

User manual

for your robotic vacuum cleaner



romy | L6



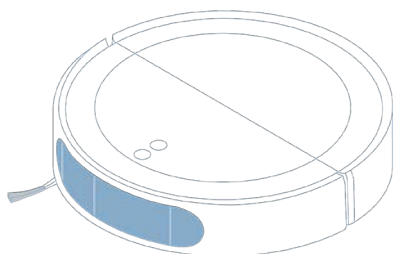
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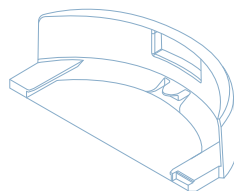


1. What's inside

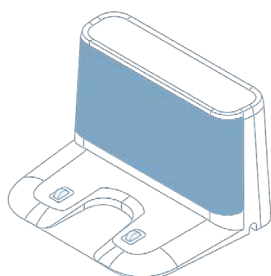




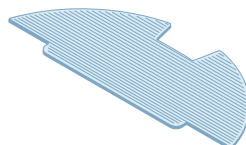
Robot



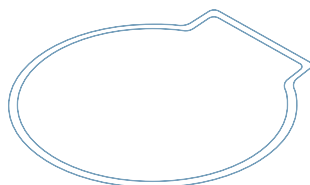
Water tank



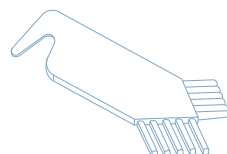
**Docking station
with charging cable**



2 Mop cloths

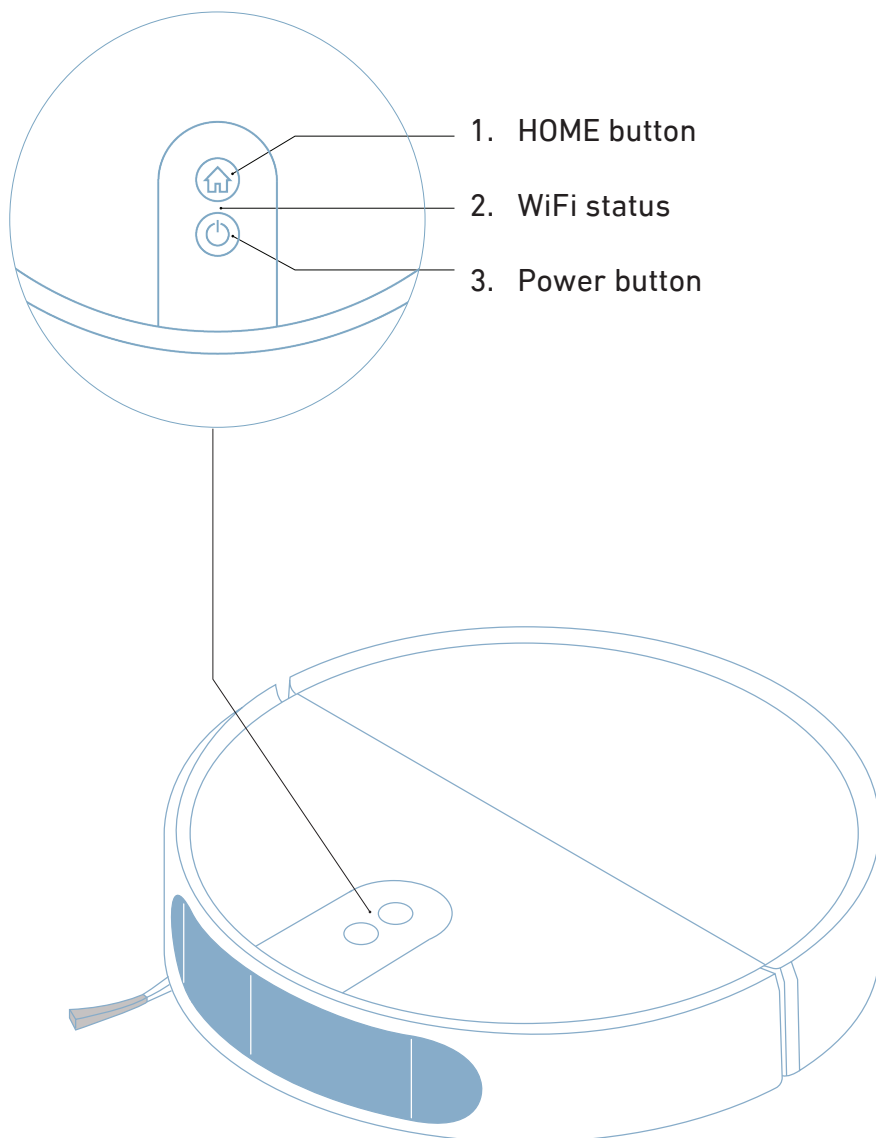


Water shell



Cleaning tool

2. Get to know your Romy





Power button

Press briefly to power on, start, pause or resume cleaning.
Press for 3 seconds to power off the robot.



