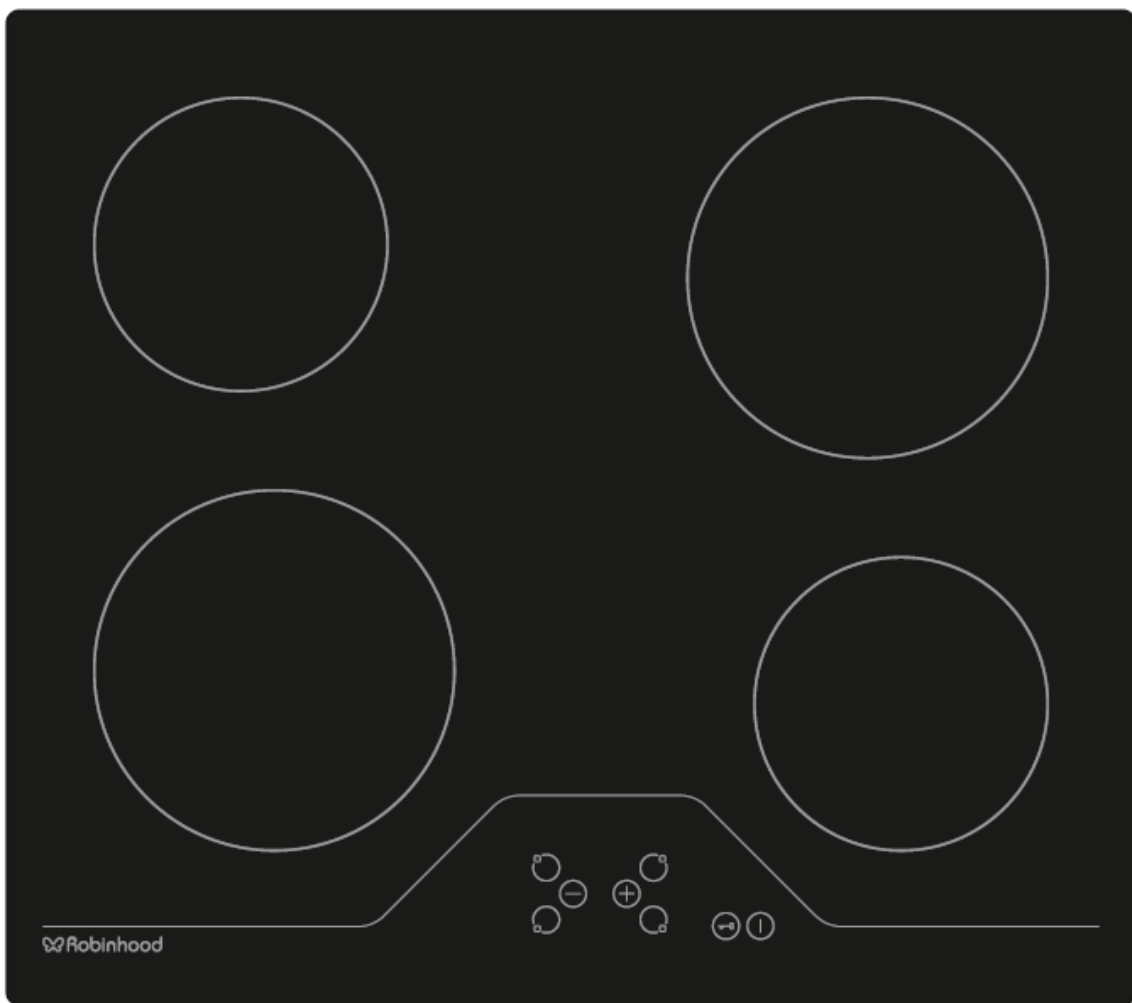


Description: **ROBINHOOD CERAMIC COOKTOP**

Model Number: **RHCERAM60TPROMO**



Model pictured: RHCERAM60TPROMO

Actual unit may vary from picture as above

Contents

Congratulations!

Thank you for choosing one of our appliances. Before you use the appliance, we strongly recommend that you read through the whole user manual which provides important safety instructions and description of the product and the proper use of its functions.

To avoid the ever-present risks involved with using an electrical appliance it is vital that the oven is installed correctly and that you read the safety instructions carefully to avoid misuse and hazards. It is important that you retain these instructions and your proof of purchase along with any other important documents about this product for future reference.

Due to continual product development, Robinhood reserves the right to alter specifications or appearances without notice.

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Disposal Information

- Most of the packing materials are recyclable. Please dispose of these materials through your local recycling depot or by placing them in appropriate collection containers.
- If you wish to discard this product, please contact your local authorities and ask for the correct method of disposal.

Important Safety Instructions

Please comply with these instructions. If you do not, any damage resulting from improper, incorrect or negligent use or improper connection or installation is not covered by the warranty.

