

hourwall
modern in minutes

Specification Package



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www.hourwall.com

Toll Free at 1-877-477-4373

Email at info@instoneproducts.ca



SPEC DATA SHEET

SECTION A - General Product Information

Product Name: Hourwall

Distributor:
InStone Distribution,
15006 135 Ave, Edmonton, AB, T5V 1R9

Product Description:

Every piece of Hourwall's product line has been precisely cast off of real wood, brick, and concrete. All pieces used are carefully chosen for their rich texture, shape, and size. Then colors are chosen and added into the process to provide the realistic and rich details. This technology is combined into a panel system, making it quick and easy to install. The high density polyurethane used to create our panels allows for a very lightweight panel with the look and feel of the real thing.

Hourwall products are made of 98% closed-cell structural polyurethane and a titanium oxide finish. We have no testing data to support use in an underwater or heavy moisture environment.

Limitations:

Hourwall products do not add to the structural load bearing capacity of the substrate to which it is being applied. All products have been designed for wall installation only, and should not be applied anywhere that they will be walked or sat on.

SECTION B – Product Specifications

DIMENSIONS AND WEIGHT

Product	Dimensions			Wt. (lbs)	Box		Pallet	
	Length (in)	Height (in)	Thickness (in)		Items/box	Total lbs	Boxes/pallet	Total lbs
urbanCONCRETE	48	24	1.5	8	4	32	40	1280
classicBRICK	48	24	1.5	9	4	36	40	1440
barnWOOD	48	6	¾", 7/8", 1"	2	12	24	48	1152
BRICK Ledge Trim	48	3.5	2-3.5 taper	3	6	18	52	936
STONE FINISH	10.3 oz	-	-	1.1	12	13	-	-
PAINT KIT (box)	5.5	2	5.5	-	4	1	-	-

COVERAGE

Product	Approx. sq.ft / PIECE	Approx. sq.ft / BOX	Approx. sq.ft / PALLET
urbanCONCRETE	8	32	1280 sq.ft (40 boxes)
classicBRICK	8	32	1280 sq.ft (40 boxes)
barnWOOD	2	24	1152 sq.ft (48 boxes)
STONE FINISH	-	Approx. 100 sq.ft / tube	-
PAINT	-	Approx. 300 sq.ft / box	-

STANDARD BOX and PALLET Dimensions

barnWOOD

Box Dimensions = 50" x 12" x 8"
Pallet Dimension = 50" x 48" x 106"
Pallet = 48 boxes

urbanCONCRETE and classicBRICK

Box Dimensions = 50" x 24 3/4" x 6 3/4"
Pallet Dimension = 50" x 48" x 106"
Pallet = 40 boxes

classicBRICK Ledge Trim

Box Dimension = 50" x 11.7" x 8"
Pallet Dimension = 50" x 48" x 106"
Pallet = 48 boxes

Stone Finish

Box Dimensions = 12" x 8" x 6"

Paint Kits (Touch Up)

Box Dimensions = 2" x 5.5" x 5.5"

Finishing Products

The following finishing products are all recommended with the Hourwall product line. See installation instructions for details on how and when to use.

- Heavy Duty (Polyurethane) Construction Adhesive – if adhesive is required
- Paint Kits – available in all classicBRICK, urbanCONCRETE, and barnWOOD colors
- Stone Finish (if available in your area) – Light Brown, Medium Grey, Dark Grey/Dark Brown, Burnt Brown, Black
- Paintable Caulking – to be applied, and then painted with Paint Kits

SECTION C – Technical Data

STANDARD (CLASS B PRODUCT), E84 material

Bodycote Report No. 08-002-972	Flame Spread 59	Smoke Developed 289
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CAN/ULC-S102

* Product comes standard as Class B unless specified it is for exterior use

EXTERIOR PRODUCT (THIS IS A SPECIAL ORDER PRODUCT. Not for Interior use)

UL 723	CFS	FSI	CDS	SDI
	766.6	765	602.6	Over 500

ASTM D1929

Self-ignition temperature	540 deg. C (1004 deg. F)
Freeze/Thaw	Showed no visual sign of degradation.
ASTM G26	Showed no visual sign of degradation.
Water resistance	Showed no visual sign of degradation
ASTM C518	R 3.6 or greater

Installation Instructions are available at www.hourwall.com

Warranty information is available at www.hourwall.com

MATERIAL SAFETY DATA SHEET

January 01, 2014

Hourwall
www.hourwall.com

1. CHEMICAL PRODUCT AND COMPANY IDENTIFICATION

Product Name: **Hourwall**

CAS Number: multiple

Company Identification: **InStone Distribution Ltd.** Web: www.instoneproducts.ca
15006 135 Ave
Edmonton, AB, T5V 1R9
(for product information)

