

## **BATH LIFT**

User Guide



Thank you for purchasing the **LiveFine® Bath Lift.** This User Guide is intended to provide you with guidelines to ensure that operation of this product is safe and does not pose risk to the user. Any use that does not conform to the guidelines described in this User Guide may void the limited warranty.

## Please read all directions before using the product and retain this guide for reference.

This product is intended for household use only. It is not intended for commercial use..

This product is covered by a limited one-year warranty. Coverage is subject to limits and exclusions. See warranty for details.

#### **SAFETY PRECAUTIONS**

WARNING! Please read and understand all safety precautions and instructions before operating this equipment. Failure to properly operate and maintain the bath lift could result in injury to the operator or damage to the lift. Keep this user guide for future reference.

## **General Safety Information**

- Hand control should only be used to operate the lift.
- The bath lift should only use the provided hand control. We do not recommend connecting a third-party hand control to the unit as this could cause damage and will void your limited warranty.
- Never throw the hand control or store it near a heat source.
- Do not attempt to open up the hand control.
- Do not use the hand control if it is damaged.
- Use only provided battery charger to charge the battery.
- Use the battery charger outside of the bathroom.
- Caution: Make sure the battery is fully charged before using the lift for the first time. Charge the battery after each use. If the bath lift has not been in use for long periods of time, the battery should be recharged every three (3) months.
- When using bath oils and salts, please use recommended dosage on the packaging. An unnecessary large quantity of bath oils and salts can affect the mechanism of the lift.
- Do not use any acetic acid cleaners or detergents for cleaning the lift. If you find any signs of damage to the product, do not use the bath lift and contact an authorized specialist immediately.
- Do not use any objects on the bath lift that could get stuck in the mechanism.

#### **Precautions for Hand Control and Battery Charger**

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- Caution: Make sure the battery is fully charged before using the lift for the first time. Charge the battery after each use. If the bath lift has not been in use for long periods of time, the battery should be recharged every three (3) months.
- Do not insert any conductive objects into the socket of the hand control.
- Always disconnect plug from the socket before cleaning the battery charger.
- Handle with care. Make sure to not drop the battery, battery charger or drive unit.

#### **Important Safety Procedures**

• Before using the bath lift, run a test to make sure the raising, lowering, and Emergency stop functions are working properly.

- Always sit down in the middle of the lift with your back against the backrest.
- Keep legs stretched out in front. Never tuck legs under the seat.
- Use one hand to operate the hand control. Place the other free hand on your lap or on top of the bathtub wall..
- Do not place hands between the lift and wall of the bathtub to prevent injury.

### Notes about Electromagnetic Compatibility (EMC)

This product is compliant with the protection requirements set forth in the Council Directive for the Harmonization of legal Stipulations of the Member States concerning Electromagnetic Compatibility (EMV, IEC 60601-1-2) (89/336/EWG). However, the occurrence of electrical interference cannot be ruled out completely under certain conditions, i.e. in particular, if mobile phones or other electrical devices are used. While in the vicinity of bath lift, do not operate any life-preserving or life-supporting devices or any devices that may cause health hazards for users in the event of a malfunction. Such devices may be subject to electrical interference under certain conditions, or they may adversely affect the proper functions of the bath lift. If you should detect any malfunctions or unusual behavior with your bath lift or other electrical devices in the vicinity, please shut down the bath lift and notify your authorized serviceperson.

#### **PARTS LIST**

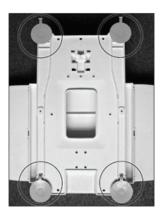
- Backrest with integrated drive unit
- Hand control with integrated battery
- Seat unit with side flaps
- Battery charger
- Seat and backrest covers
- 4x suction cups
- Headrest

NOTE: If any parts are damaged or missing, please contact your authorized serviceperson.

#### INSTALLATION INSTRUCTIONS

#### **Bath Lift Setup**

1) Attach suction cups to the underside of the baseplate located on the seat unit.



2) Make sure the tails of the front suction cups are tucked into slots on the underside of the baseplate.

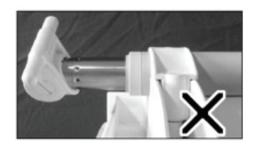
However, the tails of the rear suction tubes should stick out. This makes it so the bath lift can be removed from the bath with ease.



- 3) Make sure the bathtub is empty and dry. Remove any anti-slip mats or toys located in the tub.
- 4) Place the seat unit in the empty tub. Press down on the suction cups and wiggle seat unit slightly to make sure the unit attaches to the floor of the bathtub firmly.
- 5) Insert the backrest into the seat unit.



NOTE: Make sure guide pins of the backrest are inserted into the bearing blocks located on the baseplate. Please make sure the lifting rod is drawn back and pointing outward away from the backrest.





