Smartlock

W-0309

Owner's Manual

APP			115dB
APP Control	**No key**	**Waterproof**	**Alarm sound**

Patent number： 201320506211.3

■ Protect Function

• **Anti cutting function:**
  Cutting cable triggers alarm immediately. Alarm will stop after pairing with APP.
• **Anti disassembling function:**
  Unscrewing the battery cover triggers alarm immediately .
  Alarm will stop after pairing with APP.
• **Vibration function:**
  Vibrating or moving the lock triggers alarm for 30 seconds.
  Alarm will stop after pairing with APP.
• **Waterproof grade:** IP55.
• **Alarm sound:** 115dB

■ Sketch Map

Cable（797G chain）

Battery cover

Anti disassembling screw

LED

Lock button

Lock bar

Buzzer

Waterproof silicone

■ Product Specification

* Size: 92X55X34mm
* Material: ABSplastic+copper+cable（chain）
* Power: 3 "AAA" size alkaline batteries（not included）
* Cable（Chain）length: 80cm
* Working temperature: -10℃~+60℃
* Storage temperature: -20℃~+80℃
* Product weight: 230g(cable steel) /720g(chain steel)

◻ **APP download**

• IOS 7.0 and Android 6.0 or above.

iOS

• Search solebe in APP store.

Android

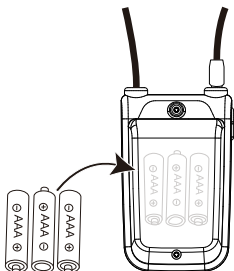

• www.pgyer.com/solebe

• Search solebe in Google Play.

◻ **APP**

• Advise to learn about the instruction and FAQs after installing the APP.

Device list	+
Privacy statement	
Permission description	
Instructions	
About	

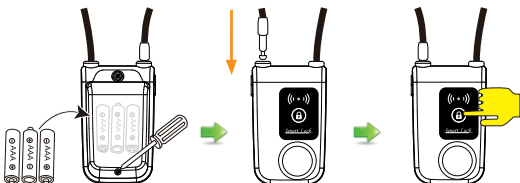| ‹ Instructions	
Function introduction	FAQ
Operating distance	›
Locking and unlocking	›
Alarm and alarm reset	›
Automatic unlocking	›
Notification function	›
Password change	›
Name change	›
Use record	›
Consignment mode	›
Power prompt	›
Sharing function	›

☐ **Battery**

- 3 "AAA" size alkaline batteries.
- When the power is lower than 20%, DiDiDi -DiDiDi 2 serial sounds will come out when unlock. Once the power is less than 5%, red light will be on while pressing the lock button, it will be unable to lock, please replace the battery in time. (the batteries may last 6-8 months in normal)

☐ **Lock**

- Install the battery, screw down the battery cover, plug into the cylinder, and press the lock button" 🔒 ". When the lock sounds DiDi it means locked. (Blue light will be on when press the lock button" 🔒 ", and off while release it.)
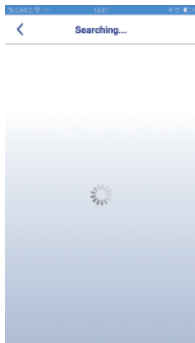(It can't lock or pair, if the above steps are operated in a wrong way.)
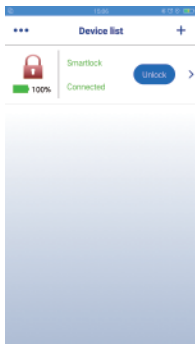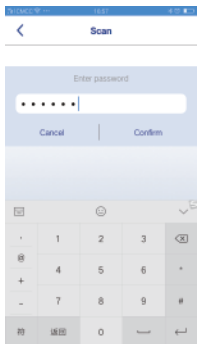
◻ **Pairing**

