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Need further assistance?

Please visit our website: www.tukrides.com/support

Or email us: customercare@tukrides.com

For full range of products visit;

www.tukrides.com

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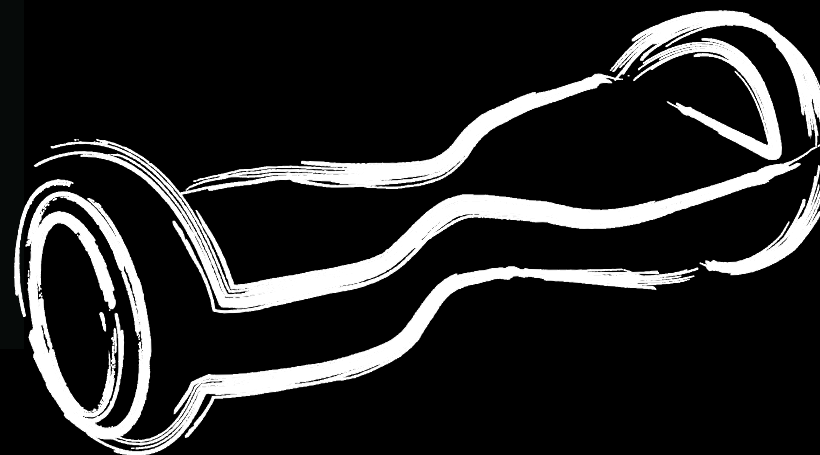


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OPERATION MANUAL

Smart Self Balancing **Electric Scooter**



www.tukrides.com

WARNING

PLEASE READ AND UNDERSTAND THE USER MANUAL THOROUGHLY AND RETAIN THIS MANUAL FOR FUTURE REFERENCE.
FAILURE TO COMPLY WITH SAFETY INSTRUCTIONS AND PRECAUTIONS MAY LEAD TO BODILY HARM, PROPERTY DAMAGE, PERMANENT INJURY OR DEATH.

THE TUK HOVERBOARDS ARE NOT DESIGNED FOR USE ON AND AROUND PUBLIC ROADS. PLEASE CONSULT YOUR LOCAL AND STATE ROAD TRAFFIC AUTHORITIES FOR MORE INFORMATION.

GET NOTICED WITH YOUR TUK HOVERBOARD

Congratulations on your new Tuk Hoverboard! The Tuk Auto Balanced Hoverboard is an innovative personal transportation device, charged and ready to ride. Before your first ride, check for any damage or any abnormalities. If found any please contact Tukrides customer support team by, email: customercare@tukrides.com

SAFETY PRECAUTIONS

- Please inspect and make sure your Tuk Hoverboard is functioning properly prior to each use.
- Only charge your Tuk Hoverboard with provided charger and cable. Failure to do so may result in product failure and will void your manufacturer warranty.
- Always wear appropriate safety and protective gear such as a helmet, flat closed toe shoes, elbow pads and knee pads when riding.
- Do not ride your Tuk Hoverboard if you are less than 20kg and exceed 100kg.
- Make sure your Tuk Hoverboard is placed on smooth level surface before turning on. If not it will indicate errors.
- Do not step on your Tuk Hoverboard if any error indicators are present.
- Do not disassemble, modify, repair or replace the Tuk Hoverboard or any components of the unit as it will void manufacturer warranty.
- The Tuk Hoverboard cannot be ridden by more than one person and not suitable for children, the elderly and pregnant women.
- Do not ride after drinking or using drugs.
- Do not climb or descend steep hills with your Tuk Hoverboard.
- Do not ride your Tuk Hoverboard in dark, rain, snow, ice, slippery or in extreme heat weather.
- Do not carry anything when you are riding the Tuk Hoverboard.
- Please maintain safe distance with other riders, objects and pedestrians.
- Do not continuously spin in place for prolonged time as it may cause dizziness and you may fall.
- Do not step forward or jump off your Tuk Hoverboard.
- Do not ride around flammable gas, steam, liquid or dust that could cause fire.
- Do not operate the device if it has been exposed to water, moisture or any other liquids to prevent against electric shock, explosion and / or injury to yourself and damage to the device.
- Keep the device away from heat sources, direct sunlight, humidity, and prolonged exposure to water.
- This product is not a toy. Keep out of reach of children.