2. COMPOSITION / INFORMATION ON INGREDIENTS

CONTAINING: HAZARDOUS AND/OR REGULATED COMPONENTS

Component	Percent	CAS Number
Ethylene Glycol	>2%	107-21-1
Quartz	>10%	14808-60-7
Cristobalite	>1%	14464-46-1
Titanium Dioxide	>15%	13463-67-7
Zinc Oxide	>2%	1314-13-2
Polysiloxane Surfactant	>2%	N/A
Polymeric MDI	>55%	9016-87-9
4,4' – Diphenylmethane Diisocyanate (MDI)	>30%	101-68-8
MDI Mixed Isomers	>5	26447-40-5

California Prop 65: This product does not contain any ingredients which are known to the state of California to cause cancer, birth defects, or other reproductive harm.

3. HAZARDS IDENTIFICATION

EMERGENCY OVERVIEW

No unusual conditions are expected from this product. Inhalation of dust produced by the product may cause irritation of the respiratory tract.

HMIS/NFPA Rating:

Health - 0, Flammability - 0, Reactivity – 0, Personal Protection Index – N/A

NFPA/HMIS Definitions: 0-Least, 0-Slight, 0-Moderate, 0-High, 0-Extreme Protective Equipment: N/A

POTENTIAL HEALTH EFFECTS

INHALATION: May If material is cut dust may be produced and may cause an irritation if dust is inhaled.

INGESTION: No effects documented and are unlikely to be ingested. Although if ingested may cause gastrointestinal irritation.

SKIN CONTACT: Dust may cause slight itching and short term irritation.

EYE CONTACT: Dust may cause eye slight irritation, tearing and reddening, but unlikely to permanently injure eye tissue.

CHRONIC EXPOSURE: None known.

CARCINOGENICTY: Not listed by NTP, IARC, or OSHA.

4. FIRST AID MEASURES

INHALATION FIRST AID: Remove victim to fresh air. Get medical attention if irritation persists.

SKIN CONTACT FIRST AID: Wash with soap and water. If rash or irritation develops get medical attention.

EYE CONTACT FIRST AID: Flush eyes with plenty of water for at least 15 minutes, lifting lower and upper eyelids occasionally. Get medical attention if irritation persists.

INGESTION FIRST AID: This is considered an unlikely event. If this does occur, immediately rinse mouth out and make sure that partial or complete intestinal obstruction does not occur. Get medical attention.

5. FIRE FIGHTING MEASURES

FLASH POINT and METHOD: Not determined

FLAMMABLE PROPERTIES: Combustible

FLAMMABLE LIMITS IN AIR, % BY VOLUME: Not applicable

AUTO IGNITION TEMPERATURE: 1004 degrees Fahrenheit

EXPLOSIVE PROPERTIES: Not applicable

EXTINGUISHING MEDIA: Use appropriate media to extinguish surrounding fires.

SPECIAL FIRE FIGHTING PROCEDURES: None.

FIRE & EXPLOSION HAZARDS: No known hazards.

HAZARDOUS DECOMPOSITION PRODUCTS: None.

NOTE: In the event of a fire, wear full protective clothing and NIOSH-approved self-contained breathing apparatus with full face-piece operated in the pressure demand or other positive pressure mode. Cool containers with flooding quantities of water until well after fire is out. Do not enter confined fire space without full bunker gear (helmet with face shield, bunker coats, gloves and rubber boots), including a positive pressure, NIOSH approved, self-contained breathing apparatus.

6. ACCIDENTAL RELEASE MEASURES

PERSONAL PRECAUTIONS: Staff is required to wear, as a minimum, the following protective clothing: safety glasses and gloves.

SPILL and CLEAN UP PROCEDURE: Collect material by sweeping and place in appropriate container for disposal. Wash spill area thoroughly. Avoid the generation of dusts during clean-up.

CONTAINMENT PROCEDURES: Gather material in suitable container, dispose of as non-hazardous waste.

SPECIAL PRECAUTIONS: None

7. HANDLING AND STORAGE

RECOMMENDED STORAGE CONDITIONS: No special handling procedures are required.

SHELF LIFE: Indefinite.

HANDLING: Prevent formation of dust. Avoid dust contact with skin and eyes. Avoid inhalation of dust.

Wash thoroughly after handling. No special precautions are necessary if used correctly. Handle in accordance with good hygiene and safety procedures.

8. EXPOSURE CONTROLS AND PERSONAL PROTECTION

AIRBORNE EXPOSURE LIMITS: In normal industry use no exposure limits exist.

VENTILATION SYSTEM: Use with adequate ventilation. Dust collection systems may be necessary in some operations.

