

Quick Start

E5783-330

## Inserting the SIM Card

Insert the SIM card into the slot with its chip side facing down and the notched side facing out.



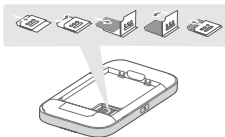
mini-SIM (2FF)



micro-SIM (3FF)



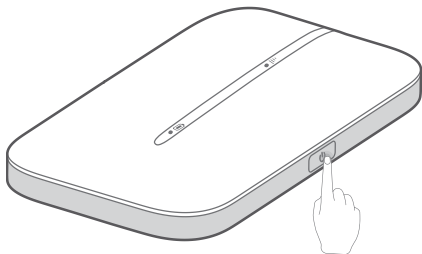
nano-SIM (4FF)



Remove the back cover to view the default Wi-Fi® name (SSID) and password (WIFI KEY).

## Powering on the Mobile WiFi

Press and hold the Power button to power on the Mobile WiFi. Your Mobile WiFi searches for mobile network signals automatically after it is powered on.



Green: Connected to network service

Red: No service

## Accessing the Internet

Connect your device to the Mobile WiFi to access the Internet. Remove the back cover to view the default Wi-Fi name (SSID) and password (WIFI KEY).



## Device Management

**Using app:** You may scan the QR code below to download the device management app to manage your Mobile WiFi, for example, changing your Wi-Fi name or password, or checking data usage.



**i** If you cannot add device in the app, please check if you are using the latest version.

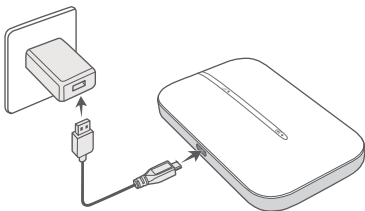
**Using browser:** You can manage the Mobile WiFi using the web-based management page. Remove the back cover to view the default IP address, password and so on.

- i** • If you cannot visit the web-based management page, check whether your mobile phone or computer is connected to your Mobile WiFi.
- We suggest that you modify the default Wi-Fi name and password, and the default login password to ensure that your data is secure.

## Charging



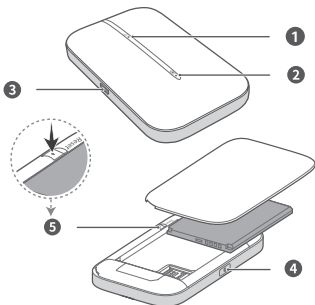
Red: Low battery power. Please charge your Mobile WiFi.



Please use the original charging cable and power adapter.

- i** The power adapter is an optional accessory. If it is not included in the package, you can purchase it separately from a retailer.

## Appearance



1 Signal indicator

2 Battery indicator

3 USB port

4 Power button

5 Reset button

**To power off the Mobile WiFi:** Press and hold the Power button until all indicators turn off.

**To restore the Mobile WiFi to its factory settings:** Use a pin to press and hold the Reset button while your Mobile WiFi is powered on. When all indicators start to flash, the reset is complete.

## FAQs

### What should I do if the signal indicator on my Mobile WiFi is red and I do not have Internet access?

- Make sure that the SIM card is the right size and inserted correctly into the slot.
- Confirm that your SIM card has sufficient balance. If your SIM card is new, ensure that it has Internet access.

- The PIN verification feature may have been enabled. 1) Open the device management app, and go to **Advanced Settings > PIN Management** to enter the correct PIN code. 2) Disable this feature if you don't want to enter your PIN on a regular basis.
- If the issue persists, restore your Mobile WiFi to its factory settings and try again.

## **What should I do if I can't connect to my Mobile WiFi after a period of inactivity?**

Your Mobile WiFi may be in sleep mode or powered off.

- Press the Power button on your Mobile WiFi. If indicators light up, your Mobile WiFi was in sleep mode. In this mode, your Mobile WiFi automatically disables Wi-Fi to save power. You can disable the sleep mode through the device management app.
- If there is no response after you press the Power button, your Mobile WiFi is powered off. Press and hold the Power button to power it back on.



Avoid using your Mobile WiFi where active wireless devices are prohibited (such as during flights), and ensure that it is powered off.

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## **Notice**

Some features of the product and its accessories described herein rely on the software installed, capacities and settings of local network, and therefore may not be activated or may be limited by local network operators or network service providers.

Thus, the descriptions herein may not exactly match the product or its accessories which you purchase.

We reserve the right to change or modify any information or specifications contained in this manual without prior notice and without any liability.

## **DISCLAIMER**

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### **Import and Export Regulations**

Customers shall comply with all applicable export or import laws and regulations and be responsible to obtain all necessary governmental permits and licenses in order to export, re-export or import the product mentioned in this manual including the software and technical data therein.

### **Privacy Policy**

To learn how we use and protect your personal information on this device, please access the web-based management page or the device details page in the device management app, and read the Privacy Statement for Mobile Broadband Devices to learn about our privacy policy.

### **Software Update**

By continuing to use this device, you indicate that you have read and agree to the following content:

In order to provide better service, this device will automatically obtain software update information from SOYEA or your carrier after connecting to the Internet. This process will use mobile data, and require access to your device's unique identifier (SN) and the service provider network ID (PLMN) to check whether your device needs to be updated.

This device supports the automatic update feature. Once enabled, the device will automatically download and install critical updates from SOYEA or your carrier. This feature is enabled by default, and can be configured from the settings menu on the web-based management page.

## **Safety information**

This section contains important information about the operation of your device. It also contains information about how to use the device safely. Read this information carefully before using your device.

### **Electronic device**

Do not use your device if using the device is prohibited. Do not use the device if doing so causes danger or interference with other electronic devices.

### **Interference with medical equipment**

- Follow rules and regulations set forth by hospitals and health care facilities. Do not use your device where prohibited.
- Some wireless devices may affect the performance of hearing aids or pacemakers. Consult your service provider for more information.
- Pacemaker manufacturers recommend that a minimum distance of 15 cm be maintained between a device and a pacemaker to prevent potential interference with the pacemaker. If using a pacemaker, hold the device on the side opposite the pacemaker and do not carry the device in your front pocket.

### **Areas with flammables and explosives**

- Do not use the device where flammables or explosives are stored (in a gas station, oil depot, or chemical plant, for example). Using your device in these environments increases the risk of explosion or fire. In addition, follow the instructions indicated in text or symbols.
- Do not store or transport the device in containers with flammable liquids, gases, or explosives.

### **Traffic security**

- Observe local laws and regulations while using the device. To reduce the risk of accidents, do not use your wireless device while driving.
- Concentrate on driving. Your first responsibility is to drive safely.
- RF signals may affect the electronic systems of motor vehicles. For more information, consult the vehicle manufacturer.
- Do not place the device over the air bag or in the air bag deployment area in a motor vehicle. Doing so may hurt you because of the strong force when the air bag inflates.
- Wireless devices may interfere with the airplane's flight system. Do not use your device where wireless devices are not allowed according to the airplane company's regulations.

### **Operating environment**

- Avoid dusty, damp, or dirty environments. Avoid magnetic fields. Using the device in these environments may result in circuit malfunctions.
- Do not use your device during thunderstorms to protect your device against any danger caused by lightning.



- Ideal operating temperatures are 0 °C to 35 °C. Ideal storage temperatures are -20 °C to +60 °C. Extreme heat or cold may damage your device or accessories.
- Keep the device and accessories in a well-ventilated and cool area away from direct sunlight. Do not enclose or cover your device with towels or other objects. Do not place the device in a container with poor heat dissipation, such as a box or bag.
- Do not expose your device to direct sunlight (such as on a car dashboard) for prolonged periods.
- To protect your device or accessories from fire or electrical shock hazards, avoid rain and moisture.
- Keep the device away from sources of heat and fire, such as a heater, microwave oven, stove, water heater, radiator, or candle.
- Stop using your device or applications for a while if the device is overheated. If skin is exposed to an overheated device for an extended period, low temperature burn symptoms, such as red spots and darker pigmentation, may occur.
- Do not touch the device's antenna. Otherwise, communication quality may be reduced.
- Do not allow children or pets to bite or suck the device or accessories. Doing so may result in damage or explosion.
- Observe local laws and regulations, and respect the privacy and legal rights of others.

