



## RETURNS FORM

Thanks for shopping with Tre Ponti! We hope you and your four-legged friend love your new gear, but we understand that sometimes there's a need to return an item.

If we've sent you the wrong items or your item is faulty/damaged we will be happy to cover the cost of return shipping. If you've changed your mind or if you need a different size, shipping back to us will be at your own expense.

Please contact [info@treponti.co.uk](mailto:info@treponti.co.uk) before you send your items back to us at the address below together with a copy of this completed form.

Tre Ponti Returns  
C/O E-Warehousing Ltd  
Common Lane Industrial Estate  
Kenilworth  
Warwickshire CV8 2EL

**Please note returns must:**

- Include a copy of this note
- Include a copy of your invoice
- Be submitted within 30 days of receiving your order
- Be in their original condition (no mark/stains/rips) and with the original tags still attached
- Be returned with any boxes, sleeves etc that were with the products

Please note that unfortunately we not do any exchanges. This form is to be used for returns only

Name: ..... Address: .....

Email: ..... City: ..... County: .....

Order No: ..... Post Code: .....

Item Code: .....  Incorrect  Damaged

Item Description: .....  Doesn't Fit  Other .....

Item Code: .....  Incorrect  Damaged

Item Description: .....  Doesn't Fit  Other .....

You will be issued a refund on returned items (exclusive of shipping costs if change of mind/size)