PERSONAL RESPIRATORS (NIOSH APPROVED): Not required. A properly fitted NIOSH approved dust respirator or equivalent should be used under the following conditions: when mechanically altering product (sawing, cutting, drilling or other similar dust generating process). Use respiratory protection in accordance with your company's respiratory protection program, local regulations and OSHA regulations under 29 CFR 1910.134.

SKIN PROTECTION: In normal industry use no skin protection is required.

EYE PROTECTION: When mechanically working this product, safety glasses with side shields or coverall goggles are recommended for airborne dust exposures in excess of the applicable limits.

9. PHYSICAL AND CHEMICAL PROPERTIES

FORM: Solid APPEARANCE: Solid coating of various colors

ODOR: Not applicable

BOILING POINT: Not applicable SOLUBILITY IN WATER: Not applicable

SPECIFIC GRAVITY: 1.30 MELTING/FREEZING POINT: Not applicable

EVAPORATION RATE: Not applicable AUTO IGNITION TEMPERATURE: Not applicable

pH: Not applicable FLASH POINT & METHOD: Not applicable

VOC = None VAPOR PRESSURE @ 72°F: Not applicable

10. STABILITY AND REACTIVITY

STABILITY: The material is stable under normal conditions.

CONDITIONS TO AVOID: Avoid dispersion of dust in the air.

POLYMERIZATION: Additional polymerization cannot occur.

INCOMPATIBILITY WITH OTHER MATERIALS: None reasonably foreseeable.

HAZARDOUS DECOMPOSITION PRODUCTS: None expected.

11. TOXICOLOGICAL INFORMATION

ACUTE AND CHRONIC TOXICITY:

Dusts from cutting and drilling may cause mechanical irritation to eyes and skin. Ingestion may cause irritation of throat, stomach and gastrointestinal tract. Inhalation may cause coughing, nose and throat irritation, and sneezing. Higher exposures may cause difficulty breathing, congestion, and chest tightness.

12. ECOLOGICAL INFORMATION

No data available for this product

13. DISPOSAL CONSIDERATIONS

WASTE DISPOSAL: Treatment, storage, transportation and disposal must be in accordance with applicable federal, state/provincial and local regulations. State and local disposal regulations may differ from federal disposal regulations. Dispose of material in accordance with federal, state and local requirements.

14. TRANSPORTATION INFORMATION

Domestic (Land, D.O.T.), International (Water, I.M.O.), International (Air, I.C.A.O.)

PRODUCT LABEL: UN NUMBER: Non-Regulated material

PACKAGE CLASS: N/A D.O.T. HAZARD CLASS: N/A

D.O.T. PROPER SHIPPING NAME: Non-regulated PACKING GROUP: N/A

PRODUCT RQ (LBS): None

15. REGULATORY INFORMATION

US FEDERAL REGULATORY STATUS:

General Product Information: No information available for the product.

Component Analysis: None of this products components are listed under SARA Section 302 (40 CFR 355

Appendix A), SARA Section 313 (40 CFR 372.65), or CERCLA (40 CFR 302.4). SARA 311/312

Fire Hazard: No

Sudden Release of Pressure Hazard: No

Reactive Hazard: No

Clean Air Act

None of this product's components are listed on the Clean Air Act-1990 Hazardous Air Pollutants List.

STATE REGULATIONS:

General Product Information: No additional information available.

16. OTHER INFORMATION

Prepared By: Dustin Wilson. Approval Date: January 01, 2014.

ADDITIONAL INFORMATION:

ABBREVIATIONS:

N/A = Not Applicable.

OSHA = Occupational Safety and Health Act

TSCA = Toxic Substances Control Act

The data in this Material Safety Data Sheet relates only to the specific material designated herein.

