

User Manual

Govee Smart Heater

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Govee Smart Heater User Manual

Safety Instructions

General Safety

IMPORTANT INSTRUCTIONS

When using electrical appliances, basic precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- Read all instructions before using this heater.
- This heater is hot when in use. To avoid burns, do not let bare skin touch hot surfaces. If provided, use handles when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 feet (0.9m) from the front of the heater and keep them away from the sides and rear.
- Extreme caution is necessary when any heater is used by or near children or invalids and whenever the heater is left operating and unattended.
- Always unplug heater when not in use.
- Do not operate any heater with a damaged cord or plug or after the heater malfunctions, has been dropped or damaged in any manner. Discard heater, or return to authorized service facility for examination and/or repair.
- Do not use outdoors.
- This heater is not intended for use in bathrooms, laundry areas and similar indoor locations. Never locate heater where it may fall into a bathtub or other water container.
- Do not run cord under carpeting. Do not cover cord with throw rugs, runners, or similar coverings. Do not route cord under furniture or appliances. Arrange cord away from traffic area and where it will not be tripped over.
- To disconnect heater, turn controls to off, then remove plug from outlet.
- Do not insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater.
- To prevent a possible fire, do not block air intakes or exhaust in any manner. Do not use on soft surfaces, like a bed, where openings may become blocked.
- A heater has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or flammable liquids are used or stored.

- Use this heater only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or injury to persons.
- Always plug heaters directly into a wall outlet/receptacle. Never use with an extension cord or relocatable power tap (outlet/power strip).
- Faulty wall outlet connections may cause the wall outlet to overheat. Be sure that the heater plug fits tightly into the outlet before using. When using the heater, check to make sure the heater plug is not overheating. If necessary, have a qualified electrician check or replace the wall outlet.
- This heater can only be used when the ambient temperature is normal. When the heater detects that the ambient temperature is too high, it will automatically shut down. Please inspect for any objects on or adjacent to the heater that may cause high temperatures.
- This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to defeat this safety feature.

SAVE THESE INSTRUCTIONS

Included in the Box

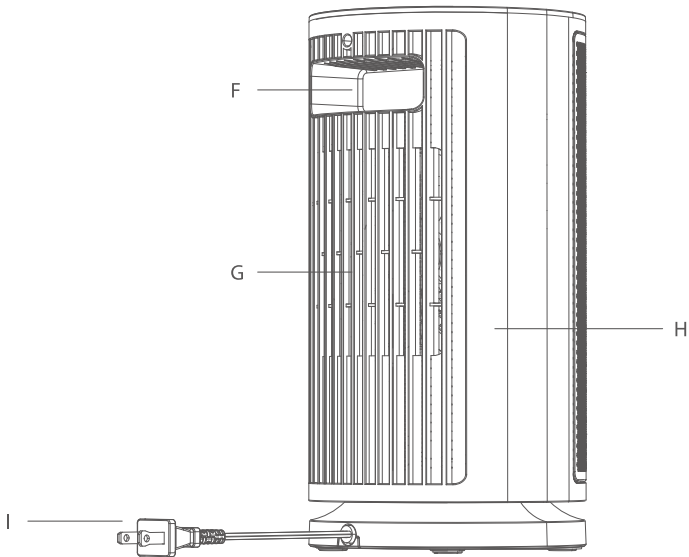
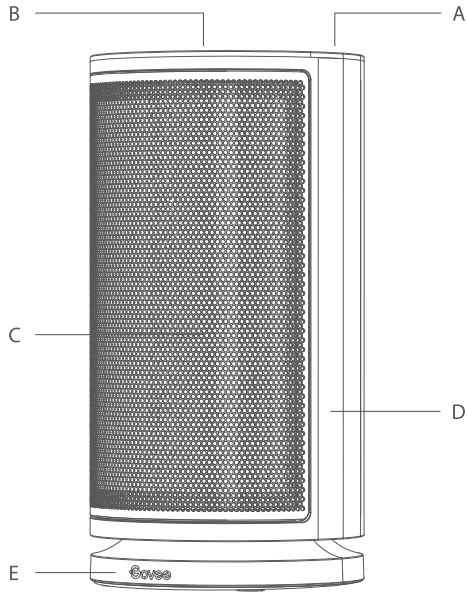
| Item | Quantity |
|-------------------|----------|
| Space Heater | 1 |
| User Manual | 1 |
| Quick Start Guide | 1 |

Introduction

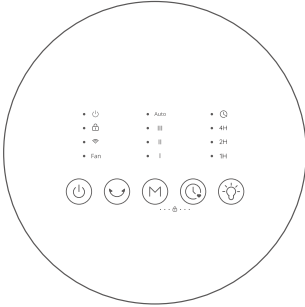
Govee Smart Heater is suitable for bedrooms, living rooms, offices, etc. Equipped with PTC heating elements, this smart heater can heat your room quickly in 3 seconds after it is powered on. With one tap in the app, you can adjust the heating based on your needs, bringing instant warmth and maximum home comfort during cold weather.