6) Tilt backrest backwards until the backrest is positioned at a reclined angle and the lifting rod is securely fitted into the unlock ramp on the baseplate.

NOTE: Make sure the back of the backrest is not bumping against the wall of the tub. If the backrest hits against the tub, the bath lift will need to be repositioned.





- 7) Connect the hand control to the bath lift. To do this:
  - a) Plug jack socket onto the jack plug until the ring around the jack plug can no longer be seen.



8) Make sure that the lifting rod is correctly positioned and inserted in the unlock ramp located on the baseplate. Then your bath lift is ready to be used.





## **Attaching the Covers**

- The seat covers can be attached and removed at any time with ease. The bath lift can also be used without the covers.
- To attach the covers, place them on the surface of the backrest and seat. Then, press the fastening buttons into the holes.
- To remove the covers, lift the flaps where the buttons are located and pull them out of the holes.

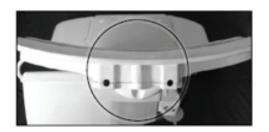




## **Install the Headrest**

Installing the headrest is completely optional.

• To install the headrest, insert the two (2) rods of the headrest into the opening at top of the backrest plate.

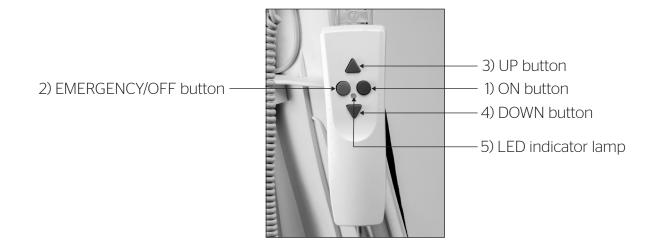






## **OPERATING INSTRUCTIONS**

## **Hand Control Overview**



NAMES	FUNCTIONS
1) ON button	Turns the lift on.
2) EMERGENCY/OFF button	Brings the lift to a standstill.
3) UP button	Moves the lift up.
4) DOWN button	Moves the lift down.
5) LED indicator lamp	Indicates how much charge is left in the battery: Green - Ready for operation Orange - Enough charge for one use Yellow - Close to changing to red Red - Lift will only be able to go up; needs to be charged.

If there is an emergency situation, operation of the bath lift can be brought to a standstill by pressing the EMERGENCY/OFF button. In order to reactivate the bath lift, press the ON button.

The bath lift will switch off automatically after 30 minutes. To turn it off manually, simply press the EMERGENCY/OFF button. The light on the indicator lamp will go out to show the device is turned off.

#### **Operating the Bath Lift**

- 1) Make sure that the hand control is connected properly.
- 2) Press the ON button on the hand control to turn on device.
- 3) Press and hold the UP button. The lift will move up and the backrest will move from a reclined position to an upright position. The lift will raise up until the button is released. The lift will switch off automatically once it reaches its end position.

# NOTE: The lift can be raised and stay at any height by releasing the button once the lift reaches the desired height.

- 4) Fold out the side flaps of the seat and let them rest on the sides of the tub. The flaps should be horizontal to the seat and upper edges of the tub once they are resting on the sides of the tub.
- 5) Sit down in the center of the bath lift. Ask for help, if assistance is required.
- 6) Press and hold the DOWN button to lower the lift. The lift will lower until the button is released. The backrest will tilt back automatically. The lift will switch off automatically once it reaches its end position. The backrest can be tilt back automatically. The lift will switch off automatically once it reaches its end position. The backrest can be reclined to any angle by releasing the button once the desired angle is reached.

# WARNING! If the backrest pushes against the backside of the tub, release the DOWN button immediately. The position of the bath lift may have to be adjusted.

- 7) After bathing, press and hold the UP button until the lift reaches a height equal to the top edges of the tub.
- 8) Use side flaps to slide sideways off of the seat and carefully out of the bathtub.

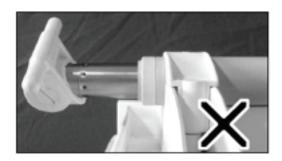
NOTE: If you leave the bath lift in the tub between uses, make sure to always disconnect hand control when the bath lift is not in use. If bath lift is being stored, check the "Removing the Bath Lift" section on how to properly remove the bath lift from tub.

## Removing the Bath Lift

- 1) Fold side flaps inward so that they are over the seat.
- 2) Use hand control to lower the bath lift and recline the backrest.
- 3) Disconnect the hand control.
- 4) Hold the top part of the backrest to fold the drive unit down.



5) Make sure the lifting rod is totally drawn back.





6) Remove the backrest from the seat unit.

NOTE: The backrest can only be removed at a specific angle. When it is completely folded down and locked, it cannot be removed from the seat. Bring the backrest to the angle shown in the figure below.



