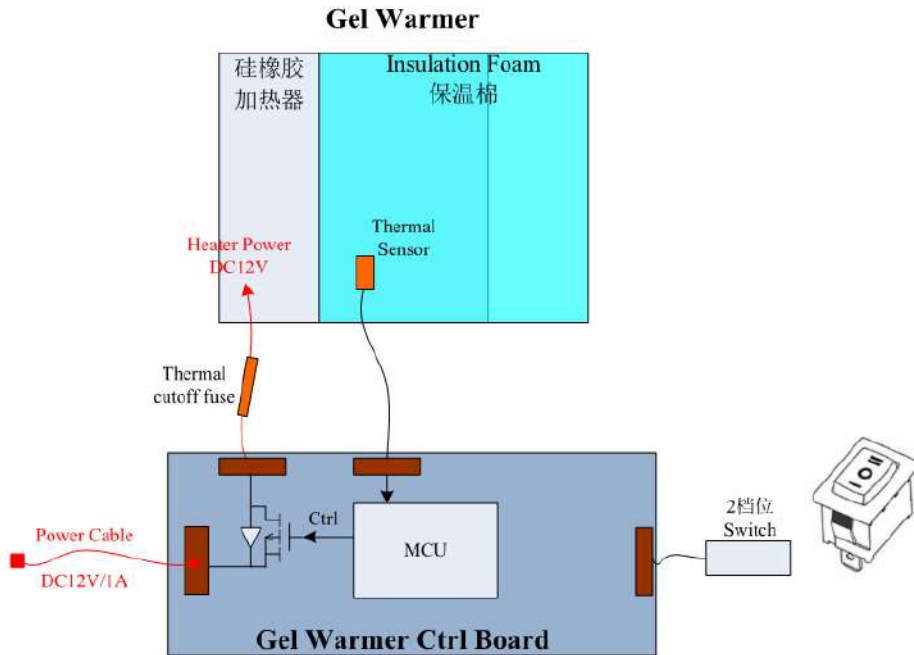


Figure 5-9. Gel Warmer Overview

5-2-11-1 Description

The Gel warmer is an optional part of Versana Premier. It get DC12V power from Versana Premier machine. The power of this module is about 12W. It is used to heat the ultrasound gel to a human comfortable temperature, especially in winter.

This Gel warmer has two heat levels adjusted by the power switch which is showed in above diagram. The low level is to set the target temperature point: 28 °C; and the high level is to set the target: 38 °C. Under both these two levels, the LED of Gel warmer will be on.

To ensure patient safe, the Gel absolute maximum temperature limit will not exceed the regulatory requirement of 41°C.

See the replacement procedure on [8-5-17 'Gel Warmer Assy'](#) on [page 8-71](#).



5-2-12 System Signal Diagram

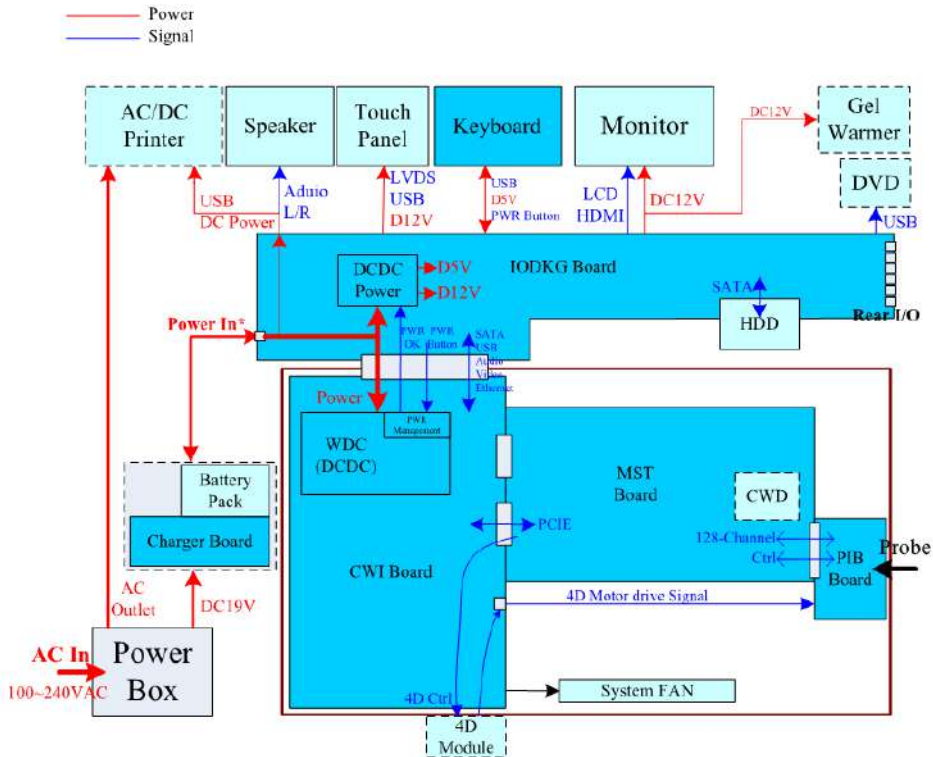


Figure 5-10. System Signal Diagram Overview

NOTE: When AC power in, the power is DC19V generated by ACDC of Power Box; When no AC power, and if the machine has battery, the power is discharged from battery.



5-2-13 Boot Up Sequence

1. ACDC powered on.
2. Sub 5V powered on, the power button illuminates white.
3. After power button push down, all power supplies from CWI board is on, power button illuminates green.
4. All other PWAs and modules powered on.

5-2-13-1 Power On Sequence

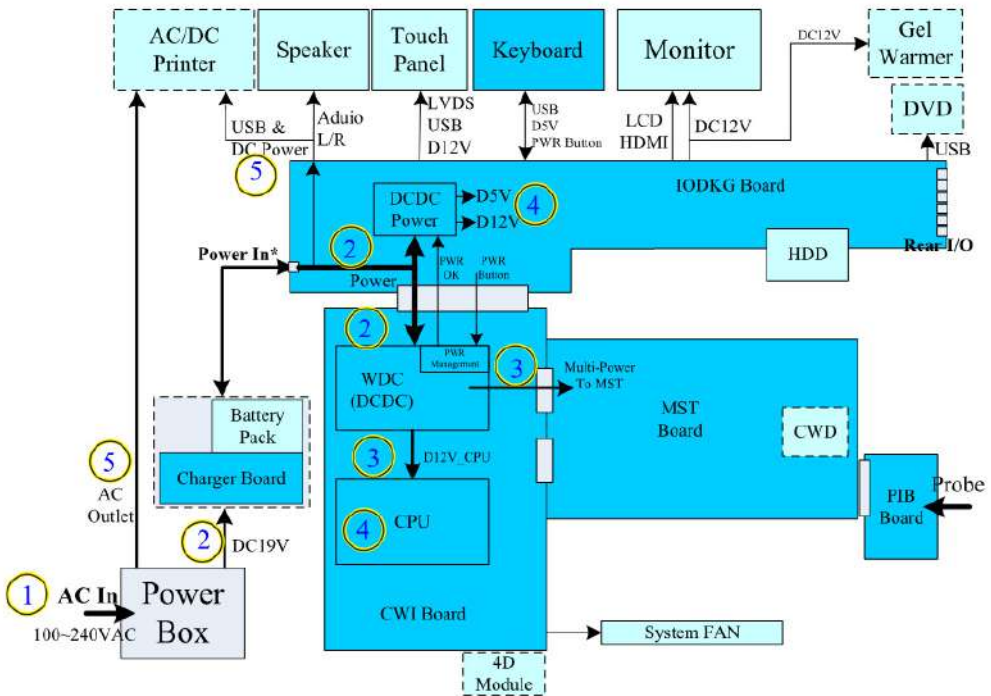


Figure 5-11. Power On Sequence Overview



5-2-13-1-1 Description

1. When AC plugged, it waits user to press the power switch on the power box;
2. After turning on the power switch, the ACDC of power box will generate DC19V power to system (IODKG board and CWI Board will get this power);
 - > The CWI Board will have standby voltage (5V) to make the "Power Management Unit" to work.
 - > The Power button LED color of Keyboard will be "White".

NOTE:

Under no AC power condition, if the system has Battery option, this Battery will provide power to system. Its nominal voltage is about 14.54V and which is depended on battery's remaining power capacity.

3. When user press the power button on the Keyboard, the "Power Management Unit" will get this power on signal.
 - > WDC (DCDC) Section of CWI board will generate DC12V for CPU and Multi-Power for MST Board.
4. After power of 3 are generated, the "Power Management Unit" will generate Power OK signal for both CPU and IODKG Board.
 - > CPU get the Power OK signal, it will start to boot up.
 - > DCDC power circuit of IODKG Board will generate DC5V and DC12V for peripherals like (HDD, Keyboard, USB, System Monitor, Touch Panel, Gel Warmer).
 - > The Power button LED color of Keyboard will turn "Green".
5. After DC5V and DC12V power of IODKG Board are generated, it will turn on the power path for:
 - > DC Power for DC Printer (The voltage depends on whether the Battery supplies or not, see Step2 above).
 - > AC Power for AC Printer (That AC outlet will have AC Power).



5-2-13-2 Power Off Sequence

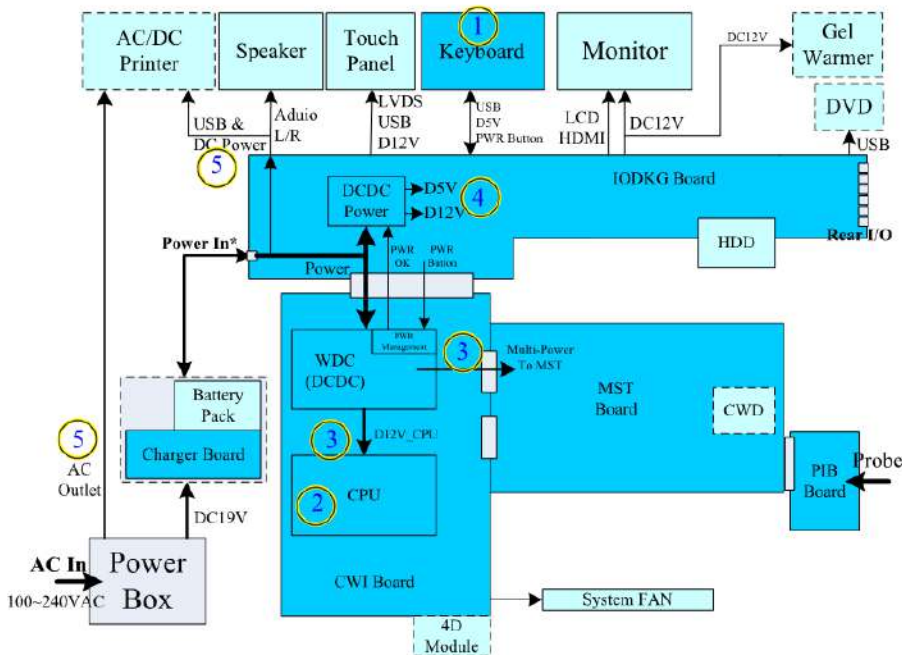


Figure 5-12. Power Off Sequence Overview

5-2-13-2-1 Description

1. When the system is scanning, if user press the power button on Keyboard, the keyboard will report an USB event to CPU; the software will pop up a window to let user confirm “Shutdown” or “Cancel”.
2. If user select “Shutdown”, the software will call windows power off tasks like storing data, application exit etc.
3. After CPU finish all power off tasks, CPU itself will invalid CPU S3 signal to the “Power Management Unit”. The “Power Management Unit” will do:
 - > Invalidate the Power OK signal to both CPU and IODKG Board.
 - > Turn OFF DC12V for CPU and Multi-Power for MST.
4. The DCDC circuit on IODKG Board gets the invalid Power OK signal and it will turn OFF its DC5V and DC12V power for peripherals. Here System Monitor, Touch Panel, Keyboard, Gel Warmer don’t have power.
5. Since the system is powered off, the power path for DC/AC Printer will be turned off as well.



5-3 Common Service Desktop

5-3-1 Introduction

The Service Desktop is an interface that provides access to system information, status and diagnostics.

The Service Desktop has different content or views depending on the access level. The access level is determined by the user profile as well as the service options enabled on the Versana Premier.

- Basic view is the standard view, restricted only by the user through the user profile settings. Administrator default user has access to the Service Desktop. Any user with "local Service access" in their user profile can have access to this view.
- Class C view is the view enabled by the service options purchased.
 - Service Advanced
 - Service Expert (requires Service Advanced)
 - Service Pro (requires Service Advanced)

5-3-2 User Level of the Service Desktop

Table 5-1 shows Service Desktop widgets available for local service user without an SSA Key and without service options.

Table 5-1: User Level of the Service Desktop

Main Menus	Main Sub-menus	Basic View	Class C View Levels		
		Simple	Service Advanced	Service Expert	Service Pro
Home		X	X	X	X
Diags			X	X	
	Run Diags		X	X	
	Diag History		X	X	
Utilities		X	X	X	X
	Change Password	X	X	X	X
	Disk Defragment		X	X	
	Gather Logs	X	X	X	X
	Delete Files	X	X	X	X
	Virtual Console Observation			X	
	Software Reload			X	
	Reset Patient Database			X	
	Clean Userdefs			X	
	Network Capture	X	X	X	X
	Third Party License	X	X	X	X
	Checkpoints		X	X	
	Disruptive Mode Utility			X	
	SSH			X	
	Data Transfer	X	X	X	X
	SSA license	X	X	X	X
	System Shutdown		X		
Options		X	X	X	X
Agent Configuration		X	X	X	X



5-3-3 Advanced Information -Service Desktop

Table 5-2 shows Service Desktop widgets available for local service user without an SSA Key and without service options.

Class M view:

- When at the site, the field engineer needs to log in with a user with "local service" access and requires the connection of the SSA key regardless of the service options enabled prior to click **Utility -> Service** on touch panel.
- When connecting remotely, the SSA or the user with "local service" access are not needed. But the user logged in has to have "remote service" access to authorize any Disruptive mode.

Table 5-2: User Level of the Service Desktop

Main Menus	Main Sub-menus	Basic View	Class C View Levels			Class M View Levels	
			Simple	Service Advanced	Service Expert	Service Pro	SSA Key
Home		X	X	X	X	X	X
Diags			X	X		X	X
	Run Diags		X	X		X	X
	Diag History		X	X		X	X
Utili-ties		X	X	X	X	X	X
	Change Password	X	X	X	X	X	X
	Disk Defragment		X	X		X	
	Gather Logs	X	X	X	X	X	X
	Delete Files	X	X	X	X	X	X
	Virtual Console Observation			X		X	X
	Software Reload			X		X	X
	Reset Patient Database			X		X	X
	Clean Userdefs			X		X	X



Table 5-2: User Level of the Service Desktop

	Network Capture	X	X	X	X	X	X
	Third Party License	X	X	X	X	X	X
	Checkpoints		X	X		X	X
	Disruptive Mode Utility			X		X	X
	SSH			X		X	X
	SSA license	X	X	X	X	X	X
	Data Transfer	X	X	X	X	X	
	System Shutdown		X			X	
Options		X	X	X	X	X	X
Agent Configuration		X	X	X	X	X	X



5-3-4 Advanced Information -Service Desktop and SSA (Secure Service Access)

The SSA key provides secure access for GE service personnel to advanced tools to service the system.

SSA is a class M key with the following characteristics:

- Access to all service features
- Access to Windows Desktop
- Key must be renewed every 30 days
- Tied to SSO
- Password locked via key pad



Figure 5-13. SSA Key (5431898-3)

Please complete the course on GE Learning before using SSA:

Course name: Secure Service Access Training

Course ID: GEHC-SVCS-63061025

5-3-5 Access Service Desktop

Select **Utility** -> **Service** on touch panel to access service desktop.

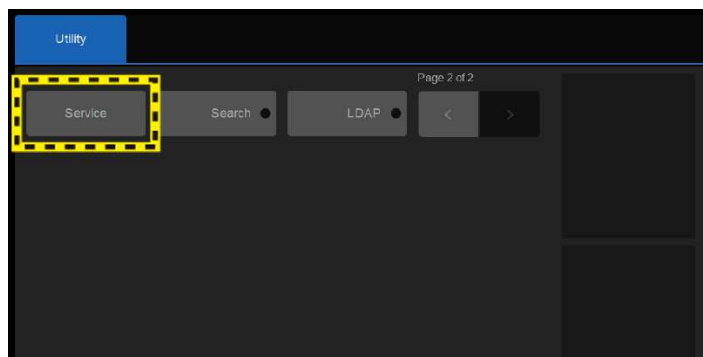


Figure 5-14. Select Service on touch panel



5-3-6 Entering Technical Support Mode During Boot-up

1. Unlock the SSA Class M Key and ready to plug the key in after below window pops out.

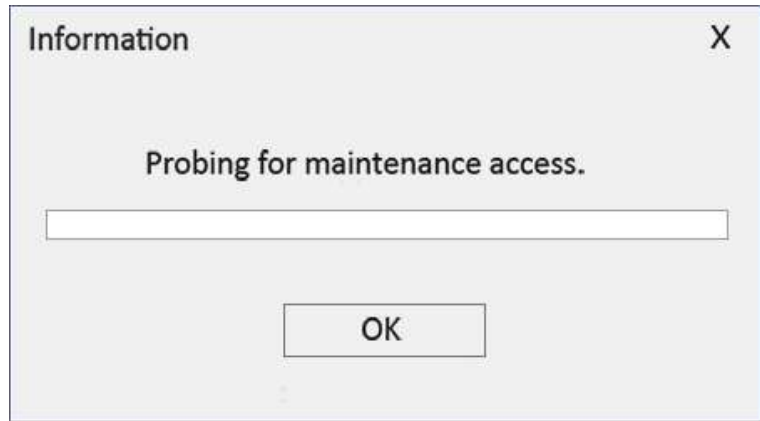


Figure 5-15. Maintenance Access Dialog Box1

2. After the Key is plugged in, the 'Checking Secure Key' window pops up with the SSO number of the owner.

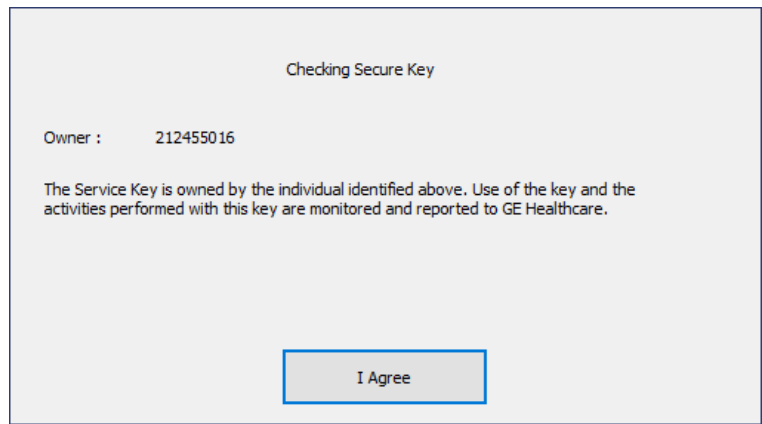


Figure 5-16. Checking Secure Key

3. Click 'I Agree'.



5-3-6 Entering Technical Support Mode During Boot-up(continued)

4. After you have pressed '**I Agree**', the Start Application dialog will be displayed on screen. Be ready to press **Maintenance** before the Time Bar is "full", or the Versana Premier application software will be started. (A description on how to recover, if you fail to click, Maintenance is included, but you will spend extra time doing this).

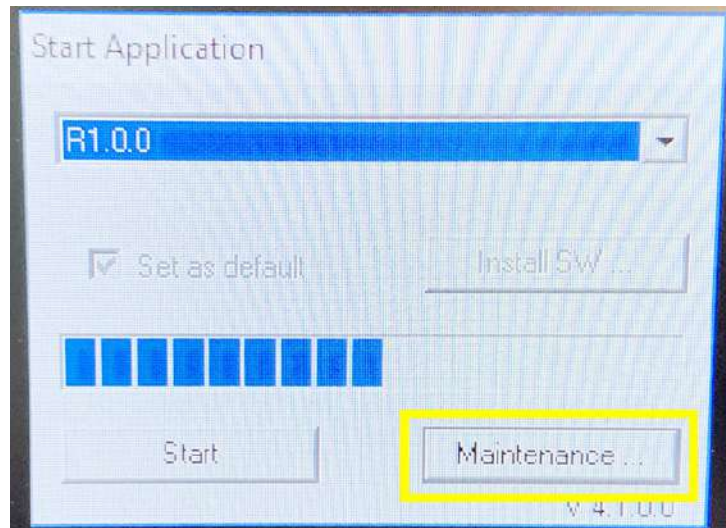


Figure 5-17. Maintenance Dialog Box



5-3-6 Entering Technical Support Mode During Boot-up(continued)

5. Click the **Maintenance** button to enter Maintenance Mode. The Maintenance dialog box is displayed, see [Figure 5-18](#).

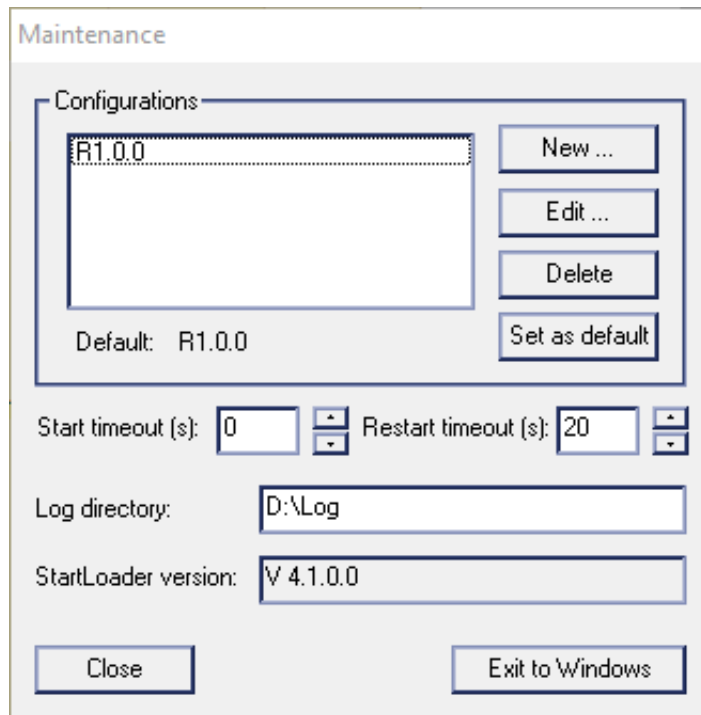


Figure 5-18. Maintenance dialog box

6. Select **Exit to Windows** to enter Windows desktop.



5-3-7 Entering Technical Support Mode when the system is Powered on

NOTE: Follow these steps if you want to exit to the Windows Desktop when the system is active. The SSA Class M Key must be plugged in to one of the USB ports.

1. Insert the SSA Class M Key into a USB port.
2. Select **I Agree** in the 'Checking Secure Key' window.

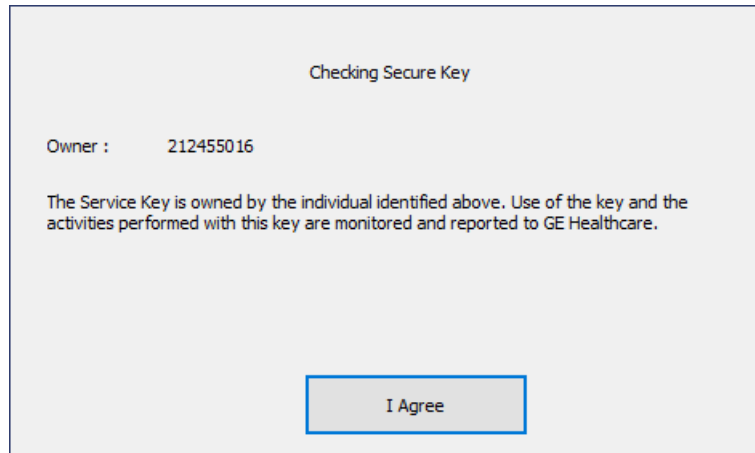


Figure 5-19. Maintenance Access Dialog Box

3. Press **Ctrl+Alt+Delete** on the alphanumeric keyboard, then select **Task Manager**.

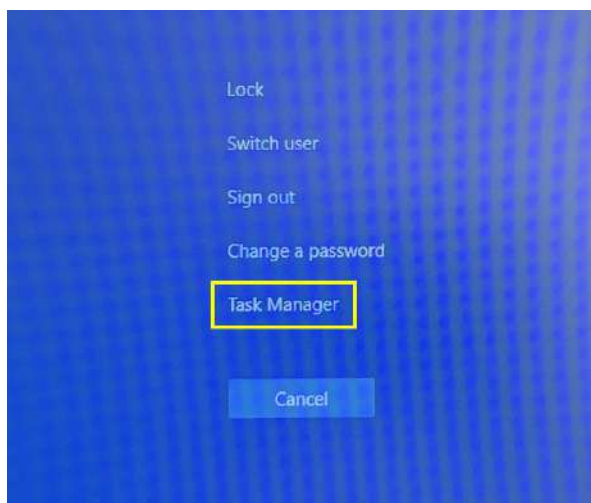


Figure 5-20. Windows Security



5-3-7 Entering Technical Support Mode when the system is Powered on(continued)

4. Select **Echoloader MFC Application**, click **End task** to close the Echoloader MFC Application.

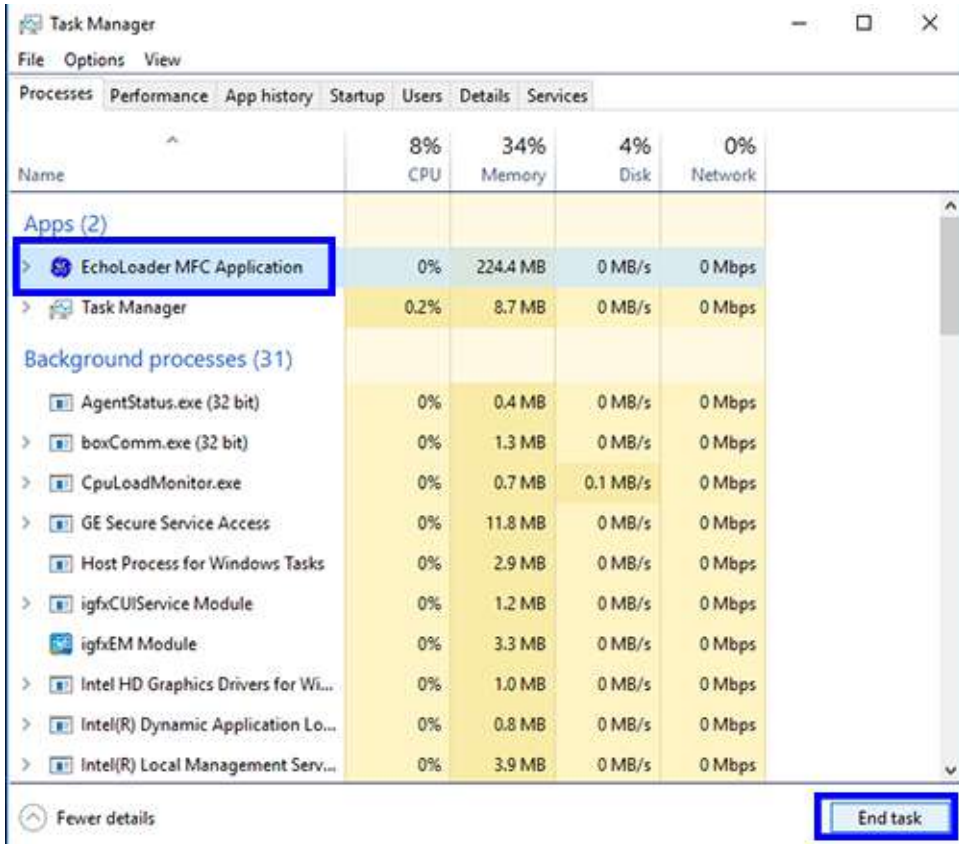


Figure 5-21. Task Manager



5-3-7 Entering Technical Support Mode when the system is Powered on(continued)

5. Click **Maintenance** to enter maintenance mode. This will bring up the Maintenance dialog.

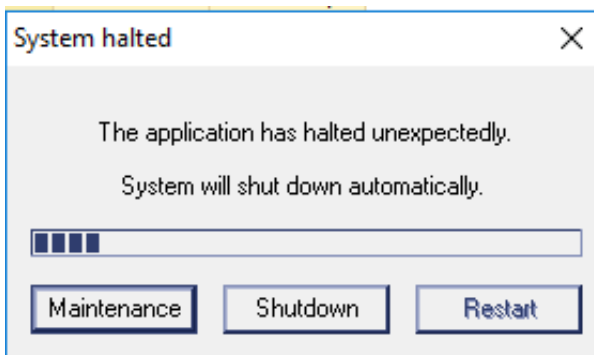


Figure 5-22. System halted

NOTE: *System halted window will be displayed on screen. Be ready to press **Maintenance** before the Time Bar is “full”, or the Versana Premier application software will be started. (A description on how to recover, if you fail to click, Maintenance is included, but you will spend extra time doing this).*

6. Select **Exit to Windows**. This will display the Windows Desktop on the screen.

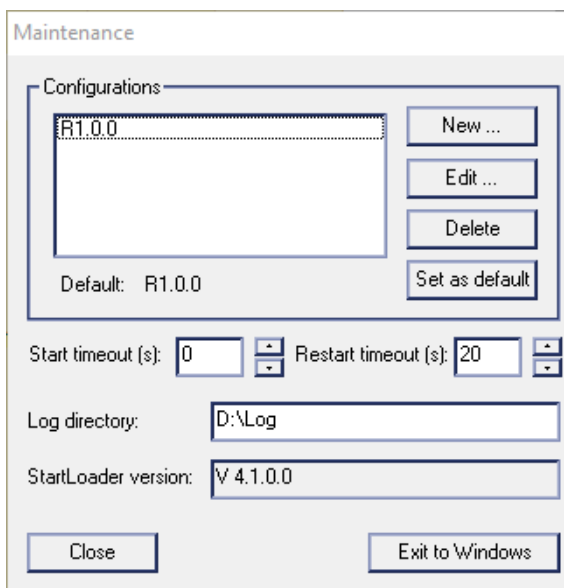


Figure 5-23. Maintenance Window



Chapter 6

Service Adjustments

This chapter describes how to test and make adjustments to the Versana Premier. You can use these to test the system for errors.



6-1 Overview

6-1-1 Contents in this chapter

- 6-1 'Overview' on *page 6-2*
- 6-2 'Preset Region' on *page 6-3*
- 6-3 'Monitor Adjustments' on *page 6-6*

6-2 Preset Region

Only factory default presets are supported. User is allowed to selection region presets according to where the system is used with service support.

Table 6-1: Preset Region

Region	Preset Region
USA, Canada and Latin America	USA_LA Preset
Europe	EU Preset
China	China Preset
APAC	Asia Preset
South Asia	India Preset
Middle East, Africa and other countries	EAGM Preset



6-2-1 Region presetting procedure

The Region Presetting procedure:

- In Utility--> System--> General, select the correct region from Preset Region (restart needed), refer to [Figure 6-1 on page 6-4](#).

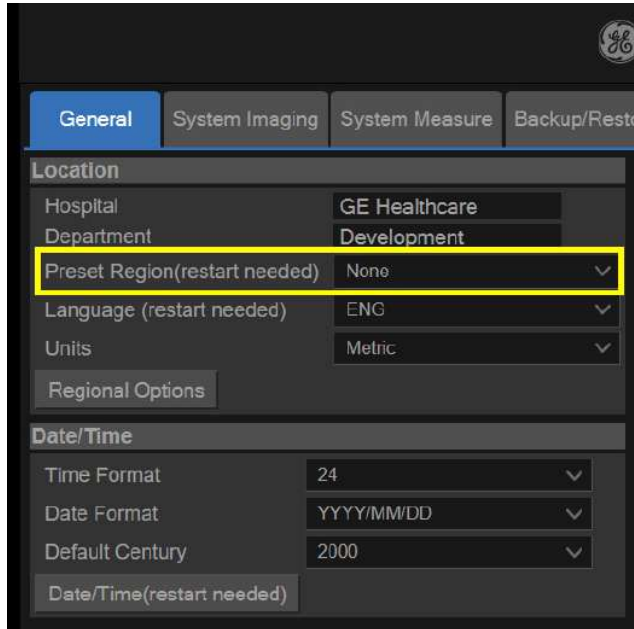


Figure 6-1. Region Preset

- The window below will display after the region being selected. Select "Ok", refer to [Figure 6-2 on page 6-4](#).

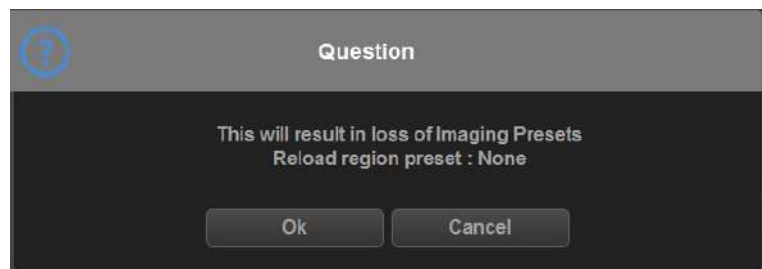


Figure 6-2. Quesiton

6-2-1 Region presetting procedure(continued)

- After "Ok" is selected, the window below will display. Select "Ok" and then restart the system.

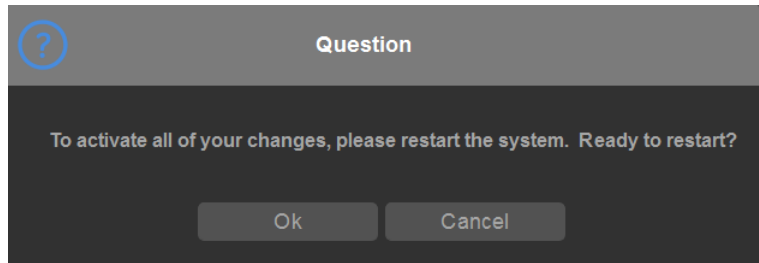


Figure 6-3. Restart the system



6-3 Monitor Adjustments

6-3-1 Purpose of this section

This section describes how to test and adjust the scanner. These tests are optional. You may use them to check the system for errors.

6-3-2 Monitor Adjustments

Please refer to User Manual for how to adjust the Monitor Position, Brightness and Contrast.

To adjust the brightness and volume:

1. On the alphanumeric keyboard,
 - adjust brightness with **Ctrl +Up/Down** keys;
 - adjust volume with **Ctrl +Left/Right** keys.



Figure 6-4. Monitor Adjustment

6-3-3 Brightness and Contrast

1. Press **Cursor** key on the control panel. Move the trackball to position the cursor over the adjustment icon, then press **Set** to display the setting menu.



Figure 6-5. Setting Menu Icon

2. Follow the procedure below to adjust the Color Temperature, Contrast, Brightness and LED Light:
 - To adjust the color temperature: press **Standard**, **Brown**, or **Blue** to choose the color temperature. The chosen color temperature displays in the **Color Temp** area.

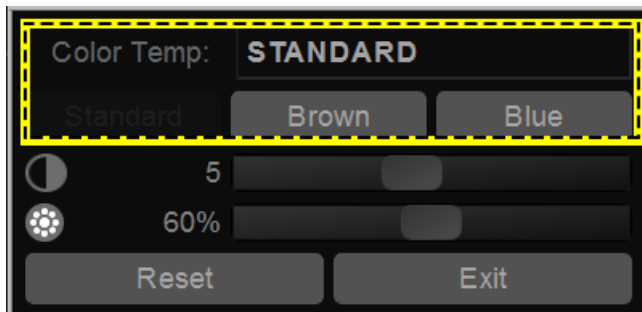


Figure 6-6. Color Temperature

- To adjust the Contrast: Press **Set** to choose the adjustment button, hold down the **Set** key and move the trackball to move the adjustment button. Move the adjustment button to the left to decrease the contrast or move the adjustment button to the right to increase the contrast.

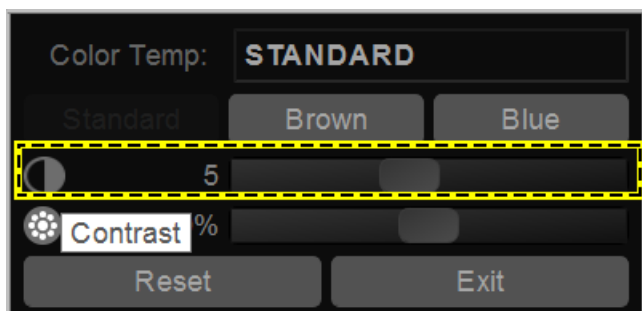


Figure 6-7. Contrast



6-3-3 Brightness and Contrast(continued)

- To adjust the Brightness: Press **Set** to choose the adjustment button, hold down the **Set** key and move the trackball to move the adjustment button. Move the adjustment button to the left to decrease the brightness or move the adjustment button to the right to increase the brightness.

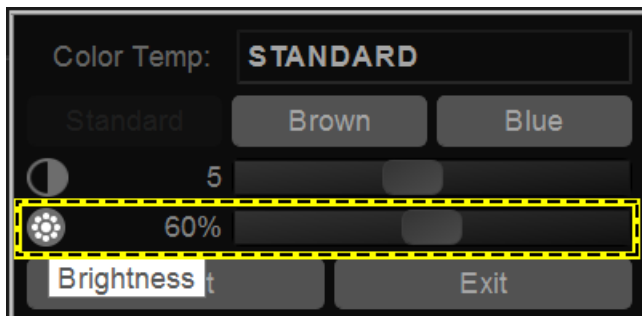


Figure 6-8. Brightness

- To adjust the LED Light (at the bottom of the Monitor): Press **Set** to choose the adjustment button, hold down the **Set** key and move the trackball to move the adjustment button. Move the adjustment button to the left to decrease the LED brightness or move the adjustment button to the right to increase the LED brightness.

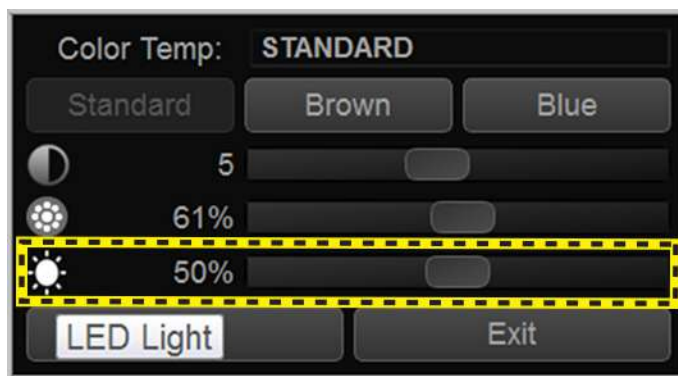


Figure 6-9. LED Brightness

3. Press **Reset** to return to the default setting; Press **Exit** to exit the setting menu.

NOTE: Press **Reset** button and the three color temperature settings will return to the default settings.



Chapter 7

Diagnostics/Troubleshooting

This chapter describes how to setup Versana Premier and run the tools and software that help maintain image quality and system operation. Very basic host, system and board levels are run whenever power is applied. Some Service Tools may be run at the application level. However most software tests are required.



7-1 Overview

7-1-1 Contents in this chapter

- 7-1 'Overview' on *page 7-2*
- 7-2 'Gathering Trouble Data' on *page 7-3*
- 7-3 'Screen Capture' on *page 7-5*
- 7-4 'System Warning/Error and Logs' on *page 7-11*
- 7-5 'Common Service Desktop' on *page 7-14*
- 7-6 'Network and Common Diagnostics' on *page 7-78*
- 7-7 'Troubleshooting' on *page 7-93*

7-2 Gathering Trouble Data

7-2-1 Overview

There may be a time when it would be advantageous to capture trouble images and system data (logs) for acquisition to be sent back to the manufacturer for analysis. There are different options to acquire this data that would give different results.

7-2-2 Collect Vital System Information

The following information is necessary in order to properly analyze data or images being reported as a malfunction or being returned to the manufacturer:

Product Name = Versana Premier

From the **Utility>System>About** screen:

Applications Software

- Software Version
- Software Part Number

System Image Software

- Image Date
- Image Part Number

Additional Information



7-2-3 Collect a Trouble Image with Logs

If the system should malfunction, press the **Alt+D** keys simultaneously. This will collect a screen capture of the image monitor, system presets and several log files in a date and time stamped “.zip” file.

NOTE: This function may also be used to make a Print Screen.

This **Alt+D** function is available at all times.

When **Alt+D** is pressed, a menu box appears that allows for:

- a place to enter a description of the issue
- a checkbox to indicate a System lockup
- a choice to Export a pre-formated CD-R/DVD-R or save to the Export directory D: drive (for remote viewing through FFA)

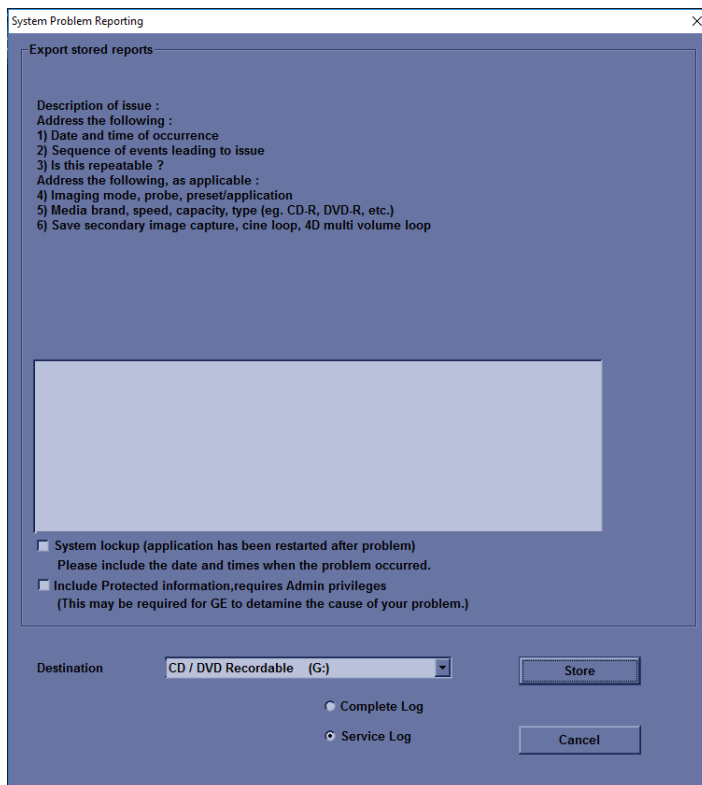


Figure 7-1. Alt+D Dialog Box



7-3 Screen Capture

There may be times when the customer or field engineer will want to capture a presentation on the screen. This is accomplished by first saving the image(s) to the clipboard using a Store Key.



7-3-1 Capturing a Screen

The following is a generic process to capture any screen from the scanner:

1. Navigate to and display the image/screen to be captured.
2. Press **Store**. This will place a snapshot of the screen on the “clipboard” displayed at the left side of the scan image display.

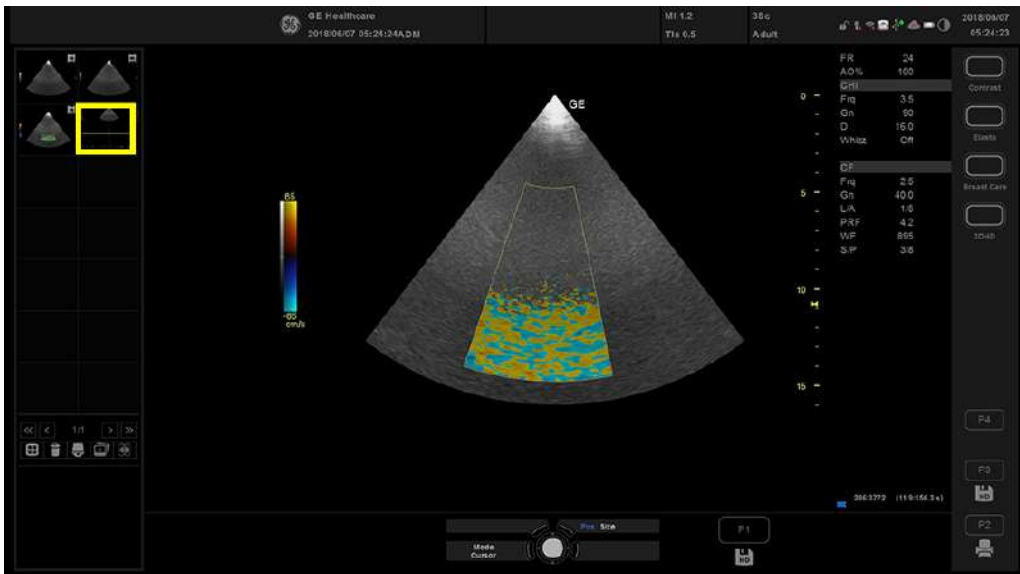


Figure 7-2. Select Image to Capture

3. Select and highlight the snapshot to be stored.
4. Select Save As Icon on the lower left of the image screen.



Figure 7-3. Menu > Save As

7-3-1 Capturing a Screen(continued)

5. A Save dialog box will be opened. Choose the archive location to save image on the USB Drive or CD/DVD.

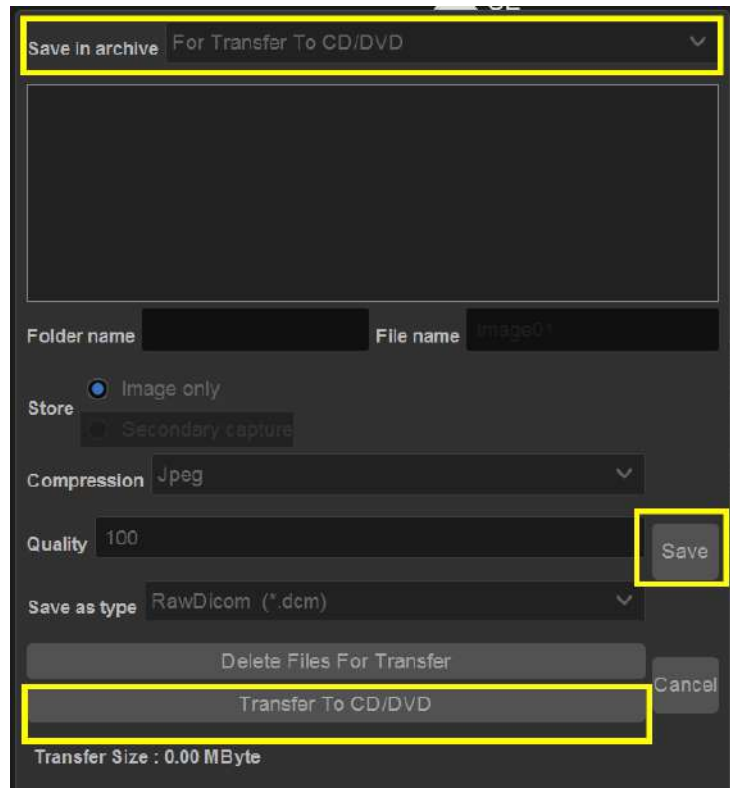


Figure 7-4. Save Dialog Box

NOTE: Click **Save** -> **Transfer To CD/DVD**, if the archive location is DVD/CD; Click **Save**, if the archive location is USB.

NOTE: It is better to save the image in Jpeg format. Image of this format can be easily reviewed in the computer.



7-3-2 Capturing a Screen with Service Key

The following is a generic process to capture the whole screen (including the Touch Panel screen) from the scanner:

1. Insert the Service Key in the system's USB port.
2. Press **Prtsc** key on the control panel, the whole screen is captured.
3. Press **Ctrl+Alt+Delete**, the **Start Task Manager** dialog is displayed.

NOTE: *It is also available to Exit to Windows and save the image on the system or removal media. For how to Exit to Windows, please refer to 5-3-7 'Entering Technical Support Mode when the system is Powered on' on page 5-26.*

4. In **Windows Task Manager**, select **File-> New Task (Run...)**.

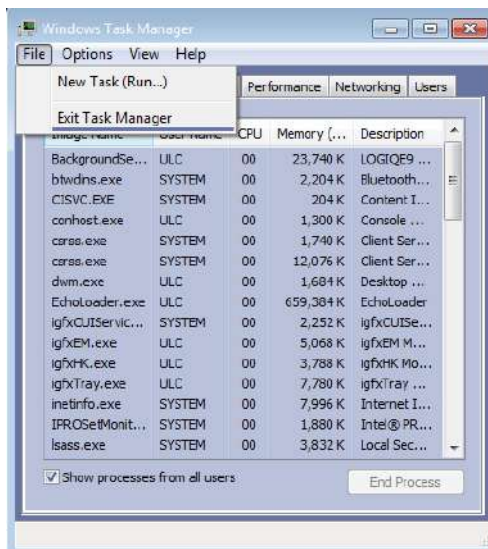


Figure 7-5. Windows Task Manager

5. Type in the program name: **mspaint**.

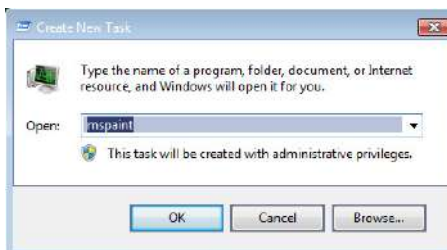


Figure 7-6. Create New Task



7-3-2 Capturing a Screen with Service Key(continued)

6. The paint screen is displayed, press **Ctrl+V** to paste the captured screen. And then save the image in the appropriate destination.

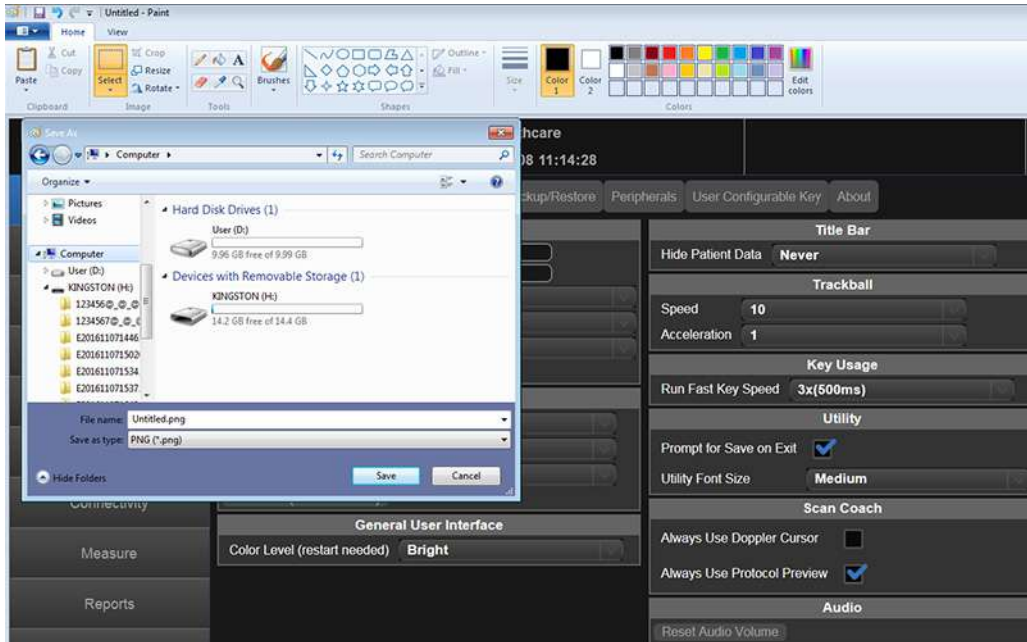


Figure 7-7. Save Image



7-3-3 Capturing a Screen by physical print buttons

The following is a generic process to capture the whole screen (not including the Touch Panel screen) from the scanner:

1. Press **Utility -> Connectivity -> Button** to configure Physical Print Buttons for the button to capture screens.
2. Select any key from Print1, Print2, Print3 or Print4 from **Physical Print Buttons**.
3. Select **Secondary Capture Screen** from **Format**.
4. Select **USB Quick Save**, press **>>** to move to right column. Press Save and Exit.



Figure 7-8. Windows Task Manager

5. After Print key configuration complete, press the configured Print key, the captured screen will be saved to the USB directly.



7-4 System Warning/Error and Logs

7-4-1 Temperature warning

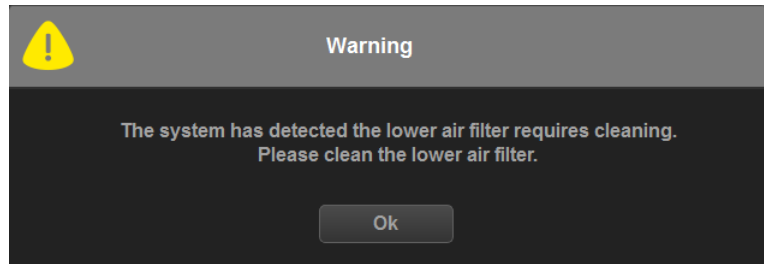


Figure 7-9. Temperature Warning

- Cause: CPU temperature exceeds threshold (95 degrees)
- What to do: shut down the system and clean the filter.

7-4-2 Temperature exceeds threshold

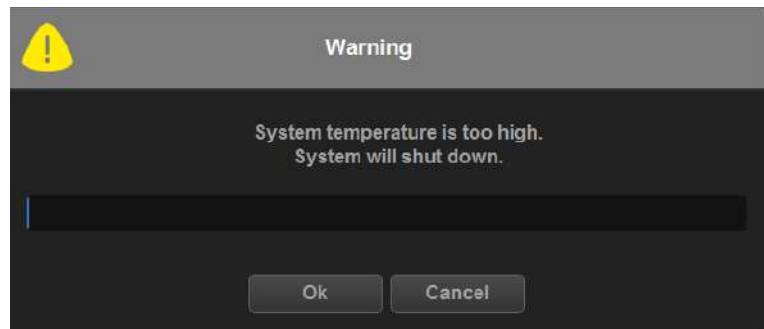


Figure 7-10. Temperature exceeds threshold

- Cause: CPU temperature exceeds threshold (100 degrees) and therefore, system must be shutdown immediately.
- What to do: shut down the system and clean the filter.



7-4-3 System voltage failure

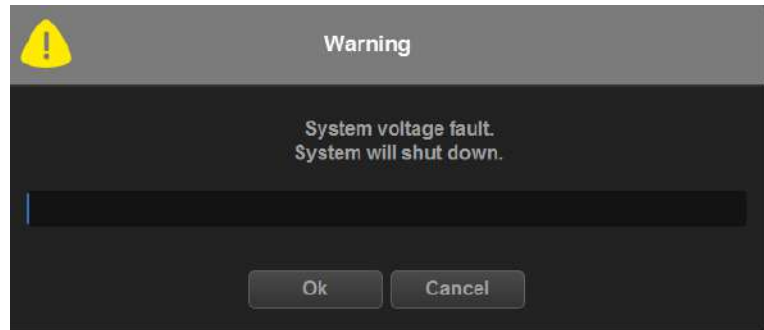


Figure 7-11. System voltage failure

- Cause: Hardware and/or voltage error detected.
- What to do
 1. Press OK and reboot the system.
 2. if the problem persists, shut down the system, turn OFF the circuit breaker and then reboot the system.

7-4-4 Hardware configuration error



Figure 7-12. Hardware configuration error

- Cause: Hardware(s) is not detected as valid system. System is able to boot up but not able to scan.
- What to do
 1. Press OK and reboot the system.
 2. If the problem persists, shut down the system, turn OFF the circuit breaker and then reboot the system.
 3. if the problem persists, shut down the system and analyze the log files in Technical Support Mode.

7-4-5 System error

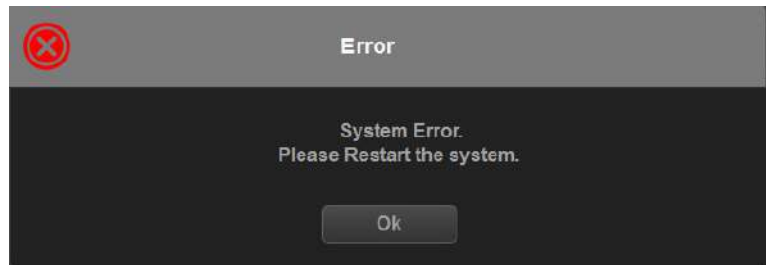


Figure 7-13. System error

- Cause: Hardware(s) is not detected as valid system. System is able to boot up but not able to scan.
- What to do
 1. Press OK, turn off the system and then reboot it.
 2. If the problem persists, shut down the system and analyze the log files.



7-5 Common Service Desktop

7-5-1 Purpose of this section

This section describes the features of the Service desktop. These are the different levels of access to the Service desktop:

- Service Basic access (Class A) - a user locally logged into the machine with Local Service Access privilege. This level provides limited access to Service desktop widgets and utilities.
- Service Expert, Pro, and Advanced access (Class C) Local - Depending on the purchase level, includes an option string to control access.
- GE Service access (Class M) and an SSA key. For users with local Service Access privileges, this level provides unrestricted access to all Service desktop widgets and utilities.
- Remote access - a user remotely accessing the Versana Premier. This level provides unrestricted access to all Service desktop widgets and utilities. Disruptive mode is limited to the user access privileges to Remote Service Access.



7-5-2 Disruptive mode

Disruptive mode is a way to control interruptions to operation of the Versana Premier. Disruptive mode is required whenever service performs a function that may disrupt a normal scan. Activating Disruptive mode results in a red message displayed on the task bar. This message indicates that the Versana Premier needs to be restarted once the service activity is complete. The message remains until the Versana Premier is restarted. This prevents patient scanning while the Versana Premier is not operating at an optimal status. For example, running a diagnostic may leave the Versana Premier in a state that is not good for imaging.

Specifically, Disruptive mode is required to run diagnostics, clean presets, and reset the patient database, and turn on Virtual Console Observation (VCO).

- When Disruptive mode is On, all service functionality on the Service desktop is allowed but user operation of the Versana Premier may be limited.
- When Disruptive mode is Off, some service functionality on the Service desktop is not available and user operation of the Versana Premier is normal.

Additionally, the ability to enable Disruptive mode depends on the logged in user.

- Local user - a user locally logged into the machine will be able to set the Versana Premier to Disruptive mode or allow a Disruptive mode request from a remote user through the Service desktop. The local user must have Authorize Remote Service Access to allow Disruptive mode. If the local user does not have this right, the remote user's request will be automatically denied
- Remote user - a user remotely accessing the Versana Premier will not be able to automatically switch Disruptive mode to On. The logged in user (user actually logged on to the Versana Premier) needs to have the ability to grant remote access. The logged in user will be notified through a dialog box and asked to allow Disruptive mode.

NOTE: *Change Password and Disk Defragment are not available for the remote user whether Disruptive mode is On or Off.*

For more information, see: [7-5-2 'Disruptive mode' on page 7-15](#)



7-5-3 Color statuses

Throughout the Service desktop, colors indicate the following:

- Green - Status is normal
- Orange - Status is a warning
- Red - Status is an error

7-5-4 Licenses

With Service Basic Access (Class A), these are the available options:

- HOME
- Utilities
 - Change Password
 - Data Transfer
 - Delete Files
 - Gather Logs
 - Network Capture
 - SSA License
 - Thirty Party Licenses
- Options
- Agent Configuration

With Service Advanced (Class C), these are the available options:

NOTE: *With a Class C license, options display according to these purchased level of access.*

- HOME
- Diags
 - Run Diags
 - Diag History
- Utilities
 - Change Password
 - Checkpoints
 - Delete Files
 - Disk Defragment
 - Data Transfer
 - Gather Logs
 - Network Capture
 - SSA License



7-5-4 Licenses(continued)

- System Shutdown
- Thirty Party Licenses
- Options
- Agent Configuration

With Service Advanced plus Service Expert (Class C), the Clean Userdefs, Reset Patient Database, and Software Reload utilities are added to the Service Advanced options listed.