- This appliance should be used only for normal domestic use.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience or knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- This appliance must only be used for the purpose of heating or cooking food, any other use, for example heating rooms, working surface or storage surface, is dangerous.
- Additions or modifications to the appliance are not permitted.
- Do not place or store flammable liquids, highly inflammable materials or fusible objects on or near the appliance.
- Small children must be kept away from the appliance.
- The appliance may only be installed and connected by an authorised service personal.
- The electrical safety of this hob is guaranteed only if it is connected to a properly earthed system, which complies with the electrical safety standards.
- Built-in appliances may only be used after they have been built in to suitable built-in units and work surfaces that meet the standards.
- Do not put pressure on the power supply cable while fitting the hob.
- Power supply cable length should not exceed 2m for isolation safety.
- **WARNING:** In the event of faults with the appliance or damage to the glass ceramic (cracks, scratches or splits), the appliance must be switched off and disconnected from the electrical supply to prevent the possibility of an electric shock.
- Repairs to the appliance must only be carried out by authorised service personal.
- Make sure all the packaging has been removed before you use the appliance.
- Cables from electrical appliances must not touch the hot surface of the appliance or hot cookware.
- Do not cut any food on the glass of the vitro-ceramic hob. Glass panels should not be used as working surfaces.
- Be careful when using small household appliances, such as irons, near the elements.
- Do not use the cooking zones with empty cookware or without cookware.
- Make sure all the controls are in the off position when not in use.
- For cleaning, the appliance must be switched off and cooled down.
- For safety reasons, the cleaning of the appliance with steam jet or high- pressure cleaning equipment is not permitted.
- Use only stable flat-based pans.
- Metallic objects such as knives, forks, spoons and lids should not be placed on the hob surface since they can get hot.
- Danger of fire: Do not store items on the cooking surfaces.
- **CAUTION:** The cooking process has to be supervised. A short term cooking process has to be supervised continuously.
- **WARNING:** Unattended cooking on a hob with fat or oil can be dangerous and may result in a fire.
- A means for disconnection must be incorporated in the fixed wiring in accordance with the wiring rules.
- If the supply cord is damaged, it must be replaced by the authorised Omega service center in order to avoid a hazard.
- **WARNING:** If the surface is cracked, switch off the appliance to avoid the possibility of electric shock.

The appliance is not intended to be operated by means of an external timer or separate remote-control system.

Installation

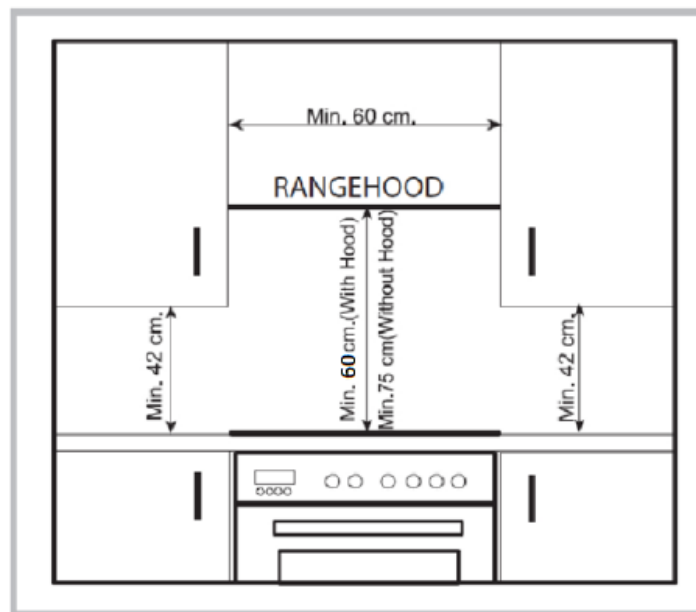


WARNING: This appliance must be installed by an authorised service person or qualified technician, according to the instructions in this guide and in compliance with the current local regulations.

- Incorrect installation may cause harm and damage, for which the manufacturer accepts no responsibility and the warranty will not be valid.
- Prior to installation, ensure that the local distribution conditions (electricity voltage and frequency and/or nature of the gas and gas pressure) and the adjustments of the appliance are compatible. The adjustment conditions for this appliance are stated on the label.
- The laws, ordinances, directives and standards in force in the country of use are to be followed (safety regulations, proper recycling in accordance with the regulations, etc.).

General Instructions

- After removing the packaging material from the appliance and its accessories, ensure that the appliance is not damaged. If you suspect any damage, do not use it and contact an authorised service person or qualified technician immediately.
- Make sure that there are no flammable or combustible materials in the close vicinity, such as curtains, oil, cloth etc. which may catch fire.
- The worktop and furniture surrounding the appliance must be made of materials resistant to temperatures above 100°C.
- If a cooker hood or cupboard is to be installed above the appliance, the safety distance between cooktop and any cupboard/cooker hood should be as shown below.



