

Description: **ROBINHOOD TOP LOADING WASHING MACHINE 6.5KG WHITE**

Model Number: **RHTL65W**



**Actual unit may vary from model pictured above.*

Contents

Congratulations!

Thank you for choosing one of our appliances. Before you use the appliance, we strongly recommend that you read through the whole user manual which provides important safety instructions and description of the product and the proper use of its functions.

To avoid the ever-present risks involved with using an electrical appliance it is vital that the appliance is installed correctly and that you read the safety instructions carefully to avoid misuse and hazards. It is important that you retain these instructions and your proof of purchase along with any other important documents about this product for future reference.

Due to continual product development, Robinhood reserves the right to alter specifications or appearances without notice.





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Disposal Information

- Most of the packing materials are recyclable. Please dispose of these materials through your local recycling depot or by placing them in appropriate collection containers.
- If you wish to discard this product, please contact your local authorities and ask for the correct method of disposal.

Important Safety Instructions

IMPORTANT: Read the assembly instruction section and safety precautions of this booklet carefully before removing the contents of this carton. The precautions outlined here are very important for ensuring safety and must be strictly followed. We are not liable for any damage caused by non-compliance with the warnings or from improper use or operation of the appliance.

- The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
- Children being supervised not to play with the appliance.
- Children under 3 years of age should be kept away from the appliance unless under constant supervision.
- Keep children and pets away from the machine while it is in operation, as they may be trapped inside.
- Cleaning and maintenance shall not be done by children without supervision.
- This appliance is intended to be used in household and similar applications such as:
 - staff kitchen areas in shops, offices and other working environments;
 - farm houses;
 - by clients in hotels, motels and other residential type environments;
 - bed and breakfasts type environments;
 - areas for communal use in blocks of flats or in launderettes.
- If the machine is situated on a carpeted floor, please adjust the feet to allow air to circulate freely.
- The new hose-sets supplied with the appliance are to be used and the old hose-sets should not be reused.
- **WARNING:** The appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by a utility.
- Any electrical work required to install this appliance should be carried out by a qualified electrician or competent person.
- Packaging material could be dangerous for children!
- This appliance is for indoor household use only.
- Please unplug before cleaning and performing maintenance on the appliance.
- Always unplug the appliance after use, clean and maintenance.
-  This appliance must be earthed. In the event of malfunction or breakdown, earthing reduces the risk of electric shock by providing a path of least resistance of electric current. This appliance is equipped with an earthing conductor plug and it must be connected to a three-core socket with an earth wire, ensuring it is securely and reliably grounded.
-  The plug must be plugged into an appropriate outlet that is installed and earthed in accordance with all local codes and ordinances.
-  Improper connection of the equipment-earthing conductor can result in the risk of an electric shock.
-  The electrical safety of this washing machine can only be guaranteed when it is properly connected to an effective earthing system that complies with current local and national safety regulations. It is most important that this basic safety requirement is met and regularly tested. If there is any doubt, the household wiring system should be inspected by a qualified electrician. The manufacturer will not be held responsible for any consequences arising from an inadequate earthing system.
- Do not connect the washing machine to the mains electricity power supply by an extension lead as extension leads cannot ensure safety for the appliance.
- Unauthorized repairs could result in unforeseen dangers for the user, and the manufacturer cannot accept liability. Repairs should only be undertaken by an approved service technician. Ensure that the power is disconnected from the machine until all maintenance of repair work has been completed.
- If the supply cord is damaged, it must be replaced by the manufacturer, a service agent or similarly qualified personnel to prevent potential hazards.
- Only when these parts are properly fitted can the safety standards of the appliance be guaranteed.
- If you are unsure whether the appliance is properly grounded, consult a qualified electrician or service representative.
- Do not disconnect the power plug by pulling the supply cord. Hold the power plug when disconnecting.
- Do not use the supply cord if connection of the power plug and the supply cord is loose.
- Do not touch the power plug with wet hands. If there is dust or water drops on the plug, wipe it off with a dry cloth.
- Do not bend the supply cord excessively or place heavy objects on it.
- Do not use the supply cord, socket or power plug if they are damaged or broken.
- Do not share the same socket with other appliances.
- If the supply cord is damaged, it must be replaced by the manufacturer, a service agent or a qualified professional to prevent any hazards.
- This appliance is designed for domestic use. It must not be used for purposes other than those for which it was designed.
- Keep the washing machine away from fire or heat sources.