With Service Advanced and Service Expert plus Service PRO (Class C), the probe assessment tool (ePAT) diagnostic is added to the Service Advanced and Service Expert options listed.

With GE Service access (Class M) and an SSA key, these are the available options:

- HOME
- Diags
 - Run Diags
 - Diag History
- Utilities
 - Change Password (not available through a remote connection)
 - Checkpoints
 - Clean Userdefs
 - Data Transfer
 - Delete Files
 - Disk Defragment (not available through a remote connection)
 - Disruptive Mode Utility
 - Gather Logs
 - Network Capture
 - Reset Patient Database
 - Software Reload
 - SSA License
 - SSH
 - Thirty Party Licenses
 - Virtual Console Observation
- Options
- Agent Configuration



7-5-5 Home

Home configurations vary depending upon the purchased service level.

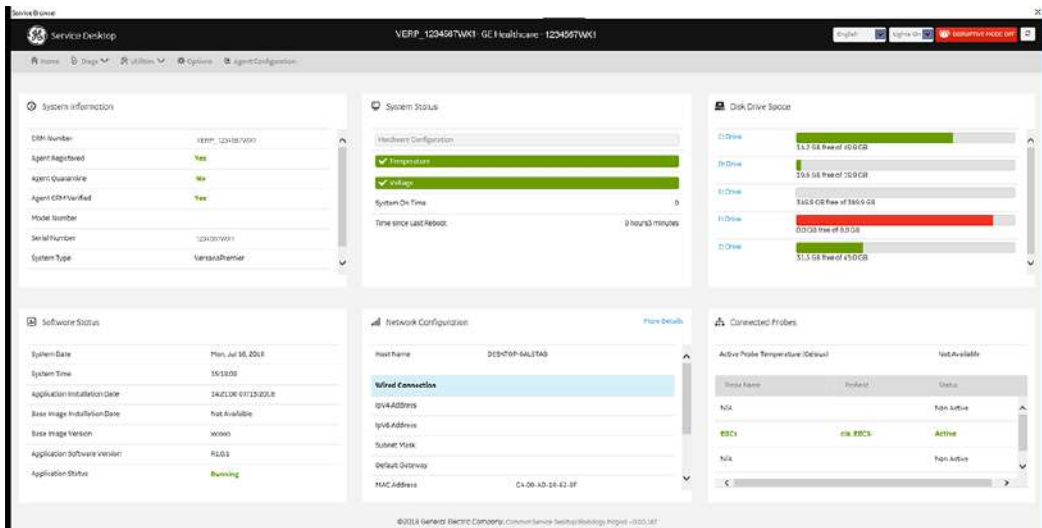


Figure 7-14. Home with Class C and Class M Access

For more information, see:

- [7-5-5-1 'System Information' on page 7-19](#)
- [7-5-5-2 'Software Status' on page 7-21](#)
- [7-5-5-3 'System Status' on page 7-22](#)
- [7-5-5-11 'Disk Drive Space' on page 7-32](#)
- [7-5-5-12 'Network Configuration' on page 7-34](#)
- [7-5-5-13 'Connected Probes' on page 7-36](#)



7-5-5-1 System Information

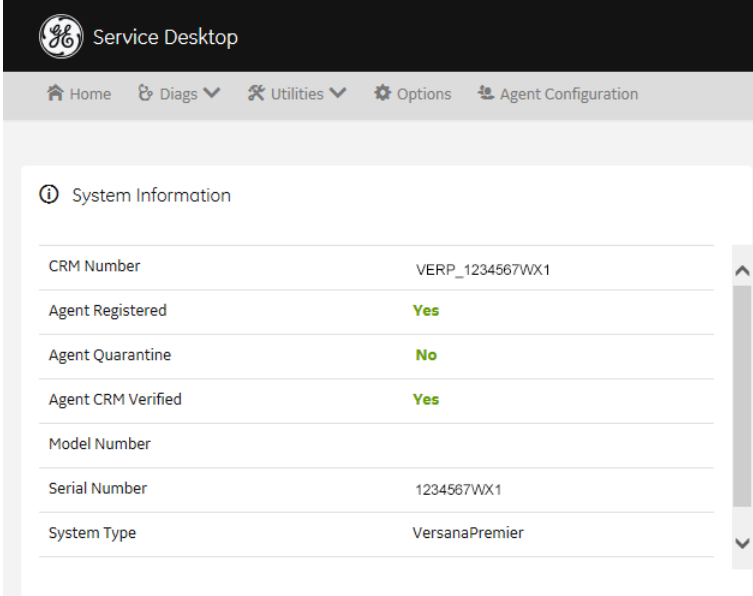
System Information displays general information about the Versana Premier. When the Versana Premier has been successfully configured with the back office, these elements will have the corresponding values:

- **Agent Registered** will be **Yes**
- **Agent Quarantine** will be **No**
- **Agent CRM Verified** will be **Yes**

The information on **System Information** is available to all service class licenses.

To access **System Information**, navigate to **Utility > Service > Home**.

Service Browser



The screenshot shows the Service Desktop interface. At the top, there is a navigation bar with the GE logo and the text 'Service Desktop'. Below this, there is a menu bar with icons for Home, Diags, Utilities, Options, and Agent Configuration. The main content area is titled 'System Information' and contains a table with the following data:

CRM Number	VERP_1234567WX1
Agent Registered	Yes
Agent Quarantine	No
Agent CRM Verified	Yes
Model Number	
Serial Number	1234567WX1
System Type	VersanaPremier

Figure 7-15. System Information



7-5-5-1 System Information(continued)

This table shows all the elements available on **System Information** with descriptions.

Table 7-1: System Information

Element	DESCRIPTION
CRM Number	Customer Relationship Management (CRM) number. System identifier assigned to the customer unit by the region service team.
Agent Registered	Registered status of the agent. Valid values are: <ul style="list-style-type: none">• Yes - The agent is registered in the back office.• No - The agent is not registered in the back office.• Not Available - The agent is not running or has not been configured.
Agent Quarantine	Quarantine status of the agent. Valid values are: <ul style="list-style-type: none">• Yes - The agent has more than one device registered with the same CRM Number in the back office.• No - The agent has one device registered with the listed CRM Number in the back office.• Not Available - The agent is not running or has not been configured.
Agent CRM Verified	CRM verified status of the agent. Valid values are: <ul style="list-style-type: none">• Yes - The agent is verified in the back office.• No - The agent is not verified in the back office.• Not Available - The agent is not running or has not been configured.
Model Number	GE part number for the Versana Premier. The same number as listed on the rating plate.
Serial Number	Serial number of the Versana Premier. The same number as listed on the rating plate.
System Type	Product name of the Versana Premier.
Facility	Name of the hospital or facility where the Versana Premier is installed

For more information, see: [7-5-5 'Home' on page 7-18](#)

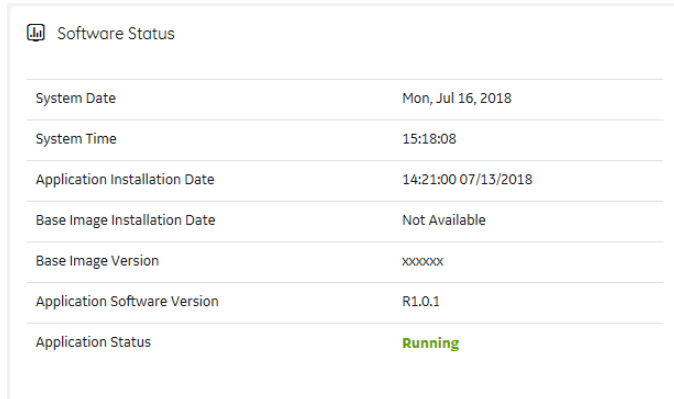


7-5-5-2 Software Status

Use **Software Status** to view general information about the software installed on the Versana Premier.

The information on **Software Status** is available to all service class licenses.

To access **Software Status**, navigate to **Utility > Service > Home**.



Software Status	
System Date	Mon, Jul 16, 2018
System Time	15:18:08
Application Installation Date	14:21:00 07/13/2018
Base Image Installation Date	Not Available
Base Image Version	xxxxxx
Application Software Version	R1.0.1
Application Status	Running

Figure 7-16. Software Status

This table shows all the elements available on **Software Status** with descriptions.

Table 7-2: Software Status

Element	DESCRIPTION
System Date	Current date in the format <day>, <month> <date> <year>.
System Time	Local time based on the last time the system desktop was refreshed in the format <hh:mm:ss>.
Application Installation Date	Date the application software was installed. The application software includes the Versana Premier product-specific software.
Base Image Installation Date	Date the base image software was installed. The base image software includes the Windows operating system and other supporting software.
Base Image Version	Version number of the base image software
Application Software Version	Version number of the application software
Application Status	Status of the application. Valid values are <ul style="list-style-type: none"> • Running • Stopped

For more information, see:

- [7-5-5 'Home' on page 7-18](#)
- [7-5-5-15-7 'Software Reload' on page 7-54](#)



7-5-5-3 System Status

Use **System Status** to view status information on the Versana Premier. Specifically, do the following:

- View the hardware configuration file
- View temperatures for FRUs, fans, and a graphical representation of the monitored temperatures
- View voltages for FRUs and AC
- View the amount of time the Versana Premier has been running
- View the amount of time since the Versana Premier has last been rebooted

The information on **System Status** is available to Class C and Class M licenses.

To access System Status, navigate to **Utility > Service > Home**.

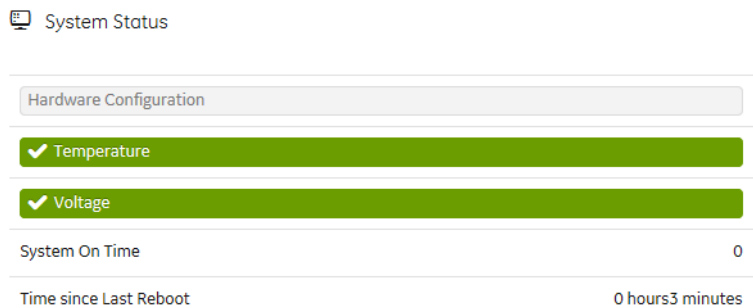


Figure 7-17. System Status



7-5-5-3 System Status(continued)

This table shows all the elements available on **System Status** with descriptions.

Table 7-3: System Status

Element	DESCRIPTION
Hardware Configuration	Displays the contents of the hardware configuration file.
Temperature	Displays the temperature monitoring of the Versana Premier as normal, warning, or error using the standard colors and icons. Includes temperature out-of-spec events including an overall count of event warnings and errors for the last 30 days or the last status checkpoint whichever is sooner. Temperature displays temperature a graph for the configured monitoring points.
Voltage	Displays the voltage monitoring of the Versana Premier as normal, warning or error using the standard colors and icons. Includes voltage out-of-spec events including an overall count of the event warnings and errors for the last 30 days or last status checkpoint whichever is sooner.
System On Time	Displays the time the Versana Premier was turned on.
Time Since Last Reboot	Displays the time the Versana Premier was last rebooted.



7-5-5-4 Hardware Configuration

Hardware Configuration displays the contents of the hardware configuration file which includes all the vital product data (VPD).

To access **Hardware Configuration**, navigate to **Utility > Service > Home**, and then under **System Status**, select **Hardware Configuration**.

The screenshot shows a web interface titled "Hardware Configuration" with a "Home Page" button in the top right. The main content is a table with three columns: "Component", "Item", and "Value". The table lists various hardware components and their corresponding VPD items and values.

Component	Item	Value
DEP	COMPUTERNAME	DESKTOP-LHIDARA
BF	VPD revision field	3
BF	Pole that owns the design	dragon
BF	Functional revision	2H
BF	System Platform	Wukong
BF	Part number (GE format)	5759921
BF	Revision Number	3
BF FRGA	version	0x2023
COMEXP	VPD revision field	3
COMEXP	Pole that owns the design	dragon
COMEXP	Functional revision	1A
COMEXP	System Platform	Wukong
COMEXP	Part number (GE format)	5759921

Figure 7-18. Hardware Configuration

This table shows all the elements available on **Hardware Configuration** with descriptions.

Table 7-4: Hardware Configuration

Element	DESCRIPTION
Component	Hardware component.
Item	Parameter with the vital product data (VPD).
Value	Actual value of the Item.

For more information, see:

- [7-5-5-3 'System Status' on page 7-22](#)
- [7-5-5 'Home' on page 7-18](#)



7-5-5-5 Temperature

Use **Temperature** to troubleshoot problems with monitored FRUs and the fans. Specifically, use these pages:

- FRU Status
- Graphs

To access **Temperature**, navigate to **Utility > Service > Home**, and then under **System Status**, select **Temperature**.

For more information, see:


- [7-5-5-6 'FRU Status' on page 7-26](#)
- [7-5-5-7 'Graphs' on page 7-28](#)
- [7-5-5-3 'System Status' on page 7-22](#)
- [7-5-5 'Home' on page 7-18](#)



7-5-5-6 FRU Status

FRU Status displays a summary of the FRUs being monitored and the details for each FRU.

To access this page, under **System Status**, select **Temperature** and then select **FRU Status**.

 FRU Status Details

Name	Status	Lower Limit Warnings	Upper Limit Warnings	Lower Limit Errors	Upper
BEP_CHIPSET_TEMPERATURE	Normal	0	0	0	0
BEP_CPU_TEMPERATURE	Normal	0	0	0	0
BEP_SYS_TEMPERATURE	Normal	0	0	0	0
MST_AFE_TEMPERATURE	Normal	0	0	0	0
MST_BFO_TEMPERATURE	Normal	0	0	0	0
MST_BF1_TEMPERATURE	Normal	0	0	0	0
MST_MVP_TEMPERATURE	Normal	0	0	0	0

Figure 7-19. FRU Status



7-5-5-6 FRU Status(continued)

This table shows all the elements available on **FRU Status** with descriptions.

Table 7-5: FRU Status

Element	DESCRIPTION
FRU Status Summary	Number of the FRUs being monitored.
FRU Status Details	
Name	Name of the FRU.
Status	Status of the FRU. Valid values are: <ul style="list-style-type: none"> • Normal - Indicates that the FRU is operating within the allowable range. • Warning - Indicates that the FRU is operating close to the limit of the allowable range. • Error - Indicates that the FRU is operating outside the allowable range.
Low Level Warning	Number of low temperature warnings.
High Level Warning	Number of high temperature warnings.
Low Level Errors	Number of low temperature errors.
High Level Errors	Number of high temperature errors.

For more information, see:

- [7-5-5-5 'Temperature' on page 7-25](#)
- [7-5-5 'Home' on page 7-18](#)



7-5-5-7 Graphs

Graphs displays trend graphs for selected elements which have been selected as key indicators of overall temperature status inside the card rack.

To access this page, under **System Status**, select **Temperature** and then select **Graphs**.

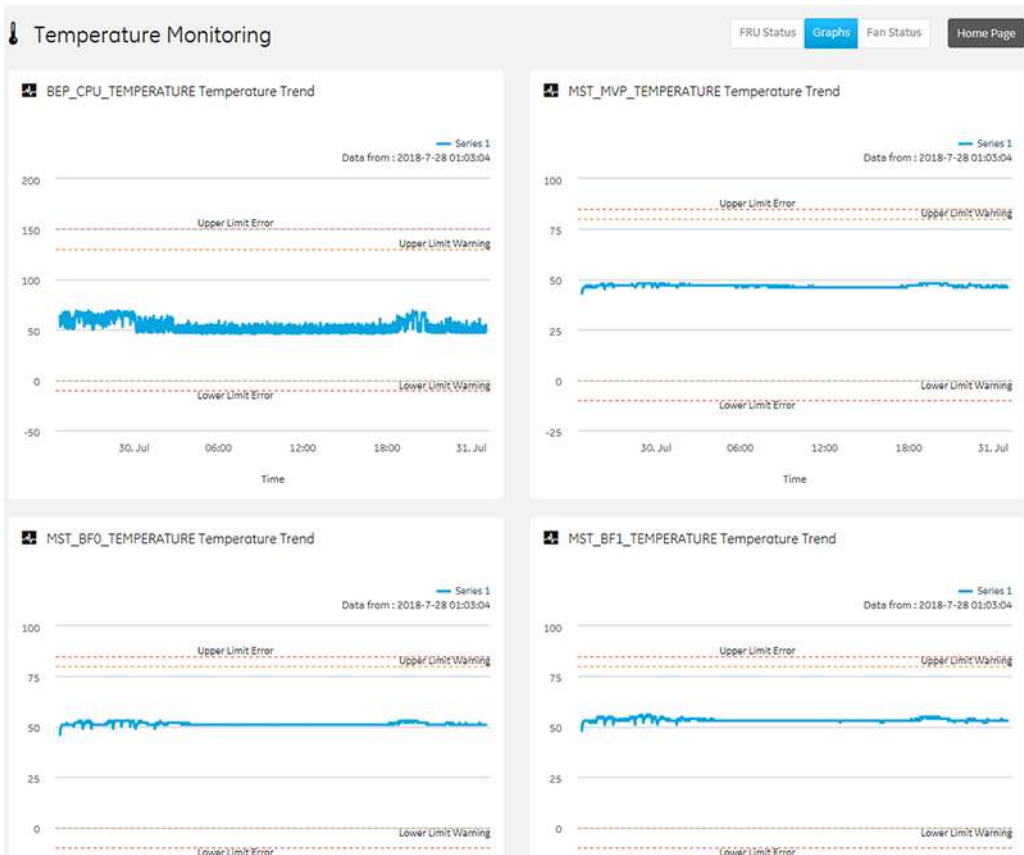


Figure 7-20. Graphs

For more information, see:

- [7-5-5-5 'Temperature' on page 7-25](#)
- [7-5-5 'Home' on page 7-18](#)



7-5-5-8 Voltage

Use **Voltage** to troubleshoot problems with monitored FRUs and the AC voltage of the Versana Premier.

Specifically, use these pages:

- FRU Status
- AC Voltage

To access **Voltage**, navigate to **Utility > Service > Home**, and then under **System Status**, select **Voltage**.

For more information, see:

- [7-5-5-6 'FRU Status' on page 7-26](#)
- [7-5-5-10 'AC Voltage' on page 7-31](#)
- [7-5-5-3 'System Status' on page 7-22](#)
- [7-5-5 'Home' on page 7-18](#)



7-5-5-9 FRU Status

FRU Status displays a summary of the voltages for the FRUs being monitored and the details for each FRU.

To access this page, under **System Status**, select **Voltage** and then select **FRU Status**.

Name	Status	Lower Limit Warnings	Upper Limit Warnings	Lower Limit Errors	Upper Limit Errors
MST_2V5V_CLK	Normal	0	0	0	0
MST_AFE_1V8	Normal	0	0	0	0
MST_AFE_3V3_0	Normal	0	0	0	0
MST_AFE_3V3_1	Normal	0	0	0	0
MST_D1V1_0	Normal	0	0	0	0
MST_D1V1_1	Normal	0	0	0	0
MST_D1V1_2	Normal	0	0	0	0
MST_D1V2_DSP	Normal	0	0	0	0
MST_D1V5_XIO	Normal	0	0	0	0

Figure 7-21. FRU Status

This table shows all the elements available on **FRU Status** with descriptions.

Table 7-6: FRU Status

Element	DESCRIPTION
Name	Name of the FRU.
Status	Status of the voltage for the FRU. Valid values are: <ul style="list-style-type: none"> • Normal - Indicates that the fan is within the allowable range. • Warning - Indicates that the voltage is close to the limit of the allowable range. • Error - Indicates that the voltage is outside the allowable range.
Lower Limit Warnings	Number of low limit voltage warnings.
Upper Limit Warnings	Number of high limit voltage warnings
Lower Limit Errors	Number of low limit voltage errors
Upper Limit Errors	Number of high limit voltage errors

For more information, see:

- [7-5-5-8 'Voltage' on page 7-29](#)
- [7-5-5 'Home' on page 7-18](#)



7-5-5-10 AC Voltage

AC Voltage graphically displays the voltage input over a period of time to help identify instabilities, or fault conditions, over time.

To access this page, under **System Status**, select **Voltage** and then select **AC Voltage**.

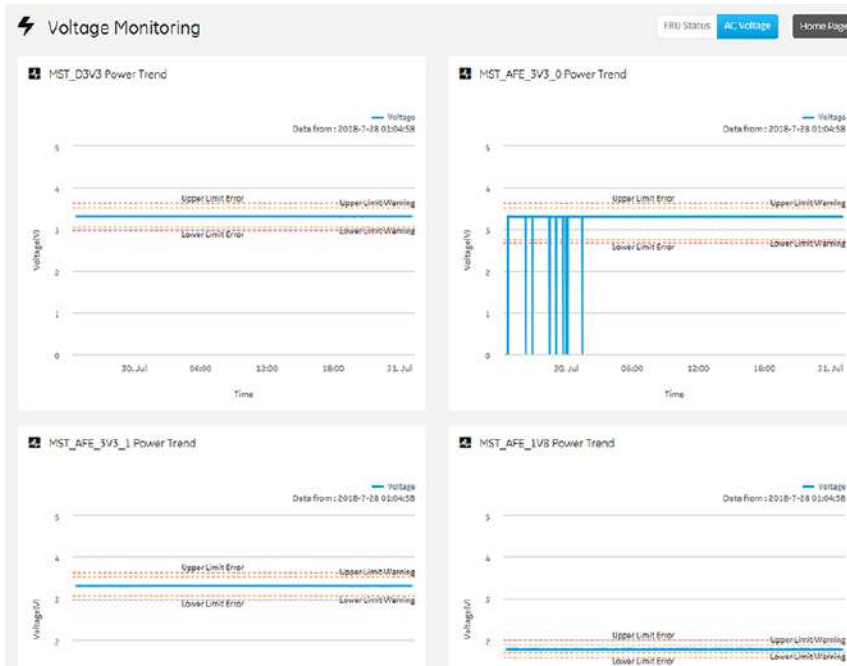


Figure 7-22. AC Voltage

For more information, see:

- [7-5-5-8 'Voltage' on page 7-29](#)
- [7-5-5 'Home' on page 7-18](#)



7-5-5-11 Disk Drive Space

Use **Disk Drive Space** to view the hard drive partitions including total size and available free space in GB. Includes the overall health of the drive in one of these colors:

- Red - Available free space is less than 10% of the total size.
- Orange - Available free space is more than 10% and less than 20% of the total size.
- Green - Available free space is more than 20% of the total size.

The information on **Disk Drive Space** is available to Class C and Class M licenses.

To access **Disk Drive Space**, navigate to **Utility > Service > Home**.

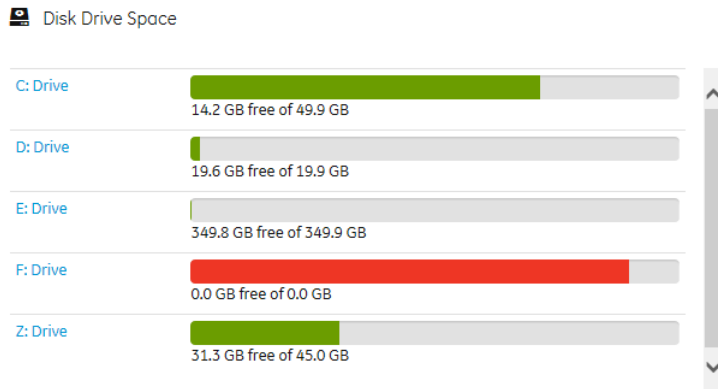


Figure 7-23. Disk Drive Space



7-5-5-11 Disk Drive Space(continued)

This table shows all the elements available on **Disk Drive Space** with descriptions.

Table 7-7: Disk Drive Space

Element	DESCRIPTION
C: Drive	C: partition shows the graphical representation of the following: <ul style="list-style-type: none"> • Used space in GB • Available free space in GB
D: Drive	D: partition shows the graphical representation of the following: <ul style="list-style-type: none"> • Service • Logs. • Temp • Export • Service configuration • Misc • Available free space in GB
E: Drive	E: partition shows the graphical representation of the following: <ul style="list-style-type: none"> • Patient images • Archive • Printer spooler • Clipboard • Dicom spooler • Misc • Available free space in GB
F: Drive	F: partition shows the graphical representation of the following: <ul style="list-style-type: none"> • Serial Number • Available free space in MB
Z: Drive	Z: partition shows the graphical representation of the following: <ul style="list-style-type: none"> • Package repository • Misc • Available free space in GB

For more information, see:

- [7-5-5 'Home' on page 7-18](#)



7-5-5-12 Network Configuration

Use **Network Configuration** to view network (wired and wireless) information (the full ipconfig details) for the network configured with the Versana Premier.

The information on **Network Configuration** is available to Class C and Class M licenses.

To access **Network Configuration**, navigate to **Utility > Service > Home**.

Network Configuration		More Details
Host Name	DESKTOP-LHIDARA	
Wired Connection		
IPv4 Address	3.35.156.137	
IPv6 Address	fe80::c4e4:35bb:c33b:fd9b%4	
Subnet Mask	255.255.255.0	
Default Gateway	3.35.156.254	
MAC Address	C4-00-AD-0F-37-13	

Figure 7-24. Network Configuration

```

Network Details
-----
Windows IP Configuration
Host Name . . . . . : DESKTOP-IVBQQ11
Primary Dns Suffix . . . . . :
Node Type . . . . . : Hybrid
IP Routing Enabled. . . . . : No
WINS Proxy Enabled. . . . . : No
DNS Suffix Search List. . . . . : clients.ap.health.ge.com

Ethernet adapter Ethernet:
Connection-specific DNS Suffix . : clients.ap.health.ge.com
Description . . . . . : Intel(R) Ethernet Connection (2) I219-LM
Physical Address. . . . . : 74-FE-48-22-5B-DB
DHCP Enabled. . . . . : Yes
Autoconfiguration Enabled . . . . : Yes
Link-local IPv6 Address . . . . . : fe80:b9a2:c935defe2ad79%2(Preferred)
IPv4 Address. . . . . : 3.35.156.67(Preferred)
Subnet Mask . . . . . : 255.255.255.0
Lease Obtained. . . . . : Thursday, May 17, 2018 1:22:34 AM
Lease Expires . . . . . : Friday, May 18, 2018 5:22:33 AM
Default Gateway . . . . . : 3.35.156.254
DHCP Server . . . . . : 3.40.228.30
DHCPv6 MUID. . . . . : 41221704
DHCPv6 Client DUID. . . . . : 00-01-00-01-22-8E-E3-84-74-FE-48-22-5B-DB
DNS Servers . . . . . : 10.220.220.220
                        10.220.220.221
Primary WINS Server . . . . . : 3.245.97.10
Secondary WINS Server . . . . . : 3.20.68.29
NetBIOS over Tcpip. . . . . : Enabled

Tunnel adapter istap.clients.ap.health.ge.com:
Media State . . . . . : Media disconnected
Connection-specific DNS Suffix . : clients.ap.health.ge.com
Description . . . . . : Microsoft ISATAP Adapter #2
Physical Address. . . . . : 00-00-00-00-00-00-E0
DHCP Enabled. . . . . : No
Autoconfiguration Enabled . . . . : Yes
    
```

Figure 7-25. Network Configuration with More Details



7-5-5-12 Network Configuration(continued)

This table shows all the elements available on **Network Configuration** with descriptions.

Table 7-8: Network Configuration

Element	DESCRIPTION
Host Name	Name of the local host for the Versana Premier.
More Details	Displays the ipconfig details
Wired Connection	
IpV4 Address	Local IP address for the wired network connection.
IpV6 Address	Local IP address for the wired network connection.
Subnet Mask	Local subnet mask for the wired network.
Default Gateway	Default gateway for the wired network.
MAC Address	Address for the MAC for the wired network.
Speed (Mbps)	Speed of the wireless connection.
Wireless Connection	
IP Address	IP address for the wireless network connection.
Subnet Mask	Subnet mask for the wireless connection.
Default Gateway	Default gateway for the wireless connection.
MAC Address	Address for the MAC for the wireless connection.
Speed (Mbps)	Speed of the wireless connection
Status	Current status of the wireless connection.

For more information, see:

- [7-5-5 'Home' on page 7-18](#)



7-5-5-13 Connected Probes

Connected Probes shows probes connected to the Versana Premier. The order on the user interface is top down matching the left-to-right order on the Versana Premier.

The information on **Connected Probes** is available to all service class licenses.

To access **Connected Probes**, navigate to **Utility > Service > Home**.

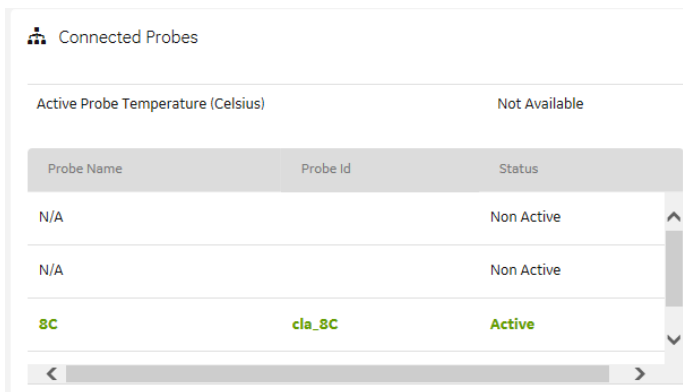


Figure 7-26. Connected Probes

This table shows all the elements available on **Connected Probes** with descriptions.

Table 7-9: Connected Probes

Element	DESCRIPTION
Active Probe Temperature (Celsius)	When available, temperature of the active probe. Not all probes report temperature. The most common probe to report temperature is the TEE probe.
Probe Name	Name of the probe connected to the Versana Premier.
Probe ID	Identifier of the probe connected to the Versana Premier.
Status	Statuses of the probe connected to the Versana Premier. Valid values are: <ul style="list-style-type: none"> • Active • Non Active

For more information, see: [7-5-5 'Home' on page 7-18](#)



7-5-5-14 Diags

Use **Diags** to troubleshoot functionality with hardware components. With an active Service PRO license, probe diagnostics will be available. Specifically, use these pages:

- **Run Diags** - Run diagnostics on hardware components.
- **Diag History** - View a history of the diagnostics you have run and the results.

NOTE: Reboot the system after performing any diagnostics before returning the Versana Premier to customer use.

For more information, see:

- [7-5-5-14-1'Run Diags' on page 7-38](#)
- [7-5-5-14-2'Diags History' on page 7-41](#)



7-5-5-14-1Run Diags

With Disruptive mode set to On, use **Run Diags** to run diagnostics on hardware components with the Versana Premier. For information on disruptive mode, see [7-5-2 'Disruptive mode' on page 7-15](#).

The information on **Run Diags** is available to Class C and Class M licenses.

To access **Run Diags**, navigate to **Utility > Service > Diags > Run Diags**.

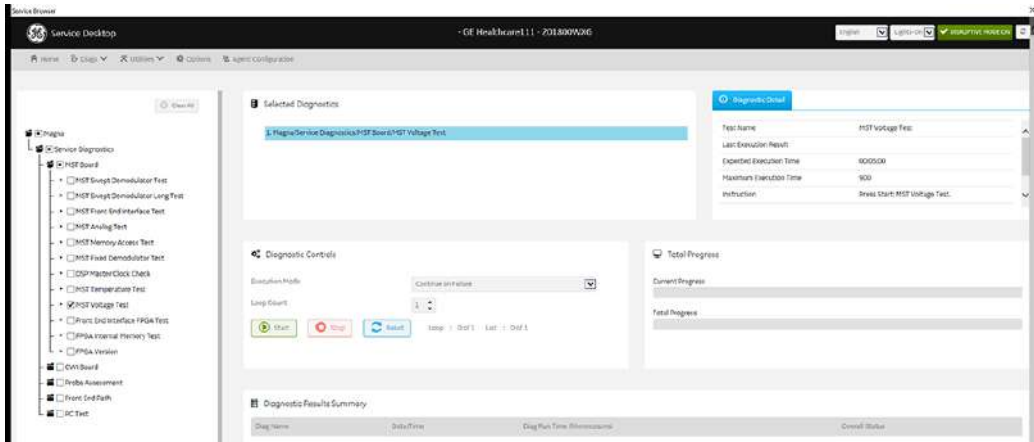


Figure 7-27. Run Diags(1)

This table shows all the elements available on **Run Diags** with descriptions.

Table 7-10: Run Diags

Element	DESCRIPTION
Menu	Available service diagnostics in a diagnostics tree.
Selected Diagnostics	Diagnostics that have been selected.
Diagnostic Detail	
Maximum Execution Time	Maximum amount of time allowed to run the diagnostic.
Instruction	Instruction Special instructions needed in order to perform the diagnostic.
Diagnostic Controls	



Table 7-10: Run Diags

Execution Mode	Way the diagnostic behaves when a failure occurs. Valid values are: • Continue on Failure • Finish Loop and Stop on Failure • Stop on Failure
Loop Count	Number of times to run the selected diagnostic.
Start	Starts the selected diagnostic.
Stop	Stops the selected diagnostic.
Reset	Resets the selections within the diagnostics tree.
Total Progress	
Current Progress	Progress the current diagnostic.
Total Progress	Progress for all of the selected diagnostics.
Diagnostic Results Summary	
Diag Name	Name of the diagnostic.
Date/Time	Date and time of the diagnostic run.
Diag Run Time	Amount of time taken to run the diagnostic.
Overall Status	Current status of the diagnostic.
Pass/Fail	Whether the selected diagnostic passed or failed. • Green - Diagnostic passed • Red - Diagnostic failed

To run a diagnostic:

1. Navigate to **Utility (second page) > Service > Utilities > Disruptive Mode Utility** and set Disruptive mode to On.
2. Navigate to **Utility (second page) > Service > Diags > Run Diags**.
3. From the **Service Menu** tab, select the diagnostic (for example, GRLY with Probes). The **Selected Diagnostics** and **Diagnostic Detail** areas populate with information specific to the selected diagnostic.
4. In **Execution Mode**, select the desired mode.
5. In **Loop Count**, select the number of times to run the diagnostic.



7-5-5-14-1Run Diags(continued)

6. Click **Start**.

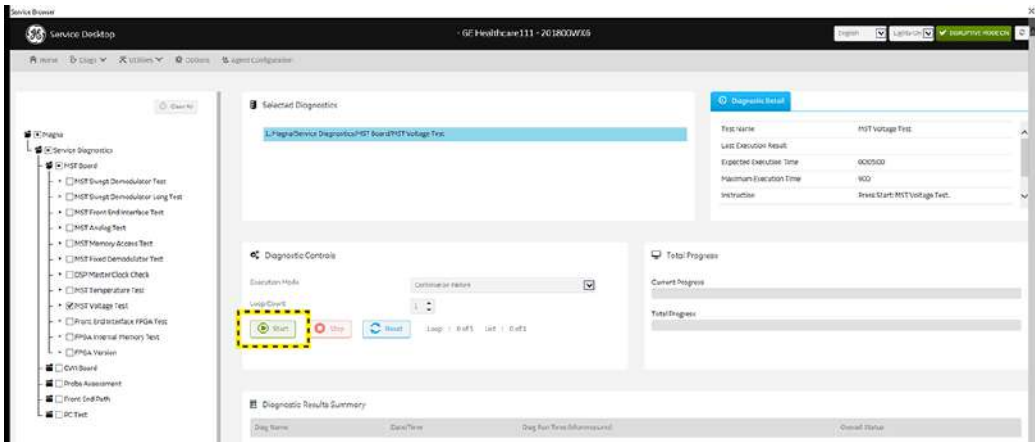


Figure 7-28. Run Diags(2)

- 7. View progress in the **Total Progress** area.
- 8. View the results (Passed or Failed) in the **Diagnostic Results Summary** area.

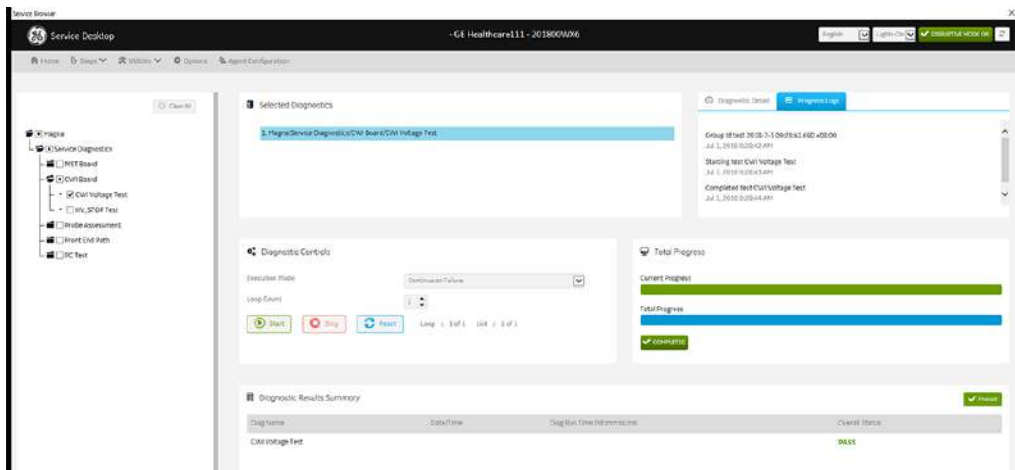


Figure 7-29. Results Summary

9. To view details about the diagnostics run, see.

For more information, see:

- [7-5-5-14 'Diags' on page 7-37](#)
- [7-5-5-14-2'Diags History' on page 7-41](#)



7-5-5-14-2Diags History

Use **Diags History** to view a history of the diagnostics run on the Versana Premier and the results.

The information on **Diags History** is available to Class C and Class M licenses.

To access **Diags History**, navigate to **Utility > Service > Diags > Diags History**.

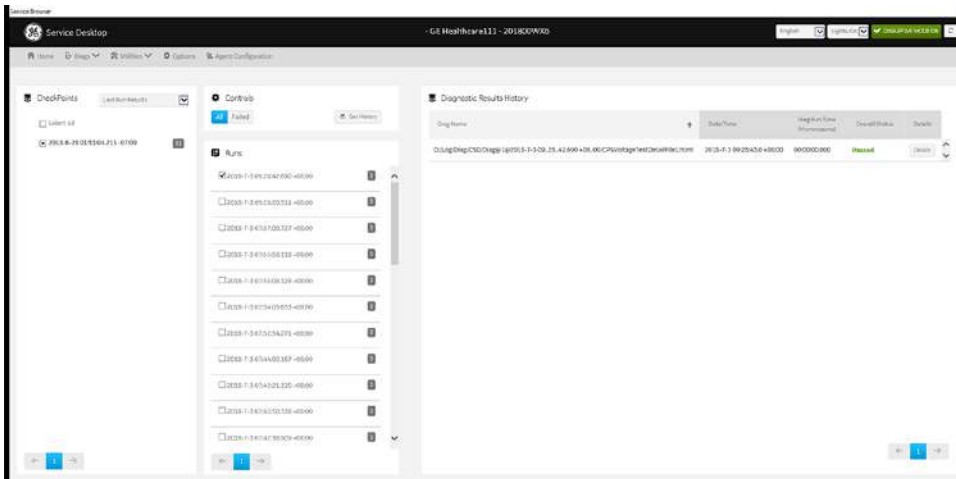


Figure 7-30. Diags History

This table shows all the elements available on **Diags History** with descriptions.

Table 7-11: Diag History

Element	DESCRIPTION
Checkpoints	
Select All	Selects all of the available checkpoints in the list.
Controls	
All	Filters results to show all of the diagnostics.
Failed	Filters results to show failed diagnostics.
Get History	Select to display a history of the run diagnostics.
Runs	
	List of diagnostics run on the Versana Premier.
Diagnostic Results History	
	Details about the diagnostics run.



7-5-5-14-2Diags History(continued)

To view a history of diagnostics:

1. Navigate to **Utility (second page) > Service > Diags > Diag History.**
2. Select the options that you want to view.
3. Click **Get History.**
4. View the results of your query.
 - To view specific details, click **Details.**

Diagnostic Result

Diag Name : A_PCDR_ESSENTIAL **Last Start Time** : 06/08/2018 16:22:31 Coordinated Universal Time

End Time : 06/08/2018 16:30:35 Coordinated Universal Time **Diag Run Time** : 484000 ms **Overall Status** : Passed

✓ A_PCDR_ESSENTIAL Results

Result	Errors	Test Name	Device	Description
Number of Tests: 34	Number of Errors: 0			
Passed	Configuration Test	PCI Subsystem		Verifies the configuration of detected PCI cards is valid.
Passed	PCI Express Status Test	Intel(R) HD Graphics 510		Verifies the PCI Express configuration space is free of errors.
Passed	PCI Express Status Test	Intel(R) 100 Series/C230 Series Chipset Family PCI Express Root Port #1 - A110		Verifies the PCI Express configuration space is free of errors.
Passed	PCI Express Status Test	GEHC-US PCI P2P Filter for TI XIO2001 PCIe2PCI bridge		Verifies the PCI Express configuration space is free of errors.
Passed	Pattern Test	CMOS		Verifies the CMOS memory successfully retains data.
Passed	Register Test	Intel(R) Celeron(R) CPU G3900E @ 2.40GHz (CPU:0)		Verifies the CPU registers successfully retain data.
Passed	Level 2 Cache Test	Intel(R) Celeron(R) CPU G3900E @ 2.40GHz (CPU:0)		Verifies the L2 Cache memory is functional.
Passed	Math Register Test	Intel(R) Celeron(R) CPU G3900E @ 2.40GHz (CPU:0)		Verifies the CPU co-processor, register stack, pointers, and commands are functional.
Passed	MMX Test	Intel(R) Celeron(R) CPU G3900E @		Verifies the CPU supports MMX features.

OK

Figure 7-31. Details

For more information, see:

- [7-5-5-14 'Diags' on page 7-37](#)
- [7-5-5-14-2'Diags History' on page 7-41](#)



7-5-5-15 Utilities

Utilities configurations vary depending upon the service class.

For more information, see:

- [7-5-5-15-6'Change Password for Auto File Transfer' on page 7-52](#)
- [7-5-5-15-13'Checkpoints' on page 7-66](#)
- [7-5-5-15-9'Clean Userdefs' on page 7-59](#)
- [7-5-5-15-3'Delete Files' on page 7-48](#)
- [7-5-5-15-1'Disk Defragment' on page 7-44](#)
- [7-5-5-15-14'Disruptive Mode' on page 7-68](#)
- [7-5-5-15-2'Gather Logs' on page 7-46](#)
- [7-5-5-15-16 'Network Capture' on page 7-71](#)
- [7-5-5-15-8'Reset Patient Database' on page 7-57](#)
- [7-5-5-15-11'SSA License' on page 7-62](#)
- [7-5-5-15-11'SSA License' on page 7-62](#)
- [7-5-5-15-7'Software Reload' on page 7-54](#)
- [7-5-5-15-12'System Shutdown' on page 7-64](#)
- [7-5-5-15-10'Third Party Software Licenses' on page 7-61](#)
- [7-5-5-15-5 'Virtual Console Observation' on page 7-51](#)



7-5-5-15-1 Disk Defragment

Disk Defragment provides a way to launch the Windows Disk Defragmenter tool to use to defragment the disks. Disk fragmentation can reduce the amount of disk space available, and slow computing speed. Use the disk defragmenter to restore optimum disk space and speed performance. If Versana Premier performance would be significantly reduced when the disk is being defragmented, a warning message displays. It is not possible to analyze the SSH drives.

The information on **Disk Defragment** is available to Class C (Service Advanced and Service Expert) and Class M licenses. **Disk Defragment** is not available through a remote connection.

To access **Disk Defragment**, select **Utility (second page) > Service > Utilities > Disk Defragment**.

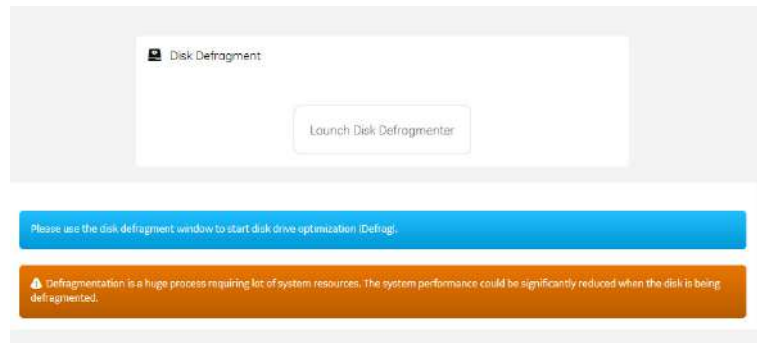


Figure 7-32. Disk Defragment

To analyze, optimize, or schedule optimization for a disk:

1. Navigate to **Utility (second page) > Service > Utilities > Disk Defragment**.
2. Click **Launch Disk Defragmenter**.



7-5-5-15-1 Disk Defragment(continued)

3. In the **Optimize Drives** dialog box, select the drive.

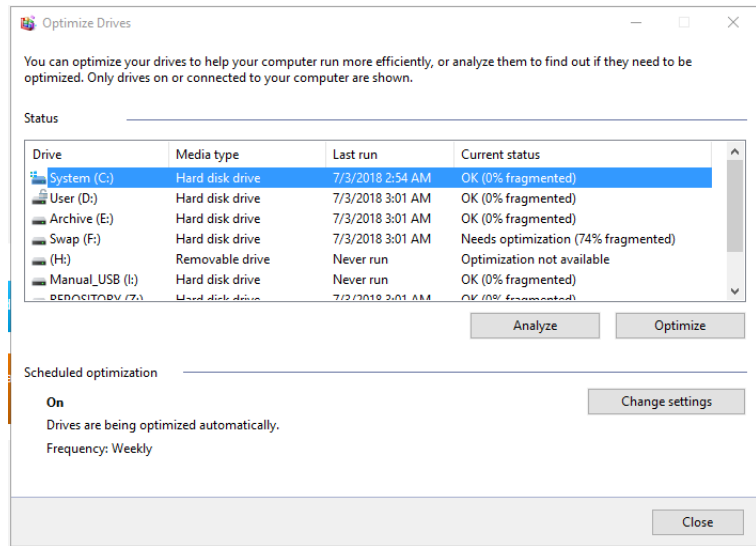


Figure 7-33. Optimized Drives

4. To analyze the selected drive, click **Analyze**.
5. To optimize the selected drive, click **Optimize**.
6. To set up a schedule, click **Change settings** and select the schedule

For more information, see:

- [7-5-5-15 'Utilities' on page 7-43](#)



7-5-5-15-2 Gather Logs

Gather Logs provides a way to collect system logs and place the log files in the D:\Service directory for retrieval by the online center. These log files do not include protected data such as crash dumps and keyboard shadow logs. The customer can collect logs (including protected data) using Alt+D when Protected Data is checked. Log files are compressed into a .zip file and the file path and name display. If the application software is not running, use the **Gather Logs** shortcut on the Windows desktop.

The information on **Gather Logs** is available to all service class licenses.

To access **Gather Logs**, select **Utility (second page) > Service > Utilities > Gather Logs**.

Gather Logs

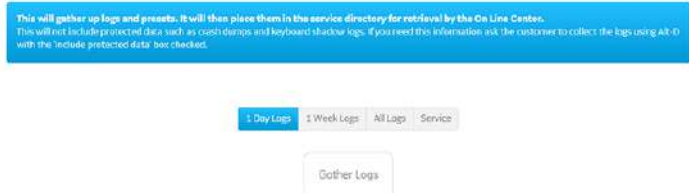


Figure 7-34. Gather Logs

This table shows all the elements available on **Gather Logs** with descriptions.

Table 7-12: Gather Logs

Element	DESCRIPTION
1 Day Logs	When selected, gathers log files for one day.
1 Week Logs	When selected, gathers log files for one week.
Complete Logs	When selected, gathers all available log files.
Service Logs	When selected, gathers service log files.



7-5-5-15-2 Gather Logs(continued)

To gather log files:

1. Navigate to select **Utility (second page) > Service > Utilities > Gather Logs**.
2. Select one of the following:
 - 1 Day Logs
 - 1 Week Logs
 - Complete Logs
 - Service Logs
3. Click **Gather Logs**. In the resulting dialog box, record the location of the log files and click **OK**.
 - When the gather log operation is complete, click the notification icon in the banner to view the location of the log files.



For more information, see:

- [7-5-5-15 'Utilities' on page 7-43](#)



7-5-5-15-3Delete Files

Delete Files displays all the files and folders present in the D:\Service folder and allows for their deletion. Deleting unneeded files improves performance and reduces the need to defragment the disk drive.

The information on **Delete Files** is available to all service class licenses.

To access Delete Files, select **Utility (second page) > Service > Utilities > Delete Files**.

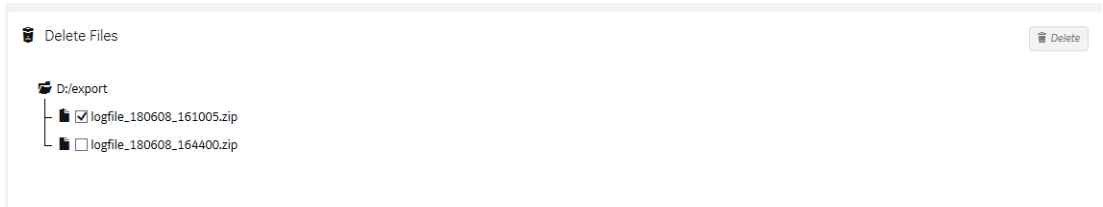


Figure 7-35. Delete Files

This table shows all the elements available on **Delete Files** with descriptions

Table 7-13: Delete Files

Element	DESCRIPTION
Delete Files	Displays the files that are available for deletion.
Delete	Deletes the selected files.

To delete files:

1. Navigate to select **Utility (second page) > Service > Utilities > Delete Files**.
2. Under **Delete Files**, select the available folders and files that you want to delete.
3. Click **Delete**.
4. In the resulting dialog box, click **Delete** and then click **OK**.

For more information, see:

- [7-5-5-15 'Utilities' on page 7-43](#)



7-5-5-15-4Data Transfer

Data Transfer provides a way to do the following:

- View information about past transfers of (APM) information.
- Set up automatic/scheduled transfer of allowed data files from the Versana Premier to the server.
- Manually transfer allowed data files from the Versana Premier to the server.

The information on **Data Transfer** is available to all service class licenses.

To access Delete Files, select **Utility (second page) > Service > Utilities > Data Transfer**.

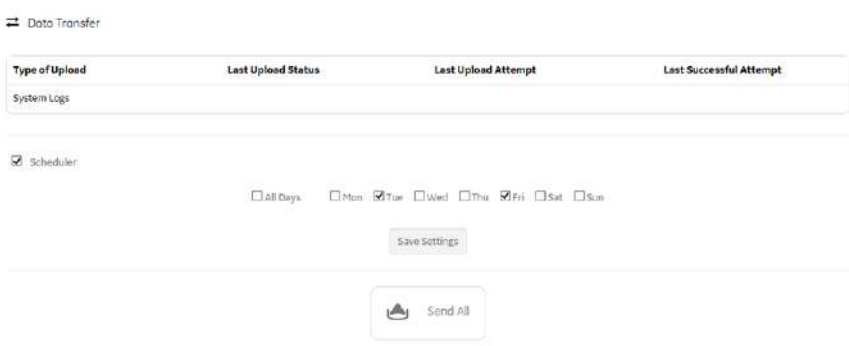


Figure 7-36. Data Transfer

This table shows all the elements available on **Data Transfer** with descriptions

Table 7-14: Data Transfer

Element	DESCRIPTION
Type of Upload	Type of log file. For example, Incremental Logs or Full Logs. Monitoring Logs, System Logs, and Windows Logs are incrementally transferred when automatic transfer is enabled. To enable automatic transfer, navigate to System Admin and, under Service, check Enable Automatic Request for Service.
Upload Permission	Whether the permission to upload the log file is allowed or not.
Last Upload Status	Whether the last log file upload was successful or not.
Last Upload Attempt	Date and time the last log file upload was attempted.



Table 7-14: Data Transfer

Last Successful Upload	Date and time the last log file was successfully uploaded.
Scheduler	When selected, enables the related day selections. For example, All Days, Monday, and Tuesday.
Save	Saves the settings information.
Send All	Manually send the selected log files to the server.

To configure automatic data transfers:

1. Navigate to **Utility (second page) > Service > Utilities > Data Transfer**.
2. On Data Transfer, select Scheduler, and then select the days to perform the data transfer.
3. Click Save Settings
4. To manually perform a data transfer, click Send All.

For more information, see:

- [7-5-5-15 'Utilities' on page 7-43](#)



7-5-5-15-5 Virtual Console Observation

Virtual Console Observation displays the status of the VNC server. Virtual console observation (VCO) is normally used to remotely access and modify settings and programs.

The information on **Virtual Console Observation** is available to Class M licenses. **Virtual Console Observation** is not available through a remote connection.

To access **Virtual Console Observation**, select **Utility (second page) > Service > Utilities > Virtual Console Observation**.

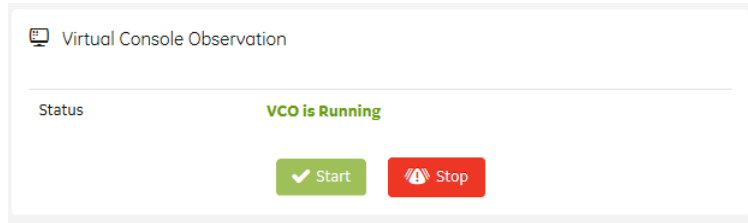


Figure 7-37. Virtual Console Observation

This table shows all the elements available on **Virtual Console Observation** with descriptions.

Table 7-15: Virtual Console Observation

Element	DESCRIPTION
Status	When Disruptive mode is on, displays the status of the VNC server. Valid values are: <ul style="list-style-type: none"> • VCO is stopped • VCO is running
Start	When Disruptive mode is ON, starts the VNC server.
Stop	When Disruptive mode is ON and the VNC server is running, stops the VNC server.

To start virtual console observation:

1. Navigate to **Utility (second page) > Service > Utilities > Disruptive Mode Utility** and set Disruptive mode to On.
2. Navigate to **Utility (second page) > Service > Utilities > Virtual Console Observation**.
3. Select **Start**. When VCO starts, the Windows task bar and Windows desktop display.
4. Modify settings and programs as needed.
5. To stop virtual console observation, click **Stop**. When VCO is stopped, the Windows desktop is hidden.
6. Restart the Versana Premier.

For more information, see:

- [7-5-5-15 'Utilities' on page 7-43](#)



7-5-5-15-6 Change Password for Auto File Transfer

Change Password for Auto File Transfer allows you to change the password for a specified user type.



IF THE PASSWORD IS LOST, GE WILL NOT BE ABLE TO RECOVER OR RESET IT. LOSS OF A PASSWORD MAY RESULT IN THE LOSS OF PATIENT DATA.

The information on **Change Password for Auto File Transfer** is available to all service class licenses. **Change Password for Auto File Transfer** is not available through a remote connection.

To access **Change Password for Auto File Transfer**, select **Utility (second page) > Service > Utilities > Change Password**.

Figure 7-38. Change Password for Auto File Transfer

This table shows all the elements available on **Change Password for Auto File Transfer** with descriptions.

Table 7-16: Change Password

Element	DESCRIPTION
User Type	Type of user for the password reset.
New Password	Password.
Confirm Password	Password.
Update Password	Select to update the password.



Table 7-16: Change Password

Reset	Select to reset the information.
-------	----------------------------------

To change the password:

1. Navigate to select **Utility (second page) > Service > Utilities > Change Password**.
2. Under **User Type**, select the user.

NOTE:

Before changing the GEService password (the default is SvcForward123\$), make sure the Versana Premier is connected to the network and the agent is configured. The GEService password is used to perform portions of remote service. If the password is changed and the system information is not updated, it may slow down remote service. Both file transfer and SSH depend on the GEService password.

3. In **New Password** and **Confirm Password**, enter the new password.

**CAUTION**

GE WILL NOT BE ABLE TO RECOVER OR RESET CHANGED PASSWORDS. SECURELY RECORD THE NEW PASSWORD.

4. Click **Update Password**.
5. When a SVCService user password has been changed, reboot the Versana Premier to reflect the password change.

For more information, see:

- [7-5-5-15 'Utilities' on page 7-43](#)



7-5-5-15-7 Software Reload

Software Reload displays versions of the base image, application software, base patch, service platform, and documentation packages currently installed on the Versana Premier. **Software Reload** reimages the C:\ drive and installs the base image.

- If the drives are encrypted, **Software Reload** will have a catastrophic effect if the customer does not have the recovery key. All patient data will be lost.
- If the drives are not encrypted, software can be reloaded without a recovery key.

With Disruptive mode set to On, reload these software versions from repository partition on the hard drive. The software reload is automatic without any loss of presets, patient data, or connectivity settings.

The information on **Software Reload** is available to Class C (Service Expert) and Class M licenses.

To access **Software Reload**, select **Utility > Service (second page) > Utilities > Software Reload**.

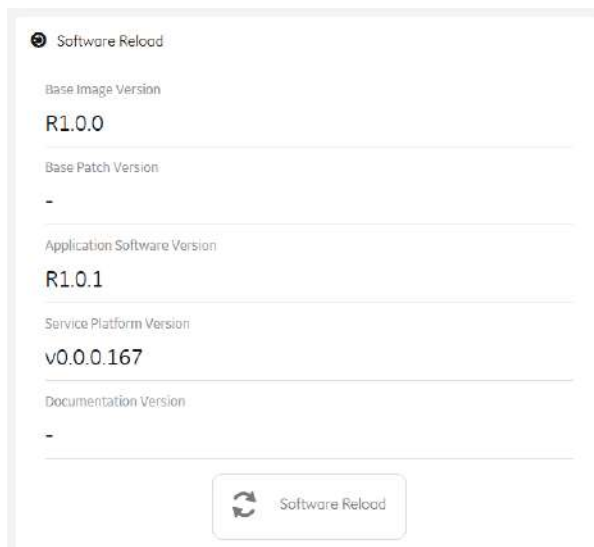


Figure 7-39. Software Reload



7-5-5-15-7 Software Reload(continued)

This table shows all the elements available on **Software Reload** with descriptions.

Table 7-17: Software Reload

Element	DESCRIPTION
Base Image Version	Displays the version number of the base image software.
Base Patch Version	Displays the version number of the base patch.
Application Software Version	Displays the version number of the application software.
Service Platform Version	Displays the version number of the service platform.
Documentation Version	Displays the version number for the documentation.
Software Reload	Reloads the versions listed.

To reload software:

1. If the drives are encrypted, obtain the recovery key.
2. Navigate to **Utility (second page) > Service > Utilities > Disruptive Mode Utility** and set Disruptive mode to On.
3. Navigate to **Utility (second page) > Service > Utilities > Software Reload**.
4. View the current version numbers.
5. Click **Software Reload**.



RELOADING SOFTWARE WITHOUT A RECOVERY KEY WILL RESULT IN THE LOSS OF PATIENT DATA.

6. If you have a recovery key, select **I have a recovery key** and then click **Continue**.



Figure 7-40. Software Reload (1)



7-5-5-15-7 Software Reload(continued)

7. If you have a recovery key, select **I Agree** and then click **Continue Reload**.



Figure 7-41. Software Reload (2)

For more information, see:

- [7-5-5-15 'Utilities' on page 7-43](#)



7-5-5-15-8Reset Patient Database

Reset Patient Database resets the Versana Premier patient database. This operation automatically shuts down the application before cleaning the patient database. Once the operation is complete, the Versana Premier reboots with an empty database. Disruptive mode must be On to reset the patient database. If Disruptive mode is Off, a warning message displays asking to turn on Disruptive mode.

Reset Patient Database deletes the contents of the following folders:

- E:\Scanner\GEMS_IMG
- E:\Scanner\GEMS_REP
- E:\Scanner\GEMS_DB

After deleting all the contents of the folders, the folder E:\Scanner\GEMS_DB will be reset to factory setup.