- The appliance should not be installed directly above a dishwasher, fridge, freezer, washing machine or clothes dryer.
- If the base of the appliance is accessible by hand, a barrier made from a suitable material must be fitted below the base of the appliance, ensuring that there is no access to the base of the appliance.

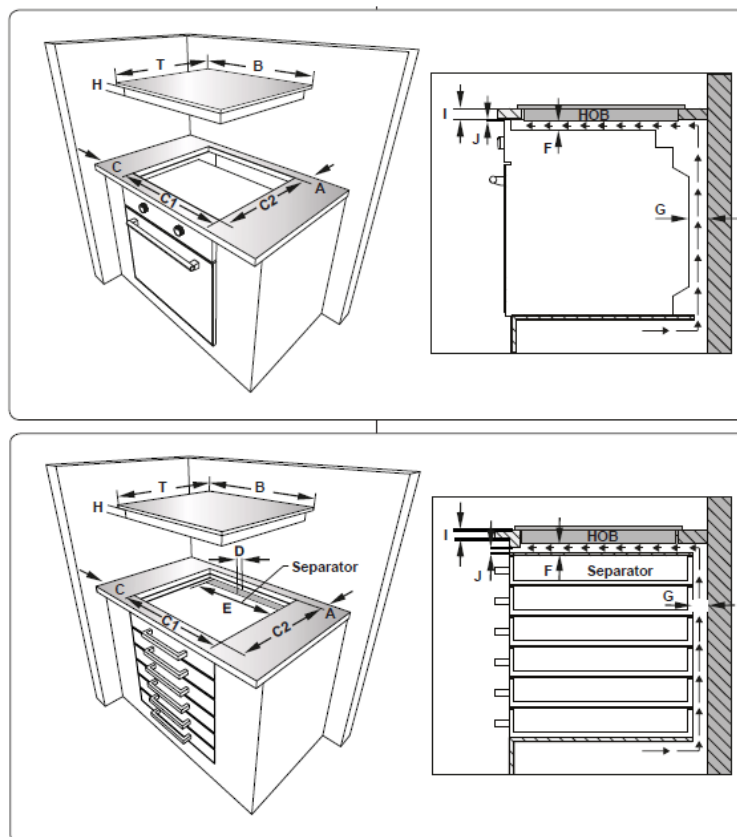
Installation

Installation of the Hob

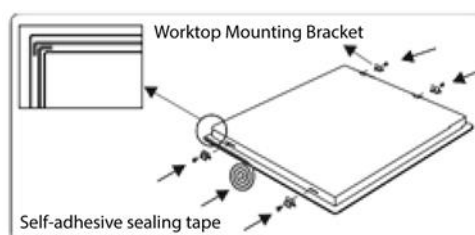
The appliance is supplied with an installation kit including adhesive sealing material, fixing brackets and screws.

- Cut the aperture dimensions as indicated in the figure. Locate the aperture on the worktop so that, after the hob is installed, the following requirements are followed.

B (mm)	590	min. A (mm)	50
T (mm)	520	min. C (mm)	50
H (mm)	41-47.5	min. E (mm)	500
C1 (mm)	560	min. F (mm)	10
C2 (mm)	490	G (mm)	20
D (mm)	50	I (mm)	25
J (mm)	5		



- Apply the supplied one-sided self-adhesive sealing tape all the way around the lower edge of the cooktop. Do not stretch the tape.
- Screw the 4 worktop mounting brackets on to the side walls of the appliance.
- Insert the appliance into the aperture.



Installation

Electrical Connection

LOCAL AUTHORITY REQUIREMENTS



Installation is only permitted by a licensed electrician, and carried out according to instructions provided by the manufacturer. Incorrect installation might cause harm and damage, for which the manufacturer accepts no responsibility.

Before carrying out the connection to the power supply, the voltage rating of the appliance (stamped on the appliance identification plate) must be checked for correspondence to the available mains supply voltage, and the mains electric wiring should be capable of handling the cooktop's power rating (also indicated on the identification plate). If you have any doubts, call in a qualified technician.

NOTE: For connections to the mains power supply, never use adapters, reductions or multiple power points as these may overheat and catch fire. Do not install separate timers.

After having installed the appliance, the switched outlet must always be in an accessible position.

The electrical safety of this appliance can only be guaranteed if the cooktop is correctly and efficiently earthed, always ensure that the earthing is efficient; if you have any doubts call in a licensed electrician to check the system. The manufacturer declines all responsibility for damage resulting from an installation which has not been correctly earthed.

