

# Sedex Members Ethical Trade Audit Report





#### CAPR written by Blue colour\_ Partial Follow up Audit conducted on 21 September 2021.

	Audit Details								
Sedex Company Reference: (only available on Sedex System)	ZC408549982		Sedex Site Re (only available System)		ZS408	583571			
Business name (Company name):	BERGAMA STONE MINING IND TRADE CO LTD								
Site name:	BERGAMA STONE FACILITY								
Site address: (Please include full address)	CALIBAHCE MAHAL CALIBAHCE SOKAK NO:63 BERGAMA - IZMIR	Country:		Turkey	/				
Site contact and job title:	MUSTAFA ALI GENC Responsible	– ASS	SISTANT MANA	GER/ Ekrem	Uygul -	- Accounting			
Site phone:	+90 850 775 0458		Site e-mail:		ali@b	ergamastone.com			
SMETA Audit Pillars:	∑ Labour Standards	Safe	Health & Properties of the second sec	Environr 4-pillar	ment	⊠ Business Ethics			
Date of Audit:	21st September 2021/ /Full initial audit conducted on 8th & 9th March, 2021								

# Audit Company Name & Logo: GSCS International Ltd

#### Report Owner (payer):

(If paid for by the customer of the site please remove for Sedex upload)

BERGAMA STONE MINING IND TRADE CO LTD

Audit Conducted By								
Affiliate Audit Company	$\boxtimes$	Purchaser		Retailer				
Brand owner		NGO		Trade Union				
Multi– stakeholder			Combined Audit (select all that apply)					

If you have any concerns or queries about this SMETA report or the associated SMETA audit, please contact <a href="mailto:grievance@sedex.com">grievance@sedex.com</a>.

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To confirm the validity of this report, please visit <a href="https://www.sedex.com/audit-verifier/">https://www.sedex.com/audit-verifier/</a>

#### **Audit Content:**

- (1) A SMETA audit was conducted which included some or all of Labour Standards, Health & Safety, Environment and Business Ethics. The SMETA Best Practice Version 6.1 was applied. The scope of workers included all types at the site e.g. direct employees, agency workers, workers employed by service providers and workers provided by other contractors. Any deviations from the SMETA Methodology are stated (with reasons for deviation) in the SMETA Declaration.
- (2) The audit scope was against the following reference documents

#### 2-Pillar SMETA Audit

- ETI Base Code
- SMETA Additions
  - Universal rights covering UNGP
  - Management systems and code implementation,
  - Responsible Recruitment
  - Entitlement to Work & Immigration,
  - Sub-Contracting and Home working,

#### **4-Pillar SMETA**

- 2-Pillar requirements plus
- Additional Pillar assessment of Environment
- Additional Pillar assessment of Business Ethics
- The Customer's Supplier Code (Appendix 1)
- (3) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (4) Any Non-Compliance against customer code shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.



### **SMETA Declaration**

I declare that the audit underpinning the following report was conducted in accordance with SMFTA Best Practice Guidance and SMFTA Measurement Criteria.

- (1) Where appropriate non-compliances were raised against the ETI code / SMETA Additions & local law and recorded as non-compliances on both the audit report, CAPR and on Sedex.
- (2) Any Non-Compliance against customer code alone shall not be uploaded to Sedex. However, in the CAPR these 'Variances in compliance between ETI code / SMETA Additions/ local law and customer code' shall be noted in the observations section of the CAPR.

Any exceptions to this must be recorded here (e.g. different sample size):

Auditor Team (s) (please list all including all interviewers):

Lead auditor: Ferial Erdinc (RA21704612)/ Rasim Sancakli (RA 21705245)

Team auditor: Nil/Nil

Interviewers: Ferial Erdinc (RA21704612)/ Rasim Sancakli (RA 21705245)

Report writer: Ferial Erdinc (RA21704612)/ Rasim Sancakli (RA 21705245)

Report reviewer:

Date of declaration: 09th March 2021/21.09.2021

Note: The focus of this ethical audit is on the ETI Base Code and local law. The additional elements will not be audited in such depth or scope, but the audit process will still highlight any specific issues.

This report provides a summary of the findings and other applicable information found/gathered during the social audit conducted on the above date only and does not officially confirm or certify compliance with any legal regulations or industry standards. The social audit process requires that information be gathered and considered from records review, worker interviews, management interviews and visual observation. More information is gathered during the social audit process than is provided here. The audit process is a sampling exercise only and does not guarantee that the audited site prior, during or post–audit, are in full compliance with the Code being audited against. The provisions of this Code constitute minimum and not maximum standards and this Code should not be used to prevent companies from exceeding these standards. Companies applying this Code are expected to comply with national and other applicable laws and where the provisions of law and this Code address the same subject, to apply that provision which affords the greater protection. The ownership of this report remains with the party who has paid for the audit. Release permission must be provided by the owner prior to release to any third parties.



# **Summary of Findings**

Issue (please click on the issue title to go direct to the appropriate audit results by clause)		(Only conformit	Area of Non–Conformity  (Only check box when there is a non–conformity, and only in the box/es where the non–conformity can be found)				d the nu ues by l		Findings (note to auditor, summarise in as few words as possible NCs, Obs and GE)
	o auditor, please ensure that when issuing e audit report, hyperlinks are retained.	ETI Base Code	Local Law	Additional Elements	Customer Code	NC	Obs	GE	
0A	Universal Rights covering UNGP						0	0	None Observed
ОВ	Management systems and code implementation					0	0	0	None Observed
1.	Freely chosen Employment					0	0	0	None observed
2	<u>Freedom of Association</u>					0	0	0	None observed
3	Safety and Hygienic Conditions					1/6	0	0	Summary of non-compliances:  1) The facility has 5 first aiders whereas the requirement is 8 considering total manpower is 77.  1st Full Follow-up audit conducted on 21  September 2021.  Issue found closed.  Adequate number of first aiders are trained. 2 first aiders are available. Training conducted on 05-06.04.2021  2) Buddy was not assigned for 2 disabled workers  1st Full Follow-up audit conducted on 21  September 2021.



	Issue found closed. Buddy were assigned for disabled employees.  3) Electronic grounding inspection conducted by the authorized inspection authority or 04.11.2020 but there were some non conformities so the facility has not yet received the renewal inspection report.  1st Full Follow-up audit conducted on 21 September 2021. Issue is closed as per provided evidences. Issue found closed. Electronic grounding inspection conducted by the authorized inspection authority.  4) Electrical installation check was conducted by the authorized inspection authority or 04.11.2020 but there were some non conformities so the facility has not yet received the renewal inspection report.  1st Full Follow-up audit conducted on 21 September 2021. Issue found closed. The electrical installation check was conducted by the authorized inspection authority 15.04.2021.  5) The air tanks check was conducted by the authorized inspection authority on 04.11.2020 but there were some non-conformities so the facility has not yet received the renewal inspection report.  1st Full Follow-up audit conducted on 21 September 2021. Issue found closed. The air tanks check was conducted by the authorized inspection authority dated on 21 September 2021. Issue found closed. The air tanks check was conducted by the authorized inspection authority dated on 21
	The air tanks check was conducted by the authorized inspection authority dated on 15.04.2021.



								6) 01 out of 02 canteen workers, did not receive hygiene training.  1st Full Follow-up audit conducted on 21  September 2021.  Issue found closed. Fatma Kalaba certificate issued on 28.08.2018 reviewed by audit team.  Summary of non-compliances:  1) It was noted through plant tour and workers interview found that 1 new stared employee (2 days before) could not receive health and safety training.
4	Child Labour				0	0	0	None observed
5	Living Wages and Benefits				1/1	0	1	Summary of non-compliance:  1) There are no in-out time recordings for attendance sheet. Supervisors filling the tick box of workers to verify their presence only. No hour/minute clock time written since April 2020. Therefore, wages, overtime compensation and benefits could not be fully verified.  1st Full Follow-up audit conducted on 21 September 2021. Issue is closed as per provided evidences.  Issue found closed.  There is in-out time recordings are available. That is verified by audit team.  Summary of good example:  1) Lunch and transport are provided free of charge.
6	Working Hours	$\boxtimes$	$\boxtimes$		1/1	0	0	Summary of non-compliance:  1)There are no in-out time recordings for attendance sheet. Supervisors filling the tick



									box of workers to verify their presence only. No hour/minute clock time written since April 2020. Working hours could not be verified.  1st Full Follow-up audit conducted on 21  September 2021.  Issue found closed.  The in-out time recordings are available. That is verified by audit team.
7	<u>Discrimination</u>					0	0	0	None observed
8	Regular Employment					0	0	0	None observed
8A	Sub-Contracting and Homeworking					0	0	0	None observed
9	Harsh or Inhumane Treatment					0	0	0	None observed
10A	Entitlement to Work					0	0	0	None observed
10B2	Environment 2-Pillar					N/A	N/A	N/A	Not applicable, as it is environment 4-pillar audit.
10B4	Environment 4-Pillar					0	0	0	None observed
10C	Business Ethics					0	0	0	None observed
General observations and summary of the site:									
The in	The initial audit is performed by one auditor. The scope of this audit was based on -4Pillar SMETA systems.								



The company is established in April 2019 and operated since September 2019 at current location. Company produced granite stones and export only to Sweden to their parent Company (Stenbolaged AB Stockholm). Production area is 950 sqm closed space, 4050 sqm open space and is in total 22,578 sqm. All process is done in-house. Peak season is from April to September.

On the day of audit 75 employees were at the site. 70 production workers and 5 non-production workers. (70 male & 5 female)/ in this follow up audit, on the day of audit, there were 78 employees were at the site. 72 production workers and 6 non-production workers. (72 male & 6 female). All workers were local. Working days are from Monday to Saturday. Sunday is off day. Operation is operated only in cutting section in 2 shifts. First shift from 08:00 – 16:30 and second shift from 16:00 – 00:30 with 60 mins break time in total. All other sections are operated in one shift from 08:00 – 16:00. Employees were interviewed from both shifts.

Auditor entered to facility at 10:15 and held opening meeting with Mr. M. Ali Genc (Assistant General Manager), Mr. Ozan Yıldız (Production Manager) Ms. Gülcesu Adagideli (HR Responsible, Ms. Fulyagül Onal (Account Responsible), Mr. Ömer Aykul (H&S Specialist), Ms. Kübra Canoğlu (Environmental specialist) and worker representative. /In this follow up audit, Auditor entered to facility at 08:00 and held opening meeting with Mr. Ekrem Uygul – Accounting Responsible

Overall, the Management has a positive approach to Social Compliance issues. The audit findings were embraced, and the management has immediately acted on specially H&S issues. Company was transparent and cooperative during the audit All workers were content with the job, Workers highly praised their stress-free family like working environment. No specific complaint was raised during worker interviews.

#### **Negative Findings:**

All of 8 findings accepted by company and given time frames. Photos of evidence taken and added to report. One of them was on "Working hours "one of them was on "Wages and Benefits" and 6 on "Safety and Hygienic Conditions". /During follow up audit all the previous findings have been closed, and in this follow up audit one non-compliance raised in the area of "Safety and Hygienic Conditions".

#### Good Example:

Lunch meal and service transportation provided free of charge.

The closing meeting started on 12:30 and corrective plan discussed. A copy of CAP was left to Mr. M.Ali Genc /Assistant General Manager. Auditor thanked for good cooperation and friendly working environment and left the company at 13:15 on 9<sup>th</sup> March,2021. /The closing meeting started on 16:15 and corrective plan discussed. A copy of CAP was left to Mr. Ekrem Uygul – Accounting Responsible. Auditor thanked for good cooperation and friendly working environment and left the company at 17:00 on 21<sup>st</sup> September,2021.



\*Please note the table above records the total number of Non-compliances (NC), Observations (Obs) and Good Examples (GE). This gives the reviewer an indication of problem areas but does not detail severities of each issue – Reviewers need to check audit results by clause.



