

Description: **Robinhood Front Loading Washing Machine**  
Model Numbers: **RHFL75W(7.5Kg); RHW9W(9Kg)**



Above image is for reference only

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### ■ Safety Precautions

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
2. Electrical connection must be made as per local wiring rules and regulations. Do not disconnect the appliance with wet hands or bare feet, and do not disconnect the power cord with extreme force.
3. Remove appliance from power supply before cleaning or performing maintenance.
4. The new hose set with this appliance must be used. Do not reuse old hose sets.
5. This appliance is for indoor use only.
6. In certain circumstances electrical appliances may be a safety hazard. Check the conformity of voltage and power settings, which are specified on the information plate attached to the appliance and/or packaging, with the usage conditions available.
7. Do not place heavy objects in or on these appliances, or use for storage, or let children play or swing from the door. Do not use the appliance until fully installed.
8. The electrical connection must be accessible after installation. The appliance is not intended to be operated by means of an external timer or separate remote control system.
9. If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.
10. The appliance is not to be used if industrial chemicals have been used for cleaning.

## Safety Precautions

11. CAUTION - If this appliance is supplied from a cord extension set or an electrical portable device, the cord extension set or electrical portable device must be positioned so that it is not subjected to splashing or ingress of moisture.
12. After a washing cycle, wait 2 minutes before opening the door. If water is still visible, do not open the door.
13. Undergarments that contain metal reinforcements should not be placed in the appliance. Damage to the appliance can result if metal reinforcements come loose during the washing cycle.
14. Do not cover the air inlet or exhaust openings.
15. If appliances has ventilation openings in base, ensure carpet does not obstruct the openings.
16. The appliance must not be installed behind a lockable door, a sliding door or a door with a hinge on the opposite side to that of the appliance in such a way that a full opening of the appliance door is restricted.
17. The maximum mass of dry load for washing is 9kg.
18. Do not overturn the appliance either during operation or during maintenance.
19. This appliance is for indoor use only.
20. This appliance is intended to be used in household and similar applications such as:
  - Staff kitchen areas in shops, offices and other working environments;
  - Farm houses;
  - By clients in hotels, motels and other residential type environments;
  - Bed and Breakfast type environments
21. Packaging materials can be dangerous to small children - dispose of wisely.
22. Do not install in wet rooms (like bathrooms) or areas with caustic or explosive gases.

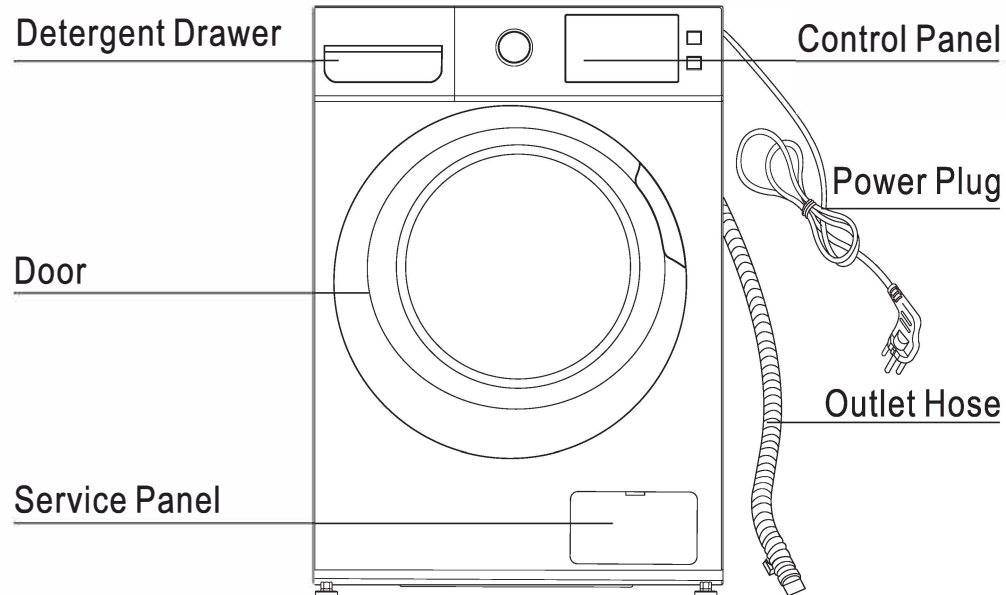
### Water mains:

- Maximum inlet water pressure 1 MPa.
- Minimum inlet water pressure 0.05 MPa.

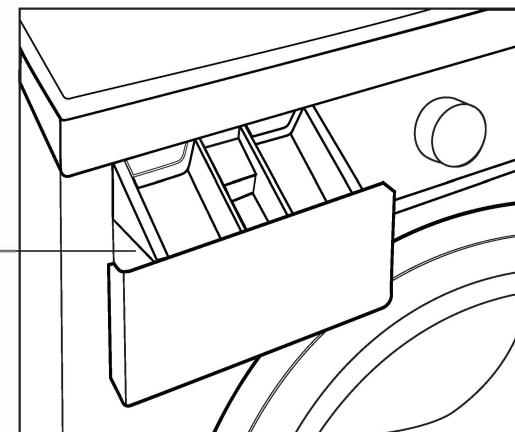
## Safety Precautions

23. All travelling bolts must be removed before operation, otherwise the appliance will be damaged.
24. Run the appliance washing cycle once without clothes before use.
25. Do not wash or dry carpets or floor rugs in this appliance.
26. Take care of hot water that is released when draining.
27. Never refill water by hand during a washing cycle.
28. Do not close the door with excessive force.
29. This appliance has only one inlet for water (cold).
30. Please remember to disconnect water and power supplies when the appliance will not be used for long periods of time.
31. Do not climb the appliance or sit on the top cover.
32. This appliance should not be installed in a humid place.
33. Do not build this appliance in.
34. Before opening the door after a washing or drying cycle, check that the drum has stopped spinning. Do not add or remove clothes while the drum is spinning.
35. The transport bolts should only be reinstalled into this appliance by an authorised person.
36. Do not allow the water drained out of the appliance to accumulate.
37. When moving the appliance, never hold extruding parts of the appliance (especially the door).
38. **CAUTION - Do not connect to the hot water supply.**
39. Flammable and explosive or toxic solvents should NOT be used in this appliance. Petroleum products and alcohol for example, should not be used as detergents. Only use detergents suitable for front loading washing machines.
40. If the appliance is installed above carpet, please ensure that the carpet does not obstruct the openings.
41. The maximum mass of dry load is 7.5 kg.
42. Unplug the power plug before cleaning and maintenance.
43. The new detachable hose sets supplied with the appliance are to be used and that old detachable hose sets should not be used.