WiFi status

White: connected.
White blinking (fast): in pairing mode.
White blinking (slow): connecting.
Red blinking: connection failed or lost.



Home button

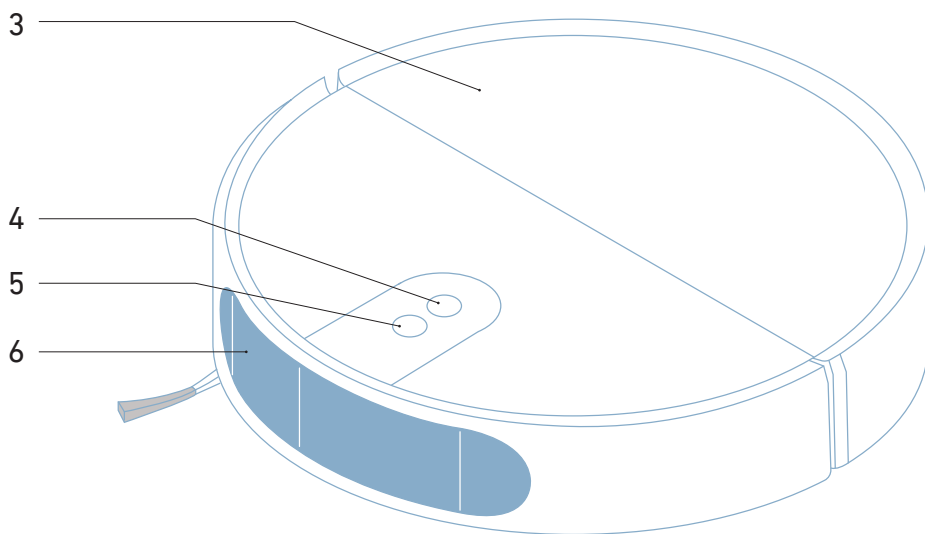
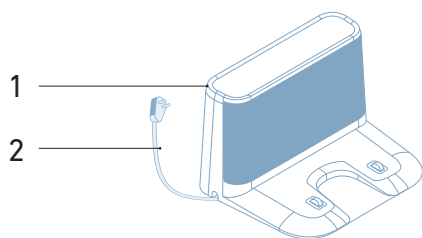
Press briefly to dock and start charging.
Press for 10 seconds to factory reset.

Note:

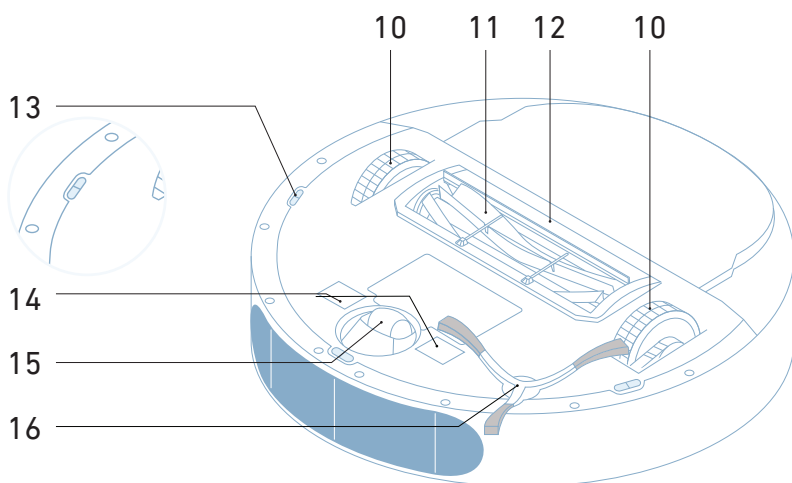
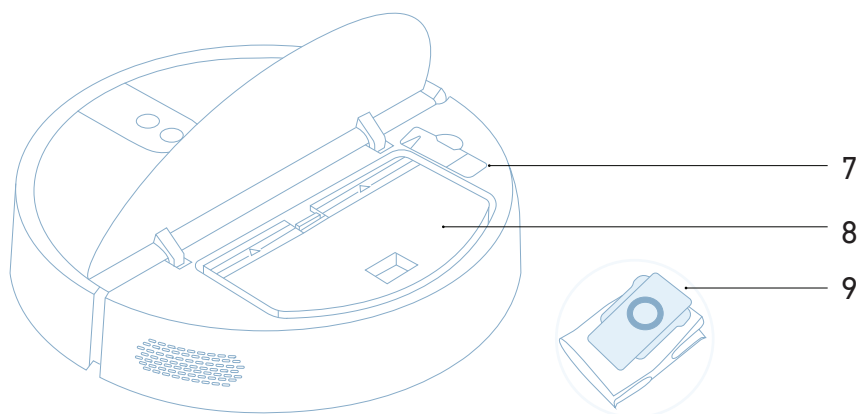
- After a factory reset, you will need to set up your robot again via the app.
- All saved maps, cleaning schedules and the WiFi connection will be lost.



