

# LED Lighting Limited Warranty

This warranty is offered by S-Tech Holdings Pty Limited ("S-Tech") of 12 Mordaunt Circuit, Canning Vale, W.A. 6155, Australia, and is effective for purchases from January 14, 2019.

## WARRANTY

S-Tech warrants each S-Tech LED Lighting product to be free from defects in materials and workmanship, and to operate from the date of shipment for up-to seven (7) years as outlined in the applicable product ranges as outlined below:

## PRODUCT RANGES

Product Range	Warranty
<b>Internal Lighting</b>	
- Down Lights (ADAPT/PDL/DL/STAR series)	5 Years
- Down Lights (RDL series)	3 Years
- Oyster Lights (OY series)	5 Years
- LED Tubes (105/108 series)	5 Years
- T-Bar Panel Lights (PL/HC series)	3 Years
- Shop Lights (CSL series)	5 Years
- High Bay Lights (V17D series)	5 Years
- High Bay Lights (FLA / V18S series)	5 Years
- Canopy Lights (SMCL/SCL series)	5 Years
- LED Battens - Slimline (SM-SL/SMD-SL series)	3 Years
- LED Battens (SMD series)	5 Years
- LED Battens (Emergency Type)	5 Years (2yr battery)
- Weatherproof Battens (WP series)	5 Years
- Weatherproof Battens (Emergency Type)	5 Years (2yr battery)
<b>External Lighting</b>	
- Flood Lights - SlimLED (RFL series)	3 Years
- Flood Lights - Slimline (V18 series)	5 Years
- Flood Lights - Premium (FLA series)	5 Years
- Flood Lights - Stadium (STL series)	5 Years
- Flood Lights - High Mast (HML series)	7 Years
- Garden Spike Light (GS series)	3 Years
- Street Lights (SL/SLM/PSL series)	5 Years
- Wall Lights (WL series)	5 Years
<b>Sensors</b>	
- Microwave Sensor (FLA-SHV18S-MMS)	5 Years
- Microwave Sensor (WP-MMS)	1 Year
<b>Solar Products or products that include batteries</b>	2 Years
<b>Product Accessories</b>	1 Year

## TERMS AND CONDITIONS

If an S-Tech LED Lighting product fails to operate for the warranty period,

S-Tech will repair or replace the product in accordance with, and subject to, the following Terms and

Conditions:

This warranty only applies:

- o When a S-Tech LED Lighting product is properly installed by and suitably trained and qualified installer and is used in accordance with the applicable published specification;
- o When a S-Tech LED lighting product is used in lighting equipment designed and approved for the application and in environmental conditions (temperature and humidity) within the normal specified operating range; and
- o If the defect in the S-Tech LED lighting product to which this warranty relates appears on or prior to the expiry of the warranty period.

This warranty does not apply:

- o When any abnormal use of the S-Tech LED lighting product or use in violation of any applicable standard;
- o In the event of conditions demonstrating abnormal use or stress, including under/over voltage/current conditions, excessive switching cycles or outside the recommended operating conditions;

- o Damage or problems caused by the use of an accessory, component or equipment not supplied by S-Tech;
- o Damage caused by chemical impact or other abuse including environmental factors, improper cleaning solutions or damage caused by failure to keep the LED optical lens' clear of foreign objects and dust; or
- o Damage caused by acts of God (such as flooding, earthquake, fire etc) or other instances beyond the control of S-Tech.

## RETURN OF THE DEFECTIVE PRODUCT

For you to be able to make a claim in respect of a S-Tech LED lighting product covered by this warranty you must:

- o Make any warranty claim on or prior to expiry of the warranty period by calling S-tech on (08) 9330 8485, or sending an email to s-tech at [service@s-tech.com.au](mailto:service@s-tech.com.au), or writing to S-tech by prepaid post at 12 Mordaunt Circuit, Canning Vale, W.A. 6155;
- o Provide S-Tech with proof of purchase including the original sales receipt or other documentation acceptable by S-Tech which demonstrates the purchase of the S-Tech product, clearly showing the date of purchase, address of the installation and that the installation was performed by a certified electrician. Please have these details when you contact S-Tech and you will be issued a Return Material Authorization ("RMA") Number;
- o Ship or otherwise send the faulty goods by pre-paid shipping or post to the address provided with your RMA; and
- o Comply with the Terms and Conditions above;
- o Failure to follow this procedure will void this warranty

In claiming this warranty, you will bear the expense of:

- o Shipping or otherwise sending the faulty goods to the address provided with your RMA; and
- o Any costs associated with the removal, installation and labour arising out of the repair or replacement.

S-Tech will bear the expense of:

- o The cost of repair or replacement of the faulty item; and
- o The return shipping or otherwise sending the repaired / replaced item back to the address provided on the RMA.

In the event of the goods being repaired / replaced during the Warranty Period, the warranty of the goods will expire on the same date as the Warranty Period of the original goods they are replacing.

This warranty is not transferable.

## LIMITATION OF LIABILITY

In no event shall S-Tech be liable for any other loss, costs or damages, including without limitation lost profits or revenues, indirect, incidental, special or consequential damages.

## AUSTRALIAN CONSUMER LAW

The benefits to you given by this warranty are in addition to other rights and remedies you may have under any law in relation to the S-tech LED Lighting products to which this warranty relates.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure