



EXCHANGE

As the purpose of our website is to send our customers a shirt at random, we can not accept returns and do not offer refunds. That being said, the satisfaction of our customers is really important to us, so in **extreme** cases, such as if you have received a damaged item or the size is a lot different to how you expected it, we can offer an exchange.

Please note; if you are wanting to exchange your shirt for a different size we will try to match the shirt you initially received, although due to stock limitations this might not always be possible. If your reason for exchange is that would you just prefer a different team's shirt we can only exchange this for you **ONCE**.

You **must** return the shirt in the condition your received it in, if you have removed the tags we will not be able to issue an exchange.

You **must** print out and complete this form and include it when you return the shirt to us. For any additional support you can reach us via the 'Contact us' page on our website.

REASON FOR EXCHANGE

Too Small / Too Big

Faulty / Damaged Item

I WOULD LIKE A

Different size

Different team's shirt

ADDITIONAL COMMENTS (Please ensure we have enough information to process your exchange)

YOUR INFORMATION:

ORDER NUMBER:

FULL NAME:

E-MAIL:

CONTACT NUM:

DATE / SIGNATURE:

Send this form and the shirt to:

Secret Shirt Co

**Houldsworth Business & Arts Centre, Houldsworth St,
Reddish, Stockport. SK5 6DS**