3. Product overview



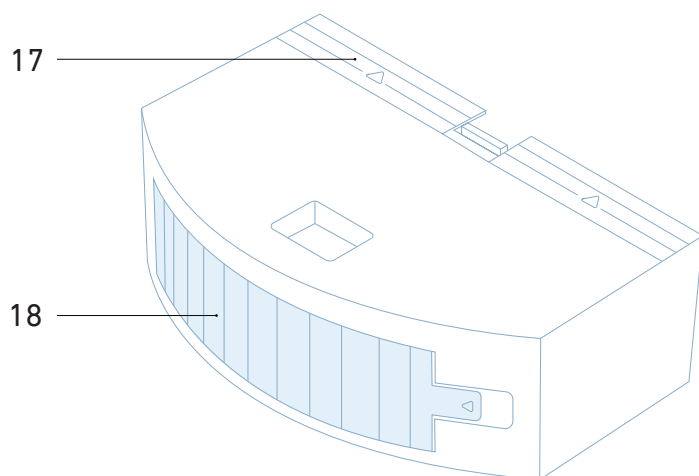
1. Docking Station
2. Docking station cable
3. Vacuum cleaner lid
4. HOME button
5. POWER button
6. Sensor cover



- 7. Cleaning tool
- 8. Dust bin with filter
- 9. Dust bag (optional)
- 10. Main wheel
- 11. Main brush

- 12. Main brush cover
- 13. Drop sensors
- 14. Charging contacts
- 15. Front wheel
- 16. Side brush, right