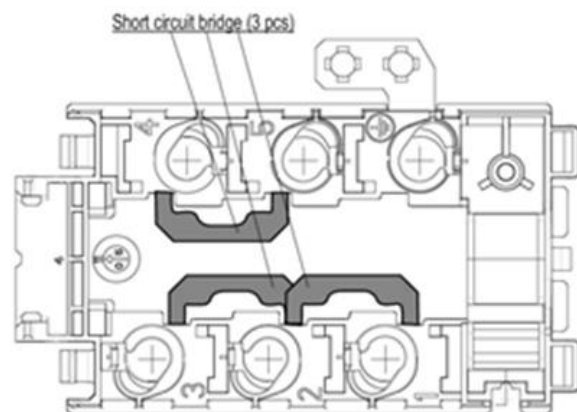
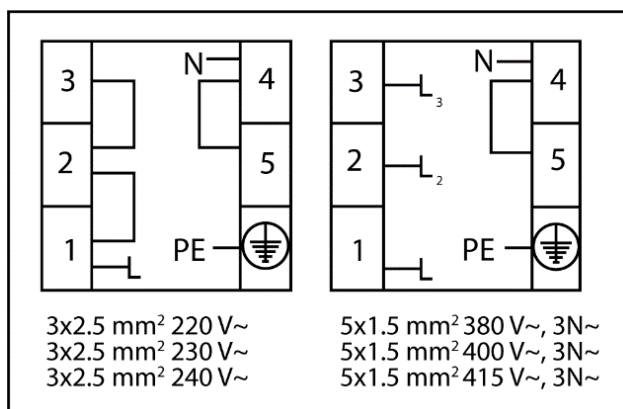
WARNING: If any damage occurs to the power cable during or after installation, it must be replaced immediately by a licensed electrician with a replacement cable from your Service Centre.

The cooktop is to be connected to a single phase 220-240Vac 50Hz supply or 3 phase 380-415Vac 50Hz supply. They are earthed via the cable.

The mains terminal block is located on the underside of the cooktop and the terminals are accessible by removing the terminal block cover by removing the cover screw. Connect the appliance as shown in the diagram to the right.

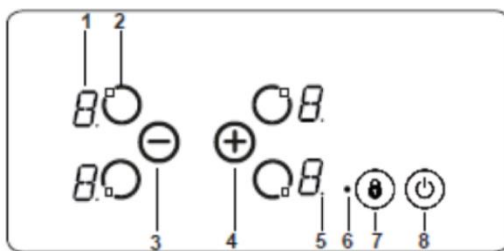
The appliance is designed for fixed connection to the mains. The power supply cord must not touch against any hot surfaces and must be placed so that its temperature does not exceed 75 °C at any point along its length.

IMPORTANT: The appliance must NOT be connected to the mains supply by means of a 10A or 15A plug and socket.



Operation Instructions

The hob is controlled by pressing the appropriate electronic button. Each button pressed is followed by a buzzer sound.



1. Heater display
2. Activate/Deactivate heater
3. Heat setting decrease
4. Heat setting increase
5. Decimal point
6. Key lock indicator
7. Key lock
8. On/Off

Mode Descriptions		
Stand-By-Mode	S-Mode	Mains supply is applied to the hob control and all heater displays are off or a residual heat display is active.
Operating-Mode	B-Mode	At least one heater display shows a heat setting between '0' and '9'.
Lock Mode	VR-Mode	The hob control is locked.

Switching the Appliance On and Off

- If the appliance is in Stand-By mode, it is put in Operating mode by pressing the On/Off button (⏻) for at least 1 second. A buzzer will sound to indicate the successful operation.
- A "0" will appear on all heater displays and all decimal points corresponding to the heaters will flash (1 second on, 1 second off).
- If there is no operation within 10 seconds, all heater displays will switch off.
- If the displays do switch off, the heater will be sent into Stand-By mode.
- If (⏻) is pressed for more than 2 seconds (in Operating mode), the appliance will switch off and will enter S-Mode again. The appliance can be switched off by pressing (⏻) at any time; even if other buttons are pressed simultaneously.
- If there is any residual heat from a heater, this will be indicated in the corresponding heater display.

Selecting a Heater

If a single heater is chosen with the corresponding Activate/Deactivate Heater Button (⏻), the decimal point of the heater display will flash. For the selected heater, you can set the heat level between 1 and 9 by pressing the Heat Setting Buttons (+) or (-).

The buttons must be pressed within 3 seconds of selecting a heater, otherwise the heater selection will be erased and the heat setting decimal point will disappear. If there is no further operation within 10 seconds, the heater reverts back to S-Mode.

The heat setting can always be changed by pressing (+) or (-). The available settings are between 1 and 9.

Each button operation or each display change is accompanied by a buzzer sound.

Operation Instructions

Set Cooking Level with and without Heat Boost


- All heaters are equipped with the heat boost function.
- If the heat boost is required, set the heat from the current level to level 9 by pressing the ⊖ button only. Once level 9 has been reached, press ⊕ to activate the heat boost. The display will flash "A" alternating with the heat setting value "9" to show the heat boost is active.
- If the heat boost is active, the heater will operate with maximum power for a period of time dependent on the heat setting selected before the heat boost was activated.
- Once the heat boost time has ended, only the heat setting will be indicated on the heater display.
- The heat boost can be deactivated by pressing ⊖ until the heat setting "0" is displayed.

Switching Off Individual Heaters

A heater can be switched off in 3 different ways:

- Simultaneous pressing of ⊕ and ⊖ buttons.
- Reduction of the heat setting to '0' by pressing the ⊖ button.
- Use of the timer switch-off function for the corresponding heater.

Simultaneous Operation of ⊕ and ⊖ Buttons

- The corresponding heater must be chosen with the Activate/Deactivate Heater Button , the Decimal Point of the related Heater Display will then flash. To switch off the heater, ⊕ and ⊖ must be pressed simultaneously. A buzzer will sound and "0" will appear in the heat setting display when this is successful.
- If the timer is active for the selected heater, then "0" will appear in the heater and timer displays, and the related Cooking Zone Indicator and the Timer Function will both switch off.
- If there is any residual heat for the heater, this will be indicated by an "H" in the heat setting display.

Reduction of the heat setting to "0" by operating ⊖ button


- The heater can also be switched off by reducing the heat setting to "0". This will cause the associated Decimal Point of the heater, the related Cooking Zone Indicator and the Timer Display to all switch off, also.
- If there is any residual heat for the heater, this will be indicated by an "H" in the heat setting display.


Use of the timer switch-off function for the corresponding heater (if available)


- After counting down to zero, the timer will stop, the corresponding Heater Display will show "0" and the Timer Display will read '00'. The corresponding Cooking Zone Indicator will disappear.
- An assigned Dual/Triple Zone Selection Indicator will also disappear if it is active.
- Additionally, the buzzer will sound when the timer stops. Pressing any button will silence the timer.

Operation Instructions

Key Lock





The key lock function is used to set 'safe mode' on the appliance and can only be used in Operating Mode (B-Mode). The lock function becomes active when the key Lock button  is pressed for at least 2 seconds. This operation is acknowledged by a buzzer and the Key Lock Indicator will flash to indicate the heater is locked.

If the heater is locked, it will only be possible to switch the appliance off by pressing , all other buttons are blocked and it will not be possible to make any adjustments by pressing the buttons. If any other button is pressed in the lock mode, the buzzer will sound and the Key Lock Indicator will flash.

Only the switch-off operation by pressing  is possible. However, if the appliance is switched off, it cannot be restarted again without being unlocked.





Child Lock

The child lock function is used to lock the appliance in a complicated, multi-step process. Child lock (and unlocking) is only available in S-Mode.

First,  must be pressed until the buzzer sounds, then  and  must be pressed simultaneously for at least 0.5 seconds, but no longer than 1 second. Following this, touch  to activate the child lock.

All four heater displays will show "L" as confirmation.

If the minute minder timer is still running, it will proceed until "00" is reached and the timer will beep. After confirmation of timer completion, the appliance will be fully locked. None of the buttons can be used as long as the appliance is locked.

Child lock can be deactivated in the same way that it is activated. After pressing , a beep is heard. Press  and  simultaneously for at least 0.5 seconds, followed by pressing  only. As confirmation for successful unlocking, "L" will no longer be displayed.

Touch Control Safety Functions

The following safety functions are available to avoid unintended operations.

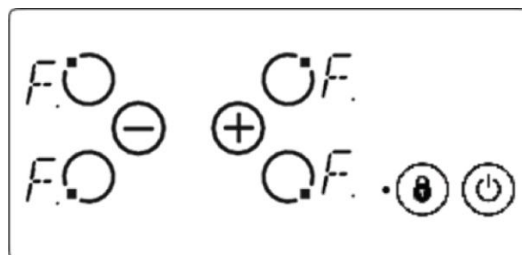
Sensor Safety Cut-Off

Button monitoring is included to prevent the appliance from unwanted button operation. In cases where one or more buttons are pressed for longer than 12 seconds, the buzzer will sound for ten minutes to indicate an incorrect operation. For example, an object may be placed on a button, or there could be a sensor failure and so on.

The safety switch-off will cause the hob to go into S-mode and all heater displays will flash "F".

If there is no incorrect operation present, both the visual and audible signals will disappear.

If residual heat is present, "H" will be displayed on all other heater displays.



