

olimpias	QUALITY POLICY	MOQ .00
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In today's increasingly competitive and rapidly evolving textile-clothing market, gaining and retaining customers means being able to meet their expectations in terms of service, product quality, sustainability and image.

The Management of Olimpias Group Srl firmly believes that customer satisfaction is an essential condition for business success and that maintaining the results attained requires a company organisation that is constantly striving to improve its management.

In order to achieve this goal, the management has adopted a Quality Management System in compliance with the UNI EN ISO 9001:2015 standard, defining the following general objectives for the company processes, which represent the basis of this policy:

- Understand Customer/Supplier needs and meet expectations for sustained success;
- Minimize overall costs and improve plant efficiency;
- Prevent in-house non-compliances and customer complaints;
- Train, motivate and empower all personnel;
- Aim for the continuous improvement of the quality of products and production processes;
- Ensure the control procedures of the existing standard certifications;
- Define and periodically verify quality objectives in all phases of company processes.

These objectives encompass all the activities implemented at the Ponzano, Soave and Travesio sites.

The Olimpias management has defined a map summarizing the process risks and opportunities that can be monitored through control and verification actions aimed at improving the Quality Management System. To this end, each area manager will be responsible for directing and involving their collaborators, making them active participants in continuous improvement.

The Plant Management is responsible for:

- ensuring that the Quality System is established, implemented and maintained with reference to the UNI EN ISO 9001:2015;
- promoting the Quality Policy dissemination with appropriate measures in order to achieve the objectives that have been set;
- analysing data relating to the performance of the Quality Management System for its evaluation and optimization.

The Chairman