

# RETURN FORM



## STEP 1

Fill Out Contact / Ship To Information

Order # \_\_\_\_\_  
Name \_\_\_\_\_  
Address \_\_\_\_\_  
City \_\_\_\_\_  
State \_\_\_\_\_ Zip Code \_\_\_\_\_  
Phone \_\_\_\_\_  
E-mail \_\_\_\_\_

### Return Policy

Eligible items may be returned for Store Credit only. Returns must be returned within 30 days of the ship date received. **Returned items must be in original condition, unused and in original packaging.** We do not offer refunds or exchanges. We will gladly issue store credit in the form of an e-gift card to the email address on file. Store credit can be used immediately and never expires. When returning, we recommend using a traceable service such as USPS flat-rate shipping. Please also remember that you are responsible for return shipping charges.

### Final Sale Items (Non-Returnable, No Exceptions)

All items purchased during a sale or promotion are non-returnable.

### Have any questions?

Contact our Customer Service team by e-mail at [hello@bijoucandles.com](mailto:hello@bijoucandles.com). We're available Monday to Friday, from 9AM-6PM EST.

## STEP 2

List items you are returning including reason for return (see chart below).

Item Name / Description	SKU	Quantity	Price	Reason Code

Reason Codes	
A - Not as expected	D - Wrong item ordered
B - Changed my mind	E - Arrived too late
C - Did not like it	F - Other Reason

## STEP 3

Enclose this form with merchandise. Return through any shipper or insured mail, preferably with tracking, to this address:

Bijou Returns  
1133 Broadway  
Suite 1424  
New York, NY 10010