

# RETOUR FORM

## Your personal info:

Full name: .....

Order number: .....

Email: .....

## This order was sent by "Place Here Agency"

Helping your favorite artists all over the world building their brands and merchandise.

Because of our sustainability policy we want to avoid as many retours as possible and don't offer free returning. Thank you for understanding and helping us reduce CO2 emissions.

If you do wish to return your order, use the address below.

Zilverenberg 21  
5234GL - 's-Hertogenbosch  
Place Here B.V.

Don't forget to include this form within the bag.

Item name

Reason

Refund/exchange

New size

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## Reasons for return:

- (1) looks different to picture.
- (2) item is too big.
- (3) item is too small.
- (4) parcel arrived damaged.

## Reasons for return:

- (5) arrived too late.
- (6) does not suit me.
- (7) poor quality.
- (8) incorrect garment sent.

## Refund/Exchange:

- (1) new size (please add size)
- (2) money refund

We do not cover refunds for: "Ordinary wear and tear", "Damage caused by improper use or accidents", "If product care instructions are not followed", "Discontinued items".

We cannot accept returns or exchange if: "The product has been washed", "The product has a distinct smell", "The product is returned with animal or human hair", "The product is without its original packaging", "Socks or underwear cannot be returned for an exchange or refund".