



Shipping & Returns Policy

1. Shipping Policy:

- a. Processing Time: Our commitment to crafting custom sports uniforms means a processing time of roughly 21 business days + shipping time and any statutory holidays.
- b. Shipping Methods: Enjoy standard shipping with a carrier and timeframe tailored to your choice during checkout.
- c. Shipping Costs: Easily calculated during checkout based on your address and the package weight.
- d. Shipment Tracking: Look out for an email containing tracking information as soon as your order is on its way.
- e. Shipping Restrictions: Presently, shipping is available only within Canada and the United States.
- f. Delayed or Lost Shipments: While we strive for timely deliveries, factors beyond our control, like weather conditions or customs delays, may impact delivery times. Reach out to our customer support team for assistance in case of any issues.

2. Returns & Exchanges Policy:

- a. Non-Refundable Items: Because of the full custom nature of our apparel, we cannot accept returns. Please review your design and sizing details carefully before confirming your purchase.
- b. Eligible for Returns or Exchanges: Mistakes happen. If there's an error during the printing process or the product doesn't meet our usual standards, contact our customer support team within three days of receiving your order.
- c. Return Process: Initiate the return or exchange process by contacting sales@atacsportswear.com. Provide detailed information about the issue, including order details and images of the product clearly showing the problem.
- d. Return Shipping Costs: In cases of our error or a quality issue, we'll cover the return shipping costs, providing a prepaid shipping label or arranging pickup depending on your location.
- e. Refunds or Exchanges: Once we receive and inspect the returned item, we'll promptly process the refund or exchange, ensuring your satisfaction.

Contact Us:

For any questions or concerns, feel free to contact our customer support team at sales@atacsportswear.com.

Thank you for choosing ATAC Sportswear.. We're excited to provide you with exceptional custom sports uniforms and excellent customer service.