Installation Instructions

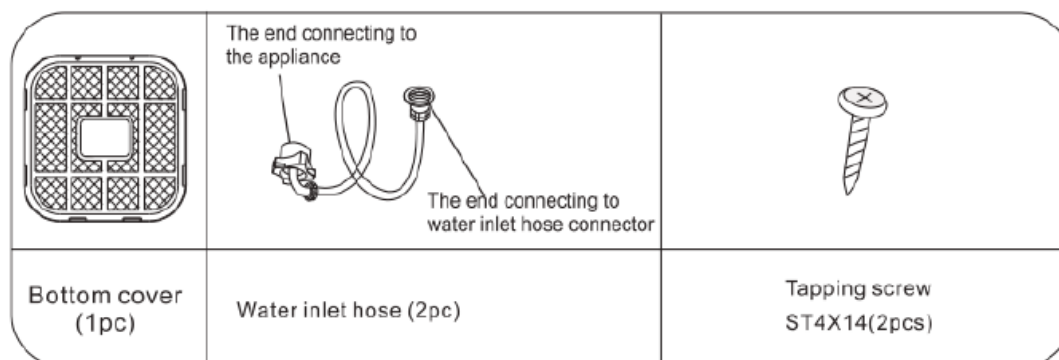
Before installation

- Before setting the washing machine, check for any visible external damage. Do not install or use a damaged washing machine.
- Before connecting the washing machine, ensure that the voltage, current and frequency on the plate match the power supply. If in doubt, consult a qualified electrician.
- To avoid the risk of personal injury or damage to the washing machine, do not install it in damp areas or places exposed to rainfall.
- Do not install the washing machine in direct sunlight, as prolonged exposure may cause damage to plastic components and shorten the lifespan of the appliance.
- Do not install the washing machine in areas where freezing temperatures may occur as frozen hoses may burst or split. The performance of the electronic control unit may also be affected at temperatures below freezing.
- Do not spray it with water when you clean the washing machine.

Unpacking

- Remove all the packing (including the foam base) to prevent vibration and noise during operation.
- Dispose of all the packaging safely and keep it out of the reach of children to avoid risk of suffocation.
- Keep all the packaging for reuse in case the washing machine needs to be transported again.

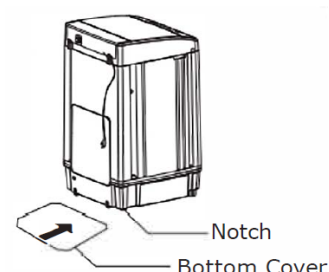
Accessories



Installing the bottom cover

Tilt the machine forward gently and insert the bottom cover (the side with instructions) into the notch along in the direction indicated by the arrow (see the right figure).

Secure the bottom cover to the washing machine base using two tapping screws provided in the accessories, with a ross screwdriver.



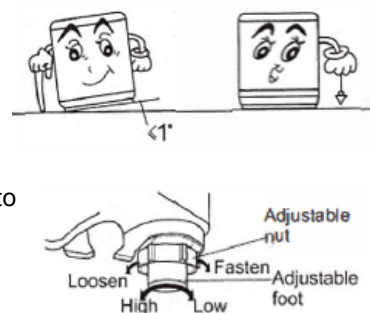
Positioning

The distance between the washing machine and the wall should be at least 50mm, and the maximum allowable angle of the machine's base is 1°. Sloping or uneven ground may cause the machine to stop operating or become unstable. Please adjust the machine using the following methods:

• **Ensure the machine is level:** Use a plumb line or spirit level to check if the machine is horizontal.

• **Adjust the adjustable feet:**

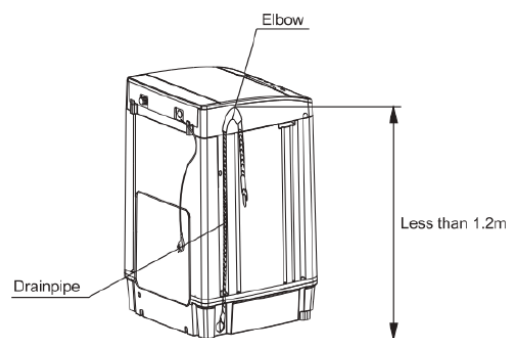
1. Lift the adjustable foot, loosen the adjustable nut, and turn the foot to adjust its height.
2. After adjustment, tighten the nut to secure the foot in place.



Installation Instructions

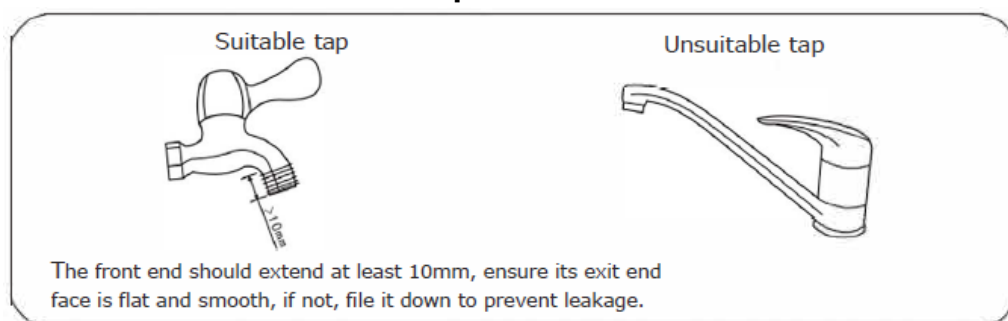
Drainage

- The drainpipe can be either hung or laid down during use. If hanging, ensure the height does not exceed 1.2m.
- Adjust the elbow bend as needed to adjust the height of the drainpipe.
- Do not compress or twist the drainpipe to ensure proper drainage.