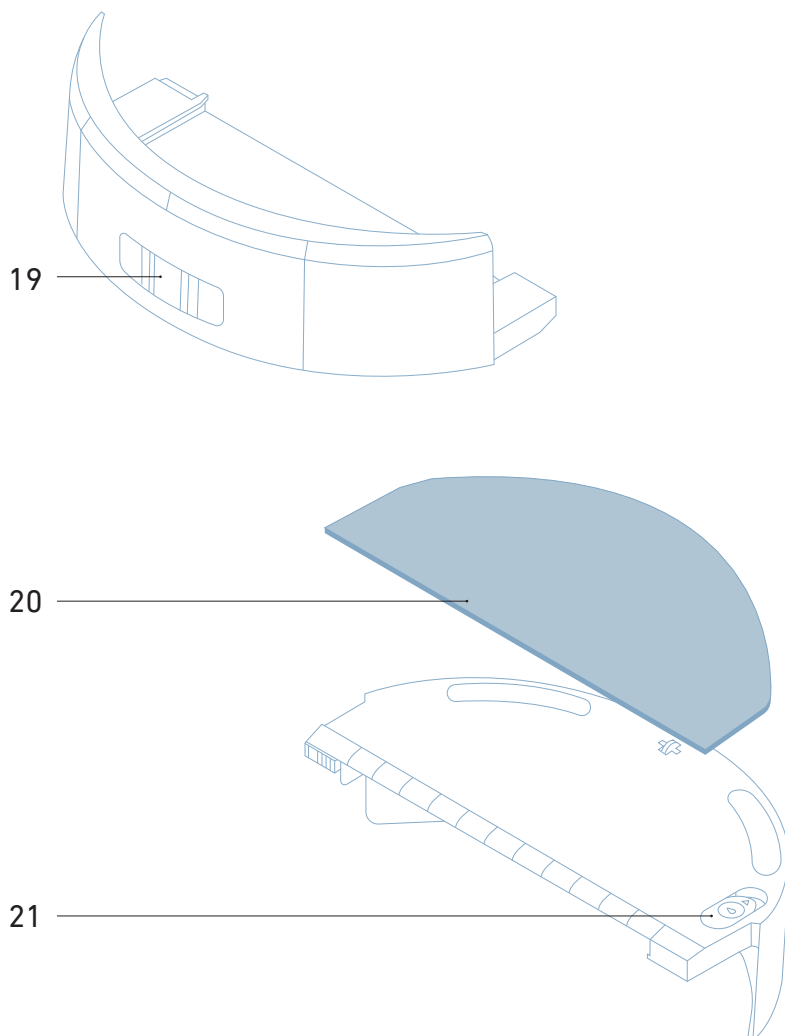
Dust bin



17. Dust bin opening

18. Dust filter

Water tank

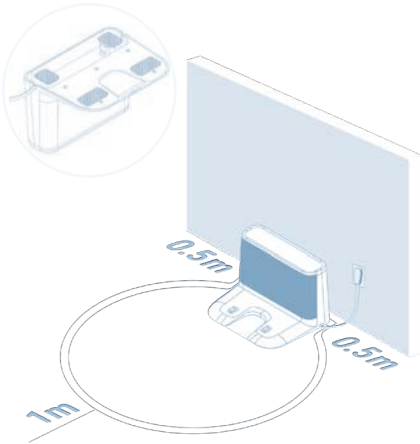


19. Water tank release mechanism

20. Mop cloth

21. Water inlet

4. First steps

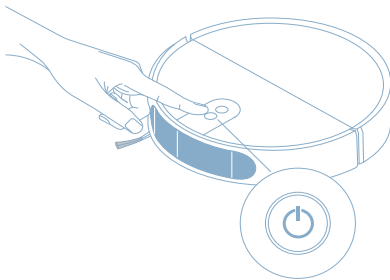


1. Set up the docking station

Place the docking station against the wall on a hard floor in a place with good Wi-Fi coverage. Use the cable to plug it in.

Note:

- Make sure there are no obstacles within 0.5 meters to either side and 1 meter to the front.
- Try to avoid letting the docking station cable tray on the floor.
- Rotate the docking station to plug the cable.

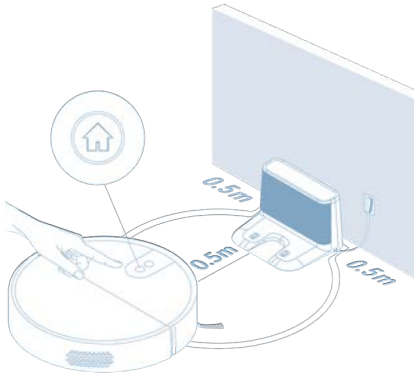


2. Turn on the robot

Press the power switch to turn on the robot. Wait until the robot is ready. This may take up to 30 seconds.

Note:

- If the robot doesn't turn on, the battery might be low. Place the robot on the docking station and try again.



3. Charge the robot

Place the robot in front of the docking station in about 0.5m distance and briefly press Home button.

Note:

- You will hear an acoustic signal when the robot has docked successfully.
- Charging the robot may take up to 4 hours

Schedule Cleaning

Monday 6 P.M.

Kitchen
Bathroom

Add Areas

No-go area

Hotspot

Spot clean

Set up reminders

Reminder

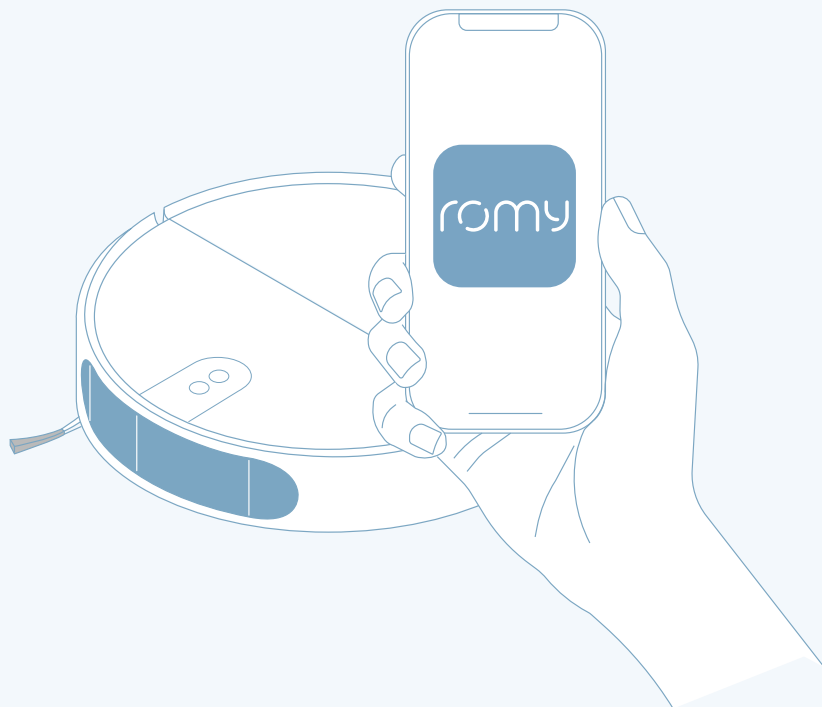
It seems you haven't cleaned your kitchen for a while. Do you want Romy to clean it now?