The information on **Reset Patient Database** is available to Class C (Service Expert) and Class M licenses.

To access **Reset Patient Database**, select **Utility (second page) > Service > Utilities > Reset Patient Database**.

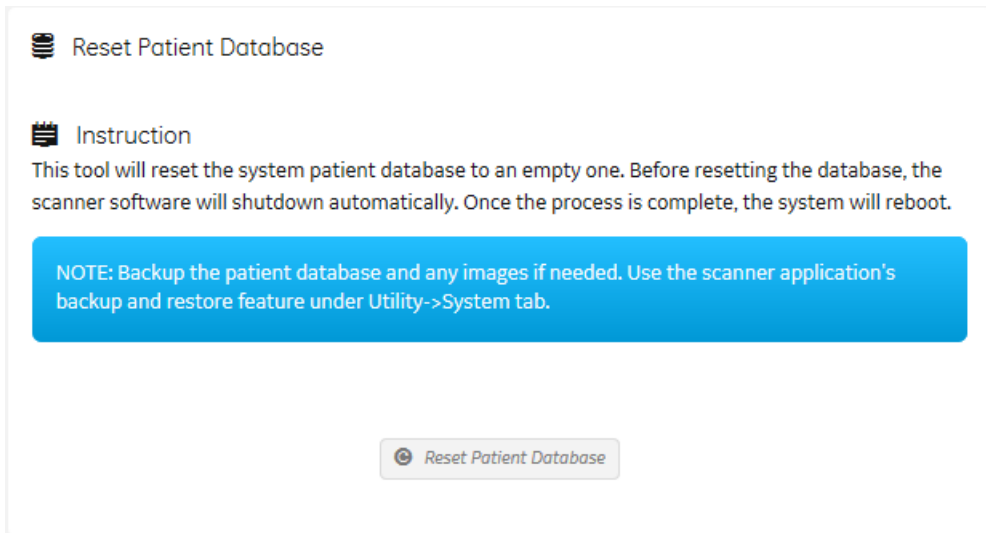


Figure 7-42. Reset Patient Database



7-5-5-15-8Reset Patient Database(continued)

This table shows all the elements available on **Reset Patient Database** with descriptions.

Table 7-18: Reset Patient Database

Element	DESCRIPTION
Instruction	Information about the database reset.
Reset Patient Database	When Disruptive mode is ON, resets the Versana Premier patient database.

To reset the patient database:

1. Back up the patient database.
2. Navigate to **Utility (second page) > Service > Utilities > Disruptive Mode Utility** and set Disruptive mode to On.
3. Navigate to **Utility (second page) > Service > Utilities > Reset Patient Database**.
4. Click **Reset Patient Database**.
5. Confirm the patient database has been emptied.

For more information, see:

- [7-5-5-15 'Utilities' on page 7-43](#)



7-5-5-15-9Clean Userdefs

Clean Userdefs provides a way to delete user-defined data when user presets may be inhibiting proper operation. User-defined data returns the user-defined settings to the factory default values. **Clean Userdefs** provides information to backup the current settings if you want to use them later. Disruptive mode must be On to clean user-defined data. If Disruptive mode is Off, a warning message displays asking to turn on Disruptive mode.

Before cleaning user-defined data, the Versana Premier application software automatically shuts down. Once the operation is complete, the system reboots.

Clean Userdefs provides a way to selectively delete the following user-defined data:

- Connectivity - Deletes this file:
%TEST_ROOT%\resources\userdefs\connectivity.res
- Imaging - Deletes this folder:
%TEST_ROOT%\resources\userdefs\ImagingPresets\
- Measurement - Delete this folder:
%TEST_ROOT%\resources\userdefs\EchoMeasure\
- Annotation/Bodymark - Deletes the folder:
%TEST_ROOT%\resources\userdefs\EchoAnnotation\

The information on **Clean Userdefs** is available to Class C (Service Expert) and Class M licenses.

To access **Clean Userdefs**, select **Utility (second page) > Service > Utilities > Clean Userdefs**.

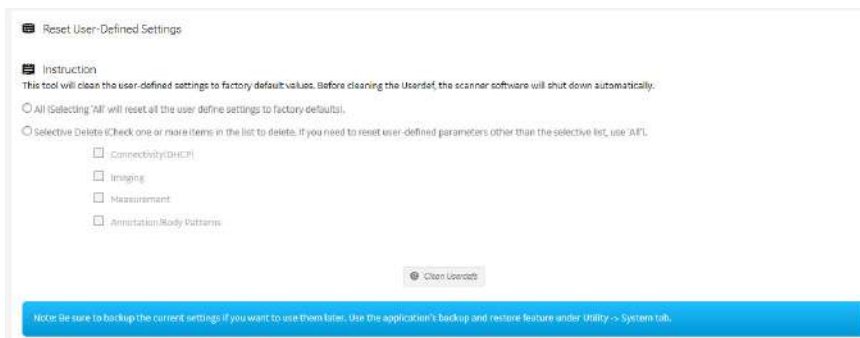


Figure 7-43. Clean Userdefs



7-5-5-15-9Clean Userdefs(continued)

This table shows all the elements available on **Clean Userdefs** with descriptions.

Table 7-19: Clean Userdefs

Element	DESCRIPTION
Connectivity	When Selective Delete is selected, deletes this file: %TEST_ROOT%\resources\userdefs\connectivity.res
Imaging	When Selective Delete is selected, deletes this folder: %TEST_ROOT%\resources\userdefs\ImagingPresets\
Measurement	When Selective Delete is selected, delete this folder: %TEST_ROOT%\resources\userdefs\EchoMeasure\
Annotation/Body Patterns	When Selective Delete is selected, deletes this folder: %TEST_ROOT%\resources\userdefs\EchoAnnotation\

To clean user-defined data:

1. If you want to use the current settings later, back them up now.
2. Navigate to **Utility (second page) > Service > Utilities > Disruptive Mode Utility** and set Disruptive mode to On.
3. Navigate to **Utility (second page) > Service > Utilities > Clean Userdefs**.
4. Select the data you want to set to the default settings.
5. Click **Clean Userdefs**.

For more information, see:

- [7-5-5-15 'Utilities' on page 7-43](#)



7-5-5-15-10 Third Party Software Licenses

Third Party Software Licenses displays the third-party software licenses used as part of the service platform

The information on **Third Party Software Licenses** is available to all service class licenses.

To access **Third Party Software Licenses**, select **Utility (second page) > Service > Utilities > Third Party Software Licenses**.

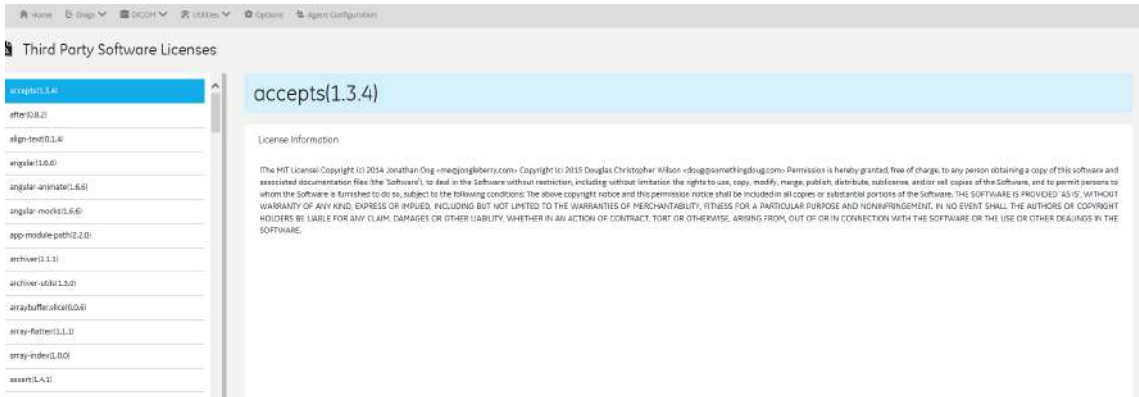


Figure 7-44. Third Party Software Licenses

For more information, see:

- [7-5-5-15 'Utilities' on page 7-43](#)



7-5-5-15-11SSA License

SSA License provides a way to do the following:

- When inserted, view the details of an SSA key.
- View the status of the service class options.
- Restore an SSA license when the SSA key is not validating or when a remote log in shows as a Class A user.

The information on SSA License is available to all service class licenses.

To access SSA License, select **Utility (second page) > Service > Utilities > SSA License**.

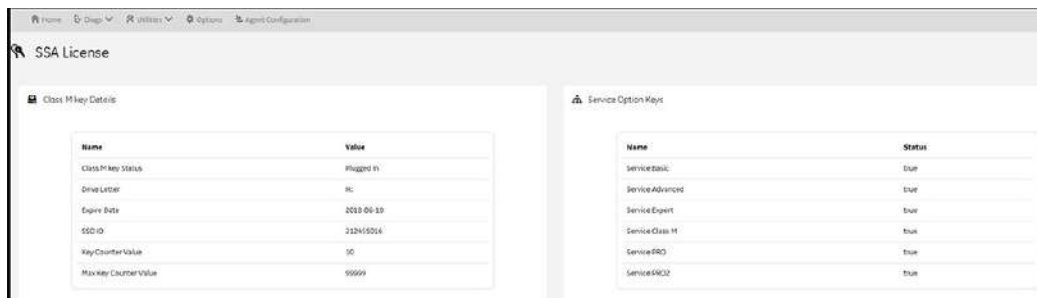


Figure 7-45. SSA License

This table shows all the elements available on SSA License with descriptions.

Table 7-20: SSA License

Element	DESCRIPTION
Class M Key Details	
Class M Key Status	Status of the SSA key. Valid values are: <ul style="list-style-type: none"> • Not Plugged In • Plugged In
Drive Letter	Drive where the SSA key is plugged into the Versana Premier
Expire Date	Date the SSA key is set to expire.
SSO ID	Identifier for the user assigned to the SSA key.
Key Counter Value	Number of times the SSA key has been used.
Max Key Counter Value	Number of remaining times the SSA key can be used.
Service Option Keys	
Name	Name of the service class option.



Table 7-20: SSA License

Status	Status of the access to the associated service class option. Valid values are: <ul style="list-style-type: none"> • True • False
Restore SSA	Restores the SSA license to the SSA key.

To view the Class M license information:

1. Insert the SSA key.
2. Navigate to **Utility (second page) > Service > Utilities > SSA License**.
3. Under **Class M key Details**, view the values. For example, the **SSO ID** for the user assigned to the SSA key.
If **Not Available** displays for all of these values, the SSA key is not validating.

To restore an SSA key that is not validating:

1. Remove the SSA key from the Versana Premier.
2. If open, close the Service desktop.
3. Restart the Versana Premier.
4. Once the Versana Premier has restarted, plug in the SSA key.
5. Navigate to **Utility (second page) > Service > Utilities > SSA License**.
6. Click **Restore SSA**.
7. Check to see if the SSA key validates.

For more information, see:

- [7-5-5-15 'Utilities' on page 7-43](#)
- [7-5-5-15 'Utilities' on page 7-43](#)



7-5-5-15-12 System Shutdown

With remote access, **System Shutdown** provides a way to shut down or restart the Versana Premier. Disruptive mode must be On to shut down or restart the Versana Premier. If Disruptive mode is Off, a warning message displays.

The information on **System Shutdown** is available to Class M licenses.

To access **System Shutdown**, select **Utility (second page) > Service > Utilities > System Shutdown**.

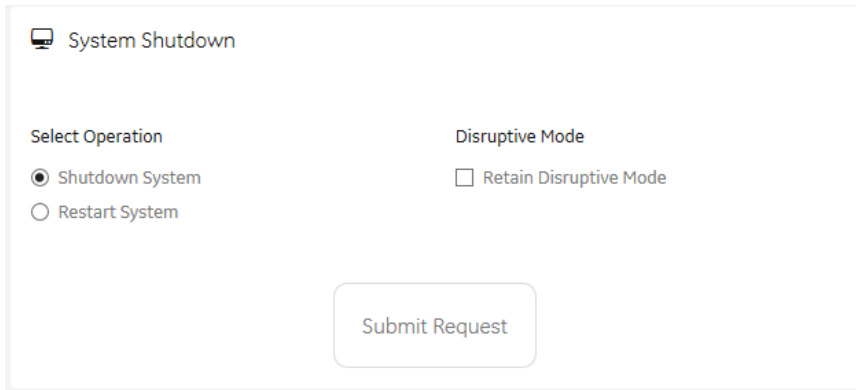


Figure 7-46. System Shutdown

This table shows all the elements available on **System Shutdown** with descriptions.

Table 7-21: System Shutdown

Element	DESCRIPTION
Select Operation	
Shutdown System	When Disruptive mode is On, shuts down the Versana Premier when Submit Request is pressed.
Restart System	When Disruptive mode is On, restarts the Versana Premier when Submit Request is pressed.
Shutdown Application	When Disruptive mode is On, shuts down the application software when Submit Request is pressed.
Disruptive Mode	
Retain Disruptive Mode	Determines whether Disruptive mode is retained after an operation has been performed. Generally used by the remote engineer to regain access to disruptive functions after a reboot without having to request Disruptive mode be enabled again.
Submit Request	Performs the operation selected under Select Operation .



7-5-5-15-12 System Shutdown(continued)

To remotely start, restart, or shut down the Versana Premier:

1. Navigate to **Utility (second page) > Service > Utilities > Disruptive Mode Utility** and set Disruptive mode to On.
2. Navigate to **Utility (second page) > Service > Utilities > System Shutdown** and then select an operation:
 - To shut down the Versana Premier, select **Shutdown System**.
 - To restart the Versana Premier, select **Restart System**.
 - To shut down the application software, select **Shutdown Application**.
3. To retain the current setting for Disruptive mode, select **Retain Disruptive Mode**.
4. Click **Submit Request**.

For more information, see:

- [7-5-5-15 'Utilities' on page 7-43](#)



7-5-5-15-13 Checkpoints

Checkpoints allows for the creation of checkpoints and displays the history of those checkpoints. Checkpoints are used to indicate when the Versana Premier has been serviced, status has been reset, and information related to the service performed has been added.

The information on **Checkpoints** is available to Class C (Service Advanced and Service Expert) and Class M licenses.

To access **Checkpoints**, select **Utility (second page) > Service > Utilities > Checkpoints**.

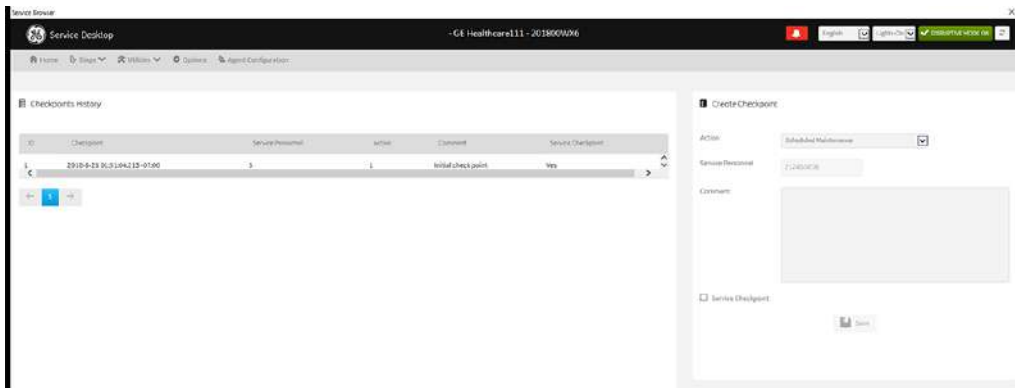


Figure 7-47. Checkpoints

This table shows all the elements available on **Checkpoints** with descriptions.

Table 7-22: Checkpoints

Element	DESCRIPTION
Checkpoints History	
Checkpoint	Displays the name of the checkpoint.
Service Personnel	Displays the ID for the logged in user.
Action	Displays the service action.
Comment	Displays comment text entered when the checkpoint was created.
Service Checkpoint	Displays whether the checkpoint is a service checkpoint or not.
Create Checkpoint	



Table 7-22: Checkpoints

Action	Selects the service action. Value values are <ul style="list-style-type: none"> • Scheduled Maintenance • Unscheduled Maintenance • Upgrade • FMI
Service Personnel	ID for the logged in user. Value values are: <ul style="list-style-type: none"> • SSO ID: When a Class M key is plugged in, the SSO ID for the logged in user. • Remote user ID: If there is a remote connection, the remote user ID. • User ID: If the SSO ID and remote user ID are not available, the user ID for the logged in user. • Unknown: The logged in user ID is not available.
Comment	Enter comments for creating a checkpoint.
Service Checkpoint	Select whether to mark a service checkpoint or not.
Save	Saves the information.

To create a check point:

1. Navigate to **Utility (second page) > Service > Utilities > Checkpoints.**
2. Under **Create Checkpoints**, from **Action**, select the action.
3. In **Comment**, enter notes for the checkpoint.
4. If this is a checkpoint for service, select **Service Checkpoint.**
5. Click **Save.**

For more information, see:

- [7-5-5-15 'Utilities' on page 7-43](#)



7-5-5-15-14 Disruptive Mode

Disruptive Mode provides a way to enable and disable Disruptive mode. When enabled, Disruptive mode allows a remote user to access the Versana Premier which can disrupt normal operation of the Versana Premier. Disruptive mode can be remotely turned on when the logged-in user has Authorize Remote Service Access privilege. If the logged-in user does not have remote service privilege, displays this error message: "You do not have the required permission to perform this operation."

When initiating Disruptive mode from a remote location, a message displays on the Versana Premier asking whether the user will allow Disruptive mode and notifying them that normal operation might be disturbed.

- If **Yes** is selected, then Disruptive mode is turned on.
- If **No** is selected, then Disruptive mode is not turned on and an error message displays saying that permission to change the mode was denied.

When Disruptive mode is On, the GE icon in the status bar changes to red and displays this message: "Due to Service testing restart needed."

When Disruptive mode is changed to Off, the GE icon turns white and displays this message: "Due to Service testing restart needed." In addition, VCO and SSH stop if running.

The information on **Disruptive Mode** is available to Class C (Service Advanced and Service Expert) and Class M licenses.

To access **Disruptive Mode**, select **Utility (second page) > Service > Utilities > Disruptive Mode Utility**.

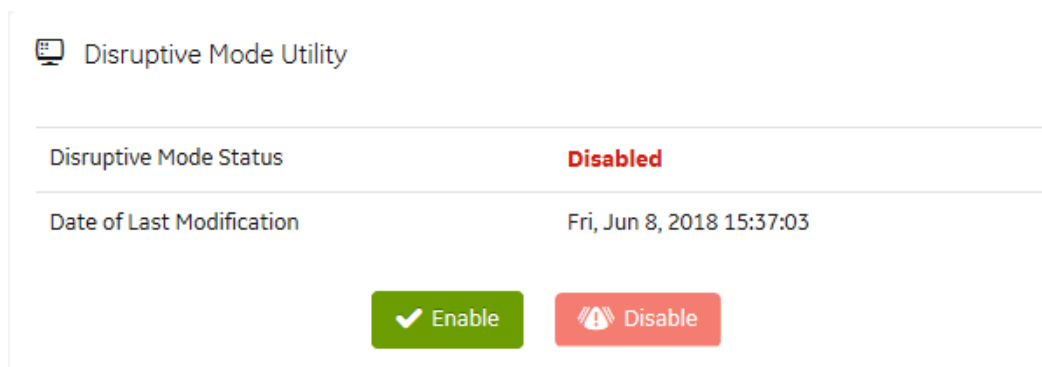


Figure 7-48. Disruptive Mode

For more information, see:

- [7-5-5-15 'Utilities' on page 7-43](#)



7-5-5-15-SSH

SSH displays the status of the Secure Shell (SSH) server. SSH is a cryptographic network protocol for operating network services securely over an unsecured network. This protocol is used for remote login to the operational system. SSH allows remote login to the Versana Premier and remote file transfer from the Versana Premier. Remotely log into the Versana Premier using the username “GEService” and its password.

The information on **SSH** is available to Class M licenses.

To access **SSH**, select **Utility > Service > Utilities > SSH**.

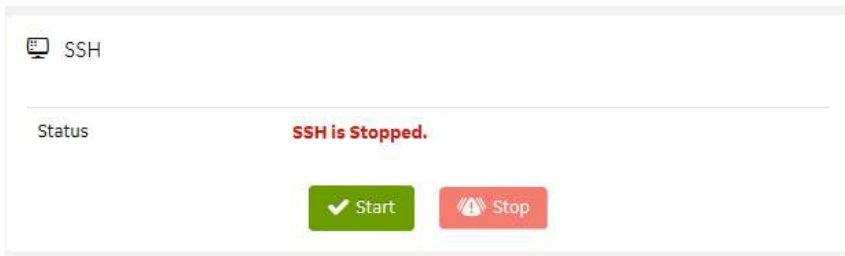


Figure 7-49. SSH

This table shows all the elements available on **SSH** with descriptions.

Table 7-23: SSH

Element	DESCRIPTION
Status	When Disruptive mode is on, displays the status of the SSH server. Valid values are: <ul style="list-style-type: none"> • SSH is stopped • SSH is running
Start	When Disruptive mode is ON, start the SSHD service.
Stop	When Disruptive mode is ON and the SSHD service is running, stops the SSHD service.

To start the SSH server:

1. Navigate to **Utility > Service > Utilities > Disruptive Mode Utility** and set Disruptive mode to On.
2. Navigate to **Utility > Service > Utilities > SSH**.
3. Click **Start**.
4. To stop the SSH server, select **Stop**.

For more information, see:

- [7-5-5-15 'Utilities' on page 7-43](#)



7-5-5-15SSH(continued)

Remote File transfer through SSH

1. After start SSH server, enter Agent Configuration to register system to back office, refer to 7-51.
2. Connect to FFA(Field Force Automation), refer to 7-6-2 step 1 and step 2.
3. In connect page, click the **Connect** button to connect to FFA(Field Force Automation).

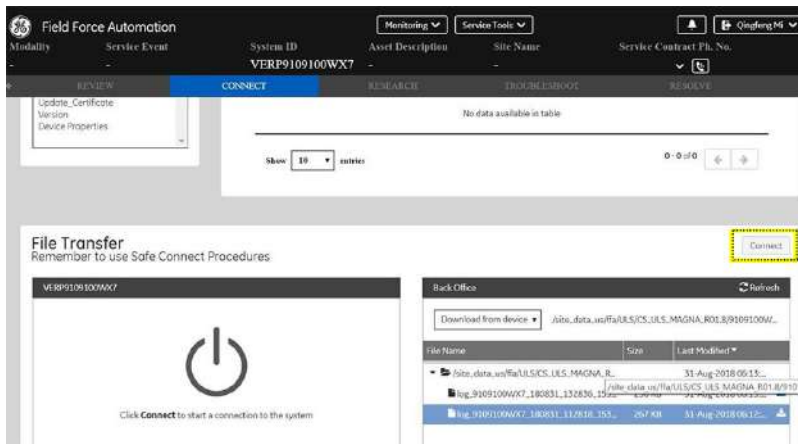


Figure 7-50. Connect to back office

4. Choose the file in **File Transfer**, click the **button** (4) to send the file to back office.

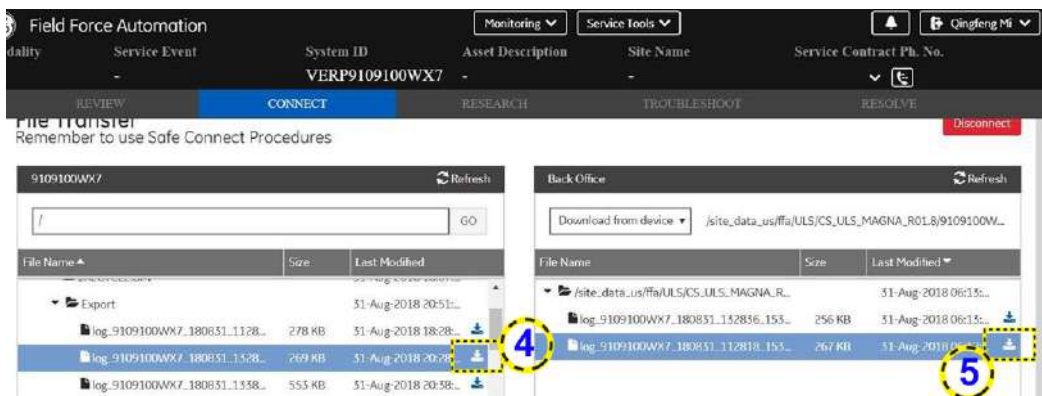


Figure 7-51. File Transfer

5. In back office page, click **button** (5) in Figure 7-51 to download the file to PC.



7-5-5-15-16 Network Capture

Network Capture displays network traffic between the Versana Premier and configured devices. A network capture outputs two log files: one for main logging with no protected information and another including protected information. These log files are useful when debugging connectivity issues. Because these log files can be large, they are only kept for one week.

The information on **Network Capture** is available to all service class licenses.

To access **Network Capture**, select **Utility > Service > Utilities > Network Capture**.

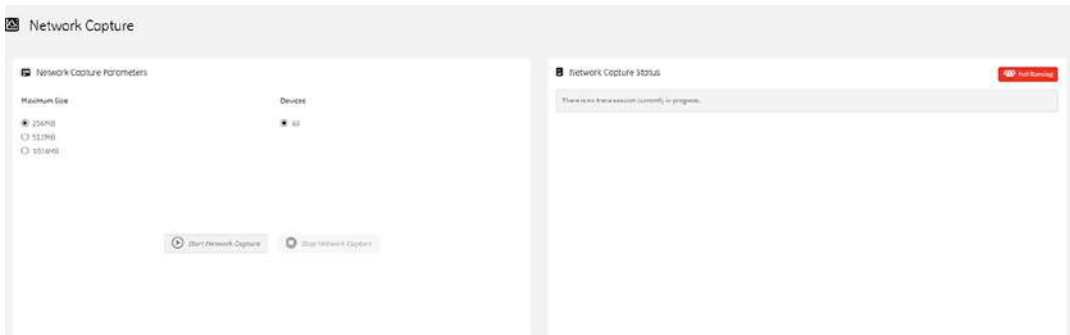


Figure 7-52. Network Capture

This table shows all the elements available on **Network Capture** with descriptions.

Table 7-24: Network Capture

Element	DESCRIPTION
Network Capture Parameters	
Maximum Size	Allowed size of the generated log file. Valid value are: <ul style="list-style-type: none"> • 256MB • 512MB • 1024MB
Devices	DICOM-configured devices for which you want to capture information. If no additional devices are configured, only All will be available.
Start Network Capture	Select to start the process. This causes the network capture to start, enables the Stop button, and updates the Network Capture Status pane and changes the Status to Running .
Stop Network Capture	Select to stop the process..
Network Capture Status	



Table 7-24: Network Capture

	<p>Displays information about the status of the network capture. The language setting for this information is set in Windows and not through the Service desktop or Versana Premier application software.</p>
	<p>Displays the current status of the network capture. Valid values are:</p> <ul style="list-style-type: none"> • Not Running • Running

To perform a network capture:

1. Navigate to **Utility > Service > Utilities > Network Capture**.
2. From **Network Capture**, do the following:
 - Under **Maximum Size**, select the allowed size of the generated log file.
 - Under **Devices**, select the DICOM-configured device for which you want to capture information. If no additional devices are configured, only **All** will be available.
3. Select **Start Network Capture** to start the process. This causes the network capture to start, enables the **Stop** button, and updates the **Network Capture Status** panel and changes the **Status** to **Running**.
4. Click the **Stop** button to end data collection. Stopping is a two-step process:
 - Stops the data collection and immediately closes the .etl file.
 - Collects additional diagnostic data that may help diagnose network issues. When the file is closed, you see “There is no trace session currently in progress”. When the remaining data is collected and the .cab file is closed, you are notified in the banner.

For more information, see:

- [7-5-5-15 'Utilities' on page 7-43](#)



7-5-5-16 Options

Use **Options** to:

- View software options
- View software option details.
- Add (or delete) a valid option key, add a duplicate option key, not add an invalid option key, and ask for confirmation before deleting an option key.
- View software option key details. Key details are a list of options that are enabled by a particular key. Under **Available Keys**, highlight the option string, select **Details** and then view the options on the left side of the screen. Press **Show All** to view all of the activated options.

The information on **Options** is available to all service class licenses.

To access **Options**, navigate to **Utility > Service > Options**.

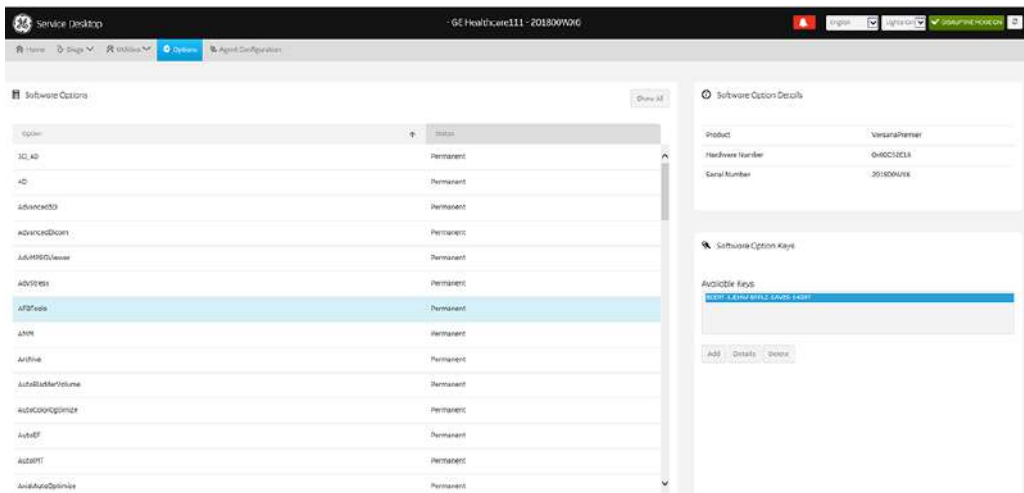


Figure 7-53. Options

This table shows all the elements available on **Options** with descriptions.

Table 7-25: Options

Element	DESCRIPTION
Software Options	
Option	Software options on the Versana Premier.
Status	Status of the options on the Versana Premier.



Table 7-25: Options

Software Option Details	
Product	Name of the product.
Hardware Number	Number for the hardware. The hardware number is the hash of the serial number that is used to generate the option key.
Serial Number	Serial number of the Versana Premier.
Software Option Keys	
Available Keys	List of the option keys installed on the Versana Premier.

7-5-5-17 Agent Configuration

Use **Agent Configuration** to:

- Edit and configure the following:
 - Enterprise host name in the agent
 - Enterprise port number in the agent
 - Proxy server in the agent
 - Proxy port in the agent
 - CRM number in the agent
 - Display name in the agent
- Set the serial number in the agent
- Enter the username and password for the proxy
- Reset the edited unsaved value
- Update contact details

The information on **Agent Configuration** is available to all service class licenses.

To access **Agent Configuration**, navigate to **Utility > Service > Agent Configuration**.

The screenshot displays the 'Agent Configuration' interface in the Service Desktop. At the top, the page title is 'Service Desktop' and the user is logged in as 'VERPEN0001 - GE Healthcare - EN6001'. The main content area is divided into several sections:

- Agent Configuration Summary:** Shows 'Agent Status' as 'Online' (green), 'Agent Registered' as 'No' (red), 'Agent Queueable' as 'No' (red), and 'Agent CRM Verified' as 'No' (red).
- Agent Model Number:** 'CE LLL PAGONA 301E'.
- Serial number:** 'UN0001'.
- CRM No:** 'VERPEN0001'.
- Display Name:** (empty field).

The **Advanced Configuration** section includes:

- Enterprise Server:** 'Production'.
- Enterprise Host:** '136.100.3.1'.
- Enterprise Host User:** 'hille@wellpoint.com'.
- Enterprise Host Port:** '115'.

The **Proxy Configuration** section has:

- Enable Proxy:** Checked.
- Enable Proxy Credentials:** Unchecked.
- Proxy Server:** '136.100.3.1'.
- Proxy Port:** '115'.
- Username:** (empty field).
- Password:** (empty field).

At the bottom, there are 'Submit Changes' and 'Reset Form' buttons. The footer contains the copyright notice: '©2019 General Electric Company. Common Service Desktop Business Process - 3.0.1.17'.

Figure 7-54. Agent Configuration



7-5-5-17 Agent Configuration(continued)

This table shows all the elements available on Agent Configuration with descriptions.

Table 7-26: Agent Configuration

Element	DESCRIPTION
Agent Configuration	
Contact Details	Phone number for the person at the customer site a GE remote service engineer would contact. The phone number is entered during installation and reviewed at every service call to make sure the information is correct.
Agent Status	Status for the agent. Valid values are: <ul style="list-style-type: none"> • Running • Not Running
Agent Registered	Registered status of the agent. Valid values are: <ul style="list-style-type: none"> • Yes - The agent is registered in the back office. • No - The agent is not registered in the back office. • Not Available - The agent is not configured or running.
Agent Quarantine	Quarantine status of the agent. Valid values are: <ul style="list-style-type: none"> • Yes - The agent has more than one device registered with the same CRM Number in the back office. This scanner cannot send data back to GE or be remotely accessed. • No - The agent has one device registered with the listed CRM Number in the back office. • Not Available - The agent is not configured or running.
Agent CRM Verified	CRM verified status of the agent. Valid values are: <ul style="list-style-type: none"> • Yes - The agent is verified in the back office. • No - The agent is not verified in the back office. • Not Available - The agent is not configured or running.
Agent Model Number	GE part number for the Versana Premier. The same number as listed on the rating plate.
Serial Number	Serial number of the agent (read-only). If the agent is not registered with a serial number, this field is populated with the serial number of the Versana Premier. The serial number of the agent is tied to the serial number of the Versana Premier.
CRM No	Customer Relationship Management (CRM) number. System identifier assigned to the customer unit by the service region. CRM is pre-populated by adding Versana Premier to the CRM number. The CRM number of the Versana Premier is editable.



Table 7-26: Agent Configuration

Display Name	Displayed name of the agent.
Advanced Configuration	
Enterprise Server	Name of the enterprise server.
Enterprise Host	Number of the enterprise host.
Enterprise Port	Number of the enterprise port.
Proxy Configuration	
Enable Proxy	Enables the proxy server.
Proxy Server	When Enable Proxy is selected, name of the proxy server IP.
Proxy Port	When Enable Proxy is selected, number of the proxy server port.
Credentials	
Enable Proxy Credentials	Enables the proxy credentials.
Username	When Enable Proxy Credentials is selected, name of the user.
Password	When Enable Proxy Credentials is selected, password for the user.



7-6 Network and Common Diagnostics

7-6-1 Network Configuration

7-6-1-1 Wire-LAN Network

1. Connect system with network.
2. Enter **Utility-> Connectivity-> TCP/IP**, in IP settings window, check **Enable DHCP**, and select the proper network speed in **Network Speed**.

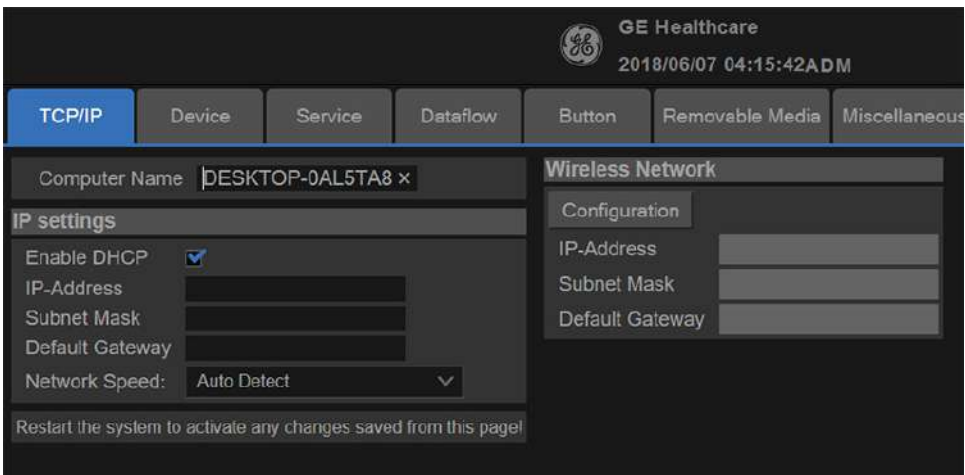


Figure 7-55. Enable DHCP



7-6-1 Network Configuration(continued)

NOTE: If user wants to setup static IP address, uncheck **Enable DHCP** option, input static address in **IP-Address box**, **Subnet Mask** and **Default Gateway** box. In **Network Speed**, choose the proper speed available.

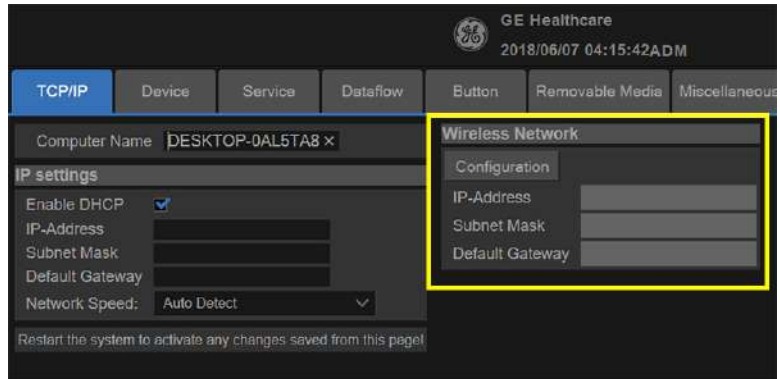


Figure 7-56. Network Settings

3. Select **Save**, and a popup window displays. Select **OK** to restart the system and activate the changes.

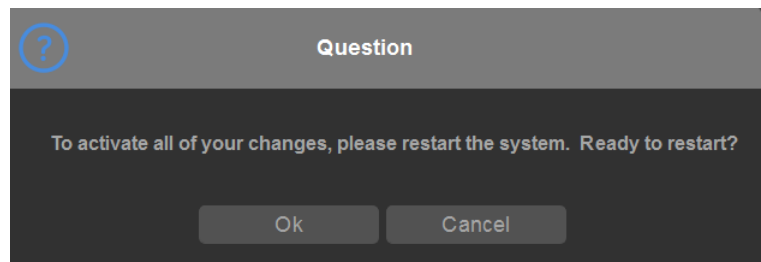


Figure 7-57. System Restart inquiry dialog



7-6-1 Network Configuration(continued)

4. After the system restarts, the network icon on the right top of the screen shows that the network is available.

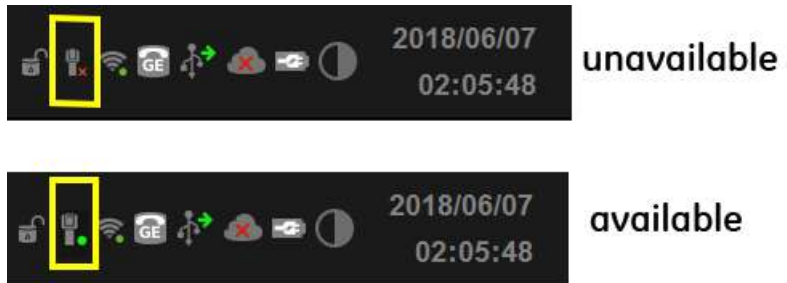


Figure 7-58. Network icon



7-6-1-2 Wireless-LAN Network

NOTE: To configure the Wireless-LAN network, the operator must login as administrator.

1. Connect the wireless adapter in the USB port.
2. Enter **Utility-> Connectivity-> TCP/IP**, press **Configuration**.
3. Double click **Wireless network**. you chosen, or click the **Connect** at the left bottom of screen.

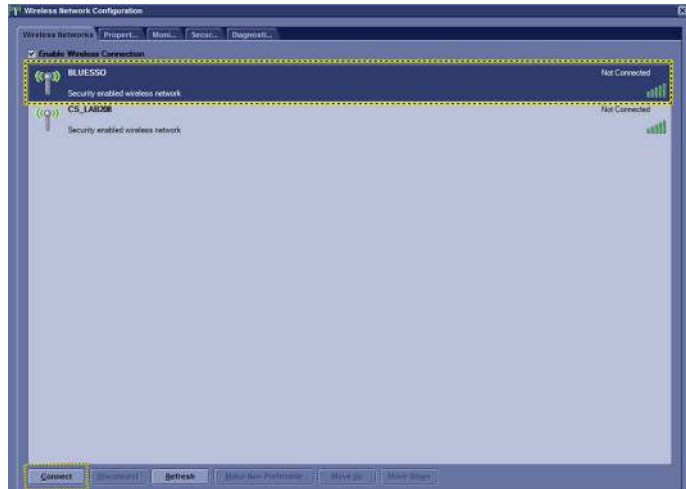


Figure 7-59. Wireless Network Connection



7-6-1-2 Wireless-LAN Network(continued)

4. Input Network Key and Confirm Network Key, then click **Connect**.

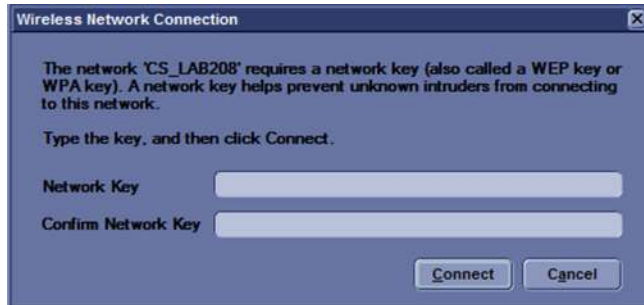


Figure 7-60. Connection Status

5. The network icon at the left bottom of screen shows that the wireless network is available.

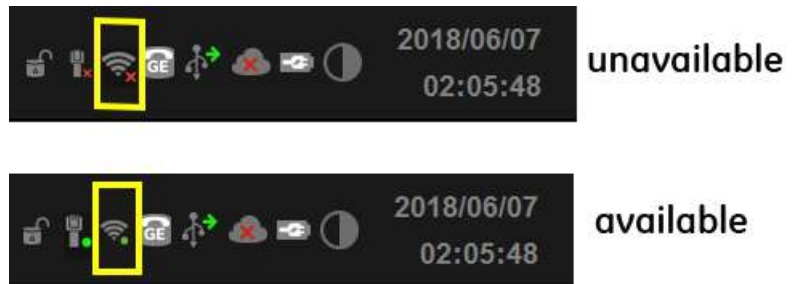


Figure 7-61. Wireless-LAN Connection



7-6-2 Remote Access

Remote Access is a feature designed to enable OLE’s access to customer’s desktop remotely, service engineers don’t have to be on site to connect the physical dongle to exit to desktop, it’s doable remotely by using this feature.

1. In the server side, type the CRM No. of the system which the OLE would remotely connect to, and select **Get Started**.

NOTE: Remote FFA link: <https://stg-ffa.am.health.ge.com/#/di/home>.

Start Remote Troubleshooting

Workflow Type

Standard (Includes Insite1, Insite2, and RSvP)

Enter System or Service ID

System ID

Devices using RSvP may utilize [Advanced Search](#) for filtering.

CRMNo. x

Service Request ID (Optional)

Service Request ID

Country of System

Get Started

Figure 7-62. Input System ID



7-6-2 Remote Access(continued)

2. Select **Connect**. Then the **Connect** page is displayed.

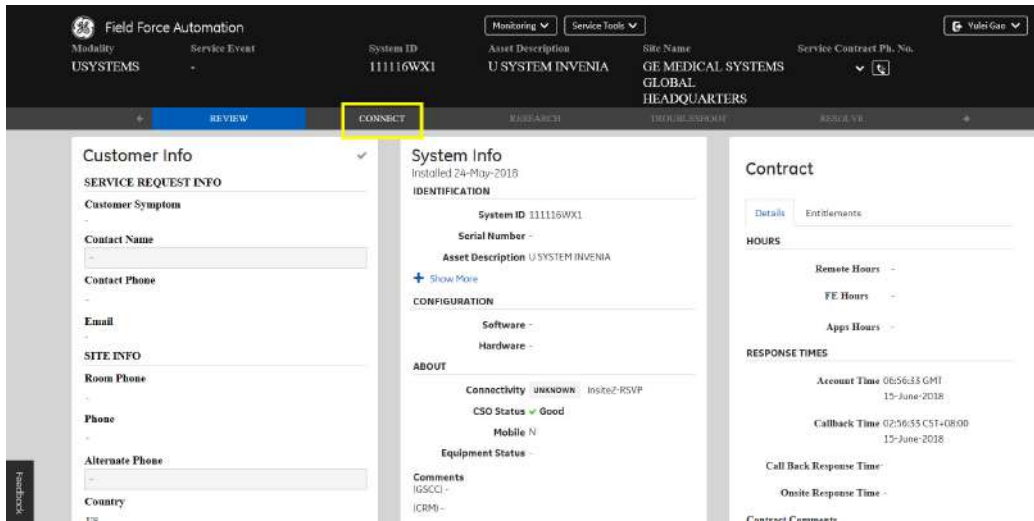


Figure 7-63. Connect Page

3. Select **HTTPS** to **Connect**. Then the OLE is remotely connected to the system.

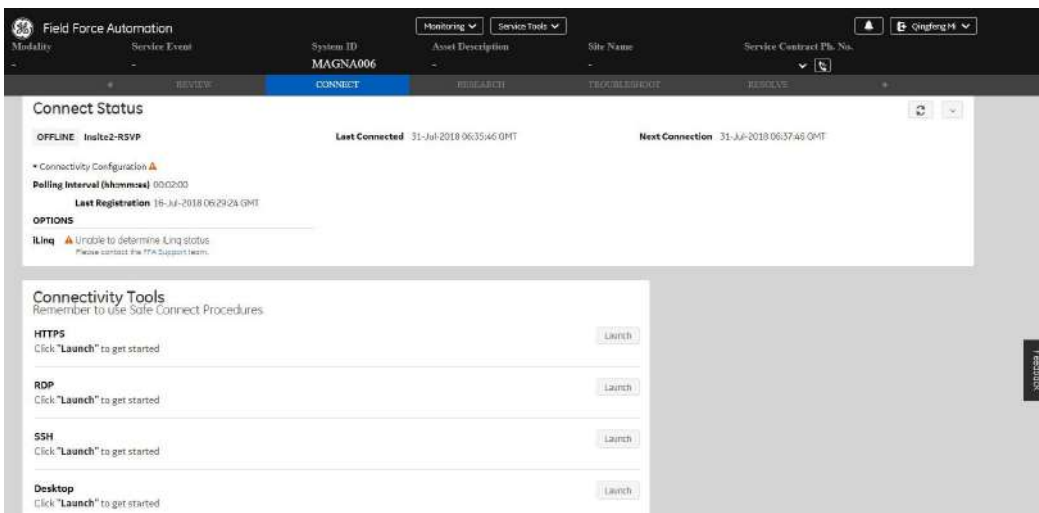


Figure 7-64. Select HTTPS to Connect

NOTE: RDP is not available in Versana Premier.



7-6-2 Remote Access(continued)

4. Enter **Options** to add service option key.

NOTE: Please delete the added service option key when your service work is done.

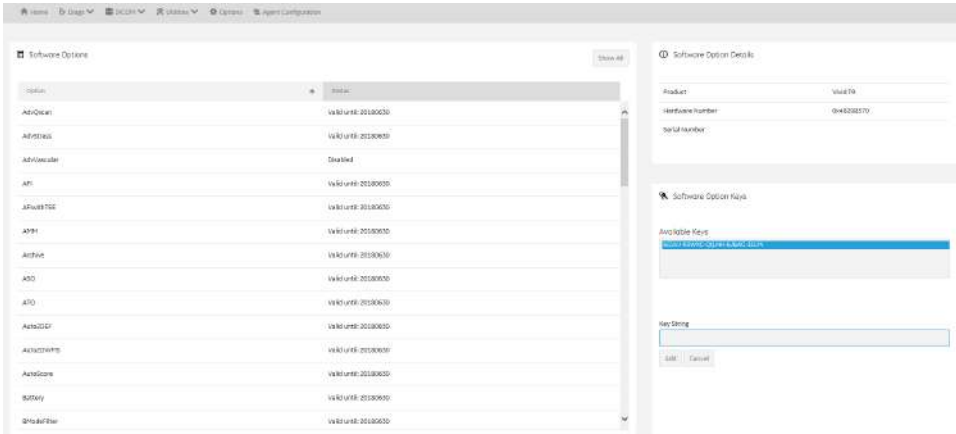


Figure 7-65. Add Service Option Key

5. Enter **Utility-> Disruptive Mode Utility**, select **Enable**.

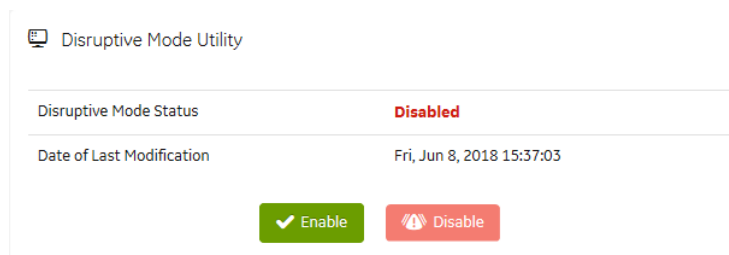


Figure 7-66. Enable Disruptive Mode

6. If we want to see the Scan screen or have control of the unit, we have to go to Virtual Console Observation and start it. Enter **Utility-> Virtual Console Observation**, select **Start**.

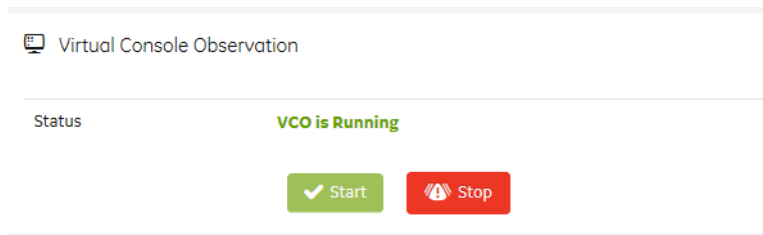


Figure 7-67. Start VCO



7-6-2 Remote Access(continued)

7. Select Desktop to Connect. Then the OLE is remotely connected to the system.

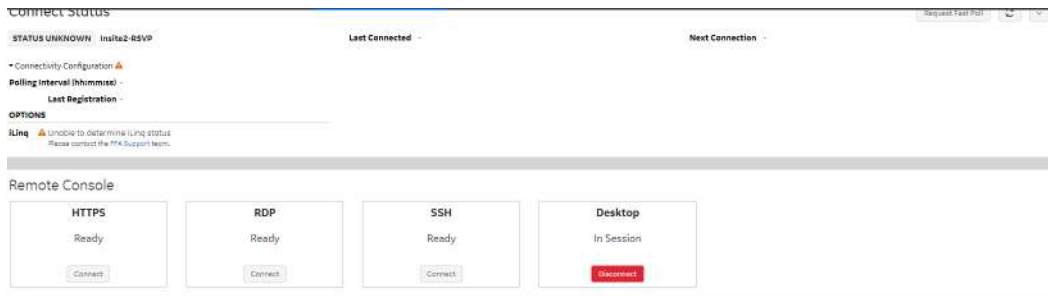


Figure 7-68. Select Desktop to Connect

NOTE: *You need to reboot the system before clinical scanning is resumed.*



7-6-3 Service Diagnostics

7-6-3-1 MST board

- MST Swept Demodulator Test performs a signal path test of the swept demodulator FPGA on the MST.
- MST Front End Interface Test tests that the MST can access Front-End boards.
- MST Analog Test.
- MST Memory Access Test tests that MST can access to the internal, external, external cache memory spaces.
- Front End Interface FPGA Test reads the version of the GFE FPGA.
- MST Fixed Demodulator Test: MST Fixed Demodulator signal path test.
- DSP Master Clock Check checks DSP Master Clock.
- MST Swept Demodulator Long Test.
- MST Temperature Test.
- MST Voltage.
- FPGA Internal Memory Test.

NOTE: *The FPGA Internal Memory test may fail if it is performed with other tests at the same time.*

- FPGA Version.

7-6-3-2 CWI board

- HV STOP Test tests HV-STOP mechanism and checks each board is able to assert HV_STOP using its HV_STOP source.
- CWI Voltage.
- Other Voltage test point.
- Memory tests the memory on the mother board.
- Network Interface.
- Network Interface Reliability Test.
- CPU Temperature Test.



7-6-3-3 Front End Path

- AFE IF Test checks digital path between AFE chips and FPGA.
- Complex Mixer Test checks the Mixer process chain of FPGA.
- CE Decoder Test checks the Code Excitation Decoder process chain of FPGA.
- Analog CW checks I-Q symmetry of pedof CW beamformer receiving signal.

7-6-3-3-1 PC Test

- Hard Drive Test Long tests functionality of the hard drive.
- Hard Drive Test Short tests functionality of the hard drive.
- RTC clock:
- **AVI playback** tests playing back an AVI file.
 - Click “Play” to run the test. If the test is successful, you will see a brief video clipo with audio. For more information about the test, click “More Information”.
 - Click “Pass” if the test successfully reproduces the video clip.
 - Click “Fail” if the test is unable to successfully reproduce the video clip.
 - Click “Cancel” button to quit the test without recording a test result.
- **Keyboard**
 - Press each key on the keyboard and it will be added to the History. Hold down a key to test the repeat of that key. To cancel, click Cancel or press Alt-X.
 - Special purpose keys like volume control or Internet access keys may not be detected. To test the Fn key of a notebook computer, hold down the Fn key while pressing another key.
 - Note: This diagnostic is intended to verify keyboard keys are in good working order. It is not intended to verify that keyboards produce desired characters.



7-6-3-3-1 PC Test(continued)

- **Monitor Test Patterns**

- This test is composed of various elements that verify a monitor functions correctly. To test a monitor feature, click the appropriate button. You can return to this dialog by clicking the mouse button or pressing any key.
- The Combination Test helps you verify your monitor is properly aligned, and set at the correct color depth and resolution. Use the crosshair pattern in each corner of the screen to visually determine if the monitor aligns correctly. If the crosshairs appear distorted or out of focus, a problem may exist with the monitor alignment. Use the color spectrum array for visually verifying the monitor color depth capacity. If the colors in the color spectrum do not blend smoothly together, a problem may exist with the monitor color depth. Use the graduated horizontal and vertical alignment bars to determine the monitor resolution capabilities. The better you can discern individual lines as they move closer together, the higher the resolution capabilities of the monitor.
- The Solid Color Test helps point out malfunctioning or dysfunctional pixels using five basic colors: red, green, blue, black, and white. Fill the screen with an appropriate color by clicking the associated button. If a pixel is malfunctioning, the pixel color will contrast with the color of all other pixels.
- The VESA Test Patterns allow you to test the monitor for proper luminance, geometry and focus. Click the appropriate button to fill the screen with the associated test pattern. You can return to this dialog by clicking the mouse button or pressing any key.



7-6-3-3-1 PC Test(continued)

- **Trackball**
 - The Mouse Status Test verifies the cursor position and mouse button state. When a mouse button is pressed, the corresponding button on the picture will change color. If the mouse is a wheel or scroll mouse, an arrow will indicate the direction the wheel is being rotated. Clicking the wheel will flash the picture of the mouse in the Mouse Status Test area.
 - The Drag and Drop Test verifies a mouse can successfully perform drag and drop operations. Left click the picture of the CD and drag it onto the picture of the drive. If successful, the picture will change.
 - The Double Click Test verifies a mouse can successfully perform double-click operations. Double-click on the picture of the monitor. If successful, the picture will change.
- **Sound Test** generates sounds for testing the speakers.
- **USB Ports Test** lists USB Devices.

7-6-3-4 Assessment Utility

Probe Assessment

NOTE: *The probe assessment is only available for the probe connected in the first probe port.*

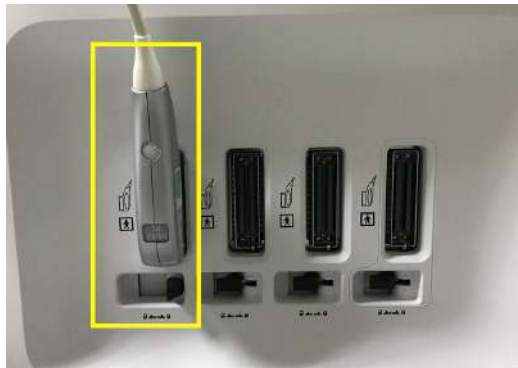


Figure 7-69. The first probe port



7-6-3-4 Assessment Utility(continued)

1. Place the probe's carrying case on a stable surface and open the case.
2. Carefully remove the probe and unwrap the probe cord.
3. Put the probe in the probe holder.



DO NOT allow the probe head to hang free. Impact to the probe head could result in irreparable damage.

4. Prior to inserting the probe, ensure that the connector locking handle is positioned to the left.
5. Align the connector with the probe port and carefully push into the left-most probe port.
6. Turn the connector locking handle to the right to secure the probe connector.
7. Carefully position the probe cord so it is free to move and is not resting on the floor.
8. Press **Probe** button on the control panel and select the first probe from the probe indicators.
9. Enter global service user interface as GE service.
10. In the **Diags-> Run Diags-> ProbeAssessment** to check the probe.

If there is no broken element and the probe is acceptable for diagnostic, the following result window displays.

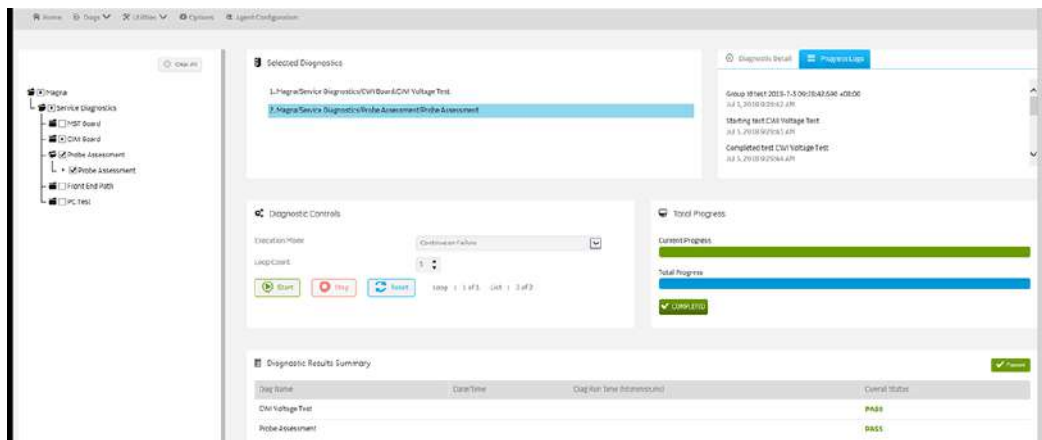


Figure 7-70. Probe Assessment Pass



7-6-3-4 Assessment Utility(continued)

11. In the **Diags-> Run Diags->Diags History** to check the probe diagnostic results.

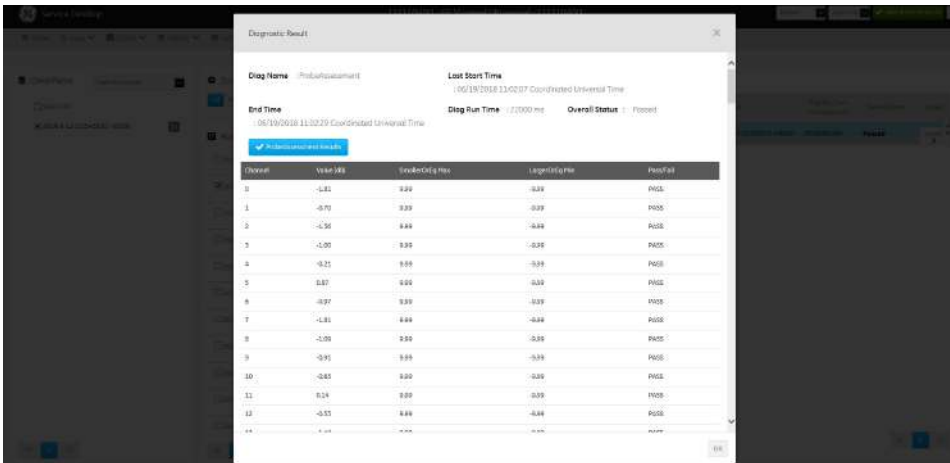


Figure 7-71. Probe Assessment Result



CAUTION

Reboot the system after the probe assessment.