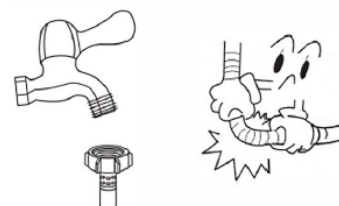
Installing the water inlet

Tap selection



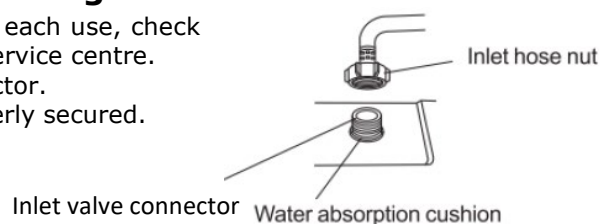
Connection between inlet hose connector and tap

- Screw the inlet hose into the tap, ensuring it is securely in place.
- After installation, open the tap and check for leaks.
- Do not bend the inlet hose with excessive force.
- Before each use, check the connection between the inlet hose and the tap to ensure they are firmly fitted and to prevent loosening due to improper installation.



Connection between inlet hose and washing machine

- Do not remove the water absorption cushion. Before each use, check if the cushion is missing or damaged. If so, contact service centre.
- Connect the inlet hose nut onto the inlet valve connector.
- Tighten the inlet hose nut and gently check it is properly secured.



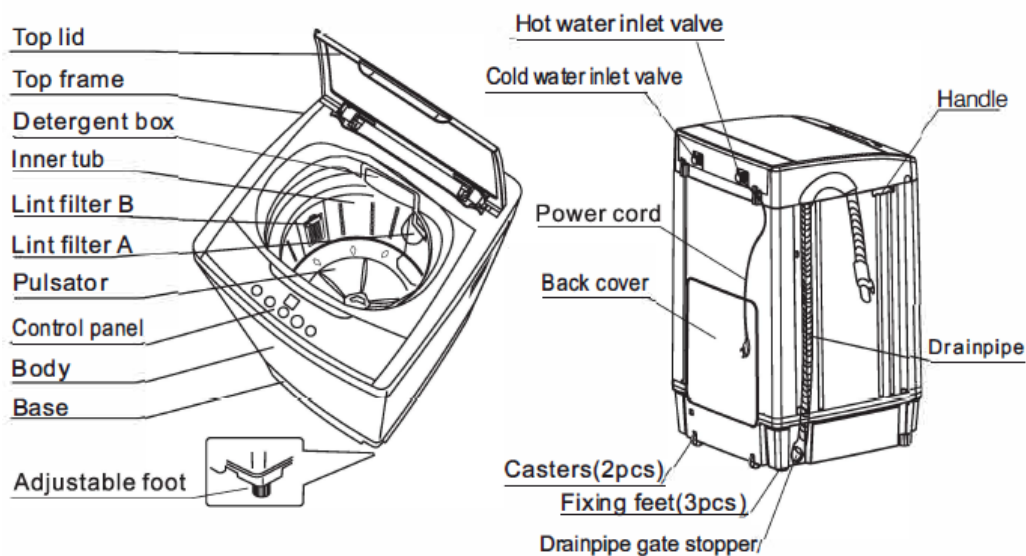
Power connection

⚠ Disconnect electrical power before installing the machine. Failure to do so could result in death or electrical shock.

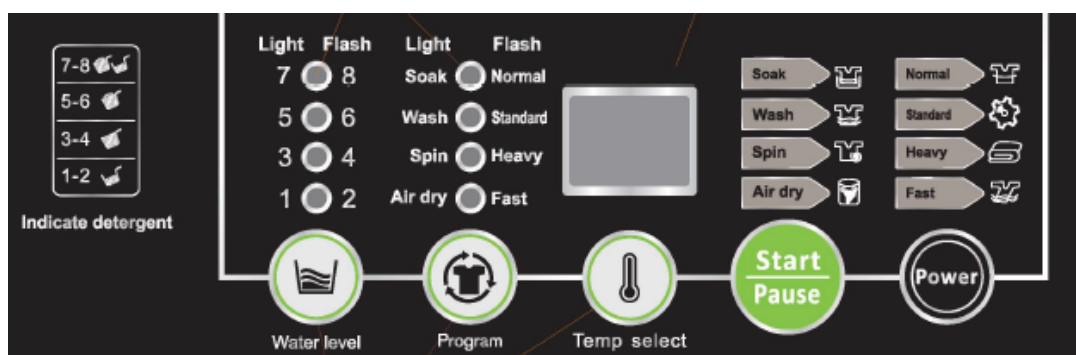
Before switching on, ensure that the voltage of the electricity supply matches the value indicated on the appliance's rating plate.

Operation Instructions

Product overview



Control panel



"Water level" button: At the start of the cycle, press the "Water level" button to select the water level based on the quantity of laundry.

- Levels 1-2 is low water level.
- Levels 3-5 is medium water level.
- Levels 6-8 is high water level.