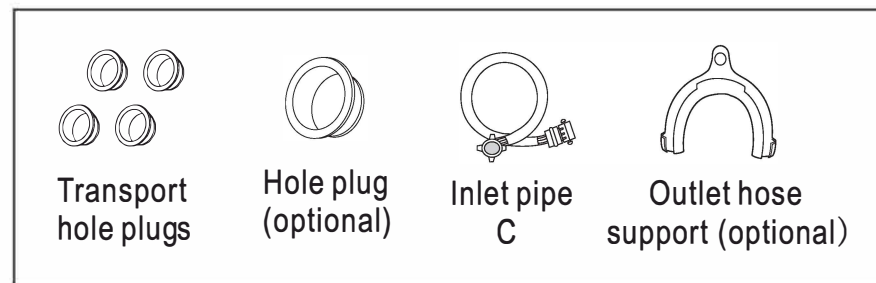
■ **Component**



Detergent Box



■ **Accessories**



## Install Washing Machine

### ■ Unpacking the washing machine

Unpack your washing machine and check if there is any damage during the transportation. Also make sure that all the items in the attached bag are received. If there is any damage to the washing machine during the transportation, or any item is missing, please contact the local dealer immediately.

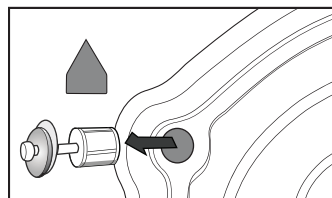
### ■ Dispose the packing materials

The packing materials with this appliance may be hazardous to children. Please dispose of them properly and do not allow children to play with them. Dispose of the packing materials according to the relevant local regulations. Please do not throw the packing materials with normal rubbish - recycle where possible.

### ■ Remove transport bolts

Before using this washing machine, transport bolts must be removed from the rear of this machine. Please take the following steps to remove the bolts:

1. Loosen all bolts with spanner and then remove them.
2. Plug the holes with transport hole plugs.
3. Keep the transport bolts properly for future use.



### ■ Select the location

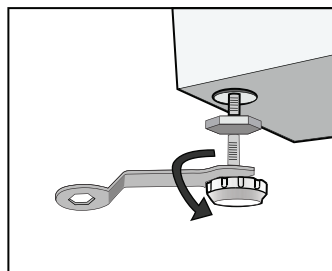
Before installing the washing machine, the location characterized as follows shall be selected:

- Rigid, dry, and level surface (if not level, please make it level with reference to the following figure "Adjust Leg")
- Avoid direct sunlight
- Sufficient ventilation
- Room temperature is above 0°C
- Keep far away from the heat resources such as coal or gas.

Make sure that the washing machine will not stand on power cord.  
Do not install the washing machine on the carpet floor.

### ■ Adjust Leg

1. When positioning the washing machine, please first check if the legs are closely attached to the cabinet. If not, please turn them to their original positions with hand or spanner and tighten the nuts with spanner.
2. After positioning the washing machine, press four corners on top cover of washing machine in sequence. If the washing machine is not stable when being pressed, this leg shall be adjusted.

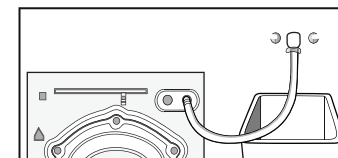


## Install Washing Machine

3. Ensure the positioning status of washing machine. Loosen the lock nut with spanner and turn the leg with hand until it closely contacts with the floor. Press the leg with one hand and fasten the nut closely to the cabinet with the other hand.
4. After being locked properly, press four corners again to make sure that they have been adjusted properly. If it is still unstable, it has to repeat Steps 2 and 3.
5. Use a spirit level on top of the appliance to check that it is level. If not, adjust the legs as per the steps above and recheck.

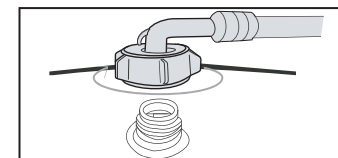
### ■ Connect inlet pipe

Connect the inlet pipe as indicated in the figure.



### ■ Install inlet pipe

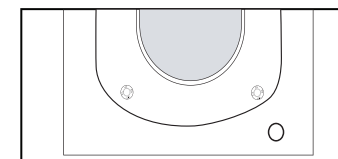
1. Connect the straight hose connector to the tap and tighten by turning clockwise.
2. Connect the other end of inlet pipe to the inlet valve at the rear of the appliance and fasten the pipe tightly clockwise.



Notes: after connection, if there is any leakage with hose, then repeat the steps to connect inlet pipe. The most common type of tap shall be used to supply water. If tap is square or too big, then standard tap shall be changed.

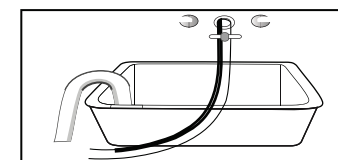
### ■ Hole plug

The larger hole plug is used to fill the large hole at the bottom rear of the appliance.



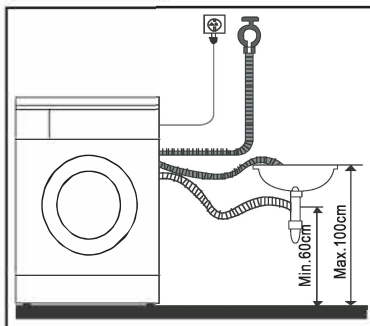
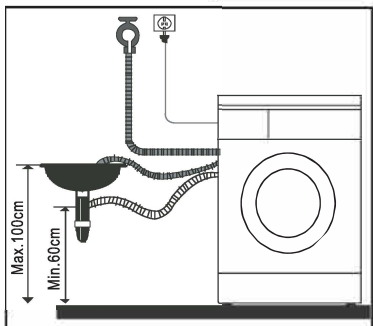
### ■ Place outlet hose

There are two ways to place the end of outlet hose:  
1. Put it beside the water basin.



## Install Washing Machine

2. Connect it to the branch drain pipe of the basin.

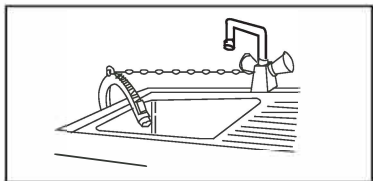


- It can drain the water up and down, outlet hose shall not be installed at a height beyond 100cm and its end shall not be immersed in water.

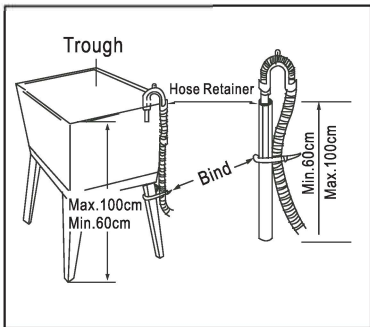
Position outlet hose properly so that the floor will not be damaged by water leakage.

Notes:

If the machine has outlet hose support, please install it like the following pictures.



- When installing outlet hose, fix it properly.
- Position outlet hose properly so that the floor will not be damaged by water leakage.



- If outlet hose is too long, do not force it into washing machine as it will cause abnormal noises.

### ■ Electrical Connection

- As the maximum current through the unit is 10A when you are using its heating function, please make sure the power supply system (current, power voltage and wire) at your home can meet the normal loading requirements of the electrical appliances.
- Please connect the power to a socket which is correctly installed and properly earthed.
- Make sure the power voltage at your place is same to that in the machine's rating label.
- Power plug must match the socket and cabinet must be properly and effectively earthed.
- Do not use multi-purpose plug or socket as extension cord.
- Do not connect and pull out plug with wet hand.
- When connecting and pulling out the plug, hold the plug tightly and then pull it out. Do not pull power cord forcibly.
- If power cord is damaged or has any sign of being broken, special power cord must be selected or purchased from its manufacturer or service center for replacement.