1. Open APP , click "+" to search the device.
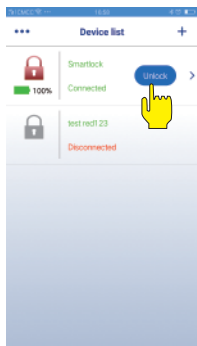   (Connect only in lock mode.)

2. Enter the original password (123456), then it will show "connected" on APP.

☐ Unlock

• Click " Unlock ", blue light flashes, press the lock bar, then pull out the cylinder, meanwhile it shows Disconnected.
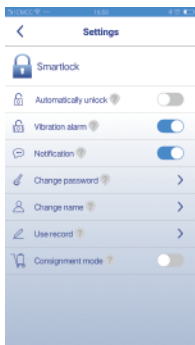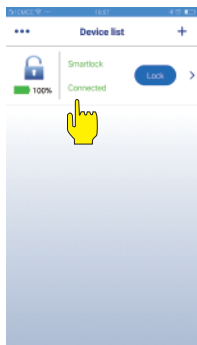

Then pull out cable

Press lock bar first

☐ Setting

There is introduction of function and settings on setting page, please click " ? " to check.

• Please remember the password. You need to enter the password when you change the mobile phone or reconnect. Once you forget the password, the lock won't be used.

■ Troubleshooting

1. Unable to lock (No DiDi Sound when insert the cylinder)

Reasons:	Solutions:
a. Install batteries improperly.	a. Install batteries correctly.
b. Low battery.	b. Replace with new batteries.
c. Battery cover is not screwed well.	c. Tighten the screw completely.
d. The lock cylinder is not plugged to the bottom.	d. Pull out the cylinder and plug it into the hole deep enough.
e. The lock cylinder has been oxidized and causes bad connection.	e. Polish the cylinder with abrasive paper.

2. Fail to pair

Reasons:	Solutions:
a. unlocked status.	a. Follow the user manual and lock it till you hear DiDi sound after pressing the lock button then search and pair it.
b. Bluetooth is off.	b. Turn on Bluetooth.
c. Phone's GPS is off.	c. Turn on GPS
d. The lock is paired with the other phone.	d. Turn off Bluetooth of the other phone.
e. Interfered by other Bluetooth signals nearby.	e. Move to new position and try again.

3. Password error

Reasons:	Solutions:
a. wrong code.	a. Type correct code.
b. System recognition error.	b. Turn off Bluetooth then on, then re-enter password.
c. Password has been changed.	c. Find out the correct password.
d. Interfered by other Bluetooth signals nearby.	d. Move to new position and try again.

4. Indicated Unlocked status

Reasons:	Solutions:
a. Mobile phone Bluetooth is off.	a. Turn on Bluetooth.
b. The distance between the lock and phone is too far.	b. Stay closer to pair.
c. Low battery of the lock.	c. Change batteries.
d. Not enough storage of mobile phone.	d. Turn off Bluetooth then on or restart your phone.
e. Program stuck.	e. Reinstall batteries and pair with Bluetooth devices.

5. Failed to unlock

Reasons:	Solutions:
a. Low battery	a. Change batteries.
b. App stops	b. Sign out from the app, turn of Bluetooth, then on, and open the app.
c. The lock bar hasn't been adjusted completely to unlock status.	c. Plug the cylinder to the bottom completely to restore the lock bar, then turn off Bluetooth and on, unlock the device after pairing.

6. Alarmed failed

Reasons:	Solutions:
a. The vibration function is off.	a. Turn on the app vibration function.
b. No alarm under Bluetooth pairing condition(anti-burglar mode will be on when user leaves).	b. Bluetooth off or place the phone 12 meters away from the locks to test the alarm function.
c. Alarm will be postponed in case of triggering by mistake.	c. Alarm goes off one time after first touch, 5 seconds later if the lock senses vibration, alarm will be triggered.

7. Too slow to connect

Reasons:	Solutions:
a. Not enough storage of phones or too much phone garbage.	a. Clean mobile phone cache junk, turn off the phone and restart.
b. Old model phone which runs slowly.	b. Change another phone or return the lock. (under the premise that no impact on further sale)