Note: When the water level is set to 1, 3, 5, or 7, the light will remain on. When set to 2, 4, 6, or 8, the light will flash.

Adding water: During the wash cycle (including rinse), if additional water is needed, press the "Water level" button to add water. Releasing the button will stop the water from being added. Alternatively, pause the washing machine, select a higher water level by pressing the "Water level" button, then press the "Start/Pause" button. The washing machine will automatically add water to the selected level and continue the cycle. If the water level is set lower than the current level, the lower water level setting will take effect from the next water inlet cycle.

Note: During the soak, wash, or rinse cycles, if the washing machine detects that the water level is lower than the setting water level, it will pause and automatically add water to reach the set level.

Operating Instructions

"Program" button: You can choose from 8 available programs: Normal, Standard, Heavy, Fast, Soak, Wash, Spin, and Air dry.

- When the program is set to Soak, Wash, Spin, or Air dry, the indicator light will remain on.
- When the program is set to Normal, Standard, Heavy, or Fast, the indicator light will flash.
- Default Program setting at the beginning is "Normal".


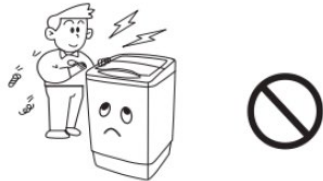



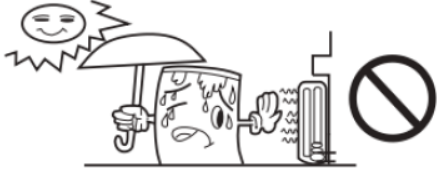
"Temp select" button: Press and hold the "Temp select" button for 2 seconds. The machine will make a "beeping" sound, indicating that you can select the desired water temperature: Cold water (A1), Hot water (A2), or Warm water (A3) for washing.

- Note: During the rinse cycle, the machine will automatically use cold water.
- Default water temperature setting is cold water (A1).
- When washing, the display shows the remaining washing time in minutes.
- If a problem occurs, the display will show an error code.

"Start/Pause" button: After selecting the program and water level, press this button to start the washing machine. Press the button again to pause the operation. Press it once more to resume.

"Power" button: To control whether the washing machine is in operation or in standby mode.

Cautions

<p>Do not reach into the machine while it is operating, as it is dangerous even at low speeds. Keep children away from the washing machine and ensure they are not allowed to climb on it.</p> 	<p>Altering the specifications or attempting to modify the product in any way are dangerous.</p> 
<p>Do not overload the appliance or place any hot items (such as the kettle with hot water) on the washing machine.</p> 	<p>Garments that have been in contact with volatile petroleum products should not be machine washed.</p> 
<p>This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure they do not play with the appliance.</p> 	<p>Keep the appliance away from direct sunlight and heat sources like the heater.</p> 

Operating Instructions

Before loading the laundry

- Do not use water hotter than 50°C.
- Do not wash raincoat, bike covers, feathered garments, or other waterproof laundries, as they may cause abnormal vibrations in during the spin cycle.
- Ensure the laundry is washable and meet any special requirements.
- Before washing, empty all pockets of small items (coins, keys, screws etc.), as they could damage the drain pump.
- Close zippers, fasten hooks and eyes, and secure other fastenings before washing.
- Do not overload the machine.
- Load the laundry loosely, alternating large items with small ones.
- Sort laundry according to the fabric type, colourfastness and degree of soiling. Place delicate items (handkerchiefs, ribbons, socks etc.) woollens and items that are prone to wear in a washing bag.
- Wash new coloured laundry separately the first time to avoid colour bleeding. Do not wash white items with coloured items.
- Immerse non-absorbable items by hand.
- Tough stains such as fruit, wine, grass, rust etc. should be treated before washing with specific stain removal products. Soaking the stain in a pre-soak solution or biological detergent may help.
- Turn clothes that are prone to pilling and have long fibers inside out before placing them in the washing machine.
- Do not place the laundry contaminated with chemicals into the machine directly.
- It is recommended to use low suds washing powder or detergent.

Washing steps

- Press the "Power" button to start the machine. The machine will enter the initial state.
- Press the "Program" button to select the desired program.
- Select the appropriate water level based on the amount of laundry.
- If air drying is needed, press the "Program" button to select the "Air Dry" function. Once the air-dry function is complete, the washing machine will enter the standby state.
- Close the top lid and press the "Start/Pause" button to begin operation.
- When the washing cycle is complete, the buzzer will sound, and the power supply will be automatically shut off.

Imbalance adjustment

During spinning, if the laundry is unevenly distributed in the tub, it may cause excessive vibration. This machine is equipped with an imbalance adjustment function. The vibration detection system monitors the operation, and if the vibration exceeds a certain level, the adjustment system will activate automatically to correct the imbalance.

Automatic power-off

- If "Start/Pause" button is not pressed within 10 minutes after pressing "Power" button, the power supply will automatically shut off.
- After the washing cycle is finished, the power supply will shut off automatically.