## Install Washing Machine

### ⚠ WARNING

1. **This machine must be earthed properly.** If there is any short circuit, earthing can reduce the danger of electrical shock. This machine is equipped with power cord, which includes plug, earthing wire at earthing terminal.
2. Washing machine shall be operated in a circuit separate from other electrical appliances. Otherwise, power protector may be tripped or fuse may be burned out.

## Operate Washing Machine

### ■ Checklist and Preparation before Washing Clothes

Please read this operation method carefully to avoid troubles with the washing machine and any damages to clothes.

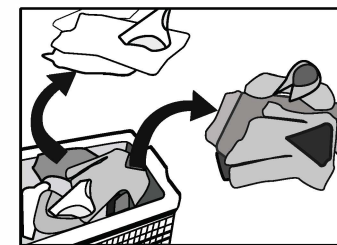
#### Check if the first-washed clothes will be decolourised.

After a white towel touched with liquid detergent is used to wash the invisible corners of the clothes, check if the white towel is stained with clothes' original colour.

As for the scarves and those clothes that easily get decolorised among imported clothes, please wash them separately before washing.

As for the stains on sleeves, collars and pockets, use the liquid detergent and wash it with brush gently. Finally put them into the washing machine to achieve more ideal washing effects.

As for temperature-sensitive clothes, they shall be washed as required in the labels. Otherwise, it may cause colour change or distortion.



#### Keep in Mind:

Never leave clothes sitting in the washing machine for extended periods of time. This risks mold and colour spots. Always wash clothes within 24 hours of putting them into the machine and ensure they are taken out within a similar period of time.

#### Clothes that can not be washed by washing machine

The clothes that may get distorted if being immersed in water:

Ties, waistcoats, clothes that need dry cleaning, outer garments etc. may have obvious shrinkage if being immersed in water; the decolourised clothes such as blended spinning clothes of artificial fiber etc.

## Operate Washing Machine

Wrinkle-style clothes, embossed clothes, resin clothes etc. may get distorted when being immersed in water. Among cotton and wool materials, the clothes that get easily distorted are wrinkle-style silk, fur products and fur decorations;

Clothes with decoration, long dress and traditional clothes etc are the products to get decolourised easily.

Please do not wash the clothes without material labels and washing requirements.

Never wash the clothes stained with the chemicals such as gasoline, petroleum, benzene, paint thinner and alcohol.

### Please pay attention with regard to detergents

"Low bubble" detergent or washing powder, or washing powder specific for drum washing machines shall be selected according to fiber types (cotton, synthetic fiber, soft products and wool products), colours, washing temperatures, dirty degrees and types. Otherwise, excessive bubbles may be generated and overflow out of the drawer.

Bleaches are alkaloid and can damage clothes, so it is suggested to use as little as possible.

Powder detergents can easily leave the residues in the clothes so as to generate the bad smell, so they shall be sufficiently rinsed.

Detergent can not easily get dissolved completely if there is too much detergent or water temperature is rather low. It can remain in clothes, pipes and washing machines to pollute the clothes.

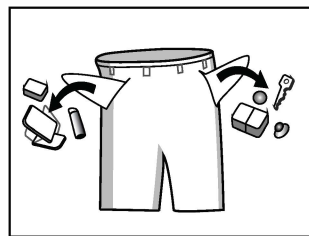
Washing shall follow the weight of clothes, dirty degrees, local water hardness as well as the recommendations from the detergent manufacturers. Please consult the water company if you are not clear of water hardness.

### Notes:

Keep detergents and additives in safe and dry places out of touch by children.

### Please take out the items out of the pockets.

Please check the pockets of the clothes to be washed, empty the rigid items such as decorations and coins, otherwise washing machine may be damaged or have abnormal operation.



### For the clothes to be washed, they are classified according to the following characteristics:

The symbol types of care labels: the clothes to be washed are classified into cotton, blended fiber, synthetic fiber, silk, wool and artificial fiber.

## Operate Washing Machine

Colour: white and colourful colours shall be identified. All new colourful articles shall be washed in a separate way.

Size: the articles of different sizes are washed together to increase the washing effects.

Sensitivity: soft articles shall be washed separately. As for new pure wool textiles, curtains and silks, the soft washing procedure shall be selected. Check the labels in all washing articles.

The clothes shall be sorted before being put into washing machine. As for the curtains with hooks, the hooks shall be removed before being washed.

The decorations on the clothes may damage the washing machine. As for the clothes with buttons or embroideries, they shall be turned over before being washed.

### Clean up fasteners:

Zips shall be zipped close and buttons or hooks shall be fixed. The loose band or ribbon shall be bound together.



It is suggested to put bras into a pillowslip

with zip or specific sealed wash bag to prevent the steel wire from popping out of the bras and damaging the drum or machine.

Especially delicate textiles such as laced curtains, small articles (tight socks, handkerchiefs, ties etc.) shall be put into wash bag for washing.

When washing a single big and heavy dress such as Turkish towels, jeans, wadded jackets etc., it may easily cause great eccentricity and give alarm due to great unbalance. Therefore it is suggested to add one or two more clothes to be washed together so that draining can be done smoothly.

### Clean away dusts, stains and pet hairs from the clothes.

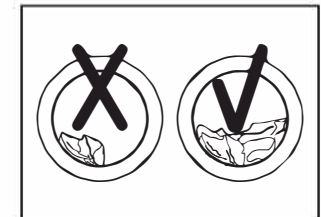
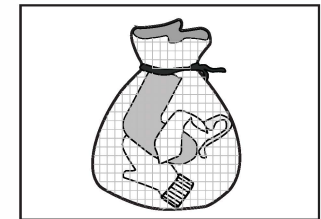
The clothes may be damaged and disturb washing effects during the friction between dusts, stains and clothes.

### To protect baby skin

Baby articles (baby clothes and towels) including napkins shall be washed separately. If they are washed together with the adults' clothes, they may be infected. Rinsing times shall be increased to ensure the thorough rinsing and cleaning without the detergent residues.

**It is suggested that the parts that are easily stained such as white sockets, collars and sleeves etc. shall be hand washed before being put into washing machine to achieve more ideal washing effects.**

Please use powder or liquid detergents. The residues of the soap could remain in the gaps of the clothes if soap is used.



## Operate Washing Machine

Confirm the washing capacity:

Do not overload. Please check the recommended load capacity based on the following table.

Fiber Type	Maximum Loading Capacity	
	7.5kg	9.0kg
Cotton	7.5kg	9.0kg
Synthetic	3.75kg	4.5kg
Wool	2.0kg	2.0kg
Delicate	2.5kg	2.5kg

**Clothes which are susceptible to pilling, should be washed inside-out.**

The clothes which easily get pilled shall be washed separately; otherwise the other articles can be stained with dust and loose thread etc. Preferably, black clothes and cotton clothes shall be washed separately because they can easily get stained with the loose threads of other colors when being washed together.

Please check before washing.

**Washing machine shall not wash water-proof materials (ski suits, outside napkin pads, curtains).**

As for the fiber products that water can not get soaked easily into such as water-proof cushions, and clothes, it is better not to wash. Otherwise there will be water bursting out or abnormal vibration to cause danger while rinsing and draining so that the clothes also may be damaged. (Such as outside napkin pads, raincoats, umbrella, ski suits, car covers, sleeping sacks etc.)

### Cautions during Draining

Draining of normal clothes:

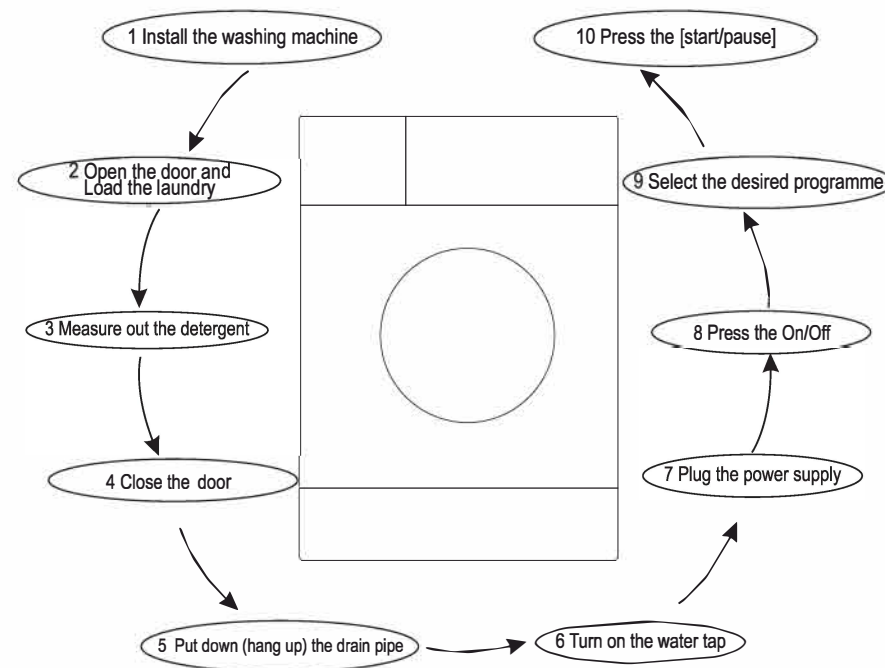
Moistures of washings are drained through drain hole.

Draining of water-proof clothes and fiber products:

In the normal washing and draining status, moistures of water-proof clothes and fiber products can not be drained while washing water is gathered in one direction so that the eccentricity of washing machine is too great and vibration or moving is caused.

## Operate Washing Machine

### ■ Quick start



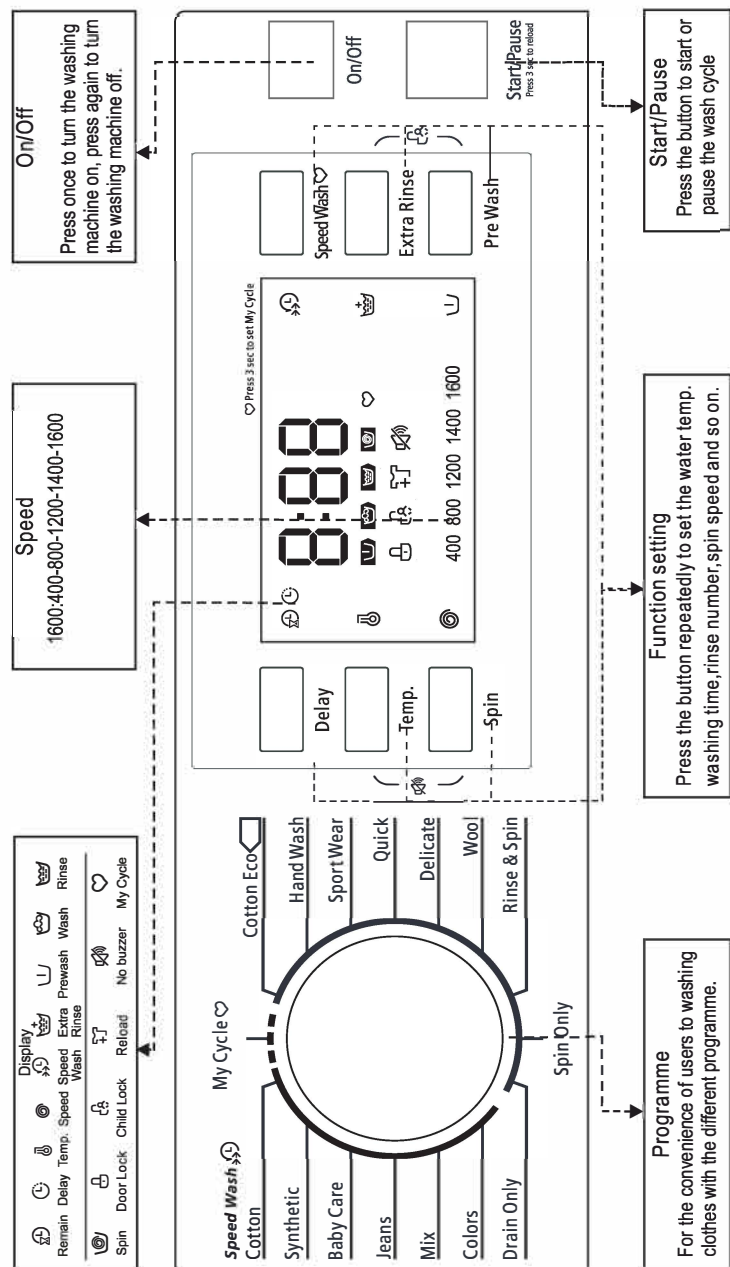
After washing notes:

1. After washing, the washing machine will sound a buzzer;
2. Close the water tap;
3. Press the On/Off and pull out the power plug.



# Operate Washing Machine

## View of Control Panel



**Notes:**

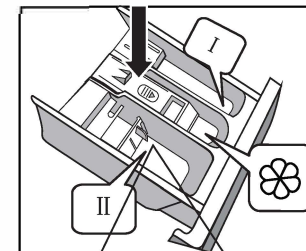
1. The Control panel line chart is for reference only, Please refer to real product as standard.
2. The Control panel could be changed without written notice. Please visit the website of Washing Machine or call up the service line for consultation.
3. When the lights of Speed (600, 800, 1000, 1200, 1400) are off means the speed is 0.

# Operate Washing Machine

## Washing Clothes for the first time

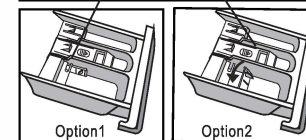
Before washing clothes for the first time, you should run the washing machine through a full cycle without anything inside. Following these instructions:

1. Connect power source and water.
  2. Put a little detergent into the box and close it.
  3. Press the button "On/Off".
  4. Press the button "Start/Pause".
- The drawer is separated as follows:
- I: Pre-detergent or washing powder.
  - II: Main detergent
  - ☼ : Washing additive, such as fabric softener.



## Put detergent into washing machine.

1. Pull out the drawer.
  2. Fill pre-detergent into Case I (when necessary).
  3. Fill detergent into Case II.
  4. Fill softener into Case ☼ (when necessary).
- option1: detergent (powder) . option2(liquid)



Notes:

- As for the agglomerated or ropy detergent or additive, before they are poured into the detergent box, it is suggested to use some water for dilution to prevent the inlet of detergent box from being blocked and overflowing while filling water.
- Please choose suitable type of detergent for the various washing temperature to get the best washing effect with less water and energy consumption.

## Start up washing machine

Connect the power. Check if water pipes are connected properly. Open the tap completely. Put in the clothes to be washed and fill in the detergent. Then press the button "On/Off", Select the proper procedures and functions and press the button "Start/Pause".

## Select the programme

The proper washing programme shall be selected according to the types, quantities, and dirtiness of the clothes to be washed in combination with the following washing temperature table.

90 °C	Seriously dirty, pure white cotton or flax (for example: coffee table cloths, canteen table cloths, towels, bed sheets)
60 °C	Moderately dirty colourful flax, cotton and synthetic articles with certain decolourising degree (for example: shirts, night pajamas; Slightly dirty, pure white flax.
40 °C, 30 °C, 20 °C, Cold water	Normally dirty articles (for example: synthetic and wool)

## Operate Washing Machine

First, turn the rotary switch to select the corresponding programme according to the types of textiles.

Second, select the proper temperature according to the dirtiness. Generally, the higher the temperature is, the more the power is consumed.

Last, select the proper revolution speed. The higher the revolution speed is, the drier the textiles are spun, but higher the noises will also be increased.

The surfaces of delicate textiles will have wrinkles and the working life of washing machine will be shortened.

PLEASE NOTE: to protect the clothes, the lower revolution speed shall be selected for delicate textiles. The main washing procedures depend on the types of the clothes to be washed as follows:

### - Cotton

You can select this procedure to wash the daily washable clothes. The washing period is quite long with quite strong washing intension. It is recommended to wash the daily cotton articles, for example: bed sheets, quilt covers, pillowcases, gowns, underwear etc.

### - Cotton ECO

To increase the washing effects, main additional washing time is increased. It is recommended to wash the clothes for babies or worn by the persons with allergic skin.

### - Synthetic

You can select this procedure to wash the quite delicate clothes. The procedure is shorter compared with that for cottons and the washing intension is quite gentle. It is recommended to wash synthetic articles, for example: shirts, coats, blending. As for curtains and laced textiles, the procedure "Synthetic" shall be selected. While washing the knitting textiles, detergent quantity shall be reduced due to its loose string construction and easily forming bubbles.

### - Baby Care

You can select this procedure to wash your baby's clothes, it can make the baby's wear cleaner and make the rinse performance better to protect the baby skin.

### - Jeans

This program is specially designed for washing jeans.

### - Mix

You can select this procedure wash the tough clothes, that need much more time and strength. It is used for clothes used daily and made from cotton, such as sheets, pillowcases bathrobes and underwear.

### - Colours

You can choose the program washing brightly coloured clothing, it can protect the bright colours better.

### - Drain Only

Separate Drain only Procedure.

### - Spin Only

Separate spin only procedure. Soapy water or rinse water shall be drained out before spinning.

### - Rinse&Spin

Separate Rinse&Spin Procedure.

## Operate Washing Machine

### - Wool

You can select this procedure to wash the wool textiles labeled with "Machine Wash". Please select the proper washing temperature according to the label on the articles to be washed. Furthermore, the proper detergent shall be selected for wool textiles.

### - Delicate

You can select this procedure to wash your delicate clothes. Its washing intension is gentler and revolution speed is less compared with the procedure "Synthetic". It is recommended for the articles to be washed softly.

### - Quick

This procedure is suitable for washing few and not very dirty clothes quickly.

### - Sport Wear

You can select this procedure to wash the activewear.

### - Hand Wash

As for few light dirty clothes, the default temperature of washing is cold.

### - My Cycle

Press Speed Wash 3sec. for my cycle to memory the procedure. The default my cycle is cotton.

### The main function can be selected as follows:

#### - Prewash

The Prewash function can get an extra wash before main wash.

#### - Speed Wash

The function can decrease the washing time.

#### - Extra Rinse

The laundry will undergo extra rinse once after you select it.

#### - Delay

Delay function can be set with this button, the delaying time is 0-24 H.

Set the Delay function:

1. Select a programme;
2. Press the Delay button to choose the time;
3. Press Start/Pause to commence the delay operation.

Cancel the Delay function: Press the Delay button until the display will be 0H. It should be pressed before starting the program. If the program already started, should press the On/Off button.

Notes: If there is any break in the power supply while the machine is operating, a special memory stores the selected programme and when the power is restarted, press the Start/Pause button and the remaining time will continue.

#### - Reload

This operation can be executed during the washing procedure. When the drum of the washing machine is still rolling and there is large amount of water with high temperature in the drum. The state is unsafe and the door cannot be opened forcefully. To press "Start/Pause" for 3 sec. to reload, and start the clothes adding in the midway function. Please follow the steps as bellow:

## Operate Washing Machine

- 1.Wait until the drum stops rotation.
- 2.The door lock is unlocked.
- 3.Close the door when the clothes needs are loaded and repress the «Start/Pause» button.

### - Child Lock

The child lock is used to stop children adjusting the washing programs during the washing procedure. Once set, no buttons can be operated except the On/Off button can not work. If the appliance is turned off and then back on, the child lock stays in place.

Press Extra Rinse and Pre-Wash together 3 seconds during the running procedure, the buzzer will beep ,Start/Pause button as well as the rotary switch are locked. Press the two buttons for 3 seconds simultaneously, the buzzer will sound and the lock will release. The child lock does not turn off after the washing program has finished, but if the power is interrupted, the child lock will be disabled.

### - Turning off the Buzzer

This is an additional buzzer function on your appliance. After deactivating the buzzer function, the buzzer will no longer sound.

After starting the machine, press the "Temp.&Spin" button for 3 seconds and you will hear a beep, then the buzzer will no longer sound. To restart the buzzer function, press the "Temp.&Spin" button again for 3 seconds. The setting will be kept until the next reset.

Warning: After deactivating the buzzer function, the sounds will not be activated any more.

### - Bubble Removal Function

Bubble Check Function: Redundant bubbles will occur when there is excessive detergent, which will affect wash and rinse effects. The procedure will check automatically and one bubble removal procedure will be added automatically to remove bubbles when excessive bubbles are checked.