7-6-3-4-1 Probe Pass/Fail Criteria

Pass

- No dead element
- Dead elements on the edge (#0, #1 or #end-1, #end)

Fail

- Max 2 weak elements on the scan line: $-3\text{dB} < \text{elements} < -2\text{dB}$
- Any one of the elements in one scan line: $\text{element} < -3\text{dB}$



7-7 Troubleshooting

7-7-1 Console Troubleshooting

7-7-1-1 System Doesn't Boot (Hang-up)

NOTE: For location information regarding three LEDs, refer to [Figure 8-13 on page 8-130](#).

Table 7-27: Hang-up black screen diagnostic table

	ON/OFF button	LED1 (HDD)	LED2	LED3	Failure module
Power connected. Power on button not pressed	White On		Blink slowly	Blink Slowly	Normal status
	No light		OFF	OFF	<ol style="list-style-type: none"> ACDC failure or its related cable. Charger module failure or its related cable fail. CWI PWA failure.
	No light		Blink slowly	Blink Slowly	<ol style="list-style-type: none"> KBD Cable Connection failure. IODKG PWA failure. KBD PWA failure.
	White On		Not Blink	Not Blink	CWI PWA failure
Power on button pressed	Green ON	NA	Blink slowly	ON	Normal status
	White		Blink slowly	Blink slowly	Power on failed, no response to power on button: <ol style="list-style-type: none"> KBD Cable Connection failure IODKG PWA failure. KBD PWA failure. CWI PWA failure.
	NA		Blink quickly	OFF	CWI PWA failure - CWI power have failure which leads to CPU boot fail.
	NA		OFF	Blink quickly	<ol style="list-style-type: none"> IODKG PWA failure - IODKG power have failure. Peripheral failure - which may cause D12V of IODKG abnormal. CWI PWA failure - PWR MCU fail to send PWR_OK to IODKG board.
	Green ON		Blink quickly	Blink quickly	CWI PWA failure - CPU boot fail.



7-7-1 Console Troubleshooting(continued)

7-7-1-2 Scan Procedure

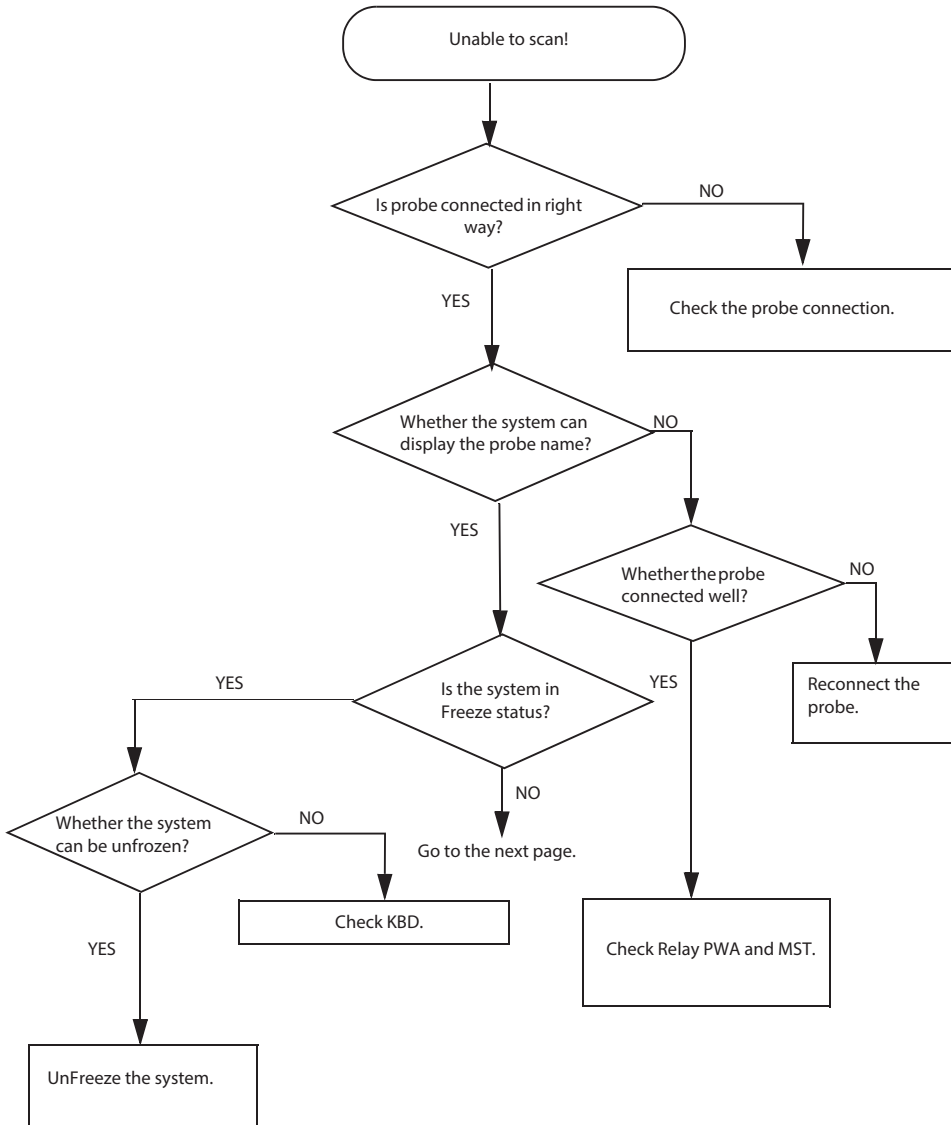


Figure 7-72. Unable to Scan (1)



7-7-1-2 Scan Procedure(continued)

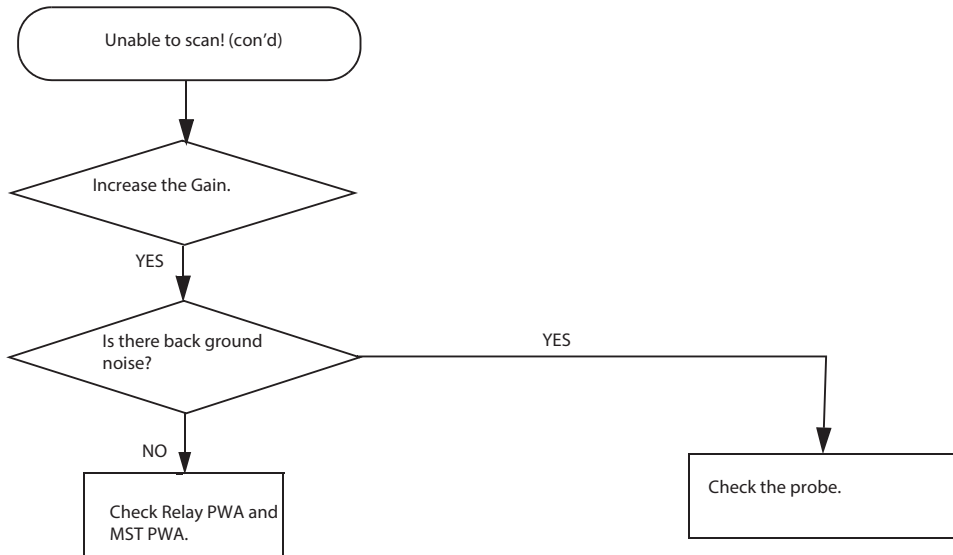


Figure 7-73. Unable to Scan (2)



7-7-1-3 Monitor Troubleshooting

Table 7-28: Monitor Troubleshooting

Fault Symptom	Check Item
No image (No screen after system power on)	See Table 7-27 on page 7-93 . Check the black screen diagnostic.
	Disconnect the LCD Power and HDMI cable, and connect again.
	Replace the LCD Power cable and HDMI cable, refer to 8-8-1 'Docking Cable kit' on page 8-166 .
	Replace the monitor.
Image abnormality (Blink, fuzzy, test pattern not clear)	Disconnect the LCD HDMI cable to the monitor, and connect it again.
	Replace the LCD HDMI cable. 8-8-1 'Docking Cable kit' on page 8-166 .
	Replace the monitor.

7-7-1-4 The trackball is low sensitive

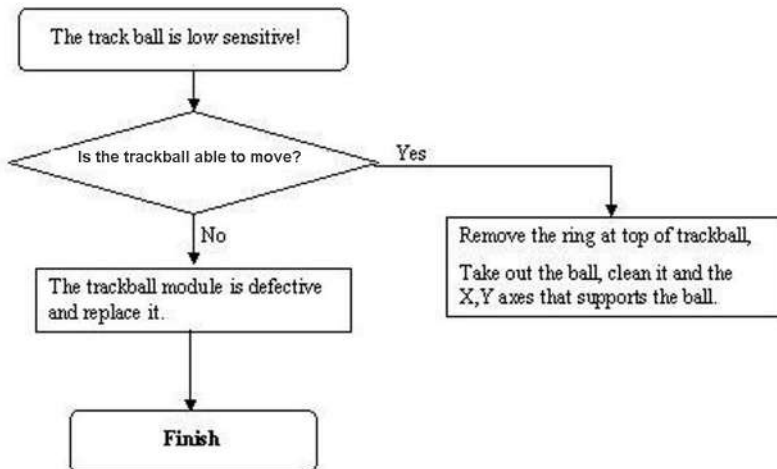


Figure 7-74. Trackball Low Sensitive



7-7-1-5 Noise Issue

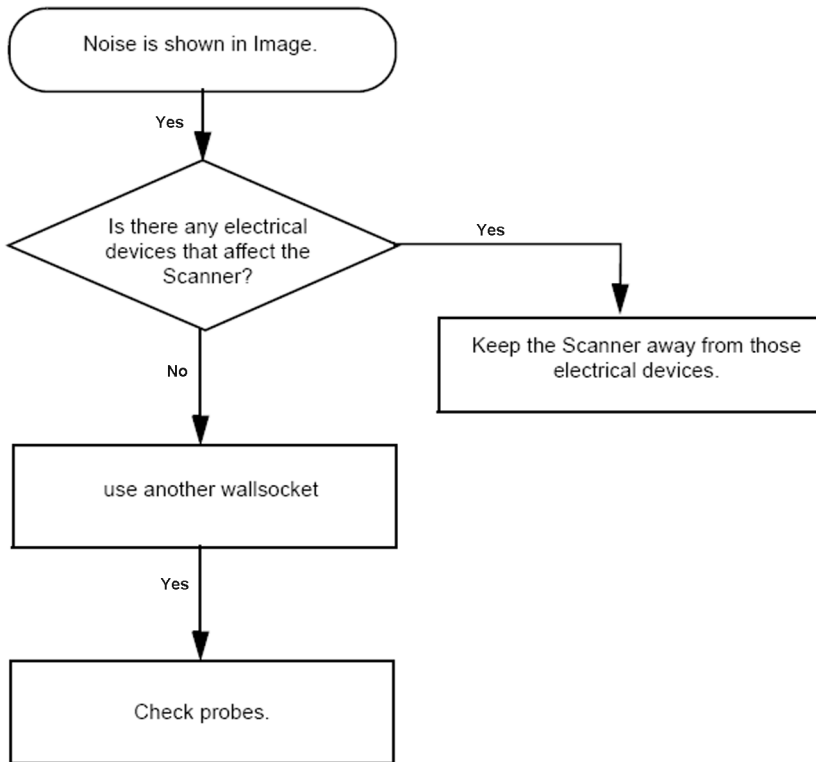


Figure 7-75. Noise Issue



7-7-1-6 Printer Malfunction

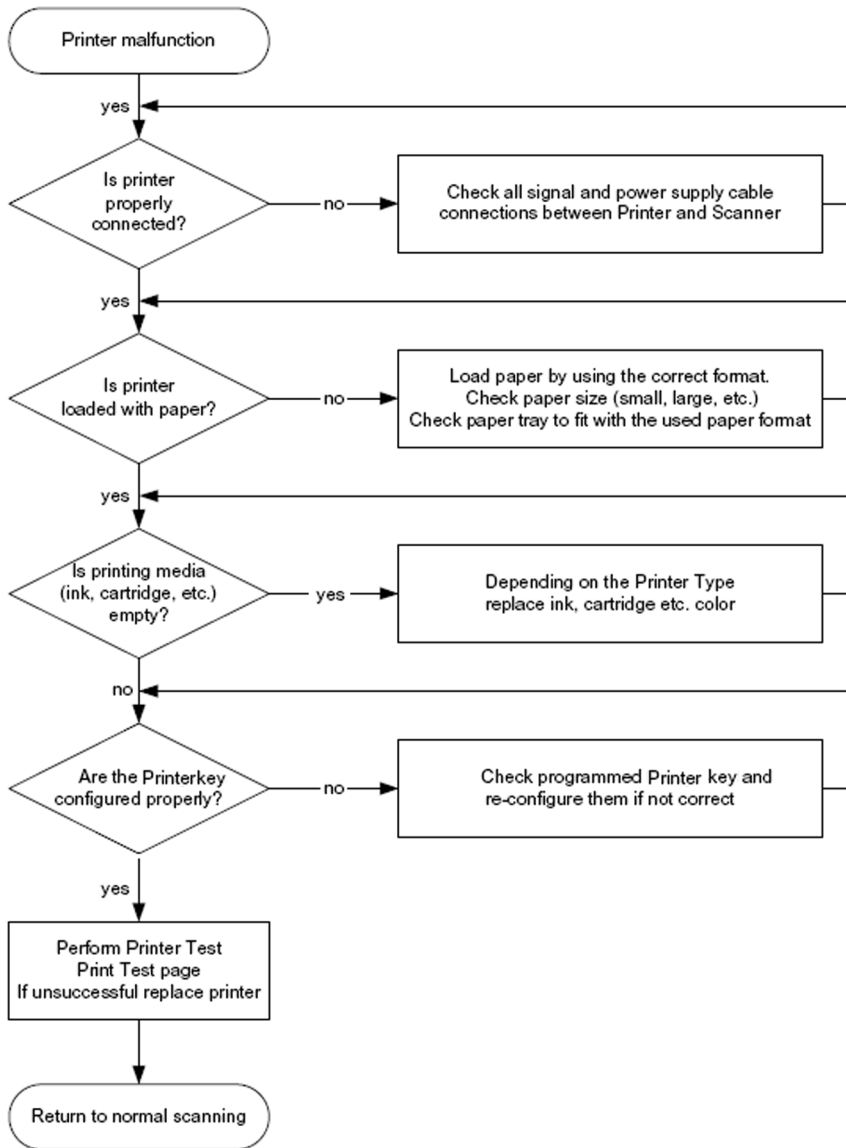


Figure 7-76. Printer Malfunction



7-7-1-7 Probe Issue

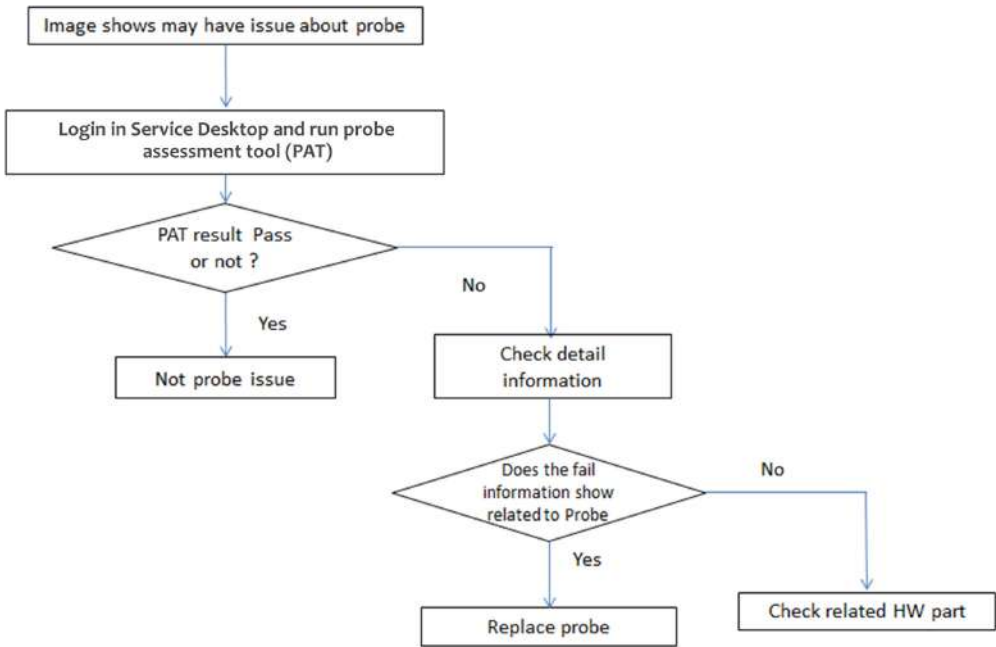


Figure 7-77. Probe Issue



7-7-2 Network Troubleshooting Trees

7-7-2-1 No Connection to the Network at All

1. Check if the monitor indicates the network connection is working in normal status.
2. Check that the network cable between the scanner and the wall network is connected and well seated in both ends.
3. Try a Ethernet crossover cable that is known to be OK.
4. Connect a Ethernet crossover cable between the Scanner and your PC. Try to ping from the scanner to the IP address on the PC. If ok, the hardware connection inside the scanner is OK.

NOTE: *A Ethernet crossover Cable must be used instead of a normal network cable here.*

7-7-3 Rewrite the Serial Number

1. If the serial number on VPD and HDD does not match, rewrite serial number dialog pops out when the system is booting up, select **Yes**.

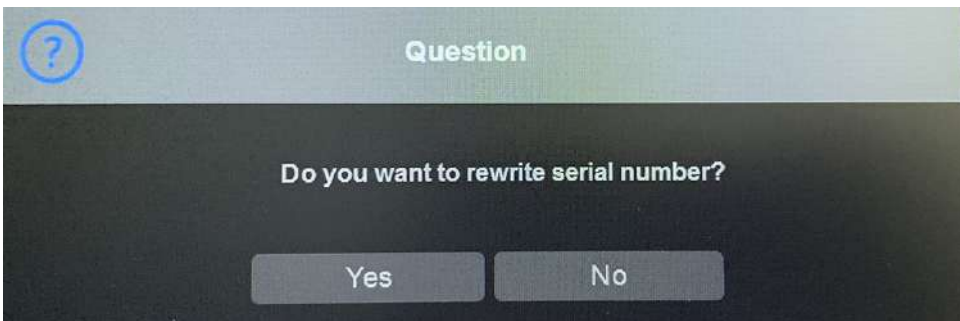


Figure 7-78. Rewrite Serial Number



7-7-3 Rewrite the Serial Number(continued)

2. Service Key will be necessary after selecting **Yes**. Plug in SSA Dongle and select **Yes** to continue.

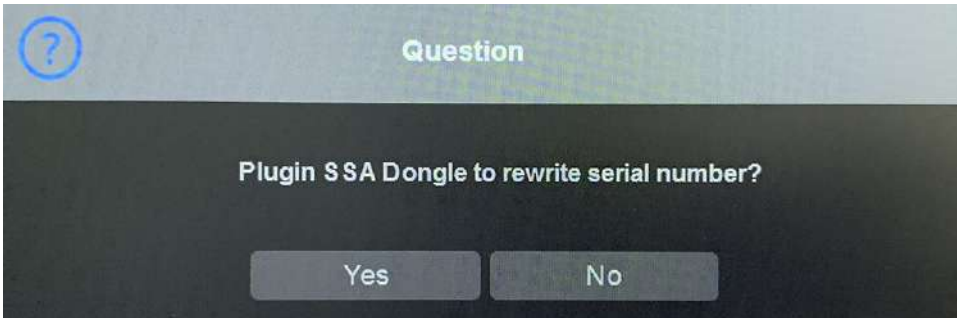


Figure 7-79. Rewrite Serial Number

3. Then input the correct Serial number, select OK.

NOTE: *The serial number is case sensitivity.*

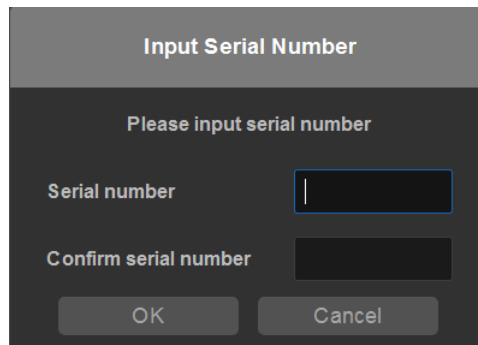


Figure 7-80. Input Serial Number

NOTE: *The serial number can be found on the rating plate on the rear side of the system.*

4. The serial number is reset, reboot the system.

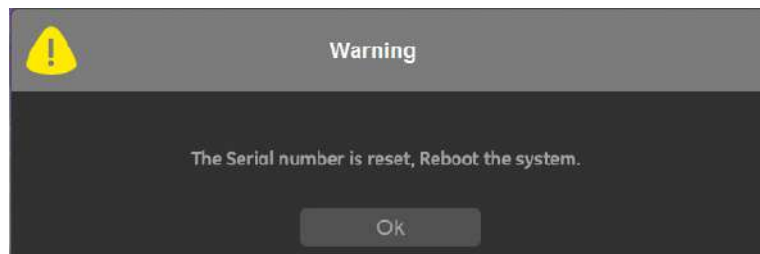


Figure 7-81. Reboot the System

NOTE: *Make sure the system is shut down after the serial number is reset.*



7-7-4 Get the Hardware Information

Customer can get the HW information in **Utility -> System -> About -> Additional About Information.**

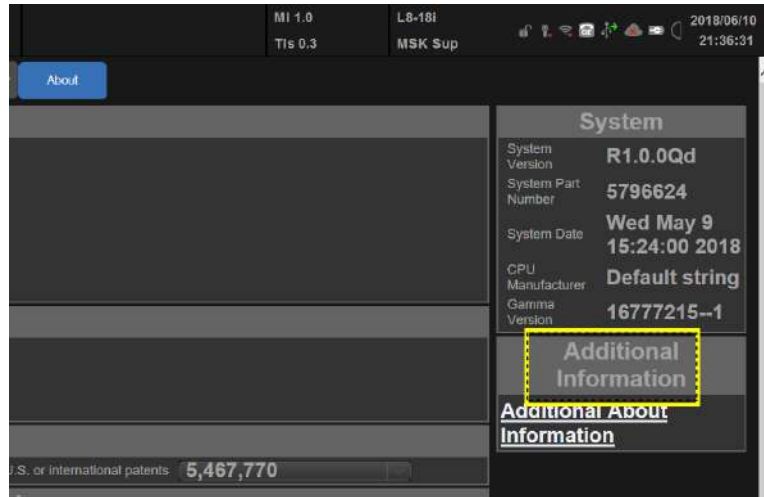


Figure 7-82. Additional About Information



Figure 7-83. Hardware Information



7-7-5 Minimum Boot Up

Start the machine without front end, to help the diagnostic, especially the bootup issue.

By steadily pressing the **F9** key on the alphanumeric keyboard during the startup, the application can be started, even if the ultrasound-hardware is broken.

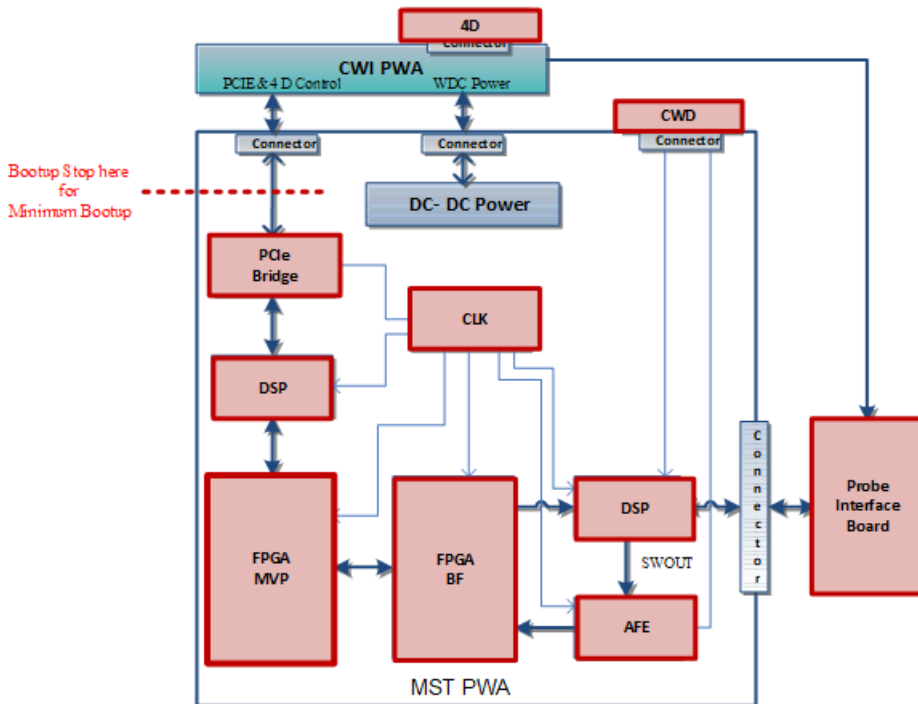


Figure 7-84. The modules in red are not started in minimum bootup status

The hardware is not initialized; the application simply does not get ultrasound data into process. However, one can use the Image Archive function to save patient archive and images, and to gather system information by saving a "Full Backup". The remote service capabilities are also present.



7-7-5 Minimum Boot Up(continued)

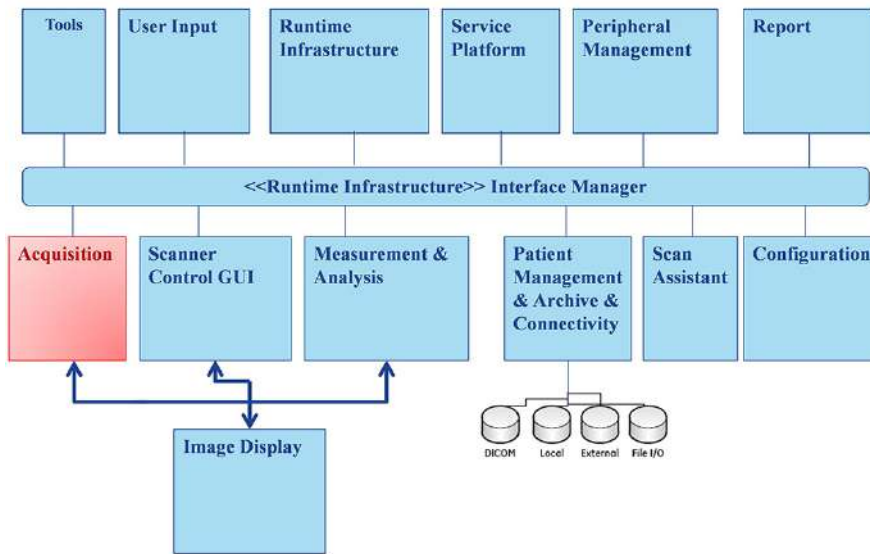


Figure 7-85. Software System Architecture Diagram-red module is not started

Operation:

1. Power on / Boot Up the system as described in [5-2-13 'Boot Up Sequence'](#) on [page 5-15](#)
2. As soon as the start-up process bar indicates” **Initialization of Versana Premier**”, press the **F9** key on the alphanumeric keyboard.

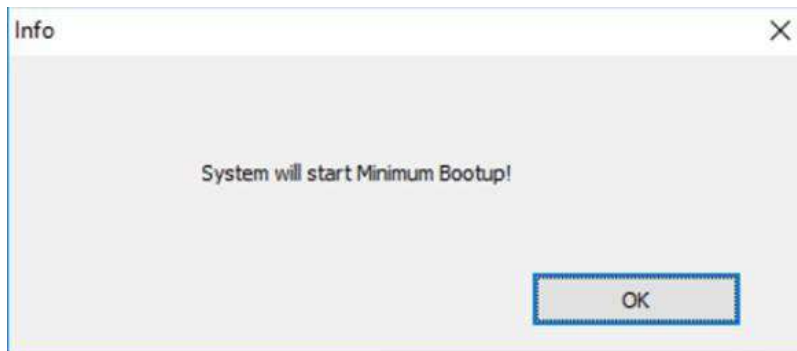


Figure 7-86. Minimum Bootup



7-7-6 EZ Diagnostic

EZ Diagnostic analyse the system error automatically. By scanning the QR code in this function, an email with the diagnostic result will be produced for sending to GE Service, so that GE service will have a clear idea for the solution.

Operation:

1. Press GE icon at the right top and click “EZ Diagnostic”.

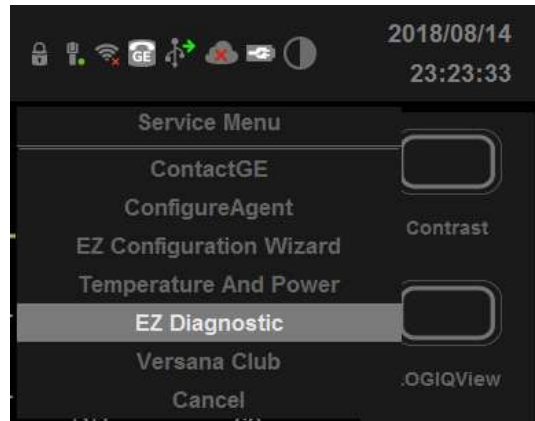


Figure 7-87. EZ Diagnostic

2. Scan the QR code with QR scanner to get the diagnostic report and send it by Email.



Figure 7-88. QR Code



7-7-6 EZ Diagnostic(continued)

If all the diagnostic cases are passed, a pass report will be sent by Email as Figure.

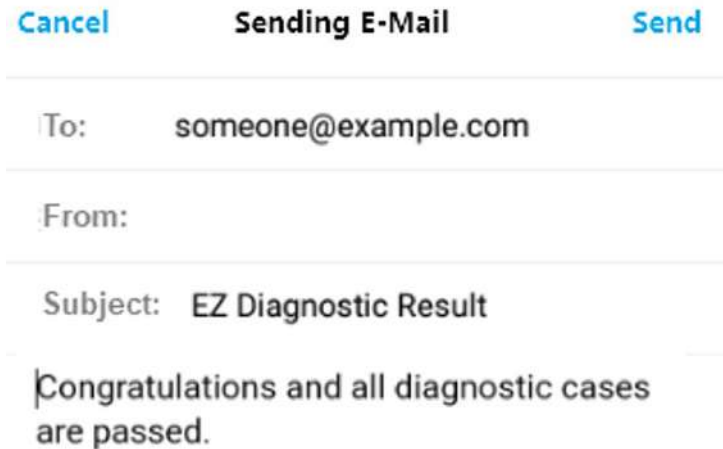


Figure 7-89. Diagnostic Pass Email

If the diagnostic case is failed, an report with error code will be sent by Email as Figure.

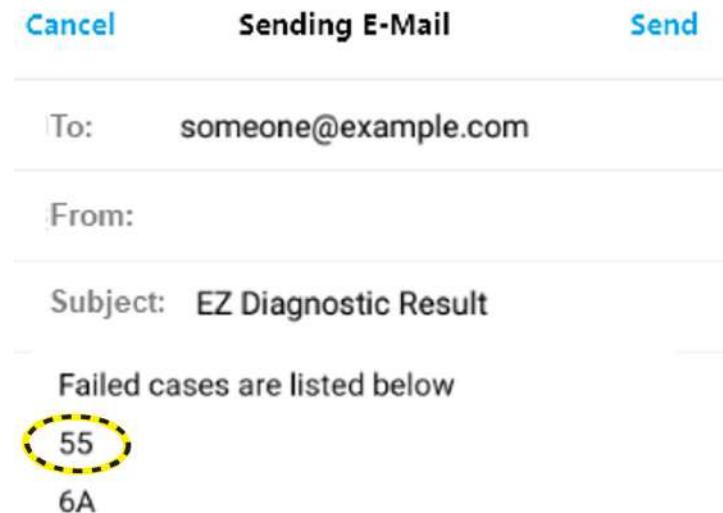


Figure 7-90. Diagnostic Fail Email



7-7-6 EZ Diagnostic(continued)

The error code will help to find out the problem efficiently.

Item	Error Code
Memory	1
FPGA	2
PIB(Relay)	3
Hard Disk	4
CPU Temperature	51
MST Temperature - MVP	52
MST Temperature - BF0	53
MST Temperature - BF1	54
MST Temperature - AFE	55
MST Voltage - MST_D3V3	61
MST Voltage - MST_AFE_3V3_0	62
MST Voltage - MST_AFE_3V3_1	63
MST Voltage - MST - AFE_1V8	64
MST Voltage -MST - 2V5V_CLK	65
MST Voltage - MST_D2V5	66
MST Voltage - MST_D1V8	67
MST Voltage -MST - D1V1_0	68
MST Voltage -MST - D1V1_1	69
MST Voltage -MST - D1V1_2	6A
MST Voltage-MST -MST - D1V5_XIO	6B
MST Voltage-MST -MST - D1V2_DSP	6C
FAN FanSpeed -FAN - 1_SPD	71
FAN FanSpeed -FAN - 2_SPD	72
FAN FanSpeed -FAN - 3_SPD	73

Figure 7-91. Error Code





Chapter 8

Replacement Procedures

This chapter describes how to remove and install, or replace, modules and subsystems in the Versana Premier. It also includes instructions for installing and re-installing the software.



8-1 Overview

8-1-1 Contents in this chapter

- 8-1 'Overview' on *page 8-2*
- 8-2 'Warnings and important information' on *page 8-3*
- 8-3 'Disassembly/Re-assembly' on *page 8-5*
- 8-10 'Loading the software' on *page 8-191*
- 8-12 'Check after FRU Replacement' on *page 8-223*
- 8-13 'Used Media and Used Parts Disposal' on *page 8-227*

8-2 Warnings and important information

8-2-1 Warnings



Energy Control and Power Lockout for Versana Premier.

When servicing parts of the Ultrasound system where there is exposure to voltage greater than 30 volts:

1. Follow LOCK OUT/TAG OUT procedures.
2. Turn off the breaker.
3. Unplug the Ultrasound system.
4. Maintain control of the Ultrasound system power plug.
5. Wait for at least 30 seconds for capacitors to discharge as there are no test points to verify isolation.
6. Remove/disconnect the battery, if present.



Ultrasound System components may be energized.



Because of the limited access to cabinets and equipment in the field, placing people in awkward positions, GE has limited the lifting weight for one person in the field to 16 KG (35 LBS). Anything over 16 KG (35 LBS) requires 2 people.



DO NOT touch any boards with integrated circuits prior to taking the necessary ESD precautions.

Always connect yourself, via an arm-wrist strap, to the advised ESD connection point located on the rear of the Ultrasound system (near the power connector).



Follow general guidelines for handling of electrostatic sensitive equipment.



8-2-1 Warnings(continued)

NOTE: Use an ESD compatible work space or the ESD-kit during parts replacement.



The waste of electrical and electronic equipment must not be disposed as unsorted municipal waste and must be collected separately.



Please contact the manufacturer or other authorized disposal company to decommission your equipment.

8-2-2 Returning/shipping probes and repair parts

Equipment being returned must be clean and free of blood and other infectious substances.

GE policy states that body fluids must be properly removed from any part or equipment prior to shipment. GE employees, as well as customers, are responsible for ensuring that parts/equipment have been properly decontaminated prior to shipment. Under no circumstance should a part or equipment with visible body fluids be taken or shipped from a clinic or site (for example, body coils or an ultrasound probe). The purpose of the regulation is to protect employees in the transportation industry, as well as the people who will receive or open this package.

NOTE: *The US Department of Transportation (DOT) has ruled that “items that were saturated and/or dripping with human blood that are now caked with dried blood; or which were used or intended for use in patient care” are “regulated medical waste” for transportation purposes and must be transported as a hazardous material.*

8-3 Disassembly/Re-assembly

8-3-1 Warning and Caution



^w WARNING

ONLY QUALIFIED SERVICE PERSONNEL SHOULD REMOVE ANY COVERS OR PANELS. ELECTRICAL HAZARDS EXISTS AT SEVERAL POINTS INSIDE. BECOME THOROUGHLY FAMILIAR WITH ALL HAZARDOUS VOLTAGES AND HIGH CURRENT LEVELS TO AVOID ACCIDENTAL CONTACT



^c CAUTION

Do wear the ESD wrist strap when you work on live circuits and more than 30V peak is present.



8-3-2 Tools needed for servicing Versana Premier

Table 8-1: Standard tools list for Versana Premier

No	Part Name	Part No.	QTY	Screw Description	Screwdriver Description
1	screw	2159632	2	Screw BH M4x6	Common Phillips Screwdriver
2	screw	2159634	4	Screw BH M4x10 WHT	Common Phillips Screwdriver
3	screw	2327793	135	D2 Screw SJ2836-87 M3x8	Common Phillips Screwdriver
4	screw	2373562	3	Screw M4x10	Common Phillips Screwdriver
5	screw	5138465	10	Screw FH M2.5x5(NL)	Common Phillips Screwdriver
6	screw	5176890	6	Screw DIN965A M4x8	Small Phillips Screwdriver
7	screw	5244775	2	Screw GB T820-2000 M3x8	Common Phillips Screwdriver
8	screw	5342274	4	Inch Screw #6-32UNC	Common Phillips Screwdriver
9	screw	5439265	246	Screw-M4x10	Common Phillips Screwdriver
10	screw	5445720	12	GB 818-2000 M4x30	Common Phillips Screwdriver
11	screw	2337572	2	Screw FH M3x6	Common Phillips Screwdriver
12	screw	5476381	20	Bolt M8x18 with Washer	6# Inner Hexangular Set
13	screw	5476387	34	Bolt M6x15 with Washer	5# Inner Hexangular Set
14	screw	5476394	5	Bolt M8x30	6# Inner Hexangular Set
15	screw	5476438	14	Bolt M8x36 With Washer	6# Inner Hexangular Set
16	screw	5476440	17	Bolt M6x24 With Washer	5# Inner Hexangular Set
17	screw	5477579	2	Screw_DIN912 M6_20	5# Inner Hexangular Set
18	screw	5490719	4	Screw PM SW4x8	Common Phillips Screwdriver
19	screw	5491747	1	Screw Pan Head M4x4	Common Phillips Screwdriver
20	screw	5491847	2	Hand Screw M2p5x5	by hand

NOTE: Please use the correct Screwdrivers listed in [Table 8-1](#).



8-3-3 Overview of Versana Premier

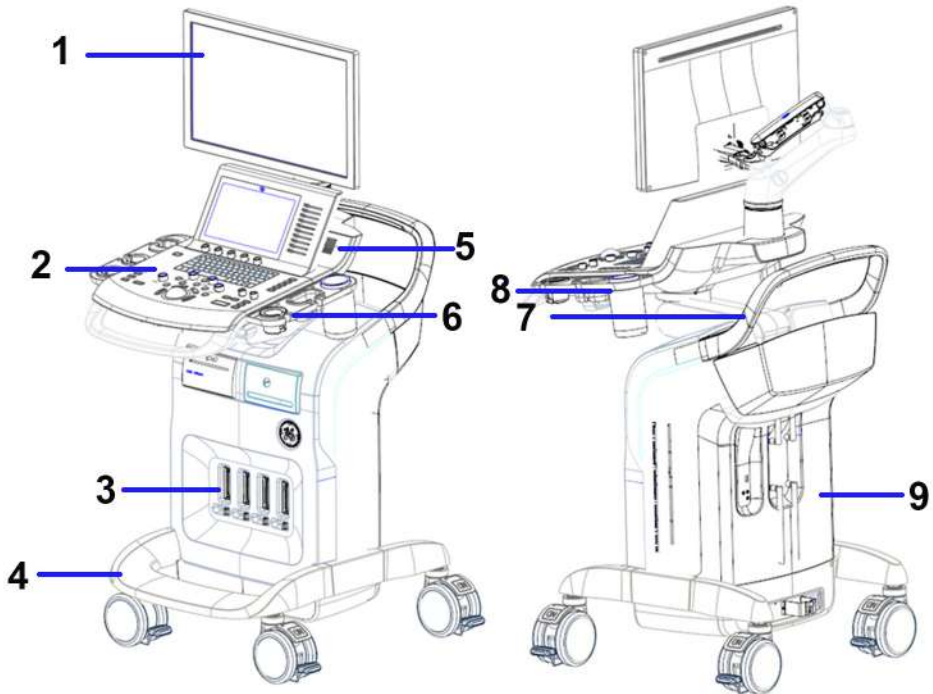


Figure 8-1. System Overview 1

- | | |
|----------------------|--|
| 1. Monitor Assy | 6. Probe holder |
| 2. Keyboard Assy | 7. Rear Handle |
| 3. Body Assy | 8. Gel holder |
| 4. Base Assy | 9. Body Top Cover Assy for Versana Premier |
| 5. KBD Speaker Cover | |



8-3-3 Overview of Versana Premier(continued)

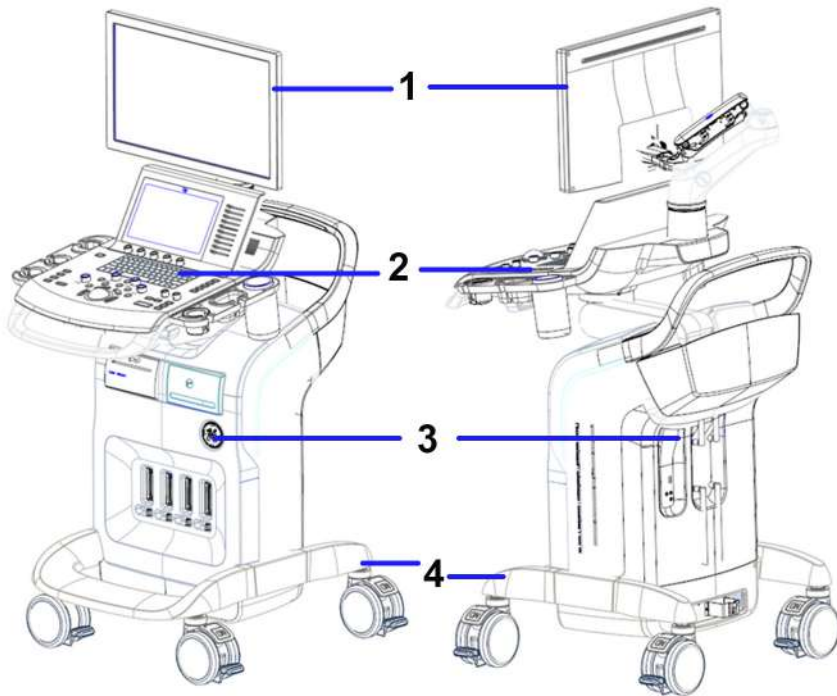


Figure 8-2. System Overview 2

1. Monitor Assy
2. Keyboard Assy
3. Body Assy
4. Base Assy

8-3-4 Part Disassembly List

Table 8-2: Monitor Assy Disassembly List

Part Description	Page Number
Monitor Assy	8-12
LCD cover kit	8-17

Table 8-3: Keyboard Assy Disassembly List

Part Description	Page Number
Fixed Arm with Hinge Kits	8-23
Ergotron Flexible Arm Kits	8-27
KBD Top Assy	8-31
AN Key with Film	8-34
AN Key Film	8-38
Trackball Assy	8-40
KBD PWA	8-43
KBD Top Cover Assy	8-46
KBD Speaker Cover	8-48
Speaker Assy	8-51
Touch Panel Assy	8-54
TGC PWA	8-60
Menu PWA	8-63
Touch Panel with Front Cover Assy	8-65
Probe and Gel Holder (CRU)	8-68
Gel Warmer Assy	8-71
Up down cover kit	8-74
Up down assy	8-76
Keycap kit	8-83
Keycap CRU kit	8-84
Front Handle	8-86
Cable hook	8-88
LOGO Kit	8-90



Table 8-4: Body Assy Disassembly List

Part Description	Page Number
Body Right and Left Cover Kit (CRU)	8-94
Air Filter (CRU)	8-97
Body 4PP/3PP Front Cover	8-99
Body Cover Kit	8-102
Rear Handle	8-107
4D Assy	8-109
3PP/4PP Relay (PIB) Assy	8-111
Probe Connect Lock Button Kit	8-116
CWD Assy (Option)	8-118
MST PWA Assy	8-121
CWI PWA	8-126
Fan Assy	8-139
Charger Assy	8-142
Battery	8-145
Docking PWA Assy	8-147
Hard Disk Drive	8-150

Table 8-5: Base Assy Disassembly List

Part Description	Page Number
Base Cover Kit	8-153
Caster Kit	8-155
Power Box ACDC Assy	8-157
Power Box FAN Cable Assy	8-160
Base CHASSIS	8-163

Table 8-6: Cable Kits Disassembly List

Part Description	Page Number
Docking Cable kit	8-166
LCD cable kit	8-174
Touch panel cable kits	8-176
Option cable kit	8-180



Table 8-7: Small Cover Kit List

Part Description	Page Number
Small Cover Kit	8-188



8-4 Monitor Assy

Table 8-8: Monitor Assy Disassembly List

Part Description	Page Number
Monitor Assy	8-12
LCD cover kit	8-17

8-4-1 Monitor Assy

Purpose: This is a description on how to remove and replace the Monitor Assy.

8-4-1-1 Tools

- Common Phillips screwdrivers
- 4mm inner Hexangular Set

8-4-1-2 Preparation

- Shut down the system and disconnect the power cord.

8-4-1-3 Needed Manpower

- 1 person, 10 minutes + travel

8-4-1 Monitor Assy(continued)

8-4-1-4 Removal Procedure

Table 8-9: Removal Procedure for Monitor Assy


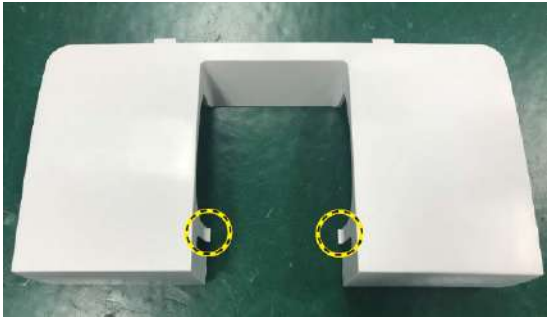

Step	Description	Corresponding Graphic
1.	<p>Use two hands to remove Monitor cable cover.</p> <p><i>Note: Before removing the LCD, lock the flexible arm and lower down the operation panel first.</i></p>	
	<p>Use two thumbs to press the lock while you remove the Monitor cable cover.</p>	
2.	<p>Unscrew 2 screws.</p>	



Table 8-9: Removal Procedure for Monitor Assy

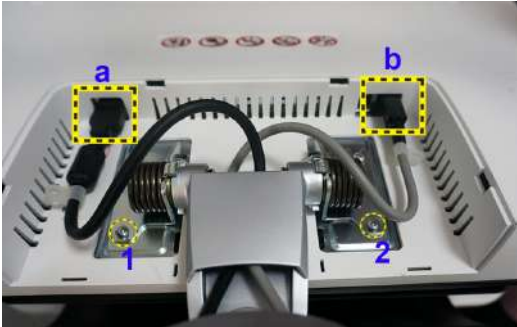




Step	Description	Corresponding Graphic
3.	Disconnect the HDMI cable (a) and monitor power cable (b). Unscrew 2 screws.	
4.	Loose the two screws.	
5.	With two hands hold the monitor, remove it towards the vertically up direction.	



Table 8-9: Removal Procedure for Monitor Assy

Step	Description	Corresponding Graphic
6.	Unscrew the two screws from the monitor.	
	Monitor Assy.	



8-4-1-5 Mounting Procedure

Install the new parts in the reverse order of removal.

NOTE: When mounting the monitor hinge cover, make sure insert the HDMI cable and monitor power cable into the correct place.



Figure 8-3. Cable Location

8-4-1-6 Functionality checks

Perform the checks listed in [‘Check Monitor Test Pattern’](#) on [page 8-223](#).

8-4-2 LCD cover kit

Purpose: This is a description on how to remove and replace the LCD cover kit.

8-4-2-1 Tools

- Common Phillips screwdrivers

8-4-2-2 Preparation

- Shut down the system and disconnect the power cord.

8-4-2-3 Needed Manpower

- 1 person, 10 minute+travel

8-4-2-4 Removal Procedure

Table 8-10: Removal Procedure for Monitor Front Cover




No.	Steps	Corresponding Graphic
1.	Remove the Monitor Assy, refer to 8-4-1 'Monitor Assy' on page 8-12.	
2.	Use both hands to pry the Monitor Front Cover for all of the 4 sides.	



Table 8-10: Removal Procedure for Monitor Front Cover

No.	Steps	Corresponding Graphic
3.	Remove the Monitor Front Cover.	
	Monitor Front Cover	



8-4-2-5 Removal Procedure

Table 8-11: Removal Procedure for Monitor Back Cover





No.	Steps	Corresponding Graphic
1.	Remove the Monitor Assy, refer to 8-4-1 'Monitor Assy' on page 8-12.	
2.	Remove the Monitor Front Cover, refer to 8-4-2 'LCD cover kit' on page 8-17.	
3.	Unscrew 8 screws.	
4.	Unscrew 4 screws at each side of LCD monitor.	





Table 8-11: Removal Procedure for Monitor Back Cover

No.	Steps	Corresponding Graphic
5.	Separate the LCD monitor with monitor backcover.	
	Monitor Back Cover	



8-4-2-6 Removal Procedure

Table 8-12: Removal Procedure for Small Cover Kit

No.	Steps	Corresponding Graphic
1.	Use two hands to remove Monitor Hinge Cover. <i>Note: Before removing the LCD, lock the flexible arm first.</i>	
	Cable Cover	

8-4-2-7 Mounting Procedure

1. Install the new parts in the reverse order of removal.



8-5 Keyboard Assy

Table 8-13: Keyboard Assy Disassembly List

Part Description	Page Number
Fixed Arm with Hinge Kits	8-23
Ergotron Flexible Arm Kits	8-27
KBD Top Assy	8-31
AN Key with Film	8-34
Trackball Assy	8-40
KBD PWA	8-43
KBD Top Cover Assy	8-46
KBD Speaker Cover	8-48
Speaker Assy	8-51
Touch Panel Assy	8-54
TGC PWA	8-60
Menu PWA	8-63
Touch Panel with Front Cover Assy	8-65
Probe and Gel Holder (CRU)	8-68
Gel Warmer Assy	8-71
Up down assy	8-76



8-5-1 Fixed Arm with Hinge Kits

Purpose: This is a description on how to remove and replace the Fixed Arm with Hinge Kits.

8-5-1-1 Tools

- Common Phillips screwdrivers
- 5mm Inner Hexangular Set

8-5-1-2 Preparation

- Shut down the system and disconnect the power cord.

8-5-1-3 Needed Manpower

- 1 person, 15 minutes + travel



8-5-1-4 Removal Procedure

Table 8-14: Removal Procedure for Fixed Arm with Hinge Kits




No.	Steps	Corresponding Graphic
1.	Remove the Monitor Assy, refer to 8-4-1 'Monitor Assy' on page 8-12.	
2.	Unscrew the 2 screws.	
3.	Remove the arm back cover.	
4.	Unscrew the 2 screws and then remove the arm front cover.	



Table 8-14: Removal Procedure for Fixed Arm with Hinge Kits







No.	Steps	Corresponding Graphic
5.	Unscrew the 1 screw.	
6.	Remove the arm cable cover.	
7.	Disconnect the 2 connectors.	



Table 8-14: Removal Procedure for Fixed Arm with Hinge Kits

No.	Steps	Corresponding Graphic
8.	With one hand hold the Arm Support, unscrew the 4 screws that fixed arm.	
9.	Take out the cables from the arm.	
	Fixed Arm with Hinge Kits	

8-5-1-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.

8-5-1-6 Functionality checks

Perform the checks listed in [‘Check Arm Support’](#) on [page 8-223](#).

8-5-2 Ergotron Flexible Arm Kits

Purpose: This is a description on how to remove and replace the Flexible Arm Kits.

8-5-2-1 Tools

- Common Phillips screwdrivers
- 5mm Inner Hexangular Set

8-5-2-2 Preparation

- Shut down the system and disconnect the power cord.

8-5-2-3 Needed Manpower

- 1 person, 15 minutes + travel



8-5-2-4 Removal Procedure

Table 8-15: Removal Procedure for Ergotron Flexible Arm Kits



No.	Steps	Corresponding Graphic
1.	Remove the Monitor Assy, refer to 8-4-1 'Monitor Assy' on page 8-12.	
2.	Remove the arm front cover and back cover, refer to step 2~4 for 8-5-1 'Fixed Arm with Hinge Kits' on page 8-23.	
3.	Unscrew the 1 screw and remove the speaker back cover.	
4.	Disconnect the 2 connectors.	



Table 8-15: Removal Procedure for Ergotron Flexible Arm Kits





No.	Steps	Corresponding Graphic
5.	Unscrew the 1 screw.	
6.	Lift the arm from arm support and take out the cable from flexible arm.	
7.	With one hand hold the Arm Support, unscrew the 4 screws that fixed arm.	



Table 8-15: Removal Procedure for Ergotron Flexible Arm Kits

No.	Steps	Corresponding Graphic
8.	Separate the cable from flexible arm support.	
	Fixed Arm with Hinge Kits	

8-5-2-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.

8-5-2-6 Functionality checks

Perform the checks listed in [‘Check Arm Support’](#) on [page 8-223](#).

8-5-3 KBD Top Assy

Purpose: This is a description on how to remove and replace the KBD Top Cover Assy.

8-5-3-1 Tools

- Common Phillips screwdrivers

8-5-3-2 Preparation

- Shut down the system and disconnect the power cord.

8-5-3-3 Needed Manpower




- 1 person, 10 minutes + travel



8-5-3 KBD Top Assy(continued)

8-5-3-4 Removal Procedure

Table 8-16: Removal Procedure for KBD Top Assy

No.	Steps	Corresponding Graphic
1.	Unscrew 7 screws on the bottom of the KBD and then lift the KBD Top Assy.	
2.	Unscrew 1 screw to disconnect the AN Keyboard, and disconnect the 3 connectors to remove the KBD Top Assy.	
	KBD Top Assy.	

8-5-3-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.

NOTE: For the detailed Keyboard Board Overview of the Versana Premier system, refer to [Figure 5-6](#) on page 5-10.

8-5-3-6 Functionality checks

Perform the checks listed in 'Check KBD Top Assy' on [page 8-224](#).



8-5-4 AN Key with Film

Purpose: This is a description on how to remove and replace the AN Keyboard with film.

8-5-4-1 Tools

- Common Phillips screwdrivers

8-5-4-2 Preparation

- Shut down the system and disconnect the power cord.

8-5-4-3 Needed Manpower

- 1 person, 3 minutes + travel

8-5-4 AN Key with Film(continued)

8-5-4-4 Removal Procedure

Table 8-17: Removal Procedure for AN Key with Film






No.	Steps	Corresponding Graphic
1.	Remove the AN Key Film.	
2.	Use a minus screwdriver to pry the 4 joints fixed the AN keyboard.	
3.	Use the finger to lift up the corner of AN keyboard and then separate the AN key with control panel.	



Table 8-17: Removal Procedure for AN Key with Film

No.	Steps	Corresponding Graphic
4.	Unscrew 1 screw on the AN Key, and disconnect the 2 connectors, to remove the AN Keyboard.	
	AN Keyboard and film.	



8-5-4-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.

NOTE: *When mounting the AN Keyboard, make sure align the four joints to the correct place.*



Figure 8-4. Install AN Keyboard

8-5-4-6 Functionality checks

Perform the checks listed in ['Check AN Keyboard'](#) on [page 8-224](#).

8-5-5 AN Key Film

Purpose: This is a description on how to remove and replace the AN Key film.

8-5-5-1 Tools

- No need.

8-5-5-2 Preparation

- Shut down the system and disconnect the power cord.


8-5-5-3 Needed Manpower

- 1 person, 3 minutes + travel

8-5-5 AN Key Film(continued)



8-5-5-4 Removal Procedure

Table 8-18: Removal Procedure for AN Key Film

No.	Steps	Corresponding Graphic
1.	Use the finger to lift up the corner of AN keyboard and then separate the AN key with control panel.	
	AN Key Film.	

8-5-5-5 Mounting Procedure

Table 8-19: Mounting Procedure for AN Key Film

No.	Steps	Corresponding Graphic
1.	Remove all the release paper from the AN key film. <i>NOTE: Wipe off any oil or dust from the AN Key with a cleaner or cotton swab.</i>	
2.	Align the film to the AN Key and attach it.	



8-5-6 Trackball Assy

Purpose: This is a description on how to remove and replace the Trackball.

8-5-6-1 Tools

- Common Phillips screwdrivers

8-5-6-2 Preparation

- Shut down the system and disconnect the power cord.


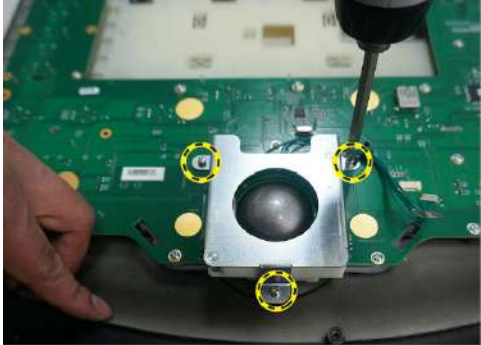

8-5-6-3 Needed Manpower

- 1 person, 15 minutes + travel

8-5-6 Trackball Assy(continued)

8-5-6-4 Removal Procedure

Table 8-20: Removal Procedure for Trackball

No.	Steps	Corresponding Graphic
1.	Remove the KBD Top Assy, refer to 8-5-3 'KBD Top Assy' on page 8-31.	
2.	Disconnect 1 cable.	
3.	Unscrew 3 screws and then remove the trackball.	
	Trackball	



8-5-6-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.

8-5-6-6 Functionality checks

Perform the checks listed in ['Check Trackball'](#) on *page 8-224*.

8-5-7 KBD PWA

Purpose: This is a description on how to remove and replace the KBD PWA. For the block diagram of the Keyboard Board, see [5-2-8 'Keyboard Board'](#) on [page 5-10](#).

8-5-7-1 Tools

- Common Phillips screwdrivers

8-5-7-2 Preparation

- Shut down the system and disconnect the power cord.

8-5-7-3 Needed Manpower

- 1 person, 15 minutes + travel





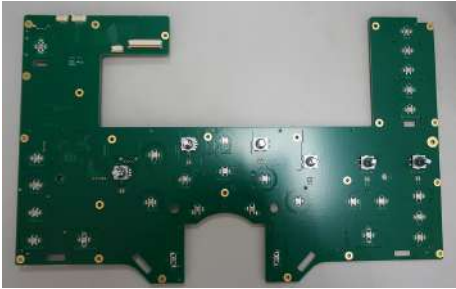
8-5-7-4 Removal Procedure

Table 8-21: Removal Procedure for KBD PWA

No.	Steps	Corresponding Graphic
1.	Remove the KBD Top Assy, refer to 8-5-3 'KBD Top Assy' on page 8-31.	
2.	Remove 4 keycaps and 6 knobs from the KBD top cover assy.	
3.	Remove the AN Keyboard, refer to 8-5-4 'AN Key with Film' on page 8-34.	
4.	Unscrew 23 screws.	
5.	Remove the Trackball with cable, refer to 8-5-6 'Trackball Assy' on page 8-40.	



