



My Babiie MB30 – Safety Notice 2nd June 2023

We have identified there have been a small number of MB30 pushchairs that have been sold with an incorrect part. This part is a small R clip that is used to fix the rear wheel to the axle.

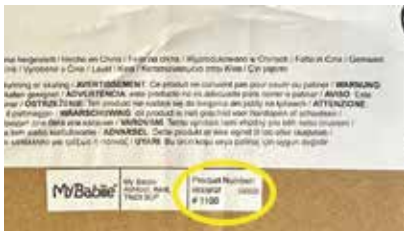
Unfortunately, a small batch of stock has been sent out with the wrong size R clip. This means that in certain circumstances, one of the rear wheels can detach in use.

This only affects MB30 Blue Stripe product sold in between 13th June 2023 - 20th July 2023 with a batch date of PO1121 All other products remain unaffected

We ask you to check the batch/PO code found on your box or on the rear of the chassis. If your product is one of those affected, please get in touch and we'll post you replacement clips straight away.

How to find your batch code

This is located on the outer box at the top or on the rear of the chassis as shown below.



We take the quality and safety of our products extremely seriously and would like to apologise to our customers affected for any inconvenience this may cause.

What do I need to do?

If your My Babiie MB30 is one of the pushchairs identified above with one of the three batch numbers / PO numbers listed, please stop using it until you get your replacement clips which can be obtained by contacting us at info@mybabiie.com



Images show the incorrect R clip fitted and what the correct version looks like. Upon receipt of the R clips, you will receive information on how to remove / fit the R clips. Once the old R clips have been removed, they can be disposed of.

Alternatively, please return your affected MB30 to your place of purchase for a full refund. Your statutory rights are not affected.

Any questions?

Please email us at info@mybabiie.com or you can contact us via our website at www.mybabiie.com.