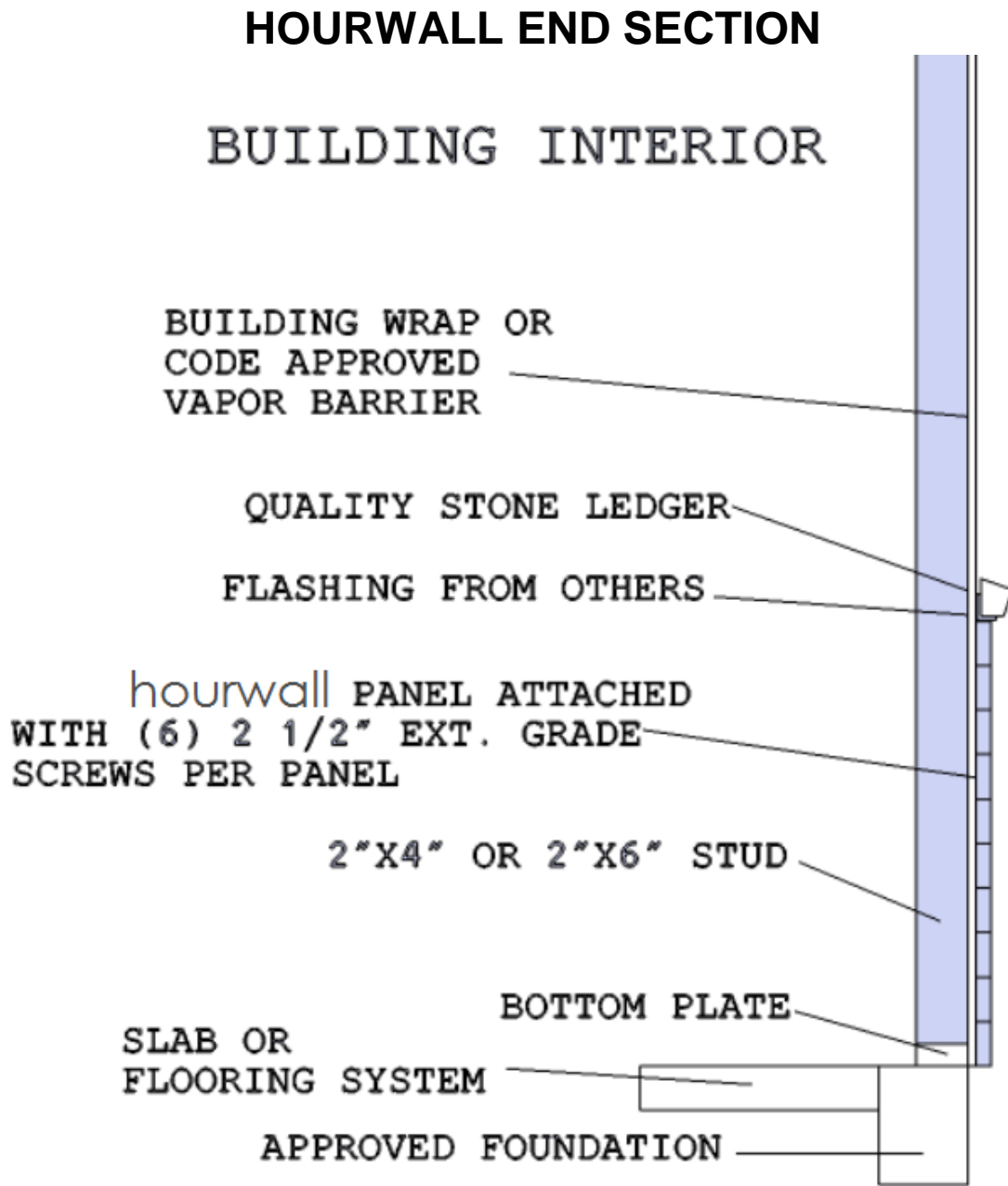
It does not relate to use in combination with any other material or in any process. This Material Safety Data Sheet (MSDS) has been reviewed to fully comply with the guidance contained in the ANSI MSDS standard (ANSI Z400.1-1998)

This information is furnished without warranty, expressed or implied, except that it is accurate to the best knowledge of Paneled Stone Inc. The data on this sheet are related only to the specific material designated herein. Paneled Stone Inc. assumes no legal responsibility for use or reliance upon these data.