Table 8-21: Removal Procedure for KBD PWA

No.	Steps	Corresponding Graphic
6.	Remove the KBD PWA with key rubber.	
7.	Remove all the key caps with rubber from the KBD PWA.	
	KBD PWA.	

8-5-7-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.

NOTE: For a detailed KBD PWA overview of Versana Premier system, refer to [Figure 5-6 on page 5-10](#).

8-5-7-6 Functionality checks

Perform the checks listed in 'Check Keyboard PWA' on [page 8-224](#).



8-5-8 KBD Top Cover Assy

Purpose: This is a description on how to remove and replace the KBD Top Cover Assy.

8-5-8-1 Tools

- Common Phillips screwdrivers

8-5-8-2 Preparation

- Shut down the system and disconnect the power cord.


8-5-8-3 Needed Manpower

- 1 person, 15 minutes + travel

8-5-8 KBD Top Cover Assy(continued)

8-5-8-4 Removal Procedure

Table 8-22: Removal Procedure for KBD Top Cover Assy

No.	Steps	Corresponding Graphic
1.	Remove the KBD Top Assy, refer to 8-5-3 'KBD Top Assy' on page 8-31.	
2.	Remove the AN Keyboard, refer to 8-5-4 'AN Key with Film' on page 8-34.	
3.	Remove the Trackball with cable, refer to 8-5-6 'Trackball Assy' on page 8-40.	
4.	Remove the KBD Main PWA, refer to 8-5-7 'KBD PWA' on page 8-43. KBD Top Cover Assy	

8-5-8-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.



8-5-9 KBD Speaker Cover

Purpose: This is a description on how to remove and replace the KBD Speaker Cover.

8-5-9-1 Tools

- Common Phillips screwdrivers

8-5-9-2 Preparation

- Shut down the system and disconnect the power cord.

8-5-9-3 Needed Manpower

- 1 person, 10 minutes + travel

8-5-9 KBD Speaker Cover(continued)

8-5-9-4 Removal Procedure

Table 8-23: Removal Procedure for KBD Speaker Cover





No.	Steps	Corresponding Graphic
1.	Remove the KBD Top Assy, refer to 8-5-3 'KBD Top Assy' on page 8-31.	
2.	Remove the arm back cover.	
3.	Unscrew the 2 screws and then remove the arm front cover.	
4.	Remove the touch panel assy, refer to 8-5-11 'Touch Panel Assy' on page 8-54.	



Table 8-23: Removal Procedure for KBD Speaker Cover

No.	Steps	Corresponding Graphic
5.	Unscrew 3 screws on the top of the KBD Speaker Cover.	
	KBD Speaker Cover.	

8-5-9-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.



8-5-10 Speaker Assy

Purpose: This is a description on how to remove and replace the Speaker assy.

8-5-10-1 Tools

- Common Phillips screwdrivers

8-5-10-2 Preparation

- Shut down the system and disconnect the power cord.

8-5-10-3 Needed Manpower

- 1 person, 10 minutes + travel



8-5-10 Speaker Assy(continued)

8-5-10-4 Removal Procedure

Table 8-24: Removal Procedure for Speaker Assy





No.	Steps	Corresponding Graphic
1.	Remove the KBD Top Assy, refer to 8-5-3 'KBD Top Assy' on page 8-31.	
2.	Remove the arm back cover.	
3.	Unscrew the 2 screws and then remove the arm front cover.	
4.	Remove the touch panel assy, refer to 8-5-11 'Touch Panel Assy' on page 8-54.	
5.	Remove the KBD Speaker Cover, refer to 8-5-9 'KBD Speaker Cover' on page 8-48.	

Table 8-24: Removal Procedure for Speaker Assy

No.	Steps	Corresponding Graphic
6.	Unscrew the 8 screws and disconnect the connector, remove the speaker towards the vertically up direction.	
7.	Speaker Assy	

8-5-10-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.

8-5-10-6 Functionality checks

Perform the checks listed in [‘Check Speaker Assy’](#) on [page 8-224](#).



8-5-11 Touch Panel Assy

Purpose: This is a description on how to remove and replace the Touch Panel Assy.

8-5-11-1 Tools

- Common Phillips screwdrivers

8-5-11-2 Preparation

- Shut down the system and disconnect the power cord.

8-5-11-3 Needed Manpower

- 1 person, 10 minutes + travel

8-5-11 Touch Panel Assy(continued)

8-5-11-4 Removal Procedure

Table 8-25: Removal Procedure for Touch Panel Assy




No.	Steps	Corresponding Graphic
1.	<p>Unscrew 4 screws.</p> <p><i>NOTE: Please lower down and rotate the KBD to the side to make it easier for unscrewing the screws.</i></p>	 <p>The top photograph shows the underside of the touch panel assembly. Four screws are highlighted with yellow dashed circles. The bottom photograph shows the touch panel assembly mounted on the machine's arm. A yellow curved arrow indicates that the assembly should be rotated downwards and to the side.</p>



Table 8-25: Removal Procedure for Touch Panel Assy

No.	Steps	Corresponding Graphic
2.	Disconnect the DP Cable from touch panel assy.	
	Touch Panel	

8-5-11-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.

8-5-11-6 Functionality checks

Perform the checks listed in [‘Check Touch Panel Assy’](#) on [page 8-224](#).



8-5-12 Touch Panel bracket

Purpose: This is a description on how to remove and replace the Touch Panel bracket.

8-5-12-1 Tools

- Common Phillips screwdrivers

8-5-12-2 Preparation

- Shut down the system and disconnect the power cord.

8-5-12-3 Needed Manpower

- 1 person, 10 minutes + travel



8-5-12 Touch Panel bracket(continued)

8-5-12-4 Removal Procedure

Table 8-26: Removal Procedure for Touch Panel bracket



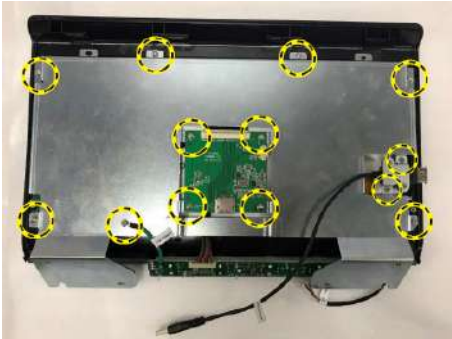

No.	Steps	Corresponding Graphic
1.	Remove the Touch Panel Assy, refer to 8-5-11 'Touch Panel Assy' on page 8-54 .	
2.	Remove 10 keycaps and 5 knobs from the KBD top cover assy.	
3.	Unscrew 2 screws, separate the Touch panel back cover with touch panel assy.	
4.	Unscrew 13 screws to remove the touch panel bracket.	

Table 8-26: Removal Procedure for Touch Panel bracket

No.	Steps	Corresponding Graphic
5.	Touch panel bracket.	

8-5-12-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.



8-5-13 TGC PWA

Purpose: This is a description on how to remove and replace the TGC PWA.

8-5-13-1 Tools

- Common Phillips screwdrivers

8-5-13-2 Preparation

- Shut down the system and disconnect the power cord.

8-5-13-3 Needed Manpower

- 1 person, 10 minutes + travel

8-5-13 TGC PWA(continued)

8-5-13-4 Removal Procedure

Table 8-27: Removal Procedure for TGC PWA




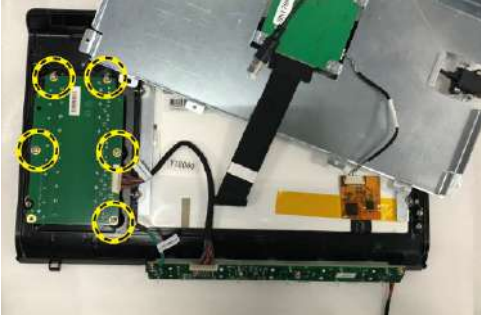


No.	Steps	Corresponding Graphic
1.	Remove the Touch Panel Assy, refer to 8-5-11 'Touch Panel Assy' on page 8-54.	
2.	Remove 10 keycaps and 5 knobs from the KBD top cover Assy.	
3.	Unscrew 2 screws, separate the Touch panel back cover with touch panel Assy.	
4.	Unscrew 7 screws, flip the metal bracket.	



Table 8-27: Removal Procedure for TGC PWA

No.	Steps	Corresponding Graphic
5.	Unscrew 5 screws.	
6.	Disconnect the cable to remove the TGC PWA.	
	TGC PWA	

8-5-13-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.

8-5-13-6 Functionality checks

Perform the checks listed in [‘Check TGC PWA’](#) on [page 8-224](#).



8-5-14 Menu PWA

Purpose: This is a description on how to remove and replace the Menu PWA.

8-5-14-1 Tools

- Common Phillips screwdrivers

8-5-14-2 Preparation

- Shut down the system and disconnect the power cord.

8-5-14-3 Needed Manpower



- 1 person, 10 minutes + travel



8-5-14 Menu PWA(continued)

8-5-14-4 Removal Procedure

Table 8-28: Removal Procedure for TGC PWA

No.	Steps	Corresponding Graphic
1.	Remove the touch panel assy , refer to step 1~5 of 8-5-11 'Touch Panel Assy' on page 8-54.	
2.	Remove the touch panel metal bracket , refer to step 1~5 of 8-5-13 'TGC PWA' on page 8-60.	
3.	Unscrew 4 screws and then disconnect 1 connector.	
	SoftKBD PWA	

8-5-14-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.



8-5-15 Touch Panel with Front Cover Assy

Purpose: This is a description on how to remove and replace the Touch Panel with Front Cover Assy.

8-5-15-1 Tools

- Common Phillips screwdrivers

8-5-15-2 Preparation

- Shut down the system and disconnect the power cord.

8-5-15-3 Needed Manpower

- 1 person, 10 minutes + travel



8-5-15 Touch Panel with Front Cover Assy(continued)

8-5-15-4 Removal Procedure

Table 8-29: Removal Procedure for Touch Panel with Front Cover Assy

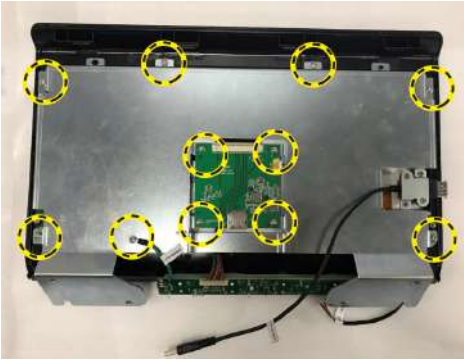
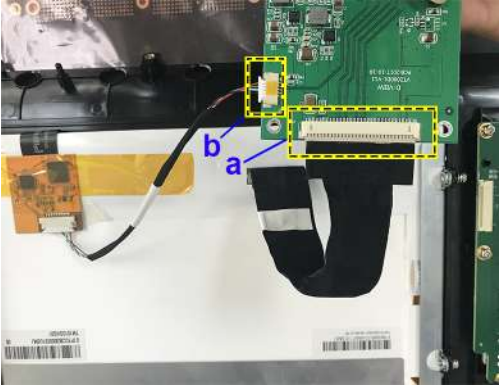

No.	Steps	Corresponding Graphic
1.	Remove the touch panel assy , refer to step 1~5 of 8-5-11 'Touch Panel Assy' on page 8-54.	
2.	Unscrew 11 screws and remove the metal bracket.	
3.	Disconnect the TP LVDS cable (a) and the TP USB cable (b).	
4.	Remove the TGC PWA, refer to 8-5-13 'TGC PWA' on page 8-60.	

Table 8-29: Removal Procedure for Touch Panel with Front Cover Assy

No.	Steps	Corresponding Graphic
5.	Remove the SoftKBD PWA, refer to 8-5-14 'Menu PWA' on page 8-63.	
	Touch Panel with Front Cover Assy	

8-5-15-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.



8-5-16 Probe and Gel Holder (CRU)

Purpose: This is a description on how to remove and replace the Probe and Gel Holder.

8-5-16-1 Tools

- No need.

8-5-16-2 Preparation


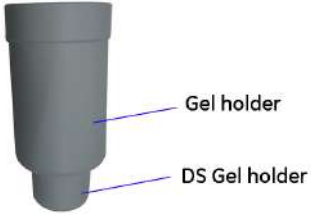
- Shut down the system and disconnect the power cord.

8-5-16-3 Needed Manpower

- 1 person, 3 minutes + travel

8-5-16-4 Removal Procedure

Table 8-30: Removal Procedure for gel holder

No.	Steps	Corresponding Graphic
1.	Pull out the Gel holder with hand.	
2.	<ul style="list-style-type: none"> • Gel holder. • DS gel holder. 	

8-5-16-5 Removal Procedure

Table 8-31: Removal Procedure for probe holder



No.	Steps	Corresponding Graphic
1.	Remove the probe holder.	



Table 8-31: Removal Procedure for probe holder

No.	Steps	Corresponding Graphic
2.	Probe holder.	

8-5-16-6 Mounting Procedure

1. Install the new parts in the reverse order of removal.

8-5-17 Gel Warmer Assy

Purpose: This is a description on how to remove and replace the Gel Warmer Assy.

8-5-17-1 Tools

- Common Phillips screwdrivers

8-5-17-2 Preparation

- Shut down the system and disconnect the power cord.

8-5-17-3 Needed Manpower

- 1 person, 3 minutes + travel



8-5-17-4 Removal Procedure

Table 8-32: Removal Procedure for Gel Warmer Assy





No.	Steps	Corresponding Graphic
1.	Spin the gel warmer top guide counterclockwise and remove from gel warmer.	
2.	Unscrew 2 screws.	
3.	Disconnect 1 connector.	



Table 8-32: Removal Procedure for Gel Warmer Assy

No.	Steps	Corresponding Graphic
	Gel Warmer Assy	

8-5-17-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.

NOTE: For the detail Gel Warmer overview of the Versana Premier system, refer to [Figure 5-9](#) on page 5-13.



8-5-18 Up down cover kit

Purpose: This is a description on how to remove and replace the Up down cover kit.

8-5-18-1 Tools

- No need

8-5-18-2 Preparation


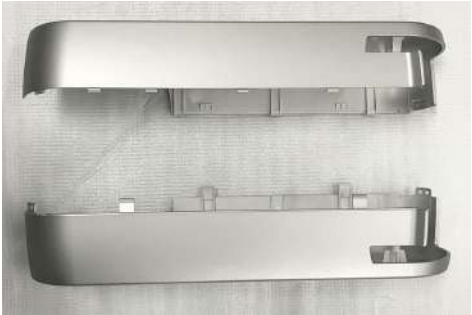
- No

8-5-18-3 Needed Manpower

- 1 person, 2 minutes + travel

8-5-18-4 Removal Procedure

Table 8-33: Removal Procedure for Up down cover kit

No.	Steps	Corresponding Graphic
1.	Remove the up down cover kit.	
	Up down cover kit.	

8-5-18-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.



8-5-19 Up down assy

Purpose: This is a description on how to remove and replace the up down assy.

8-5-19-1 Tools

- Common Phillips screwdrivers

8-5-19-2 Preparation

- Shut down the system and disconnect the power cord.

8-5-19-3 Needed Manpower

- 1 person, 30 minutes + travel

8-5-19-4 Removal Procedure

Table 8-34: Removal Procedure for Up Down Assy


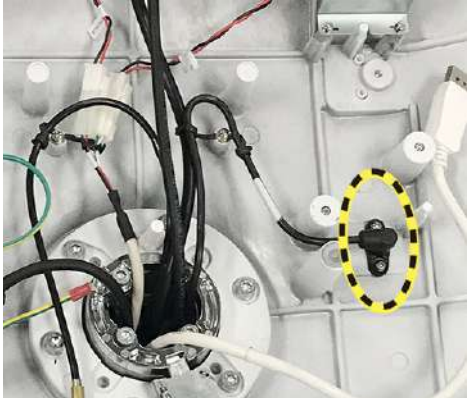
No.	Steps	Corresponding Graphic
1.	Remove the Monitor Assy, refer to 8-4-1 'Monitor Assy' on page 8-12.	
2.	Remove the fixed arm with hinge, refer to 8-5-1 'Fixed Arm with Hinge Kits' on page 8-23. or Remove the flexible arm kits, refer to 8-5-2 'Ergotron Flexible Arm Kits' on page 8-27.	
3.	Remove the KBD Top Assy, refer to 8-5-3 'KBD Top Assy' on page 8-31.	
4.	Remove the Up Down Cover.	
5.	Unscrew 2 screws to disconnect the gel warmer cable.	



Table 8-34: Removal Procedure for Up Down Assy

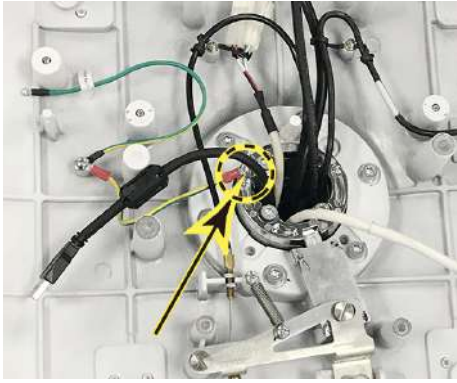

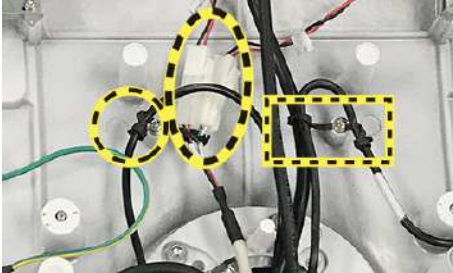
No.	Steps	Corresponding Graphic
6.	Unscrew 1 screw to disconnect the grounding cable.	
7.	Unscrew 2 screws to release the Control wire for UpDown.	
8.	Disconnect the speaker connector and the 2 cable clips to release the cables.	

Table 8-34: Removal Procedure for Up Down Assy

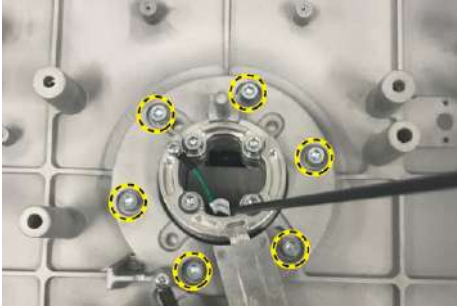





No.	Steps	Corresponding Graphic
9.	Unscrew 6 screws on the KBD Back Cover and remove it from the UpDown assy.	
10.	Remove the Body Right and Left Cover kit, refer to 8-6-1 'Body Right and Left Cover Kit (CRU)' on page 8-94.	
11.	Remove the Body 4PP/3PP Front Cover, refer to 8-6-3 'Body 4PP/3PP Front Cover' on page 8-99.	
12.	Remove the Body Cover kit, refer to 8-6-4 'Body Cover Kit' on page 8-102.	
13.	Unscrew 5 screws to remove the metal bracket.	
14.	Disconnect the connector from the printer.	



Table 8-34: Removal Procedure for Up Down Assy

No.	Steps	Corresponding Graphic
15.	Unscrew 6 screws to remove the up down assy.	
16.	Remove the Up down assy vertically from the system.	
		

8-5-19-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.



8-5-20 KBD release handle

Purpose: This is a description on how to remove and replace the KBD release handle.

8-5-20-1 Tools

- Common Phillips screwdrivers

8-5-20-2 Preparation

- Shut down the system and disconnect the power cord.

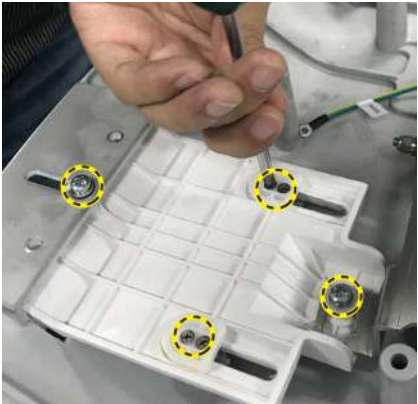

8-5-20-3 Needed Manpower

- 1 person, 30 minutes + travel



8-5-20-4 Removal Procedure

Table 8-35: Removal Procedure for KBD release handle

No.	Steps	Corresponding Graphic
1.	Remove the Monitor Assy, refer to 8-4-1 'Monitor Assy' on page 8-12.	
2.	Remove the fixed arm with hinge, refer to 8-5-1 'Fixed Arm with Hinge Kits' on page 8-23. or Remove the flexible arm kits, refer to 8-5-2 'Ergotron Flexible Arm Kits' on page 8-27.	
3.	Remove the KBD Top Assy, refer to 8-5-3 'KBD Top Assy' on page 8-31.	
4.	Unscrew 6 screws to remove the KBD release handle.	
5.	KBD Release Handle.	

8-5-20-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.



8-5-21 Keycap kit

Purpose: This is a description on how to remove and replace the Keycap kit.

8-5-21-1 Tools

- Common Phillips screwdrivers

8-5-21-2 Preparation


- Shut down the system and disconnect the power cord.

8-5-21-3 Needed Manpower

- 1 person, 3 minutes + travel

8-5-21-4 Removal Procedure

Table 8-36: Removal Procedure for Keycap kit

No.	Steps	Corresponding Graphic
1.	Remove the KBD Top Assy, refer to 8-5-3 'KBD Top Assy' on page 8-31.	
2.	Remove the AN Key, refer to 8-5-4 'AN Key with Film' on page 8-34.	
3.	Remove the KBD PWA, refer to 8-5-7 'KBD PWA' on page 8-43.	
	Keycap kit.	

8-5-21-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.



8-5-22 Keycap CRU kit

Purpose: This is a description on how to remove and replace the Keycap CRU kit.

8-5-22-1 Tools

- No need.

8-5-22-2 Preparation





- Shut down the system and disconnect the power cord.

8-5-22-3 Needed Manpower

- 1 person, 3 minutes + travel

8-5-22-4 Removal Procedure

Table 8-37: Removal Procedure for Keycap CRU kit

No.	Steps	Corresponding Graphic
1.	Remove TGC cap from the system.	
2.	Hold the knob assy by 2 fingers and pull it vertically to remove the knob from the system.	
3.	Hold the spring with 2 fingers and pull it vertically to remove the spring from the system. <i>NOTE: Ignore this step if the spring is removed with the knob.</i>	
		

8-5-22-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.



8-5-23 Front Handle

Purpose: This is a description on how to remove and replace the Front Handle.

8-5-23-1 Tools

- Common Phillips screwdrivers

8-5-23-2 Preparation



- Shut down the system and disconnect the power cord.

8-5-23-3 Needed Manpower

- 1 person, 3 minutes + travel

8-5-23-4 Removal Procedure

Table 8-38: Removal Procedure for Front handle

No.	Steps	Corresponding Graphic
1.	Remove the KBD Top Assy, refer to 8-5-3 'KBD Top Assy' on page 8-31.	
2.	Unscrew 4 screws.	
		

8-5-23-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.



8-5-24 Cable hook

Purpose: This is a description on how to remove and replace the Cable hook.

8-5-24-1 Tools

- Common Phillips screwdrivers

8-5-24-2 Preparation

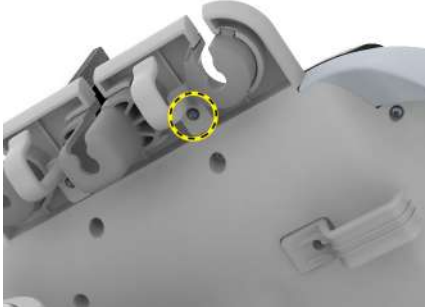

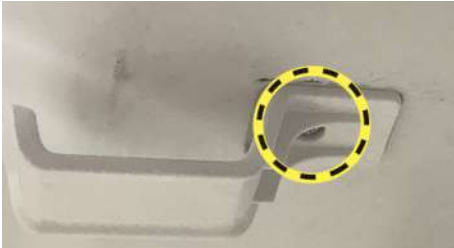

- No need

8-5-24-3 Needed Manpower

- 1 person, 3 minutes + travel

8-5-24-4 Removal Procedure

Table 8-39: Removal Procedure for Cable hook

No.	Steps	Corresponding Graphic
1.	Unscrew 2 screws to remove the probe cable hook.	
	Probe cable hooks.	
2.	Unscrew 1 screw to remove the cable hook from the sytem.	
	Cable hooks.	

8-5-24-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.



8-5-25 LOGO Kit

Purpose: This is a description on how to remove and replace the LOGO Kit.

8-5-25-1 Tools

- Common Phillips screwdrivers

8-5-25-2 Preparation

- Shut down the system and disconnect the power cord.

8-5-25-3 Needed Manpower

- 1 person, 3 minutes + travel



8-5-25-4 Removal Procedure

Table 8-40: Removal Procedure for LOGO Kit

No.	Steps	Corresponding Graphic
1.	Pry the Logo Kit and remove it from the system.	
	VA LOGO Kits,	

8-5-25-5 Mounting Procedure

Table 8-41: Mountin Procedure for LOGO Kit

No.	Steps	Corresponding Graphic
1.	Remove the 3M back tap from the LOGO.	
2.	Align the logo kit with the system logo kit location and install to the system.	



8-6 Body Assy

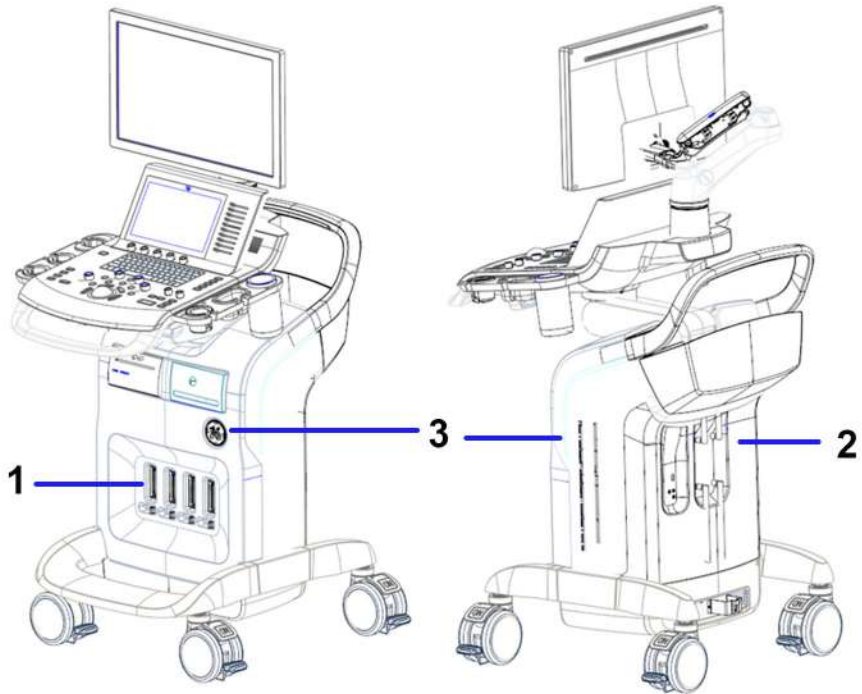


Figure 8-5. Body Assy Overview

1. 4PP Front body Cover
2. Body Top Cover Assy for Versana Premier
3. Body Cover Kit
4. Body Back Cover Assy



Table 8-42: Body Assy Disassembly List

Part Description	Page Number
Body Right and Left Cover Kit (CRU)	8-94
Air Filter (CRU)	8-97
Body 4PP/3PP Front Cover	8-99
Body Cover Kit	8-102
Rear Handle	8-107
4D Assy	8-109
3PP/4PP Relay (PIB) Assy	8-111
Probe Connect Lock Button Kit	8-116
CWD Assy (Option)	8-118
MST PWA Assy	8-121
CWI PWA	8-126
Fan Assy	8-139
Docking PWA Assy	8-147
Hard Disk Drive	8-150



8-6-1 Body Right and Left Cover Kit (CRU)

Purpose: This is a description on how to remove and replace the body right and left cover kit.

8-6-1-1 Tools

- Common Phillips screwdrivers

8-6-1-2 Preparation

- Shut down the system and disconnect the power cord.



8-6-1-3 Needed Manpower

- 1 person, 8 minutes + travel

8-6-1 Body Right and Left Cover Kit (CRU)(continued)

8-6-1-4 Removal Procedure




Table 8-43: Removal Procedure for body right and left cover kit

No.	Steps	Corresponding Graphic
1.	Remove the base chassis right cover.	
2.	Remove the body right cover Assy.	



Replacement Procedures

Table 8-43: Removal Procedure for body right and left cover kit

No.	Steps	Corresponding Graphic
3.	Remove the base chassis left cover.	
4.	Remove the body left cover Assy.	
	Body right and left cover kit	

8-6-1-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.



8-6-2 Air Filter (CRU)

Purpose: This is a description on how to remove and clean the Air Filter.

8-6-2-1 Tools

- No need.

8-6-2-2 Preparation

- Shut down the system and disconnect the power cord.

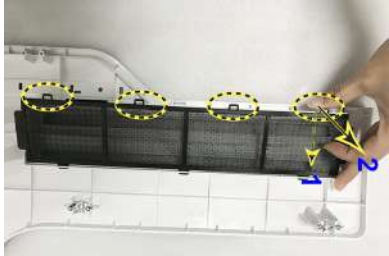

8-6-2-3 Needed Manpower

- 1 person, 8 minutes + travel



8-6-2-4 Removal Procedure

Table 8-44: Removal Procedure for Air Filter

No.	Steps	Corresponding Graphic
1.	Remove the body right and left cover kit, refer to 8-6-1 'Body Right and Left Cover Kit (CRU)' on page 8-94.	
2.	Remove the air filter from both sides.	
	Air Filter	

8-6-2-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.

NOTE: Please align the 3 Pins with the 3 holes on the body left cover during installation.

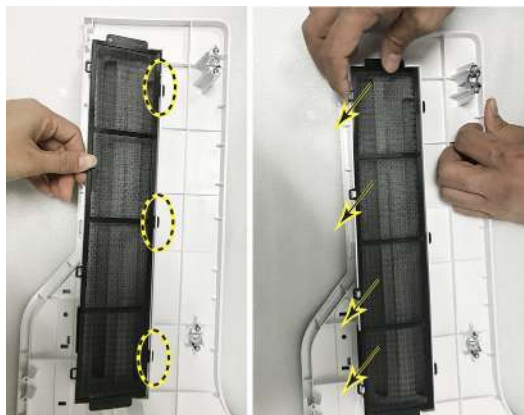


Figure 8-6. Install the Air Filter



8-6-3 Body 4PP/3PP Front Cover

Purpose: This is a description on how to remove and replace the body 4PP/3PP front cover.

8-6-3-1 Tools

- Common Phillips screwdrivers

8-6-3-2 Preparation

- Shut down the system and disconnect the power cord.

8-6-3-3 Needed Manpower

- 1 person, 5 minutes + travel



8-6-3 Body 4PP/3PP Front Cover(continued)

8-6-3-4 Removal Procedure

Table 8-45: Removal Procedure for body 4PP/3PP front cover

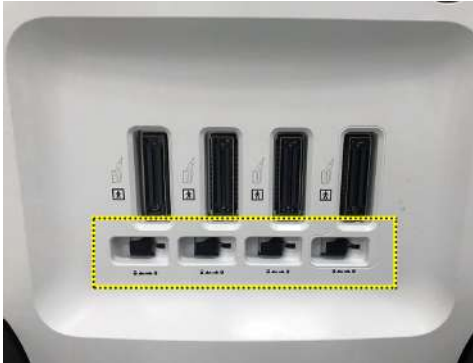




No.	Steps	Corresponding Graphic
1.	Remove the body left and right cover assy, refer to 8-6-1 'Body Right and Left Cover Kit (CRU)' on page 8-94 .	
2.	Ensure the probe release buttons are on unlocked position.	
3.	Unscrew the 1 screw from each side.	
4.	Remove the printer cover and ECG cover.	



Table 8-45: Removal Procedure for body 4PP/3PP front cover

No.	Steps	Corresponding Graphic
5.	Remove the body Front Cover.	
	4PP/3PP front cover	

8-6-3-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.



8-6-4 Body Cover Kit

Purpose: This is a description on how to remove and replace the body cover kit.

8-6-4-1 Tools

- Common Phillips screwdrivers

8-6-4-2 Preparation



- Shut down the system and disconnect the power cord.

8-6-4-3 Needed Manpower

- 1 person, 3 minutes + travel

8-6-4-4 Removal Procedure

Table 8-46: Removal Procedure for body back cover assy

No.	Steps	Corresponding Graphic
1.	Unscrew the 2 screws from each side.	
2.	Remove the body back cover.	



Replacement Procedures

Table 8-46: Removal Procedure for body back cover assy


No.	Steps	Corresponding Graphic
	body back cover assy	

Table 8-47: Removal Procedure for body top back cover assy



No.	Steps	Corresponding Graphic
1.	Unscrew the 1 screw from each side.	
2.	Remove 2 rubbers from the top back cover assy.	



Table 8-47: Removal Procedure for body top back cover assy



No.	Steps	Corresponding Graphic
3.	Remove the body top back cover assy.	
	Body top back cover assy.	

Table 8-48: Removal Procedure for body top cover assy

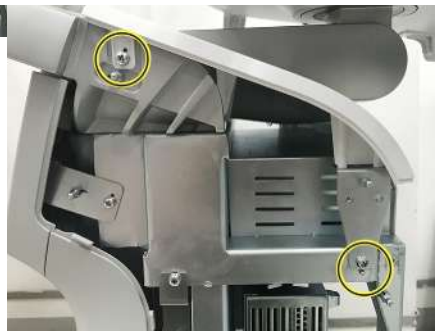
No.	Steps	Corresponding Graphic
1.	Unscrew the 2 screws from each side.	



Table 8-48: Removal Procedure for body top cover assy

No.	Steps	Corresponding Graphic
2.	Remove the body top cover assy.	
	body top cover assy.	

8-6-4-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.

8-6-4-6 Pasting Labels

After the body back cover is replaced, make sure to paste the rating plate, warning label and caution label on the new body back cover. For detailed location, refer to the removed body back cover.

NOTE: *If the new label is needed during the service activities, please click "Ask an Expert" to submit the case in the support central: http://supportcentral.ge.com/products/sup_products.asp?prod_id=44177.*



8-6-5 Rear Handle

Purpose: This is a description on how to remove and replace the rear handle.

8-6-5-1 Tools

- Common Phillips screwdrivers
- 5mm Inner Hexangular Set

8-6-5-2 Preparation

- Shut down the system and disconnect the power cord.

8-6-5-3 Needed Manpower



- 1 person, 10 minutes



8-6-5 Rear Handle(continued)

8-6-5-4 Removal Procedure

Table 8-49: Removal Procedure for Rear Handle

No.	Steps	Corresponding Graphic
1.	Remove the body left and right cover assy, body back cover assy, refer to 8-6-1 'Body Right and Left Cover Kit (CRU)' on page 8-94.	
2.	Remove the body 4PP/3PP front cover assy, refer to 8-6-3 'Body 4PP/3PP Front Cover' on page 8-99.	
3.	Remove the body cover kit, refer to 8-6-4 'Body Cover Kit' on page 8-102.	
4.	Unscrew the 4 screws.	
	Rear Handle	

8-6-5-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.



8-6-6 4D Assy

Purpose: This is a description on how to remove and replace the 4D Assy.

8-6-6-1 Tools

- Common Phillips screwdrivers

8-6-6-2 Preparation

- Shut down the system and disconnect the power cord.

8-6-6-3 Needed Manpower



- 1 person, 15 minutes + travel



8-6-6 4D Assy(continued)

8-6-6-4 Removal Procedure

Table 8-50: Removal Procedure for 2PP/3PP PWA Assy

No.	Steps	Corresponding Graphic
1.	Remove the body right and left cover, refer to 8-6-1 'Body Right and Left Cover Kit (CRU)' on page 8-94.	
2.	Remove the body 4PP/3PP front cover, refer to 8-6-3 'Body 4PP/3PP Front Cover' on page 8-99.	
3.	Unscrew the 4 screws and then remove the 4D assy.	
	4D Assy.	

8-6-6-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.

8-6-6-6 Functionality checks

Perform the checks listed in 'Check CWI PWA' on page 8-223.

8-6-7 3PP/4PP Relay (PIB) Assy

Purpose: This is a description on how to remove and replace the 3PP/4PP Relay (PIB) Assy.

8-6-7-1 Tools

- Common Phillips screwdrivers

8-6-7-2 Preparation

- Shut down the system and disconnect the power cord.

8-6-7-3 Needed Manpower

- 1 person, 15 minutes + travel



8-6-7 3PP/4PP Relay (PIB) Assy(continued)

8-6-7-4 Removal Procedure

Table 8-51: Removal Procedure for Sub One Box


No.	Steps	Corresponding Graphic
1.	Remove the body left and right cover assy, body back cover assy, refer to 8-6-1 'Body Right and Left Cover Kit (CRU)' on page 8-94.	
2.	Remove the body 4PP/3PP front cover assy, refer to 8-6-3 'Body 4PP/3PP Front Cover' on page 8-99.	
3.	Remove the body cover kit, refer to 8-6-4 'Body Cover Kit' on page 8-102.	
4.	Unscrew the 2 screws.	



Table 8-51: Removal Procedure for Sub One Box

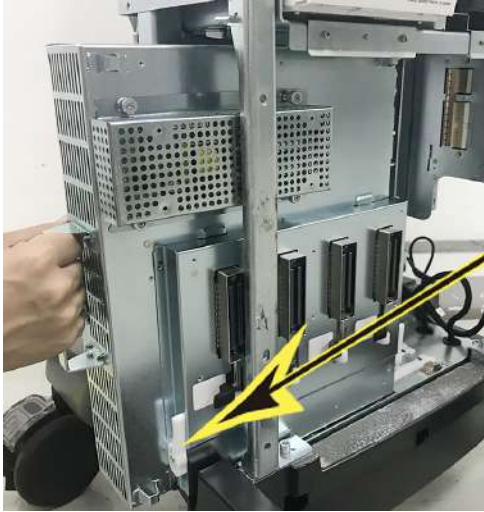

No.	Steps	Corresponding Graphic
5.	Remove the Sub One Box from the chassis.	
	Sub One Box	

Table 8-52: Removal Procedure for 3PP/4PP PWA Assy


No.	Steps	Corresponding Graphic
6.	Unscrew the 4 screws.	



Table 8-52: Removal Procedure for 3PP/4PP PWA Assy

No.	Steps	Corresponding Graphic
7.	Turn the knob till it is vertical, then lift it upwards.	
8.	Raise the 3PP/4PP PWA Assy a little, disconnect the 4D cable. <i>NOTE: The 3/4D cable is easily damaged, please pay attention on this step.</i>	
	3PP/4PP PWA Assy	



8-6-7-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.

NOTE: Align and position the 2 pins to the 2 holes.

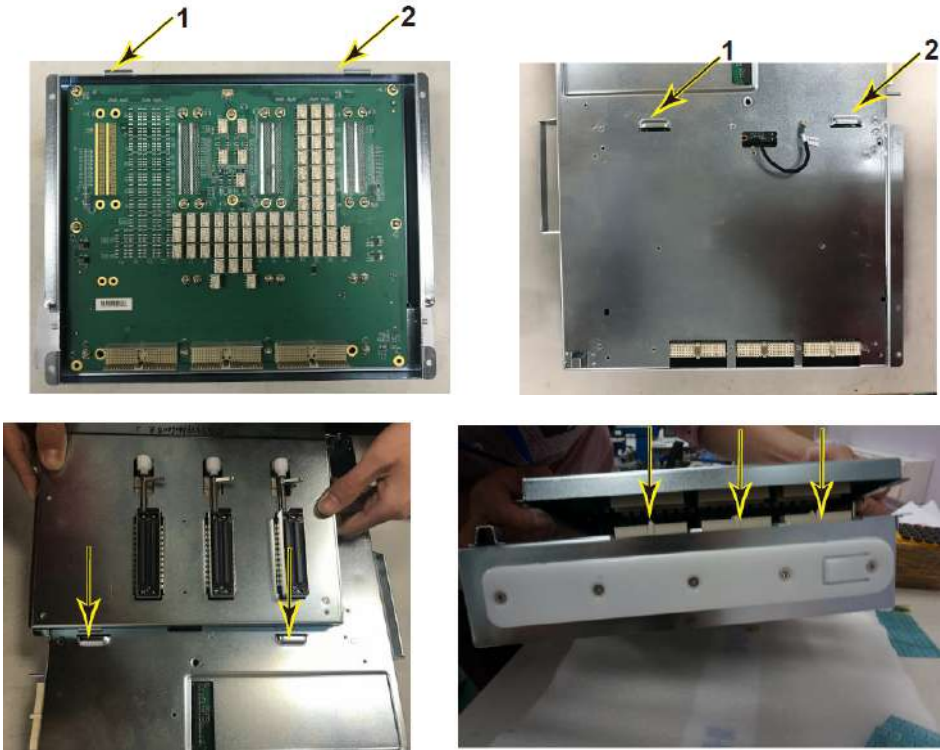


Figure 8-7. Install 3PP PWA

NOTE: For a detailed PIB Board overview of Versana Premier system, refer to [Figure 5-2-6](#) on [page 5-8](#).

8-6-7-6 Functionality checks

Perform the checks listed in 'Check Relay Assy' on [page 8-223](#).



8-6-8 Probe Connect Lock Button Kit

Purpose: This is a description on how to remove and replace the Probe connect lock button kit.

8-6-8-1 Tools

- Common Phillips screwdrivers

8-6-8-2 Preparation

- Shut down the system and disconnect the power cord.




8-6-8-3 Needed Manpower

- 1 person, 10 minutes + travel

8-6-8 Probe Connect Lock Button Kit(continued)

8-6-8-4 Removal Procedure

Table 8-53: Removal Procedure for Probe connect lock button kit

No.	Steps	Corresponding Graphic
1.	Remove the body 3PP/2PP front cover, refer to 8-6-3 'Body 4PP/3PP Front Cover' on page 8-99.	
2.	Slide the button to the locked position.	
3.	Use a small screwdriver to unscrew the screw.	
4.	Probe connect lock button kit	

8-6-8-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.



8-6-9 CWD Assy (Option)

Purpose: This is a description on how to remove and replace the CWD Assy.

8-6-9-1 Tools

- Common Phillips screwdrivers

8-6-9-2 Preparation

- Shut down the system and disconnect the power cord.

8-6-9-3 Needed Manpower

- 1 person, 15 minutes + travel

8-6-9-4 Removal Procedure

Table 8-54: Removal Procedure for CWD Assy

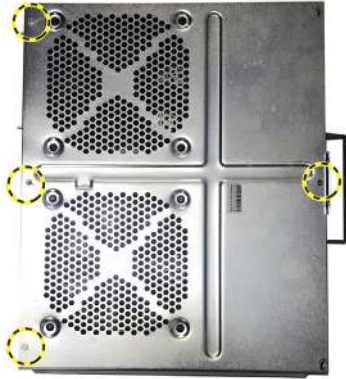
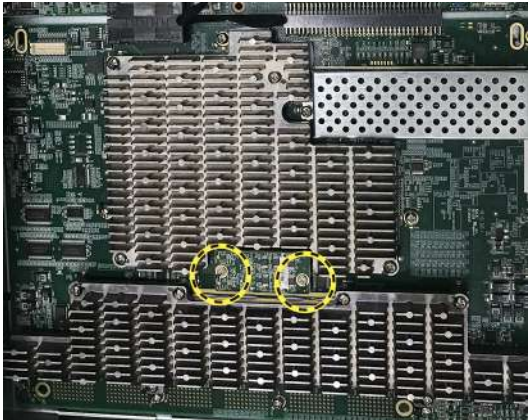

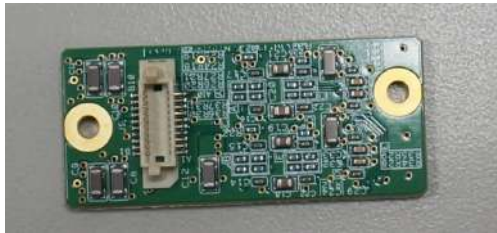
No.	Steps	Corresponding Graphic
1.	Remove the one box, refer to 8-6-7 '3PP/4PP Relay (PIB) Assy' on page 8-111.	
2.	Unscrew the 4 screws and then to remove the metal sheet.	
3.	Unscrew the 2 screws on CWD PWA.	



Table 8-54: Removal Procedure for CWD Assy

No.	Steps	Corresponding Graphic
4.	Remove the CWD assy carefully from the pin.	
5.	CWD PWA.	

8-6-9-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.

8-6-9-6 Functionality checks

Perform the checks listed in [‘Check CWD Assy’ on page 8-223](#).



8-6-10 MST PWA Assy

Purpose: This is a description on how to remove and replace the MST PWA Assy.

8-6-10-1 Tools

- Common Phillips screwdrivers

8-6-10-2 Preparation

- Shut down the system and disconnect the power cord.

8-6-10-3 Needed Manpower

- 1 person, 15 minutes + travel



8-6-10 MST PWA Assy(continued)

8-6-10-4 Removal Procedure

Table 8-55: Removal Procedure for MST PWA Assy

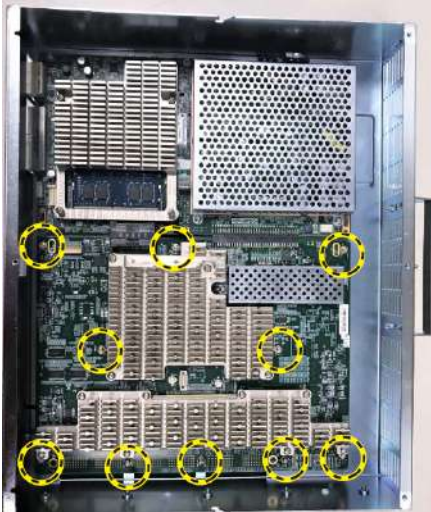
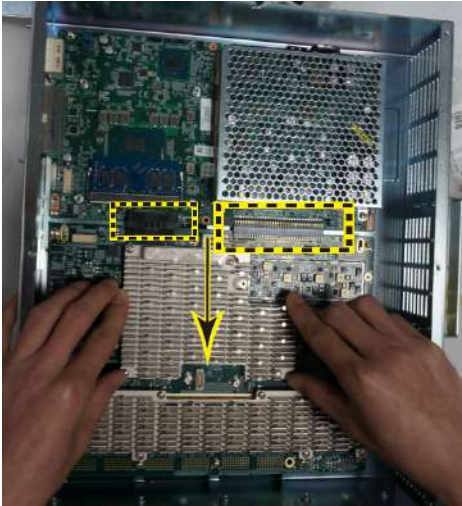
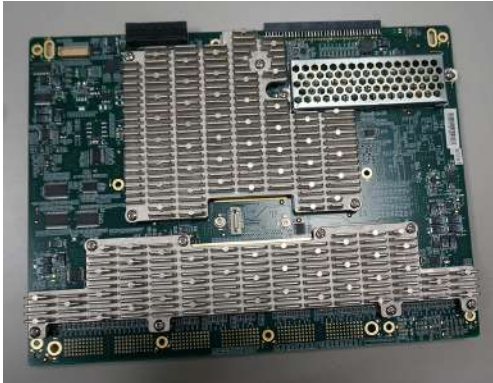
No.	Steps	Corresponding Graphic
1.	Remove the CWD assy, refer to 8-6-9 'CWD Assy (Option)' on page 8-118.	
2.	Unscrew 10 screws.	



Table 8-55: Removal Procedure for MST PWA Assy

No.	Steps	Corresponding Graphic
3.	Pull down the MST board and heatsink assy with two hands until the two connectors disconnected.	
	MST Board and Heatsink Assy.	



8-6-10-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.

NOTE: *Align and position the MST board to the 2 pins.*



Figure 8-8. Install MST PWA Assy (1)

NOTE: *Push the MST board towards the connectors until the two connectors connected.*

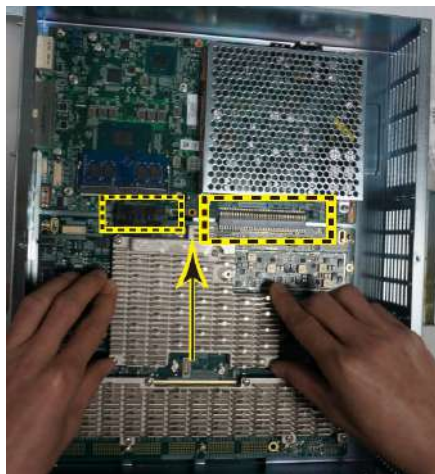


Figure 8-9. Install MST PWA Assy (2)

NOTE: *For a detailed MST PWA overview of the Versana Premier system, refer to [Figure 5-3](#) on [page 5-7](#).*



8-6-10-6 Functionality checks

Perform the checks listed in 'Check MST PWA Assy' on [page 8-223](#).

NOTE: For a detailed MST Board overview of Versana Premier system, refer to [Figure 5-3 on page 5-7](#).

8-6-10-7 Rewrite the Serial Number

After the MST Board is replaced, the serial number on the Harddisk will not match that on the VPD. When powering the system, the system will indicate to rewrite the serial number, refer to [7-7-3 'Rewrite the Serial Number' on page 7-100](#).



8-6-11 CWI PWA

Purpose: This is a description on how to remove and replace the CWI PWA.

8-6-11-1 Tools

- Common Phillips screwdrivers

8-6-11-2 Preparation

- Shut down the system and disconnect the power cord.

8-6-11-3 Needed Manpower

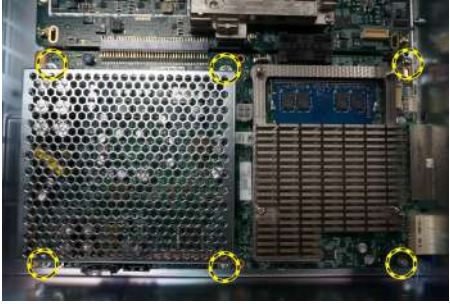
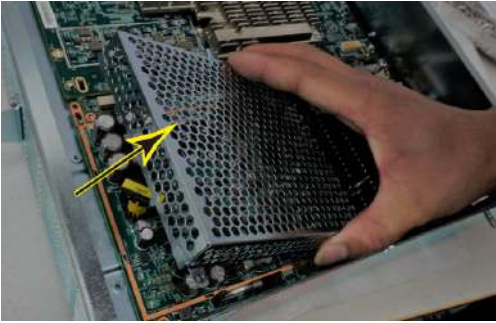

- 1 person, 20 minutes + travel



8-6-11 CWI PWA(continued)

8-6-11-4 Removal Procedure

Table 8-56: Removal Procedure for CWI PWA

No.	Steps	Corresponding Graphic
1.	Remove the 4D Box, refer to 8-6-6 '4D Assy' on page 8-109.	
2.	Disconnect the connector of CMOS battery and remove it from the metal bracket.	
3.	Unscrew 6 screws.	
4.	Remove the DCDC shielding cover and disconnect the connector from the CWI PWA, then take it out from one box.	
	CWI PWA	



8-6-11-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.

NOTE: *Align and position the CWI PWA with CMOS battery board to the 2 pins.*



Figure 8-10. Install CWI PWA with CMOS battery

NOTE: *For a detailed CWI PWA with CMOS battery of Versana Premier system, refer to [Figure 5-2](#) on [page 5-6](#).*

8-6-11-6 Functionality checks

Perform the checks listed in '[Check CWI PWA](#)' on [page 8-223](#).

NOTE: *For a detailed CWI PWA overview of Versana Premier system, refer to [Figure 5-2](#) on [page 5-6](#).*



8-6-11-7 Location of the debug button

The Debug Button on the CWI PWA and IODKG is used for powering on/off the system when operator panel may not be functioning. Pressing the debug button will allow you to bypass the operator panel turn on circuit.

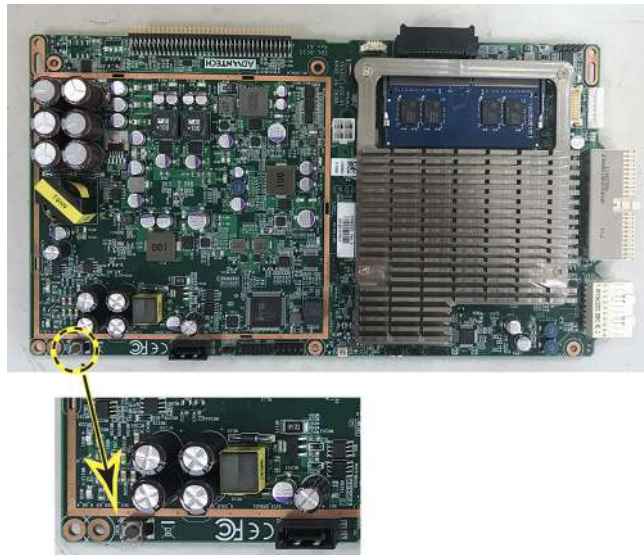


Figure 8-11. Debug Button on CWI PWA



Figure 8-12. Debug Button on IODKG

8-6-11-8 Location of the diagnostic LED

The 3 diagnostic LEDs on the CWI PWA are used for diagnostic. Refer to [Table 7-27: 'Hang-up black screen diagnostic table'](#) on [page 7-93](#).

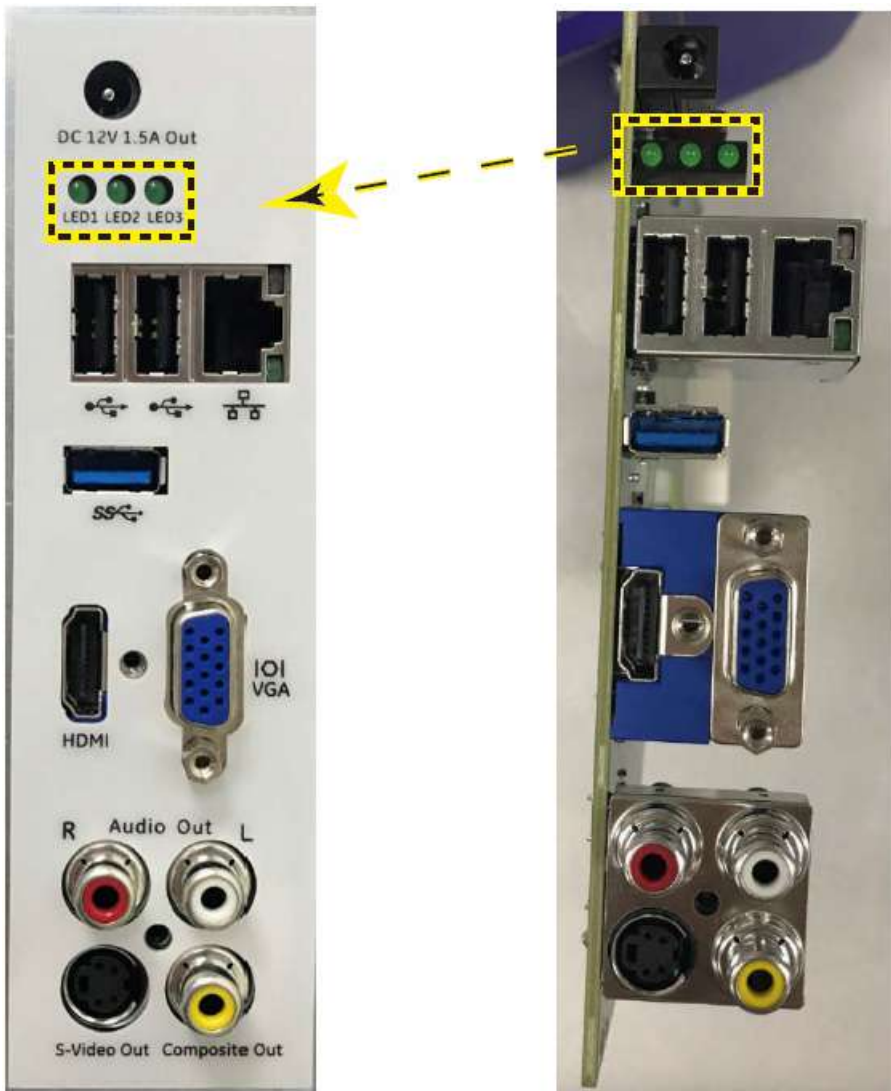


Figure 8-13. Diagnostic LED



8-6-11-9 Update the BIOS Time

NOTE: Please make sure the system BIOS time has been updated to the current time when rebooting the system after the CWI replacement.

1. Press **Power** button on the Control Panel to power on the system, press **DEL** on the control panel immediately.



Figure 8-14. Enter BIOS

2. Input the BIOS password **gerural** and login the BIOS.



Figure 8-15. Input Password



8-6-11-9 Update the BIOS Time(continued)

3. In the BIOS Main page, update the BIOS time to the current time.

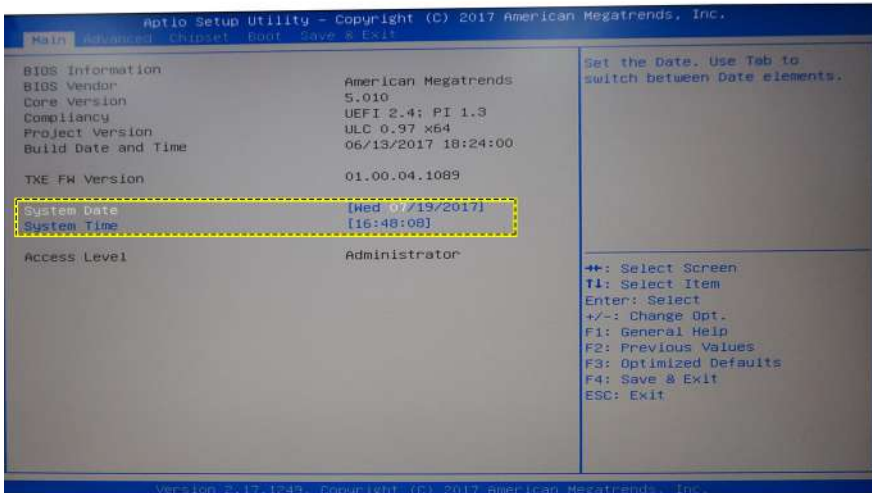


Figure 8-16. Update BIOS time

4. Press **F4** on the control panel and then select **Yes** to save and exit BIOS.

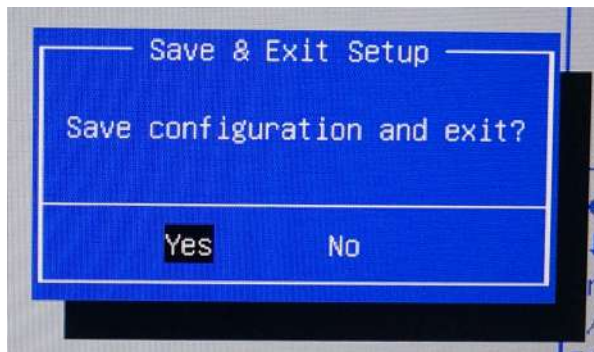


Figure 8-17. Exit BIOS



8-6-11-10 Restore Default System Setting

1. Press **Power on/off** button on the Control Panel to power on the system, press **DEL** on the control panel immediately.



