

# STINE GOYA

## RETURN FORM

Thank you for your order on our webshop!  
We hope you'll be happy with the item(s) you just received.

If it turns out that your purchase wasn't right for you, we offer you 14 days of return from the day you received your order.

NAME \_\_\_\_\_

E-MAIL \_\_\_\_\_

ORDER NO. \_\_\_\_\_

You can use either the #-number from your order confirmation or the I-number from your invoice

RETURN CODE	QUANTITY	STYLE NO, NAME & COLOUR	SIZE	RETURN	EXCHANGE TO SIZE
_____	_____	_____	_____	<input type="checkbox"/>	_____
_____	_____	_____	_____	<input type="checkbox"/>	_____
_____	_____	_____	_____	<input type="checkbox"/>	_____
_____	_____	_____	_____	<input type="checkbox"/>	_____
_____	_____	_____	_____	<input type="checkbox"/>	_____

### RETURN CODES

Please help us improve by stating your reason for returning the item(s):

- |                           |                             |
|---------------------------|-----------------------------|
| 1 TOO SMALL               | 6 STYLE NOT AS ONLINE IMAGE |
| 2 TOO BIG                 | 7 DELAY IN DELIVERY,        |
| 3 QUALITY NOT AS EXPECTED | CHANGED MIND OR OTHER       |
| 4 FIT NOT AS EXPECTED     | 8 WRONG ITEM DELIVERED      |
| 5 ORDERED MULTIPLE SIZES  | 9 FAULTY ITEM               |

If you by mistake received a wrong or faulty item, please contact us at [webshop@stinegoya.com](mailto:webshop@stinegoya.com) and include your order no., a description of the issue and images if relevant in order for us to help you the best way possible.

### HOW TO RETURN & EXCHANGE ITEMS

Please fill out this return form and place it inside your return package. You can easily reuse the STINE GOYA bag your purchase was sent in. Make sure the item(s) is unused with price tag(s) and in original packaging.

Please return your package to:

STINE GOYA A/S  
c/o Teamwork Handling Ltd  
Allerthorpe Business Park  
Pocklington  
YO42 1NS  
United Kingdom

Note that returns are at your own expense and that the package must be sent directly to the address above, as we are not able to pick it up at a parcel shop. Once we have received and accepted the returned item(s), you will receive a refund within 10 working days. The refund will be transferred back to the credit card used for purchase. The responsibility of the item(s) is yours until the package has been delivered on the listed address. For your safety, please keep your postage receipt until you have received your refund.