END OF MSDS

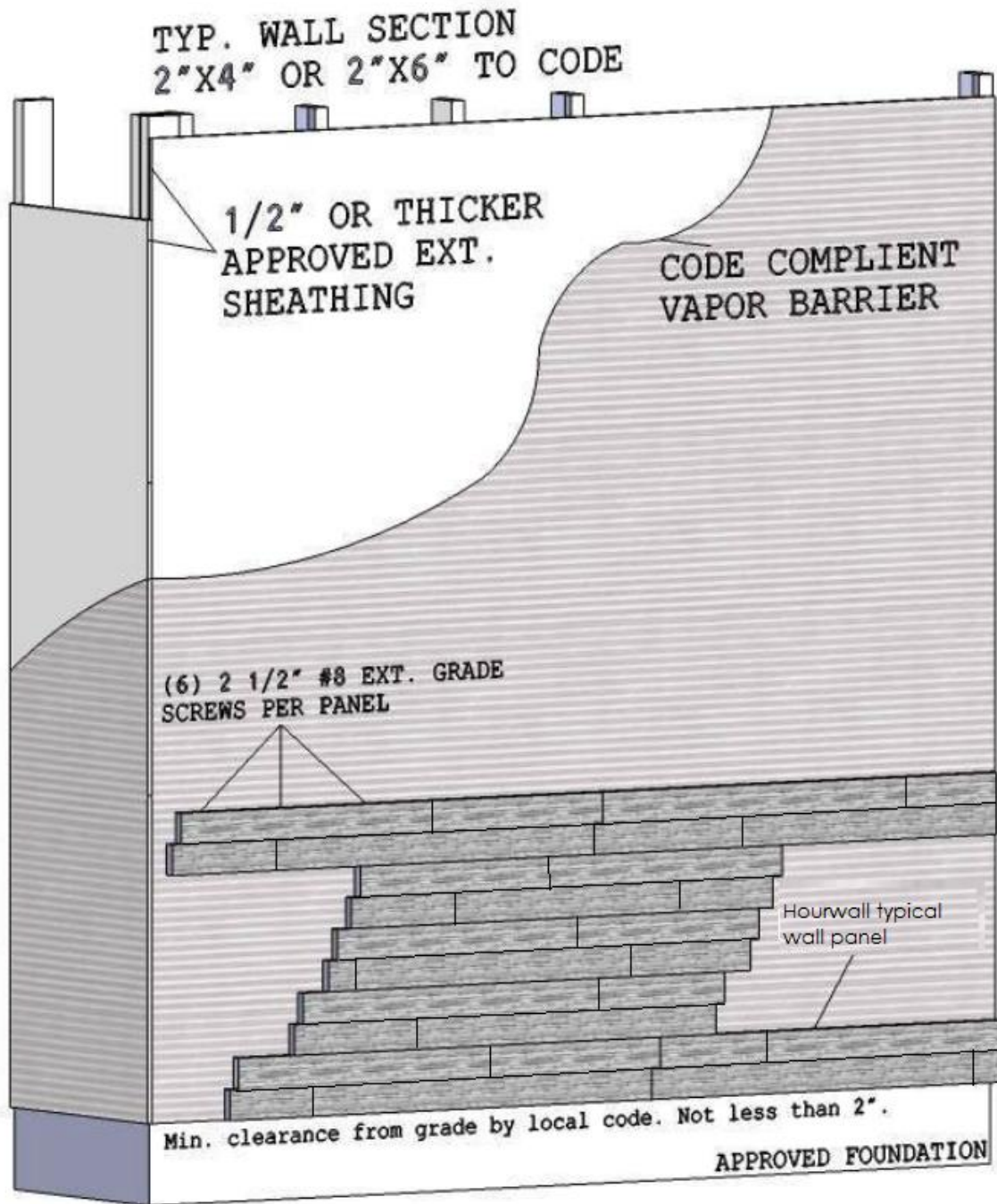
1. TECHNICAL DRAWINGS

Hourwall is designed for interior use. If product has be specified and manufactured specially for exterior use, the following drawings depict proper panel installation:



Attachment of Hourwall to typical exterior wall section.

HOURWALL INSTALLATION



2. INSTALLATION INSTRUCTIONS



Detailed Installation Guidelines

Hourwall does not install panels or have control over the installation of the panels, therefore these Installation Instructions are to be used as guidelines. It is the responsibility of whomever does the installation to ensure all Hourwall products are installed in accordance to the Hourwall Installation Instructions. It is also the responsibility of the installer to ensure that all applicable building codes are being met or exceeded. InStone Distribution assumes no liability for improper installation or personal injury resulting from proper or improper use or installation.

RECOMMENDED TOOLS:

Miter Saw and/or Table Saw	Drill	Measuring Tape
Pencil	Level	10 oz. Caulking Gun
Metal Square / Ruler	Drywall Saw	Utility Knife
Safety Glasses	Earplugs	Dust Mask

IMPORTANT

The following installation instructions must be followed for warranty purposes and for optimal performance. The operator of any power tools or other tools should be skilled and familiar with the correct use of each tool. Always study and follow local Building Codes when applying Hourwall. Hourwall products are for interior use only. Exterior use may result in negative effects on the finish. Proper safety gear must be worn at all times.

PRODUCT COLORING:

Please ensure, wherever possible, that the production dates on all product being installed side-by-side are the same or compatible. This will help ensure consistent coloring. Most of the time product from different dates will match up, but the installer should check this before installing. Also, there is the possibility for a panel to be slightly off-colored in a batch. Again, the installer should check all panels match before installing.