Figure 8-18. Enter BIOS

2. Input the BIOS password **gerural** and login the BIOS.



Figure 8-19. Input Password



8-6-11-10 Restore Default System Setting(continued)

3. This is the default BIOS main page.



Figure 8-20. BIOS Main Page

4. Select **Save&Exit** tab to enter the save&exit page.

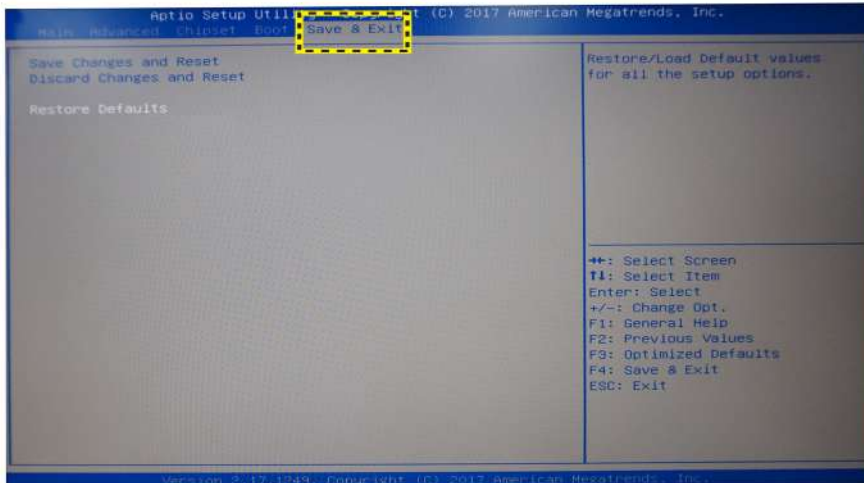


Figure 8-21. BIOS Save&Exit Page



8-6-11-10 Restore Default System Setting(continued)

5. Select **Restore Defaults** to load default values for all the setup options.

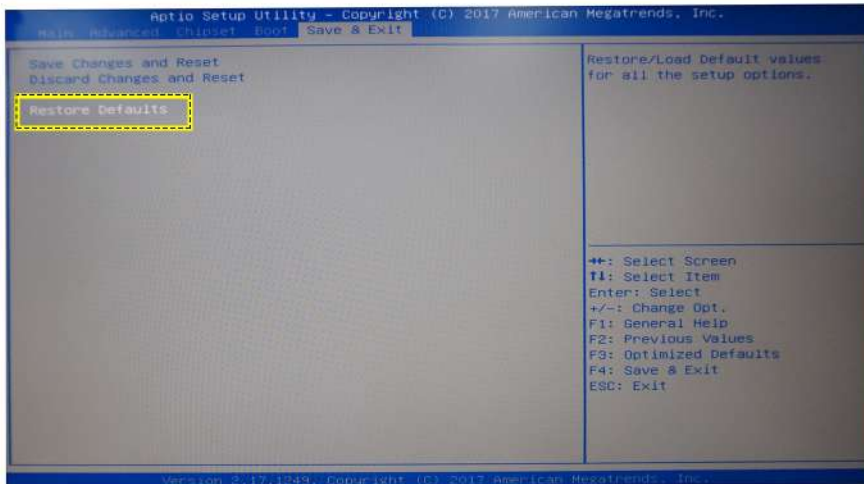


Figure 8-22. Restore defaults settings

6. Select **Yes** to continue.

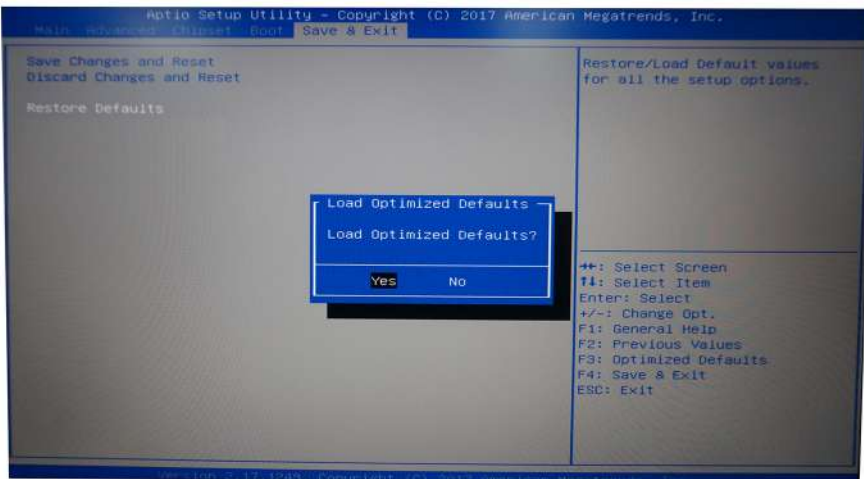


Figure 8-23. Loading Confirm



8-6-11-10 Restore Default System Setting(continued)

- 7. Select **Save Changes and Reset** tab to reset the system after saving the changes.

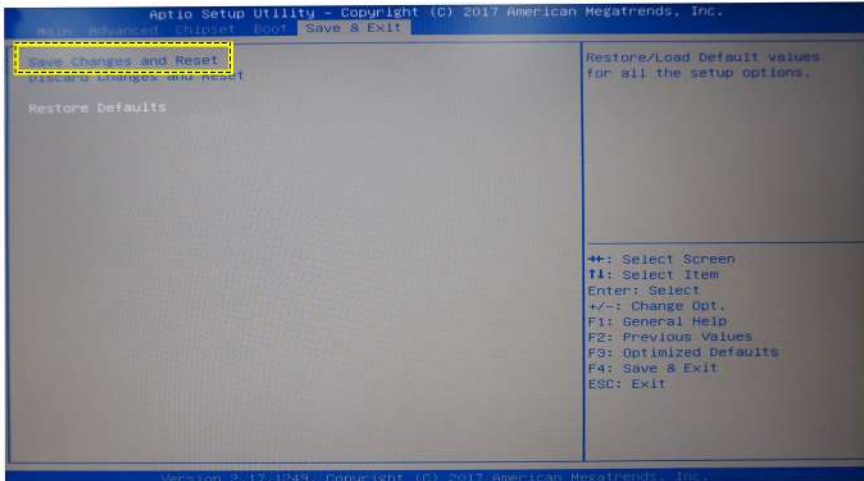


Figure 8-24. Save changes and reset

- 8. Select **Yes** to save and exit BIOS.

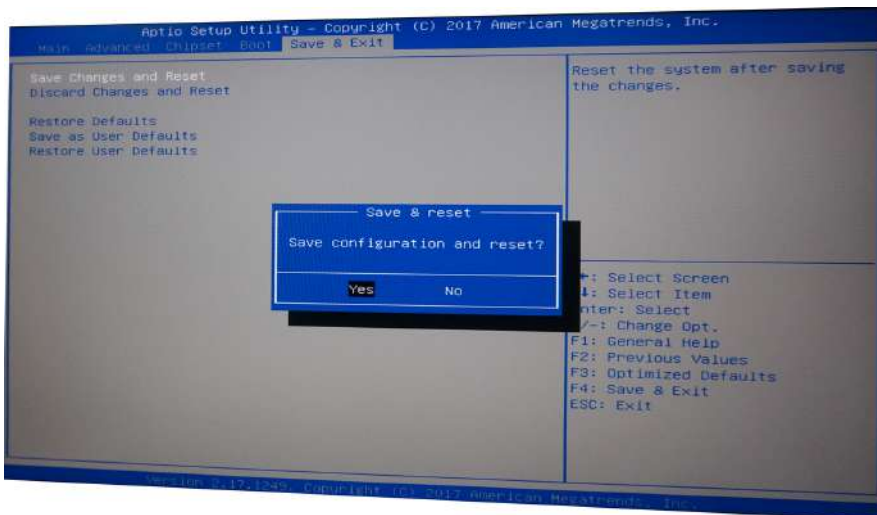


Figure 8-25. Exit BIOS



8-6-12 CMOS Battery

Purpose: This is a description on how to remove and replace the CMOS Battery.

8-6-12-1 Tools

- Common Phillips screwdrivers

8-6-12-2 Preparation

- Shut down the system and disconnect the power cord.

8-6-12-3 Needed Manpower

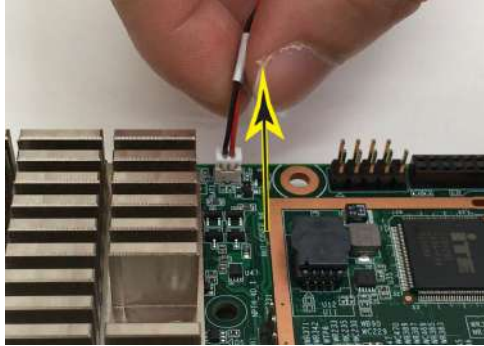

- 1 person, 20 minutes + travel



8-6-12 CMOS Battery(continued)

8-6-12-4 Removal Procedure

Table 8-57: Removal Procedure for CWI PWA

No.	Steps	Corresponding Graphic
1.	Remove the 4D Box, refer to 8-6-6 '4D Assy' on page 8-109.	
2.	Remove the CWI PWA, refer to 8-6-6 '4D Assy' on page 8-109.	
3.	Disconnect the CMOS battery connector from the CWI PWA to remove the CMOS battery.	
	CMOS battery.	

8-6-12-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.

NOTE: Set the date and time in BIOS after replacing the CMOS battery.



8-6-13 Fan Assy

Purpose: This is a description on how to remove and replace the Fan Assy.

8-6-13-1 Tools

- Common Phillips screwdrivers

8-6-13-2 Preparation

- Shut down the system and disconnect the power cord.

8-6-13-3 Needed Manpower

- 1 person, 15 minutes + travel



8-6-13 Fan Assy(continued)

8-6-13-4 Removal Procedure

Table 8-58: Removal Procedure for Fan Assy

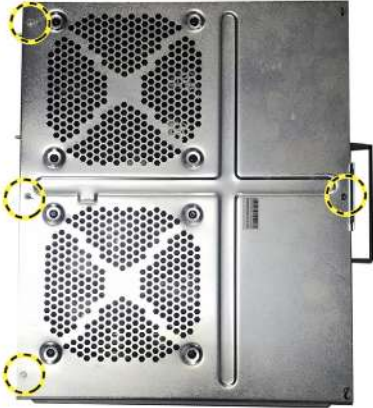


No.	Steps	Corresponding Graphic
1.	Remove the one box Assy, refer to 8-6-7 '3PP/4PP Relay (PIB) Assy' on page 8-111.	
2.	Unscrew the 4 screws and then to remove the metal sheet.	
3.	Unscrew the 8 screws.	



Table 8-58: Removal Procedure for Fan Assy

No.	Steps	Corresponding Graphic
	Fan Assy.	 A photograph showing two identical black square fans with copper wires attached to their rear. The fans are positioned side-by-side on a light-colored surface. Each fan has a white circular label in the center with a logo and some text. The wires are connected to a common point on the left side.

8-6-13-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.

8-6-13-6 Functionality checks

Perform the checks listed in ['Check Fan Assy'](#) on [page 8-226](#).



8-6-14 Charger Assy

Purpose: This is a description on how to remove and replace the Charger Assy.

8-6-14-1 Tools

- Common Phillips screwdrivers

8-6-14-2 Preparation

- Shut down the system and disconnect the power cord.

8-6-14-3 Needed Manpower

- 1 person, 5 minutes + travel

8-6-14 Charger Assy(continued)

8-6-14-4 Removal Procedure

Table 8-59: Removal Procedure for Charger Assy





No.	Steps	Corresponding Graphic
1.	Remove the body back cover, refer to 8-6-4 'Body Cover Kit' on page 8-102.	
2.	Unscrew the 2 screws and then remove the charger assy with battery from the system.	
3.	Disconnect the 2 connectors from charger assy.	



Table 8-59: Removal Procedure for Charger Assy

No.	Steps	Corresponding Graphic
4.	Unscrew 1 screw to remove the charger assy and take out the batteries.	
5.	Charger Assy.	

8-6-14-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.

NOTE: Batteries for Charger Assy will be offered as 2 pieces/pack.



8-6-15 Battery

Purpose: This is a description on how to remove and replace the battery.

8-6-15-1 Tools

- Common Phillips screwdrivers

8-6-15-2 Preparation

- Shut down the system and disconnect the power cord.

8-6-15-3 Needed Manpower

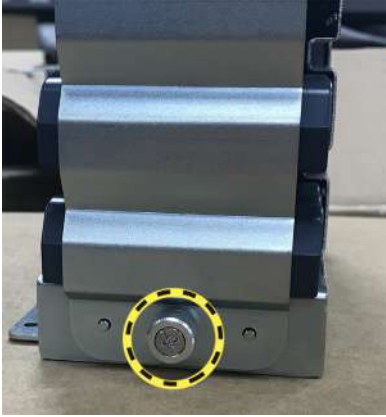

- 1 person, 15 minutes + travel



8-6-15 Battery(continued)

8-6-15-4 Removal Procedure

Table 8-60: Removal Procedure for the Battery

No.	Steps	Corresponding Graphic
1.	Remove the body back cover, refer to 8-6-4 'Body Cover Kit' on page 8-102.	
2.	Remove the charger assy, refer to 8-6-14 'Charger Assy' on page 8-142.	
4.	Unscrew 1 screw to open the charger assy and take out the batteries.	
	Battery	

8-6-15-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.

NOTE: *Batteries for Charger Assy will be offered as 2 pieces/pack only.*



8-6-16 Docking PWA Assy

Purpose: This is a description on how to remove and replace the Docking PWA Assy.

8-6-16-1 Tools

- Common Phillips screwdrivers

8-6-16-2 Preparation

- Shut down the system and disconnect the power cord.

8-6-16-3 Needed Manpower

- 1 person, 5 minutes + travel



8-6-16 Docking PWA Assy(continued)

8-6-16-4 Removal Procedure

Table 8-61: Removal Procedure for Docking PWA Assy





No.	Steps	Corresponding Graphic
1.	Remove the body left cover, refer to 8-6-1 'Body Right and Left Cover Kit (CRU)' on page 8-94.	
1.	Remove the Hard Disk Drive, refer to 8-6-17 'Hard Disk Drive' on page 8-150.	
2.	Unscrew the screw and then remove the metal sheet.	
3.	Unscrew the screw, and disconnect all cables.	



Table 8-61: Removal Procedure for Docking PWA Assy

No.	Steps	Corresponding Graphic
4.	Unscrew 3 screws and remove the metal sheet.	
	Docking PWA Assy	

8-6-16-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.



8-6-17 Hard Disk Drive

Purpose: This is a description on how to remove and replace the Hard Disk Drive.

8-6-17-1 Tools

- Common Phillips screwdrivers

8-6-17-2 Preparation

- Shut down the system and disconnect the power cord.

8-6-17-3 Needed Manpower

- 1 person, 5 minutes + travel

8-6-17 Hard Disk Drive(continued)

8-6-17-4 Removal Procedure

Table 8-62: Removal Procedure for Hard Disk Drive





No.	Steps	Corresponding Graphic
1.	Remove the body left cover, refer to 8-6-1 'Body Right and Left Cover Kit (CRU)' on page 8-94.	
2.	Unscrew the 2 screws on the HDD bracket.	
3.	Pull down the HDD bracket a bit then lift slightly to remove it from the docking.	



Table 8-62: Removal Procedure for Hard Disk Drive

No.	Steps	Corresponding Graphic
4.	Unscrew the 4 screws on the HDD bracket and remove the HDD from the bracket.	
	2.5inch 500G SATA Hard Disk Drive	

8-6-17-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.



8-7 Base Assy

Table 8-63: Base Assy Disassembly List

Part Description	Page Number
Base Cover Kit	8-153
Caster Kit	8-155
Power Box ACDC Assy	8-157
Power Box FAN Cable Assy	8-160
Base CHASSIS	8-163

8-7-1 Base Cover Kit

Purpose: This is a description on how to remove and replace the Base Cover Kit.

8-7-1-1 Tools

- Common Phillips screwdrivers

8-7-1-2 Preparation

- Shut down the system and disconnect the power cord.

8-7-1-3 Needed Manpower





- 1 person, 10 minutes + travel



8-7-1 Base Cover Kit(continued)

8-7-1-4 Removal Procedure

Table 8-64: Removal Procedure for Base Cover Kit

No.	Steps	Corresponding Graphic
1.	Remove Base CHASSIS left cover.	
2.	Remove Base CHASSIS right cover.	
3.	Remove body powerbox cover and take out the power box.	
	Base Cover Kit.	

8-7-1-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.



8-7-2 Caster Kit

Purpose: This is a description on how to remove and replace the caster kit.

8-7-2-1 Tools

- Spanner

8-7-2-2 Preparation

- Shut down the system and disconnect the power cord.

8-7-2-3 Needed Manpower

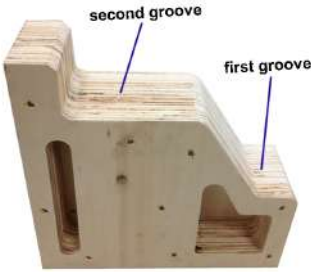


- 1 person, 5 minutes + travel



8-7-2 Caster Kit(continued)

8-7-2-4 Removal Procedure

Table 8-65: Removal Procedure for Caster kit

No.	Steps	Corresponding Graphic
1.	Lock the casters in order to avoid the system moving during the caster replacement.	
2.	The removal of caster needs a wooden wedge. The part number is 5483412-S and it can be ordered by the user.	
3.	Lift up the system. Settle the second groove of the wooden wedge under the base chassis.	
4.	Use Spanner 5483412-S to unscrew the caster and remove it.	

8-7-2-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.



8-7-3 Power Box ACDC Assy

Purpose: This is a description on how to remove and replace the ACDC Box ACDC Assy.

8-7-3-1 Tools

- Common Phillips screwdrivers

8-7-3-2 Preparation

- Shut down the system and disconnect the power cord.

8-7-3-3 Needed Manpower

- 1 person, 8 minutes + travel



8-7-3 Power Box ACDC Assy(continued)

8-7-3-4 Removal Procedure

Table 8-66: Removal Procedure for Power Box ACDC Assy



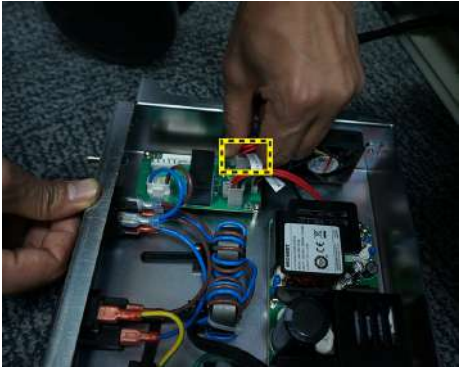

No.	Steps	Corresponding Graphic
1.	Remove the body base back cover, refer to 8-7-1 'Base Cover Kit' on page 8-153.	
2.	Unscrew 2 screws from the ACDC box.	
3.	Pull out the ACDC box.	
4.	Disconnect the connector, and then remove the ACDC box assy.	



Table 8-66: Removal Procedure for Power Box ACDC Assy

No.	Steps	Corresponding Graphic
	ACDC Box ASSY	

8-7-3-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.

NOTE: For a detailed Power Box ACDC Assy of Versana Premier system, refer to [Figure 5-7. 'Power Box ACDC Assy Overview' on page 5-11.](#)

8-7-3-6 Functionality checks

Perform the checks listed in ['Check Power Box ACDC Assy' on page 8-223.](#)



8-7-4 Power Box FAN Cable Assy

Purpose: This is a description on how to remove and replace the power box fan cable assy.

8-7-4-1 Tools

- Common Phillips screwdrivers

8-7-4-2 Preparation

- Shut down the system and disconnect the power cord.

8-7-4-3 Needed Manpower

- 1 person, 8 minutes + travel

8-7-4 Power Box FAN Cable Assy(continued)

8-7-4-4 Removal Procedure

Table 8-67: Removal Procedure for Power Box Fan Cable Assy


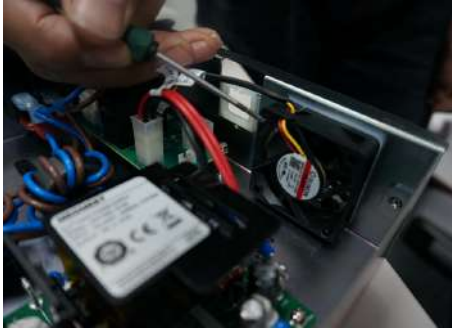
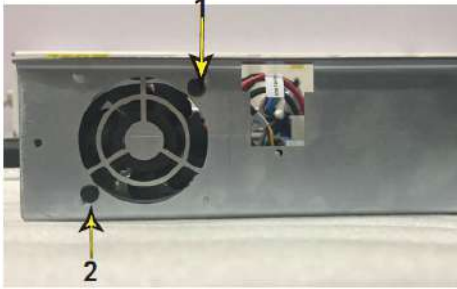

No.	Steps	Corresponding Graphic
1.	Remove the body base back cover, refer to 8-7-1 'Base Cover Kit' on page 8-153.	
1.	Remove the ACDC Box Assy, refer to 8-7-3 'Power Box ACDC Assy' on page 8-157.	
2.	Disconnect one connector.	
3.	Use a minus screwdriver to pry two snap rivets.	



Table 8-67: Removal Procedure for Power Box Fan Cable Assy

No.	Steps	Corresponding Graphic
4.	Take out the two snap rivets.	
	ACDC Box ASSY	

8-7-4-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.

8-7-4-6 Functionality checks

Perform the checks listed in [‘Check Power Box ACDC Assy’](#) on [page 8-223](#).



8-7-5 Base CHASSIS

Purpose: This is a description on how to remove and replace the Base CHASSIS.

8-7-5-1 Tools

- Common Phillips screwdrivers

8-7-5-2 Preparation

- Shut down the system and disconnect the power cord.

8-7-5-3 Needed Manpower

- 1 person, 30 minutes + travel



8-7-5 Base CHASSIS(continued)

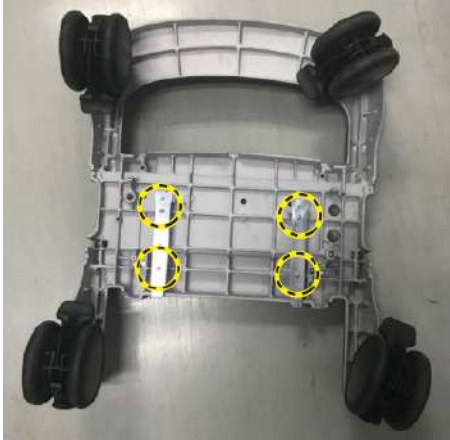
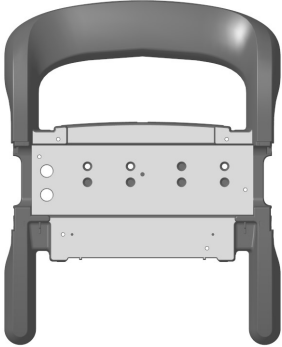
8-7-5-4 Removal Procedure

Table 8-68: Removal Procedure for Base CHASSIS

No.	Steps	Corresponding Graphic
1.	Remove the Monitor Assy, refer to 8-4 'Monitor Assy' on page 8-12.	
2.	Remove the fixed arm with hinge, refer to 8-5-1 'Fixed Arm with Hinge Kits' on page 8-23.	
3.	Remove the flexible arm kits, refer to 8-5-2 'Ergotron Flexible Arm Kits' on page 8-27.	
4.	Remove the KBD Top Cover Assy, refer to 8-5-3 'KBD Top Assy' on page 8-31.	
5.	Remove the Touch Panel Assy, refer to 8-5-11 'Touch Panel Assy' on page 8-54.	
6.	Remove the Speaker Assy, refer to 8-5-9 'KBD Speaker Cover' on page 8-48.	
7.	Remove the Body Assy, refer to 8-6 'Body Assy' on page 8-92.	
8.	Remove the Body base cover kit, refer to 8-7-1 'Base Cover Kit' on page 8-153.	
9.	Unscrew 4 screws, and remove the body base cover.	



Table 8-68: Removal Procedure for Base CHASSIS

No.	Steps	Corresponding Graphic
10.	Use Spanner to remove the Caster Braket Dia125 M16 and unscrew 4 screws to remove the ACDC Box track.	
	Base CHASSIS.	

8-7-5-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.

8-7-5-6 Functionality checks

Perform the checks listed in ‘[Check Power Box ACDC Assy](#)’ on [page 8-223](#).



8-8 Cable Kits

Table 8-69: Cable Kits Disassembly List

Part Description	Page Number
Docking Cable kit	8-166
LCD cable kit	8-174
Touch panel cable kits	8-176
Option cable kit	8-180

8-8-1 Docking Cable kit

Purpose: This is a description on how to remove and replace the Docking Cable kit.

8-8-1-1 Needed Manpower

- 1 person, 20 minutes + travel

8-8-1-2 Tools

- Common Phillips screwdrivers
- 6mm Inner Hexangular Set

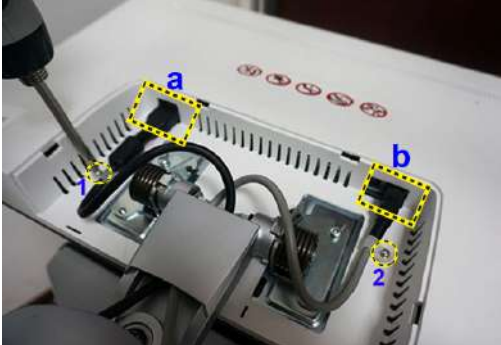
8-8-1-3 Preparation

- Shut down the system and disconnect the power cord.



8-8-1-4 Removal Procedure

Table 8-70: Removal Procedure for LCD power (Gel warmer) cable and HDMI cable

Step	Description	Corresponding Graphic
1.	<p>Remove the Monitor hinge cover, refer to 8-4-1 'Monitor Assy' on page 8-12.</p> <p>If need to replace HDMI cable, disconnect connector a, unscrew screw 1.</p> <p>If need to replace LCD power (Gel warmer) cable, disconnect connector b, unscrew screw 2.</p>	
2.	<p>Remove the arm cover, refer to 8-5-1 'Fixed Arm with Hinge Kits' on page 8-23.</p>	
3.	<p>Remove the Speaker cover, refer to 8-5-9 'KBD Speaker Cover' on page 8-48.</p>	
4.	<p>Remove the Top Assy, refer to 8-5-3 'KBD Top Assy' on page 8-31.</p>	
5.	<p>Remove the Body cover kit, refer to 8-6-1 'Body Right and Left Cover Kit (CRU)' on page 8-94.</p>	
6.	<p>Remove the cable cover, refer to 8-6-7 '3PP/4PP Relay (PIB) Assy' on page 8-111.</p>	



Replacement Procedures

Table 8-70: Removal Procedure for LCD power (Gel warmer) cable and HDMI cable

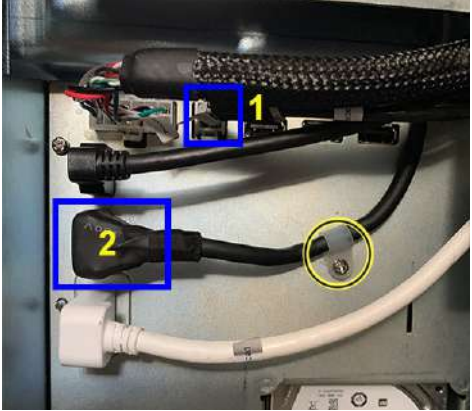


Step	Description	Corresponding Graphic
7.	<p>Disconnect connector 1 to remove LCD Power and Gel Warmer Cable;</p> <p>Unscrew the screw to disconnect connector 2 to remove HDMI Cable.</p>	
	LCD Power and Gel Warmer Cable	
	HDMI Cable	

Table 8-71: Removal Procedure for DP Cable with LVDS USB and Power

Step	Description	Corresponding Graphic
1.	Remove the KBD Top Assy, refer to 8-5-3 'KBD Top Assy' on page 8-31 .	
2.	Remove the Touch Panel, refer to 8-5-11 'Touch Panel Assy' on page 8-54 .	



Table 8-71: Removal Procedure for DP Cable with LVDS USB and Power



Step	Description	Corresponding Graphic
3.	Remove the body left cover, refer to 8-6-1 'Body Right and Left Cover Kit (CRU)' on page 8-94.	
4.	Remove the cable cover, refer to 8-6-16 'Docking PWA Assy' on page 8-147.	
5.	Disconnect the connector to remove the DP Cable.	
6.	DP Cable with LVDS USB and Power.	

Table 8-72: Removal Procedure for KBD USB3.0 cable

Step	Description	Corresponding Graphic
1.	Remove the KBD Top Assy, refer to 8-5-3 'KBD Top Assy' on page 8-31.	



Replacement Procedures

Table 8-72: Removal Procedure for KBD USB3.0 cable

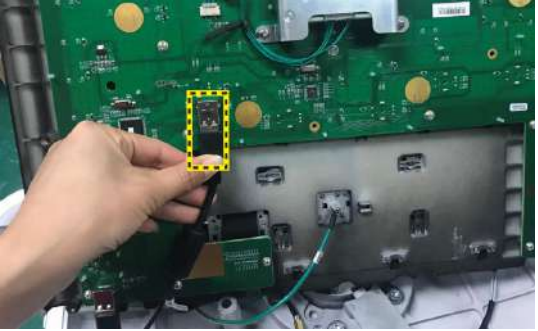


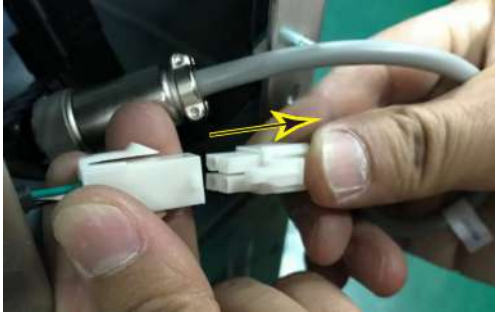
Step	Description	Corresponding Graphic
2.	Disconnect the connector.	
3.	Remove the body Left cover, refer to 8-6-1 'Body Right and Left Cover Kit (CRU)' on page 8-94.	
4.	Remove the cable cover, refer to 8-6-16 'Docking PWA Assy' on page 8-147.	
5.	Disconnect the connector to remove KBD USB 3.0 Cable.	
	KBD USB 3.0 Cable	



Table 8-73: Removal Procedure for Printer and Audio Cable

Step	Description	Corresponding Graphic
1.	Remove the KBD Top Assy, refer to 8-5-3 'KBD Top Assy' on page 8-31.	
2.	Disconnect the speaker connector, refer to 8-5-10 'Speaker Assy' on page 8-51.	
3.	Remove the body cover kit, refer to 8-6-1 'Body Right and Left Cover Kit (CRU)' on page 8-94.	
4.	Remove the cable cover, refer to 8-6-16 'Docking PWA Assy' on page 8-147.	
5.	Disconnect the connector of DC printer power extension cable.	



Replacement Procedures

Table 8-73: Removal Procedure for Printer and Audio Cable



Step	Description	Corresponding Graphic
6.	Disconnect the connector to remove Printer and Audio Cable.	
	Printer and Audio Cable.	

Table 8-74: Removal Procedure for ACDC output cable




Step	Description	Corresponding Graphic
1.	Remove ACDC Box Assy, refer to 8-7-3 'Power Box ACDC Assy' on page 8-157 . Disconnect 2 connectors.	
2.	Remove the body cover kit, refer to 8-6-1 'Body Right and Left Cover Kit (CRU)' on page 8-94 .	



Table 8-74: Removal Procedure for ACDC output cable

Step	Description	Corresponding Graphic
3.	Remove the cable cover, refer to 8-6-7 '3PP/4PP Relay (PIB) Assy' on page 8-111 .	
4.	Disconnect the connector to remove ACDC output cable.	
	ACDC output cable.	

8-8-1-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.

8-8-1-6 Functionality checks

Perform the checks listed in ['Check Cable Kit' on page 8-224](#).



8-8-2 LCD cable kit

Purpose: This is a description on how to remove and replace the LCD cable kit.

8-8-2-1 Tools

- Common Phillips screwdrivers
- 5mm Inner Hexangular Set

8-8-2-2 Preparation

- Shut down the system and disconnect the power cord.


8-8-2-3 Needed Manpower

- 1 person, 15 minutes + travel

8-8-2 LCD cable kit(continued)

8-8-2-4 Removal Procedure

Table 8-75: Removal Procedure for LCD cable kit

No.	Steps	Corresponding Graphic
1.	Remove the Monitor Assy, refer to 8-4-1 'Monitor Assy' on page 8-12.	
2.	Remove the fixed arm with hinge, refer to 8-5-1 'Fixed Arm with Hinge Kits' on page 8-23.	
3.	Remove the flexible arm kits, refer to 8-5-2 'Ergotron Flexible Arm Kits' on page 8-27.	
	LCD cable kit	

8-8-2-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.

8-8-2-6 Functionality checks

Perform the checks listed in ['Check Arm Support' on page 8-223.](#)



8-8-3 Touch panel cable kits

Purpose: This is a description on how to remove and replace the Touch panel cable kits.

8-8-3-1 Tools

- Common Phillips screwdrivers

8-8-3-2 Preparation

- Shut down the system and disconnect the power cord.

8-8-3-3 Needed Manpower

- 1 person, 10 minutes + travel

8-8-3 Touch panel cable kits(continued)

8-8-3-4 Removal Procedure

Table 8-76: Removal Procedure for KBD User USB Cable


No.	Steps	Corresponding Graphic
1.	Remove TGC PWA, refer to 8-5-13 'TGC PWA' on page 8-60.	
2.	Remove the SoftKBD PWA, refer to 8-5-14 'Menu PWA' on page 8-63.	
	KBD User USB Cable	

Table 8-77: Removal Procedure for TGC Cable


No.	Steps	Corresponding Graphic
1.	Remove TGC PWA, refer to 8-5-13 'TGC PWA' on page 8-60.	
2.	Remove the SoftKBD PWA, refer to 8-5-14 'Menu PWA' on page 8-63.	
	TGC Cable	

Table 8-78: Removal Procedure for SoftKBD Cable

No.	Steps	Corresponding Graphic
1.	Remove TGC PWA, refer to 8-5-13 'TGC PWA' on page 8-60.	

Replacement Procedures

Table 8-78: Removal Procedure for SoftKBD Cable


No.	Steps	Corresponding Graphic
2.	Remove the SoftKBD PWA, refer to 8-5-14 'Menu PWA' on page 8-63.	
	SoftKBD Cable	

Table 8-79: Removal Procedure for TP LVDS cable





No.	Steps	Corresponding Graphic
1.	Remove Touch Panel with Front Cover, refer to 8-5-15 'Touch Panel with Front Cover Assy' on page 8-65.	
2.	Disconnect the TP LVDS cable.	
	TP LVDS Cable.	



Table 8-80: Removal Procedure for TP LVDS cable

No.	Steps	Corresponding Graphic
1.	Remove Touch Panel with Front Cover, refer to 8-5-15 'Touch Panel with Front Cover Assy' on page 8-65.	
2.	Disconnect the TP USB cable.	
	TP USB Cable	

8-8-3-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.

8-8-3-6 Functionality checks

Perform the checks listed in 'Check Touch Panel Assy' on page 8-224.



8-8-4 Option cable kit

Purpose: This is a description on how to remove and replace the option cable kit.

8-8-4-1 Needed Manpower

- 1 person, 15 minutes + travel

8-8-4-2 Tools

- Common Phillips screwdrivers
- 6mm Inner Hexangular Set



8-8-4-3 Preparation

- Shut down the system and disconnect the power cord.



8-8-4-4 Removal Procedure

Table 8-81: Removal Procedure for DC printer power extension cable

Step	Description	Corresponding Graphic
1.	Remove the body back cover, refer to 8-6-4 'Body Cover Kit' on page 8-102.	
2.	Disconnect the connector of DC printer power extension cable.	
3.	Remove the DC printer power extension cable from the printer.	
4.	Remove the DC printer power extension cable from the printer.	



Replacement Procedures

Table 8-82: Removal Procedure for AC Printer Power Cable



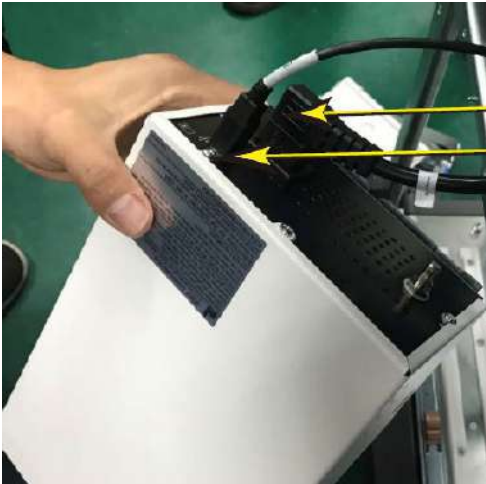
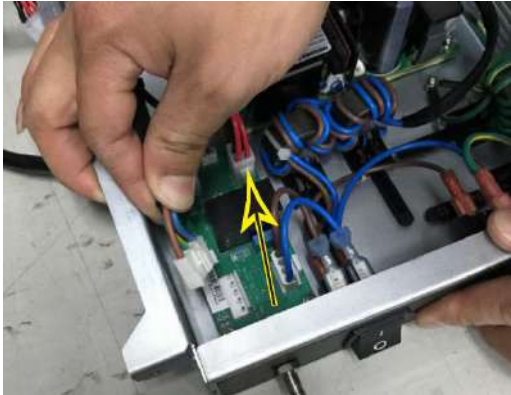

Step	Description	Corresponding Graphic
1.	Remove the body front cover, refer to 8-6-4 'Body Cover Kit' on page 8-102.	
2.	Remove the body left cover, refer to 8-6-1 'Body Right and Left Cover Kit (CRU)' on page 8-94.	
3.	Unscrew 2 screws.	
4.	Pull out the DC printer with printer cable from the printer box.	



Table 8-82: Removal Procedure for AC Printer Power Cable

Step	Description	Corresponding Graphic
5.	Disconnect the USB cable connector and the AC power cable connector.	
6.	Remove the body left cover, refer to 8-7-3 'Power Box ACDC Assy' on page 8-157.	
7.	Disconnect the AC Printer Power Cable from the ACDC box.	
8.	AC Printer Power Cable	



Replacement Procedures

Table 8-83: Removal Procedure for charger DC output cable




Step	Description	Corresponding Graphic
1.	Remove the body back cover, refer to 8-6-4 'Body Cover Kit' on page 8-102.	
2.	Remove the body left cover, refer to 8-6-4 'Body Cover Kit' on page 8-102.	
3.	Unscrew the screw and then remove the metal sheet.	
4.	Disconnect the connector on the docking PWA Assy.	
5.	Disconnect the connector on the charger.	



Table 8-83: Removal Procedure for charger DC output cable


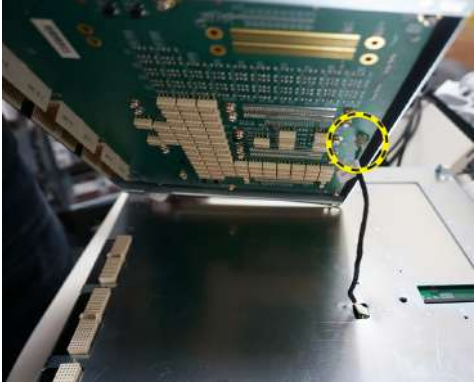
Step	Description	Corresponding Graphic
6.	Charger DC output cable.	

Table 8-84: Removal Procedure for 4D motor drive signal to PIB cable

Step	Description	Corresponding Graphic
1.	Remove the body cover kit, refer to 8-6-4 'Body Cover Kit' on page 8-102.	
2.	Remove the 3PP/4PP relay (PIB) Assy, refer to 8-6-7 '3PP/4PP Relay (PIB) Assy' on page 8-111.	
3.	Raise the 3PP/4PP PWA Assy a little, disconnect the 4D cable.	
4.	Remove the MST board and Heatsink assy, refer to 8-6-10 'MST PWA Assy' on page 8-121.	



Replacement Procedures

Table 8-84: Removal Procedure for 4D motor drive signal to PIB cable

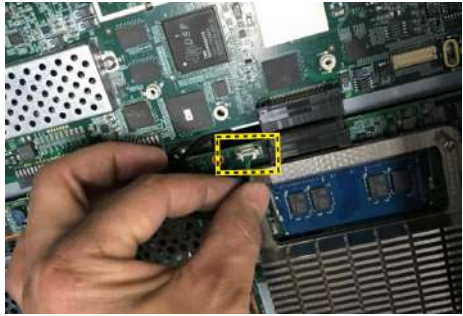

Step	Description	Corresponding Graphic
5.	4D motor drive signal to PIB cable.	
6.	4D motor drive signal to PIB cable.	

Table 8-85: Removal Procedure for DVD USB cable


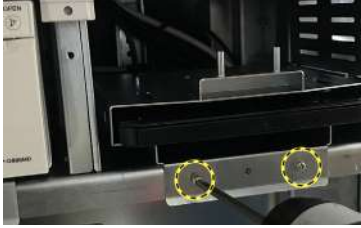



Step	Description	Corresponding Graphic
1.	Remove the body left and right cover, refer to 8-6-1 'Body Right and Left Cover Kit (CRU)' on page 8-94.	
2.	Remove the body 4PP/3PP cover, refer to 8-6-3 'Body 4PP/3PP Front Cover' on page 8-99.	
3.	Remove the Hard Disk Drive, refer to 8-6-17 'Hard Disk Drive' on page 8-150.	
4.	Unscrew the screw to remove the metal bracket.	



Table 8-85: Removal Procedure for DVD USB cable

Step	Description	Corresponding Graphic
5.	Disconnect the DVD USB cable from Docking.	
6.	Unscrew the 2 screws and take out the DVD Assy.	
7.	Unscrew the screw to remove the cable clip.	
8.	Disconnect the connector, and then remove the DVD USB cable.	
9.	DVD USB Cable.	

8-8-4-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.

8-8-4-6 Functionality checks

Perform the checks listed in ['Check Cable Kit'](#) on [page 8-224](#).



8-9 Small Cover Kit

Table 8-86: Small Cover Kit

Part Description	Page Number
Small Cover Kit	8-188

8-9-1 Small Cover Kit

Purpose: This is a description on how to remove and replace the Small cover kit.

8-9-1-1 Needed Manpower

- 1 person, 10 minutes + travel

8-9-1-2 Tools

- Common Phillips screwdrivers

8-9-1-3 Preparation

- Shut down the system and disconnect the power cord.



8-9-1-4 Removal Procedure

Table 8-87: Removal Procedure for Small Cover Kit








Step	Description	Corresponding Graphic
1.	Remove the printer cover and DVD cover.	
	Printer cover and DVD Cover.	
2.	Remove the KBD Arm Front and Back cover, refer to 8-5-1 'Fixed Arm with Hinge Kits' on page 8-23 .	
	KBD Arm Front and Back cover.	



Table 8-87: Removal Procedure for Small Cover Kit

Step	Description	Corresponding Graphic
3.	Remove the Fixed arm cover, refer to 8-5-1 'Fixed Arm with Hinge Kits' on page 8-23.	
	Fixed arm cover.	
4.	Remove the digital box cover.	
	Digital box cover.	
5.	Remove the display cable cover, refer to 8-4-2 'LCD cover kit' on page 8-17.	
		

8-9-1-5 Mounting Procedure

1. Install the new parts in the reverse order of removal.



8-10 Loading the software

8-10-1 Purpose of this section

This section describes how to reinstall software on Versana Premier.

8-10-2 Customer provided prerequisite

- Formatted and labelled media for Images storage.
- Formatted and labelled media for Patient Archive and Presets (User Defined Settings).
- Password for the user ADM.

8-10-3 Data Management - moving all images



An error, or a power loss may occur.

Always backup the Patient Archive and the Presets (System Configurations) before loading the software!

In order to complete a successful restore of the Patient Database, as needed after a hard disk replacement, or if all the content on the hard disk has been erased, the images must be moved away from Versana Premier before doing backup of the Patient Database.

Depending on the location set-up, either move the images to a remote server or to removable media like DVD or CD discs.

- Move the images to a remote server or to removable media.

For instructions, please see “Disk management” in the Basic User Manual/User Guide.



8-10-4 Backing up the Patient Archive and System Configurations



CAUTION

An error, or a power loss may occur.

Always backup the Patient Archive and the Presets (System Configurations) before loading the software!

In order to complete a successful restore of the Patient Database, as needed after a hard disk replacement, or if all the content on the hard disk has been erased, the images must be moved away from Versana Premier before doing backup of the Patient Database.

Depending on the location set-up, either move the images to a remote server or to removable media like DVD or CD discs.

- Backup the Patient Archive and System Configurations.

For instructions, please see “Data Backup and Restore” in the Basic User Manual/User Guide.

8-10-5 Restoring up the Patient Archive and System Configurations

NOTE: It is not suggested to manually delete the files in D:\ldunn\target\resources\ldunn\userdefs.



WARNING

To avoid not being able to connect to Local Archive, connectivity.res and IPSave in “D:\ldunn\target\resources\ldunn\userdefs” should not be deleted. If they are deleted, refer to [7-7-3 ‘Rewrite the Serial Number’ on page 7-100](#) to rewrite the serial number.



8-10-6 Recording important settings and parameters

8-10-6-1 Overview



CAUTION

An error, or a power loss may occur.

It is considered to be best practice to always keep a record on paper of the settings for the Versana Premier. Verify if it is current before you start to load software!

Always keep a record of the settings for the Versana Premier on paper. Verify if it is current before starting a software loading! If needed, record the settings.

This subsection includes descriptions for recording data from the following screens:



8-10-7 Loading the System Software



While the software install procedure is designed to preserve data, you should save any patient data, images, system setups and customer presets to CD, DVD, USB Flash Drive, or USB Hard Disk before doing a software upgrade.

NOTE: *Before loading the system software, please ensure that the power can be continuously supplied and there is no risk of power cut off during loading procedure.*

NOTE: *Before loading/reload the system software, please change system language to English, refer to [Figure 3-57](#) on page 3-70. Otherwise, there will be garbage on the system after software reload/loading.*

There is one method to load the system software:

- Load the system software with USB memory stick.

NOTE: *Find the system software USB memory stick by removing the body left cover, detailed position refer to the Figure.*



Figure 8-26. Software USB memory stick position



8-10-7-1 Loading the System Software with USB memory stick

This section describes how to upgrade the software.

1. Insert the Upgrade USB memory stick labeled “System & Application Software” to the USB port of the system.
2. Properly turn off the system by momentarily pressing the *Power On/Off Switch*. Then select **Shutdown** in the System Exit Window.

NOTE: *If the system does not shutdown normally, hold down the Power On/Off Switch until the light turns off.*

3. Power on the system and it will detect the USB memory stick automatically.
4. Select the option **Load the complete disk, Load the bootable C: partition only or Only Reload/Upgrade Application Software** for software upgrade. Or select **Exit** to exit the upgrade process.

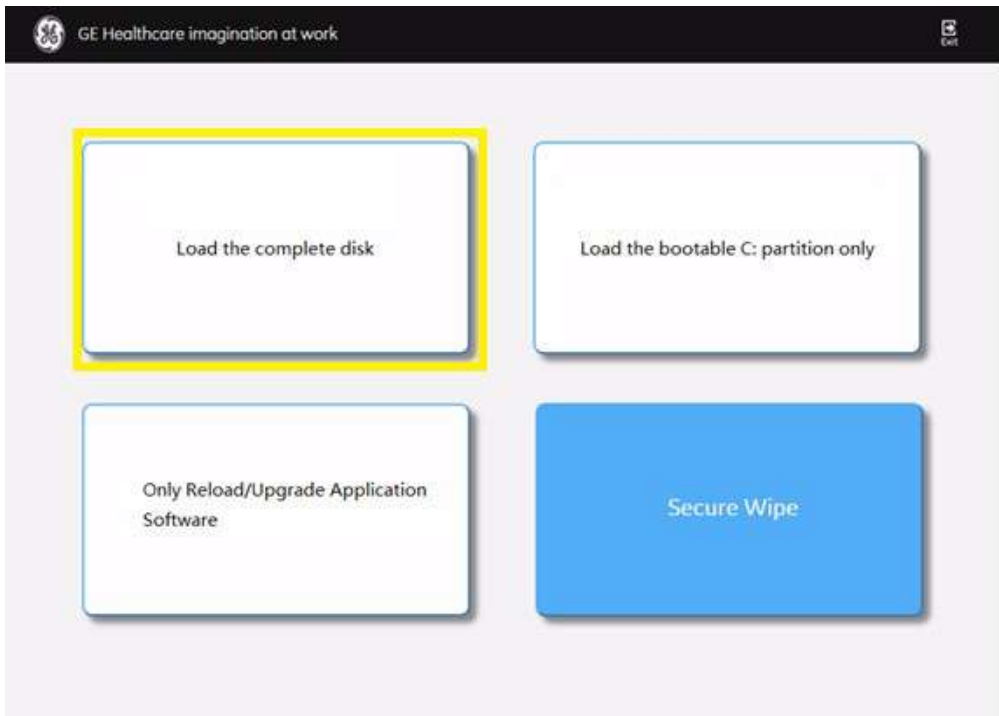


Figure 8-27. Upgrade instruction



8-10-7-1 Loading the System Software with USB memory stick(continued)

- **Load the complete disk:** the complete disk will be loaded. This option is recommended for application software upgrade.



If selecting Load the complete disk, all existing software and data will be erased. If backup has not been performed, all data like Patient Data, System Configuration and User Configurations (Customer Presets) will be lost. Please ensure that any patient data on the disk has been backed up before upgrading the system.

NOTE: *This option is used by service engineer only.*

- **Load the bootable C: partition only:** this option is intended for recovery of a system that will not boot up. All patient data is preserved.

NOTE: *While the software installation procedure is designed to preserve data, select choice Load the bootable C: partition only to format disk C.*

- **Only Reload/Upgrade Application Software:** the application software will be loaded/upgraded only. This option is recommended for application software upgrade or reload. The software upgrade kit will automatically detect if the system compatible with this function and complete upgrading.

NOTE: *If the current system base image does not support the application version of the upgrade USB disk, a message will be displayed on the screen and cancelled upgrading automatically.*

5. If **Load the complete disk** is selected, a confirmation window will pop out, then select **Execute** to continue.

NOTE: *Before loading the complete disk, please ensure that any patient data on the disk has been backed up.*



8-10-7-1 Loading the System Software with USB memory stick(continued)

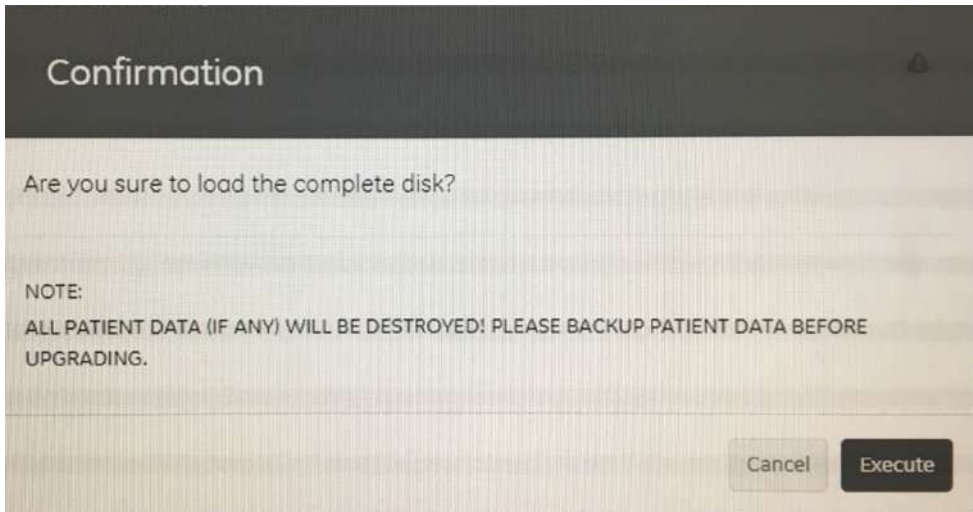


Figure 8-28. Confirmation Window

6. System USB memory stick will be loading. Wait for the software installation to complete. Status bar on the screen indicates the progress (about 30 minutes).



WARNING

Do not interrupt the software loading at any time.



8-10-7-1 Loading the System Software with USB memory stick(continued)

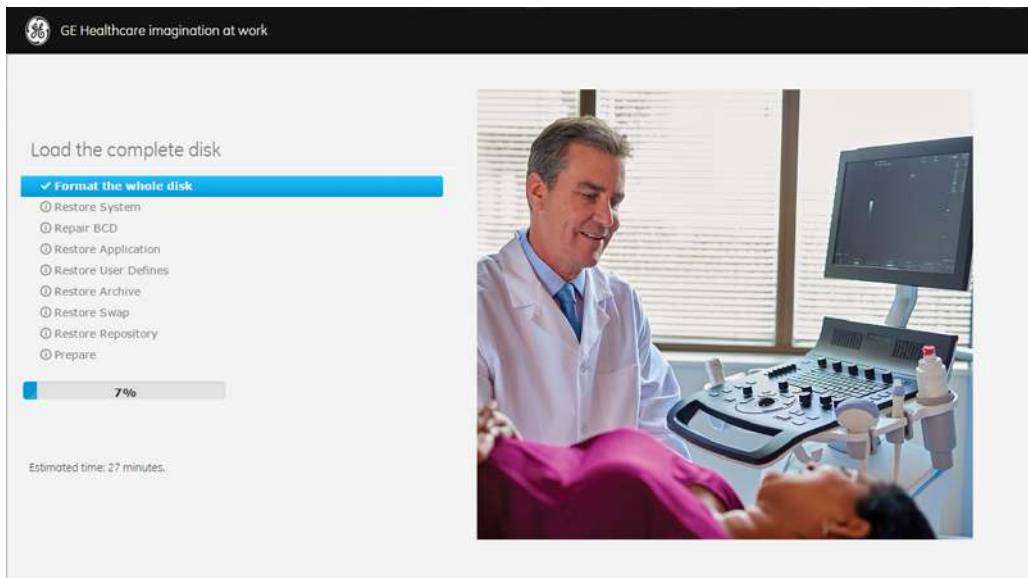


Figure 8-29. Loading Process



8-10-7-1 Loading the System Software with USB memory stick(continued)

7. The system will display upgrading result and shutdown automatically within 30 seconds. Or click the Shutdown in the screen to shut down the system immediately.

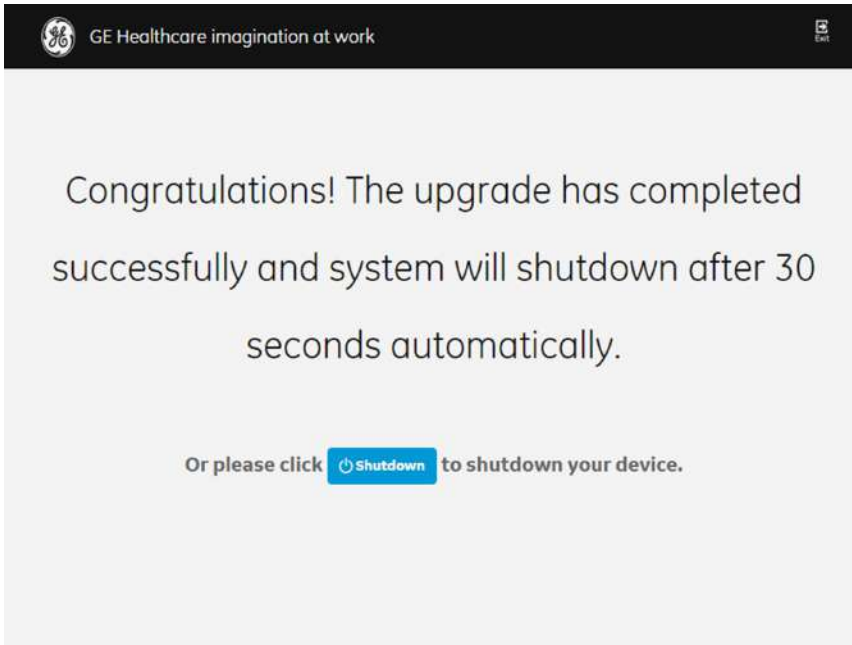


Figure 8-30. System upgrade complete

If the upgrade fails, select **Exit** to exit the upgrade process, then remove the USB memory stick. Insert the USB memory stick again and repeat the upgrade process from [step 2 on page 8-195](#).

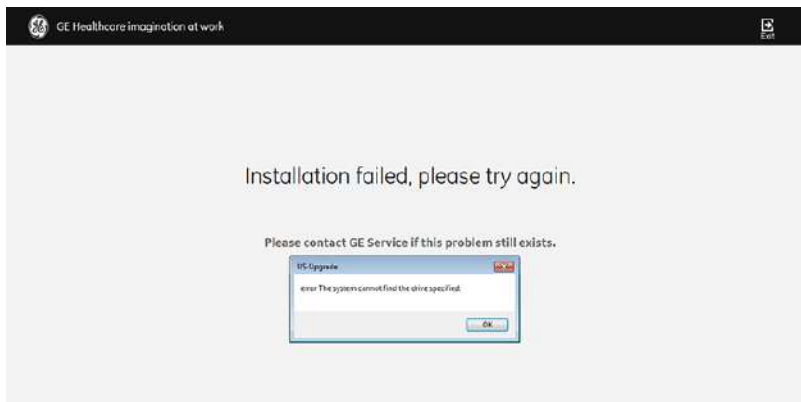


Figure 8-31. System upgrade fail



8-10-7-1 Loading the System Software with USB memory stick(continued)

8. Remove USB memory stick. Then press *Power On/Off* switch to power on the system.

NOTE: *Remove the USB memory stick before the system restarts. If you do not remove the USB memory stick, the software system upgrading process repeats when the system boots up.*

NOTE: *Ensure the USB memory stick is properly and securely connected. Once the USB memory stick is accidentally disconnected from the system during the upgrading process, the error message will pop up: "The volume for a file has been externally altered so that the opened file is no longer valid." Insert the USB memory stick again and restart the system to run the upgrading process from [step 3 on page 8-195](#).*

8-10-7-2 Rewrite the Serial Number

If selected to load the complete disk during the software loading process, when powering the system, the system will indicate to rewrite the serial number, refer to [7-7-3 'Rewrite the Serial Number'](#) on [page 7-100](#).



8-10-7-3 Set Password

After the serial number is reset, the system will shutdown automatically. Power on the system and complete the password setting for use.

NOTE: *Drive D password and system password setting is required when turning on the system for the first time or after the software installation.*

1. Set password for Drive D (includes Archive of patient information, temp files, user defines, logs).

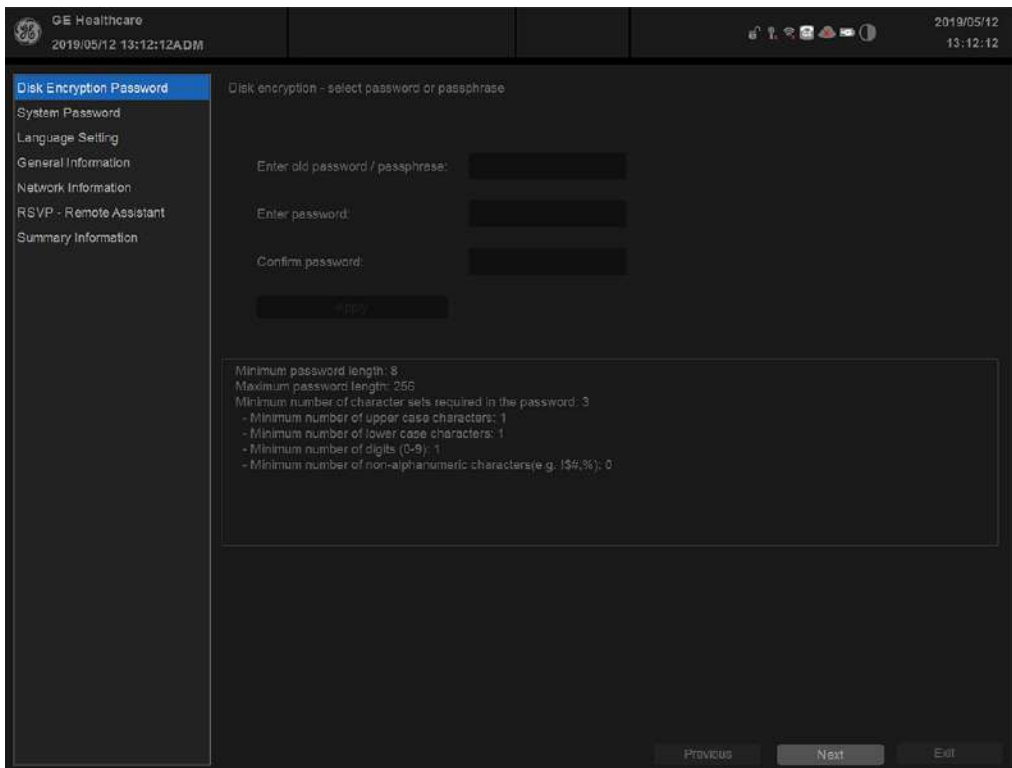


Figure 8-32. Set password for Drive D

System will remember the password automatically.

