

For customer service, call toll-free 1.800.324.1380

8:30 a.m. - 5:00 p.m. ET, Monday-Friday or go to **anthonysfla.com**.

## **EASY RETURNS AND EXCHANGES**

It is important to us that you are happy with your purchase. If for some reason you are not completely satisfied with your purchase, Anthony's will graciously return or exchange merchandise for you. Please note if you choose to use our return label, a \$3.95 restocking fee will be deducted from your total refund (per label).

### **RETURN POLICY**

- We accept returns or exchanges of unworn, unwashed and undamaged merchandise with the tickets attached and the hygenic liner intact (if applicable).
- Returns and exchanges must be made within 30 days of original purchase.
- Original shipping and processing fees are non-refundable.

Learn more at anthonysfla.com.

Thank you for your order!

## **RETURNS BY MAIL**

A \$3.95 restocking fee will be deducted from your total refund if you choose to use our pre-paid return label.

- Email returns@anthonysfla.com with the subject line: ONLINE RETURN and state your name, order number, items being returned, and reason for return.
- We will email you a postage-paid label. \*If you email Saturday or Sunday we will send you the label on Monday. Please apply the label to your package, covering or removing any old labels or bar codes. PLEASE NOTE: IF THE TRACKING DOES NOT UPDATE WITHIN 5 BUSINESS DAYS THE LABEL WILL BE VOIDED.
- 3. Complete the form below and enclose it in the package.
- 4. Drop your package at the appropriate drop box as indicated on the label (USPS, UPS or FedEX).
- 5. If you decide to ship the package on your own and at your own expense, we recommend using a form of traceable and insurable delivery. Please send to: Anthony's E-Commerce, Attn: Returns, 4912 Georgia Ave., West Palm Beach, FL 33405.

#### **EXCHANGES**

Free shipping on all exchanges within 30 days of original purchase.

- 1. Email returns@anthonysfla.com with the subject line: ONLINE EX-CHANGE and state your name, order number and exchange details.
- We will email you a postage-paid label. \*If you email Saturday or Sunday we will send you the label on Monday. Please apply the label to your package, covering or removing any old labels or bar codes. PLEASE NOTE: IF THE TRACKING DOES NOT UPDATE WITHIN 5 BUSINESS DAYS THE LABEL WILL BE VOIDED.
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# **PAYPAL RETURNS AND EXCHANGES**

\*\*Due to PayPal's extra security (which further protects users), all orders that used PayPal Express Checkout **MUST** be mailed in for returns and cannot be returned to the store.

#### **PAYPAL RETURNS**

A \$3.95 restocking fee will be deducted from your total refund if you choose to use our pre-paid return label.

• Please follow the return directions above.

#### **PAYPAL EXCHANGES**

- Free shipping on all exchanges within 30 days of purchase.
- Please follow the exchange directions above.

Please complete the following information (if applicable):						
Order Number:		Name as it appears on order: _				
Phone Number:		RETURN		□EXCHANGE		
Item#	Description	Qt	У	Color	Size	Reason for Return / New Item Requested