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INSTALLATION – 1-2-3

- 1. MEASURE and MARK:** Products should be measured and marked from the backside. Using a measuring tape, mark the backside with a pencil or marker, and then use a straight edge to mark a cutting line.
- 2. CUT:** The panels are easiest cut from the flat backside. Use a hand saw or miter saw to make the cut. For cutting panels lengthwise, a table saw is recommended for straighter cuts. To cut outlet and fixture holes, make markings on the backside of the panel, then use a hole saw or high speed drill (Dremel) tool to cut the opening. For precise cuts or for trimming, use a utility knife or drywall saw.
- 3. FASTEN:** Fasten product to drywall or wood substrate using brad nails, heavy duty construction adhesive, 2" drywall or wood screws (must penetrate wood 1"). If adhesive is being used, the panels may need to be roughed up on the back for proper adhesion.

classicBRICK

1. Brad Nails – use a finishing nail, and try to apply to inconspicuous spots (existing indents, the grout lines, top and side shiplaps). Little or no touch up should be necessary. .
2. We recommend putting (4-6) screws, spaced roughly every 8 inches, into the top shiplap, and (4) screws into the right side where the adjoining panel will cover. In some cases where the shiplap or right wide has been cut off, all screws must be applied directly into the face of the panels. This should be done into the grout line, where caulking can be applied. Paintable caulking should be used to cover screw holes, and can be painted with the matching Hourwall Paint Kit.

urbanCONCRETE

1. Brad Nails – use a finishing nail, and try to apply to inconspicuous spots (existing indents, the 4 face circles, top and side shiplaps). Little or no touch up should be necessary.
2. We recommend putting (4-6) screws, spaced roughly every 8 inches, into the top shiplap, and (2-4) screws into the right side where the adjoining panel will cover. In some cases where the shiplap or right wide has been cut off, all screws must be applied directly into the face of the panels. This should be done into the 4 circles, where caulking can be applied. Paintable caulking should be used to cover screw holes, and can be painted with the matching Hourwall Paint Kit.

barnWOOD

1. Brad Nails – use a finishing nail, and try to apply to inconspicuous spots (existing indents, nail holes, cracks). Little or no touch up should be necessary.
2. We recommend putting (4-6) screws or nails into the same inconspicuous spots (existing indents, nail holes, cracks). Screws or nail heads may leave a desired look, and can be left exposed. Otherwise, paintable caulking can be used to cover screw holes, and can be painted with the matching Hourwall Paint Kit.
3. For an extra rustic look, use nails that are rusted, or longer nails that can be hammered in and then bent for that authentic aged look.

APPLYING PANELS:

If installing barnWOOD, please pay attention to the different molded pieces as they come out of the box. barnWOOD has 4 different molds and 3 different plank thicknesses. It is best to try and keep similar pieces away from one another when applying to the wall to avoid a repetitive pattern. Before installing any of the Hourwall panels, the wall should first be measured and panels laid out. A level should be used to ensure the first row is level.

WALL TO WALL

With urbanCONCRETE and classicBRICK it is ideal to start from the right side. Cut a straight line to fit snug against the wall, and work to the left from there. The final two pieces of classicBRICK may be easiest to fit together and then put in place.

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CORNER TO WALL (or) WALL TO CORNER

If installing urbanCONCRETE, it is better to begin at the corner to ensure a cut is not made through the face circles.

If installing barnWOOD, a barnWOOD piece can be used vertically as a corner trim, or the pieces can be butt right to the corner. If installing urbanCONCRETE corner to corner, start installation on the most visible corner.

CORNER RETURNS

Returns can be done in two ways.

Butt - The panels can simply be butt together to create a finished corner. If any cut edges are exposed, the appropriate coordinating Hourwall Paint Kit should be used to color the ends.

Miter – The panels can be mitered to create a more finished look. Cut the panel at a 45 degree angle, then use the same piece to continue on the return. If there is a gap, tighten screws or nails and fill unwanted gaps with the appropriate coordinating caulking and Hourwall Paint Kit.

WORKING AROUND ELECTRICAL PLUGS AND SWITCHES:

If you are using any type of trim, the trims should be installed prior to installing Hourwall panels.

If you are not using a trim, make markings on the backside of the panel, then use a hole saw or high speed drill (Dremel) tool to cut the opening. For precise cuts or for trimming, a utility knife or drywall saw can be used.

INSET

Leaving the cover plate on, simply butt the panels to the edges of the cover plate for a clean look.

FLUSH MOUNT

An electrical extension box may be used to extend the electrical outlet to be flush with panels. You must first measure the thickness of the Hourwall panel(s) and extend the electrical outlet out the appropriate amount to be flush with the panel. Ensuring a tight fit, install the panel(s) around the box and reinstall the cover plate on the face of the panel(s).

APPLICATION OVER CONCRETE/BRICK:

Hourwall can be applied over concrete or brick according to the standard (drywall and wood) instructions above, with a couple of differences. A pilot hole can be drilled into the concrete with a masonry bit, and a special masonry screw should be used to fasten the product. In some cases, a wood or masonry screw can be applied directly into the concrete without pre-drilling a pilot hole. A second option is to fasten a sheet of 1/2" or 3/4" plywood to the concrete and then to continue with normal wood substrate installation. Adhesive (as per below) can be used in conjunction with the screws to ensure a solid installation. In some cases, adhesive will work on its own.