# **Site Details**

Site Details							
A: Company Name:	BERGAMA STONE MIN	NING IND TRA	ADE CO L	[D			
B: Site name:	BERGAMA STONE FAC	CILITY					
C: GPS location: (If available)	GPS Address: CALIBAHCE MAHALLESI CALIBAHCE SOKAK NO:63 BERGAMA - IZMIR						
D: Applicable business and other legally required licence numbers and documents, for example, business license number, liability insurance, any other required government inspections	Business license: 16.05 Company operating Commerce: 25.04.20 Compulsory corpore 18.10.2020	g permit i 19 Register r	no: 9442	from Chamber of ardous waste dated			
E: Products/Activities at site, for example, garment manufacture, electricals, toys, grower, cutting, sewing, packing etc	Cutting, shaping and finishing of granite stones and marble						
F: Site description: (Include size, location, and age of site. Also, include structure and number of buildings)	It is a steel construction building built in 2011 and is owned by the factory owner since April 2019 and operated since September 2019 at current location. Factory is located in Bergama city which is app. 110 km far away from Izmir city. There is no visual sign of structural deterioration.  The facility consists of 1 flat building and has 950 sqm closed production space, 4050 sqm open space and is in total 22.578 sqm. There are additionally 4 prefabricate buildings each 1 flat used as doctor room, lunch hall, admin offices, meeting room, locker room and toilets. Here given below building description-						
	Building no-1 Floor 1	Production Social faci		Nil			
	Is this a shared building?	Nil		Nil			
	F1: Visible structural integrity issues (large cracks) observed?  Yes No F2: Please give details: No large crack found during the audit.  F3: Does the site have a structural engineer evaluation?  Yes No						



	F4: Please give details: Dated 18.09.2019Nr:86295008-000- E.3178/7866
G: Site function:	☐ Agent ☐ Factory Processing/Manufacturer ☐ Finished Product Supplier ☐ Grower ☐ Homeworker ☐ Labour Provider ☐ Pack House ☐ Primary Producer ☐ Service Provider ☐ Sub-Contractor
H: Month(s) of peak season: (if applicable)	From April to September
I: Process overview: (Include products being produced, main operations, number of production lines, main equipment used)	Cutting and shaping of granite stones and marble are carried out with the below listed machinery,  5 Block cutter, 2 Sizing machines, 1 Bridge cutter, 1 Beweling machine, 2 Cube stone machines, 1 sandblasting machine.
J: What form of worker representation / union is there on site?	☐ Union (name) ☐ Worker Committee ☑ Other (specify): Worker representative system ☐ None
K: Is there any night production work at the site?	Yes       □ No       □
L: Are there any on site provided worker accommodation buildings e.g. dormitories	Yes No L1: If yes, approx. % of workers in on site accommodation
M: Are there any off site provided worker accommodation buildings	Yes No M1: If yes, approx. % of workers
N: Were all site-provided accommodation buildings included in this audit	Yes No N1: If no, please give details N/A



Audit Parameters						
A: Time in and time out	Day 1 Time in: 10:15 /08:00 Day 1 Time out: 18:15/ 17:00  Day 2 Time in 08:15 Day 3 Time in: NA Day 3 Time out: NA					
B: Number of auditor days used:		6Manday (1 auditor u ay)/	used	for 1.5 days)/ 1 Mar	nday (1 auditor used for	
C: Audit type:	Full Initial Periodic Full Follow-up Partial Follow-Up Partial Other If other, please define:					
D: Was the audit announced?	☐ Announced ☐ Semi – announced: Window detail: 4 weeks window period started from February 19, 2021 to March 19, 2021 / 4 weeks window period started from September 01, 2021 to September 30, 2021 ☐ Unannounced					
E: Was the Sedex SAQ available for review?		Yes No Io, why not				
F: Any conflicting information SAQ/Pre-Audit Info to Audit findings?		Yes No <b>'es</b> , please capture c	detc	ail in appropriate auc	lit by clause	
G: Who signed and agreed CAPR (Name and job title)		ustafa Ali Genc – Assi <b>sponsible</b>	istar	nt Manager / <b>Ekrem</b> (	Uygul – Accounting	
H: Is further information available (if yes, please contact audit company for details)		Yes No				
I: Previous audit date:	N/	A				
J: Previous audit type:	N/	A				
K: Were any previous audits reviewed for this audit	☐ Yes ☐ No ☐ N/A					
Audit attendance		Management	,	Worker Representativ	/es	
		Senior managemen	nt '	Worker Committee	Union representatives	



B: Present at the audit?	⊠ Yes □ No	⊠ Yes □ No	☐ Yes ⊠ No		
C: Present at the closing meeting?	⊠ Yes □ No	⊠ Yes □ No	☐ Yes ⊠ No		
D: If Worker Representatives were not present please explain reasons why (only complete if no worker reps present)	Not applicable, worke	ers representatives we	re present.		
E: If Union Representatives were not present please explain reasons why: (only complete if no union reps present)	N/A- Union is not mandatory according to local law.				

Audit company: GSCS International Ltd Report reference: TR20214350/ TR20210350 Date: 21st September 2021 /8th & 9th March 2021



# **Worker Analysis**

The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity.

	Worker Analysis									
		Local		l	Migrant*		Total			
	Permanent	Temporary	Agency	Permanent	Temporary	Agency	Home workers	.0.0.		
Worker numbers – Male	70/ 72	0/0	0/0	0/0	0/0	0/0	0/0	70/72		
Worker numbers – female	5/6	0/0	0/0	0/0	0/0	0/0	0/0	5/ 6		
Total	75/ 78	0/0	0/0	0/0	0/0	0/0	0/0	75/ 78		
Number of Workers interviewed – male	8/8	0/0	0/0	0/0	0/0	0/0	0/0	8/8		
Number of Workers interviewed – female	2/2	0/0	0/0	0/0	0/0	0/0	0/0	2/2		
Total – interviewed sample size	10/ 10	0/0	0/0	0/0	0/0	0/0	0/0	10/ 10		

Audit company: GSCS International Ltd Report reference: TR20214350/ TR20210350 Date: 21st September 2021/8th & 9th March 2021





A: Nationality of Management	Turkish					
B: Please list the nationalities of all workers, with the three most common nationalities listed first.  Please add more nationalities as applicable to site. Add more rows if required.	Nationalities:  B1: Nationality 1: Turkish  B2: Nationality 2:0  B3: Nationality 3:0  If no, please describe how this may vary dupeak periods:					
C: Please provide more information for the three most common nationalities.	C: approx % total workforce: Nationality 1 _100% Turkic C1: approx % total workforce: Nationality 20 C2: approx % total workforce: Nationality 30					
D: Worker remuneration (management information)	D:0% workers on piece rate D1:0% hourly paid workers D2: 100 % salaried workers  Payment cycle: D3:0% daily paid D4:0% weekly paid D5: 100 % monthly paid D6:0% other D7: If other, please give details					

Audit company: GSCS International Ltd Report reference: TR20214350/ TR20210350 Date: 21st September 2021/8th & 9th March 2021





Worker Interview Summary		
A: Were workers aware of the audit?	∑ Yes □ No	
B: Were workers aware of the code?	∑ Yes □ No	
C: Number of group interviews: (Please specify number and size of groups. Please see SMETA Best Practice Guidance and Measurement Criteria. If the auditor was not able to follow the BPG, please state within the declaration)	1 group of 2 employees to the risks of Covid-19., employees were condu Covid-19.	/1 group of 2
D: Number of individual interviews (Please see SMETA Best Practice Guidance and Measurement Criteria)	D1: Male: 7/7	D1: Male: 7/7
E: All groups of workers are included in the scope of this audit such as; Direct employees, Casual and agency workers, Workers employed by service providers such as security and catering staff as well as workers supplied by other contractors.  Note to auditor: please record details of migrant /agency/contractor workers in section 8 – Regular Employment, under Responsible Recruitment	∑ Yes ☐ No  If no, please give details	
F: Interviews were done in private and the confidentiality of the interview process was communicated to the workers?	⊠ Yes □ No	
G: In general, what was the attitude of the workers towards their workplace?	□ Favourable     □ Non-favourable     □ Indifferent	
H: What was the most common worker complaint?	Food was a common complain previously however it was solved long time ago.	
I: What did the workers like the most about working at this site?	On time payment, working environment, attitude of management.	
J: Any additional comment(s) regarding interviews:	None	
: Attitude of workers to hours worked: Favourable		
L. Is there any worker survey information available?		
Yes No L1: If yes, please give details: Not Applicable		
M: Attitude of workers: (Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk		



Confidential interviews were conducted without the presence of factory management in a private room. All workers interviewed were relaxed and talkative. There was no sign of coaching or pressure. There was no impression of harsh treatment or discrimination. They were happy to work in the facility as they were being declared to Social Insurance by their real remunerations and OT work. They also mentioned that wage payments were never being late and they were happy about the on time payments.

#### N: Attitude of worker's committee/union reps:

(Include their attitude to management, workplace, and the interview process. Both positive and negative information should be included) Note: Do not document any information that could put workers at risk

Worker representatives were freely elected by employees on 07.01.2021. Worker representative is favourable to the facility and no complaint is noted. Workers advised that they can easily speak also with supervisors, HR responsible and Managers.

#### O: Attitude of managers:

(Include attitude to audit, and audit process. Both positive and negative information should be included)

The Management was positive and gave full access to all kind of documents and areas. Everything was provided on time. All raised issues were discussed and agreed on, in the closing meeting.



## **Audit Results by Clause**

#### 0A: Universal Rights covering UNGP

(Click here to return to summary of findings)

#### 0.A. Guidance for Observations

0.A.1 Businesses should have a policy, endorsed at the highest level, covering human rights impacts and issues, and ensure it is communicated to all appropriate parties, including its own suppliers.

0.A.2 Businesses should have a designated person responsible for implementing standards concerning Human rights

0.A.3 Businesses shall identify their stakeholders and salient issues.

0.A.4 Businesses shall measure their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.

0.A.5 Where businesses have an adverse impact on human rights within any of their stakeholders, they shall address these issues and enable effective remediation.

0.A.6 Businesses shall have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter.

Note for auditors and readers. This is not a full Human Rights Assessment, but instead a check on the business's implementation of processes to meet their Universal rights covering UNGP responsibilities.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- The facility had a policy, endorsed at the highest level, covering human rights impacts and issues, and it is communicated to all appropriate parties, including its own suppliers.
- The responsible person for implementation and monitoring is Ms. Gülcesu Adagideli HR
- The facility measured their direct, indirect, and potential impacts on stakeholders (rights holders) human rights.
- Where businesses have an adverse impact on human rights within any of their stakeholders, they address these issues and enable effective remediation.
- The facility had a transparent system in place for confidentially reporting and dealing with human rights impacts without fear of reprisals towards the report.
- The facility has policy and procedures for human rights.
- It is communicated to all appropriate parties, including suppliers through the responsible person.

# Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. Documentation files were reviewed. It stipulates complying with Human Rights, written policies and procedure that being provided individually to employees.
- 2. Letter of Authorization on implementing Human Rights.
- 3. Impact for Human Rights assessment report.
- 4. Management interview and employee interview

Any other comments: None





A: Policy statement that expresses commitment to respect human rights?	Yes No A1: Please give details: The policy about respecting Huboard stated that Child lo Forced Labour shall not be practised, no harsh or inhum disciplinary action taken, we	uman Rights in the policy abour shall not be used, used, no discrimination is ane treatment is allowed,
B: Does the business have a designated person responsible for implementing standards concerning Human Rights?	∑ Yes     ☐ No     Please give details:     Name: Ms. Gülcesu Adagid     Job title: HR	eli
C: Does the business have a transparent system in place for confidentially reporting, and dealing with human rights impacts without fear of reprisals towards the reporter?		
D: Does the grievance mechanism meet UNGP expectations? (Legitimate, Accessible, Predictable, Equitable, Transparent, Rightscompatible, a source of continuous learning and based on stakeholder engagement)		3
E: Does the business demonstrate effective data privacy procedures for workers' information, which is implemented?	Yes No  E1: Please give details: Personal Data Protection Law practices implemented and this document signed by workers as well.	
Findings		
Finding: Observation   Description of observation:  None observed  Local law or ETI/Additional elements / customer specific requirement:  Not Applicable  Comments:  Not Applicable		Objective evidence observed: Not Applicable
Good examples observed:		
Description of Good Example (GE): None observed		Objective Evidence Observed: Not Applicable



# **Measuring Workplace Impact**

Workplace Impact		
A: Annual worker turnover:  Number of workers leaving in last 12 months as a % of average total number of workers on site over the year (annual worker turnover)	A1: Last year: 3%	A2: This year 2%/2%
B: Current % quarterly (90 days) turnover: Number of workers leaving from the first day of the 90 days period through to the last day of the 90 day period / [(number of employees on the 1st day of 90 day period + number of employees on the last day of the 90 day period) / 2]	2%/2%	
C: Annual % absenteeism:  Number of days lost through job absence in the year /  [(number of employees on 1st day of the year + number employees on the last day of the year) / 2]  * number available workdays in the year	C1: Last year: 9.6 %	C2: This year 1.33 %/1%
D: Quarterly (90 days) % absenteeism: Number of days lost through job absence in the period / [(Number of employees on 1st of the period + Number of employees on the last day of the period) / 2] * Number of available workdays in the month	1.33%/1%	
E: Are accidents recorded?	Yes No E1: Please describe: Company has injury logbook followed and recorded by HR Responsible	
F: Annual Number of work related accidents and injuries per 100 workers: [(Number of work related accidents and injuries * 100) / Number of total worke rs]	F1: Last year: Number: 6	F2: This year: Number: 0/0
G: Quarterly (90 days) number of work related accidents and injuries per 100 workers:  [(Number of work related accidents and injuries * 100) / Number of total workers]	0/0	
H: Lost day work cases per 100 workers: [(Number of lost days due to work accidents and work related injuries * 100) / Number of total workers]	H1: Last year: 8.3 %	H2: This year: 0/0%
I: % of workers that work on average more than 48 standard hours / week in the last 6 / 12 months:	I1: 6 months 0/0 % workers	I2: 12 months 0/0 % workers



J: % of workers that work on average
more than 60 total hours / week in the
last 6 / 12 months:

J1: 6 months 0/0 % workers

J2: 12 months 0/0 % workers

#### **0B: Management system and Code Implementation**

(Click here to return to summary of findings)

- 0.B.1 Suppliers are expected to implement and maintain systems for delivering compliance to this Code. 0.B.2 Suppliers are expected to be operating legally in premises with the correct business licenses and permissions and to have systems to ensure that all relevant land rights have been complied with 0.B.3 Suppliers shall appoint a senior member of management who shall be responsible for compliance with the Code.
- 0.B.4 Suppliers are expected to communicate this Code to all employees.
- 0.B.5 Suppliers should communicate this code to their own suppliers and, where reasonably practicable, extend the principles of this Ethical Code through their supply chain.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- Responsibility for meeting the legal and client code requirements is taken by Mustafa Ali Genc
   Assistant Manager /Mr. Ekrem Uygul Accounting Responsible.
- The facility communicates this code of conduct (COC) to the employees through notice board and orientation training.
- The facility management is conducting internal social compliance audit regularly and take necessary corrective action based on report.
- The facility arranged mid-level management training for all mid-level management employees such as supervisors, quality in charge, production officers, etc.
- The facility conducts orientation training for all new employees.
- Facility arranged the training on ETI code of conduct & workers are aware of the ETI code of conduct.
- Implementation of any necessary changes is then given to the individual department heads after agreement with the facility manager.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

#### Details:

- Employee handbook.
- Facility Code of Conduct (COC).
- All policies of facility.
- Legal license (Factory, Fire, Trade)
- Internal audit records.
- Management employee training, training attendance record
- Meeting records.