Memory backup function

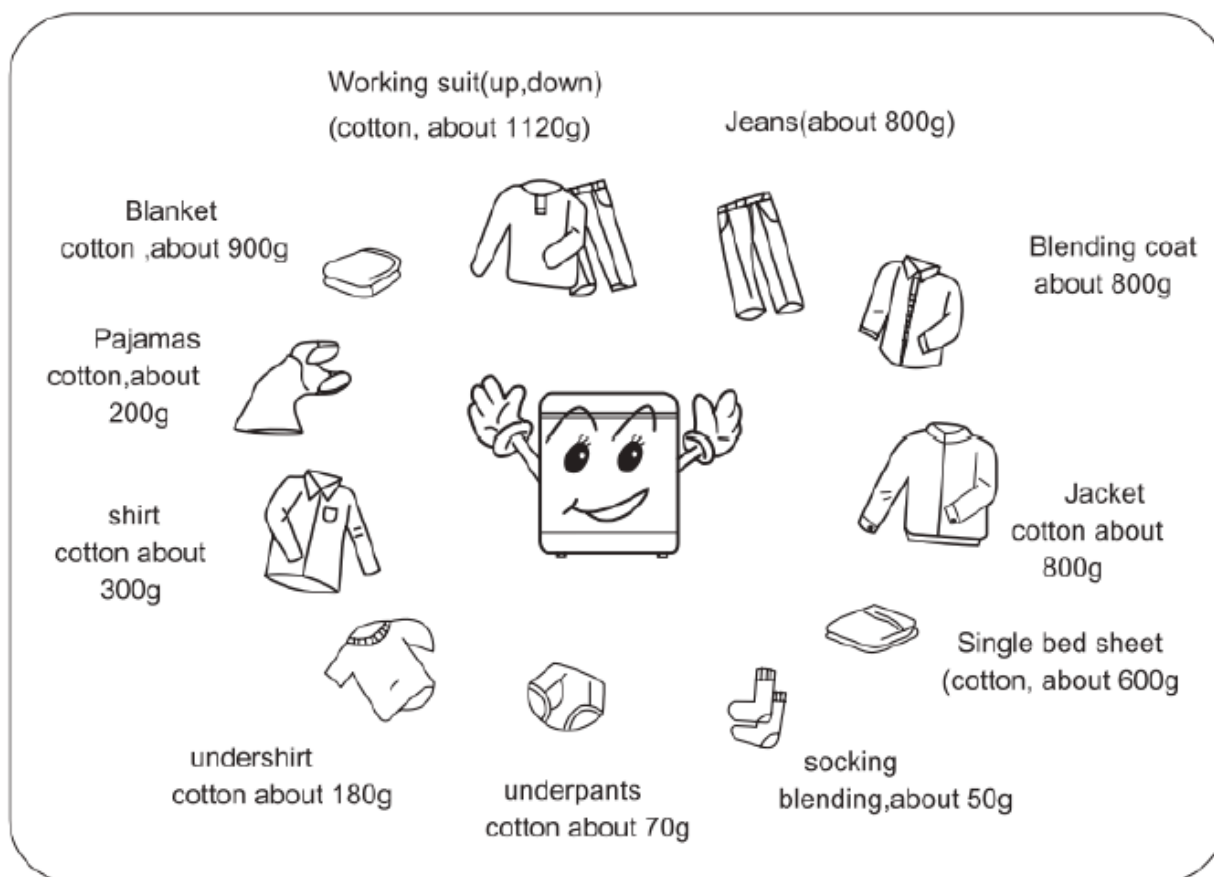
If the power supply is interrupted while the washing machine is in operation, the current program will be saved. Once the power supply is restored, the machine will resume the program from where it was left off.

Operating Instructions

Loading the laundry

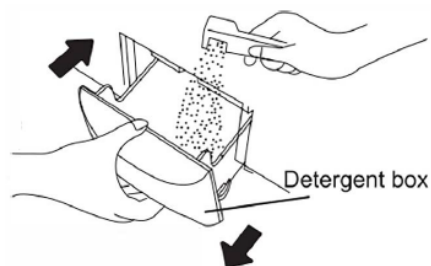
- The washing and spinning capacity of the machine refers to the maximum weight of standard dry laundry. The actual washing load should not exceed the rated capacity.
- The thickness, size, and type of laundry may affect the actual washing capacity. It is recommended to ensure that the laundry can move freely during washing.
- Avoid selecting a high-water level when the laundry load is less than 1.0 kg to prevent water splashing.

Reference weight of the laundry



Use of detergent

- Withdraw the dispenser box.
- Pour laundry powder directly into the dispenser box, as shown in the right illustration.
- Refer to the dosage instructions(above) for the appropriate amount of laundry powder.
- It is recommended to use low suds laundry powder for the best results.