Part Names

- A. Cover
- B. Control Panel
- C. Air Outlet
- D. Front Guard
- E. Base
- F. Built-in Handle
- G. Air Inlet
- H. Rear Guard
- I. Power Cord & Plug



Controls



Power Button

Touch to power on or off.



Oscillation Button

Touch to start or stop the oscillation.



Mode Button

Touch to cycle through Heat Setting I, Heat Setting II, Heat Setting III, Auto Mode, and Fan Mode.

Note: Press and hold Power Button and Mode Button for 10 seconds to restore the heater to factory settings and disconnect it from Wi-Fi and Bluetooth.



Timer Button




Touch to set a timer.



Night Light Button

Touch to turn the night light on or off.

Indicator Status

| Indicator | Working Status | Light Status |
|---|-------------------------------|-----------------|
| I | Heat Setting I | Solid White |
| II | Heat Setting II | Solid White |
| III | Heat Setting III | Solid White |
| Auto | Auto Mode | Solid White |
| Fan | Fan Mode | Solid White |
|  | Powered On | Solid Red |
|  | Safety Lock On | Solid White |
| | Safety Lock Triggered | Flashes White |
|  | Wi-Fi Connected | Solid White |
| All Indicators | Overheat Protection Triggered | Flashes 3 Times |

Note: According to related safety standards, the power indicator should always light red when the heater is working.

Functions

Memory Function

This heater will memorize the previous settings (heat settings, oscillation, Wi-Fi connection) when it is powered off. The settings will be active again when this heater is turned on.

24-hour Automatic Shutdown

This heater will shut down automatically when it has been used for 24 hours straight in case the user forgets to power it off.

Overheat Protection

When the heater detects that the ambient temperature exceeds 104°F (40°C), it will automatically power off and all its indicators will flash three times. The heater will automatically resume when it detects that the ambient temperature is lower than 104°F (40°C).

Note: Overheat protection can be dismissed by unplugging the heater from power and waiting for 30 minutes for it to cool down before plugging back in.

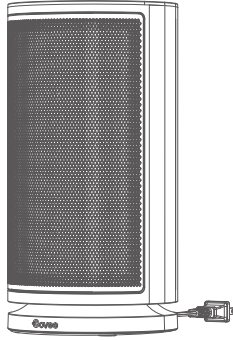
Tip-over and Motion Protection

When the heater is moved or knocked over, it will automatically power off and stop all functions. This protection can be dismissed by placing the heater on a flat and sturdy surface and keeping it upright before using it again.

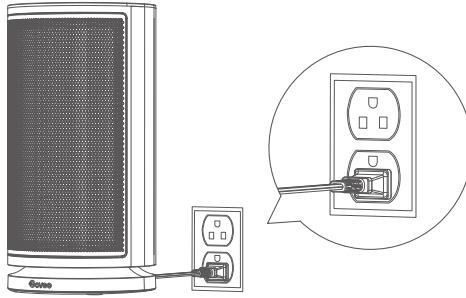
Note: This heater is embedded with a motion sensor. When it senses tip-over or unintended motion, the heater will automatically shut off.

Getting Started

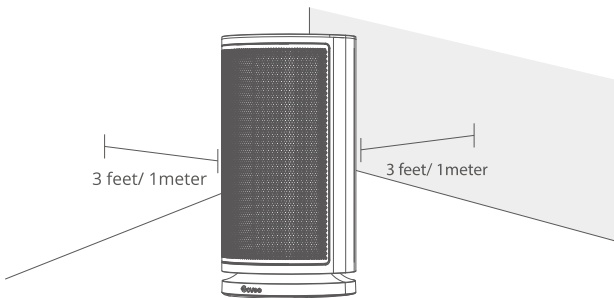
1. Remove all packaging and ensure the air inlet and outlet are not blocked by foreign objects.



2. Only plug the heater directly into a 120V wall outlet. Do not use an extension cord.



3. Ensure the power plug is firmly inserted into the outlet. An abnormal outlet connection may cause overheating.
4. Place the heater on a firm, flat, and level surface free from obstructions and at least 3ft (1 meter) away from any wall or combustible materials.



Note: According to related safety standards, the power indicator should always light red when the heater is working.

Govee Home App

You can access more features using Govee Home App.

Downloading Govee Home App

To download Govee Home App, scan the QR code or search for “Govee” in the Apple App Store® (iOS) or Google Play Store (Android).



Note:

- Choose “Allow” to the permissions requested when opening Govee Home App for the first time. These permissions allow the app’s features to function normally and are not used to record personal, private information. Due to ongoing updates, **Govee Home App** may be slightly different than shown in this manual. In case of any
- differences, always follow the in-app instructions.