Smart no-go areas

Your robot seems to have got stuck in a certain area several times.
Do you want to add a no-go area here to avoid it during cleaning?



5. Connect the app



App name: romy robot



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Apple and App Store are registered trademarks of Apple Inc.

6. Map your home in the app



1. Explore your home

Get the robot know your home and start cleaning more intuitively by simply selecting rooms from the app.

Note:

- Make sure your docking station is set up correctly.
- You can save up to 3 different maps.



2. Open doors

Throw open your doors! Welcome your robot into your home by letting it explore all your rooms easily.



3. Remove obstacles

Make sure you pick up things like cables off the floor, so the robot doesn't get stuck. This includes yourself and your pets.



4. Time to explore!

Let your robot explore and make itself at home.

Note:

Don't change the position of the docking station during exploration or your robot may get lost.



9:41



Add to Siri

Start cleaning



Romy Robot

You can say something like...

"Tell Romy to start cleaning"

7. Hey Siri!

Maximize ROMY's autonomy by using Siri Shortcuts



"Hey Siri, tell Romy to clean my kitchen"

"Ok! I told Romy to clean the kitchen.
It will take approx. 10 minutes"

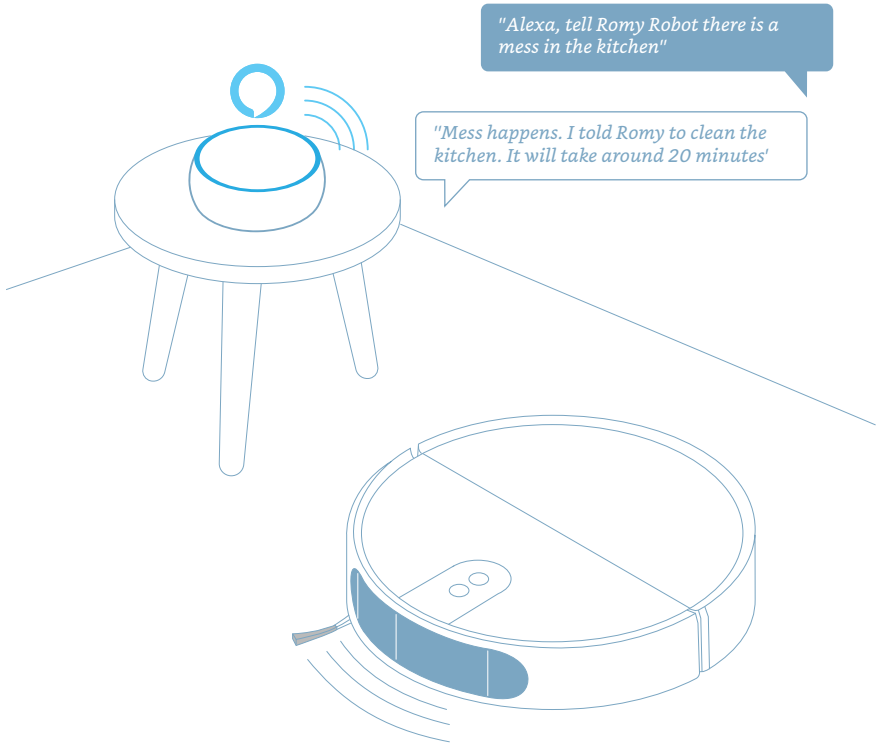


Siri Shortcuts and all related logos are trademarks of Apple.com, Inc. or its affiliates
Available only in english, german, french, spanish, portuguese and italian.



8. Use Alexa

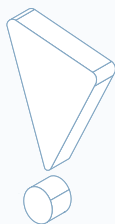
Maximize ROMY's autonomy by paring it with Amazon Alexa!