Any other comments: None

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Management Systems:		
A: In the last 12 months, has the site been subject to any fines/prosecutions for non–compliance to any regulations?	Yes No A1: Please give details: In the last 12 months the site has not been subjected to any fines or prosecutions for non-compliance to any regulations.	
B: Do policies and/or procedures exist that reduce the risk of forced labour, child labour, discrimination, harassment & abuse?	Yes No B1: Please give details: Company policy documents regarding below were seen and discussed with the management -Voluntary recruitment -Discrimination -Harassment & abuse -Child labour	
C: If Yes, is there evidence (an indication) of effective implementation? Please give details.	Training records shows that workers are aware of social compliance articles and their rights. Workers received training which was on 11.09.2020. New hired workers received also training in the same months.	
D: Have managers and workers received training in the standards for forced labour, child labour, discrimination, harassment & abuse?	Yes No D1: Please give details: Training records are recorded and reviewed which was confirmed by workers.	
E: If Yes, is there evidence (an indication) that training has been effective e.g. training records etc.? Please give details	Yes No E1: Please give details: Orientation training attendance forms in the personnel files.	
F: Does the site have any internationally recognised system certifications e.g. ISO 9000, 14000, OHSAS 18000, SA8000 (or other social audits).  Please detail (Number and date).	<ul> <li>☐ Yes</li> <li>☐ No</li> <li>F1: Please give details: ISO 9001:2015 (dated 20.11.2020), ISO 14001:2015, ISO 45001:2018, ISO 2600. Certificates issue dates 20.11.2020</li> </ul>	
G: Is there a Human Resources manager/department? If Yes, please detail.	<ul> <li>         ∑ Yes         □ No         G1: Please give details: There is a team of 2 including HR Responsible Ms. Gülcesu Adagideli     </li> </ul>	
H: Is there a senior person / manager responsible for implementation of the code	Yes No H1: Please give details: Ms. Gülcesu Adagideli is designated person for implementation of code.	
I: Is there a policy to ensure all worker information is confidential?	∑ Yes □ No	



	I1: Please give details: The factory had adopted a policy decision where by all employees of the company will be required to maintain confidentiality with regard to the affairs of the company & it's greater.	
J: Is there an effective procedure to ensure confidential information is kept confidential?	Yes No J1: Please give details: Access is restricted to HR office. Management is also aware of the recently adapted law on protecting personal data.	
K: Are risk assessments conducted to evaluate policy and procedure effectiveness?	<ul> <li>         ∑ Yes         ☐ No         K1: Please give details: H&amp;S consultant led the formation of the risk assessment committee and the risks are addressed as they arise per the risk assessment report.     </li> </ul>	
L: Does the facility have a process to address issues found when conducting risk assessments, including implementation of controls to reduce identified risks?	Yes No L1Please give details: The facility performs a corrective action plan for the findings that addressed on risk assessment.	
M: Does the facility have a policy/code which require labour standards of its own suppliers?	Yes No M1: Please give details: It's defined in company's procedure on supplier ethics. They have a control and verification system for their suppliers	
Land rights		
N: Does the site have all required land rights licenses and permissions (see SMETA Measurement Criteria)?	<ul> <li>         ∑ Yes         ☐ No         N1: Please give details: Landlord obtained land right license from government on 18.09.2019     </li> </ul>	
O: Does the site have systems in place to conduct legal due diligence to recognize and apply national laws and practices relating to land title?	Yes No O1: Please give details: All legal permits are obtained, and legal obligations are being followed per the documents presented	
P: Does the site have a written policy and procedures specific to land rights.  If yes, does it include any due diligence the company will undertake to obtain free, prior and informed consent, (FPIC) even if national/local law does not require it	Yes No P1: If yes, how does the company obtain FPIC:	



Q: Is there evidence that facility / site compensated the owner/lessor for the land prior to the facility being built or expanded.	<ul><li>∑ Yes</li><li>☐ No</li><li>Q1: Please give details: building required docur</li></ul>		
Does the facility demonstrate that alternatives to a secific land acquisition were considered to avoid or inimize adverse impacts?		Not required by local law	
S: Is There any evidence of illegal appropriation of land for facility building or expansion of footprint.			
<u> </u>			
Non-compl	iance:		
1. Description of non-compliance:  NC against ETI/Additional Elements NC against Local Law NC against customer code: None Observed Local law and/or ETI requirement: Not Applicable Recommended corrective action: Not Applicable		Objective evidence observed: Not Applicable	
Observation:			
Description of observation: None Observed Local law or ETI requirement: Not Applicable Comments: Not Applicable		Objective evidence observed: Not Applicable	
Good Examples observed:			
Description of Good Example (GE): None observed		Objective evidence observed: Not Applicable	



#### 1: Freely Chosen Employment

(Click here to return to summary of findings)

#### FTI

1.1 There is no forced, bonded or involuntary prison labour.

1.2 Workers are not required to lodge "deposits" or their identity papers with their employer and are free to leave their employer after reasonable notice.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- The factory has a policy which prohibits forced labour and this was also available for review.
- Age verification documents (National ID card copy, educational certificate, nationality certificates) were available in employee personal files.
- Overtime is voluntary.
- The terms and conditions of employment state that the workers are free to leave the workplace outside of their working hours. Facility also has a written policy regarding this.
- The facility did not require any payment for work tools, PPE, IC/staff card, training, etc.
- The facility does not use any prison labour.
- The above was confirmed in management and employees' interviews.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

#### Details:

- 1. Personnel files
- 2. Factory policy, rules and regulations, and training records etc.
- 3. Resignation records
- 4. Factory rules
- 5. Management and worker interview

Any other comments: None

A: Is there any evidence of retention of original documents, e.g. passports/ID's	Yes No A1: If yes, please give details and category of workers affected:
B: Is there any evidence of a loan scheme in operation	Yes No B1: If yes, please give details and category of worker affected:
C: Is there any evidence of retention of wages /deposits	Yes No C1: If yes, please give details and category of worker affected:



	T		
D: Are there any restrictions on workers' freedom to terminate employment?	Yes No D1: Please describe finding: Facility has a pare free to terminate employment from the	· ·	
E: If any part of the business is UK based or registered there & has a turnover over £36m, is there a published a 'modern day slavery statement?	Yes No Not applicable E1: Please describe finding: Not applicable as the yearly turnover of the factory was less than £36m.		
F: Is there evidence of any restrictions on workers' freedoms to leave the site at the end of the work day?	Yes No F1: Please describe finding: No evidence of any restrictions on workers freedoms to leave the site at the end of the workday.		
G: Does the site understand the risks of forced / trafficked / bonded labour in its supply chain	/ No		
H: Is the site taking any steps taking to reduce the risk of forced / trafficked labour?	Yes No H1: Please describe finding: Factory had provided training and awareness session to all employees to reduce the risk of forced / trafficked labour.		
	Non-compliance:		
1. Description of non-compliance:  NC against ETI NC against Local Law: NC against customer code: None Observed Local law and/or ETI requirement Not Applicable Recommended corrective action: Not Applicable			
	Observation		
Observation:			
Description of observation: None Observed Local law or ETI requirement: Not Applicable		Objective evidence observed: Not Applicable	



Comments: Not Applicable		
Good Examples observed:		
Description of Good Example (GE): None Observed	Objective evidence observed: Not Applicable	



#### 2: Freedom of Association and Right to Collective Bargaining are Respected

(Click here to return to summary of findings) (Click here to return to Key Information)

- 2.1 Workers, without distinction, have the right to join or form trade unions of their own choosing and to bargain collectively.
- 2.2 The employer adopts an open attitude towards the activities of trade unions and their organisational activities.
- 2.3 Workers' representatives are not discriminated against and have access to carry out their representative functions in the workplace.
- 2.4 Where the right to freedom of association and collective bargaining is restricted under law, the employer facilitates, and does not hinder, the development of parallel means for independent and free association and bargaining.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- There is no Trade Union in the facility. There is worker representative and suggestion box system at the facility. Grievance procedure announced to workers.
- Boxes located at common areas. Suggestion box contents are checked by worker representative and the management.
- Written contents of suggestion box could not be seen, however open -door policy is practised. Worker representatives were elected by workers on 07.01.2021. Workers are aware of representative.

#### Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. Freedom of association policy review
- 2. Facility management interviews
- 3. Worker interview
- 4. Complain box register (Suggestions from the complaint box and actions taken)
- 5. worker representative formation record review and its meeting records review, Grievance handling policy & procedure.

Any other comments: None

A: What form of worker representation/union is there on site?	☐ Union (name) ☐ Worker Committee ☑ Other (specify): Worker representative system ☐ None
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B: Is it a legal requirement to have a union?	☐ Yes ☑ No		
C: Is it a legal requirement to have a worker's committee?	☐ Yes ☑ No		
D: Is there any other form of effective worker/management communication channel? (Other than union/worker committee e.g. H&S, sexual harassment)	Yes No D1: Please give details: Worker representative system and suggestion boxes. Additionally, open-door policy is in practise and employees can communicate with supervisors.		
	D2: Is there evidence of free elections?  Yes  No		
E: Does the supplier provide adequate facilities to allow the Union or committee to conduct related business?	<ul> <li>         ∑ Yes         ☐ No     </li> <li>E1: Please give details: There is no union or committee, however worker representatives are amongst the workers at the production floors. They can be accessed by the colleagues at all times.     </li> </ul>		
F: Name of union and union representative, if applicable:	N/A	F1: Is there evidence of free elections?  Yes No N/A	
G: If there is no union, is there a parallel means of consultation with workers e.g. worker committees?	Worker representative system	G1: Is there evidence of free elections?  X Yes No N/A	
H: Are all workers aware of who their representatives are?	⊠ Yes □ No	Workers are aware of their workers representative.	
I: Were worker representatives freely elected?	⊠ Yes □ No	11: Date of last election: 07.01.2021	
J: Do workers know what topics can be raised with their representatives?	⊠ Yes □ No		
K: Were worker representatives/union representatives interviewed?	Yes No If <b>Yes</b> , please state how many: Two worker representatives were interviewed during audit.		
L: Please describe any evidence that union/worker's committee is effective?  Specify date of last meeting; topics covered; how minutes were communicated etc.	Topics of worker representatives discussed with management verbally. Last meeting was held with management on 12.02.2021.		
M: Are any workers covered by Collective Bargaining Agreement (CBA)?	☐ Yes ⊠ No		



If <b>Yes</b> , what percentage by trade Union/worker representation	M1: _0% workers covered by Union CBA	M2:0% workers covered by worker rep CBA			
M3: If <b>Yes</b> , does the Collective Bargaining Agreement (CBA) include rates of pay?	☐ Yes ☑ No				
Non-compliance:					
1. Description of non–compliance:  NC against ETI NC against code: None Observed Local law and/or ETI requirement: Not Applicable Recommended corrective action: Not Applicable	Local Law	er <b>Objective evidence</b> er <b>observed:</b> Not Applicable			
Observation:					
Description of observation: None Observed Local law or ETI requirement: Not Applicable Comments: Not Applicable		Objective evidence observed: Not Applicable			
Good Examples observed:					
Description of Good Example (GE): None observed		Objective evidence observed: Not Applicable			



#### 3: Working Conditions are Safe and Hygienic

(Click here to return to summary of findings) (Click here to return to Key Information)

- 3.1 A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. 3.2 Workers shall receive regular and recorded Health & Safety training, and such training shall be repeated for new or reassigned workers.
- 3.3 Access to clean toilet facilities and to potable water, and, if appropriate, sanitary facilities for food storage shall be provided.
- 3.4 Accommodation, where provided, shall be clean, safe, and meet the basic needs of the workers.
- 3.5 The company observing the code shall assign responsibility for Health & Safety to a senior management representative.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- Company has agreement with outsourced H&S expert for taking care of H&S topics and issues. He is responsible for trainings too.
- Emergency exit doors opening outwards of two different directions of the building. Emergency routes are clean. There were no blocked fire exit doors. Tested emergency lightings were function.
- Workers were their PPE's while working as observed during the tour.
- Evacuation plans, working hours and first aid boxes were placed in production area. Toilet facilities, canteen was provided and clean. Lunch is provided by a catering firm.