### **Child's safety**

- Comply with all precautions with regard to child's safety. Letting children play with the device or its accessories may be dangerous. The device includes detachable parts that may present a choking hazard. Keep away from children.
- The device and its accessories are not intended for use by children. Children should only use the device with adult supervision.

### **Accessories**

- Using an unapproved or incompatible power adapter, charger or battery may cause fire, explosion or other hazards.
- Choose only accessories approved for use with this model by the device manufacturer. The use of any other types of accessories may void the warranty, may violate local regulations and laws, and may be dangerous. Please contact your retailer for information about the availability of approved accessories in your area.

### **Charger safety**

- For pluggable devices, the socket-outlet shall be installed near the devices and shall be easily accessible.
- Unplug the charger from electrical outlets and the device when not in use.
- Do not drop or cause an impact to the charger.

- If the power cable is damaged (for example, the cord is exposed or broken), or the plug loosens, stop using it at once. Continued use may lead to electric shocks, short circuits, or fire.
- Do not touch the device or the charger with wet hands. Doing so may lead to short circuits, malfunctions, or electric shocks.
- Ensure that the power adaptor meets the requirements of Annex Q of IEC/EN 62368-1 and has been tested and approved according to national or local standards.
- Connect the device only to products with the USB-IF logo or with USB-IF compliance program completion.

## **Battery safety**

- Do not connect battery poles with conductors, such as keys, jewelry, or other metal materials. Doing so may short-circuit the battery and cause injuries or burns.
- Keep the battery away from excessive heat and direct sunlight. Do not place it on or in heating devices, such as microwave ovens, stoves, or radiators. Batteries may explode if overheated.
- Do not attempt to modify or remanufacture the battery, insert foreign objects into it, or immerse or expose it to water or other liquids. Doing so may lead to fire, explosion, or other hazards.
- If the battery leaks, ensure that the electrolyte does not make direct contact with your skins or eyes. If the electrolyte touches your skins or splashes into your eyes, immediately flush with clean water and consult a doctor.
- In case of battery deformation, color change, or overheating while charging or storing, immediately stop using the device and remove the battery. Continued use may lead to battery leakage, fire, or explosion.
- Do not put batteries in fire as they may explode. Damaged batteries may also explode.
- Dispose of used batteries in accordance with local regulations. Improper battery use may lead to fire, explosion, or other hazards.
- Do not allow children or pets to bite or suck the battery. Doing so may result in damage or explosion.
- Do not smash or pierce the battery, or expose it to high external pressure. Doing so may lead to a short circuit or overheating.
- Do not drop the device or battery. If the device or battery is dropped, especially on a hard surface, it may be damaged.
- If the device standby time shortens significantly, replace the battery.
- When the device has a built-in, non-removable battery, do not attempt to remove the battery, otherwise the device may be damaged.

## **Cleaning and maintenance**

- Keep the device and accessories dry. Do not attempt to dry it with an external heat source, such as a microwave oven or hair dryer.

- Do not expose your device or accessories to extreme heat or cold. These environments may interfere with proper function and may lead to fire or explosion.
- Avoid collision, which may lead to device malfunctions, overheating, fire, or explosion.
- Before you clean or maintain the device, stop using it, stop all applications, and disconnect all cables connected to it.
- Do not use any chemical detergent, powder, or other chemical agents (such as alcohol and benzene) to clean the device or accessories. These substances may cause damage to parts or present a fire hazard. Use a clean, soft, and dry cloth to clean the device and accessories.
- Do not place magnetic stripe cards, such as credit cards and phone cards, near the device for extended periods of time. Otherwise the magnetic stripe cards may be damaged.
- Do not dismantle or remanufacture the device and its accessories. This voids the warranty and releases the manufacturer from liability for damage.