PRODUCT SPECIFICATIONS

MODEL NAME/ NUMBERS	HR-HOVBRD-S-XX (XX indicates different color code)
MOTOR TYPE	6.5" BRUSHLESS MOTOR WITH LED
MOTOR	500W DUAL HUB
MAX SPEED	UP TO 12 KM/H
MAX DISTANCE RANGE	UP TO 10 KM
BATTERY TYPE	36V, 2 Ah, LITHIUM-IRON
CHARGER	110V – 240V
CHARGER TIME	UP TO 4 HOURS
BATTERY INDICATOR	YES
PRODUCT WEIGHT	9KG
WEIGHT LIMIT	20KG-100KG
MAX CLIMBING ANGLE	15°
BLUETOOTH RANGE	10METRES
WHEEL SIZE	6.5' WHEELS

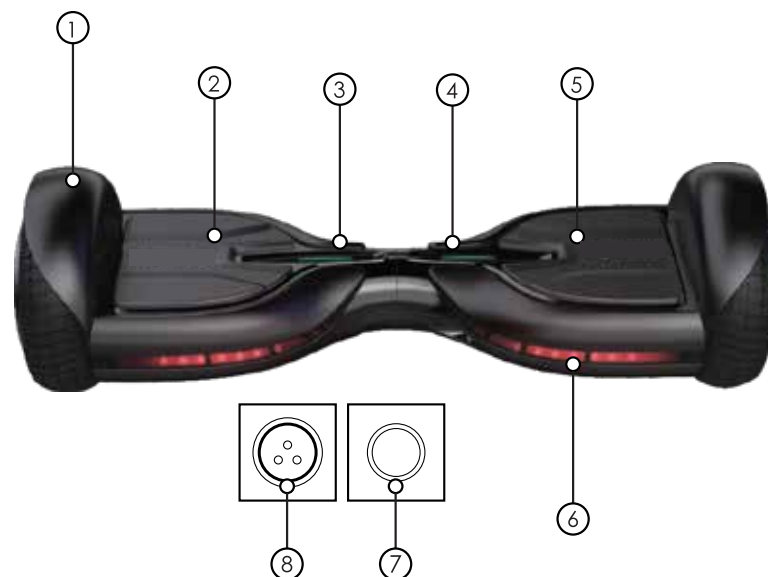
PRODUCT FEATURES

- Test Standards - UL2272
- Charger Standards - AS/NZS 61558
- SAA approval
- Battery Standards - UL & IEC 62133
- Bluetooth speaker (optional)
- Advanced Auto Balancing Technology
- Water-resistant
- Flame-resistant
- Anti-slip grip pads
- Automatically shuts off when fully charged

WHAT'S INCLUDED IN THE PACKAGE

1. Tuk Hoverboard
2. Charger
3. User manual
4. Carry bag

PRODUCT DIAGRAM



Features/Parts

1. Fender
2. Left foot Mat
3. Power/Battery Indicator
4. Status LED Indicator
5. Right Foot Mat
6. LED Light
7. Power Button (Located in rear)
8. Charge Port (Located in rear)

BATTERY INDICATOR

Green LED - The device is fully charged

Flash Green LED - The battery power is under 20%

Flashing Red LED with beeping sound - The device need to be charged

LED light turns red - must stop riding

STATUS INDICATOR

Green LED - The device is ready to ride

Red LED - The device has encountered an error

WORKING PRINCIPLES OF YOUR TUK HOVERBOARD:

The Tuk Hoverboard uses the intelligent Active Balanced Technology and gyroscopic sensors to sense and control balance depending on a center of gravity. The device also uses a control system to drive the motors that are located within the wheels. The device has a built-in inertia dynamic stabilization system that can help assist with balance, when moving forward and backwards. When you turn, you must slow down and shift your weight in order to overcome the centrifugal force to improved stability.

BLUETOOTH SPEAKER (Optional)

Your Tuk Hoverboard may be fitted with a Bluetooth speaker. You will need to connect it to a mobile device.

To connect to your Bluetooth speaker:

01. Turn on the Tuk Hoverboard and it will become discoverable on your device
02. Allow connection

RECALIBRATING

If the status indicator LED remains **red**, the Tuk Hoverboard needs to be recalibrated. Please follow below mentioned steps carefully.

1. Place your device on a flat level surface with foot paddles facing up and level.
2. Press and hold the power button until lights flash and then, let go the power button.
3. Recalibration will take place for about 10 seconds.
4. Turn off the device and restart. Your Tuk Hoverboard should be recalibrated now.

CHARGING YOUR TUK HOVERBOARD

1. Always use a clean, dry and steady surface for charging and ensure the charging port is free from dirt and debris.
2. Be sure to use provided charger for charging. Using a non-provided charger will void your manufacturer warranty and may cause extensive product damage.
3. Plug the end of power code into Tuk Hoverboard and the other end into a grounded AC outlet. The indicator light on the charger should illuminate RED indicating the Tuk Hoverboard is now charging.
4. The charger may take up to 4 hours to complete its charge. The RED light on the charger will turn GREEN once it is fully charged. Please disconnect the charger.
5. Recharge the Tuk Hoverboard after each use.
6. Do not charge if the ambient temperature of your storage is below 0°C or above 50°C.