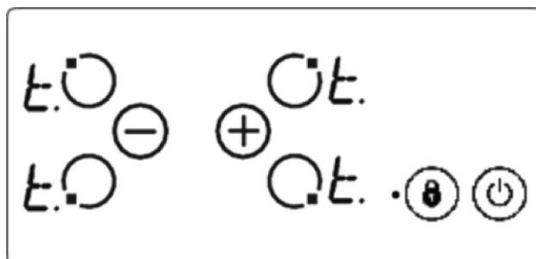
Operation Instructions


Over Temperature Switch-Off

Due to the controls being very close to the heater in the middle of the front of the hob, it can occur that an incorrectly placed pot is not sensed by the sensor safety cut-off therefore heating up the hob to a very high temperature. This makes the glass and the buttons dangerous to touch.

To prevent the hob control unit from damage, the controls constantly monitor the temperature and switch off if overheating occurs.

This will be indicated by the letter "t" in the heater display until the temperature decreases.



Once the temperature has dropped, the "t" in the heater display will disappear and the hob control unit will revert back into S-Mode. This means that the user can reactivate the appliance by pressing .

Operating Time Limitations

The hob control unit has a limitation on the operating time. If the heat setting for a heater has not been changed for a certain time, the heater will switch off automatically. A "0" will be displayed for 10 seconds; however there may be some residual heat present. The limit of the operating time depends on the selected heat setting.

After a heater automatically switches off, as described above, the heater can be used and the maximum operating time for this heat setting is applied.

Residual Heat Functions

After all cooking processes, some heat will be stored in the vitro-ceramic glass called residual heat. The appliance can calculate roughly how hot this glass is. If the calculated temperature is higher than + 60°C, then this will be indicated in the corresponding heater display for as long as the calculated temperature remains above + 60°C, even after the appliance has been switched off.

The residual heat indicator has the lowest priority and is overwritten by every other display value, including during safety switch-off and the displaying of an error code. When voltage is supplied to the hob after a power interruption, the residual heat display indicator will flash. If a heater had a residual heat of greater than + 60°C before the power interruption occurred, the display will flash while the residual heat remains or until the heater is selected for another cooking operation.

Hints and Tips

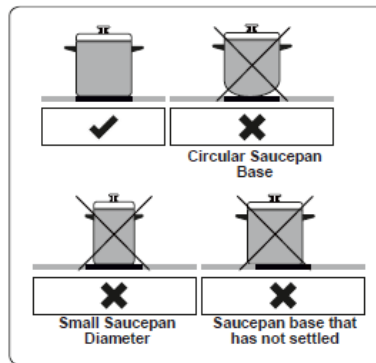


Important: When ceramic heaters are operated in higher heat settings, the heated areas may be seen switching on and off. This is due to a safety device, which prevents the glass from overheating. This is normal at high temperatures, causing no damage to the hob and little delay in cooking times.

Operation Instructions

Warning:

- Never operate the hob without pans on the cooking zone.
- Use only flat saucepans with a sufficiently thick base.
- Make sure the bottom of the pan is dry before placing it on the hob.
- While the cooking zone is in operation, it is important to ensure that the pan is centred correctly above the zone.
- In order to conserve energy, never use a pan with a different diameter to the hotplate being used.



- Do not use saucepans with rough bottoms since these can scratch the glass ceramic surface.
- If possible, always place lids on the pans to avoid heat loss.
- The temperature of accessible parts may become high while the appliance is operating. Keep children and animals well away from the hob during operation and until it has fully cooled after operation.

If you notice a crack on the cooktop, it must be switched off immediately and replaced by authorised service personnel.

Cleaning and Maintenance



WARNING: Switch off the appliance and allow it to cool before cleaning is to be carried out.

- Check whether the cleaning materials are appropriate and recommended by the manufacturer before use on your appliance.
- Use cream cleaners or liquid cleaners which do not contain particles. Do not use caustic (corrosive) creams, abrasive cleaning powders, rough wire wool or hard tools as they may damage the cooker surfaces.
- Do not use cleaners that contain particles, as they may scratch the glass, enameled and/or painted parts of your appliance.
- Should any liquids overflow, clean them immediately to avoid parts becoming damaged.
- Do not use steam cleaners for cleaning any part of the appliance.
- **Cleaning the Ceramic Glass**
- Ceramic glass can hold heavy utensils but may be broken if it is hit with a sharp object.
- **WARNING:** Ceramic Cooktops - if the surface is cracked, to avoid the possibility of an electric shock, switch off the appliance and call for service.
- Use a cream or liquid cleaner to clean the vitro-ceramic glass. Then, rinse and dry them thoroughly with a dry cloth.
- Do not use cleaning materials meant for steel as they may damage the glass.
- If substances with a low melting point are used in the cookware's base or coatings, they can damage the glass- ceramic cooktop. If plastic, tin foil, sugar or sugary foods have fallen on the hot glass-ceramic cooktop, please scrape it off the hot surface as quickly and as safely as possible. If these substances melt, they can damage the glass- ceramic cooktop. When you cook very sugary items like jam, apply a layer of a suitable protective agent beforehand if it is possible.
- Dust on the surface must be cleaned with a wet cloth.
- Any changes in colour to the ceramic glass will not affect the structure or durability of the ceramic and is not due to a change in the material.
- Colour changes to the ceramic glass may be for a number of reasons:
 1. Spilt food has not been cleaned off the surface.
 2. Using incorrect dishes on the hob will erode the surface.
 3. Using the wrong cleaning materials.
- **Cleaning the Stainless Steel Parts (if available)**
- Clean the stainless steel parts of your appliance on a regular basis.
- Wipe the stainless steel parts with a soft cloth soaked in only water. Then, dry them thoroughly with a dry cloth.
- Do not clean the stainless steel parts while they are still hot from cooking.
- Do not leave vinegar, coffee, milk, salt, water, lemon or tomato juice on the stainless steel for a long time.