Skill name: ROMY robot



9. Wet cleaning

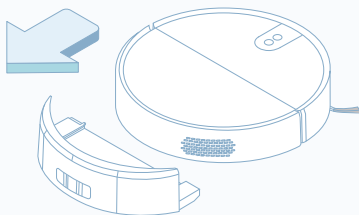


Note:

- Do not put the water tank at the dish washer.
- Do not put the water tank completely under water.
- Use only cold water to refill the water tank.

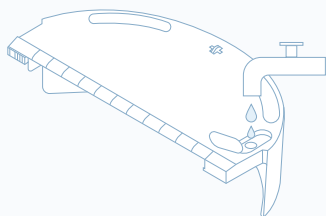
1. Remove the water tank

Release the water tank latch and slide the tank backward.



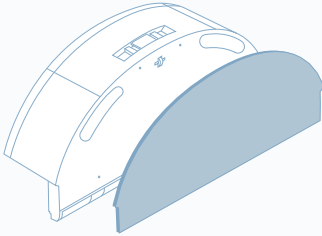
2. Fill the water tank

Open the water tank snap and carefully fill the tank. Close the water tank cover.



Note:

- The water tank should be filled only with water. The use of cleaning agents is not recommended.



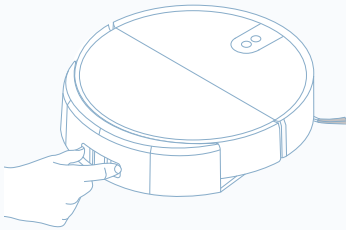
3. Attach the mop cloth

Slide the mop cloth along the attachment slot and firmly stick it to the velcro.

Note:

- The robot will wet the mop cloth automatically right before starting the wet clean run.

4. Attach the water tank

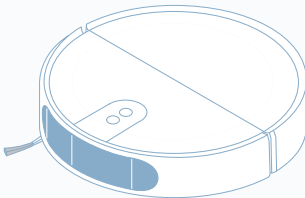


Slot the water tank's mounting clips into the slots on the bottom of the robot and press firmly until you hear the water tank click into place.

Note:

- For the best results, wash the mop cloth after each use.

5. Start cleaning



Simply press the POWER button on the robot or start cleaning via the app! You can select different water levels in the app

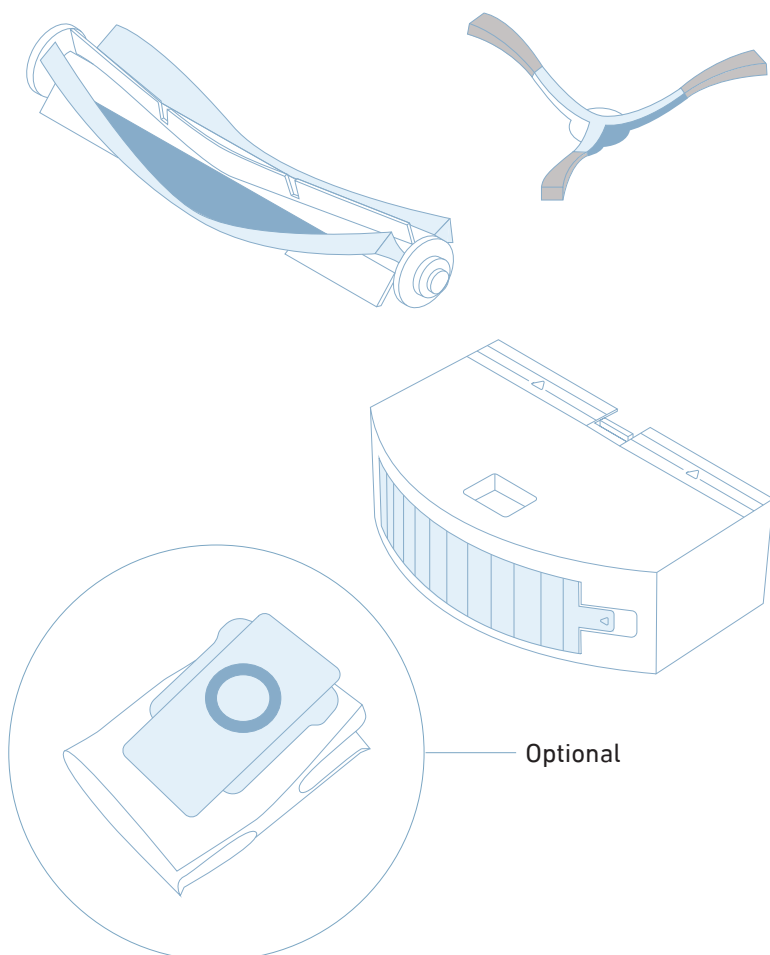
Note:

- Empty the water tank, and clean and dry the mop cloth at the end of each wet clean run.
- If the water tank gets empty during the cleaning pause the robot, refill the water tank and resume the job



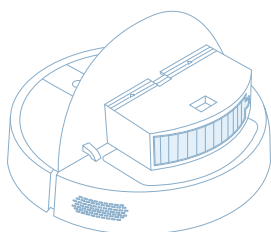
10. Maintenance

Clean the dust bin, filter and brushes regularly to make sure your robot performs at its best.



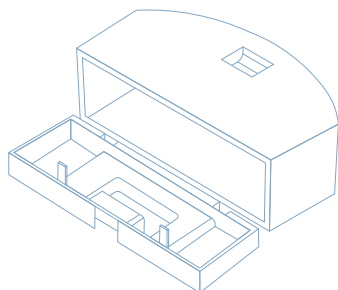
Emptying the dust bin

1. Remove the dust bin



Open the lid and remove the dust bin by releasing the clips on the sides.

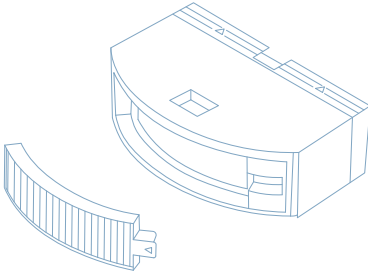
2. Empty the dust bin



Open the dust bin lid and empty the dust bin.

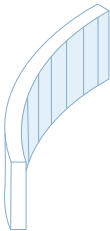
Cleaning the filter

3. Remove the filter



Remove the filter by pulling at the latch.

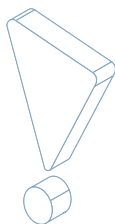
4. Clean the filter



Tap the filter against your trash container to shake off debris.

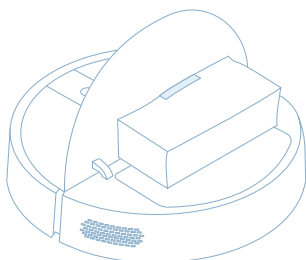
Reinstall the filter and close the cover.

Replacing the dust bag



Note:

- Only for Romy L6 Animal version.

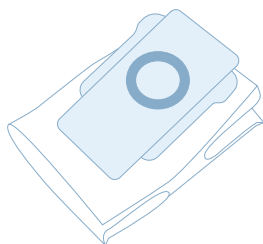


1. Remove the dust bag

Open the lid and remove carefully the dust bag.

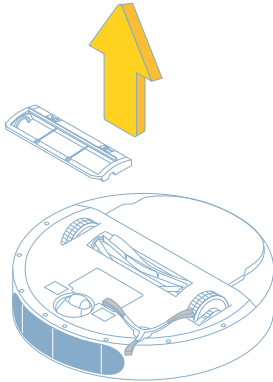
2. Replace the dust bag

Replace the dust bag with a fresh one and slide it back to the robot.



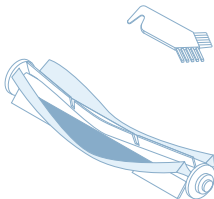


Cleaning the main brush



1. Remove the main brush cover

Flip the robot and press the two tabs of the main brush cover to release it. Take out the main brush.

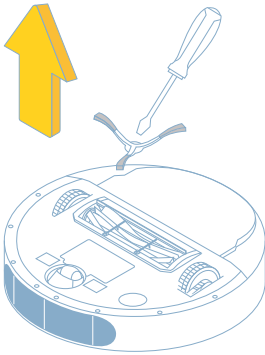


2. Clean the main brush

Remove and clean the bearings on either side of the main brush. Use the cleaning tool to clean and remove any wrapped hair.

Reinstall the main brush and the cover.

Cleaning the side brush

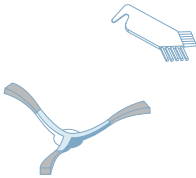


3. Remove the side brush

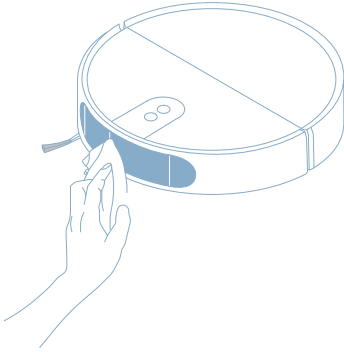
Flip the robot and unscrew the side brushes using screwdriver.