ADHESIVE:

Products can be fastened to concrete, brick or other hard surfaces using the proper construction adhesive. Hourwall recommends high tack/grab heavy duty construction adhesive, or other polyurethane-friendly construction adhesives. All surface areas must be clean, dry and free of oily and loose materials. It is recommended to scuff or roughen the back of the panels prior to application. A utility knife, rasp, or sandpaper can be used for this.

EXPANSION AND CONTRACTION:

Polyurethane panels will expand and contract much like many other building materials. It is recommended to install your Hourwall panels when they are cool (contracted state) and as tight as possible to minimize the visual appearance of expansion and contraction. Caulking and the Hourwall Paint Kits can be used to fill in any unwanted gaps for a seamless finish.

MAINTENANCE: Dirt and scum can be washed off the product surface with water and a non-scuffing cloth or sponge. Mild, non-abrasive household cleaners or soap can be used carefully with water clean stubborn materials or stains. If any finish is compromised, the Hourwall Paint Kit can be used for all touch-ups and to re-finish.

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By INSTONE DISTRIBUTION LTD. (CANADA)

A. LIMITED WARRANTY TO ORIGINAL PURCHASER ONLY

Subject to the terms, conditions, and limitations stated herein, InStone Distribution Ltd. (“InStone Distribution”) provides this limited warranty only to the person or entity that originally purchased (the “Original Purchaser”) any trims, panels and/or corners (collectively the “Product”) from InStone Distribution within Canada.

Subject to the terms, conditions, and limitations stated herein, InStone Distribution warrants that the Product will not peel, flake, rot, blister, crack, or corrode solely as a result of defects in materials or workmanship (the “Warranty”) for a period of four (4) years full warranty from the original date of purchase (the “Full Warranty Period”), and an additional sixteen (16) years at the percentages set forth in the table below (the “Additional Percentage Warranty Period”).”

Subject to the terms, conditions and limitations stated herein, if at any time during the Full Warranty Period or the Additional Percentage Warranty Period, the Original Purchaser discovers a breach of the Warranty, and the Product (or applicable part thereof) is made available for inspection by InStone Distribution, then upon verification of the validity of the Warranty claim, InStone Distribution will, at no cost to the Original Purchaser during the Full Warranty Period and at the applicable percentage cost during the Additional Percentage Warranty Period (as described in the table below), and at InStone Distribution’s sole option, either:

- (i) repair such breach or defect; or
- (ii) (ii) replace the defective Product (or part thereof).

InStone Distribution and the Original Purchaser shall share (on a percentage basis) in the cost of Warranty repair or replacement according to the following table:

Warranty Period (Years from Date of Original Purchase)	Warranty Cost By Percentage (%)	
	By InStone Distribution	By Original Purchaser
Full Warranty Period (0 through 4 years)	100%	0%
	By InStone Distribution	By Original Purchaser
Additional Percentage Warranty Period:		
4 years and 1 day through 5 years	90%	10%
5 years and 1 day through 6 years	80%	20%
6 years and 1 day through 7 years	70%	30%
7 years and 1 day through 8 years	60%	40%
8 years and 1 day through 9 years	50%	50%
9 years and 1 day through 10 years	40%	60%
10 years and 1 day through 15 years	20%	80%
15 years and 1 day through 20 years	10%	90%

THE FOREGOING REMEDIES SHALL CONSTITUTE THE ORIGINAL PURCHASER'S SOLE AND EXCLUSIVE REMEDIES FOR BREACH OF THE WARRANTY AND ALL OTHER REMEDIES ARE HEREBY EXPRESSLY EXCLUDED.

B. TERMS AND CONDITIONS OF WARRANTY AND EXCLUSIONS

In order for the Warranty to apply, the following terms and conditions must be strictly complied with:

1. The Product must be stored according to InStone Distribution's published Handling and Storage instructions (located in the Installation instructions) at all times between the original date of purchase and installation.
2. The Product must be continually used by the Original Purchaser for the intended purpose.
3. The Original Purchaser shall follow and adhere to the InStone Distribution published installation instructions and all building codes adopted by federal, provincial, or local governments or government agencies and applicable to the installation. The failure to install the Product strictly in accordance with the InStone Distribution published installation instructions shall immediately void the Warranty.
4. Any repair of the Product prior to or subsequent to verification of a Warranty claim by InStone Distribution without InStone Distribution's prior written approval shall void the Warranty.