Troubleshooting

If you still have a problem with your appliance after checking these basic troubleshooting steps, please contact an authorised service person or qualified technician.

Problem	Possible Cause	Solution
Hob control card's display is blacked out. The hob or cooking zones cannot be switched on.	There is no power supply.	Check the household fuse for the appliance. Check whether there is a power cut by trying other electronic appliances.
The hob switches off while it is in use and an 'F' flashes on each display.	The controls are damp or an object is resting on them.	Dry the controls or remove the object.
The hob switches off while it is use.	One of the cooking zones has been on for too long.	Do not use the cooking zone again by switching it back on.
The hob controls are not working and the child lock LED is on.	The child lock is active.	Switch off the child lock.

Warranty Certificate (New Zealand)

Terms and Conditions

The following conditions apply in respect of the warranty given in this certificate:

1. Monaco Corporation Limited ("Monaco") warrants the following Robinhood products against manufacturing defects and faulty materials, under normal use and subject to the exclusions in this certificate, for a period of:
 - Rangehood, Ovens, Cooktops, Dishwashers, Refrigeration - 24 months from date of original purchase for domestic use.
 - Uniduct - 12 months from date of original purchase for domestic use.
 - Ironing centre - 12 months from date of original purchase for domestic use.
 - Sinks sets- 5 years on stainless steel sink including draining bench from date of original purchase for domestic use, 6 months on all stainless steel accessories, including wire rack, colander and tray from date of original purchase for domestic use.
 - Laundry Tub - 5 years on stainless bowl, 24 months on Tap, Cabinet and other components from the date of original purchase for domestic use.

"Original purchase", when used in this certificate, means purchase by the customer directly from Monaco or one of its approved suppliers.

2. This warranty is limited to the repair or replacement, at our option, within the warranty period of any component part which we at our discretion determine to contain faulty materials or a manufacturing defect in breach of this warranty. This warranty is subject to terms and conditions set out in this certificate.
3. The warranty only applies within New Zealand.
4. The customer must produce the original invoice or other purchase documentation as proof of the original purchase date.

Warranty exclusions

1. The warranty does not apply where, in Monaco's opinion:
 - The defect is caused by misuse, wear and tear, dirt, fire or accidental damage. The product has been repaired or serviced by an unauthorised person.
 - The product was not installed in accordance with our instructions.
 - The product was purchased overseas or was not designed for use in New Zealand. The product was not used, cleaned or cared for in accordance with our instructions.
 - The product was used outdoors.
2. In addition, this warranty does not extend to damage or defects which in our opinion, directly or indirectly arise from or are due to:
 - Exposing the product to acidic or corrosive materials or chemicals such as dyes, solvents, denture cleaner or acetone; Using inappropriate household cleaning products such as abrasive cream or powder cleansers, furniture polish, bleach, mentholated spirits, drain cleaners, sugar soap, metal pads and strongly alkaline or acidic cleaners;
 - Heat damage, including from washing the product at high temperatures;
 - Impact or mishandling the product, including the impact caused by objects scraped along, thrown or dropped on the product surface or excessive weight being placed on the product;
 - Structural or support changes in or affecting the building or the application where the product has been installed;
 - Failure to clean or maintain the product as recommended; or any other causes specified in the product information as being excluded from this warranty.
3. Variations with the colour or gloss within the product or any ageing or fading of colour, shine or gloss level over time are not covered by this warranty. The warranty does not cover visual imperfections or blemishes in the surface and edges of the product that were not brought to your supplier's attention at the time you inspected the product.
4. Costs incurred on installation or removal of a product, or any reinstallation of a product, or any associated costs, are not covered by this warranty.
5. Monaco will not be liable for consequential or indirect loss or damage whatsoever and however arising out of or in connection with the supply, performance or removal of the product, including (but not limited to) loss of profit, loss of revenue, loss of contract, loss of goodwill or increased cost of workings, even if due to the negligence of Monaco or any of its approved suppliers, employees or agents.
6. Charcoal filters and light bulbs are not covered by this warranty
7. This warranty and the statements contained in this certificate or other documents given to you do not exclude, restrict or modify the application of any term implied into this warranty by statute, provided that (to the extent any statutory provision permits Monaco to limit its liability for a breach of an implied condition or warranty) Monaco's liability for such breach is limited to the payment of the cost of replacing the product, repairing the product or acquiring an equivalent product.
8. Subject to clause 5, our obligations under this warranty are limited to those set out in this certificate, and this warranty is expressly instead of all other warranties, express or implied, including any implied warranty of merchantability or fitness for a particular purpose and notwithstanding any course of dealing between the parties or custom and usage in trade to the contrary.