NOTE: *When the HDD is removed from the unit, it will need password to decode.*



8-10-7-3 Set Password(continued)

2. Press **Next** to set **System Password**.

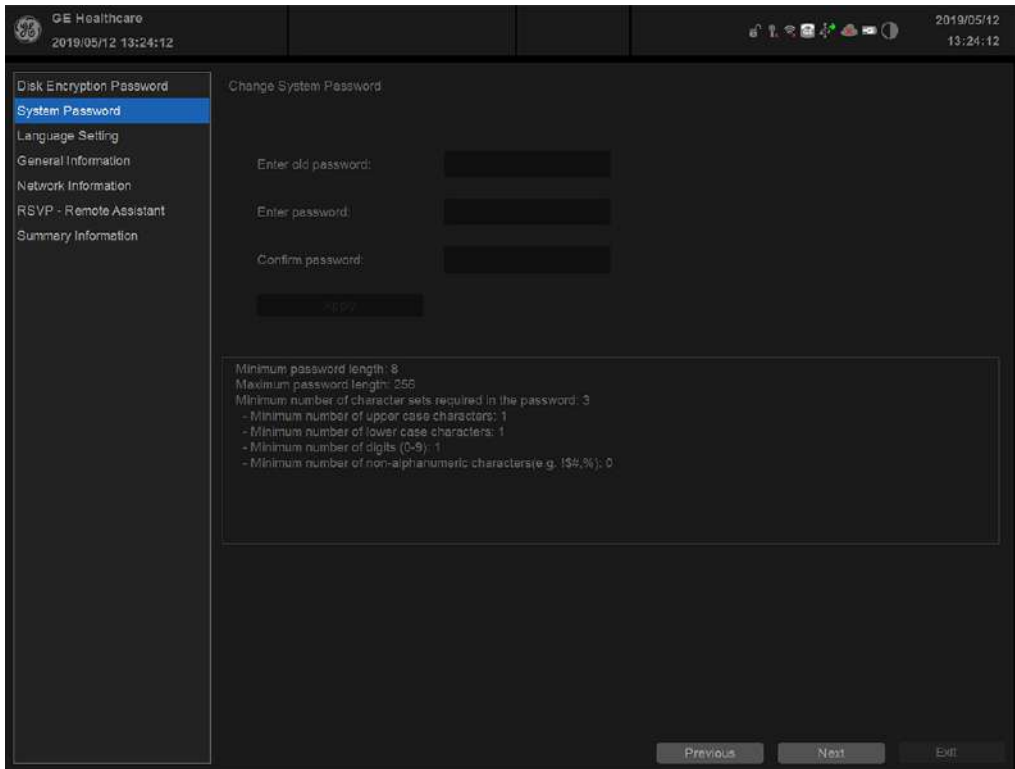


Figure 8-33. System password setting

3. To continue the Language Setting, General Information, Network Information, RSVP-Remote Assistant and Summary Information, refer to [3-9-1 'EZ configuration Wizard'](#) on [page 3-67](#).

NOTE: If you select **Exit**, you will exit the installation wizard.

- If you change the language setting, press **OK** to restart the system.

NOTE: If you press **Previous**, you will go to the previous page.

NOTE: Users can also set the database password only by *Utility/Admin/System Admin/Change DataBase Password*.



8-10-7-4 Secure Wipe

Secure wipe is intended to erase all the patient data with the software on the system before the system will be shipped for service.

NOTE: This tool is not BAM approved.

NOTE: Before starting this procedure, remove all probes and peripherals and remove them from the system.

NOTE: While it is believed to be unnecessary, it would not hurt to disconnect the system from the network and remove all transducer.

NOTE: Please ensure AC adapter is connected during system upgrade!

1. Insert the USB memory stick labeled “System & Application Software” to the system.
2. Properly turn off the scanner by momentarily pressing the *Power On/Off* Switch. In System-Exit window, select **Shutdown** to shutdown the system.

NOTE: If the system will not shutdown normally, hold down the Power On/Off Switch until the light turns off.

3. Power on the system. The system will detect the USB memory stick automatically.



8-10-7-4 Secure Wipe(continued)

- 4. Select **Secure Wipe**. Or select **Exit** to exit the process.

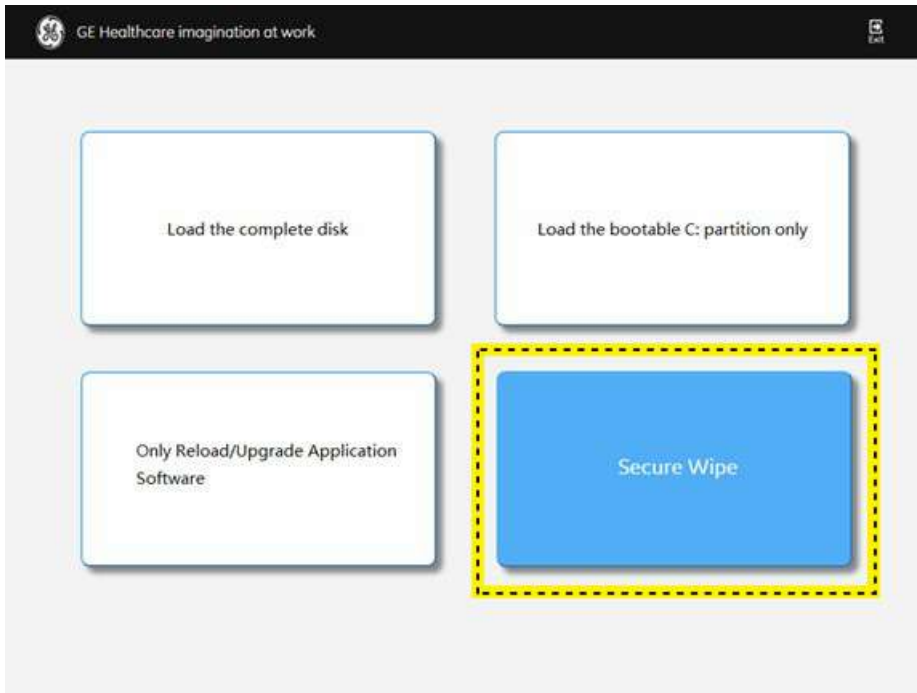


Figure 8-34. Upgrade screen

- 5. The system indicates all data will be erased, select **Execute** to continue.

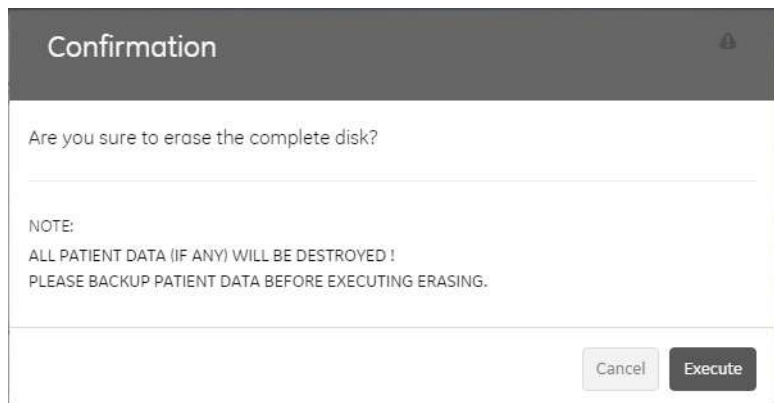


Figure 8-35. Confirm Dialog

NOTE: All the patient data cannot be recovered after wipe process.



8-10-7-4 Secure Wipe(continued)

6. The process may take twenty minutes or more.

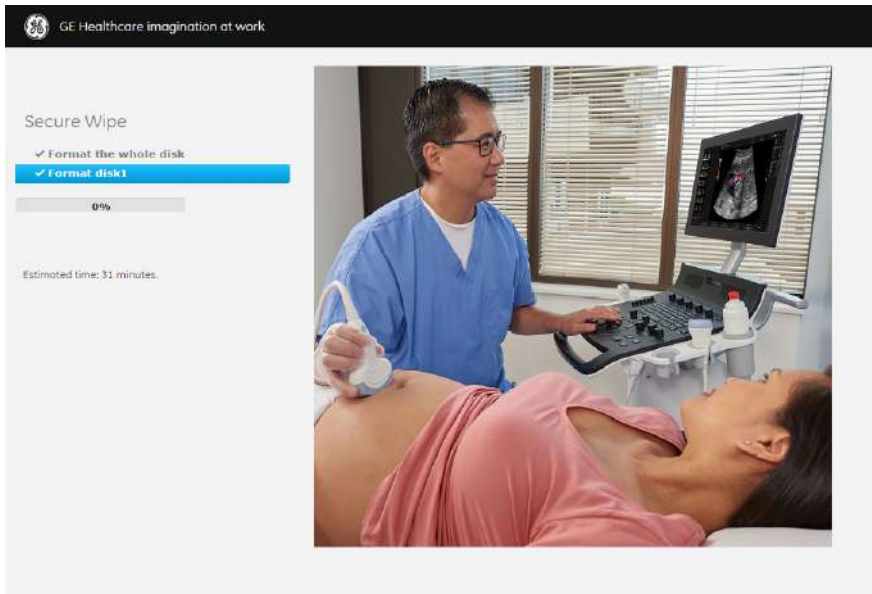


Figure 8-36. Wiping Process

7. The system will shutdown automatically when the wiping progress completes.

NOTE: *As the SSD is empty after secure wipe, the system cannot boot up. The software should be loaded first after the wipe process.*



8-10-7-5 Software Version check out

8-10-7-5-1 Functional Check-out

1. Power on Versana Premier system and wait until system booting to scanning screen.

NOTE: *If selected to load C Disk only when loading the system software, the system will display a screen to restore Computer name before entering the scanning screen.*

2. Press **Utility** on the control panel.
3. Select the **System** -> **About** and check whether the software version is right.

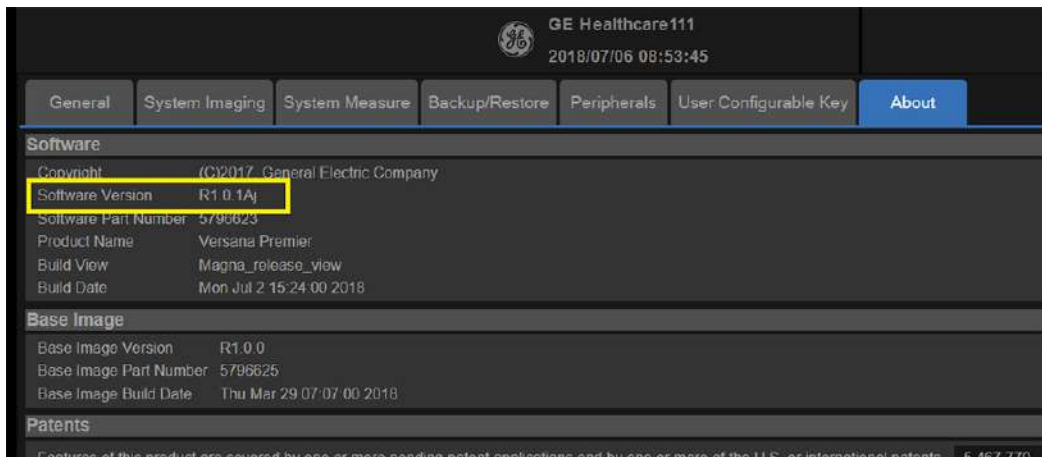


Figure 8-37. Software version



8-10-7-6 Reload the Correct Preset Region

NOTE: After the system software loading completion, please reload the correct preset region.

1. Reboot the system.
2. Press **Utility** on the Control Pane, then select **System -> General**.
3. In the **Location** portion, select the right region in the field of **Preset Region**.

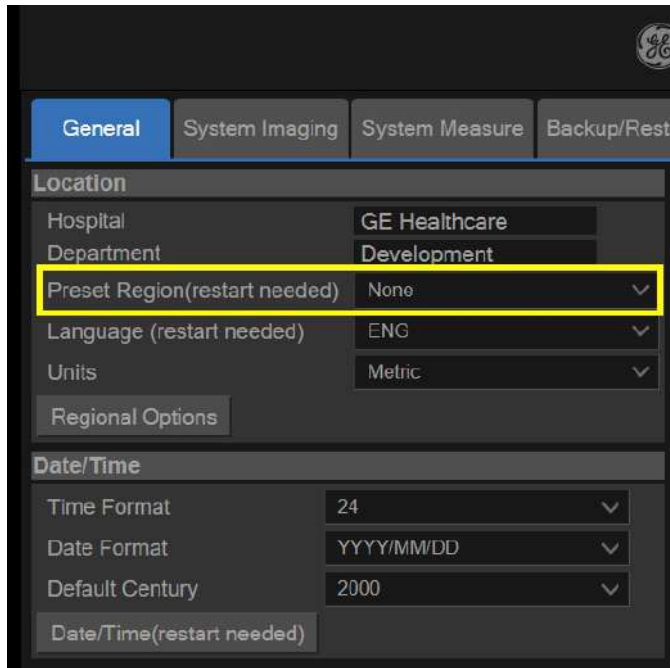


Figure 8-38. Preset Region

4. Reboot the system.



8-10-7-7 Option Strings Check

NOTE: After the system software loading completion, please check the option strings to ensure that the options are activated and working.

1. Reboot the system.
2. Press **Utility** on the control panel.
3. Select **Admin** -> **System Admin**.
4. Ensure that all the installed option keys are displayed and the status of Options are valid.
 - The status “Permanent” means the option keys are activated and working.

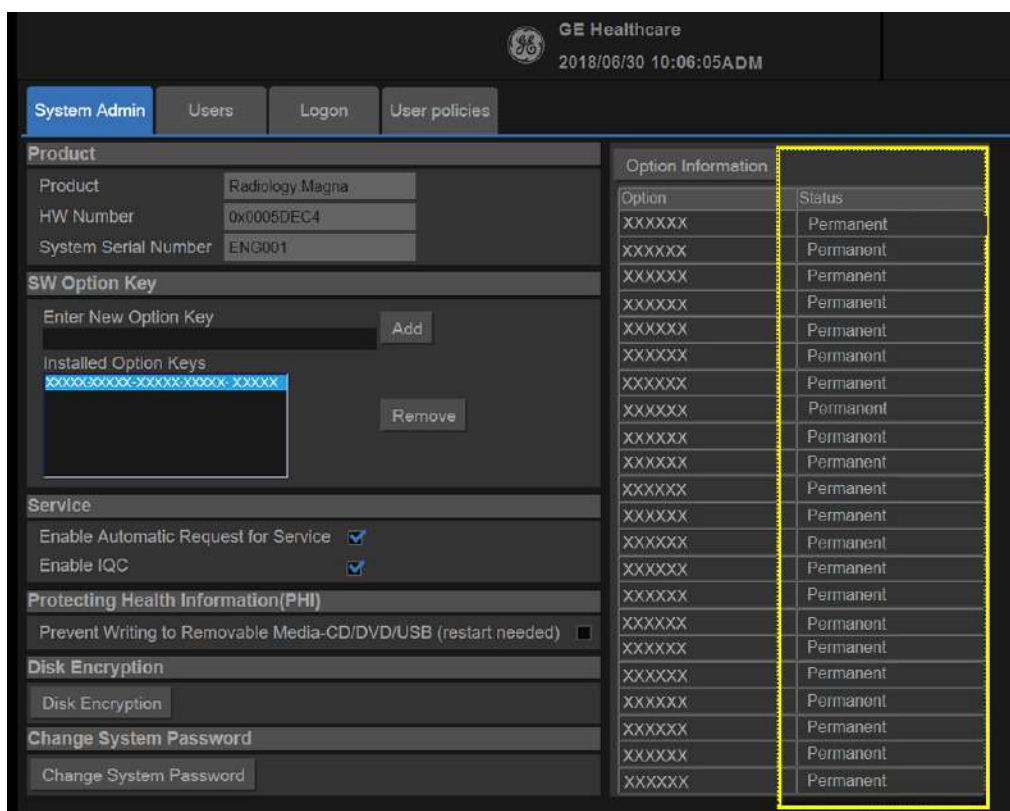


Figure 8-39. Software Option



8-10-7-8 Probe Recognition Check

NOTE: After the system software loading completion, please check to ensure that the system can recognize the probes.

Plug in the probe. In scanning mode, the probe information is displayed on the **right top** location of the screen. About the probe specification for intended use on Versana Premier.

Plug in at least one of each type of the probes and check if each of the probes is recognized and the probe information is displayed correctly.



Figure 8-40. Probe identification

8-10-7-9 Peripheral Device Check

Check to ensure that all the peripheral devices work properly.

For instruction of peripheral device check, See [4-4-33 'Peripheral checks'](#) on [page 4-62](#) for more information.



8-10-7-10 Reinstall DICOM Devices

Reinstall any DICOM devices used by the customers and check to ensure these DICOM devices work properly.

The instruction about installing DICOM devices is not incorporated in this manual. To access the instruction about installing DICOM devices please refer to another manual **Basic User Manual**. Please use the latest revision of this document.



8-11 Software Reload

8-11-1 Confirm Backups for Patient Data and Presets

The system can format C Disk (system data disk) and reinstall the system automatically. Although remote software does not delete any presets or settings on the system since it reloads the C:\partition only and application, it is recommended to follow these steps:

- Contact the customer to allow enough lead time to back up the system. Be sure no images are on the clipboard or in opened exams.
- Be sure that the DICOM spooler is empty.
- Review the troubleshooting section to collect information for future analysis (if you are troubleshooting loss of image or patient data.)
- Be sure all USB printers and the footswitch are connected and powered on. These USB devices will be automatically installed during the base image load process.
- Remove all USB Hard Disk Drives and Flash Drives. Failure to do so may result in a failure of the software reload process and damage to the data on the USB device.
- Be sure the Customer has saved all Presets, both User Defined and Service. This is precautionary in case the presets need to be restored manually.
- Note any window's type configurations, such as regional settings, keyboards, and localization settings.



8-11-2 Software Reload procedure

NOTE: Before loading/reload the system software, please change system language to English. Otherwise, there will be garbage on the system after software reload/loading.

If the system running, please follow the steps below:

1. Select **Utility** -> **Service**, then the service browser will start.

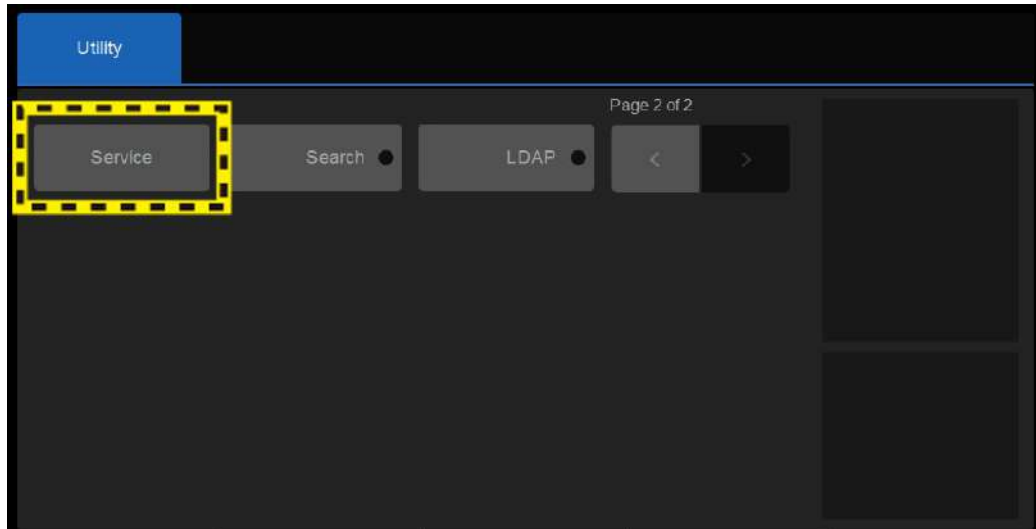


Figure 8-41. Service Browser

2. Unlock the SSA service key and plug in any USB port on the system, the 'Checking Secure Key' window pops up with the SSO number of the owner.

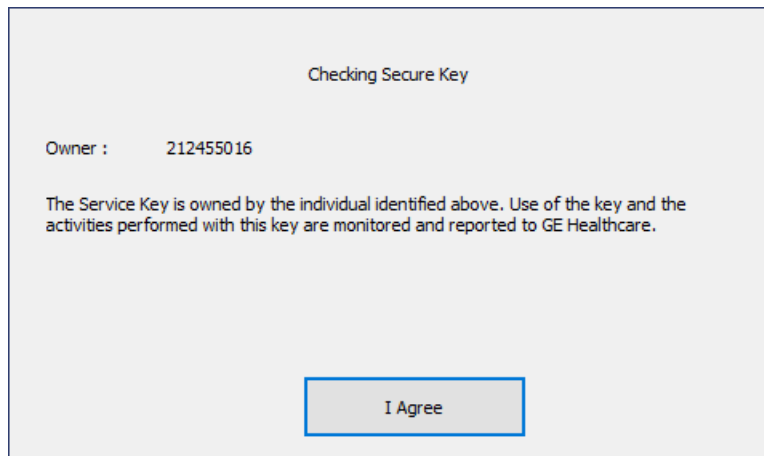


Figure 8-42. Maintenance Access Dialog Box



8-11-2 Software Reload procedure(continued)

- To access **Software Reload**, select **Utility > Service (second page) > Utilities > Software Reload**.

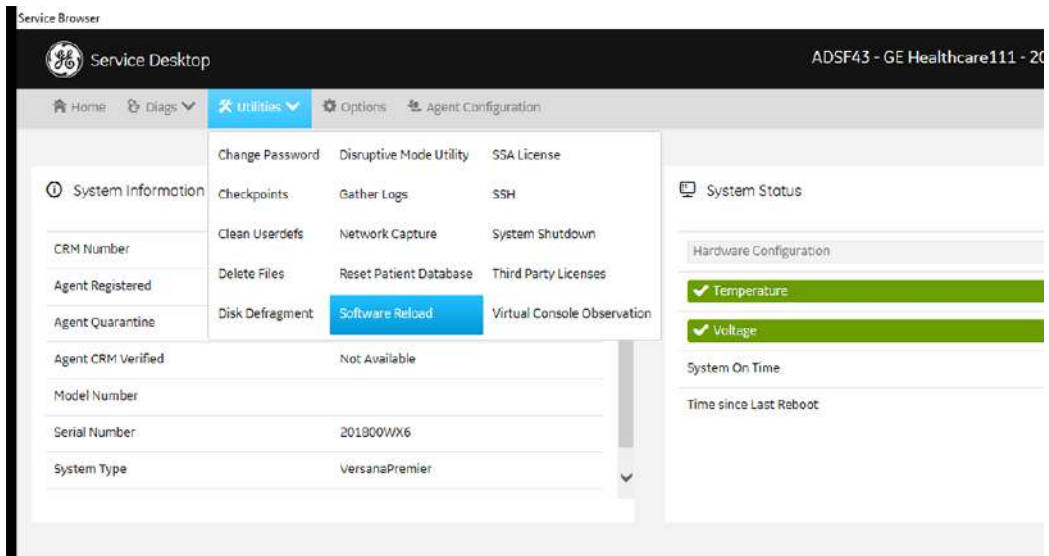


Figure 8-43. Software Reload (1)

- Click **Software Reload** to start software reloading.

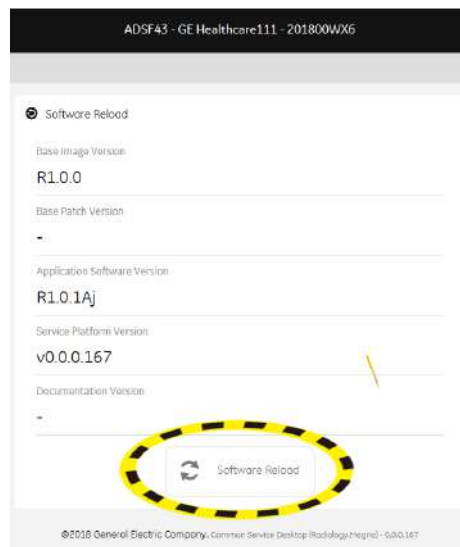


Figure 8-44. Software Reload (2)



8-11-2 Software Reload procedure(continued)

5. If you have a recovery key, select **I have a recovery key** and then click **Continue**.

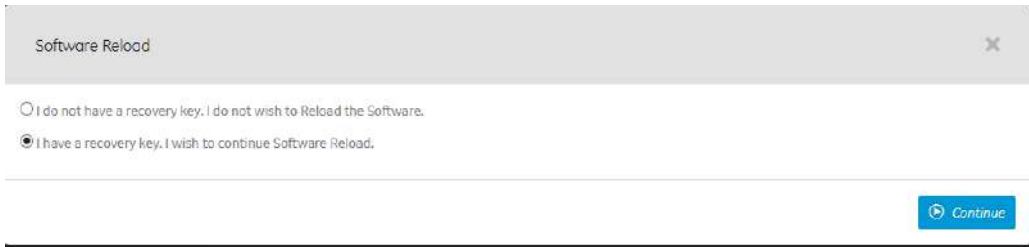


Figure 8-45. Software Reload (3)

6. If you have a recovery key, select **I Agree** and then click **Continue Reload**.



Figure 8-46. Software Reload (4)

7. After the system finishes rebooting, the system begins to reload the software. It will take several minutes to finish reloading the system.

NOTE: *The Software USB stick loading process will implement twice. The window will display twice.*

After system reload, the system will reboot, then the system will be back to scanning screen.

8. When powering on the system after reboot, it will indicate to reboot the system. Reboot the system to restore the computer name.



8-11-2-1 Software Download

8-11-2-1-1 Software Download setting up

1. In the server home page, go to **Package Deployment** page, input any package key word or name, then click **Search**.

NOTE:

Software download server Link: <https://stg-insite.health.ge.com:12443/rsvp/swpkgmgmt/#/>

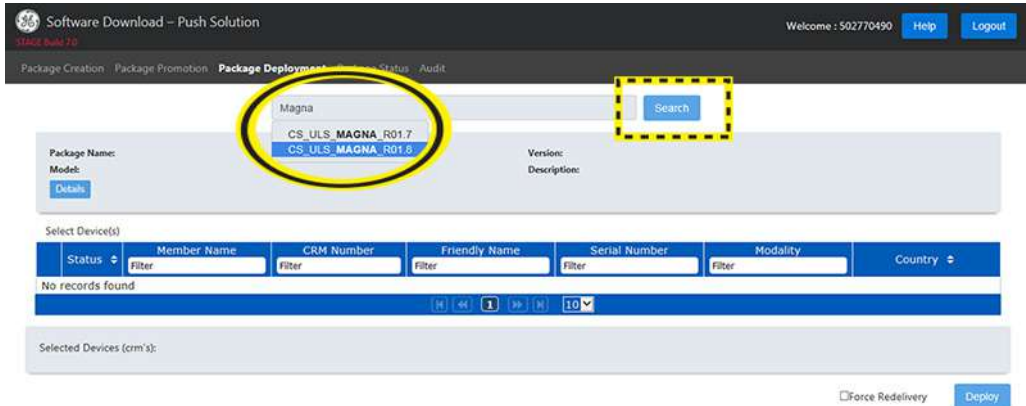


Figure 8-47. Content Page

2. Select the proper package file in the list, refer to Figure 8-48.

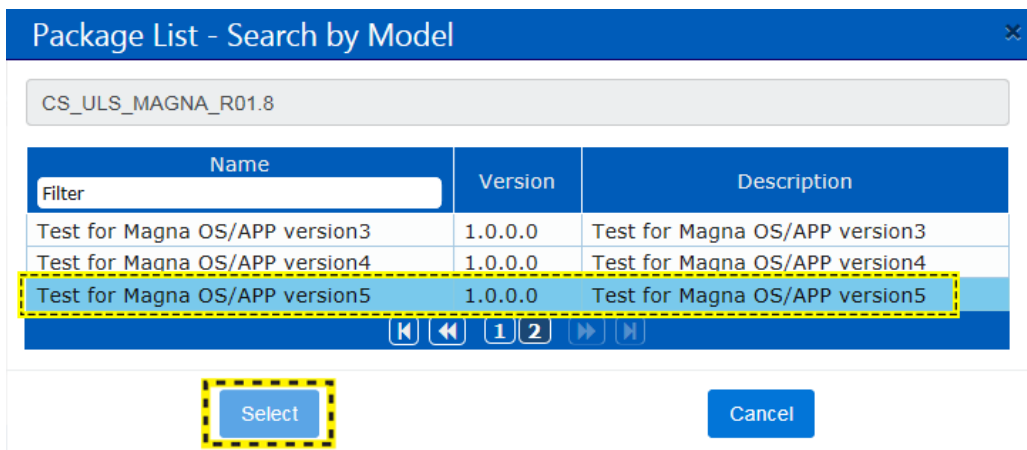


Figure 8-48. Software Package



8-11-2-1-1 Software Download setting up(continued)

NOTE: Before selecting **Only APP** package, please confirm the software version of the system to select a proper APP version to download. If the improper APP version was selected, it will cause installation failure. For the proper APP package version, refer to Section 3.6 of Service Note SN71235.

3. In the **CRM Number** menu, input the CRM Number to find the system needs to be upgraded.

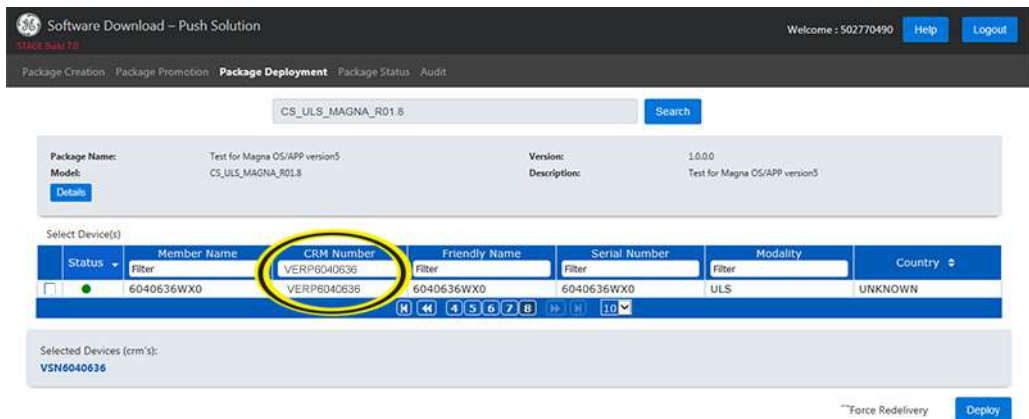


Figure 8-49. Select Model

4. In the **Select Device(s)** page, check the **Force Redelivery** box. Click **Deploy** to continue.

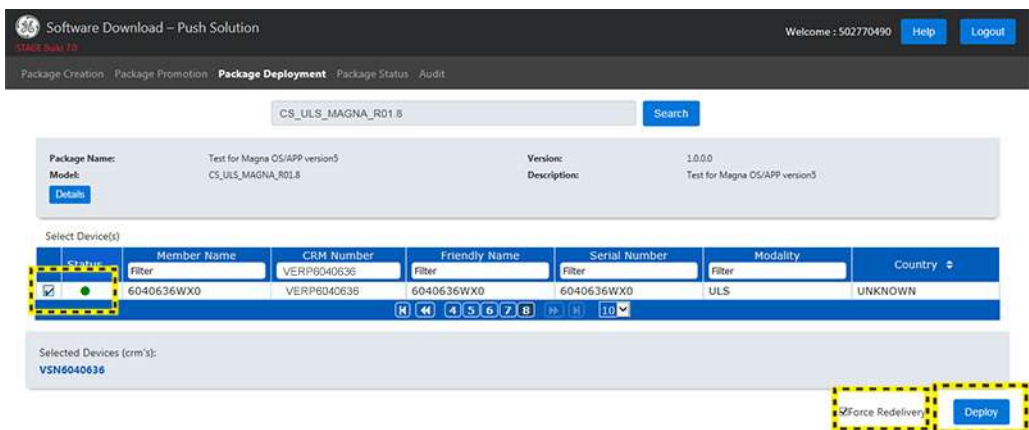


Figure 8-50. Check Box



8-11-2-1-1 Software Download setting up(continued)

5. Click **Confirm** on the warning page to deploy the package.

NOTE: *Once software download started, it can't be declined manually. Downloading process may occupy CPU resource and impact system performance, make sure customer be aware of downloading before it starts.*

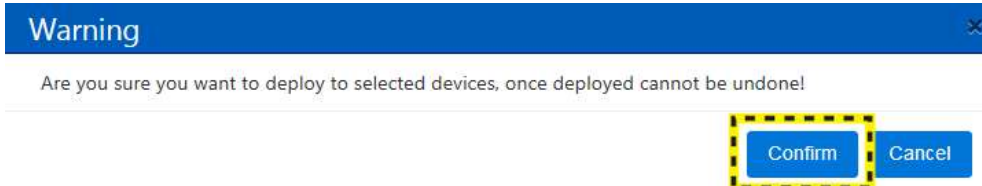


Figure 8-51. Confirmation

8-11-2-2 Software download and installation

Software Updates for the unit may be available for download and installation. When a Software Update is available, an envelop icon is displayed on the status bar. Press Power Key, progress bar is displayed on the exit window.

Only users with administrator rights are allowed to download Software Updates. You first download the software, then install the software. It is a two-step process.

Once the software installation has begun, the system is not usable until the software installation is done. The installation can take up to 45 minutes to complete. While installing, **DO NOT** turn off system power. For this reason, you may want to perform the software download one evening and then install the software the next evening.

After the software installation is complete, you will be asked to perform a few system functional checks to determine normal system operation.

NOTE: A software download may take more than 1 hour (and may take several hours), depending on local network conditions. During this time, you cannot perform any other function. Please allow sufficient time to complete the software download and installation.

NOTE: Please ensure network connection when downloading software.

NOTE: After you press a software download button, it may take up to three (3) seconds for the system to respond.

NOTE: Software Updates through the GE service platform may not be available in all countries.

You receive notification of available software updates via the envelope icon that appears in the status bar on the top of the monitor.

NOTE: To update the software, you must login with administrator privileges.



8-11-2-2 Software download and installation(continued)

1. Press the on/off button on the control panel. The Exit dialog window with software download displays.
2. Select **Download**.
The download process starts. The progression of the download process is displayed.

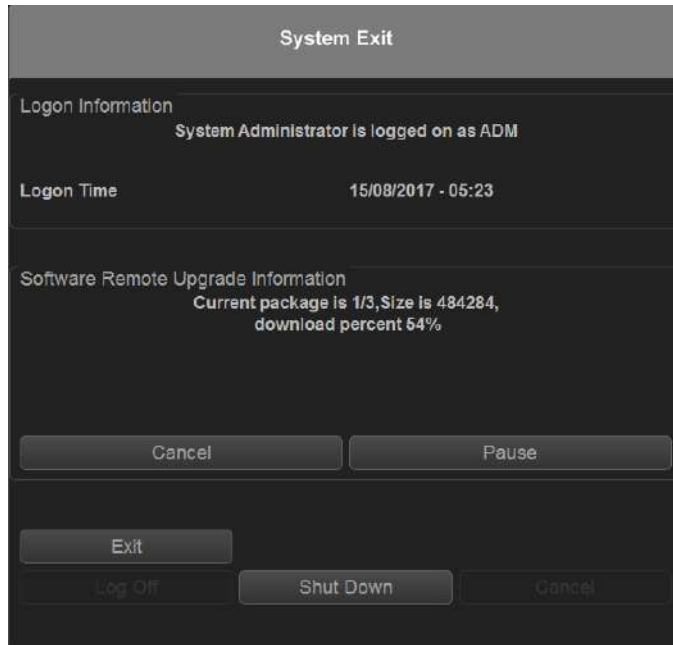


Figure 8-52. Download Process

NOTE: *The download step can be paused. While paused, you can return to normal operation. However, once the software installation has begun, the system is not usable until the software installation is done. While installing, **DO NOT** turn off system power.*

NOTE: *A typical software update of about 600 Mb may take up to 45 minutes to download, but times may vary depending on your location and network connection.*

- **Pause:** Pauses the software download process. If you select Pause, you can cancel out of this dialog and return to normal scanning or you can power off the scanner. A paused download can be resumed by logging in as Administrator, pressing the power switch, and selecting Resume.



8-11-2-2 Software download and installation(continued)

3. The following dialog is displayed when the software download is complete. Select **Install**.

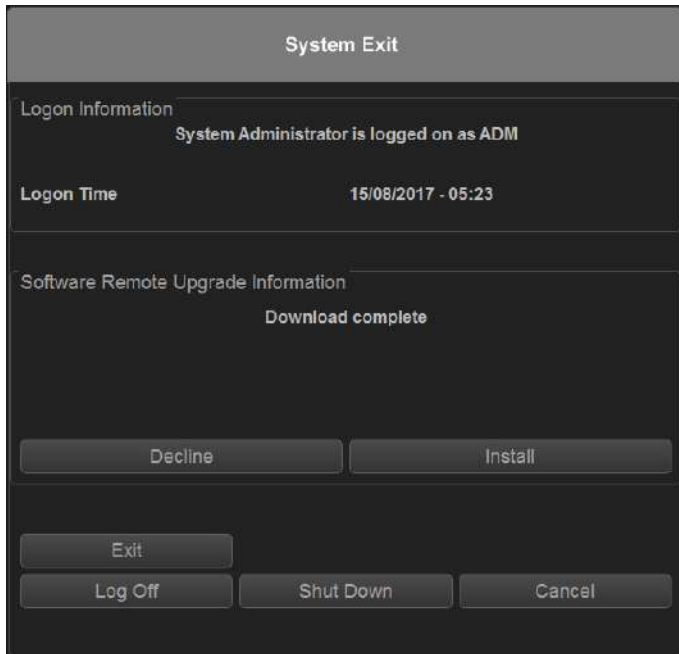


Figure 8-53. Software Ready To Be Installed

- **Decline:** DO NOT install the downloaded software; no software upgrade will be performed. If you decline this installation, you **WILL NOT** be offered the chance to install this software package again. You can contact with GE Service Engineer to perform the install at a later time.

Multiple screens appear during the software installation process. **DO NOT** interrupt this process **AND** follow instructions as they appear on the display.



8-11-2-2 Software download and installation(continued)

4. The system indicates to reboot the system after the installation is complete. After the installation complete, select **Shutdown** and then press **On/Off** button to reboot the system.

Multiple screens appear during the software installation process. **DO NOT** interrupt this process, and follow the instructions as they appear on the display.

NOTE: A typical installation may take up to 15 minutes.

5. When the system starts up after the software installation has finished, press **On/Off** button and then select **Verify**.
6. The new software verification checklist is displayed, this dialog is **critical**. You **MUST** perform software verification after downloading and installing the new software.



Perform a check for all the features listed. You **MUST** ensure that the entire system functions normally as expected.

These verification results are tracked for regulatory purposes, sent back to GE for tracking, and approved with your signature.



8-11-2-2 Software download and installation(continued)

7. As you verify that each feature works correctly, select “Passed.” If all features work correctly and “Passed” is filled in for all features, type your signature and press **OK**. The system is now ready for use.



However, if any of the features **DO NOT** function as expected, you need to select “Failed” for this feature. Type your signature and press **OK**. Then the System-Exit Window is displayed, select **Exit** and then reboot the system, the system will return to the previous software version.

8-11-2-3 Password Reset Policy

System reload will cause password reset, see [Table 8-88](#) for more information.

Table 8-88: Password Reset Policy

System Upgrade	Driver D Encryption password	Operation System Password	ADM user password	Database password
Whole disks	Yes	Yes	Yes	Yes
Only C disk	No	Yes	No	No
Reload Apps	No	No	No	No



8-12 Check after FRU Replacement

8-12-1 Overview

This section provides the information for check after FRU replacement.

- Perform required Functional and/or Leakage Current tests based upon the FRU being replaced.
Equipment passed all required tests and is ready for use.
- Clarify the scripts to debrief a Service Dispatch using your pole's dispatch tool. Use this script in the Service Comments when debriefing a Service Dispatch.

Leakage Current meets allowable limits. Equipment passed all required tests and is ready for use.

8-12-2 Functional Test Matrix

Table 8-89: Functional Test of Versana Premier

Description	Diagnostics	Functional and/or Leakage Current Tests
Basic Functional Checks	Check Arm Support Check Power Box ACDC Assy Check Relay Assy Check CWD Assy Check MST PWA Assy Check CWI PWA Check HDD	<ul style="list-style-type: none"> • 4-4-35 'Mechanical Functions Checks' on page 4-62 • 4-2-2 'Power ON/Boot Up' on page 4-5 • 4-2-3 'Power off' on page 4-8 • 4-4-26 'Probe/Connectors Check' on page 4-58 • 6-3 'Monitor Adjustments' on page 6-6 • 4-4-9 'B Mode Checks' on page 4-48 • 4-4-13 'M Mode Checks' on page 4-49 • 4-4-17 'Color Mode Checks' on page 4-50 • 4-4-21 'PW Doppler Mode Checks' on page 4-53 • 4-4-23 'Tissue Velocity Imaging (TVI) Checks' on page 4-55 • 4-4-25 'Basic Measurements' on page 4-57 • 4-4-28 'Cineloop Check' on page 4-61
Monitor Assy	Check Monitor Test Pattern	<ul style="list-style-type: none"> • 4-4-35 'Mechanical Functions Checks' on page 4-62 • 4-2-2 'Power ON/Boot Up' on page 4-5 • 4-2-3 'Power off' on page 4-8 • 4-4-26 'Probe/Connectors Check' on page 4-58 • 6-3 'Monitor Adjustments' on page 6-6 • Check Monitor Test Pattern in Utility-> Test Pattern



Table 8-89: Functional Test of Versana Premier

Description	Diagnostics	Functional and/or Leakage Current Tests
Monitor Cable	Check Cable Kit	<ul style="list-style-type: none"> • 4-4-35 'Mechanical Functions Checks' on page 4-62 • 4-2-2 'Power ON/Boot Up' on page 4-5 • 4-2-3 'Power off' on page 4-8 • 4-4-26 'Probe/Connectors Check' on page 4-58 • 6-3 'Monitor Adjustments' on page 6-6
Keyboard Assy	Check Keyboard PWA Check AN Keyboard Check Speaker Assy Check Cable Kit Check Touch Panel Assy Check TGC PWA	<ul style="list-style-type: none"> • 4-4-35 'Mechanical Functions Checks' on page 4-62 • 4-2-2 'Power ON/Boot Up' on page 4-5 • 4-2-3 'Power off' on page 4-8 • 4-4-9 'B Mode Checks' on page 4-48 • 4-4-13 'M Mode Checks' on page 4-49 • 4-4-17 'Color Mode Checks' on page 4-50 • 4-4-21 'PW Doppler Mode Checks' on page 4-53 • 4-4-23 'Tissue Velocity Imaging (TVI) Checks' on page 4-55 • 4-4-25 'Basic Measurements' on page 4-57 • 4-4-28 'Cineloop Check' on page 4-61 • Press Patient key to check if system can go to Patient screen. • Press Print Key (Factory default settings) to see if the system can store images • Press Comments key to see if can input comments via AN keys
KBD Cover Assy	Check KBD Top Assy Check KBD Top Cover Assy	<ul style="list-style-type: none"> • 4-4-35 'Mechanical Functions Checks' on page 4-62 • 4-2-2 'Power ON/Boot Up' on page 4-5 • 4-2-3 'Power off' on page 4-8 • 4-4-9 'B Mode Checks' on page 4-48 • 4-4-13 'M Mode Checks' on page 4-49 • 4-4-17 'Color Mode Checks' on page 4-50 • 4-4-21 'PW Doppler Mode Checks' on page 4-53 • 4-4-23 'Tissue Velocity Imaging (TVI) Checks' on page 4-55 • 4-4-25 'Basic Measurements' on page 4-57 • 4-4-28 'Cineloop Check' on page 4-61 • Press Patient key to check if system can go to Patient screen. • Press Print Key (Factory default settings) to see if the system can store images • Press Comments key to see if can input comments via AN keys
Trackball Assy	Check Trackball	<ul style="list-style-type: none"> • 4-4-35 'Mechanical Functions Checks' on page 4-62 • 4-2-2 'Power ON/Boot Up' on page 4-5 • 4-2-3 'Power off' on page 4-8 • Move the trackball to see if it moves smoothly



Table 8-89: Functional Test of Versana Premier

Description	Diagnostics	Functional and/or Leakage Current Tests
MST Assy	Check MST PWA	<ul style="list-style-type: none"> • 4-4-35 'Mechanical Functions Checks' on page 4-62 • 4-2-2 'Power ON/Boot Up' on page 4-5 • 4-2-3 'Power off' on page 4-8 • Connect 2 probes to the probe ports, do 'Probe/ Connectors Check' on both of them and press probe key to switch between them. • 4-4-9 'B Mode Checks' on page 4-48 • 4-4-13 'M Mode Checks' on page 4-49 • 4-4-17 'Color Mode Checks' on page 4-50 • 4-4-21 'PW Doppler Mode Checks' on page 4-53 • 4-4-23 'Tissue Velocity Imaging (TVI) Checks' on page 4-55 • 4-4-25 'Basic Measurements' on page 4-57 • 4-4-28 'Cineloop Check' on page 4-61
Relay Box Assy	Check Relay Box Assy	<ul style="list-style-type: none"> • 4-4-35 'Mechanical Functions Checks' on page 4-62 • 4-2-2 'Power ON/Boot Up' on page 4-5 • 4-2-3 'Power off' on page 4-8 • Connect 2 probes to the probe ports, do 'Probe/ Connectors Check' on both of them and press probe key to switch between them. • 4-4-9 'B Mode Checks' on page 4-48 • 4-4-13 'M Mode Checks' on page 4-49 • 4-4-17 'Color Mode Checks' on page 4-50 • 4-4-21 'PW Doppler Mode Checks' on page 4-53 • 4-4-23 'Tissue Velocity Imaging (TVI) Checks' on page 4-55 • 4-4-25 'Basic Measurements' on page 4-57 • 4-4-28 'Cineloop Check' on page 4-61
CWD Assy	Check CWD	<ul style="list-style-type: none"> • 4-4-35 'Mechanical Functions Checks' on page 4-62 • 4-2-2 'Power ON/Boot Up' on page 4-5 • 4-2-3 'Power off' on page 4-8 • Connect 2 probes to the probe ports, do 'Probe/ Connectors Check' on both of them and press probe key to switch between them. • 4-4-9 'B Mode Checks' on page 4-48 • 4-4-13 'M Mode Checks' on page 4-49 • 4-4-17 'Color Mode Checks' on page 4-50 • 4-4-21 'PW Doppler Mode Checks' on page 4-53 • 4-4-23 'Tissue Velocity Imaging (TVI) Checks' on page 4-55 • 4-4-25 'Basic Measurements' on page 4-57 • 4-4-28 'Cineloop Check' on page 4-61



Table 8-89: Functional Test of Versana Premier

Description	Diagnostics	Functional and/or Leakage Current Tests
Harddisk Assy	Check Hard Disk Assy	<ul style="list-style-type: none"> • 4-4-35 'Mechanical Functions Checks' on page 4-62 • 4-2-2 'Power ON/Boot Up' on page 4-5 • 4-2-3 'Power off' on page 4-8 • Connect 2 probes to the probe ports, do 'Probe/ Connectors Check' on both of them and press probe key to switch between them. • 4-4-9 'B Mode Checks' on page 4-48 • 4-4-13 'M Mode Checks' on page 4-49 • 4-4-17 'Color Mode Checks' on page 4-50 • 4-4-21 'PW Doppler Mode Checks' on page 4-53 • 4-4-23 'Tissue Velocity Imaging (TVI) Checks' on page 4-55 • 4-4-25 'Basic Measurements' on page 4-57 • 4-4-28 'Cineloop Check' on page 4-61
Fan Assy	Check Fan Assy	<ul style="list-style-type: none"> • 4-4-35 'Mechanical Functions Checks' on page 4-62 • 4-2-2 'Power ON/Boot Up' on page 4-5 • 4-2-3 'Power off' on page 4-8
Handle Assy	Check Rear Handle	<ul style="list-style-type: none"> • 4-4-35 'Mechanical Functions Checks' on page 4-62 • 4-2-2 'Power ON/Boot Up' on page 4-5 • 4-2-3 'Power off' on page 4-8
Loading Base Image Software		<ul style="list-style-type: none"> • 4-4-35 'Mechanical Functions Checks' on page 4-62 • 4-2-2 'Power ON/Boot Up' on page 4-5 • 4-2-3 'Power off' on page 4-8 • 4-4-9 'B Mode Checks' on page 4-48 • 4-4-13 'M Mode Checks' on page 4-49 • 4-4-17 'Color Mode Checks' on page 4-50 • 4-4-21 'PW Doppler Mode Checks' on page 4-53 • 4-4-23 'Tissue Velocity Imaging (TVI) Checks' on page 4-55 • 4-4-25 'Basic Measurements' on page 4-57 • 4-4-28 'Cineloop Check' on page 4-61 • 4-6-1 'Software Configuration Checks' on page 4-65 • Press Patient key to enter into patient screen and build a new patient to see if it works, refer to Chapter4 in Basic User Manual.



8-13 Used Media and Used Parts

Disposal



The waste of electrical and electronic equipment must not be disposed as unsorted municipal waste and must be collected separately.



Please contact the manufacturer or other authorized disposal company to decommission your equipment.

1. Properly dispose of all old or used parts and media according to current policies and procedures. Never keep old software or leave old software at the customer site.
2. Ensure that no Proprietary Material, such as this installation manual and the Versana Premier Proprietary Manual, are left at the customer.





Chapter 9

Renewal Parts

This chapter lists the renewal parts available for the Versana Premier.



9-1 Overview

9-1-1 Contents in this chapter

- [List of Abbreviations](#)
- [Renewal Parts Lists](#)

9-2 List of Abbreviations

Table 9-1: List of Abbreviations

ABBREVIATION	DESCRIPTION
3D	THREE DIMENSIONAL
Assy	ASSEMBLY
FRU	Field Replacement Unit
CRU	Customer Replacement Unit
KBD	Keyboard Assy
BnV	Brightness and Volume
MST	Master Board
CWI	CPU / WDC / IO Board. WDC is DC Power Board for Wukong Platform.
PIB	Probe Interface Board, also name as Relay PIB
4PP	4 Probe Port
SSA	Secure Service Access



9-3 Renewal Parts Lists

9-3-1 Operator Console Assy

The following figure illustrates what is the body front cover (1), body left cover (2), body back cover (3), body right cover (4) of the system.