7) Remove rear of the bath lift by pulling the tail of the rear suction cups. This action will loosen the front suction cups so that the bath lift can now be removed from the bathtub completely.

#### **CLEANING/MAINTENANCE**

#### **Maintaining the Bath Lift**

A maintenance check of the bath lift has to be conducted periodically at least every 12 months. This check includes a visual inspection of all the parts, especially load-bearing parts. You should also check all necessary functions. All inspections have to be carried out by a qualified personnel. This qualified personnel has to remain objective with regards to the tests and inspections being carried out. Please ask a qualified personnel to arrange for periodic inspections. The hand control must only be opened by the bath lift manufacturer.

## **Cleaning the Bath Lift**

- The bath lift should be cleaned after each use with hot water.
- Use disinfectants or bath cleansers to clean the bath lift after removing the seat covers.
- To clean seat covers, wash by hand or in a washing machine at 140° F (60° C.) Please use a non-bio detergent without any enzyme additives for cleaning.

NOTE: Discoloration can occur if covers come in contact with bath oils or if covers are not cleaned regularly.

• Hang covers up to air dry. **Do not put covers in a dryer.** 

## **Maintaining the Battery Charger**

The charger does not require any maintenance. The charger should be cleaned with a damp cloth. Make sure liquid does not enter the charging unit. Make sure the charger is completely dry before using it. The charger should also be disconnected from the main power before it is cleaned.

#### **Charging the Battery**

## WARNING! Do not use battery charger in the bathroom.

Ensure the battery is fully charged before using the bath lift.

- 1) Plug the jack plug of the battery charger into the jack socket on the spiral cord of the hand control until the jack plug is locked in.
- 2) Insert the main plug of the battery charger into a power socket. The lamp on the hand control will light up red. Once the battery is charged the light will turn to green.
  - **Automatic Stop:** If the charger is left plugged in, it will automatically end after about four (4) hours. This way the battery will not be overcharged, but will be charged to its fullest.
  - Manual Stop: If you don't wish to wait, once the light turns green, you can immediately remove the main plug of the battery charger from the power socket. Then, remove the jack plug of the battery charger from the socket of the hand control.

NOTE: If the light on the hand control is not lighting up after connecting the hand control and battery charger, please check to make sure that everything is properly connected.

### **Transporting the Bath Lift**

- 1) Disconnect the hand control before transporting the bath lift.
- 2) Transport with care. Avoid bumping, sliding or knocking the bath lift during transportation.
  - Transport as Two Units: The seat and drive unit can be transported separately, one in each hand.





• Transport as a Complete Unit: The seat and drive unit can be transported together by interlocking the two (2) units.

## Reuse/Recycling

This product is suitable for re-use. The number of re-uses depends on the condition of the product. The manufacturer's instructions have to be followed for recycling. If necessary, these instructions will be made available on request.

## **Concerning Disposal**

The disposal and reutilization of old devices and equipment has to be in compliance with the relevant legal stipulations.

## **SPECIFICATIONS**

1	Overall length (with backrest in a reclined position)	approx. 36.2 in (920 mm)
2	Overall width (seat incl. side flaps)	approx. 28.5 in (724 mm)
3	Width of seat	approx. 15.6 in (350 mm)
4	Depth of seat	approx. 16.5 in (420 mm)
5	Overall length of seat	approx. 22.4 in (568 mm)
6	Sitting height min.	approx. 2.4 in (60 mm)
7	Sitting height max.	approx. 18.3 in (465 mm)
8	Height of backrest	approx. 26.9 in (682 mm)

9	Width of backrest	approx. 12.6 - 13.6 in (319 - 345 mm)
10	Backrest adjustment	10° - max. 50°
11	Width of baseplate	approx. 12.3 in (312 mm)
12	Length of baseplate	approx. 22.9 in (581 mm)
13	Load capacity max.	286.6 lbs. (130 kg)
14	Total weight (excl. hand control)	approx. 25.1 lbs. (11.4 kg)
15	Total weight (incl. hand control)	approx. 26.2 lbs. (11.9 kg)
16	Weight of hand control incl. battery	approx. 1.1 lbs. (0.5 kg)
17	Weight of drive unit	approx. 11 lbs. (5 kg)
18	Weight of seat unit	approx. 12.6 lbs. (5.7 kg)
19	Duration of lifting/lowering movement, each	approx. 50 second under the load
20	Operating voltage	12 V DC
21	Storage battery ( lithium- ion)	12 V/1.5 Ah re-chargeable
22	Automatic shutdown	max. 30 minutes
23	Protection class	IP X7
24	Power to push the button of the hand control	3 N
	General Operating Conditions	
25	Ambient conditions for operation:	
а	Temperature	50°F - 122°F (10°C - 50°C)
b	Relative air humidity	10% - 100%
С	Air pressure	700 hPa - 1060 hPa
26	Ambient conditions for transport and storage:	
а	Temperature	- 50°F - 104°F (- 10°C - 40°C)
b	Relative air humidity	10% - 100%
С	Air pressure	700 hPa - 1060 hPa

#### **TROUBLESHOOTING**

If these solutions do not solve your problem, please contact your local, authorized serviceperson for assistance.