## Disposal and recycling information



The symbol on the product, battery, literature, or packaging means that the products and batteries should be taken to separate waste collection points designated by local authorities at the end of the lifespan. This will ensure that EEE waste is recycled and treated in a manner that conserves valuable materials and protects human health and the environment.

For more information, please contact your local authorities, retailer, or household waste disposal service or visit the website <http://www.soyea-tech.com>.

### Reduction of hazardous substances

This device and its electrical accessories comply with local applicable rules on the restriction of the use of certain hazardous substances in electrical and electronic equipment, such as EU REACH regulation, RoHS and Batteries (where included) directive. For declarations of conformity about REACH and RoHS, please visit the website <http://www.soyea-tech.com>.

### EU regulatory conformance

#### RF exposure requirements

Important safety information regarding radio frequency (RF) radiation exposure:

RF exposure guidelines require that the device be used at a minimum of 0.5 cm from the human body. Failure to observe this guideline may result in RF exposure exceeding limits.

### **Certification information (SAR)**

This device meets guidelines for exposure to radio waves.

Your device is a low-power radio transmitter and receiver. As recommended by international guidelines, the device is designed not to exceed the limits for exposure to radio waves. These guidelines were developed by the International Commission on Non-Ionizing Radiation Protection (ICNIRP), an independent scientific organization, and include safety measures designed to ensure the safety of all users, regardless of age and health.

The Specific Absorption Rate (SAR) is the unit of measurement for the amount of radio frequency energy absorbed by the body when using a device. The SAR value is determined at the highest certified power level in laboratory conditions, but the actual SAR level during operation can be well below the value. This is because the device is designed to use the minimum power required to reach the network.

The SAR limit adopted by Europe is 2.0 W/kg averaged over 10 grams of tissue, and the highest SAR value for this device complies with this limit.

### **Statement**

Hereby, SOYEA TECHNOLOGY CO., LTD. declares that this device E5783-330 is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU.

The most recent and valid version of the DoC (Declaration of Conformity) can be viewed at <http://www.soyea-tech.com>.

This device may be operated in all member states of the EU.

Observe national and local regulations where the device is used.

This device may be restricted for use, depending on the local network.

### **Restrictions in the 5 GHz band:**

The 5150 to 5350 MHz frequency range is restricted to indoor use in: AT, BE, BG, CH, CY, CZ, DE, DK, EE, EL, ES, FI, FR, HR, HU, IE, IS, IT, LI, LT, LU, LV, MT, NL, NO, PL, PT, RO, SE, SI, SK, TR, UK(NI).

In accordance with the relevant statutory requirements in the UK, the 5150 to 5350 MHz frequency range is restricted to indoor use in the United Kingdom.

### **Frequency Bands and Power**

(a) Frequency bands in which the radio equipment operates: Some bands may not be available in all countries or all areas. Please contact the local carrier for more details.

(b) Maximum radio-frequency power transmitted in the frequency bands in which the radio equipment operates: The maximum power for all bands is less than the highest limit value specified in the related Harmonized Standard.

The frequency bands and transmitting power (radiated and/or conducted) nominal limits applicable to this radio equipment are as follows: WCDMA900/2100: 25.7dBm, LTE Band 1/3/7/8/20/28/38/40: 25.7dBm, LTE Band 42: 26dBm, Wi-Fi 2.4G: 20dBm, Wi-Fi 5G: 5150-5350MHz: 23dBm, 5470-5725MHz: 23dBm.

### **Accessories and Software Information**

Some accessories are optional in certain countries or regions. Optional accessories can be purchased from a licensed vendor as required. The following accessories are recommended:

Adapters: HW-050100X01 (X represents the different plug types used, which can be either C, U, J, E, B, A, I, R, Z or K, depending on your region)

Batteries: HB624666RDW

The product software version is 11.0.2.1(H380SP8C00). Software updates will be released by the manufacturer to fix bugs or enhance functions after the product has been released. All software versions released by the manufacturer have been verified and are still compliant with the related rules.

All RF parameters (for example, frequency range and output power) are not accessible to the user, and cannot be changed by the user. For the most recent information about accessories and software, please see the DoC (Declaration of Conformity) at <http://www.soyea-tech.com>.