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**Cell number:** (to receive texts)

**Email:** (to receive e-transfer)

## Address:

(To be completed by staff)

**Consignment ID:** 

## **POLICIES & PROCEDURES**

Life Outside Gear Exchange is **grateful** for your partnership as we strive to make life outside more accessible, affordable, and sustainable.

- Life Outside Gear Exchange accepts, sorts, prices, and sells your items. Our pricing is based off of expert industry knowledge, seasonal demand, condition, age of item and MSRP (Manufacturer Suggested Retail Price).
- Consignors will receive an email invite to their online account where you can monitor items at your convenience. Your items will be entered into your account within 1-2 business days, and will be priced within 3 days. If there are any "no-thank-you's" they will appear as "donated" under your consignor item status and will be donated to a non-profit agency. At consignment drop off we can sort your items on the spot if you prefer.
- Consignors agree to not advertise to sell their item online while it is being sold at Life Outside Gear Exchange.
- Consignors are responsible for updating account information, and bringing in clean, undamaged, or smelly items. There is a "Mr. Clean" fee to clean up items that are deemed unsellable at intake due to dirt, grim, stain, or pet hair—\$10 for gear or clothes.

- We do our utmost to protect your items; however, in the event of damage or loss due to fire, theft, water, vandalism or negligent handling by customers, our liability is limited to most recent pricing minus Life Outside Gear Exchange commission, AKA—the same you would receive if the item had sold.
- We consign items for a minimum of 50 days, and a typical maximum of 90 days. Items will be donated if they do not sell during the time period. We conduct sales periodically and reserve the right to mark down accordingly.
- New accounts require a one-time \$5 Consignment Community Contribution, which is not paid upfront but is taken off your account. This goes towards building our community, having online access to consignment, keeping payouts free, and paying our employees a livable wage.
- Life Outside Gear Exchange reserves the right to store off-season inventory for the consignors, and can only retrieve consignor gear for the current season.
- We will happily coordinate a pick-up of gear within Saskatoon and area for \$20 flat rate.
- Life Outside Gear Exchange reserves the right to update policies. Any processing fees do not effect the consignors split. Any policy updates would come into effect for future consignment. Items consigned under previous policies shall remain unchanged.
- Consignors can use their account credit in the store to purchase items, receiving an additional 10% for your consignment. Request a payout by check or e-transfer at any time for no cost through email <a href="mailto:lifeoutsidegx@gmail.com">lifeoutsidegx@gmail.com</a> or text 306.371.3690. Payouts are sent Tuesday to Thursday of each week.
- Thank you again for your partnership. We are so grateful for the Life Outside consignor community.

## PERCENTAGE YOU GET PAID

Items Sold:	\$1-29	\$30-49	\$50-249	\$250-449	\$450-649	\$650 +
Consignor Receives:	30%	40%	50%	60%	70%	75%

Staff Notes: (ie: notes on exceptions to be donated)						