This Warranty does not cover, and InStone Distribution is not liable for:

- vandalism;
- misuse or abuse of the Product;
- tampering or modification of the Product;
- alteration or further processing of the Product after shipment other than prescribed methods of installation;
- damage resulting from inadequate or improper installation (see detailed Hourwall Installation Instructions);
- negligence or accident;
- damage from shipping or handling;
- damage due to settlement of the structure on which products are installed or shifting of structural members or adjoining surfaces, failure of the structure (including foundations and walls),
- mold or mildew accumulation;
- fumes or vapors;
- damage due to air pollution;
- harmful chemicals;
- falling objects or the impact of foreign objects;
- fire;
- removal of the Product for repair or any costs associated therewith (including shipping costs);
- lightning, hurricane, tornado, windstorm, earthquake, or any other acts of God;
- insects, animals/birds of any kind;
- improper maintenance of the Product;
- improper cleaning of the Product; Please refer to Hourwall Care and Maintenance
- distortion and/or warping from exposure to excessive heat sources;
- any exterior use, unless Hourwall has been special ordered for exterior use and is documented.
 - If manufactured for exterior use: color changes due to normal weathering (normal weathering is the damaging effects of sunlight and extremes of weather and atmosphere that may cause any colored surface to fade, chalk, or become soiled or stained; exposure to the elements will cause gradual, uniform change over time; the degree to which normal weathering occurs will vary depending on air quality, the building's location and other local conditions over which InStone Distribution has no control); darker colors will always fade more than lighter colors, so keep this in mind along with the facing direction of the install.
- any other causes beyond InStone Distribution's reasonable control.

C. PROCESS FOR MAKING A WARRANTY CLAIM

1. Contact InStone Distribution to obtain a Warranty Claim Form.
2. Any and all Warranty claims under this Warranty must be reported in writing, either by mail or facsimile, by the Original Purchaser to InStone Distribution within thirty (30) days of the date that the defect in the Product is first discovered by the Original Purchaser.
3. The original invoice for the Product and a completed Warranty Claim Form must be provided by the Original Purchaser at the time of submission of any Warranty claim.
4. The Original Purchaser shall provide InStone Distribution with samples or photographs of the Product, promptly upon request by InStone Distribution. The Original Purchaser shall also promptly provide InStone Distribution with full access to the Product in order for InStone Distribution to verify any Warranty claim.

D. MODIFICATION OR DISCONTINUATION OF PRODUCT

InStone Distribution reserves the right, in its sole and arbitrary discretion, to discontinue or modify any design, configuration, pattern, or color of any of its Products at any time and without notice or liability to any Original Purchaser. If, for any reason, the Product of the type originally purchased by the Original Purchaser is no longer available from InStone Distribution at the time that a valid Warranty claim is made by an Original Purchaser, InStone Distribution may substitute another Product determined by it, in its sole discretion, to be substantially comparable in quality and price. Due to normal weathering, a replacement Product may differ from a Product originally purchased.

E. DISCLAIMER OF OTHER WARRANTIES AND LIMITATION OF LIABILITY

THIS LIMITED WARRANTY IS THE SOLE AND EXCLUSIVE WARRANTY GIVEN BY INSTONE DISTRIBUTION WITH RESPECT TO THE PRODUCT AND THE PRODUCT IS OTHERWISE PROVIDED "AS-IS". INSTONE DISTRIBUTION MAKES NO OTHER WARRANTIES OF ANY KIND WHATSOEVER, EXPRESS, IMPLIED, ORAL, WRITTEN, STATUTORY OR OTHERWISE, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT OR WARRANTIES ARISING BY OPERATION OF LAW, CUSTOM, OR BY USAGE OF TRADE, PROMISE, EXAMPLE OR DESCRIPTION, OR COURSE OF DEALING WITH RESPECT TO THE PRODUCT OR THE PRODUCT'S INSTALLATION, STORAGE, HANDLING, MAINTENANCE, USE, REPLACEMENT, OR REPAIR, ALL OF WHICH WARRANTIES ARE EXPRESSLY DISCLAIMED BY INSTONE DISTRIBUTION. IF ANY IMPLIED WARRANTY OR IMPLIED CONDITION CANNOT BE DISCLAIMED IN ANY PROVINCE OR TERRITORY WHERE THE PRODUCT IS SOLD, EXCEPT AS EXPRESSLY COVERED UNDER THE LIMITED WARRANTY PROVIDED HEREIN, THE ENTIRE RISK AS TO THE QUALITY, SELECTION AND PERFORMANCE OF THE PRODUCT IS WITH THE ORIGINAL PURCHASER.

THIS WARRANTY IS LIMITED SOLELY TO THE ORIGINAL PURCHASER AND IS NON-TRANSFERABLE.

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