## Operate Washing Machine

### ■ Table of Washing Procedures

Procedure Description	Load(kg)	Detergent Box			Delay	Speed wash	Extra rinse	Prewash	Default Temp. (°C)	Default Time	Default Speed (RPM)
		Case I	Case II	Softener Case							
Cotton	9.0	○	●	○	○	○	○	○	40	9.0kg	1600
Synthetic	4.5	○	●	○	○	○	○	○	40	2:40	800
Baby Care	9.0	○	●	○	○	○	○	○	30	1:40	800
Jeans	9.0	○	●	○	○	○	○	○	60	1:20	800
Mix	9.0	○	●	○	○	○	○	○	40	1:45	800
Colours	4.5	×	●	○	○	○	×	×	Cold	1:10	1200
Drain Only	-	×	×	×	○	×	×	×	-	0:01	-
Spin Only	9.0	×	×	×	○	×	×	×	-	0:12	1200
Rinse&Spin	9.0	×	×	○	○	×	×	×	-	0:20	1200
Wool	2.0	×	●	○	○	○	×	×	40	1:07	800
Delicate	2.5	×	●	○	○	×	×	×	30	0:50	800
Quick	2.0	×	●	○	○	×	×	×	Cold	0:15	800
Sport Wear	4.5	○	●	○	○	×	○	○	40	0:45	1200
Hand Wash	2.0	○	●	○	○	×	○	○	Cold	1:00	800
Cotton ECO	9.0	×	●	○	○	×	×	×	60	4:56	1600

**Energy test program: Cotton ECO 60/40°C, Speed: the highest speed; Other as the default.**

Half load for 9.0/10/12Kg machine:4.5/5.0/6.0Kg.  
 "Cotton ECO 60/40°C" are the "standard Cotton 60/40°C" programme and the standard washing programs to which the information in the label and the fiche relates, and they are suitable to clean normally soiled cotton laundry and that they are the most efficient programmes in terms of combined energy and water consumptions for washing that type of cotton laundry, that the actual water temperature may differ from the declared cycle temperature.

Notes: The parameters in this table are only for user's reference. The actual parameters maybe different with the parameters in above mentioned table.

● Means must ○ Means optional ✕ Means not necessary

Before your maintenance starts, please do pull out the power plug or disconnect power and close the tap.

**⚠ WARNING**

- Do not use solvents when cleaning this appliance, as they can damage the appliance and produce toxic or flammable gases.
- Do not spray water or use liquids to wash the appliance, always use liquids on cloths.
- It is forbidden that the detergents containing PCMX are used to clean the washing machine.

**■ Cleaning and Maintenance of Washing Machine Cabinet**

Proper maintenance on the washing machine can extend its working life. The surface can be cleaned with diluted non-abrasive neutral detergents when necessary. If there is any water overflow, use the wet cloth to wipe it off immediately. No sharp items are allowed to strike the cabinet.

Notes: formic acid and its diluted solvents or equivalent are forbidden.

**■ Clean Internal Drum**

The rusts left inside the drum by the metal articles shall be removed immediately with chlorine-free detergents. Never use steel wool.

**■ Dispose a Frozen Washing Machine**

When the temperature drops below zero and your washing machine gets frozen, you may:

1. Disconnect the power supply for the washing machine.
  2. Wash the tap with warm water to loosen inlet pipe.
  3. Take down inlet pipe and immerse it in warm water.
  4. Pour warm water into washing drum and wait for 10 minutes.
  5. Reconnect inlet pipe to the tap and check whether inlet and outlet are working normally.
- Notes: when the washing machine is reused, make sure the ambient temperature is above 0°C

**■ Anti-freeze**

If your washing machine is located in the room where it can get frozen easily, please drain the remaining water inside drain pipe and inlet pipe thoroughly.

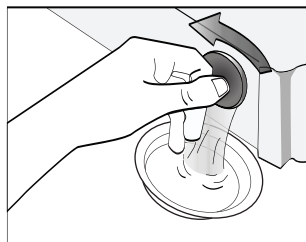
**Remove the remaining water in inlet pipe:**

1. Close the tap.
2. Screw off the inlet pipe from tap and put its end into the container.
3. Start up any procedure except single Wash or Drain procedure. Water will be drained out of inlet pipe if any for about 40 seconds.
4. Reconnect the inlet pipe to tap.

**Remove the remaining water in drain pump**

**⚠ WARNING**

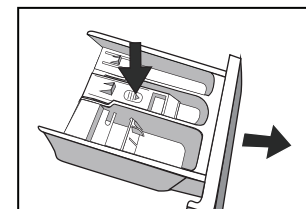
To avoid burning, it shall be done after the hot water inside the machine cools down.



**■ Clean detergent box and grooves**

Clean detergent drawer and grooves

1. Press down the arrow location on softener cover inside the drawer.
2. Lift the clip up and take out softener cover and wash all grooves with water.
3. Restore the softener cover and push the drawer into position.

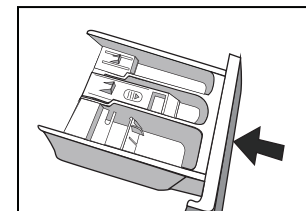


**■ Clean inlet filter**

The inlet filter must be cleaned if there is insufficient water flow when the tap is opened.

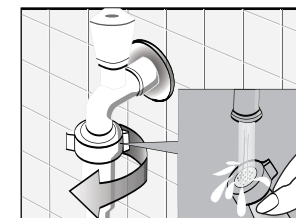
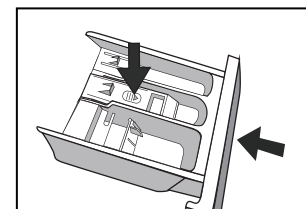
Clean the tap filter:

1. Close the tap.
2. Select any procedure except "Wash" or "Drain" procedure.
3. Press the button "Start/Pause" and keep the procedure running for about 40 seconds.
4. Remove the inlet pipe from the tap.
5. Use water to wash the filter.
6. Reconnect the inlet pipe.

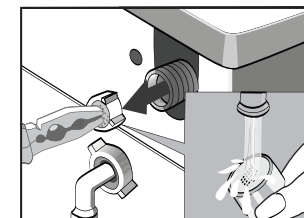
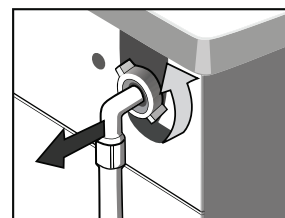


Washing the filter in washing machine:

1. Screw off the inlet pipe from the backside of the machine.
2. Pull out the filter with long nose pliers and reinstall it back after being washed.
3. Reconnect the inlet pipe.
4. Open the tap and make sure there is no water leakage.
5. Close the tap.



Notes: Generally, the tap filter is washed first and then the filter in washing machine will be washed. If only the filter in washing machine is washed, then the steps 1~3 in cleaning the tap filter shall be repeated.



## ⚠ WARNING

After using the washing machine, disconnect from power source and close door to avoid children playing in the appliance.

Remove any foreign material that may have accumulated in the appliance.

### Drain Pump Filter:

The drain filter is used to filter out small pieces of yarn and small foreign material from the water. Clean the filter periodically to ensure optimum operation of the appliance.