Pairing with Govee Home App

1. Turn on your smartphone’s Bluetooth.
2. Open Govee Home App, tap the “+” icon in the top right corner and search for “H7131.”
3. Tap the device icon and follow the on-screen instructions to complete pairing.

Note:

- You can use Govee Home App to connect your heater to Amazon Alexa or Google Assistant. Follow the in-app instructions to connect to each voice assistant.
- Govee Home App is being continually updated and its features do expand.

Care & Maintenance

Cleaning

To achieve the best performance, clean the heater at least once during the operating season or before storing it when it will not be used for a long period of time.

- Turn the heater off and unplug it from power, then use a soft damp cloth to clean its body, air inlet, and outlet.
- Do not submerge the heater in water and never allow water to drip into it.
- Do not risk your safety to detach the heater to clean its blade. Otherwise, it may damage the heater, shorten its service life, or cause serious danger.

Maintenance

Follow the cleaning instructions and allow all parts to dry completely before storing the heater in a cool, dry place.

Troubleshooting

The troubleshooting section below is for solving frequently asked questions. If your problem persists, please contact customer support.

For Smart Heater

| Problem | Possible Causes | Solution |
|--|---|--|
| The heater cannot be turned on. | The power cord is not properly plugged into the outlet. | Plug the power cord into a live outlet. |
| The power plug is hot. | The power plug and the outlet are not securely connected. | Securely reinsert the plug into the outlet. If necessary, have a qualified electrician to check if power plug prongs are intact. |
| The heater suddenly shuts down when hot air is coming out. | Failed to supply power to the heater. The overheat protection has been triggered. | Ensure your circuit breaker or fuse is working properly. Unplug from the outlet and cool it down. Check and remove any objects on or adjacent to the heater. Wait 30 minutes before plugging the heater back in. |
| | Tip-over and Motion Protection has been triggered. | Place the heater on a firm and level surface free from obstructions. Keep it upright and turn it on again. |
| | Overheat Protection has been triggered. | Unplug from power and wait for 30 minutes for the heater to cool down before plugging back in. The heater will automatically turn on again when the surrounding temperature is below 122°F (50°C). |

| Problem | Possible Causes | Solution |
|--|---|--|
| The oscillation fails around 14 °F(-10°C). | The characteristics of grease in motor. | Start the oscillation again after turning on the heater for a while. |
| Auto indicator is flashing. | Temperature sensor fails. | Contact customer support. |

For App & Connectivity

- Cannot connect to Govee Home App.
 - Make sure your smartphone is powered on and is not connected with other Bluetooth devices. Enable the smartphone's Location Services.
 - Try connecting with another smartphone.
 - Make sure your app is updated to the latest version.
 - Make sure you connect to your Wi-Fi router's 2.4GHz network and that the network is working correctly.
 - Make sure the Wi-Fi password you entered is correct. Shorten the distance between the heater, Wi-Fi router, and the smartphone.
 - Make sure your heater and the Wi-Fi router are located away from appliances that produce electromagnetic radiation (e.g. microwave ovens, refrigerators, etc.)
 - If you are using a VPN, try turning it off and then connecting the heater. Disable portal authentication for your Wi-Fi network. If portal authentication is enabled, this heater will not be able to access your Wi-Fi network, and setup will fail. Portal authentication means that you need to sign in to your Wi-Fi network through a web page before you can use the Internet.
- Cannot find the device on "Bluetooth Device Nearby" page of the app.
 - The heater may be connected with another smartphone. Disconnect it from the other smartphone first.
- The heater is offline.
 - Make sure the heater is plugged in and powered on, then refresh "My Devices" page in Govee Home App by swiping down on the screen.
 - Make sure your router is connected to the internet, and your phone's network connection is working. If the Wi-Fi password has been changed, the heater will automatically go offline. Try connecting it to the network again. Delete the offline heater from Govee Home App, then add and reconfigure the heater again in the app.

Appendix

After-Sales Service

Warranty: 12-Month Limited Warranty

Support: Lifetime Technical Support

Email: support@govee.com

Official Website: www.govee.com

Specifications

| | |
|---------------|----------------------------------|
| Model Name | H7131 |
| Power Voltage | 120V~, 60Hz |
| Rated Power | 1500W MAX |
| Net Weight | 1.7Kg/3.74lb |
| Dimension | 150*150*290mm/ 5.9*5.9*11.4 inch |

Compliance Information

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- (1) Reorient or relocate the receiving antenna.
- (2) Increase the separation between the equipment and receiver.
- (3) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- (4) Consult the dealer or an experienced radio/TV technician for help.

FCC Radio Frequency Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

FCC ID:2AQA6-H7131

The following importer is the responsible party

Name: GOVEE MOMENTS (US) TRADING LIMITED

Address: 13013 WESTERN AVE STE 5 BLUE ISLAND IL 60406-2448

Email: support@govee.com

Contact information: <https://www.govee.com/support>

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Govee Home App

For FAQs and more information,
please visit: www.govee.com