4. Clean the side brush

Carefully remove any string or hair wrapped around the brush. Reinstall the side brush.



Cleaning the sensors

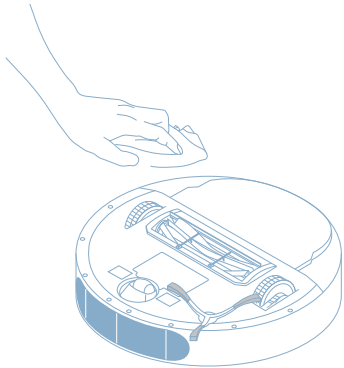


1. Clean the front sensor

Wipe the front sensor cover with a clean cloth to prevent scratches.

Note:

- Clean all sensors regularly to ensure the best results.

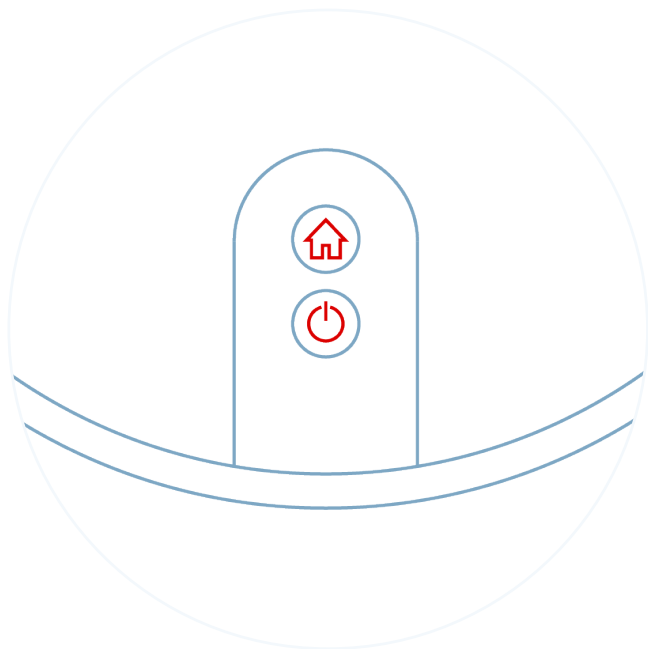


2. Clean the drop sensors

Flip the robot and wipe all the sensors with a dry or slightly damp cloth.



11. Troubleshooting

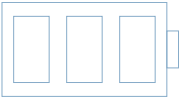


Error

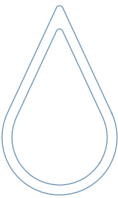
Power and home button blinking (red): error, the robot can't start cleaning

Check the app to find out what the issue is and have a look at the list to help the robot.

Problem	Description	Solution
Software problem	Internal software error	Report the problem in the app. Try to power off and on the robot by pressing the POWER button.
Side brush stuck	A side brush is jammed or cannot rotate properly	Unscrew the side brush and remove dirt, lint or hair from the side brush.
Robot stuck	The robot can no longer move	Free the robot if it is tangled or stuck.
Bumper stuck	Something is blocking the bumper	Check whether the bumper is stuck and make sure that the robot can move.
Robot is not on the floor (lifted)	The robot has been raised off the ground	Place the robot on the floor correctly.
Main brush	The main brush is jammed or cannot rotate properly	Remove dirt, lint or hair from the main brush.
Vacuum motor	Something is blocking the vacuum path	Remove the main brush and dust bin to remove objects from the vacuum path.
Wheel stuck	A wheel is stuck or cannot rotate properly	Remove dirt, lint or hair from the wheels.
No dust bin	The dust bin is not inserted or is inserted incorrectly	Insert the dust bin correctly.



Problem	Description	Solution
Battery at a critically low level	The battery is too low and the robot cannot return to the docking station for charging	Manually place the robot on the docking station to charge it. If the robot is not responding put it on the charging station manually and charge.



Problem	Description	Solution
Robot isn't mopping	No or too little water while mopping	Check if there is enough water in the water tank, make sure that the mop cloth is attached properly. Make sure there are no air bubbles in the water tank.
Excess water	The robot is losing too much water while mopping	You can select water flow level in the app and adjust it to your needs

12. Customer service

Haven't found the answer to your questions?
Check the FAQs in the app or get in touch with us!

support@romyrobot.com



www.romyrobot.eu