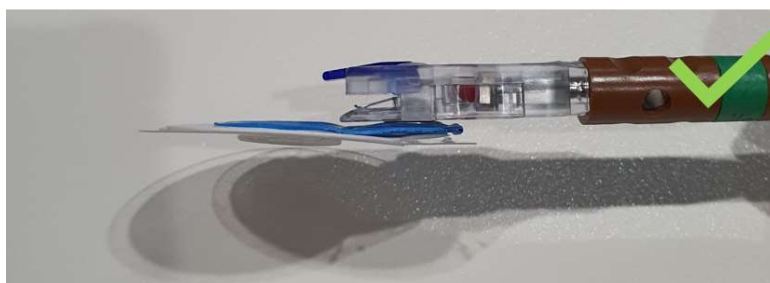
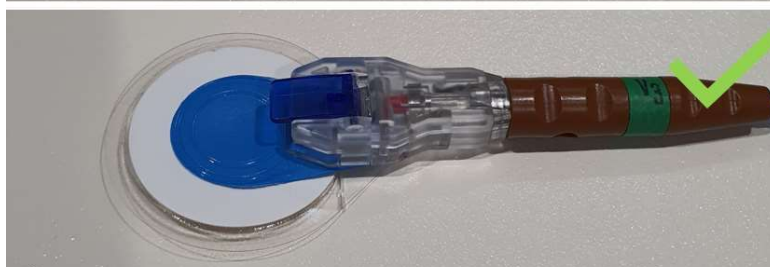


## ECG:

### LEADS OFF

The ECG is unable to detect a signal / trace. This error is typically caused by using incorrect 3<sup>rd</sup> party ECG accessories, no ECG Clips / Electrode Adaptors, or faulty electrodes. It can also be caused by incorrect electrode placement, or the patient has not been properly prepped. i.e. Their skin is possibly oily or hairy. In addition to this, all the Leads must be attached to a patient in order to establish a signal / trace and the Sure Lock Electrode Adaptors must be used as the ECG clips. We also recommend using Monitoring Electrodes as they have consistently better performance than Resting Tab Electrodes.



#### Solution –

1. Make sure all the leads are attached to a patient.
2. Check if using Sure Lock Electrode Adaptors as the ECG Clips.
  - a. If already using the Sure Lock Electrode Adaptors, swap the Lead clips around. E.g. Switch V1 and V2 ECG Clip around, etc.
3. Switch to Monitoring Electrodes. Open a new packet if already using.
4. Ensure patient's skin is correctly prepped. Clean the areas where the leads attach.
  - a. Ensure the patient's skin is not oily or hairy.
5. If still getting errors, email [support@medilogic.com.au](mailto:support@medilogic.com.au) for further assistance.

Medilogic is the Official Support Agent for QRS in Australia.  
For all QRS Support Enquiries, feel free to contact us: