



# Returns form



Name	Order date	Order number

Need to return or exchange an item?

Item can be returned in original condition including all packaging withing 14 days of receiving your order for FREE! Exchanges only apply for the same item in different size or colour.

QTY	Product code	Description	Size	Refund	Reason code	Exchange	New size	New colour

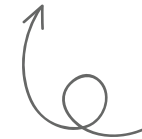
## Welcome to motherhood!

We hope you love your products however if you would like to exchange sizes or return you may do so in 14 days.

Please follow the below link to generate a free returns label and obtain a proof of postage from your local post office for your own records.

<https://www.royalmail.com/track-my-return/create/3098>

Thank you for shopping with Lily and Ribbon



Reason codes
1 Doesn't fit properly
2 Doesn't suit me
3 Looks different to image
4 Arrived too late
5 Parcel damaged on arrival
6.Faulty
7 Poor quality
8 Incorrect item received
9 Ordered more than one size