

HERITAGE TRADITIONS

COUNTRY GOODS & SUPPLY Co.

RETURN POLICY

30 DAY MONEY BACK GUARANTEE: We hope you love your purchase, but we know sometimes it just doesn't work out. We have a 30-day return policy, which means you have 30 days after receiving your item to return your item to us. To be eligible for a return, your item must be in the same condition that you received it, unworn or unused, with tags, and in its original packaging. You'll also need your order number or proof of purchase. Please make sure to complete our returns form so we can process your request as quickly as possible.

DAMAGES AND ISSUES : Please inspect your order upon reception and contact us immediately if the item is defective, damaged or if you receive the wrong item, so that we can evaluate the issue and make it right.

EXCHANGES : The fastest way to ensure you get what you want is to return the item you have, and once the return is accepted, make a separate purchase for the new item.

REFUNDS : We will notify you once we've received and inspected your return, and let you know by email if the refund was approved or not. If approved, you'll be automatically refunded on your original payment method. Please remember it can take some time for your bank or credit card company to process and post the refund too.



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Got a question regarding your return? Call us on +44 (0) 141 280 9703

RETURNS FORM

PLEASE COMPLETE AND ENCLOSE WITH YOUR RETURN

ORDER NUMBER

NAME

Reason Codes- (1) Doesn't suit me (2) Incorrect Item received (3) Too Big (4) Too Small (5) Faulty (6) Other

PRODUCT NAME

SIZE

REASON CODE

PRODUCT NAME	SIZE	REASON CODE



RETURN ADDRESS

HERITAGE TRADITIONS RETURNS
13 CARLYLE AVENUE
HILLINGTON PARK
GLASGOW
G52 4XX



JUST REMEMBER
RETURNS MUST BE
MADE WITHIN

30 DAYS

OF RECEIVING
YOUR ORDER