Operating Instructions

How to use laundry powder

- Dissolving in the machine
 1. Set the water level to low.
 2. Add the laundry powder and run the machine for 30 seconds to fully dissolve it.
 3. Add the laundry and select the appropriate water level.
- Instant dissolving of laundry powder
 1. Prepare warm water at 30°C in a container.
 2. Pour in the laundry powder while stirring to ensure it fully dissolves.
- Laundry powder can cause more residue on laundry than liquid detergent, so please use it in the proper amount.
- Poor-quality laundry powder or powder that hasn't been used for a long time may clog the dispenser. Please clean the detergent box regularly.

How to use bleach

- Fill the washing tub with water to the selected level, dilute the bleach in a container, and slowly pour it into the washing tub.
- Do not use bleach on coloured or patterned laundry, as it may cause colour loss.
- Never apply bleach directly to the laundry.
- Refer to the bleach manual for proper usage and dosage.
- Powder bleach should be dissolved before use.
- For the correct amount of concentrated laundry powder, please refer to the laundry powder manual.
- Note: Avoid splashing water and wasting bleach. If the laundry load is small, do not set the water level too high.

Care and Maintenance

⚠ Before performing any cleaning or maintenance, disconnect the appliance from the electricity supply!

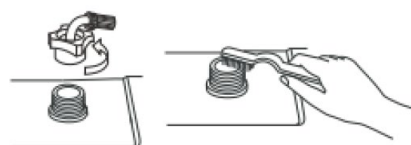
External cleaning

Clean the exterior of the appliance with a soft cloth. Avoid using cleansers or volatile chemicals, as they may damage the plastic parts and surface.

Cleaning the inlet gate

The inlet filter may be blocked by dust. Please follow these steps to clean it:

1. Turn off the water supply and turn on the power supply.
2. Run the washing machine for 5 seconds (to allow water to flow from the inlet hose to the tub), then turn off the power supply.
3. Disconnect the inlet hose, remove and clean the inlet valve and filter net, then reinstall them.

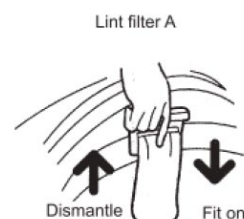


Cleaning the lint filter

It is necessary to use the lint filter during washing. After washing, please clean the lint filter promptly.

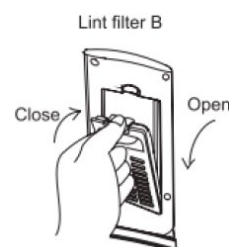
Clean the lint filter (A) following these steps: (see the right figure):

1. Pull out the lint filter (A).
2. Turn the lint filter net inside out and wash it.
3. Reinstall the lint filter net and mount it back in place.



Clean the lint filter (B) following these steps:

1. Pull out the lint filter (B) (see right figure).
2. Open the lint filter (B) and wash it (see right figure).
3. Close the lint filter (B) and reinstall it in the proper position.



- After using the machine, it is recommended to turn off the water taps. (If necessary, remove the inlet hose.)
- Do not leave water in the tub for an extended period. Once the washing cycle is complete, drain the water immediately.
- After finishing use, it is recommended to unplug the machine.
- Neatly organize the electric cable and drain hose.
- Wipe off any water from the surface and inside the tub with a soft cloth and leave the top lid open for a while. This helps prevent mold and stagnant odour from forming inside the appliance.

If there is a possibility of the water in the inner tub freezing, follow these steps:

- In winter, if remaining water freezes and may cause trouble for the washing machine, please remove the water inlet hose and drain the water from both the hose and the inner tub.
- If the water freezes, do not operate the washing machine. Pour 40°C warm water into the tub until the pulsator is submerged. After a few minutes, gently rotate the pulsator by hand, then you may resume operation of the washing machine.

Troubleshooting

Before calling for service

Check the table as below to see if you can resolve the issue by yourself.

Problem	Possible Causes	What To Do
Control panel has no display.	<ul style="list-style-type: none"> Plug is not inserted properly. No power in the socket. Power switch is not turned on. Power supply is cut off. 	<ul style="list-style-type: none"> Ensure the plug is securely inserted. Check the socket or try another one. Turn the power switch on. Check the power supply.
Inlet hose leaks.	<ul style="list-style-type: none"> Inlet hose connector (connecting the tap) is not tightened. Inlet hose or washing machine connector is loose. 	<ul style="list-style-type: none"> Tighten the inlet hose connector. Ensure the washing machine connector is secure.
It does not drain.	<ul style="list-style-type: none"> Drainpipe outlet is higher than 1.2m. Drainpipe is bent or blocked. 	<ul style="list-style-type: none"> Ensure the drainpipe height is less than 1.2m. Straighten or clean the drainpipe.
It does not inlet.	<ul style="list-style-type: none"> No water supply. Tap is not open. Inlet hose is blocked. 	<ul style="list-style-type: none"> Wait for water supply to resume. Open the tap. Clean the inlet filter.
Spin stops and water inlets during spin program.	<ul style="list-style-type: none"> Load is too heavy or too light. Washing machine is unstable. 	<ul style="list-style-type: none"> The machine is adjusting automatically. Balance the load or reposition the machine.
It does not spin after selecting the Spin program.	<ul style="list-style-type: none"> Top lid is not closed properly after draining. 	<ul style="list-style-type: none"> Close the top lid securely to resume spinning.
Spin is intermittent.	<ul style="list-style-type: none"> This is normal. 	<ul style="list-style-type: none"> No action needed, as this is part of the washing cycle.
First time use, some water flows from the drain hose.	<ul style="list-style-type: none"> This is normal during initial use. 	<ul style="list-style-type: none"> No action needed, as this is part of the initial setup.