## ⚠ WARNING

According to the soil level within the cycles and the frequency of the cycles, you have to inspect and clean the filter regularly.

The pump should be inspected if the machine does not empty and/or spin;

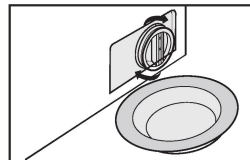
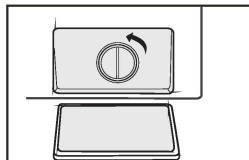
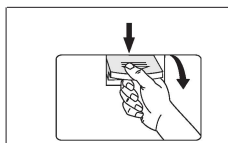
The machine makes an unusual noise during draining due to objects such as safety pins, coins etc. blocking the pump.

The procedure is as follows:

1. After the power is disconnected, use hand to open the filter cover.

2. Turn the filter down as shown with the figure and take out foreign materials.

3. Reinstall each part back after foreign materials are removed.



### Warning!

When the appliance is in use (and depending on the washing program selected), there can be hot water in the pump. Never remove the pump cover during a washing cycle. Always wait for the washing cycle to finish and the appliance to empty of water. When replacing the cover, ensure it is fitted tightly.

Troubles	Reason	Solution
Washing machine cannot start up		Check if the door is closed tightly. Check if power plug is inserted well. Check if water supply tap is opened. Check if button "Start/Pause" is pressed. Check if button "On/Off" is pressed.
Door cannot be opened	Machine's safety protection design is working.	Disconnect the power.
Heating fault	NTC is damaged and heating pipe is aging.	Can normally wash the clothes. Only cannot wash with heating. Shall contact the service center promptly.
Water leakage	The connection between inlet pipe or outlet hose and tap or washing machine is not tight. Drain pipe in the room is blocked.	Check and fasten water pipes. Clean up outlet hose and ask a specialised person to repair it when necessary.
Water is overflowing from the bottom of the machine	The inlet pipe is not connected firmly. Outlet hose has water leakage.	Fix the inlet pipe. Replace the drain hose.
Indicator or display does not light.	Power is disconnected. PC board has problems. Harness has connection problem.	Check if the power is shut down and power plug is connected correctly. If not, please call up service line.
Detergent residues in the box	Washing powder is dampened and congealed.	Clean and wipe the box. Use liquid detergents or the detergents special for drum.
Washing effects are not good	The clothes are too dirty. Insufficient detergent quantity.	Select a proper procedure. Add the proper detergent quantity according to the instructions on the detergent packaging.
Abnormal noise Great vibration		Check if the fixing (bolts) has been removed. If cabinet is installed on the solid and level floor. Check if there are any metal articles inside. Check if the legs in the washing machine are adjusted level.

Display LED	Description	Reason	Solution
E30	Door lock problem	Door is not closed properly.	Restart after the door is closed.
E10	Water injecting problem while washing	Tap is not opened or water flows too slowly. Inlet valve filter is blocked. Inlet pipe is twisted. If water is not supplied	Open the tap or wait till the water supply becomes normal. Check inlet valve filter. Straighten the water pipe Check the other taps in the room.
E21	Drain problem while washing	Outlet hose is blocked or twisted Drain pump is blocked	Wash and straighten outlet hose. Wash drain pump filter












Please contact the service department if the fault persists.













## Product Specifications










Parameters		
Model	RHFL75W	RHWM9W
<b>Washing Capacity</b>	7.5kg	9.0kg
<b>Product Dimensions excluding Door Frame (WxDxH)</b>	595x 565x 850mm	595x 565x 850mm
<b>Product Dimensions including Door Frame (WxDxH)</b>	595x 605x 850mm	595x 605x 850mm
<b>Net Weight</b>	68Kg	72Kg
<b>Rated Power</b>	2000W	1950W
<b>Power Supply</b>	220-240V-, 50Hz	220-240V-, 50Hz
<b>MAX Current</b>	10A	10A
<b>Standard Water Pressure</b>	0.05MPa-1 Mpa	0.05MPa-1 Mpa

## Care Labels

The label and sign on the fabric can help you to choose the best way to launder your clothes.

Normal wash 	 40 Warm wash (max 40°C)	Handwash 	Bleach 	Chlorine bleach may be used 	Tumble dry, Medium (max 150°C) 
Gentle wash 		Do not wash 	Do not bleach 	Chlorine bleach not be used 	Tumble dry, Low heat (max 110°C) 

Iron 	Cool iron (max 110°C) 	Dry clean 	Dry clean normal cycle with any solvent 	Tumble dry normal 	Drip dry 
Do not iron 	Warm iron, Medium (max 150°C) 	Do not dry clean 	Dry clean normal cycle petroleum solvent only 	Dry flat 	Hang to dry /Line dry 

Iron with cloth 	Dry after wash 	Warmly dry clean 	Line Dry 	No Wring 	No machine wash 
Steam Iron 	Line Dry in shade 	Do not tumble dry 			

## ⚠ Electrical Warning

To avoid fire, electrical shock and other accidents, please take note of the following:

Only the voltage indicated in power label can be used. If you are not clear of the voltage at home, please contact the local power company.

When you are using the heating function, the maximum current through the washing machine will reach 10A. Therefore, please make sure the power supply units (current, voltage and cable) can meet the normal load requirements for the machine.

Protect the power cord properly. Power cord shall be fixed well so that it will not trip people or other things and be damaged. Special attention shall be paid to the socket. It shall be plugged into the sockets easily and attention shall be paid to the plug location.

Do not make the wall-mounted socket overloaded or cable extended. Overloading of the wiring may cause fire or electrical shock. Do not pull out power plug with wet hand.

To ensure your safety, power plug shall be inserted into an earthed three-pole socket. Carefully check and ensure that your socket is properly and reliably earthed.

## Warranty Certificate (New Zealand)

### Terms and Conditions

The following conditions apply in respect of the warranty given in this certificate:

1. Monaco Corporation Limited ("Monaco") warrants the following Robinhood products against manufacturing defects and faulty materials, under normal use and subject to the exclusions in this certificate, for a period of:  
**Rangehood, Ovens, Cooktops, Dishwashers, Refrigeration, Washing Machines, Clothes Dryers** - 24 months from date of original purchase for domestic use.  
**Uniduct** - 12 months from date of original purchase for domestic use.  
**Ironing centre** - 12 months from date of original purchase for domestic use.  
**Sinks sets** - 5 years on stainless steel sink including draining bench from date of original purchase for domestic use, 6 months on all stainless steel accessories, including wire rack, colander and tray from date of original purchase for domestic use  
**Laundry Tub** - 5 years on stainless bowl, 24 months on Tap, Cabinet and other components from the date of original purchase for domestic use.

"Original purchase", when used in this certificate, means purchase by the customer directly from Monaco or one of its approved suppliers.

2. This warranty is limited to the repair or replacement, at our option, within the warranty period of any component part which we at our discretion determine to contain faulty materials or a manufacturing defect in breach of this warranty. This warranty is subject to terms and conditions set out in this certificate.
3. The warranty only applies within New Zealand.
4. The customer must produce the original invoice or other purchase documentation as proof of the original purchase date.

