

Accessibility Statement for Invacare Websites

This is an accessibility statement from Invacare Holdings Corporation and its subsidiaries (“Invacare”).

Measures to support accessibility

Invacare is taking the following measures to help ensure accessibility of [Invacareonline.co.nz](https://www.invacareonline.co.nz):

- Assigning clear accessibility goals and responsibilities,
- Auditing all online content, and
- Developing a new accessible website.

Conformance Goals

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA.

Our goal is to provide a global website that conforms to WCAG 2.1 Level AA. We are currently developing a new WCAG 2.1 Level AA compliant website that will launch in 2024.

Feedback

We welcome your feedback on the accessibility of the Invacare NZ Website. Please let us know if you encounter accessibility barriers by providing feedback via:

- Phone: 0800 468 222 or (64) (9) 917 3939
- E-mail: accessibility@invacare.com
- Mail: 4 Westfield Place, Mount Wellington, Auckland, 1061, New Zealand

We will try to respond promptly to feedback.

Technical specifications

Accessibility of the Invacare NZ Website relies on the following technologies to work with the particular combination of the web browser used and any assistive technologies or plugins installed on your computer:

- HTML
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

Limitations and alternatives

Despite our best efforts to ensure accessibility of the Invacare websites, there may be some limitations. Please contact us if you encounter an issue - accessibility@invacare.com