Alarm error codes

Codes	Meanings	What To Do
E1	After draining for 5 minutes, the water level has not reached the set level.	Open the top lid as instructed earlier. Troubleshoot and resolve the issue, then close the top lid to reset and clear the alarm.
E2	The top lid is open during spinning.	Close the top lid to clear the alarm.
E3	The spin is unbalanced.	Open the top lid as instructed earlier. Troubleshoot and resolve the issue, then close the top lid to reset and clear the alarm.
E4	After 50 minutes of filling, the water level has not reached the set level.	Open the top lid as instructed earlier. Troubleshoot and resolve the issue, then close the top lid to reset and clear the alarm.
E6	The water level exceeds the overflow limit.	Drain the water until it reaches the maximum allowable level.
E7	An abnormality is detected in the memory input or output.	Close the top lid to clear the alarm.
F1	The water level sensor is malfunctioning.	Turn off the power supply and contact customer service.

Important:

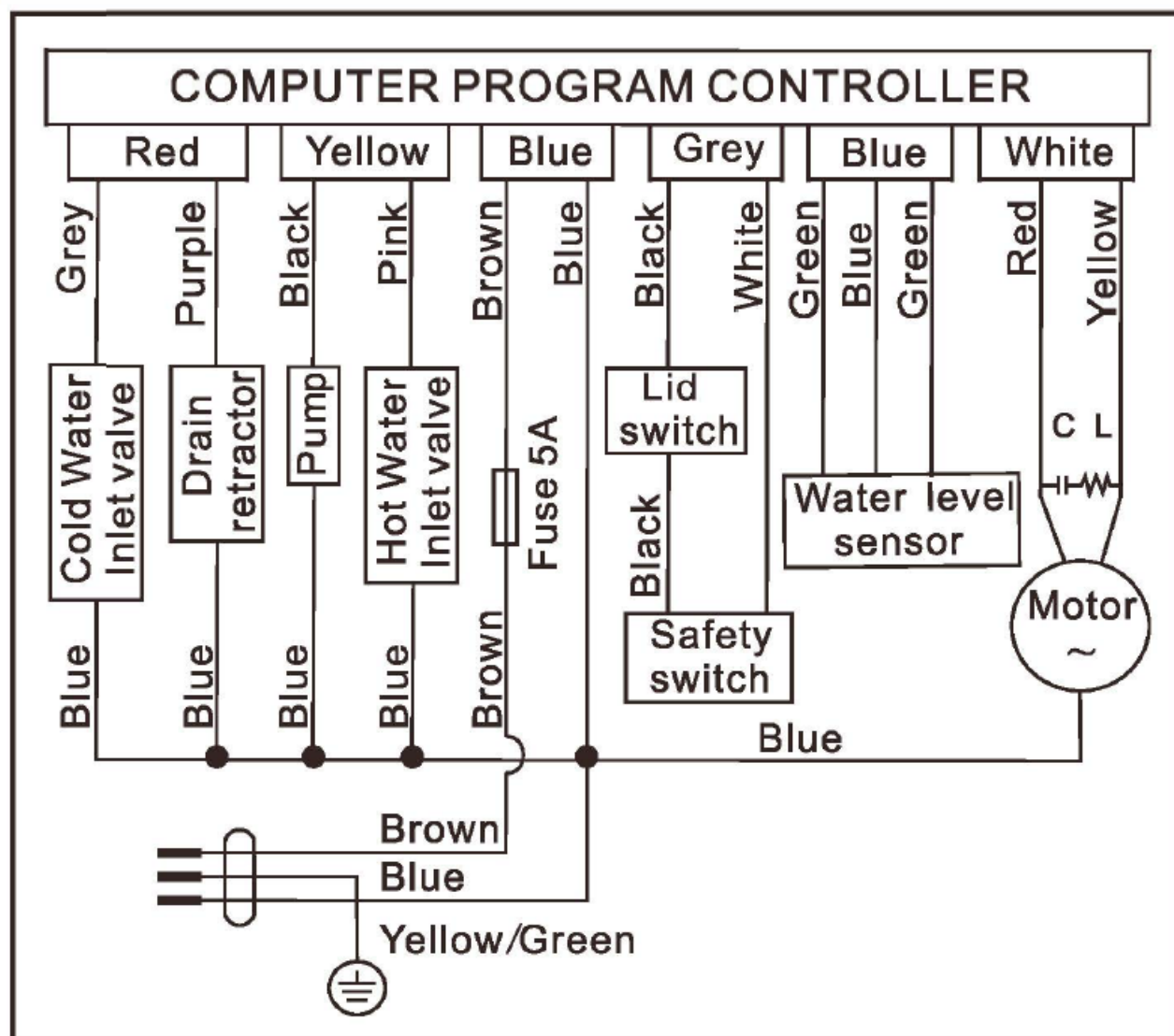
If you request an engineer to address a fault listed in the manual, or to repair a fault caused by incorrect use or installation, a charge will apply, even if the appliance is still under warranty.