### Warranty exclusions

1. The warranty does not apply where, in Monaco's opinion:  
The defect is caused by misuse, wear and tear, dirt, fire or accidental damage.  
The product has been repaired or serviced by an unauthorised person.  
The product was not installed in accordance with our instructions.  
The product was purchased overseas or was not designed for use in New Zealand.  
The product was not used, cleaned or cared for in accordance with our instructions.  
The product was used outdoors.
2. In addition, this warranty does not extend to damage or defects which in our opinion, directly or indirectly arise from or are due to:  
Exposing the product to acidic or corrosive materials or chemicals such as dyes, solvents, denture cleaner or acetone; Using inappropriate household cleaning products such as abrasive cream or powder cleansers, furniture polish, bleach mentholated spirits, drain cleaners, sugar soap, metal pads and strongly alkaline or acidic cleaners;  
Heat damage, including from washing the product at high temperatures;  
Impact or mishandling the product, including the impact caused by objects scraped along, thrown or dropped on the Failure to clean or maintain the product as recommended; or  
product surface or excessive weight being placed on the product;  
Structural or support changes in or affecting the building or the application where the product has been installed; any other causes specified in the product information as being excluded from this warranty.
3. Variations with the colour or gloss within the product or any ageing or fading of colour, shine or gloss level over time are not covered by this warranty. The warranty does not cover visual imperfections or blemishes in the surface and edges of the product that were not brought to your supplier's attention at the time you inspected the product.
4. Costs incurred on installation or removal of a product, or any reinstallation of a product, or any associated costs, are not covered by this warranty.
5. Monaco will not be liable for consequential or indirect loss or damage whatsoever and however arising out of or in connection with the supply, performance or removal of the product, including (but not limited to) loss of profit, loss of revenue, loss of contract, loss of goodwill or increased cost of workings, even if due to the negligence of Monaco or any of its approved suppliers, employees or agents.
6. Charcoal filters and light bulbs are not covered by this warranty
7. This warranty and the statements contained in this certificate or other documents given to you do not exclude, restrict or modify the application of any term implied into this warranty by statute, provided that (to the extent any statutory provision permits Monaco to limit its liability for a breach of an implied condition or warranty) Monaco's liability for such breach is limited to the payment of the cost of replacing the product, repairing the product or acquiring an equivalent product.
8. Subject to clause 5, our obligations under this warranty are limited to those set out in this certificate, and this warranty is expressly instead of all other warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose and notwithstanding any course of dealing between the parties or custom and usage in trade to the contrary.

Terms and conditions are subject to change.

## Warranty Certificate (Australia)

### Terms and Conditions

If you are a consumer under the Australian Consumer Law, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure

1. Shiro Australia Pty Limited ("Shiro") also warrants the following Robinhood products against manufacturing defects and faulty materials, under normal use and subject to the exclusions in this certificate, for a period of:

**Rangehood, Ovens, Cooktops, Dishwashers, Refrigeration, Washing Machines, Clothes Dryers** - 24 months from date of original purchase for domestic use.

**Uniduct** - 12 months from date of original purchase for domestic use.

**Ironing centre** - 12 months from date of original purchase for domestic use.

**Sinks sets** - 5 years on stainless steel sink including draining bench from date of original purchase for domestic use, 6 months on all stainless steel accessories, including wire rack, colander and tray from date of original purchase for domestic use.

**Laundry Tub** - 5 years on stainless bowl, 24 months on Tap, Cabinet and other components from the date of original purchase for domestic use. "Original purchase", when used in this certificate, means purchase by the customer directly from Shiro or one of its approved suppliers.

2. This warranty is limited to the repair or replacement, at our option, within the warranty period of any component part which we at our discretion determine to contain faulty materials or a manufacturing defect in breach of this warranty. This warranty is subject to terms and conditions set out in this certificate.
3. The warranty only applies within Australia.
4. For warranty service outside of capital city metropolitan area or 30 km from nearest authorised service agent you will be liable for reasonable travelling expenses and the cost of transport of the product or parts to and from the service agent
5. To make a claim under this warranty, you must produce the original invoice or other purchase documentation as proof of the original purchase date. You must send your claim to Shiro Australia Pty Limited, 104 Vanessa Street, Kingsgrove NSW 2208 within 7 days of any alleged defect or failure of the product first becoming apparent, you are responsible for the expense of making a claim under this warranty.

This warranty is given by:

Shiro Australia Pty Ltd  
ABN 28 002 386 129  
Telephone: 1800 648 556  
Facsimile: 1800 628 577  
Email: customercare@shiro.com.au  
www.robinhood.com.au  
Attention Customer Services Manager

### Warranty exclusions

1. The warranty does not apply where, in Shiro's opinion:  
The defect is caused by misuse, wear and tear, dirt, fire or accidental damage.  
The product has been repaired or serviced by an unauthorised person.  
The product was not installed in accordance with our instructions.  
The product was purchased overseas or was not designed for use in Australia.  
The product was not used, cleaned or cared for in accordance with our instructions.  
The product was used outdoors.
  2. All Robinhood Rangehoods are suitable for indoor use only and not suitable over BBQs or charcoal cookers designed for outdoor use.
  3. In addition, this warranty does not extend to damage or defects which in our opinion, directly or indirectly arise from or are due to: exposing the product to acidic or corrosive materials or chemicals such as dyes, solvents, denture cleaner or acetone; using inappropriate household cleaning products such as abrasive cream or powder cleansers, furniture polish, bleach, mentholated spirits, drain cleaners, sugar soap, metal pads and strongly alkaline or acidic cleaners; heat damage, including from washing the product at high temperatures;  
impact or mishandling the product, including the impact caused by objects scraped along, thrown or dropped on the product surface or excessive weight being placed on the product; structural or support changes in or affecting the building or the application where the product has been installed; failure to clean or maintain the product as recommended; or any other causes specified in the product information as being excluded from this warranty.
  4. Variations with the colour or gloss within the product or any ageing or fading of colour, shine or gloss level over time are not covered by this warranty. The warranty does not cover visual imperfections or blemishes in the surface and edges of the product that were not brought to your supplier's attention at the time you inspected the product.
  5. We will not be responsible under this warranty for, nor pay the costs of, removing the existing product, or reinstalling the new product, or any associated costs or damages.
  6. Charcoal filters and light bulbs are not covered by this warranty
- The benefits given by this warranty are in addition to other rights and remedies of consumers under any law in relation to the goods which cannot be excluded.

This warranty certificate is not intended to create a contract between Shiro Australia Pty Limited and the purchaser.

### New Zealand

Monaco Corporation Ltd  
Telephone: (09) 415 6000  
Facsimile: (09) 415 7400 Email:  
customercare@monacocorp.co.nz  
www.robinhood.co.nz

### Australia

Shiro Australia Pty Ltd  
ABN 28 002 386 129  
Telephone: 1800 648 556  
Facsimile: 1800 628 577  
Email: customercare@shiro.com.au  
www.robinhood.com.au