HOW TO USE YOUR TUK HOVERBOARD

Getting on and off:

Step 1 - Place your Tuk Hoverboard in a spacious place and ensure there are no any obstacles nearby.

Step 2 - Put on your safety gears and stand behind the Tuk Hoverboard.

Step 3 - Turn on the Tuk Hoverboard and let it balance itself. (If the device indicates a RED LED, turn off the device and check for fault)

Step 4 - Place one foot on the corresponding foot pad while keeping all your weight on the back foot still on the ground (As describes in the diagram below).



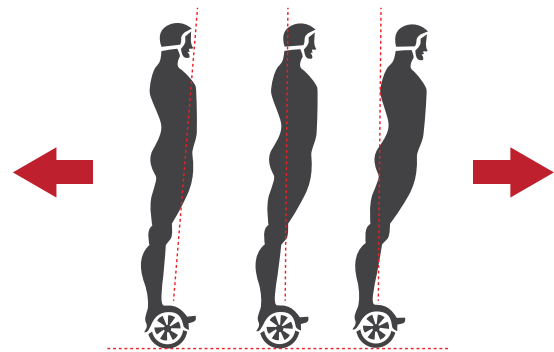
Step 5 - When you are ready, shift your weight to the foot already placed on the device, step on quickly and confidently. When standing on the Tuk Hoverboard, keep your feet shoulder-width apart. Do not stand on the center. Keep a relaxed upright posture with your knees slightly bent.

Step 6 - Always step backward with steady foot when dismounting the Tuk Hoverboard.

We highly recommend riders to take some time and practice.

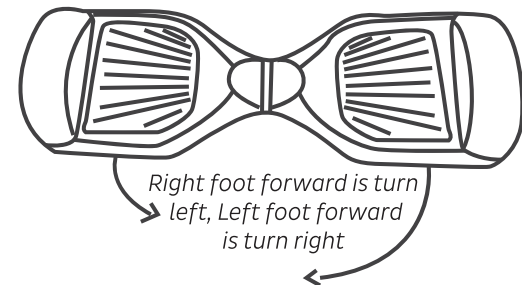
Moving forward/backward and stopping

- Move forwards - Tilt your toes to the ground or lean forward slightly to start moving forward.
- Move backward - lean your heels to the ground or lean backwards slightly to start moving backwards.
- Stop moving - flatten your feet or maintain straight body position to stop moving.



Turning left and right

- Turn right - Tilt left foot towards the ground slightly.
- Turn left - Tilt right foot towards the ground slightly.
- Stop turning - Return your feet an even position and maintain straight position.



STORAGE

If you plan to store Tuk Hoverboard for extended period of time be sure,

- fully charged the battery before storing
- keep recharging at least every two months
- if the ambient temperature of your storage is below 0°C or above 50°C do not charge
- keep it covered from dust entering

FAQ

1) My Tuk Hoverboard is beeping. Why?

- *The device has low battery – please charge*
- *The motors are overheating – let the device cool down*
- *Speed alarm – when the device is travelling over 10km/h it activates speed alarm*

You fell off the Hoverboard – please turn off and turn on again

2) Can I modify my Tuk Hoverboard?

No. Any attempt of disassembly or modification will void our manufacturer warranty.

3) The battery indicator is on. Why?

Please check the device has been charged according to instructions

4) Is my Tuk Hoverboard waterproof?

Tuk Scooters are rated IP54 which means it is protected from water spray from any direction. But it is strongly recommended that not to ride through water puddles and on icy or slippery surface.

WARRANTY

Our goods come with guarantees that cannot be excluded under Australian Consumer Law. You are entitled to a replacement or refund for major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be acceptable quality and the failure does not amount to major failure. Our product is guaranteed to be free from defects in workmanship and parts per period of 03 months from the date of purchase.

Proof of purchase

This warranty is valid for the original purchase and is not transferable. Please keep your invoice as the best proof of purchase.

Exceptions

This warranty does not cover normal wear and tear, or any damage, failure or loss cause by improper use, modified or tempered with, negligence, accident, sold or transferred to a third party, repaired or altered by anyone other than Hoverroo Holdings Pty Ltd.

How to make a warranty claim,

1. *Contact Tukrides.com customer support via the contact information shown below. Customer support may issue you with a case number.*
2. *Send the defective product to Tukrides.com along with proof of purchase and case number. It is your responsibility to send the faulty product safely to us.*
3. *On receipt of the faulty product, Tukrides.com will assess the claim and notify you of the claim's outcome.*
4. *Any expense associated with making a claim Tukrides.com warranties are to be borne by you.*