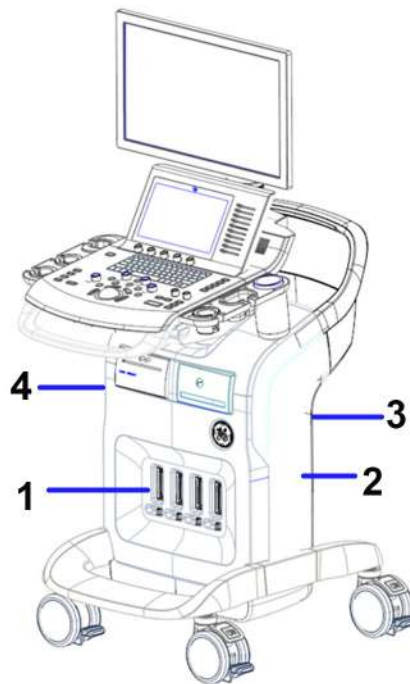


Figure 9-1. Operator Console Assy

9-3-1 Operator Console Assy(continued)

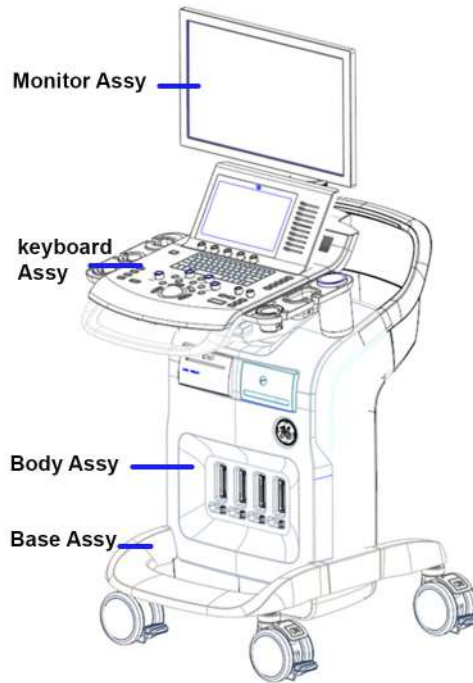


Figure 9-2. Console Assy

9-3-2 Renewal Parts List





Table 9-2: Renewal Parts list

Section	Page Number
Monitor Assy	9-6
Keyboard Assy	9-7
Body Assy	9-11
Base Assy	9-17
LOGO kits	9-19
Cables kits	9-20
Probe	9-27
Peripheral	9-27
Power Cord	9-29
Manuals	9-30



9-3-3 Monitor Assy

Table 9-3: Monitor Assy

Item	Part Number	Part Name	Replaced by	Corresponding graphic	Qty	Repl Proc
200	5800024-S	21.5 inch LCD cover kit			1	RP
		21.5 Monitor Front Cover			1	RP
		21.5 Monitor Back Cover			1	RP
		Display cable cover			1	RP
201	5791383-S	21.5 inch LCD Assy			1	RP

9-3-4 Keyboard Assy

Table 9-4: Keyboard Assy

Item	Part Number	Part Name	Replaced by	Corresponding graphic	Qty	Repl Proc
300	5791349-S	KBD Top Assy			1	RP
301	5790259-S	KBD Top Cover Assy			1	RP
302	5798435-S	KBD Speaker Cover			1	RP
		Screw-M4X10			3	RP
303	5790972-S	Trackball Assy			1	RP



Table 9-4: Keyboard Assy

Item	Part Number	Part Name	Replaced by	Corresponding graphic	Qty	Repl Proc
304	5791351-S	Speaker Assy			2	RP
305	5779734-S	Main KBD PWA			1	RP
306	5791386-S	Fixed Arm with Hinge Kits			1	RP
307	5791385-S	Ergotron Flexible Arm Kits			1	RP
308	5799869-S	Keycap Kits			1	RP

Table 9-4: Keyboard Assy

Item	Part Number	Part Name	Replaced by	Corresponding graphic	Qty	Repl Proc
309	5791365-S	Docking PWA Assy			1	RP
310	5779738-S	TGC PWA			1	RP
311	5779736-S	Menu PWA			1	RP
312	5796538-S	Touch Panel with Front Cover Assy			1	RP
313	5791788-S	Gel Warmer kit			1	RP
314	5803560-S	Up down assy for Versana Premier			1	RP



Table 9-4: Keyboard Assy

Item	Part Number	Part Name	Replaced by	Corresponding graphic	Qty	Repl Proc
316	5803975-S	Up down cover kit			1	RP
317	5790304-S	Front Handle			1	RP
		Front Handle for Versana Premier			1	RP
		Screw - M6x15			4	RP
318	5790974-S	AN Keyboard with film			1	RP
319	5790348-S	Touch Panel bracket			1	RP
319	5790430-S	KBD release handle			1	RP



9-3-5 Body Assy

Table 9-5: Body Assy

Item	Part Number	Part Name	Replaced By	Corresponding graphic	Qty	Repl Proc
400	5800009-S	Body Cover Kit			1	RP
		Body Top Cover Assy for Versana Premier			1	RP
		Body Top Back Cover Assy for Versana Premier			1	RP
		Screw-M4X10			6	RP
401	5790232-S	4PP Front body Cover			1	RP
		Body 4PP Front Cover for Versana Premier			1	RP
		Body 4PP Front Cover for Versana Premier			2	RP



Table 9-5: Body Assy

Item	Part Number	Part Name	Replaced By	Corresponding graphic	Qty	Repl Proc
402	5790257-S	3PP Front body Cover			1	RP
		Body 3PP Front Cover for Versana Premier			1	RP
		Screw - M4x10			2	RP
403	5791344-S	Body Back Cover Assy			1	RP
		Body Back Cover			1	RP
		Screw - M4x10			4	RP
404	5791109-S	Probe connect lock button kit			20	RP

Table 9-5: Body Assy

Item	Part Number	Part Name	Replaced By	Corresponding graphic	Qty	Repl Proc
405	5791354-S	3PP Relay Assy			1	RP
406	5791353-S	4PP Relay Assy (Option)			1	RP
407	5758326-S	CWD PWA			1	RP
408	5791356-S	MST PWA Assy			1	RP



Table 9-5: Body Assy

Item	Part Number	Part Name	Replaced By	Corresponding graphic	Qty	Repl Proc
409	5779925-S	Box Fan Assy			1	RP
		Fan Snap RIVET			10	RP
		Fan Sponge			10	RP
410	5786393-S	CWI PWA			1	RP
411	5800083-S	Charger Assy			1	RP
412	5807103-S	Battery pack			2	RP






Table 9-5: Body Assy

Item	Part Number	Part Name	Replaced By	Corresponding graphic	Qty	Repl Proc
413	5790306-S	Rear Handle			1	RP
		Rear Handle			1	RP
		M6 x 20			6	RP
414	5799863-S	Cable hook			1	RP
		Cable hook			2	RP
		Probe cable hook			2	RP
		Screw - M4x10			4	RP
415	5799862-S	2.5inch 500G SATA Hard Disk			1	RP



Table 9-5: Body Assy

Item	Part Number	Part Name	Replaced By	Corresponding graphic	Qty	Repl Proc
416	5791405-S	4D Box Assy			1	RP
417	5807593-S	CMOS battery			1	RP
418	5803925-S	Paper Tray			1	



9-3-6 Base Assy










Table 9-6: Base Assy

Item	Part Number	Part Name	Replaced by	Corresponding graphic	Qty	Repl Proc
500	5790307-S	Base CHASSIS			1	RP
501	5802226-S	Caster kit			2	RP
502	5800020-S	Body bottom cover kit			1	RP
503	5779924-S	Power Box FAN Assy			1	RP
504	5791352-S	Power Box ASSY			1	RP



9-3-7 Small Cover Kit


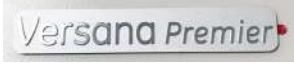
Table 9-7: Small Cover Kit

Item	Part Number	Part Name	Replaced by	Corresponding graphic	Qty	Repl Proc
600	5800019-S	Small Cover Kit			1	RP
		Printer Cover			1	RP
		21.5 DVD ECG Cover			1	RP
		KBD Arm Front Cover			1	RP
		Scre-M4x10			2	RP
		KBD Arm Back Cover			1	RP
		Fixed Arm Cover			1	RP
		Fixed Arm Cover			1	RP
		Digital Box Cover			1	RP
		Display Cable Cover			1	RP



9-3-8 LOGO kits

Table 9-8: LOGO kits

Item	Part Number	Part Name	Replaced by	Corresponding graphic	Qty	Repl Proc
700	5800023-S	LOGO Kit			1	RP
		VS name LOGO			1	RP
		VA name LOGO			1	RP



9-3-9 Cables kits

Table 9-9: cables kits






Item	Part Number	Part Name	Replaced by	Corresponding graphic	Qty	Repl Proc
800	5799868-S	Docking cable kit			1	RP
		Touch Panel DP cable with LVDS USB and Power			1	RP
		Power Cable to DC Printer with USB and Aduio			1	RP
		KBD USB Cable			1	RP
		Power Box DC Output Cable			1	RP
		Docking to Gel Warmer Cable			1	RP



Table 9-9: cables kits






Item	Part Number	Part Name	Replaced by	Corresponding graphic	Qty	Repl Proc
801	5799867-S	Touch Panel Cable Kit			1	RP
		SoftKBD Cable			1	RP
		TGC Cable			1	RP
		KBD User USB Cable			1	RP
		TP LVDS cable			1	RP
		TP USB Cable			1	RP



Table 9-9: cables kits











Item	Part Number	Part Name	Replaced by	Corresponding graphic	Qty	Repl Proc
802	5799865-S	LCD Cable Kit			1	RP
		LCD Short extension Power Cable			1	RP
		LCD Long extension Power Cable			1	RP
		LCD Short extension HDMI Cable			1	RP
		LCD Long extension HDMI Cable			1	RP
		LCD HDMI Cable			1	RP



Table 9-9: cables kits

Item	Part Number	Part Name	Replaced by	Corresponding graphic	Qty	Repl Proc
803	5799866-S	Option cable Kit			1	RP
		DC printer power extension cable			1	RP
		Charger DVD USB cable			1	RP
		AC Printer Power Cable			1	RP
		4D motor drive signal to PIB Cable			1	RP
		Charger DC output cable			1	RP

9-3-10 CRU

Table 9-10: CRU

Item	Part Number	Part Name	Replaced by	Corresponding graphic	Qty	Repl Proc
1000	5800094-S	AN Key board Film			1	RP
1001	5800012-S	Right and Left body cover kit	5800012-2S		1	RP
		Right body cover			1	RP
		Left body cover			1	RP
1002	5799987-S	Keycap CRU kit			1	RP
1003	5790246-S	Air filter			2	RP

Table 9-10: CRU









Item	Part Number	Part Name	Replaced by	Corresponding graphic	Qty	Repl Proc
1004	5799864-S	Probe and Gel Holder			1	RP
		Probe holder			1	RP
		Gel holder			1	RP
		DS Gel holder			1	RP
1005	5792464-S	Isolation USB kit			1	RP
		Isolation USB			1	RP
		PUI USB cable			1	RP



Table 9-10: CRU

Item	Part Number	Part Name	Replaced by	Corresponding graphic	Qty	Repl Proc
1006	5780913-S	EMI filter for SVC			1	RP
		EMI filter			1	RP
		Power Cable for EMI Filter			1	RP



9-3-11 Probe

Table 9-11: Probes for Versana Premier

Item	Part Name	Part Number	Commercial Part Number	Center Image Frequency (MHz)	Replaced By	Qty
1100	4C-RS	5488477	H4000SR	3.10 ± 10%		1
1101	8C-RS	5499508	H40402LS	6.5 ± 20%		1
1102	E8C-RS	5499516	H40402LN	6.5 ± 20%		1
1103	E8Cs-RS	5670375	H48062AF	2.75 ± 20%		1
1104	BE9CS-RS	5589323	H40482LN	7.5 ± 20%		1
1105	3Sc-RS	47237516	H45041DL	2.75 ± 20%	5433833	1
1106	6S-RS	5499316	H45021RP	4.5 ± 20%		1
1107	12S-RS	5499321	H44901AB	7.75 ± 20%		1
1108	12L-RS	5499501	H40402LY	7.5 ± 20%		1
1109	LK760-RS	5548914	H44901AF	7.15 ± 20%		1
1110	L8-18i-RS	5499609	H40462LF	9.5 ± 20%		1
1111	RAB2-6-RS	KTZ303982	H48681WR	3.3 ± 10%		1
1112	RIC5-9A-RS	KTZ304063	H48701EJ	6.5 ± 10%	KTZ304128	1
1113	L6-12-RS	5454332	H48062AC	7.75 ± 20%		1

9-3-12 Peripheral

Table 9-12: Peripherals for Versana Premier

Item	Part Number	Commercial Part Number	Description	Qty
Footswitch				
1201	5151236	H41642LS	Footswitch MKF 2-MED USB GP26	1
1202	5338419	H41882LD	1-Peadl type Footswitch "Whanam FSU-1000"	1
USB Stick				
1203	5446638	H48962LC	USB Stick	1
Printer				
1204	5133107-2	H48542LZ	SONY UPD25 Color Printer USA Kit	1



Table 9-12: Peripherals for Versana Premier

Item	Part Number	Commercial Part Number	Description	Qty
1205	5133108-2	H48552LA	SONY UPD25 Color Printer EUP Kit	1
1206	5133106-2	H48542LY	SONY UPD25 Color Printer CHN Kit	1
1207	5133109-2	H48552LB	SONY UPD25 Color Printer JPN Kit	1
1208	5491253	H48312AN	SONY UPD25 Color Printer BRAZIL kit	1
1209	5151259-2	H48492AZ	BW Printer (UP-D898MD)	1
1210	5778615	H48052BG	UP-D898MD DC Printer Kits	1
1211	5130409	H41402LS	898 printer paper	1
Others				
1224	NA	H48832AC	Wireless Adaptor	1
1225	NA	H48122BT	Bluetooth Adaptor	1
1226	5449275-4	H48192BL	Transcend TS8XDVDS-K DVDRW kit with SW	1
1227	5129487	H41852LK	USB ECG Module (AHA)	1
1228	5800116	H41852LL	USB ECG Module (IEC)	1
1229	5149641	H41852LM	ECG ASSY w/ Chinese Label	1
1230	5434317-4	H48492AB	1TB mobile USB HDD	1
1231	5802026-3S	NA	Service for Versana Premier System and Application Upgrade USB R1.0.2	1
1232	5802026-4S	NA	Service for Versana Premier System and Application Upgrade USB R1.0.3	1
1233	5802026-6S	H48172BY	Service for Versana Premier System and Application Upgrade USB R1.0.5	1



9-3-13 Power Cord

Table 9-13: Power Cords for Versana Premier

Item	Part Number	Commercial Part Number	Description	Qty
1300	5177123-2	H48482AF	AC Power Cord Europe	1
1301	5176304-2	H48482AK	AC Power Cord China	1
1302	5176773-2	H48482AH	AC Power Cord India	1
1303	5177195-2	H48482AC	AC Power Cord Argentina	1
1304	5176907-2	H48482AG	AC Power Cord UK	1
1305	5177153-2	H48482AM	AC Power Cord Denmark	1
1306	5177154-2	H48482AD	AC Power Cord Switzerland	1
1307	5177187-3	H48482AE	AC Power Cord Australia	1
1308	5177146-2	H48482AL	AC Power Cord USA	1
1309	5400868-2	H48482AN	AC Power Cord Brazil	1
1310	5176753-2	H48482AJ	AC Power Cord Israel	1
1311	5177126-2	H48482AB	AC Power Cord Japan	1



9-3-14 Manuals

Table 9-14: Manuals for Versana Premier

Item	Part Number	Commercial Part Number	Description	Qty
1401	5789132-200	H48252BB	Versana Premier Manual CD	1
1402	5789129-100	H48252BE	Versana Premier Advanced Reference Manual	1
1403	5789130-100	H48252BC	Versana Premier Basic Service Manual	1
1404	5789128-100	H48252BD	Versana Premier Basic User Manual	1
1405	5789133-100	H48252BG	Versana Premier User Guide English version	1
1406	5789133-101	H48252BH	Versana Premier User Guide French version	1
1407	5789133-106	H48252BJ	Versana Premier User Guide Spanish version	1
1408	5789133-108	H48252BK	Versana Premier User Guide German version	1
1409	5789133-111	H48252BL	Versana Premier User Guide Italian version	1
1410	5789133-121	H48252BM	Versana Premier User Guide Dutch version	1
1411	5789133-127	H48252BN	Versana Premier User Guide Brazilian Portuguese version	1
1412	5789133-129	H48252BP	Versana Premier User Guide Estonian version	1
1413	5789133-131	H48262BN	Versana Premier User Guide Slovenian version	1
1414	5789133-140	H48252BR	Versana Premier User Guide Japanese version	1
1415	5789133-141	H48252BF	Versana Premier User Guide Chinese version	1
1416	5789133-142	H48252BS	Versana Premier User Guide Swedish version	1
1417	5789133-144	H48252BT	Versana Premier User Guide Korean version	1
1418	5789133-145	H48252BW	Versana Premier User Guide Russian version	1
1419	5789133-150	H48252BY	Versana Premier User Guide Polish version	1
1420	5789133-151	H48252BZ	Versana Premier User Guide Greek version	1
1421	5789133-153	H48262BR	Versana Premier User Guide Hungarian version	1
1422	5789133-154	H48262BA	Versana Premier User Guide Slovakian version	1
1423	5789133-155	H48262BB	Versana Premier User Guide Czech version	1
1424	5789133-159	H48262BC	Versana Premier User Guide Turkish version	1
1425	5789133-160	H48262BD	Versana Premier User Guide Danish version	1
1426	5789133-161	H48262BS	Versana Premier User Guide Norwegian version	1
1427	5789133-162	H48262BE	Versana Premier User Guide Finnish version	1



Table 9-14: Manuals for Versana Premier

Item	Part Number	Commercial Part Number	Description	Qty
1428	5789133-165	H48262BF	Versana Premier User Guide Bulgarian version	1
1429	5789133-167	H48262BG	Versana Premier User Guide Romanian version	1
1430	5789133-168	H48262BT	Versana Premier User Guide Croatian version	1
1431	5789133-174	H48262BH	Versana Premier User Guide Lithuanian version	1
1432	5789133-175	H48262BJ	Versana Premier User Guide Latvian version	1
1433	5789133-176	H48262BK	Versana Premier User Guide Serbian version	1
1434	5789133-177	H48262BL	Versana Premier User Guide European Portuguese version	1
1435	5789133-180	H48262BW	Versana Premier User Guide Ukrainian version	1
1436	5789133-181	H48262BM	Versana Premier User Guide Indonesian version	1
1437	5789133-183	H48262BY	Versana Premier User Guide Vietnamese version	1
1438	5789133-184	H48262BP	Versana Premier User Guide Kazakh version	1
1439	5789140-100	H48252BG	Versana Premier Release Notes English version	1
1440	5789140-101	H48252BH	Versana Premier Release Notes French version	1
1441	5789140-106	H48252BJ	Versana Premier Release Notes Spanish version	1
1442	5789140-108	H48252BK	Versana Premier Release Notes German version	1
1443	5789140-111	H48252BL	Versana Premier Release Notes Italian version	1
1444	5789140-121	H48252BM	Versana Premier Release Notes Dutch version	1
1445	5789140-127	H48252BN	Versana Premier Release Notes Brazilian Portuguese version	1
1446	5789140-129	H48252BP	Versana Premier Release Notes Estonian version	1
1447	5789140-131	H48262BN	Versana Premier Release Notes Slovenian version	1
1448	5789140-140	H48252BR	Versana Premier Release Notes Japanese version	1
1449	5789140-141	H48252BF	Versana Premier Release Notes Chinese version	1
1450	5789140-142	H48252BS	Versana Premier Release Notes Swedish version	1
1451	5789140-144	H48252BT	Versana Premier Release Notes Korean version	1



Table 9-14: Manuals for Versana Premier

Item	Part Number	Commercial Part Number	Description	Qty
1452	5789140-145	H48252BW	Versana Premier Release Notes Russian version	1
1453	5789140-150	H48252BY	Versana Premier Release Notes Polish version	1
1454	5789140-151	H48252BZ	Versana Premier Release Notes Greek version	1
1455	5789140-153	H48262BR	Versana Premier Release Notes Hungarian version	1
1456	5789140-154	H48262BA	Versana Premier Release Notes Slovakian version	1
1457	5789140-155	H48262BB	Versana Premier Release Notes Czech version	1
1458	5789140-159	H48262BC	Versana Premier Release Notes Turkish version	1
1459	5789140-160	H48262BD	Versana Premier Release Notes Danish version	1
1460	5789140-161	H48262BS	Versana Premier Release Notes Norwegian version	1
1461	5789140-162	H48262BE	Versana Premier Release Notes Finnish version	1
1462	5789140-165	H48262BF	Versana Premier Release Notes Bulgarian version	1
1463	5789140-167	H48262BG	Versana Premier Release Notes Romanian version	1
1464	5789140-168	H48262BT	Versana Premier Release Notes Croatian version	1
1465	5789140-174	H48262BH	Versana Premier Release Notes Lithuanian version	1
1466	5789140-175	H48262BJ	Versana Premier Release Notes Latvian version	1
1467	5789140-176	H48262BK	Versana Premier Release Notes Serbian version	1
1468	5789140-177	H48262BL	Versana Premier Release Notes European Portuguese version	1
1469	5789140-180	H48262BW	Versana Premier Release Notes Ukrainian version	1
1470	5789140-181	H48262BM	Versana Premier Release Notes Indonesian version	1
1471	5789140-183	H48262BY	Versana Premier Release Notes Vietnamese version	1
1472	5789140-184	H48262BP	Versana Premier Release Notes Kazakh version	1



Chapter 10

Care and Maintenance

*This chapter describes **Care and Maintenance** on the Ultrasound system and peripherals. These procedures are intended to **maintain the quality** of the Ultrasound **system's performance**. Read this chapter completely and familiarize yourself with the procedures before performing a task.*



10-1 Overview

10-1-1 Contents in this chapter

- 10-1 'Overview' on *page 10-2*
- 10-2 'Warnings' on *page 10-3*
- 10-3 'Why do maintenance' on *page 10-4*
- 10-4 'Maintenance task schedule' on *page 10-6*
- 10-5 'Tools required' on *page 10-8*
- 10-6 'System maintenance' on *page 10-12*
- 10-7 'Electrical safety tests' on *page 10-23*
- 10-8 'When there's too much leakage current ...' on *page 10-34*
- 10-9 'Inspection Paperwork' on *page 10-36*
- 10-10 'Electrical Safety Tests Log' on *page 10-38*

10-2 Warnings



BE SURE TO DISCONNECT THE ULTRASOUND SYSTEM POWER PLUG AND OPEN THE MAIN CIRCUIT BREAKER BEFORE YOU REMOVE ANY PARTS. BE CAUTIOUS WHENEVER POWER IS STILL ON AND COVERS ARE REMOVED.



Practice good ESD prevention. Wear an anti-static strap when handling electronic parts and even when disconnecting/connecting cables.



Do not pull out or insert circuit boards while power is on.



Do not operate this Ultrasound system unless all board covers and frame panels are securely in place. System performance and cooling require this.



10-3 Why do maintenance

10-3-1 Preventive maintenance inspections

It has been determined by engineering that your Versana Premier does not have any high wear components that fail with use, therefore no Preventive Maintenance inspections are mandatory.

However, some customers' Quality Assurance Programs may require additional tasks and or inspections at a different frequency than listed in this manual.

10-3-2 Quality assurance

In order to gain accreditation from organizations such as the American College of Radiology (USA), it is the customer's responsibility to have a quality assurance program in place for each Ultrasound system. The program must be directed by a medical physicist, the supervising radiologist/physician or appropriate designee.

Routine quality control testing must occur regularly. The same tests are performed during each period so that changes can be monitored over time and effective corrective action can be taken.

Testing results, corrective action and the effects of corrective action must be documented and maintained on the site.

Your GE service representative can help you with establishing, performing and maintaining records for a quality assurance program. Contact GE for coverage and/or price for service.



10-4 Maintenance task schedule

10-4-1 How often should maintenance tasks be performed?

It has been determined by engineering that your Ultrasound System does not have any high wear components that fail with use, therefore no Periodic Maintenance inspections are mandatory. However, some customers' Quality Assurance Programs may require additional tasks and or inspections at a different frequency than listed in this manual.

The Care and Maintenance task schedule (provided in [Table 10-1 on page 10-6](#)) specifies how often your Versana Premier should be serviced and outlines items requiring special attention.

NOTE: *It is the customer's responsibility to ensure the Versana Premier care and maintenance is performed as scheduled in order to retain its high level of safety, dependability and performance.*

Your GE Service Representative has an in-depth knowledge of your Versana Premier and can best provide competent, efficient service. Contact GE for coverage information and/or price for service.

The service procedures and recommended intervals shown in the Care and Maintenance Task Schedule assumes that you use your Versana Premier for an average patient load (10-12 per day) and not use it as a primary mobile Ultrasound system which is transported between diagnostic facilities.

NOTE: *If conditions exist which exceed typical usage and patient load, then it is recommended to increase the care and maintenance frequencies.*

Table 10-1: Customer Care Schedule

Service at Indicated Time	Daily	Weekly	Monthly	Per Facilities QA Program	Notes
Clean Probes	•				* or before each use
Inspect AC Mains Cable			•		



Table 10-1: Customer Care Schedule (Continued)

Service at Indicated Time	Daily	Weekly	Monthly	Per Facilities QA Program	Notes
Inspect Cables and Connectors			•		
Clean Console			•		
Clean Monitor			•		
Clean Filters			•		
Console Leakage Current Checks				See Notes	Twice Annually
Peripheral Leakage Current Checks				See Notes	Twice Annually
Surface Probe Leakage Current Checks				See Notes	Twice Annually
Endocavity Probe Leakage Current Checks				See Notes	Quarterly Annually
Surgical Probe Leakage Current Checks				See Notes	Quarterly Annually
Measurement Accuracy Checks				See Notes	Twice Annually
Functional Checks				See Notes	also after corrective maintenance

NOTE: *The maintenance may require specialized equipment to complete.*

NOTE: *The care and maintenances are not mandatory. The table above is for reference only.*



10-5 Tools required

NOTE: For a list of required tools for servicing the Versana Premier, refer to chapter 8.

10-5-1 Standard GE tool kit

The following is a description of the “Standard” GE tool kit in the USA. Not all tools are required.

Table 10-2: Overview of GE-1 tool kit contents

Tool ID	Description	Tool ID	Description
9-45358	Pliers Retaining Ring	9-XL9971MM	Xcelite-hex Blade 1.27mm
9-4078	Scribe	9-XL9972MM	Xcelite-hex Blade 1.5mm
9-44572	Wrench Open End 3/8 - 7/16	9-XL9973MM	Xcelite-hex Blade 2 mm
9-44579	Wrench Open End 1/2 - 9/16	9-XL9974MM	Xcelite-hex Blade 2.5mm
9-44579	Wrench Open End 1/2 - 9/16	9-XL9975MM	Xcelite-hex Blade 3mm
9-45385	Pliers, Arc Joint 7 inch	9-XL9976MM	Xcelite-hex Blade 4mm
9-45378	Pliers, Slip Joint	9-XL9977MM	Xcelite-hex Blade 5mm
9-4518	Pliers, Long Nose, Miniature	9-XL991CM	Handle
9-4518	Pliers, Long Nose, Miniature	C2356E	Screw starter - Kedman Quick Wedge
9-44776	Ignition Wrench Set, 10 pc.	BLBO	Box - 18 Compartment
9-44601	Wrench, Adj., 4 inch	DWL4283T	Box - 5 Compartment
9-4151	Screwdriver, Blade, Stubby	9-41322	Pickup Tool, Claw type
9-41421	Screwdriver, Blade, Pocket clip	9-6757	6 pc Needle File Set
9-41594	Screwdriver, Blade 1/8 in. × 4 in.	9-9487	Utility Knife
9-41581	Screwdriver, Blade 3/16 in. × 4 in.	9-45341	Pliers Vice Grip 10 inch
9-39451	20' Steel Tape, locking Spring load	9-3001	Xacto Pen Knife

Table 10-2: Overview of GE-1 tool kit contents (Continued)

Tool ID	Description	Tool ID	Description
9-GH807	Ratchet, Offset, Slotted	9-HT62002	Solder Aid, Fork and Hook
68-412	Ratchet, Offset, Phillips	9-4099	Mirror, Round, Telescoping
9-GH130	Tapered Reamer	9-GH3001	Steel Rule Decimal 6 inch
9-41584	Screwdriver, slotted 1/4 in. × 6 in.	9-GH300ME	Steel Rule Metric 6 inch
9-4118	Screwdriver, Phillips #2, Stubby	9-XL9920	Xcelite-hex Blade.050 inch
9-41293	Screwdriver, Phillips #0	9-XL9921	Xcelite-hex Blade 1/16 inch
9-41294	Screwdriver, Phillips #1	9-XL9922	Xcelite-hex Blade 5/16 inch
9-41295	Screwdriver, Phillips #2	9-XL9923	Xcelite-hex Blade 3/32 inch
9-46677	Hex Keys, 20 pc., Metric	9-XL9924	Xcelite-hex Blade 1/8 inch
9-34701	1/4 in. Standard Socket set (19 pc)	9-XL9925	Xcelite-hex Blade 5/32 inch
9-43499	1/2 inch Socket 1/4 inch drive	9-XL9926	Xcelite-hex Blade 3/16 inch
9-4355	Flex Spinner	9-XL99764	Xcelite-hex Blade 7/64
9-43523	Breaker	9-XL99964	Xcelite-hex Blade 9/64
9-43531	6 inch Ext.	9-XLM60	Mini-screwdriver kit
9-65283	Case 8.5 in. × 4.5 in. × 2 in. Deep	9-45072	Pliers 6 inch Diagonal
9-46696	Hex Keys	9-XL100X	Wire Stripper/Cutter 5 inch - 100X
9-39829	Torpedo Level, Magnetic	9-XL87CG	Pliers - very fine needle nose-87CG
9-38461	Hammer, Ball Peen, 4 oz.	9-WEWDT-07	Weller-Soldering-Replacement Tip(1)
9-4280	Universal Joint 1/4 inch	9-WS175-E	Wiss - Surgical Scissors
9-WEW60P3	Weller - Soldering Iron, 3 wire	KH174	Hemostat 5 inch Straight
9-WECT5B6	Weller - Soldering Iron Tip	KH175	Hemostat 5 inch curved
9-WEWDP12	Weller - Desoldering Pump	9-Z9480121	Alignment tool (red)
93383	Flashlight Mini-Mag Lite (AAA Bat.)		
9-GH408	Tweezers		
21576	Brush - Bristle		



Table 10-2: Overview of GE-1 tool kit contents (Continued)

Tool ID	Description	Tool ID	Description
9-4516	Pliers 4 1/4 inch Diagonal		

10-5-2 GE-2 tool kit

Table 10-3: Overview of GE-2 tool kit contents

GE-2 Sears Kit (#99034)			
Tool ID	Description	Tool ID	Description
9-45381	Pliers, Arc Joint 9 1/2 inch	9-44067	Socket 1 1/16 in. for 1/2 in. drive
9-45092	Pliers, Linesman 8 1/2 inch	9-42679	Socket 10MM Hex for 1/2 in. drive (2273333)
9-42882	Punch, Pin 3/32 inch	9-44262	Extension 10 inch for 1/2 in. drive (2273405)
9-42884	Punch, Pin 5/32 inch	9-4258	3/8 inch to 1/2 inch Adapter
9-42886	Punch, Pin 1/4 inch	9-34374	3/8 inch Metric Socket Set - 12 PT
9-42973	Cold Chisel 1/2 inch	9-44311	16mm Socket 12 pt.
9-GH77	Center Punch Automatic	9-33485	Metal Socket Tray
9-GH890	File Handle, Adj.	9-33484	Metal Socket Tray
9-31276	File, Round, Bastard 8 inch	9-33484	Metal Socket Tray
9-31277	File, Half Round, Bastard 8 inch	9-52068	Tap and Drill Set
9-31263	File, Flat Mill 8 inch	9-52722	#6 Tap
21045C	Close Quarter Saw	9-52723	#8 Tap
9-44604	Wrench, Adj. 10 inch		High Speed Drill Set
9-41587	Screwdriver 5/16 inch × 8 inch		#36 Drill
9-41586	Screwdriver, Stubby 5/16 inch		#29 Drill
9-GH19512	Countersink 1/2 inch	9-44046	3/8 inch Socket Set
9-44741	12 PC Combination Wrench Set		



10-5-3 Special tools, supplies and equipment used for maintenance

Table 10-4: Overview of tool requirements for care and maintenance

Tool / kit	Comments
Digital Volt Meter (DVM)	
Anti Static Kit	Kit includes anti-static mat, wrist strap and cables for 200 to 240V system 3M #2204 Large adjustable wrist strap 3M #2214 Small adjustable wrist strap 3M #3051 conductive ground cord
Anti Static Vacuum Cleaner	120V 230V
Safety Analyzer	The safety Analyzer tool should be calibrated and compliant with AAMI/ESI 1993 or IEC 60601 or AS/NZS 3551.
QIQ Phantom	RMI Grayscale Target Model 403GS NOTE! The use of a Phantom is not required during Care and Maintenance. Customer may use it as part of their Quality Assurance Program tests.
B/W Printer Cleaning Sheet	See printer user manual for requirements
Color Printer Cleaning Sheet	See printer user manual for requirements
Disposable Gloves	



10-6 System maintenance

10-6-1 Preliminary checks

The preliminary checks take about 15 minutes to perform. Refer to the Ultrasound system user documentation whenever necessary.

Table 10-5: System preliminary checks

Step	Item	Description
1.	Ask and Listen	Ask the customer if they have any problems or questions about the equipment.
2.	Paperwork	Fill in the top of Ultrasound Inspection Certificate (see Figure 10-5 on page 10-36). Record all probes and Ultrasound system options.
3.	Power up	<ul style="list-style-type: none"> • Turn the Ultrasound system power on and verify that all fans and peripherals turn on. • Watch the displays during power up to verify that no warning or error messages are displayed. • Where applicable, confirm that the battery is charged. If no AC Input present, use the internal battery.
4.	Probes	Verify that the Ultrasound system properly recognizes all probes.
5.	Displays	Verify proper display on the monitor.
6.	FFA (server)	Where applicable, for Warranty and Contract Customers only: <ul style="list-style-type: none"> • Verify that InSite is functioning properly. • Ensure two-way remote communications.
7.	Review Error Logs	Where applicable, Error Logs can be reviewed via system diagnostics.
8.	Diagnostics	Optional.
9.	Presets	Backup all Customer Presets to an appropriate media.
10.	Image Archive	Back up the Image Archive onto appropriate media.



10-6-2 Functional checks

NOTE: See also Chapter 4

The functional checks take about 60 minutes to perform. Refer to the Ultrasound system user documentation whenever necessary.

10-6-2-1 System checks

Table 10-6: System functional checks

Step	Item	Description
1.	B-Mode	Verify basic B-Mode (2D) operation. Check the basic Ultrasound system controls that affect this mode of operation.
2.	CF-Mode	Verify basic CF-Mode (Color Flow Mode) operation. Check the basic Ultrasound system controls that affect this mode of operation.
3.	Doppler Modes	Verify basic Doppler operation (PW and CW if available). Check the basic Ultrasound system controls that affect this mode of operation.
4.	M-Mode	Verify basic M-Mode operation. Check the basic Ultrasound system controls that affect this mode of operation.
5.	Probe Elements	Perform an Element Test on each probe to verify that all the probe elements and system channels are functional.
6.	Applicable Software Options	Verify the basic operation of all optional modes such as Contrast. Check the basic Ultrasound system controls that affect each options operation.
7.	Xmit/Recv Elements	Use the Visual Channel Utility on the loop connect to verify that all system xmit/recv channels are functional.
8.	Operator Panel test	Perform the Operator Panel Test Procedure.
9.	Keyboard	Do the interactive keyboard test.
10.	Monitor	Verify basic monitor display functions. Refer to Chapter 3 of the Basic User Manual.
11.	Software Menu check	Verify Software Menu display functions. Refer to Chapter 3 of the Basic User Manual.
12.	Peripherals	See: 4-4-33 'Peripheral checks' on page 4-62.
13.	Measurements	In measurement mode, make distance measurement, get result in result window. Verify the distance by graduate rule. Distance Accuracy should be within $\pm 5\%$. (Name result from result window Result A, result from graduate rule Result B; Distance Accuracy = (Result B-Result A)/Result A)



10-6-2-2 Peripheral/option checks

If any peripherals or options are not part of the system configuration, the check can be omitted.

Refer to the User Manual for a list of approved peripherals/options.

Table 10-7: GE approved peripheral/hardware option functional checks

Step	Item	Description
1.	Media	Verify media drive(s) read/write properly. Clean if necessary.
2.	B/W Printer	Verify hardcopy output of the B/W video page printer. Clean heads and covers if necessary.
3.	Color Printer	Verify hardcopy output of the Color video page printer. Clean heads and covers if necessary.
4.	DICOM	Verify that DICOM is functioning properly. Send an image to a DICOM device.
5.	ECG	Verify basic operation with customer
6.	Footswitch	Verify that the footswitch is functioning as programmed. Clean as necessary.
7.	DVD	Verify that the DVD is functioning properly. Clean heads and covers if necessary.

10-6-2-3 Mains cable inspection

Table 10-8: Mains Cable Inspection, As Appropriate

Step	Item	Description
1.	Unplug Cord	Disconnect the mains cable from the wall and Ultrasound system.
2.	Inspect	Inspect it and its connectors for damage of any kinds.
3.	Verify	Verify that the LINE, NEUTRAL and GROUND wires are properly attached to the terminals, and that no strands may cause a short circuit.
4.	Verify	Inlet connector retainer is functional.



10-6-2-4 Cleaning

Table 10-9: General Cleaning

Step	Item	Description
1.	Console	Remove the battery. Use a fluid detergent in warm water on a soft, damp cloth to carefully wipe the entire system. Be careful not to get the cloth too wet so that moisture does not enter the console.
2.	Probe Holder	Clean probe holders. (they may need to be soaked to remove excess gel).
3.	Monitor	Use a soft, non-abrasive folder cloth. Gently wipe the monitor face. DO NOT use a glass cleaner that has a hydrocarbon base (such as Benzene, Methy Alcohol or Methy Ethyl Ketone) on monitor with the filter (anti-glare shield).

For general cleaning of the system, we recommended to use non-abrasive soap and water solution.

Table 10-10: Compatible Chemicals for Cleaning

	Sys-tem Cabinet	Operator Control Panel	Main display	Touch screen	Probe Holder
Cleaning agents					
PDI Easy Screen Cleaning Wipe	X	X	X	X	X
70% isopropyl alcohol	X	X	X	X	X
Disinfectants ^[1]					
Tristel Wipes	X	X	X	X	X
CaviWipes	X	X	X	X	X
Protex	X	X	X	X	X
Sono Ultrasound Wipes	X	X	X	X	X
PDI Sani-Cloth Plus	X	X	X	X	X
PDI Sani-Cloth HB	X	X	X	X	X
PDI Super Sani-Cloth Plus	X	X	X	X	X
Clorox wipes	X	X	X	X	X
[1]: Effective Disinfection is always a balance between safe inactivation of infectious agents and undesirable side effects. Due to the generally uneven and irregular surface of Ultrasound consoles, a comprehensive surface disinfection process cannot be recommended by the manufacturer.					



10-6-3 Physical inspection

NOTE: These features may not be present on all Ultrasound systems.

Table 10-11: Physical checks

Step	Item	Description
1.	Labeling	Verify that all Ultrasound system labeling is present and in readable condition.
2.	Scratches & Dents	Inspect the exterior for dents, scratches or cracks.
3.	Input Power	Refer to: 10-6-2-3 'Mains cable inspection' on page 10-14.
4.	Cables & Connectors	Check all internal cable harnesses and connectors for wear and secure connector seating. Pay special attention to footswitch assembly and probe strain or bend reliefs.
5.	Shielding & Covers	Check to ensure that all EMI shielding, internal covers, air flow panels and screws are in place. Missing covers and hardware could cause EMI/RFI problems while scanning.
6.	Control Panel	Inspect keyboard and control panel. Note any damaged or missing items.
7.	Control Panel Lighting	Check for proper operation of all operator panel and Freeze Key light.
8.	Monitor	Inspect the monitor Display for scratches and bad pixels. Verify proper operation of Contrast and Brightness controls. Where applicable, confirm that the monitor arm allows: <ul style="list-style-type: none"> • swivelling the screen to the left and to the right • folding the screen to the locked position • release and adjustment backwards and forwards • can be adjusted in the up/down positions. Note: Monitor Arm movement may vary and is not applicable to all Ultrasound systems.
9.	External I/O	Check all connectors for damage.
10.	Power and System Status Indicators	Check for proper operation of all Power and System Status Indicators.
11.	Battery	Where applicable, check that the battery is not damaged, does not leak, does not emit an odor, and is not deformed or discolored. Observe all warnings and cautions for battery handling, recharging, storing, and/or disposal,

10-6-4 Optional Diagnostic Checks

Optionally you can access the diagnostic software as described in Chapter 5 or 7. View the error logs and run desired diagnostics.



10-6-4-1 View the Log

1. Review the system error log for any problems.
2. Check the temperature log to see if there are any trends that could cause problems in the future.
3. Check the Configuration Log; update if needed.



10-6-5 Probe maintenance

10-6-5-1 Probe related checks

Table 10-12: System preliminary checks

Step	Item	Description
1.	Probe Holder	Clean probe holders. (they may need to be soaked to remove excess gel).
2.	Probes	Thoroughly check the Ultrasound system probe connectors and remove dust from inside the connector sockets if necessary. Visually check for bent, damaged or missing pins.
3.	Probes	Verify that the Ultrasound system properly recognizes all probes.

10-6-5-2 Basic probe care

The Ultrasound system user manuals and various probe handling cards provide a complete description of probe care, maintenance, cleaning and disinfection. Ensure that you are completely familiar with the proper care of GE probes.

Ultrasound probes can be easily damaged by improper handling. See the User Manual and probe care cards for more details. Failure to follow these precautions can result in serious injury and equipment damage. Failure to properly handle or maintain a probe may also void its warranty.

Any evidence of wear indicates the probe cannot be used.

Do a visual check of the probe pins and Ultrasound system sockets before plugging in a probe.

The Interoperative probes often have special considerations and individual probe user manuals. For Interoperative probes also refer to their separate user manuals.



10-6-5-3 Basic probe cleaning

To clean the probe:

1. Disconnect the probe from the ultrasound console and remove all coupling gel from the probe by wiping with a soft cloth and rinsing with flowing water.
2. Wash the probe with mild soap in lukewarm water. Scrub the probe as needed using a soft sponge, gauze, or cloth to remove all visible residue from the probe surface. Prolonged soaking or scrubbing with a soft bristle brush (such as a toothbrush) may be necessary if material has dried onto the probe surface.



Do not submerge the probe above the probe as the strain relief is not sealed. Do not allow fluid into or onto the connector of the probe.



Take extra care when handling the lens face of the Ultrasound transducer. The lens face is especially sensitive and can easily be damaged by rough handling. NEVER use excessive force when cleaning the lens face.

3. Rinse the probe with enough clean potable water to remove all visible soap residue.
4. Air dry or dry with a soft cloth.



To help protect yourself from blood borne diseases, wear approved disposable gloves. These are made of nitrile derived from vegetable starch to prevent allergic latex reactions.



Failure to follow the prescribed cleaning or disinfection procedures will void the probe's warranty.

DO NOT soak or wipe the lens with any product not listed in the User Manual. Doing so could result in irreparable damage to the probe.

Follow care instructions that came with the probe.



Disinfect a defective probe before you return it. Be sure to tag the probe as being disinfected.



10-6-5-4 Disinfecting probes

Ultrasound probes can be disinfected using liquid chemical germicides. The level of disinfection is directly related to the duration of contact with the germicide. Increased contact time produces a higher level of disinfection.



Review the probe care card that is packed with each probe. The following website contains the most current and up-to-date recommendations:

http://www.gehealthcare.com/usen/ultrasound/products/probe_care.html

Table 10-13: Probe Disinfectants

Disinfectant	4C-RS	E8C-RS	8C-RS	L8-18I-RS	BE9Cs-RS	6S-RS	3Sc-RS	L6-12-RS	E8Cs-RS	RAB2-6-RS	12L-RS	12S-RS	LK760-RS	RIC5-9A-RS
Aquasonic 100	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Clear image	X	X	X	X	X	X	X	X	X		X	X	X	
Haiyin		X	X	X	X	X			X		X	X		
Kendall Life Trace Ultrasound Gel	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Scan	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Sonogel	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Wavelength Multi-Purpose Ultrasound Gel	X	X	X	X	X	X	X	X	X	X	X	X	X	X
CaviCide AF													X	
PCS 1000 Oxidizing Disinfectant/Cleaner													X	
PI-Spray II													X	
Acryl-Des	X	X	X	X	X	X	X	X	X	X	X	X		X
Bacillol 30 Foam	X	X	X	X	X	X	X	X	X	X	X	X		X
Surfa'Safe Premium	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Asepti-Wipe II													X	
Transeptc Spray		X			X						X			X
Bacillol AF Tissues	X	X	X	X	X	X	X	X	X	X	X	X		X



Table 10-13: Probe Disinfectants

Disinfectant	4C-RS	E8C-RS	8C-RS	L8-18i-RS	BE9Cs-RS	6S-RS	3Sc-RS	L6-12-RS	E8Cs-RS	RAB2-6-RS	12L-RS	12S-RS	LK760-RS	RIC5-9A-RS
CaviWipes 1	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Cleanisept Wipes													X	
Cleanisept Wipes forte	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Clorox Healthcare Bleach Germicidal wipes	X	X	X	X	X	X	X	X	X	X	X	X		X
Matrix Wipes	X	X	X	X	X	X	X	X	X	X	X	X		X
Oxivir Tb Wipes	X	X	X	X	X		X	X	X	X	X			
Protex ULTRA Disinfectant Wipes	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Sani-Cloth Active													X	
Sani-Cloth HB Germicidal Disposable Wipe													X	
Sani-Cloth Prime Germicidal Disposable Wipe	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Septiwipes													X	
Sono Ultrasound Wipes	X	X	X	X	X	X	X	X	X	X	X	X		X
Super Sani-Cloth Germicidal Disposable Wipe	X	X	X	X	X	X	X	X	X	X	X	X		X
Tristel Trio Wipes System	X	X	X	X	X	X	X	X	X	X	X	X		X
Wet Wipe Triamin Disinfection													X	
Wip'Anios Excel	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Gigasept pearls									X	X				X
Rely+On PeraSafe									X	X				X
Sekusept Aktiv									X	X				X
Anioxyde 1000									X	X				X
Cidex	X	X	X	X	X	X	X	X	X	X	X	X		X
Cidex OPA	X	X	X	X	X	X	X	X	X	X	X	X		X
Gigasept FF neu	X	X	X	X	X		X	X	X		X			



Table 10-13: Probe Disinfectants

Disinfectant	4C-RS	E8C-RS	8C-RS	L8-18i-RS	BE9Cs-RS	6S-RS	3Sc-RS	L6-12-RS	E8Cs-RS	RAB2-6-RS	12L-RS	12S-RS	LK760-RS	RIC5-9A-RS
McKesson OPA 28	X	X	X	X	X	X	X	X	X	X	X	X		X
OPAL	X	X	X	X	X	X	X	X	X	X	X	X		X
Opaster'Anios	X	X	X	X	X	X	X	X	X	X	X	X		X
Revital-Ox Resert High Level Disinfectant		X	X	X	X				X		X			X
Wavicide-01	X	X	X	X	X	X	X	X	X	X	X	X		X
AniosClean Excel D	X	X	X	X	X	X	X	X	X	X	X	X	X	X
Aniosyme X3													X	
Enzyclean II Dual E nzyme Detergent													X	
Pure Enzymatic Detergent													X	
Enzol / Cidezyme	X	X	X	X	X	X	X	X	X	X	X	X		X
Intercept Detergent	X	X	X	X	X	X	X	X	X	X	X	X		X
Polystica	X	X	X	X	X	X	X	X	X	X	X	X		X
Trophon	X	X	X	X	X	X	X	X	X	X	X	X		X
Revital-Ox Enzymatic Detergents													X	
Valsure Enzymatic Cleaner													X	



10-7 Electrical safety tests

10-7-1 Safety test overview

The electrical safety tests in this section are based on and conform to IEC 60601-1 Medical Equipment Safety Standards. They are intended for the electrical safety evaluation of cord-connected, electrically operated, patient care equipment. If additional information is needed, refer to the IEC 60601-1 documents



WARNING

THE USER MUST ENSURE THAT THE SAFETY INSPECTIONS ARE PERFORMED AT LEAST EVERY 12 MONTHS ACCORDING TO HISTORICAL DATA. ONLY TRAINED PERSONS ARE ALLOWED TO PERFORM THE SAFETY INSPECTIONS MENTIONED ABOVE.



DANGER

TO MINIMIZE RISK OF ELECTRICAL SHOCK, ONLY TRAINED PERSONS ARE ALLOWED TO PERFORM THE ELECTRICAL SAFETY INSPECTIONS AND TESTS.



DANGER

TO AVOID ELECTRICAL SHOCK, THE ULTRASOUND SYSTEM UNDER TEST **MUST NOT** BE CONNECTED TO OTHER ELECTRICAL EQUIPMENT. REMOVE ALL INTERCONNECTING CABLES AND WIRES. THE ULTRASOUND SYSTEM UNDER TEST MUST NOT BE CONTACTED BY USERS OR PATIENTS WHILE PERFORMING THESE TESTS.



CAUTION

Possible risk of infection. Do not handle soiled or contaminated probes and other components that have been in patient contact. Follow appropriate cleaning and disinfecting procedures before handling the equipment.



10-7-1 Safety test overview(continued)

Prior to initiating any electrical test, the Ultrasound system must be visually inspected. Perform the following visual checks:

- Check for missing or loose enclosure covers that could allow access to internal live parts.
- Examine the mains cord, mains plug and appliance inlet for damaged insulation and adequacy of strain relief and cable clamps.
- Locate and examine all associated transducers. Inspect the cables and strain relief at each end. Inspect the transducer enclosure and lens for cracks, holes and similar defects.

Test the system, peripherals and probes for leakage current. Excessive leakage current can cause injury or death in sensitive patients. High leakage current can also indicate degradation of insulation and a potential for electrical failure. Do not use probes or equipment having excessive leakage current.

To minimize the risk that a probe may shock someone the customer should:

- Not use a probe that is cracked or damaged in any way.
- Check probe leakage current:
 - Based on your facilities QA program for surface probes.
 - Based on your facilities QA program for endocavitary probes.
 - whenever probe damage is suspected.



10-7-2 Leakage current limits



Energy Control and Power Lockout for Versana Premier.

When servicing parts of the Ultrasound system where there is exposure to voltage greater than 30 volts:



1. Follow LOCK OUT/TAG OUT procedures.
2. Turn off the breaker.
3. Unplug the Ultrasound system.
4. Maintain control of the Ultrasound system power plug.
5. Wait for at least 30 seconds for capacitors to discharge as there are no test points to verify isolation.
6. Remove/disconnect the battery, if present.

Ultrasound System components may be energized.



Compare all safety-test results with safety-test results of previously performed safety tests (e.g. last year etc). In case of unexplainable abrupt changes of safety-test results consult experienced authorized service personnel or GE for further analysis.

The following limits are summarized for IEC 60601-1 Medical Equipment Safety Standards. These limits are GEMS standards and in some cases are lower than the above standards listed.

Table 10-14: Chassis Leakage Current Limits - Accessible Metal Surface

Country	Normal Condition	Open Ground	Reverse Polarity	Open Neutral
All (Except USA & Canada)	0.1 mA	0.5 mA	0.5 mA	0.5 mA
USA & Canada	0.1 mA	0.3 mA	0.3 mA	0.3 mA

Table 10-15: Type BF Applied Part Leakage Current Limits - Probes Surface

Country	Normal Condition	Open Ground	Reverse Polarity	Open Neutral	*Mains Applied
All	0.1 mA	0.5 mA	0.5 mA	0.5 mA	5.0 mA



10-7-2 Leakage current limits(continued)



Table 10-16: Type CF Applied Part Leakage Current Limits - ECG Connections

Country	Normal Condition	Open Ground	Reverse Polarity	Open Neutral	*Mains Applied
All	0.1 mA	0.5 mA	0.5 mA	0.5 mA	5.0 mA

NOTE: **Mains Applied refers to the sink leakage test where mains (supply) voltage is applied to the part to determine the amount of current that will pass (or sink) to ground if a patient contacted mains voltage.*

The following tests are performed at the factory and should be performed at the site. These tests are: chassis leakage current, and probe leakage current. All measurements are made with an electrical safety analyzer which should be calibrated and compliant with AAMI/ESI 1993 or IEC 60601 or AS/NZS 3551.

Table 10-17: Equipment Type and Test Definitions

Applied Parts (AP)	Parts or accessories that contact the patient to perform their function. For ultrasound equipment, this includes transducers and ECG leads.	
Type BF	Body Floating or non-conductive ultrasound probes which are marked with the 'man in box' BF symbol. this includes all transducers.	
Type CF	Cardiac Floating or non-conductive intraoperative probes for direct cardiac contact and isolated ECG connections so marked with the 'heart in box' CF symbol.	
Sink Leakage	The current resulting from the application of mains voltage to the applied part. This test is required test for Type CF applied parts.	



10-7-3 Outlet test - wiring arrangement

Test all outlets in the area for proper grounding and wiring arrangement by plugging in the neon outlet tester and noting the combination of lights that are illuminated. Any problems found should be reported to the hospital immediately and the receptacle should not be used.

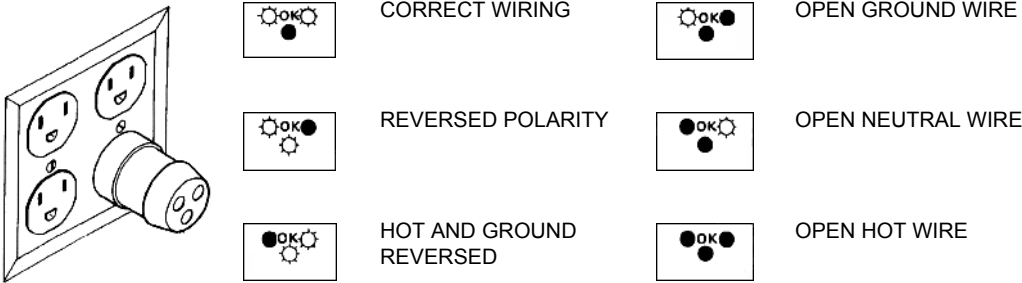


Figure 10-1. Typical alternate outlet tester

NOTE: No outlet tester can detect the condition where the Neutral (grounded supply) conductor and the Grounding (protective earth) conductor are reversed. If later tests indicate high leakage currents, this should be suspected as a possible cause and the outlet wiring should be visually inspected.

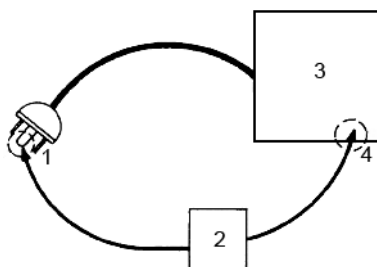


10-7-4 Grounding continuity



DANGER ELECTRIC SHOCK HAZARD. THE PATIENT MUST NOT BE CONTACTED TO THE EQUIPMENT DURING THIS TEST.

Measure the resistance from the third pin of the attachment plug to the exposed metal parts of the case. The ground wire resistance should be less than **0.2** ohms. Reference the procedure in the IEC60601-1.



1. GROUND PIN
2. OHMMETER
3. Versana Premier
4. ACCESSIBLE METAL PART:
 - MONITOR HOUSING
 - PEAR PANEL CONNECTOR
 - ANY CASTER/WHEEL SUPPORT

Figure 10-2. Ground continuity test



10-7-5 Chassis leakage current test



DANGER ELECTRIC SHOCK HAZARD. WHEN THE METER'S GROUND SWITCH IS OPEN, DON'T TOUCH THE ULTRASOUND SYSTEM!.



CAUTION

Equipment damage possibility. Never switch the Polarity and the status of Neutral when the Ultrasound system is powered ON. Be sure to turn the Ultrasound system power OFF before switching them using the POLARITY switch and/or the NEUTRAL switch. Otherwise, the Ultrasound system may be damaged.

10-7-5-1 Generic procedure

The test verifies the isolation of the power line from the chassis. The testing meter is connected from accessible metal parts of the case to ground. Measurements should be made with the unit ON and OFF, with the power line polarity Normal and Reversed. Record the highest reading of current.

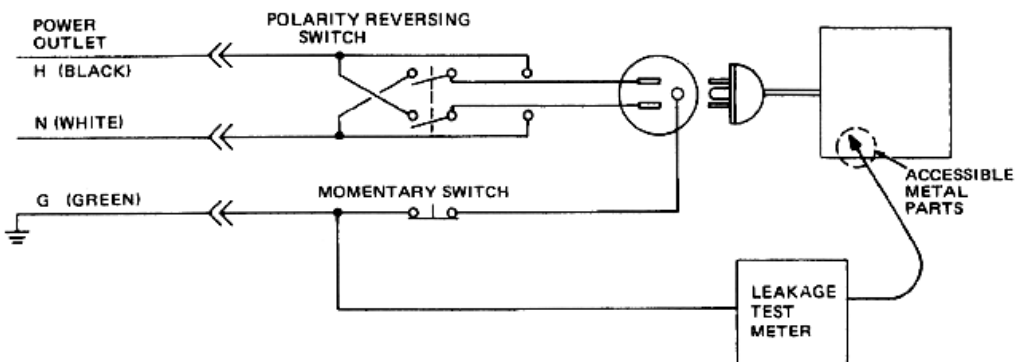


Figure 10-3. Set Up for Chassis Source Leakage Current, IEC 601-1 Clause 19 - Continuous Leakage Currents and Patient, Auxiliary Currents

When using the Microguard or a similar test instrument, its power plug may be inserted into the wall outlet and the equipment under test is plugged into the receptacle on the panel of the meter. This places the meter in the grounding conductor and the current flowing from the case to ground will be indicated in any of the current ranges. The maximum allowable limit for chassis source leakage is shown in [Table 10-14 on page 10-25](#).



10-7-5-2 Data Sheet for enclosure Source Leakage Current

The test passes when all readings measure less than the value shown in [Table 10-14 on page 10-25](#). Record all data on the PM Inspection Certificate.

Table 10-18: Typical Data Sheet for enclosure Source Leakage Current

Unit Power	Tester Polarity Switch	Tester Neutral or Ground Switch	Test 1 Speaker Cover	Test 2 Real Panel Metal Parts	Optional Test 3	Optional Test 4
Enter Name of tested peripheral here:						
ON	NORM	OPEN				
ON	NORM	CLOSED				
ON	REV	OPEN				
ON	REV	CLOSED				
OFF	NORM	OPEN				
OFF	NORM	CLOSED				
OFF	REV	OPEN				
OFF	REV	CLOSED				



10-7-6 Probe leakage current test



DO NOT USE THE PROBE IF THE INSULATING MATERIAL HAS BEEN PUNCTURED OR OTHERWISE COMPROMISED. INTEGRITY OF THE INSULATION MATERIAL AND PATIENT SAFETY CAN BE VERIFIED BY SAFETY TESTING ACCORDING TO IEC60601-1.



Equipment damage possibility. Never switch the Polarity and the status of Neutral when the Ultrasound system is powered ON. Be sure to turn the Ultrasound system power OFF before switching them using the POLARITY switch and/or the NEUTRAL switch. Otherwise, the Ultrasound system may be damaged.

10-7-6-1 Definition

This test measures the current that would flow to ground from any of the probes through a patient who is being scanned and becomes grounded by touching some other grounded surface.

NOTE: Some leakage current is expected on each probe, depending on its design. Small variations in probe leakage currents are normal from probe to probe. Other variations will result from differences in line voltage and test lead placement. It is abnormal if no leakage current is measured. If no leakage current is detected, check the configuration of the test equipment.

10-7-6-2 Tools

For needed tools, see: [10-5 'Tools required' on page 10-8.](#)



10-7-6-3 Generic procedure on probe leakage current

Measurements should be made with the ground open and closed, with power line polarity normal and reversed, and with the unit Off and On. For each combination, the probe must be active to find the worst case condition.

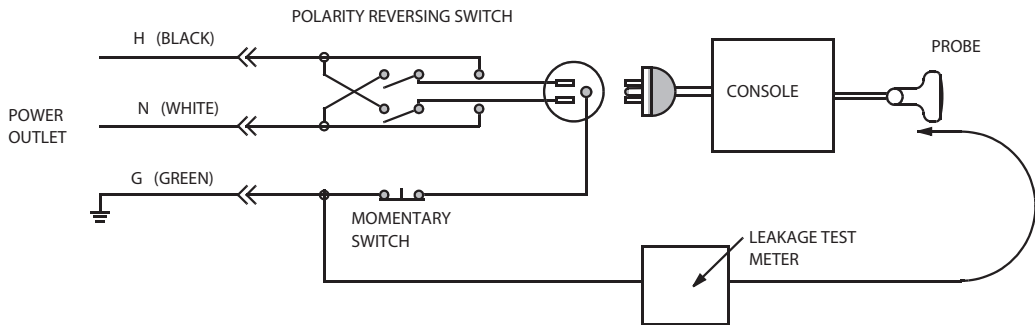


Figure 10-4. Set up for probe leakage current

NOTE: *Each probe will have some amount of leakage current, dependent on its design. Small variations in probe leakage currents are normal from probe to probe. Other variations will result from differences in line voltage and test lead placement.*



DANGER TO AVOID PROBE DAMAGE AND POSSIBLE ELECTRIC SHOCK, DO NOT IMMERSE PROBES INTO ANY LIQUID BEYOND THE LEVEL INDICATED IN THE PROBE USERS MANUAL. **DO NOT TOUCH THE PROBE, CONDUCTIVE LIQUID OR ANY PART OF THE UNIT UNDER TEST WHILE DOING THE TEST.**

10-7-6-4 Meter Procedure Using Probe Adapter

Follow the Safety Analyzer tool instruction to test each transducer for leakage current.

The electrical Safety Analyzer tool should be calibrated and compliant with AAMI/ESI 1993 or IEC 60601 or AS/NZS 3551.

10-7-6-5 No Meter Procedure Using Probe Adapter

Follow the Safety Analyzer tool instruction to test each transducer for leakage current.

The electrical Safety Analyzer tool should be calibrated and compliant with AAMI/ESI 1993 or IEC 60601 or AS/NZS 3551.



10-7-6-6 Data Sheet for Transducer Source Leakage Current

The test passes when all readings measure less than the values shown in [Table 10-15 on page 10-25](#). Record all data on the PM Inspection Certificate.



CAUTION

Equipment damage possibility. Never switch the Polarity and the status of Neutral when the Ultrasound system is powered ON. Be sure to turn the Ultrasound system power OFF before switching them using the POLARITY switch and/or the NEUTRAL switch. Otherwise, the Ultrasound system may be damaged.

Table 10-19: Typical Data Sheet For Transducer Source Leakage Current

Transducer Tested:			
Unit Power	Tester Power Polarity Switch	Tester GROUND or NUETRAL Switch	Measurement
ON	NORM	OPEN	
ON	NORM	CLOSED	
ON	REV	OPEN	
ON	REV	CLOSED	
OFF	NORM	OPEN	
OFF	NORM	CLOSED	
OFF	REV	OPEN	
OFF	REV	CLOSED	



10-8 When there's too much leakage current ...

10-8-1 AC/DC Fails

Where applicable, check the AC/DC adapter and its cable. Replace a new one if any portion is defective.

10-8-2 Chassis Fails

Check the ground on the power cord and plug for continuity. Ensure the ground is not broken, frayed, or intermittent. Replace any defective part.

Where applicable, tighten all grounds. Ensure star washers are under all ground studs.

Inspect wiring for bad crimps, poor connections, or damage.

Test the wall outlet; verify it is grounded and is free of other wiring abnormalities. Notify the user or owner to correct any deviations. As a work around, check the other outlets to see if they could be used instead.

NOTE: *No outlet tester can detect the condition where the white neutral wire and the green grounding wire are reversed. If later tests indicate high leakage currents, this should be suspected as a possible cause and the outlet wiring should be visually inspected.*



10-8-3 Probe Fails

Test the probe in another connector to isolate if the fault lies with the probe or the Ultrasound system. Or Change another probe to confirm if the fail is caused by console.

NOTE: Each probe will have some amount of leakage, dependent on its design. Small variations in probe leakage currents are normal from probe to probe. Other variations will result from differences in line voltage and test lead placement. The maximum allowable leakage current for body surface contact probe differs from inter-cavity probe. Be sure to enter the correct probe type in the appropriate space on the check list.

If excessive leakage current is slot dependent, inspect the system connector for bent pins, poor connections, and ground continuity.

If the problem remains with the probe, replace the probe.

10-8-4 Peripheral Fails

Tighten all grounds. Ensure star washers are under all ground studs.

Inspect wiring for bad crimps, poor connections, or damage.

10-8-5 Still Fails

If all else fails, begin isolation by removing the probes, external peripherals, then the on board ones, one at a time while monitoring the leakage current measurement.

10-8-6 New Unit

If the leakage current measurement tests fail on a new Ultrasound system and if situation can not be corrected, submit a Safety Failure Report to document the Ultrasound system problem. Remove Ultrasound system from operation.

10-8-7 ECG Fails

Inspect cables for damage or poor connections.



10-9 Inspection Paperwork

10-9-1 Ultrasound Inspection Forms

ULTRASOUND INSPECTION CERTIFICATE

Customer Name:		System ID:	Dispatch Number / Date Performed:	Warranty/C ontract/HBS
System Type		Model Number:	Serial Number:	Manufacture Date:
Probe 1:	Frequency:	Scan Format*:	Model Number:	Serial Number:
Probe 2:	Frequency:	Scan Format*:	Model Number:	Serial Number:
Probe 3:	Frequency:	Scan Format*:	Model Number:	Serial Number:
Probe 4:	Frequency:	Scan Format*:	Model Number:	Serial Number:
Probe 5:	Frequency:	Scan Format*:	Model Number:	Serial Number:

* Scan Format: Phased Array, Linear Array, Curved Array, Mechanical Array or Other

Figure 10-5. Ultrasound Inspection Certificate

* Scan Format: Phased Array, Linear Array, Curved Array, Mechanical Array or Other



10-9-1 Ultrasound Inspection Forms(continued)

FUNCTIONAL CHECKS

Functional Check (if applicable)	OK? or N/A
B-Mode Function	
Doppler Modes Function	
CF-Mode Function	
M-Mode Function	
Applicable Software Options	
Applicable Hardware Options	
Control Panel	
LCD	
Measurement Accuracy	
GE Approved Peripherals	

PHYSICAL INSPECTION AND CLEANING

Physical Inspection and Cleaning (if applicable)	Inspect	Clean
Console		
LCD		
External I/O		
Cables and Connectors		
GE Approved Peripherals (DVD-RW, Printer)		
Labeling (see User Manual for Labeling)		

COMMENTS:

Figure 10-6. Functional Checks

ELECTRICAL SAFETY

Electrical Test Performed	Max Value Allowed	Value Measured	OK?	Comments
Outlet (correct ground & wiring config.)				
Type BF Applied Part Leakage Current Limits- Probe				
enclosure Source Leakage Current - Chassis Leakage Current Limits				
Peripheral 1 Leakage Current				
Peripheral 2 Leakage Current				

PROBES

Probe Number (from previous page)	Max Value Allowed	Max Value Measured	OK?	Comments
Probe 1:				
Probe 2:				
Probe 3:				

Final Check. All system covers are in place. System scans with all probes as expected.

Accepted by: _____

Figure 10-7. Electrical Safety



10-10 Electrical Safety Tests Log

Table 10-20: Electrical safety tests log

Electrical test performed	Max value allowed	Value measured	OK?	Comments
Outlet (correct ground and wiring config.)				
System ground continuity				
Chassis source leakage current - probe				
Chassis source leakage current - wheel				
Chassis source leakage current - monitor				
Patient lead source leakage (lead to ground)				
Patient lead source leakage (lead to lead)				
Patient lead source leakage (isolation)				
Peripheral 1 leakage current				
Peripheral 1 ground continuity				
Peripheral 2 leakage current				





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