



**LANDAIRSEA**<sup>®</sup>  
Asset Protection



Download on the  
**App Store**

<https://landairsea.com/apple/>



GET IT ON  
**Google Play**

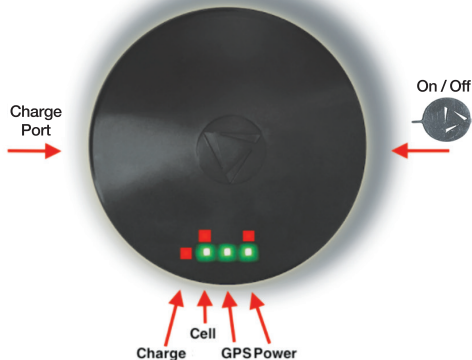
<https://landairsea.com/android/>



- **New to LandAirSea?** Download the SILVERCLOUD Mobile App on your smart phone, click on **NEW USER REGISTRATION**, and follow the prompts.
- After you activate your device, please take it outside (plug in and/or turn on) and keep in motion for 10 - 15 minutes until three (3) solid green lights appear.

You can also activate your device through our website: [www.landairsea.com](http://www.landairsea.com)

Please charge your device before use.



Activating the device can take 10-15 minutes. After purchasing a subscription plan and creating an account, you need to take the device outside for a walk or drive until all 3 solid green lights appear.



DO NOT PLACE ON OR NEAR EXCESSIVE HEAT SOURCES

## Where should I place the device on the vehicle?

When possible, place the device under a seat, in a glove compartment or the backseat pockets. If placing the device under the vehicle, attach it to a flat metal surface at the lowest point to the ground. Test the strength to make sure it is attached securely to solid steel and not a weak alloy metal. DO NOT PLACE ON A HOT SURFACE. See our videos.

## When I log in, all I see is a map of the United States?

You have not fully completed the activation process. For assistance, contact our Customer Support Line at 847-462-8100 ext 1.

## How do I view device history and run reports?

The SilverCloud Mobile App provides limited historical playback. For historical data (up to a year) and other downloadable reports login at [www.landairsea.com](http://www.landairsea.com) on a desktop computer.

## What is the Energy Saver Mode?

This feature disables the unit's motion sensor to conserve battery life. The unit will only update on the selected hourly time interval. Therefore, it should only be used when you want the refresh rate to be increased to hours, not minutes or seconds. If you set this mode, you cannot get it out of this mode until the next time the unit cycles and the command to place the unit back into full tracking mode can be received.

## For Billing / Credit Card issues:

Email: [billing@landairsea.com](mailto:billing@landairsea.com)

Phone: 847-462-8100, press option 2

## For General Support:

Email: [support@landairsea.com](mailto:support@landairsea.com)

Phone: 847-462-8100, press option 1