Terms and conditions are subject to change.

Warranty Certificate (Australia)

Terms and Conditions

If you are a consumer under the Australian Consumer Law, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

1. Shriro Australia Pty Limited ("Shriro") also warrants the following Robinhood products against manufacturing defects and faulty materials, under normal use and subject to the exclusions in this certificate, for a period of:
 - Rangehood, Ovens, Cooktops, Dishwashers, Refrigeration - 24 months from date of original purchase for domestic use.
 - Uniduct - 12 months from date of original purchase for domestic use.
 - Ironing centre - 12 months from date of original purchase for domestic use.
 - Sinks sets- 5 years on stainless steel sink including draining bench from date of original purchase for domestic use, 6 months on all stainless steel accessories, including wire rack, colander and tray from date of original purchase for domestic use.
 - Laundry Tub - 5 years on stainless bowl, 24 months on Tap, Cabinet and other components from the date of original purchase for domestic use. "Original purchase", when used in this certificate, means purchase by the customer directly from Shriro or one of its approved suppliers.
2. This warranty is limited to the repair or replacement, at our option, within the warranty period of any component part which we at our discretion determine to contain faulty materials or a manufacturing defect in breach of this warranty. This warranty is subject to terms and conditions set out in this certificate.
3. The warranty only applies within Australia.
4. For warranty service outside of capital city metropolitan area or 30 km from nearest authorised service agent you will be liable for reasonable travelling expenses and the cost of transport of the product or parts to and from the service agent
5. To make a claim under this warranty, you must produce the original invoice or other purchase documentation as proof of the original purchase date. You must send your claim to Shriro Australia Pty Limited, 2-34 Davidson Street, Chullora, NSW, 2190, within 7 days of any alleged defect or failure of the product first becoming apparent. You are responsible for the expense of making a claim under this warranty.

This warranty is given by:

Shriro Australia Pty Ltd, ABN: 28 002 386 129
Telephone: 1800 648 556
Facsimile: 1800 628 577
Email: customercare@robinhood.com.au
www.robinhood.com.au
Attention: Customer Services Manager

Warranty exclusions

1. The warranty does not apply where, in Shriro's opinion:
 - The defect is caused by misuse, wear and tear, dirt, fire or accidental damage. The product has been repaired or serviced by an unauthorised person.
 - The product was not installed in accordance with our instructions.
 - The product was purchased overseas or was not designed for use in Australia.
 - The product was not used, cleaned or cared for in accordance with our instructions.
 - The product was used outdoors.
2. All Robinhood Rangehoods are suitable for indoor use only and not suitable over BBQs or charcoal cookers designed for outdoor use.
3. In addition, this warranty does not extend to damage or defects which in our opinion, directly or indirectly arise from or are due to: exposing the product to acidic or corrosive materials or chemicals such as dyes, solvents, denture cleaner or acetone; using inappropriate household cleaning products such as abrasive cream or powder cleansers, furniture polish, bleach, mentholated spirits, drain cleaners, sugar soap, metal pads and strongly alkaline or acidic cleaners; heat damage, including from washing the product at high temperatures; impact or mishandling the product, including the impact caused by objects scraped along, thrown or dropped on the product surface or excessive weight being placed on the product; structural or support changes in or affecting the building or the application where the product has been installed; failure to clean or maintain the product as recommended; or any other causes specified in the product information as being excluded from this warranty.
4. Variations with the colour or gloss within the product or any ageing or fading of colour, shine or gloss level over time are not covered by this warranty. The warranty does not cover visual imperfections or blemishes in the surface and edges of the product that were not brought to your supplier's attention at the time you inspected the product.
5. We will not be responsible under this warranty for, nor pay the costs of, removing the existing product, or reinstalling the new product, or any associated costs or damages.
6. Charcoal filters and light bulbs are not covered by this warranty.

The benefits given by this warranty are in addition to other rights and remedies of consumers under any law in relation to the goods which cannot be excluded.

This warranty certificate is not intended to create a contract between Shriro Australia Pty Limited and the purchaser.

New Zealand
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Australia
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