/1st Full Follow-up audit conducted on 21st September 2021 that six (6) non compliances found closed and one (1) new noncompliance was raised. For details, please refer to the contents of Non-compliance.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

#### **Reviewed documents:**

- Business license: 16.12.2019 Number 190
- ✓ Land right license 18.09.2019
- ✓ Fire brigade report: 23.09.2019
- ✓ Risk analysis: 12.01.2020 & coronavirus pandemic risks: 18.03.2020
- ✓ Emergency plan: 12.01.2020 & coronavirus pandemic risks:18.03.2020
- Periodic fire safety equipment check: 12.06.2020 /Periodic fire safety equipment check: 28.05.2021
- Fire drill: 12.06.2020 / Fire drill: 02.06.2021
- Fire training: 12.06.2020 / Fire training: 30.05.2021
- Health and safety training for all workers. 26-27.07 / 02.11.2020 7 25-26.11.2020 Last 04.03.2021 included Covid-19 training /In this Follow-up audit, it was noted that 1 new stared employee (2 days before) could not receive health and safety training.
- Health check for all workers /In this Follow-up audit, it was seen that Health check for all workers.



- ✓ First aider certificates 5 valid NC (There are 3 missing) /In this Follow-up audit, it was seen that missing First aider certificates. Adequate number of first aiders are trained. 2 first aiders are available. Training conducted on 05-06.04.2021.
- ✓ Electrical grounding: 04.11.2020 NC was raised /Electrical grounding: 15.04.2021 NC was closed. Electronic grounding inspection conducted by the authorized inspection authority.
- ✓ Internal electrical installation report 04.11.2020 NC was raised
- ✓ Indoor measurements 04.11.2020
- ✓ Air compressor: 04.11.2020
- ✓ Air tank: 04.11.2020 NC was raised / Air tank: 15.04.2021 NC was closed. The air tanks check was conducted by the authorized inspection authority.
- ✓ Hoist: 04.10.2020
- ✓ Drinking water analysis: 16.06.2020/08.09.2021
- ✓ Annually leave records
- ✓ Hygiene training certificate 1 NC (There is 1 missing) /In this Follow-up audit, it was seen that
  Hygiene training certificate issued on 28.08.2018.
- ✓ Agreement of doctor: 13.04.2020
- ✓ Agreement of H&S Specialist: 13.04.2020
- ✓ Occupational accident records are regularly kept.
- ✓ H&S committee meeting records, each 2 months period: last meeting on 12.02.2021 / last meeting on 08.09.2021
- ✓ Environmental report: 12.09.2016
- ✓ CED: 20.02.2021
- ✓ Suggestion box opening period in a monthly period

Body system for disabled workers is not available /Buddy were assigned for disabled employees.

Any other comments: None

A: Does the facility have general and occupational Health & Safety policies and procedures that are fit for purpose and are these communicated to workers?	<ul> <li>☐ Yes</li> <li>☐ No</li> <li>A1: Please give details: Workers trained on H&amp;S procedures during OHS trainings</li> </ul>	
B: Are the policies included in workers' manuals?	Yes No B1: Please give details: Worker manuals include details on policies.	
C: Are there any structural additions without required permits/inspections (e.g. floors added)?	Yes No C1: Please give details: Land right license from government obtained on 18.09.2019	
D: Are visitors to the site informed on H&S and provided with personal protective equipment	<ul> <li>☐ Yes</li> <li>☐ No</li> <li>D1: Please give details: Visitors are provided with personal protective equipment and also informed verbally about H&amp;S rules.</li> </ul>	
E: Is a medical room or medical facility provided for workers?		



If yes, do the room(s) meet legal requirements and is the size/number of rooms suitable for the number of workers.	E1: Please give details: Medical room available. No applicable legal requirement related to number of rooms.			
F: Is there a doctor or nurse on site or there is easy access to first aider/ trained medical aid?	Yes No F1: Please give details: The contracted doctor visits the factory every Tuesday for two hours and is covering both shifts.			
G: Where the facility provides worker transport - is it fit for purpose, safe, maintained and operated by competent persons e.g. buses and other vehicles?	Yes No F1: Please give details: The contracted doctor visits the factory every Tuesday for two hours and is covering both shifts.			
H: Is secure personal storage space provided for workers in their living space and is fit for purpose?	<ul> <li>         ∑ Yes         ☐ No     </li> <li>         G1: Please give details: The facility is properties transportation to employees. All transportation insurance and all drivers has propertificate (SRC).     </li> </ul>	sportation vehicles have		
I: Are H&S Risk assessments are conducted (including evaluating the arrangements for workers doing overtime e.g. driving after a long shift) and are there controls to reduce identified risk?	<ul> <li>Yes</li> <li>No</li> <li>H1: Please give details: Proper locker rooms provided to workers.</li> </ul>			
J: Is the site meeting its legal obligations on environmental requirements including required permits for use and disposal of natural resources?	Yes No J1: Please give details: The facility has environmental permit dated 20.02.2021			
K: Is the site meeting its customer requirements on environmental standards, including the use of banned chemicals?	☐ Yes ☐ No K1: Please give details: No chemicals used during production process at this facility.			
Non-compliance:				
1. Description of non-compliance:  NC against ETI NC against Local Law NC against customer code:  It is noted through during floor visit and workers and management interview that the facility has 5 first aiders whereas the requirement is 8 considering total manpower is 77. (77 çalışan için 5 ilk yardımcı mevcut, en az 3 kişi daha gereklidir)		Objective evidence observed: 1.Based on document review		
Local law and/or ETI requirement In accordance with ETI base code 3.1: A safe and hygienic working environment prevailing knowledge of the industry an steps shall be taken to prevent accider associated with, or occurring in the cou	d of any specific hazards. Adequate nts and injury to health arising out of,			



reasonably practicable, the causes of hazards inherent in the working environment. In accordance with Turkish Law: First Aid Regulation 29/7/2015 No: 29429 - ARTICLE 19: In every firm and establishment must employ one first aid trained employee depending to dangerous class for firm/establishments a) 1 first aider for each 20 employeesless dangerous class; b) 1 first aider for each 15 employees -dangerous class; c) 1 first aider for each 10 workers- high dangerous class. Recommended corrective action: It is recommended that management shall ensure there is 1 first aider for each 10 workers. (Her 10 çalışan için 1 ilkyardımcı olduğundan emin olunuz.) 1st Full Follow-up audit conducted on 21 September 2021: 1.Based on document review, management Issue found closed. and worker's interview Adequate number of first aiders are trained, 2 first aiders are available. Training conducted on 05-06.04.2021. 2. Description of non-compliance: NC against Local Law NC against customer NC against ETI code: 2.Based on workers It is noted through during plant tour that buddy was not assigned for 2 disabled interview and workers. (2 Engelli çalışan için refakatçi ataması yapılmamıştır) management interview. Photo evidence Local law and/or ETI requirement: In accordance with ETI base code 3.1: A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment. In accordance with Turkish Law: Regulation about emergency situations at workplaces Art 4/10. Buddy is assigned for disabled workers. Recommended corrective action: It is recommended that management shall ensure a designate team assist with the emergency evacuation of disabled workers in emergency cases. (Engelli calısanların acil durumlarda tahliyesine yardımcı olacak calışanlar belirlediğinizden emin olunuz). 1st Full Follow-up audit conducted on 21 September 2021: 2.Based on document Issue found closed. review, management and worker's interview Buddy were assigned for disabled employees. 3. Description of non-compliance:



NC against ETI	
During the document review and management interview it was noted that electronic grounding inspection conducted by the authorized inspection authority on 04.11.2020 but there were some non-conformities so the facility has not yet received the renewal inspection report. (04.11.2020 tarihli topraklama	Based on document review and management interview.
fenni muayene raporlarında. uygunsuzluklar mevcut)	NC Photo#1
Local law and/or ETI requirement: In accordance with ETI base code 3.1: A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.	
In accordance with Turkish Law: Use of Work Equipment Regulations Health and Safety Requirements Appendix 3 / Art 2.1.4 / Art 2.2.3 /Art 2.3.4 Annually checks according to list 1: Steam generator, heat generator, LPG tubes, Air tanks, compressors, Forklifts, Lifts, Vinch, electrical grounding, fire equipment, fire hoses, hydrophores, pipe infrastructure, air ventilation, air condition equipment.	
Recommended corrective action: It is recommended that management shall ensure non-conformities corrected and updated grounding inspection report. (Fenni muayene raporlarındaki uygunsuzlukların giderildiğinden ve raporun güncellendiğinden emin olunuz.)	
1st Full Follow-up audit conducted on 21 September 2021: Issue found closed.	<b>3.</b> Based on document review, management and worker's interview
Electronic grounding inspection conducted by the authorized inspection authority dated on 15.04.2021.	
4. Description of non-compliance:  NC against ETI NC against Local Law NC against customer code:  During the document review and management interview it was noted that the electrical installation check was conducted by the authorized inspection authority on 04.11.2020 but there were some non-conformities so the facility has not yet received the renewal inspection report.  (04.11.2020 tarihli iç elektrik tesisat fenni muayene raporlarında. uygunsuzluklar mevcut)	4. Based on document review and management interview.  NC Photo#2
Local law and/or ETI requirement: In accordance with ETI base code 3.1: A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.	
In accordance with Turkish Law:	



Use of Work Equipment Regulations Health and Safety Requirements Appendix 3 / Art 2.1.4 / Art 2.2.3 /Art 2.3.4 Annually checks according to list 1: Steam generator, heat generator, LPG tubes, Air tanks, compressors, Forklifts, Lifts, Vinch, electrical grounding, fire equipment, fire hoses, hydrophores, pipe infrastructure, air ventilation, air condition equipment.

#### Recommended corrective action:

It is recommended that management shall ensure non-conformities corrected and updated electrical installation inspection report. (Fenni muayene raporlarındaki uygunsuzlukların giderildiğinden ve raporun güncellendiğinden emin olunuz.)

#### 1st Full Follow-up audit conducted on 21 September 2021:

Issue found closed.

The electrical installation check was conducted by the authorized inspection authority 15.04.2021.

5. Description of non-compliance:

NC against ETI NC against Local Law □ NC against customer code:

During the document review and management interview it was noted that the air tanks check was conducted by the authorized inspection authority on 04.11.2020 but there were some non-conformities so the facility has not yet received the renewal inspection report.

(04.11.2020 tarihli hava tankları fenni muayene raporlarında uygunsuzluklar mevcut)

## Local law and/or ETI requirement:

In accordance with ETI base code 3.1:A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.

In accordance with Turkish Law: Use of Work Equipment Regulations Health and Safety Requirements Appendix 3 / Art 2.1.4 / Art 2.2.3 / Art 2.3.4 Annually checks according to list 1: Steam generator, heat generator, LPG tubes, Air tanks, compressors, Forklifts, Lifts, Vinch, electrical grounding, fire equipment, fire hoses, hydrophores, pipe infrastructure, air ventilation, air condition equipment

#### Recommended corrective action:

It is recommended that management shall ensure non-conformities corrected and updated air tanks inspection report. (Fenni muayene raporlarındaki uygunsuzlukların giderildiğinden ve raporun güncellendiğinden emin olunuz.)

#### 1st Full Follow-up audit conducted on 21 September 2021:

Issue found closed.

The air tanks check was conducted by the authorized inspection authority dated on 15.04.2021.

