



Got questions?

Call us: 814-234-2153

Email us: info@lions-pride.com

Stop by: 112 E. College Ave., State College, PA 16801

Return/Exchange Form

Step 1 – Order Details:

Fill out the contact/shipping information so we can locate your order and contact you with any questions.

Contact/Purchaser Information:

Name _____

Address _____

City _____

State _____ Zip _____

Email _____

Phone () _____

Shipping To: (if different from contact information)

Name _____

Address _____

City _____

State _____ Zip _____

Email _____

Phone () _____

Invoice/Receipt #: _____

Step 2 – Check the corresponding box:

How would you like us to handle your return or exchange?

- Exchange merchandise (Step 3)
- Return and refund merchandise (Skip to step 4)
- Refund to a Gift Card
(a plastic card will be mailed to you unless otherwise specified)

Items Must Be Returned in their Original Conditions

1. If your item is missing tags/packaging or is damaged, please call our store to speak with a manager about your return process.
2. If you were sent an incorrect item—different than what is listed on your invoice—please call our store so we can remedy the situation.
3. If you have any questions, visit our return and exchange info page at: www.lions-pride.com/shipping-returns

Step 3 – Items you'd like to receive in exchange:

Fill out this section if you would like to exchange your items for a different style or size.

Size	Color	Style #	Description	Price

Additional Notes:

Step 4 Method of Payment

Credit card number required for all refunds of items purchased in our store or over the phone. Not required for even exchanges, or any orders placed on our website.

- Return funds to the original payment used online.
- Call me to use a **different** payment method than the one which was used to place the original order: () _____

Product returns are welcomed in store or by mail for items in their original condition within 60 days of purchase for a full refund, or within 180 days of purchase for store credit or size exchange. We will mail the new item(s) to you upon receipt of your returned item(s). Items selected for exchange are subject to availability. If an item is not currently in stock you will be notified by email or phone with a suggested substitute, or an anticipated back-order date. **We do not refund return shipping costs, however there is no additional shipping charge for exchanged items.** All returns must be in their original condition with tags attached, and accompanied by a receipt or order number.

Step 5 – Send it!

Simply mail the merchandise along with the filled out return/exchange form to Lions Pride (Suite 1), 112 East College Avenue, State College, PA 16801.