

Electronic Attendance System Support

Do you need help using the Electronic Attendance System? You can receive on-site technical assistance or attend a learning lab! Before you attend a group or individual session, you must first:

- Complete the Electronic Attendance System Training
- Get the access code sent to your e-mail
- If you do not have your access code, contact electronic.attendance@DCYF.wa.gov

Learning Labs

Receive support in a group environment



What will I learn?

- Get comfortable on your own device.
- Talk with others and learn from their experiences.

Is a learning lab best for me?

If you are comfortable learning in a group setting and can use technology independently or with little assistance, then yes.

How do I attend a learning lab?

Learning labs are scheduled around the state. It's advised that attendees bring their own technology.

To find a learning lab in your area and choose what learning lab you want to attend, complete the following questionnaire:

- surveymonkey.com/r/EASLearningLab
- If you need help completing it, call 360-480-7829.

If you have questions or **need to request an interpreter for a learning lab**, contact:

electronic.attendance@DCYF.wa.gov

or call 360-725-4430.

Technical Assistance

Receive individual support at a location of your choice



What will I learn?

- Get guidance using your own device.
- Learn how to set up and use your system in your own environment.

Is technical assistance best for me?

If you do not feel comfortable with technology and need individual help walking through each step, this is the best option for you.

How do I sign up for technical assistance?

To schedule a visit, contact:

Type of Provider	Contact Information
Enrolled in Early Achievers?	Contact your Early Achievers Coach
Non-Early Achievers Family Home or Center	Imagine Institute: 206-492-5249 OR Whatcom Community College: 360-383-3174
Family, Friend, and Neighbor	Imagine Institute: 206-492-5249 OR Whatcom Community College: 360-383-3174
School-age	School's Out Washington: NTownsend@schoolsoutwashington.org 206-336-6903