**4.**Based on document review, management and worker's interview

5. Based on document review management interview.

NC Photo#3

5.Based on document review, management

and worker's interview





6. Description of non-compliance:  NC against ETI NC against Local Law NC against customer code:  It was noted through during plant tour and workers interview that 01 out of 02 canteen workers, did not receive hygiene training. (2 mutfak çalışanı mevcut, 1 çalışanın hijyen eğitim belgesi yok.)	<b>6.</b> Based on plant tour and worker's interview.
Local law and/or ETI requirement: In accordance with ETI base code 3.1: A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working applicament.	
inherent in the working environment.  Hygiene Training Regulation No: 28698, Art. 5; (1) In workplaces covered in terms of this regulation is not allowed to employed workers without certificate that given by Directorate General. Owners and managers are responsible in the first degree to give workers hygiene training and employed them with certification.	
Recommended corrective action: It is recommended that management shall ensure canteen worker attend to hygiene training. (Mutfak çalışanın hijyen eğitime katılmasından emin olunuz)	
1st Full Follow-up audit conducted on 21 September 2021:	<b>6.</b> Based on document
Issue found closed.	review, management and worker's interview
Fatma Kalaba certificate issued on 28.08.2018 reviewed by audit team.	
1. Description of non-compliance:  ☑ NC against ETI ☑ NC against Local Law ☐ NC against customer code:  It was noted through plant tour and workers interview found that 1 new stared employee (2 days before) could not receive health and safety training. (Yeni başlayan çalışan ait iş güvenliği eğitim kayırları görülemedi.	7. Based on document review and management interview
Local law and/or ETI requirement: In accordance with ETI base code 3.1: A safe and hygienic working environment shall be provided, bearing in mind the prevailing knowledge of the industry and of any specific hazards. Adequate steps shall be taken to prevent accidents and injury to health arising out of, associated with, or occurring in the course of work, by minimising, so far as is reasonably practicable, the causes of hazards inherent in the working environment.	
<b>Turkish Health and Safety Law 6331 Art.17:</b> (1) The employer shall ensure that each worker receives safety and health training. This training shall be provided on recruitment, in the event of a transfer or a change of job, in the event of a change in equipment or introduction of any new technology. The training shall be adapted to take account of new or changed risks and repeated periodically if necessary.	
Recommended corrective action:	



It is recommended that management shall ensure employees shall have safety trainings in adequate time. (İş güvenliği eğitim kayıtları)	

Observation:	
Description of observation: None Observed Local law or ETI requirement: Not Applicable Recommended corrective action: Not Applicable	Objective evidence observed: Not Applicable

Good Examples observed:		
Description of Good Example (GE): None observed		Objective Evidence Observed: Not Applicable



#### 4: Child Labour Shall Not Be Used

(Click here to return to summary of findings) (Click here to return to Key Information)

#### FTI

- 4.1 There shall be no new recruitment of child labour.
- 4.2 Companies shall develop or participate in and contribute to policies and programmes which provide for the transition of any child found to be performing child labour to enable her or him to attend and remain in quality education until no longer a child.
- 4.3 Children and young persons under 18 shall not be employed at night or in hazardous conditions.
- 4.4 These policies and procedures shall conform to the provisions of the relevant ILO Standards.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- The facility has established a practice that they will never employ and use any child labour.
- The facility verifies all workers' original national ID card, birth certificate etc. at the time of recruitment and keeps the photocopies of workers' ID cards, birth certificate in their personal files.
- Factory verifies the workers age through registered doctors.
- Sampling basis employees' personal files was taken for review. Each employee file included a biodata sheet, recent photo, birth registration certificate / photo copied national identification card and other documents.
- There was no child or young employee observed in the facility.
- It was evident during the documents review, the age of youngest worker is 19+years old (DOB: 28.08.2002). During the facility walkthrough, there were no concerns regarding child labour observed

## Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

#### Details:

- 1. The procedure of <Recruiting regulation> was available for review, the personnel files with ID or birth certificate copy were available for review, the contracts with all the employees were available for audit, and the roster had established by the factory.
- 2. Document review
- 3. Management interview
- 4. Worker interview
- 5. On-site observation during floor visit

Any other comments: None

A: Legal age of employment:	15 with restrictions
B: Age of youngest worker found:	19
C: Are there children present on the work floor but not working at the time of audit?	☐ Yes ☐ No



D: % of under 18's at this site (of total workers)	0%	
E: Are workers under 18 subject to hazardous work assignments?  (Go to clause 3 – Health and Safety)	Yes No E1: If yes, give details	
	Non-compliance:	
1. Description of non-compliance:  NC against ETI NC against Local Law NC against customer code: None Observed Local law and/or ETI requirement: Not Applicable Recommended corrective action: Not Applicable		Objective evidence observed: Not Applicable
Observation:		
Description of observation: None observed Local law or ETI requirement: Not Applicable Comments: Not Applicable		Objective evidence observed: Not Applicable
Good Examples observed:		
Description of Good Example (GE): None observed		Objective Evidence Observed: Not Applicable



#### 5: Living Wages are Paid

(Click here to return to summary of findings)
(Click here to return to Key information)

#### FTI

- 5.1 Wages and benefits paid for a standard working week meet, at a minimum, national legal standards or industry benchmark standards, whichever is higher. In any event wages should always be enough to meet basic needs and to provide some discretionary income.
- 5.2 All workers shall be provided with written and understandable information about their employment conditions in respect to wages before they enter employment and about the particulars of their wages for the pay period concerned each time that they are paid.
- 5.3 Deductions from wages as a disciplinary measure shall not be permitted nor shall any deductions from wages not provided for by national law be permitted without the expressed permission of the worker concerned. All disciplinary measures should be recorded.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- All employees are paid above minimum wage according social security registration, bank payment records and interviewed workers. However, since April 2020 working hours for attendance sheet are not recorded with fingerprint system as previously used before. Supervisors filling the tick box of workers to verify their presence only. No hour/minute clock time written. It is also not clear on which shift was worked. OT worked hours is recorded, however hour/minute clock time is also not recorded no details could be seen. Management advised that the fingerprint system is not used due to the risks of Covid-19. /In the follow up audit, hour/minute clock time written. It is clear on which shift was worked. OT worked hours is recorded, however hour/minute clock time is also recorded, and details could be seen. The fingerprint system is used.
- Due to not verified working hours, wages, overtime compensation and benefits not verified for this section. Please see working hours section for details. /In the follow up audit, Due to verified working hours, wages, overtime compensation and benefits verified for this section.
- The lowest wage of employees is TRY 3200 (net) per month which is above legal minimum wage.
- Monthly wages are paid between the 1st and 10th day of each month via bank transfer latest.

/1st Full Follow-up audit conducted on 21st September 2021that one (1) noncompliance found closed.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

Bank payment dates of sampled months:

July: 12th August 2020

October: 11<sup>nd</sup> November 2020

February: It was calculated however not paid yet. Social security registration records of sampled 3 months

Any other comments: None

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Non-compliance:			
1. Description of non-compliance:  \[ \] NC against ETI \[ \] NC against Local Law \[ \] NC against customer code  It was noted through during document review and management interview that there are no in-out time recordings for attendance sheet. Supervisors filling the tick box of workers to verify their presence only. No hour/minute clock time written since April 2020. Therefore, wages, overtime compensation and benefits could not be fully verified. (Nisan 2020'den beri giriş-çıkış zaman kayıtları tutulmamaktadır. Bu nedenler maaşlar, fazla mesai ödemeleri ve ek haklar tam olarak doğrulanamamıştır.)  Local law and/or ETI requirement:  Working Hours Regulation Related with Labor Law Art 9: Employer shall proof working hours of employees with appropriately tools. (In and out times recordings)  Recommended corrective action:	Objective evidence observed: 1.Time records Payrolls Social security registration records review. Photo evidence NC Photo#4		
It is recommended that management shall ensure Wages and benefits should be verifiable. (Ücretler ve yan haklar doğrulanmalıdır.)  1st Full Follow-up audit conducted on 21 September 2021:  Issue found closed.  There were in-out time recordings are available. That was verified by audit team.	<b>2.</b> Based on document review, management and worker's interview		
Observation:			
Description of observation: None observed Local law or ETI requirement: Not Applicable Comments: Not Applicable	Objective evidence observed: Not Applicable		
Good Examples observed:			
Description of Good Example (GE):  1.Lunch and transport are provided free of charge	Objective Evidence Observed: 1.Worker interviews Management interview		

# **Summary Information**



Criteria	Local Law (Please state legal requirement)	Actual at the Site (Record site results against the law)	Is this part of a Collective Bargaining Agreement?
A: Standard/Contracted work hours: (Maximum legal and actual required working hours excluding overtime, please state if possible per day, week, and month)	Legal maximum: 45 Hours/week	A1: Not verified /45 hours per week.	A2: ☐ Yes ☑ No
B: Overtime hours: (Maximum legal and actual overtime hours, please state if possible per day, week, and month)	Legal maximum: 270 hours overtime per year / 11 total hours per day (regular + overtime)	B1: Not verified /Actual overtime within the legal limits.	B2: ☐ Yes ☑ No
C: Wage for standard/contracted hours: (Minimum legal and actual minimum wage at site, please state if possible per hr, day, week, and month)	Legal minimum: TRY 2557,59 /month	C1: TRY 3200/month	C2: ☐ Yes ☑ No
D: Overtime wage: (Minimum legal and actual minimum overtime wage at site, please state if possible per hr, day, week, and month)	Legal minimum: 150 % of normal hours	D1: Not verified / Net 17.05 TL per hour.	D2: ☐ Yes ☑ No

Wages analysis:  (Click here to return to Key Information)		
A: Were accurate records shown at the first request?	☐ Yes ☐ No	
A1: If <b>No</b> , why not?	Management advised that the fingerprint system is not used due to the risks of Covid-19. Supervisors filling the tick box of workers to verify their presence only. No hour/minute clock time written. It is also not clear on which shift was worked. OT worked hours is recorded, however hour/minute clock time is also not recorded no details could be seen. This method doesn't meet local law requirement for accurate time recordings. /Hour/minute clock time written. It is clear on which shift was worked. OT worked hours is recorded, however hour/minute clock time is also recorded, and details could be seen. The fingerprint system is used.	
	Company provided wages, payroll and social security institution records; however, they not proof whether workers paid correctly or not due to improper time records. / Workers paid correctly or and due to verified working hours, wages, overtime compensation and benefits verified for this section.	



B: Sample Size Checked (State number of worker records checked and from which weeks/months – should be current, peak, and random/low. Please see SMETA Best Practice Guidance and Measurement Criteria)	As mentioned above all provided time records not contain in-out times of workers. / As mentioned above all provided time records contain in-out times of workers.  February 2021: Current / August 2021: Current October 2020: Peak / May 2021: Stable July 2020: Low / July 2021: Stable 10 workers' samples checked for 3 months / 10 workers' samples checked for 3 months			
C: Are there different legal minimum wage grades? If <b>Yes</b> , please specify all.	☐ Yes ☑ No		C1: If <b>Yes</b> , ple Not applicab	ase give details: le
D: If there are different legal minimum grades, are all workers graded and paid correctly?	☐ Yes ☐ No ☑ N/A		D1: If <b>No</b> , plea	ase give details: Not applicable
E: For the lowest paid production workers, are wages paid for standard/contracted hours (excluding overtime) below or above the legal minimum?	Below I min Meet Above  Not verified		E1: Lowest ac	ctual wages found: ctual wages found: Note: full time and please state hour / week / TL per month.
F: Please indicate the breakdown of workforce per earnings:	F1:% of workforce earning under minimum wage F2:% of workforce earning minimum wage F3:% of workforce earning above minimum wage F1: 0% of workforce earning under minimum wage F2: 85% of workforce earning minimum wage F3: 15% of workforce earning above minimum wage Not verified / Verified			
G: Bonus Scheme found: Please specify details:	Bonus Scheme found: <b>Not verified / Verified</b> Note: type of employee (e.g. full time, temp, etc.) and please state which units e.g. /hour /week /month etc.  No bonus scheme payment			
H: What deductions are required by law e.g. social insurance? Please state all types:	Wages and working hours not verified. / Wages and working hours verified.  As per provided payroll records, social security contribution and tax deducted. /Social insurance (pension, accident, unemployment, medical and maternity insurance), personal income tax, etc			
I: Have these deductions been made?	∑ Yes □ No	deduc	ase list all ctions that oeen made.	1. Social insurance 2.Tax 1. Social Security Premium 2. Unemployment Fund 3. Stamp Tax 4. Income Tax



	,			
				Please describe: Wages not verified. /It was correctly with the law.
		I2: Please li deduction have not b made.	s that	1.     2.     Please describe: Not applicable
J: Were appropriate records available to verify hours of work and wages?	∑ Yes ∑ No			
K: Were any inconsistencies found? (if yes describe nature)	∑ Yes ☐ No		🛛 Isolate	ecord keeping ed incident ated occurrence:
L: Do records reflect all time worked? (For instance, are workers asked to attend meetings before or after work but not paid for their time)	<ul> <li>Yes</li> <li>No</li> <li>L1: Please give details: Working hours not verified. / Records</li> </ul>			
,	provided by the factory reflect all the time worked.			
M: Is there a defined living wage: This is <u>not normally</u> minimum legal wage. If answered yes, please state amount and source of info: Please see SMETA Best Practice Guidance and Measurement Criteria.	Yes No M1: Please specify amount/time: There is a defined hunger limit for a 4-member family: TRY 2652 for 2021 There is a defined poorness level for a 4 member family: TRY 8638 for 2021.			
M2: If yes, what was the calculation method used.	□ ISEAL/Anker Benchmarks □ Asia Floor Wage □ Figures provided by Unions □ Living Wage Foundation UK □ Fair Wear Wage Ladder □ Fairtrade Foundation Other – please give details: Those calculations are done by Turk-IS (Collaboration of Unions)			
N: Are there periodic reviews of wages? If Yes give details (include whether there is consideration to basic needs of workers plus discretionary income).	<ul><li>         ∑ Yes</li><li>         □ No</li><li>         N1: Please give details: Years in each January.     </li></ul>			
O: Are workers paid in a timely manner in line with local law?	∑ Yes □ No			



P: Is there evidence that equal rates are being paid for equal work:	<ul> <li>Yes</li> <li>No</li> <li>P1: Please give details: Wages and working hours not verified. / Payment records.</li> </ul>
Q: How are workers paid:	☐ Cash ☐ Cheque ☐ Bank Transfer ☐ Other  Q1: If other, please explain: Wages and working hours not verified. / Wages and working hours not verified.



