

National Installation & Service Management Plans



	Starter	Gold	Platinum
Appia Life V 1gr	\$525	\$695	\$895
Appia Life S 1gr	\$450	\$595	\$750
Appia Life Compact V 2gr	\$725	\$950	\$1195
Appia Life Compact S 2gr	\$675	\$875	\$1075
Appia Life V 2gr	\$775	\$995	\$1250
Appia Life S 2gr	\$750	\$895	\$1125
Appia Life V 3gr	\$825	\$1195	\$1500
Appia Life XT 2gr	\$800	\$1150	\$1450
Aurelia Wave T3 2gr	\$1600	\$2150	\$2700
Aurelia Wave Digit 2gr	\$1100	\$1450	\$1800
Aurelia Wave V 2gr	\$920	\$1200	\$1500
Aurelia Wave S 2gr	\$720	\$950	\$1200
Aurelia Wave T3 3gr	\$1900	\$2500	\$3100
Aurelia Wave Digit 3gr	\$1300	\$1700	\$2200
Aurelia Wave V 3gr	\$1075	\$1400	\$1800
Aurelia Wave S 3gr	\$875	\$1100	\$1450
Aurelia II Digit 4gr	\$1320	\$1710	\$2275
Microbar II	N/A	N/A	\$1800
Prontobar 1 Step	N/A	N/A	\$2400
Prontobar 2 Step	N/A	N/A	\$2000
Talento 1 Step	N/A	N/A	\$3300
Talento 2 Step	N/A	N/A	\$2500
Mythos & Mythos II Grinder	N/A	\$375	N/A
All Other Grinders	N/A	\$75	N/A
P1L Panini Grill	N/A	\$125	N/A
P2L Panini Grill	N/A	\$175	N/A
Oscar II	N/A	\$175	N/A
Musica (Pour Over)	N/A	\$350	N/A
Musica (Direct)	N/A	\$525	N/A
VA388 Black Eagle 2gr	N/A	N/A	\$3375
VA388 Black Eagle 3gr	N/A	N/A	\$3950
Eagle One 2gr	\$1500	\$2000	\$2500
Eagle One 3gr	\$1800	\$2400	\$3000
VA358 White Eagle Digit 2gr	\$985	\$1270	\$1655
VA358 White Eagle Digit 3gr	\$1155	\$1495	\$1950
VA Adonis 2gr	\$1350	\$1800	\$2250
VA Adonis 3gr	\$1575	\$2100	\$2625
VA Athena Leva 2gr	\$835	\$1115	\$1385
VA Athena Leva 3gr	\$1015	\$1350	\$1675
VA Theresa	\$750	\$975	\$1275

Platinum

- Single Point of Contact for all Service Needs •
- Receive and Inspect Machine for Damage •
 - Bench Test Machine •
- Installation Coordination of Facilities •
 - Water Quality/Clarity Test •
 - Professional Installation* •
- Equipment Maintenance Training •
- 24 Hour Business Day Response •
- Automatic Warranty Claim Processing •
- Free Installation of Water Softening System •
 - Guaranteed No Freight Damage •
- Lifetime Warranty on Copper Boilers •
 - **1 Year Labor Warranty**** •
 - **1 Courtesy/Nuisance Call** •
- **1 Preventive Maintenance for Traditionals - Parts Included** •
- **3 Preventive Maintenance for Supers - Parts Included** •

Gold

- Single Point of Contact for all Service Needs •
- Receive and Inspect Machine for Damage •
 - Bench Test Machine •
- Installation Coordination of Facilities •
 - Water Quality/Clarity Test •
 - Professional Installation* •
- Equipment Maintenance Training •
- 24 Hour Business Day Response •
- Automatic Warranty Claim Processing •
- Free Installation of Water Softening System •
 - Guaranteed No Freight Damage •
- Lifetime Warranty on Copper Boilers •
 - **1 Year Labor Warranty**** •
 - **1 Courtesy/Nuisance Call** •

Panini Grills, Grinders, Oscar, Musica PO & Venus Family - Installation and setup services are not included; Parts & Labor Warranty Offsite

Starter

- Single Point of Contact for all Service Needs •
- Receive and Inspect Machine for Damage •
 - Bench Test Machine •
- Installation Coordination of Facilities •
 - Water Quality/Clarity Test •
 - Professional Installation* •
- Equipment Maintenance Training •
- 24 Hour Business Day Response •
- Automatic Warranty Claim Processing •
- Free Installation of Water Softening System •
 - Guaranteed No Freight Damage •
- Lifetime Warranty on Copper Boilers •
 - **No Labor Warranty** •

Starter Plans are not available everywhere and must be verified by Nuova Distribution USA prior to sale. Recommended only for food trucks, mobile, or remote locations.

* Beyond Point Charges: If Nuova Distribution USA does not have a service technician within 3 hours driving time of the install location, extra travel charges will apply.

* Overtime charges: Installation must occur during regular business hours (Monday through Friday, 8AM to 5PM). Additional charges will apply for installations outside of regular business hours.

** All service plans include the Standard Dealer Warranty - 2 year parts warranty on espresso equipment and 1 year parts warranty on other equipment.

