



Maple Leaf-14.34KW 48V 280A | MOOSE Wall-mounted LiFePO4 All Weather Energy Storage Lithium Batteries Warranty Document

Limited Warranty Coverage:

Maple Leaf Energy Systems ("Maple Leaf") warrants to the original purchaser ("Purchaser") that the Maple Leaf-14.34KW 48V 280A MOOSE Wall-mounted LiFePO4 All Weather Energy Storage Lithium Batteries (the "Product") will be free from defects in materials and workmanship under normal use for a period of 15 years from the date of purchase (the "Warranty Period"). This limited warranty is non-transferable and applies only to the original Purchaser.

Warranty Coverage Conditions:

1. The warranty covers defects in materials and workmanship under normal use and service.
2. The Product must be installed, operated, and maintained in accordance with the manufacturer's instructions provided in the user manual.
3. The warranty is void if the Product is used for purposes other than its intended use or if it is modified, altered, or repaired by unauthorized personnel.
4. The Product must not be subject to misuse, abuse, negligence, accidents, or any damage caused by environmental factors beyond normal operating conditions.
5. The warranty does not cover normal wear and tear, including but not limited to cosmetic damage, scratches, or dents.

Battery Capacity Guarantee:

Maple Leaf guarantees that, during the 15-year Warranty Period, the Product's battery will not decrease to a maximum capacity of less than 80%. If the battery's capacity falls below 80% during this period, Maple Leaf will, at its discretion, repair or replace the Product to restore it to a capacity of at least 80%.

Warranty Claims Process:

1. In the event of a warranty claim, the Purchaser must promptly contact Maple Leaf Energy Systems to report the issue and obtain instructions on the warranty claim process.
2. The Purchaser may be required to provide proof of purchase, including the date of purchase and the original sales receipt.
3. Maple Leaf reserves the right to inspect the Product to determine the validity of the warranty claim.

Limited Warranty Exclusions:

This limited warranty does not cover:

1. Damage caused by improper installation, misuse, negligence, or accidents.
2. Products with serial numbers or date tags that have been removed, altered, or defaced.
3. Costs associated with the removal, transportation, or reinstallation of the Product.



4. Any consequential, incidental, or indirect damages arising out of the use or inability to use the Product.

Disclaimer of Implied Warranties:

To the extent permitted by applicable law, any implied warranties, including but not limited to the implied warranties of merchantability and fitness for a particular purpose, are limited in duration to the Warranty Period specified above.

Limitation of Liability:

To the extent permitted by law, Maple Leaf's liability under this limited warranty is limited to the repair or replacement of the defective Product, and Maple Leaf shall not be liable for any incidental or consequential damages.

Contact Information:

For warranty claims or inquiries, please contact:

<https://mapleleafpowersystems.com/pages/contact>

Maple Leaf Power Systems