### 6: Working Hours are not Excessive

(Click here to return to summary of findings)
(Click here to return to Key Information)

#### ETI

- 6.1 Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.
- 6.2 Working hours, excluding overtime, shall be defined by contract, and shall not exceed 48 hours per week.
- 6.3 All overtime shall be voluntary. Overtime shall be used responsibly, taking into account all the following: the extent, frequency and hours worked by individual workers and the workforce as a whole. It shall not be used to replace regular employment. Overtime shall always be compensated at a premium rate, which is recommended to be not less than 125% of the regular rate of pay.
- 6.4 The total hours worked in any 7-day period shall not exceed 60 hours, except where covered by clause 6.5 below.
- 6.5 Working hours may exceed 60 hours in any 7-day period only in exceptional circumstances where <u>all</u> of the following are met:
  - this is allowed by national law;
  - this is allowed by a collective agreement freely negotiated with a workers' organisation representing a significant portion of the workforce;
  - appropriate safeguards are taken to protect the workers' health and safety; and
  - The employer can demonstrate that exceptional circumstances apply such as unexpected production peaks, accidents or emergencies.
- 6.6 Workers shall be provided with at least one day off in every 7-day period or, where allowed by national law, 2 days off in every 14-day period.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- In this audit, auditor had randomly selected production record, such as: Material in/out records, daily production reports, and crosschecked these records with payroll records and
- Through employees' interview, overtime is voluntary.
- The time frame of the records reviewed are as follows:
  - 10 sample months of February- 2021 (recent month) /10 sample months of August- 2021 (recent month)
  - 10 sample months of October- 2020 /10 sample months of July- 2021
  - 10 sample months of July-2020 /10 sample months of May-2021

OT could not verify from three sample months. Since April 2020 working hours for attendance sheet are not recorded with fingerprint system as previously used before. Supervisors filling the tick box of workers to verify





their presence only. No hour/minute clock time written. It is also not clear on which shift was worked. OT worked hours is recorded, however hour/minute clock time is also not recorded no details could be seen. Management advised that the fingerprint system is not used due to the risks of Covid-19. This method doesn't meet local law requirement for accurate time recordings. Therefore, working hours not verified. The employee works for 06 days in a week. Working days are from Monday to Saturday. Sunday is off day. Operation is operated only in cutting section in 2 shifts. First shift from 08:00 – 16:30 and second shift from 16:00 – 00:30 with 60 mins break time in total. All other sections are operated in one shift from 08:00 – 16:00. Employees were interviewed from both shifts. / OT worked hours is recorded, however hour/minute clock time is also recorded, and details could be seen. The fingerprint system is used. According to time, records and worker interview basic working hours were 9 hours per day and a max 45 hours per week. OT was 2 hours per day and maximum 11 hours per week found in three sample months.

/1st Full Follow-up audit conducted on 21st September 2021that one (1) noncompliance found closed.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. Employee interview
- 2. Management interview
- 3. Local and national laws
- 4. Factory policy on working hours
- 5. Attendance and wages records from March 2020 to the audit day
- 6. Sample pay slips with recorded hours all workers interviewed
- 7. Quality and production records to cross check hours
- 8. Workers contracts

Any other comments: None

Non-compliance:		
1. Description of non-compliance:  ☐ NC against ETI ☐ NC against Local Law ☐ NC against customer code:  It was noted through during document review and management interview that there are no in-out time recordings for attendance sheet. Supervisors filling the tick box of workers to verify their presence only. No hour/minute clock time	Objective evidence observed: 1.Based om time records review	
written since April 2020. Working hours could not be verified. (Giriş çıkış kayıtları mevcut değildir. Şefler çalışanlar için giriş çıkış takibi için bir kutucuk işaretliyor Nisan 2020 den beri. Giriş çıkış kayıtları doğrulanamadı)	Photo evidence NC Photo#5	
Local law and/or ETI requirement: In accordance with ETI Base Code 6.1: Working hours must comply with national laws, collective agreements, and the provisions of 6.2 to 6.6 below, whichever affords the greater protection for workers. Sub-clauses 6.2 to 6.6 are based on international labour standards.		
Working Hours Regulation Related with Labor Law Art 9 Employer shall proof working hours of employees with appropriately tools. (In and out times recordings)		
Recommended corrective action:		



It is recommended that management shall ensure Employer shall maintain proof working hours of employees with appropriately. (In and out times recordings) işveren uygun metodlar ile zaman kayıtlarını ispatlamalıdır. (Giriş ve çıkış kayıtları)			
1st Full Follow-up audit cor	nducted on 21 Sep	tember 2021 <u>:</u>	1.Based on document
Issue found closed.			review, management and worker's interview
The in-out time recordings	are available. The	at is verified by audit team.	
		Observation:	
Description of observation: None observed Local law or ETI requirement: Not Applicable Comments: Not Applicable		Objective evidence observed: Not Applicable	
	Goo	d Examples observed:	
None observed O		Objective Evidence Observed: Not Applicable	
	Please inclu	king hours' analysis de time e.g. hour/week/month back to Key information)	
Systems & Processes			
A. What timekeeping systems are used: time card etc.	Describe: Manually filling boxes of a list by supervisors in behalf of workers without describing in-out times (since April 2020). /Fingerprint system		
B: Is sample size same as in wages section?  Yes  No  B1: If no, please give details: Not applicable			
C: Are standard/contracted working hours defined in all	Yes No C1: If NO, please give details including % and which type of workers do NOT have standard hours defined in contracts/employment agreements. Please give details: Not applicable		



contracts/employment agreements?					
D: Are there any other types of	☐ Yes ☑ No	D1: If YES	, please complete	e as appropriate:	
contracts/employment agreements used?		0 hrs	Part time	☐ Variable hrs	Other
		If "Other"	', Please define:		•
		N/A			
E. Do any standard/contracted working hours defined in contracts/employment agreements exceed 48 hours per week?	☐ Yes ☑ No	and freq		urs, %, types of work	ers affected
F: Are workers provided with at least 1 day off in every 7-day-period, or 2 in 14-day-period?	F2: Please select all applicable:  1 in 7 days 2 in 14 days No If 'No', please explain: Not verified	Yes     No	allowed by local I	awş	
	Maximum numbe	er of days	worked without a	day off (in sample)	:
	Not verified / Verified				
Standard/Contracted He	ours worked				
G: Were standard	☐ Yes ☒ No	G1: If yes	, $\%$ of workers $\&$ fr	equency: N/A	
working hours over 48 hours per week found?		Not verifi	ed / Verified		
H: Any local	Yes	H1: If yes,	, please give deta	nils:	
waivers/local law or permissions which allow averaging/annualised hours for this site?	⊠ No	N/A			
Overtime Hours worked					



I: Actual overtime hours worked in sample (State per day/week/month)	Highest OT hours: N/A Not verified / Verified	
J: Combined hours (standard or contracted + overtime hours = total) over 60 found? Please give details:	Yes No Not verified / Ver	ified
K: Approximate percentage of total workers on highest overtime hours:	0% Not verified / Ver	ified
L: Is overtime voluntary?	☐ Yes ☐ No ☐ Conflicting Information	L1: Please detail evidence e.g. Wording of contract / employment agreement / handbook / worker interviews / refusal arrangements: Based on the factory policy, rules and regulations, and training records, employee handbook and workers and management interview it was noted that the overtime is voluntary in this factory.:
Overtime Premiums		
M: Are the correct legal overtime premiums paid?	No N/A - there is no legal requirement to OT premium	M1: Please give details of normal day overtime premium as a % of <b>standard</b> wages:  Overtime premium for weekdays and weekly day off: 150%, overtime premium for official holidays: 200%
	Not verified / Verified	
N: Is overtime paid at a premium?	Yes       No     No     No	N1: If yes, please describe % of workers & frequency: 30% workers, monthly.
	Not verified / Verified	
O: If the site pays less than 125% OT premium and this is allowed under local law, are there other considerations? Please complete the boxes where relevant.	□ No □ Consolidated pay (May be standard wages above minimum legal wage, with no/low overtime premium) □ Collective Bargaining agreements □ Other Not verified / Verified	
where relevant.	O1: Please expla / CBA or Other	in any checked boxes above e.g. detail of consolidated pay



	N/A
P: If more than 60 total hours per week and this is legally allowed, are there other considerations? Please	<ul> <li>☐ Overtime is voluntary</li> <li>☐ Onsite Collective bargaining allows 60+ hours/week</li> <li>☐ Safeguards are in place to protect worker's health and safety</li> <li>☐ Site can demonstrate exceptional circumstances</li> <li>☐ Other reasons (please specify) Not verified / Verified</li> </ul>
complete the boxes where relevant.	P1: Please explain any checked boxes above e.g. detail of consolidated pay / CBA or other:
	N/A
Q: Is there evidence that overtime hours are being used for extended periods to make up for labour shortages or increased order volumes?	☐ Yes ☐ No ☐ Yes ☑ Yes ☑ No ☐ No ☐ Yes ☑ No ☐ No ☐ Verified / Verified
R: If sufficient workers cannot be hired, are new working time arrangements explored to ensure that overtime is the exception rather than the rule.	☐ Yes ☐ No ☐ Yes ☐ No Not verified / Verified



#### 7: No Discrimination is Practiced

(Click here to return to summary of findings)

#### ETI

7.1 There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- There is no discrimination in hiring, compensation, access to training, promotion, termination or retirement based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation.
- Gender discrimination was also absent in the facility; both female and male workers were distributed in all types of work.
- There was no evidence of sexual harassment.
- There was an internal grievance process, all sampled employees were aware of the grievance channels in case they encountered any discrimination cases.
- The factory provides the same wage amount to male/female employees of the same rank.
- There is no restriction for formation of trade union in the factory.

# Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

#### Details:

- 1. The hiring and termination procedure, leave application records and employee handbook.
- 2. Payroll records
- 3. Attendance records
- 4. Termination records
- 5. Training records
- 6. Employment contracts were provided for review and they showed that male and female employees were on the same pay grade.
- 7. Management interview and employee interview

Any other comments: None

A: Gender breakdown of Management + Supervisors (Include as one combined group)	A1: Male: 57.2 % A2: Female: 42.8%
B: Number of women who are in skilled or technical roles e.g. where specific qualifications are needed i.e. machine engineer / laboratory analyst:	0

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C: Is there any evidence of discrimination based on race, caste, national origin, religion, age, disability, gender, marital status, sexual orientation, union membership or political affiliation?:	Hiring Compensation Access to training Promotion Termination or retirement No evidence of discrimination fou C1: Please give details: Not applicab	
Professional Development		
A: What type of training and development are available for workers?	Special On-Job Training, OHS Training, Legal Rights Training, Environmental Tr	, .
B: Are HR decisions e.g. promotion, training, compensation based on objective, transparent criteria?	∑ Yes □ No	
	If no, please give details:	
	Non-compliance:	
1. Description of non-compliance:  NC against ETI NC against Local Law NC against customer code: None observed Local law and/or ETI requirement: Not Applicable Recommended corrective action: Not Applicable		Objective evidence observed: Not Applicable
Observation:		
Description of observation: None observed Local law or ETI requirement: Not Applicable Comments: Not Applicable		
G	ood Examples observed:	



None observed	Objective Evidence Observed:
	Not Applicable



#### 8: Regular Employment Is Provided

(Click here to return to summary of findings)
(Click here to return to Key Information)

#### FTI

- 8.1 To every extent possible work performed must be on the basis of recognised employment relationship established through national law and practice.
- 8.2 Obligations to employees under labour or social security laws and regulations arising from the regular employment relationship shall not be avoided through the use of labour–only contracting, sub–contracting, or home–working arrangements, or through apprenticeship schemes where there is no real intent to impart skills or provide regular employment, nor shall any such obligations be avoided through the excessive use of fixed–term contracts of employment.

### Additional Elements: Responsible Recruitment

- 8.3 Suppliers have full understanding of the entire recruitment process and assess all labour recruiters and intermediaries against legal and/or ethical requirements.
- 8.4 There are effective management systems in place to identify and monitor the hiring and management of all migrant workers, contract workers, agency workers, temporary or casual labour The supplier shall implement processes to enable adequate control over agencies with regards the above points and related legislation.
- 8.5 Employment agencies must only supply workers registered with them.
- 8.6 Workers pay no recruitment fee at any stage of the recruitment process.
- 8.7 Worker contracts accurately reflect the agreed payment and terms in the recruitment process and are understood and signed by workers.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- All employees were recruited by the factory directly.
- No labour agency was used to hire workers. No temporary worker, apprenticeship schemes or home worker was identified by the auditors.
- No subcontractors were used.
- All workers getting signed labour contract and ID card during their recruitment.
- Factory maintains service books for all workers
- Factory has policy to provide all kinds of compensation and benefits to the employees.
- If any employees want to leave the job, he or she may leave giving 2 weeks' notice prior to leave as per law.
- No temporary worker, apprenticeship schemes or home worker was identified by the auditor.

# Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. Factory policy, rules and regulations, employees' personnel files, employees' ID card, pay slips etc.
- 2. Management interview and employee interview
- 3. The hiring and termination records.
- 4. Worker interview

Any other comments: None





Non-compliance:		
1. Description of non-compliance:  NC against ETI NC aga code: None observed Local law and/or ETI requirement: Not Applicable Recommended corrective action: Not Applicable	ainst Local Law    NC against customer	Objective evidence observed: Not Applicable
	Observation:	
Description of observation: None observed Local law or ETI requirement: Not Applicable Comments: Not Applicable		Objective evidence observed: Not Applicable
	Good Examples observed:	
None observed Observ		Objective Evidence Observed: Not Applicable
Responsible Recruitment		
All Workers		
A: Were all workers presented with terms of employment at the time of recruitment, did they understand them and are they same as current conditions?	E Terms & Conditions presented  ☐ Understood by workers ☐ Same as actual conditions  A1: If any are unchecked, please describe finding and specific category(ies) of workers affected: Not applicable	
B: Did workers' pay any fees, taxes, deposits or bonds for the purpose of recruitment/placement?	ponds for the B1: If yes, please describe details and specific category(ies) of workers	



C: If yes, check all that apply:  D: If any checked, give details:  N/	Recruitment / hiring fees Service fees Application costs Recommendation fees Placement fees Administrative, overhead or processing fees Skills tests Certifications Medical screenings Passports/ID's Work / resident permits Birth certificates Police clearance fees Any transportation and lodging costs after employment offer Any transport costs between work place and home Any relocation costs after commencement of employment New hire training / orientation fees Medical exam fees Deposit bonds or other deposits Any other non-monetary assets Other – : If other, please give details: N/A	
Migrant Workers:  The term "migrant worker" refers to a person who is engaged or has been engaged in a remunerated activity in a country of which they are not a national or permanent resident or has purposely migrated on a temporary basis to another in-country region to seek and engage in a remunerated activity		
A: Type of work undertaken by migrant workers:	No migrant workers	
B: Please give details about recruitment agencies for migrant workers:	B1: Total number of (in country recruitment agencies) used:  B2: Total number of (outside of local country) recruitment agencies used: Not applicable	
C: Are migrant workers' voluntary deductions (such as for remittances) confirmed in writing by the worker and is evidence of the transaction supplied by the facility to the worker?		
D: Are Any migrant workers in skilled, technical, or management roles  Migrant Workers (this should include all migrant workers including permanent workers, temporary and/or seasonal workers)	Yes No D1: If yes, number and example of roles:	



# **NON-EMPLOYEE WORKERS**

Recruitment Fees:	
A: Are there any fees?	Yes
	No
B: If yes, check all that	Recruitment / hiring fees
apply:	Service fees
	Application costs
	Recommendation fees
	☐ Placement fees
	Administrative, overhead or processing fees
	Skills tests
	Certifications
	Medical screenings
	Passports/ID's
	Work / resident permits
	Birth certificates
	Police clearance fees
	Any transportation and lodging costs after employment offer
	Any transport costs between work place and home
	Any relocation costs after commencement of employment
	New hire training / orientation fees
	Medical exam fees
	Deposit bonds or other deposits
	Any other non-monetary assets
	Other
Out and a land a	B1 – If other, please give details: Not applicable
C: If any checked, give	N/A
details:	

Agency Workers (if applicable)  (workers sourced from a local agent who are not directly paid by the site, but paid by the agency, Usually the agencies are paid by the site and the wages of the individual workers are paid by the agency.)		
A: Number of agencies used (average):	A1: Names if available: Not Applicable	
B: Were agency workers' age / pay / hours included within the scope of this audit?	☐ Yes ☐ No	
C: Were sufficient documents for agency workers available for review?	Yes No	
D: Is there a legal contract / agreement with all agencies?	☐ Yes ☐ No	
	D1: Please give details: Not applicable	



E: Does the site have a system for checking labour standards of agencies? If yes, please give details.	Yes No E1: Please give details: Not Applicable	
Contractors:  Note: contractors in this context are generally individuals who supply several workers to a site. Usually the contractors are paid by the site and the wages of the workers are paid by the contractor. Common terms include, gang bosses, labor provider,		
A: Any contractors on site?	Yes No A1: If yes, how many contractors are present, please give details: Not applicable	
B: If <b>Yes</b> , how many workers supplied by contractors?	Not Applicable	
C: Do all contractor workers understand their terms of employment?	Yes No C1: Please describe finding: N/A	
D: If <b>Yes</b> , please give evidence for contractor workers being paid per lo	Not Applicable	



## 8A: Sub-Contracting and Homeworking

(Click here to return to summary of findings)
(Click here to return to Key Information)

8A.1 There should be no sub-contracting unless previously agreed with the main client.

8A.2 Systems and processes should be in place to manage sub-contracting, homeworking and external processing.

Note to auditor on homeworking:

Report on whether it is direct or via agents. How many workers, relationship with site and what control systems are in place.

Note to auditor on subcontracting: auditor should use this section for subcontractors of part made or wholly made finished goods, this section should not be used for raw material manufacturers unless instructed otherwise by customers

## **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

## **Current systems:**

- As per the facility documents review, management, worker interview and factory tour, there was
  no sub-contractor or home working used by facility currently
- Therefore, no apparent concern was detected regarding this section

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

**Details**:

- 1. Site tour (Calculation on total production and estimated capacity)
- 2. Materials in/out records
- 3. Management interview
- 4. Worker interview

Any other comments: None

Non-compliance:			
1. Description of non-compliance:  \[ \text{NC} against ETI/Additional Elements} \]  \[ \text{NC} against customer code:} \]  None observed  Local law and/or ETI /Additional Elements  Not Applicable  Recommended corrective action:  Not Applicable	□ NC against Local Law s requirement:	Objective evidence observed: Not Applicable	
Observation:			
<b>Description of observation:</b> None observed		Objective evidence observed:	



Local law or ETI/Additional elements requirement: Not Applicable Comments: Not Applicable		Not Applicable		
	Good Examples ob	served:		
Description of Good Example (GE): None observed			Objective Evidence Observed: Not Applicable	
Sun	nmary of sub-contractin		able	
A: Has the auditor made a simple calculation to compare capacity with workers' work load in order to identify possible unrecorded work or undeclared sub-contracting	Yes No A1: Please describe: Not applicable			
B: If sub–contractors are used, is there evidence this has been agreed with the main client?	Yes No B1: If <b>Yes</b> , summarise details: Not applicable			
C: Number of sub- contractors/agents used:	Not applicable			
D: Is there a site policy on sub- contracting?	Yes No D1: If <b>Yes</b> , summarise details: Not Applicable			
E: What checks are in place to ensure no child labour is being used and work is safe?	no child labour is being			
Summary of homeworking – if applicable  Not Applicable please x				
A: If homeworking is being used, is there evidence this has been agreed with the main client?	Yes No A1: If <b>Yes</b> , summarise details: Not Applicable			
B: Number of homeworkers	B1: Male: NA B2: Female: NA		Total: NA	
C: Are homeworkers employed direct or through agents?			C1: If thro	ough agents, number of
			Not App	icable
D: Is there a site policy on homeworking?	Yes No			



	Not applicable
E: How does the site ensure worker hours and pay meet local laws for homeworkers?	Not Applicable
F: What processes are carried out by homeworkers?	Not Applicable
G: Do any contracts exist for homeworkers?	Yes No
•	I 吉 : 『 · · · · · · · · · · · · · · · · · ·



# 9: No Harsh or Inhumane Treatment is Allowed (Click here to return to summary of findings)

#### ETI

9.1 Physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.

#### Additional elements:

9.2 companies should provide access to a confidential grievance mechanism for all workers

A: Are there published, anonymous and/or open channels available for reporting any violations of Labour standards and H&S or any other grievances to a 3 <sup>rd</sup> party?	<ul> <li>Yes</li> <li>No</li> <li>A1: Please give details: Grievance procedures present. Worker representative system, grievance boxes and open door policy</li> </ul>
B: If <b>Yes</b> , are workers aware of these channels and have access? Please give details.	Worker representative is well known by workers.
C: If yes, what type of mechanism is used e.g. hotline, whistle blowing mechanism, comment box etc. Please give details.	Suggestion boxes used.
D: Which of the following groups is there a grievance mechanism in place for?	
E: Are there any open disputes?	and followed by worker reps and HR department  Yes No  E1: If yes, please give details
F: Does the site encourage its business partners (e.g. suppliers) to provide individuals and communities with access to effective grievance mechanisms (e.g. helplines or whistle blowing mechanism)	<ul><li></li></ul>
G: Is there a published and transparent disciplinary procedure?	Yes No G1: If no, please explain
H: If yes, are workers aware of these the disciplinary procedure?	Yes No H1: If no, please give details



I: Does the disciplinary procedure allow	☐ Yes
, , ,	
for deductions from wages (fines) for	⊠ No
disciplinary purposes (see wages	
. ,	
section)?	11: If yes, please give details
	Tit in year, produce give devane

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

## **Current systems:**

- The facility has established anti-harassment or inhumane treatment policy. The policy states that physical abuse or discipline, the threat of physical abuse, sexual or other harassment and verbal abuse or other forms of intimidation shall be prohibited.
- Anti-harassment issue is also covered in employee training.
- Through the factory management and employees' interview, it was noted that no physical abuse happened in the factory.
- There is an internal process for grievance, which is through grievance box where an employee can report any grievances (harassment, discrimination etc.) anonymously, any received complaint will be handled by management, without any reprisal for the worker in question

# Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details

- 1. The relevant policy on prevention of harassment and abuse
- 2. Internal grievance procedure documentation.
- 3. Training records
- 4. Management interview and employee interview

Any other comments: None

Non-compliance:			
1. Description of non-compliance:  NC against ETI NC against Local Law NC against customer code: None observed Local law and/or ETI requirement: Not Applicable Recommended corrective action: Not Applicable	Objective evidence observed: Not Applicable		
Observation:			

Observation:	
Description of observation: None observed Local law or ETI requirement: Not Applicable Comments: Not Applicable	Objective evidence observed: Not Applicable





Good Examples observed	d:
Description of Good Example (GE): None observed	Objective Evidence Observed: Not Applicable



# 10. Other Issue areas: 10A: Entitlement to Work and Immigration

(Click here to return to NC-table)

#### **Additional Elements**

10A.1 Only workers with a legal right to work shall be employed or used by the supplier.

10A.2 All workers, including employment agency staff, must be validated by the supplier for their legal right to work by reviewing original documentation.

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- Per document review, factory management representation and worker interview, it was observed that all workers in the factory were Turkish and 100% were local workers.
- All workers had the proper legal rights to work in this region.
- All of them were recruited directly by the factory and no agency was involved in factory's recruitment processes.
- No agency staff or foreign worker was used by the factory.
- The factory recruits new worker only through posting recruiting advertisement on newspaper, some of production employees were introduced by fellow-villager, the workers have not paid any deposit when they were recruit in the factory.
- There were not any deductions for items such as travel and equipment.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:

- 1. Hiring procedure
- 2. Personnel files
- 3. Worker handbook
- 4. Worker interview
- 5. Management interview

Any other comments: None

Non-compliance:			
1. Description of non-compliance:  NC against ETI/Additional Elements NC against customer code: None observed Local law and/or ETI /Additional Elements requirement: Not Applicable Recommended corrective action: Not Applicable	Objective evidence observed: Not Applicable		
Observation:			





None observed  Local law or ETI/Additional Elements requirement:	Objective evidence observed: Not Applicable
Not Applicable  Comments:  Not Applicable	

Good exa	mples observed:
Description of Good Example (GE): None observed	Objective Evidence Observed: Not Applicable



#### 10. Other issue areas 10B4: Environment 4-Pillar

(Click here to return to summary of findings)

To be completed for a 4–Pillar SMETA Audit and remove the previous page which is 10B2 environment 2 pillar

#### **B.4.** Compliance Requirements

10B4.1 Businesses as a minimum must meet the requirements of local and national laws related to environmental standards.

10B4.2 Where it is a legal requirement, businesses must be able to demonstrate that they have the relevant valid permits including for use and disposal of resources e.g. water, waste etc.

10B4.3 Businesses shall be aware of their end client's environmental standards/code requirements 10B4.4 Suppliers should have an environmental policy, covering their environmental impact, which is communicated to all appropriate parties, including its own suppliers.

10B4.5 Suppliers shall be aware of the significant environmental impact of their site and its processes.

10B4.6 The site should measure its impacts, including continuous recording and regular reviews of use and discharge of natural resources e.g. energy use, water use (see 4-pillar audit report and audit checks for details).

10B4.7 Businesses shall make continuous improvements in their environmental performance.

10B4.8 Businesses shall have available for review any environmental certifications or any environmental management systems documentation

10B4.9 Businesses should have a nominated individual responsible for co-ordinating the site's efforts to improve environmental performance.

#### **B4.** Guidance for Observations

10B4.10 Suppliers should have completed the appropriate section of the SAQ and made it available to the auditor.