Problem	Possible Cause	Solution
Lift does not move.	<ul><li>Battery is low</li><li>Buttons on hand control are unresponsive</li><li>Hand control is not connected properly</li></ul>	<ul> <li>Charge battery</li> <li>Unplug the hand control; wipe buttons with a dry cloth and plug hand control in again</li> <li>Check plug-type connections</li> </ul>
Lift stops repeatedly.	<ul><li>Battery is low</li><li>Weight exceeds lifting load capacity</li><li>Jack plug is not fully plugged</li></ul>	<ul><li>Charge battery</li><li>Reduce lifting load</li><li>Check jack plug connection</li></ul>
Battery does not charge.	<ul><li>Not connected to main power</li><li>Unresponsive buttons</li></ul>	<ul><li>Connect battery charger to main power</li><li>Wipe buttons with dry cloth</li></ul>
Hand control does not function correctly.	Jack plug is not plugged in fully	Ensure jack plug is fully plugged in

#### **CONTACT US**

supportlfc@camarketing.com 1-888-390-7622

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## WARRANTY

## LIMITED WARRANTY ON LIVEFINE® BATH LIFT

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE.

WE WARRANT THAT DURING THE WARRANTY PERIOD, THE PRODUCT WILL BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP.

#### **LIMITATION OF LIABILITY**

TO THE EXTENT NOT PROHIBITED BY LAW, THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED. EXCEPT FOR THE EXPRESS WARRANTIES CONTAINED IN THIS LIMITED WARRANTY STATEMENT AND TO THE EXTENT NOT PROHIBITED BY LAW, WE DISCLAIM ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, STATUTORY OR OTHERWISE, INCLUDING WITHOUT LIMITATION, THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES DO NOT ALLOW DISCLAIMERS OF IMPLIED WARRANTIES, SO THIS DISCLAIMER MAY NOT APPLY TO YOU. TO THE EXTENT SUCH WARRANTIES CANNOT BE DISCLAIMED UNDER THE LAWS OF YOUR JURISDICTION, WE LIMIT THE DURATION AND REMEDIES OF SUCH WARRANTIES TO THE DURATION OF THIS EXPRESS LIMITED WARRANTY.

OUR RESPONSIBILITY FOR DEFECTIVE GOODS IS LIMITED TO REPAIR, REPLACEMENT OR REFUND AS DESCRIBED BELOW IN THIS WARRANTY STATEMENT.

**WHO MAY USE THIS WARRANTY?** C&A Marketing, Inc. located at 114 Tived Lane East, Edison, NJ ("we") extend this limited warranty only to the consumer who originally purchased the product ("you"). It does not extend to any subsequent owner or other transferee of the product.

**WHAT DOES THIS WARRANTY COVER?** This limited warranty covers defects in materials and workmanship of the LiveFine® Bath Lift (the "product") for the Warranty Period as defined below.

**WHAT DOES THIS WARRANTY NOT COVER?** This limited warranty does not cover any damage due to: (a) transportation; (b) storage; (c) improper use; (d) failure to follow the product instructions or to perform any preventive maintenance; (e) modifications; (f) unauthorized repair; (g) normal wear and tear; or (h) external causes such as accidents, abuse, or other actions or events beyond our reasonable control.

**WHAT IS THE PERIOD OF COVERAGE?** This limited warranty starts on the date of your purchase and lasts for one year (the "Warranty Period"). The Warranty Period is not extended if we repair or replace the product. We may change the availability of this limited warranty at our discretion, but any changes will not be retroactive.

**WHAT ARE YOUR REMEDIES UNDER THIS WARRANTY?** With respect to any defective product during the Warranty Period, we will, at our sole discretion, either: (a) repair or replace such product (or the defective part) free of charge or (b) refund the purchase price of such product if an exchange unit cannot be provided.

**HOW DO YOU OBTAIN WARRANTY SERVICE?** To obtain warranty service, you must contact us at 1-888-390-7622 or by email at supportlfc@camarketing.com during the Warranty Period to obtain a Defective Merchandise Authorization ("**DMA**") number. No warranty service will be provided without a DMA number and return shipping costs to our facilities shall be assumed by you, the purchaser. Shipping costs of the replacement unit to you shall be assumed by us.