Technical Information

Model Number	RHTL65W
Brand	Robinhood
Width(W)	547mm
Depth(D)	563mm
Height(H)	918mm
Load Type	Top load
Rated Capacity of Wash	6.5kg
Rated Capacity of Spin	6.5kg
Energy Efficiency Class	2 stars
Water Efficiency Class	3 stars
Volume of Washing Tub	47L
Inlet Pressure	0.03MPa~0.85MPa
Water Inlet	Hot and cold
Programs	8
Rated Input Power (Wash)	370W
Rated Input Power (Spin)	280W
Rated voltage / Frequency	AC 220-240V/50Hz
Max Spin Speed	700RPM
Net/Gross Weight	29/33kg

Technical Information

Circuit diagram:



Warranty Certificate (New Zealand)

Terms and Conditions

The following conditions apply in respect of the warranty given in this certificate:

1. Monaco Corporation Limited ("Monaco") warrants the following Robinhood products against manufacturing defects and faulty materials, under normal use and subject to the exclusions in this certificate, for a period of:
 - Rangehood, Ovens, Cooktops, Dishwashers, Refrigeration - 24 months from date of original purchase for domestic use.
 - Uniduct - 12 months from date of original purchase for domestic use.
 - Ironing centre - 12 months from date of original purchase for domestic use.
 - Sinks sets- 5 years on stainless steel sink including draining bench from date of original purchase for domestic use, 6 months on all stainless steel accessories, including wire rack, colander and tray from date of original purchase for domestic use.
 - Laundry Tub - 5 years on stainless bowl, 24 months on Tap, Cabinet and other components from the date of original purchase for domestic use.

"Original purchase", when used in this certificate, means purchase by the customer directly from Monaco or one of its approved suppliers.

2. This warranty is limited to the repair or replacement, at our option, within the warranty period of any component part which we at our discretion determine to contain faulty materials or a manufacturing defect in breach of this warranty. This warranty is subject to terms and conditions set out in this certificate.
3. The warranty only applies within New Zealand.
4. The customer must produce the original invoice or other purchase documentation as proof of the original purchase date.

Warranty exclusions

1. The warranty does not apply where, in Monaco's opinion:
 - The defect is caused by misuse, wear and tear, dirt, fire or accidental damage. The product has been repaired or serviced by an unauthorised person.
 - The product was not installed in accordance with our instructions.
 - The product was purchased overseas or was not designed for use in New Zealand. The product was not used, cleaned or cared for in accordance with our instructions.
 - The product was used outdoors.
2. In addition, this warranty does not extend to damage or defects which in our opinion, directly or indirectly arise from or are due to:
 - Exposing the product to acidic or corrosive materials or chemicals such as dyes, solvents, denture cleaner or acetone; Using inappropriate household cleaning products such as abrasive cream or powder cleansers, furniture polish, bleach, mentholated spirits, drain cleaners, sugar soap, metal pads and strongly alkaline or acidic cleaners;
 - Heat damage, including from washing the product at high temperatures;
 - Impact or mishandling the product, including the impact caused by objects scraped along, thrown or dropped on the product surface or excessive weight being placed on the product;
 - Structural or support changes in or affecting the building or the application where the product has been installed;
 - Failure to clean or maintain the product as recommended; or any other causes specified in the product information as being excluded from this warranty.
3. Variations with the colour or gloss within the product or any ageing or fading of colour, shine or gloss level over time are not covered by this warranty. The warranty does not cover visual imperfections or blemishes in the surface and edges of the product that were not brought to your supplier's attention at the time you inspected the product.
4. Costs incurred on installation or removal of a product, or any reinstallation of a product, or any associated costs, are not covered by this warranty.
5. Monaco will not be liable for consequential or indirect loss or damage whatsoever and however arising out of or in connection with the supply, performance or removal of the product, including (but not limited to) loss of profit, loss of revenue, loss of contract, loss of goodwill or increased cost of workings, even if due to the negligence of Monaco or any of its approved suppliers, employees or agents.
6. Charcoal filters and light bulbs are not covered by this warranty
7. This warranty and the statements contained in this certificate or other documents given to you do not exclude, restrict or modify the application of any term implied into this warranty by statute, provided that (to the extent any statutory provision permits Monaco to limit its liability for a breach of an implied condition or warranty) Monaco's liability for such breach is limited to the payment of the cost of replacing the product, repairing the product or acquiring an equivalent product.
8. Subject to clause 5, our obligations under this warranty are limited to those set out in this certificate, and this warranty is expressly instead of all other warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose and notwithstanding any course of dealing between the parties or custom and usage in trade to the contrary.

Terms and conditions are subject to change.