10B4.11 Has the site recently been subject to (or pending) any fines/prosecutions for noncompliance to environmental regulations.

Note for auditors and readers. This environment section is intended to take not more than 0.25 auditor days. It is an assessment only and the main requirement is to establish whether a site is meeting applicable environmental laws and/or has any certifications or environmental management systems in place. Following this assessment, the client/supplier may decide a full environmental audit is required (see also best practice guidance/environment and guidance for auditor)

#### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is/are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- Through onsite inspection, interviews and document review, no violation of environment pollution was observed.
- The factory had established an environmental policy, covering their environmental impact, which is communicated to all appropriate parties, including its own suppliers.
- The facility has Environmental permit which was issued by local Authority on 28.11.2019. The facility has Environmental impact exemption report dated 12.02.2021. The facility has agreements with accredited companies on waste collection depending on wasted types (hazardous waste, oil waste, palette waste Those placed in segregated area outside of the building.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate):

Details:



- Facility tour
- Employee interviews
- Management review
- Environmental Permit Exemption Letter. The company has agreement with accredited companies for packing waste, non hazardous waste

Any other comments: None

Non-compliance:		
1. Description of non-compliance:  NC against ETI/Additional Elements NC against customer code: None observed Local law and/or ETI/Additional Elements requirement: Not Applicable Recommended corrective action: Not Applicable	Objective evidence observed: Not Applicable	
Observation:		
Description of observation: None observed Local law or ETI/Additional elements requirements: Not Applicable Comments: Not Applicable	Objective evidence observed: Not Applicable	
Good examples observed:		
Description of Good Example (GE): None observed	Objective Evidence Observed: Not Applicable	



Environmental Analysis (Site declaration only – this has not been verified by auditor. Please state units in all cases below.)	
A: Is there a manager responsible for Environmental issues (Name and Position):	Mustafa Ali Genc – Assistant Manager
B: Has the site conducted a risk assessment on the environmental impact of the site, including implementation of controls to reduce identified risks?	∑ Yes ☐ No B1: Please give details: Environmental impact risk assessment dated 24.01.2019
C: Does the site have a recognised environmental system certification such as ISO 14000 or equivalent? Please give details.	Yes No C1: Please give details: 14001:2015 dated 20.11.2020
D: Does the site have an Environmental policy? (For guidance, please see Measurement criteria)	Yes No D1: If yes, is it publicly available? It is not publicly available.
E: If yes, does it address the key impacts from their operations and their commitment to improvement?	∑ Yes    No     E1: Please give details: It addressed improvements.
F: Does the site have a Biodiversity policy? (For guidance, please see Measurement criteria)	⊠ Yes □ No
G: Is there any other sustainability systems present such as Chain of Custody, Forest Stewardship Council (FSC), Marine Stewardship Council (MSC) etc.? Please gives details.  (For guidance, please see Measurement criteria)	☐ Yes ☑ No G1: Please give details: No such system found.
H: Have all legally required permits been shown? Please gives details.	Yes No H1: Please give details: Environmental Permit report dated 05.07.2017
I: Is there a documentation process to record hazardous chemicals used in the manufacturing process?	Yes No N/A  I1: Please give details: Records provided for review
J: Is there a system for managing client's requirements and legislation in the destination countries regarding environmental and chemical issues?	∑Yes  No     ☐No     ☐No
K: Facility has reduction targets in place for environmental aspects e.g. water consumption and discharge, waste, energy and green-house gas emissions:	∑ Yes □ No



	K1: Please give details: The reductions on water consumption and discharge, waste, energy and green-house gas emissions	
L: Facility has evidence of waste recycling and is	⊠ Yes □ No	
monitoring volume of waste that is recycled.	L1: Please give details: The hazardous wastes are disposed properly by the licensed firms. Additionally they have a segregated system for re- use.	
M: Does the facility have a system in place for	⊠ Yes □ No	
accurately measuring and monitoring consumption of key utilities of water, energy and natural resources that follows recognised protocols or standards?	M1: Please give details: The facility monitors consumption of energy and natural resources.	
N: Has the facility checked that any Sub- Contracting agencies or business partners operating on the premises have the appropriate permits and licences and are conducting business in line with environmental expectations of the facility?	Yes No N1: Please give details: The facility communicates their requirements to business partners	
Usage/Discharge analysis		
Criteria	Previous year: Please state period:2020	Current Year: Please state period: 2021/January to August 2021
Electricity Usage: Kw/hrs	926.852 Kw/ years	154.500 kw /604.500 kw
Renewable Energy Usage: Kw/hrs	N/A	N/A
Gas Usage: Kw/hrs	N/A	N/A
Has site completed any carbon Footprint Analysis?	☐ Yes ⊠ No	☐ Yes ⊠ No
If <b>Yes</b> , please state result	NA	NA
Water Sources: Please list all sources e.g. lake, river, and local water authority.	Natural well water	Natural well water
Water Volume Used: (m³)	N/A (source is from rainwater)	N/A (source is from rainwater)
Water Discharged: Please list all receiving waters/recipients.	Domestic wastewater is collected in a septic tank, drawn through a sewage truck and delivered to the	Domestic wastewater is collected in a septic tank, drawn through a sewage truck and delivered to the



	treatment facility belonging to the nearest Izsu (Municipality Water Treatment Company). The water used in the process is collected, kept in sedimentation pools and used again in the process.	treatment facility belonging to the nearest Izsu (Municipality Water Treatment Company) The water used in the process is collected, kept in sedimentation pools and used again in the process.
Water Volume Discharged: (m³)	160 m3	26 m3 /101m3
Water Volume Recycled: (m³)	7200 m3	1350 m3 /6010m3
Total waste Produced (please state units)	6500 kg / per year	1083 kg /4165 kg
Total hazardous waste Produced: (please state units)	Contaminated packaging 100 kg Contaminated waste 80kg	Contaminated packaging 15 kg Contaminated waste 8 kg /Contaminated packaging 60 kg Contaminated waste 12 kg
Waste to Recycling: (please state units)	10 kg plastic – 20kg paper- 20 kg metal	2 kg plastic – 1 kg paper-2 kg metal /8 kg plastic – 4 kg paper-8 kg metal
Waste to Landfill: (please state units)	2500 tonnes	416 tonnes /1610 tonnes
Waste to other: (please give details and state units)	Not Applicable	Not Applicable
Total Product Produced (please state units)	15525 tonnes	2500 tonnes/10000 tonnes



#### 10C: Business Ethics - 4-Pillar Audit

(Click here to return to summary of findings)

To be completed for a 4–Pillar SMETA Audit

### 10C. Compliance Requirements

10C.1 Businesses shall conduct their business ethically without bribery, corruption, or any type of fraudulent Business Practice.

10C.2 Businesses as a minimum must meet the requirements of local and national laws related to bribery, corruption, or any type of fraudulent Business Practices.

10C.3 Where it is a legal requirement, businesses must be able to demonstrate that they comply with all fiscal legislative requirements.

10C.4 Businesses shall have access to a transparent system in place for confidentially reporting, and dealing with unethical Business Ethics without fear of reprisals towards the reporter.

10C.5 Businesses should have a Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice,

10C.6 Businesses should have a designated person responsible for implementing standards concerning **Business Ethics** 

10C.7 Suppliers should ensure that the staff whose job roles carry a higher level of risk in the area of ethical Business Practice e.g. sales, purchasing, logistics are trained on what action to take in the event of an issue arising in their area.

#### 10C. Guidance for Observations

10C.8 Businesses should communicate their Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice to all appropriate parties, including its own suppliers. 10C.9 Has the site recently been subject to (or pending) any fines/prosecutions for non-compliance to Business Ethics regulations. If so is there evidence that sustainable corrective actions have been implemented

Note for auditors and readers. This Business Ethics section is intended to take not more than 0.25 auditor days. It is an assessment not an audit.

### **Current Systems and Evidence Examined**

To complete 'current systems' Auditors examine policies and written procedures in conjunction with relevant managers, to understand, and record what controls and processes are currently in place e.g. record what policies are in place, what relevant procedures are carried out, who is /are responsible for the management of this item of the code. Evidence checked should detail any documentary or verbal evidence shown to support the systems.

#### **Current systems:**

- The facility conducts their business ethically without bribery, corruption, or any type of fraudulent Business Practice.
- Businesses meet the requirements of local and national laws related to bribery, corruption, or any type of fraudulent Business Practices. They have Business Ethics policy, covering bribery, corruption, or any type of fraudulent Business Practice. The facility has a designated person Gülcesu Adagideli who is responsible for implementing standards concerning Business Ethics.
- The facility has access to a transparent system in place for confidentially reporting and dealing with unethical Business Ethics without fear of reprisals towards the reporter.

Evidence examined – to support system description (Documents examined & relevant comments. Include renewal/expiry date where appropriate): Details:

Sedexglobal.com



- The company business ethics policy including Bribery Corruption
- Training records
- Worker handbook
- Reports from Anonymous email account
- Management interview
- Worker interview

Any other comments: None

Non-compliance:			
1. Description of non–compliance:  \[ \text{NC against ETI/Additional Elements} \]  \[ \text{NC against customer code:} \]  None observed  Local law and/or ETI/Additional Elements required to the policable and the commended corrective action:  Not Applicable	□ NC against Local	Objective evidence observed: Not Applicable	
Observation			
Description of observation: None observed Local law or ETI/Additional elements requirem Not Applicable Comments: Not Applicable		Objective evidence observed: Not Applicable	
Good examples observed:			
Description of Good Example (GE): None observed		Objective Evidence Observed: Not Applicable	
A: Does the facility have a Business Ethics Policy and is the policy communicated and applied internally, externally or both, as appropriate?  B: Does the site give training to relevant personnel (e.g. sales and logistics) on business ethics issues?	<ul> <li>☐ Internal Policy</li> <li>☐ Policy for third parties including suppliers</li> <li>A1: Please give details: The facility has a Business Ethics policy it was communicated and applied internally</li> <li>☐ Yes</li> <li>☐ No</li> </ul>		
DO3111622 611 11C2 1220624	B1: Please give details: The facility provided the trainings records for review latest was on 03.07.2020 for all workers		



C: Is the policy updated on a regular (as needed) basis?	
	C1: Please give details: Business Ethics Policy is updated regularly.
D: Does the site require third parties including suppliers to complete their own business ethics training	∑ Yes □ No
	D1: Please give details: The suppliers are required to complete their own business ethics training



Other findings

## Other Findings Outside the Scope of the Code

None Observed

## **Community Benefits**

(Please list below any specific community benefits that the site management stated that they were involved in, for example, HIV programme, education, sports facilities)

None Observed



# **Appendix 1**

Comparison between ETI code and Customer's Supplier's Code. Any areas where a site complies with the Customer's Supplier Code, but not with the ETI code are discussed at the audit close out meeting and recorded on the CAPR. Note to supplier "for this customer it may not be necessary to complete corrective actions where NC's DO NOT meet the ETI code, but DO meet your customer's code. If the audit is shared with other customers who work to the ETI code or an equivalent international standard, corrective actions will be necessary."

Not Applicable please x

**NOTE:** The provisions of the ETI base Code constitute minimum and not maximum standards, and this code should not be used to prevent companies from exceeding these standards. Companies applying the ETI Base Code are expected to comply with national and other applicable law and, where the provisions of law and the ETI Base Code address the same subject, to apply that provision which affords the greater protection.

**Instruction to Audit Company:** fill in the relevant clauses from the Customer Supplier Code - where applicable.



# **Photo Form**



External view of the building & Factory name



**Cutting section** 



Sizing machine



Bridge cutter machine



Sanding machine



Cutting machine



Cube stone press section



safety pedal attached on cube stone press machine



Sorting area









Finished products	Prefabricate admin offices, doctor room, locker	Doctor room
-------------------	--	-------------







Toilets Locker

External rest area







Lunch hall

Tested emergency lighting

Air compressor & air tank







Forklift

PPE signage

Safety button attached on cutting machine and tested

Audit company: GSCS International Ltd Report reference: TR20214350/ TR20210350 Date: 21st September 2021 /8th & 9th March 2021





Emergency exit signage & industrial type emergency lighting



Evacuation map



Medical box



Fire extinguisher & optimal pressure



Fuse box



Industrial type emergency lighting



Waste collection box

# Photo Form (Follow UP Audit)









Front view

Storage area

Storage area







Storage area

Social are building

Management building







Lunch room

Lunch room

Food serving









Water treatment area	Finishing Process	Finishing Process
PD:01 1505 (PD) 15	POSOT (505/20/05	\$1/09/2021 [0×10
Cutting	Cutting	Cutting
01:01 ISOS\PO\IS	OTECT ISDSAPOATS	51/09/5021 10:10
Cutting	Cutting	Cutting
D1:01 1505\PO\15	11:01 1505\P0\15	51/09/5021 (D:00
Cutting	Storage area	Storage area





For more information visit: <a href="Sedexglobal.com">Sedexglobal.com</a>

Your feedback on your experience of the SMETA audit you have observed is extremely valuable. It will help to make improvements to future versions.

You can leave feedback by following the appropriate link to our questionnaire:

## Click here for Buyer (A) & Buyer/Supplier (A/B) members:

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