



DreamFest

BY GLITTERBELS

Frequently Asked Questions

Why are there different time slots?

The staggered entry time has been created to manage the flow of people into the event and reduce/eliminate long queues.

Have the issues with queuing been rectified?

We've taken onboard your feedback from last year's event and put into place the following:

- Staggered start time
- Electronic ticket system
- Increased the number of tills

Please note if small queues do appear around the till area, we encourage everyone to enjoy all the event has to offer, and to return at a quieter time. We're bringing the GB full collection, educational and creative talks and new products to browse.

Does the ticket have an exit time?

It doesn't, you are free to stay and enjoy the event for its entirety.

If I leave, can I re-enter the event?

Yes, upon first entry, you will receive a stamp, this will let us know you have a ticket as you leave the event which will allow for re-entry.

Does my plus one require a ticket?

Yes, everyone attending the event will need a ticket to enter.

If coming as a group, do we all need the same ticket type?

No, groups can purchase different ticket types while attending and spending the day together.

VIP Tickets, are 6 new Hema Free Gel Polish included?

Yep, you heard it correctly, the Gold/VIP ticket holder will receive a complimentary collection on the day.



Will the Glitterbels DreamCure lamp be available to shop at the event?

Yes, we have a limited number of DreamCure lamps available for pre-sale on the day. We can't wait for you to test it!

If I don't attend, when is the DreamCure lamp available to purchase?

Mid-July.

Will there be any additional launches at the event?

In addition to the new DreamCure lamp, we do have another couple of launches happening on the day, and in true Glitterbels style, it's going to be a biggie... keep checking our socials to get a sneak peek at what's to come...

Will Nail Boss be back?

It certainly will, but in a different format. Due to it being hosted at the event last year, we found a lot of our Nail Boss contestants were too busy competing to enjoy all the fabulous things at the event. This year we have decided to run this event online and announce the winner at the event. Keep an eye out for more updates...

Can I get a refund on my ticket?

Unfortunately, the tickets are non-refundable but if you are unable to make the event, we will honour the £50 credit which can be claimed online.

Does the venue have disabled access?

Yes, the Kimpton Clock Tower has disabled access.

Is there an age restriction with regards to the event?

No, the event does not hold an age restriction.

I'm unqualified in nails, can I still attend?

Yes, you will be able to still attend.

Are there rooms available at the Kimpton Clocktower the weekend of the event?

The Kimpton Clocktower has over 200 beautiful rooms to turn your event attendance into a weekend away. Please book directly through the hotel.

Will the event have refreshments?

Glitterbels will be offering a few refreshments for our guests throughout the day, including water, sweets and other little snacks to keep the energy up. The event venue has a gorgeous restaurant, that will need to be pre-booked if you are thinking about a hot spot to enjoy some beautiful food and drink. If you want to head out and find a little spot for some lunch and enjoy the local amenities, we recommend the following:

- The Refuge
- Bundobust
- San Carlo Fumo
- Exhibition
- Albert Schloss
- Rudy's