DVDO-C2-1 Upgrade Instructions for Power Issue

Open the tracking tool software and click on the Upgrade tab.

Click on the drop-down section and select your computer’s IP info. Then click search. Important: Make sure your computer is on the same network IP as the camera. If unable to locate, choose Upgrade tab and type in the IP address of the camera and select Query. It should then appear.

If done correctly the connected camera will appear in the bottom window. Once camera appears click on the upgrade tab.

Click on the drop-down tab and select MTD as the file type you’re uploading.

Click on the open tab and select the JMG file and then click on the upgrade button.

Click on the upgrade button and watch the camera get updated. Note: when the upgrade gets to 85% there will be a 5 to 8 min delay before you see the camera reset and the status bar continues to 100%.