



## **MANUFACTURER'S LIMITED WARRANTY**

Volts Energies ("the Manufacturer") warrants each Volts Energies branded battery ("the Product"), as listed below, sold by Volts Energies or any of its authorized distributors or dealers, to be free of defects for the period as listed in the table below ("the Warranty Period"), from the date of sale as determined by either the customer's sale receipt, the shipping invoice and/or the battery serial number, with proof of purchase. Within the Warranty Period, subject to the exclusions listed below, the Manufacturer will credit, replace or repair, if serviceable, the Product and/or parts of the Product, if the components in question are determined to be defective in material or workmanship.

## **WARRANTY DETAILS**

Li-100 / Li-48 Series - Should the manufacturer deem a valid warranty claim exist and battery(s) are unable to be repaired in years one through three the manufacturer will replace the defective battery free of charge with a similar product. Should the manufacturer deem a valid warranty claim exist and battery(s) are unable to be repaired in years four and five a similar product will be offered at 20% off the price listed at the time of the offer. Should the manufacturer deem a valid warranty claim exist and battery(s) are unable to be repaired in years six through 10 a similar product will be offered at 10% off the price listed at the time of the offer.

## **NON-TRANSFERABLE**

This Limited Warranty is to the original purchaser of the Product and is not transferable to any other person or entity. Please contact the place of purchase regarding any warranty claim.

## **WARRANTY EXCLUSIONS**

The Manufacturer has no obligation under this Limited Warranty for the product subject to the following conditions (including but not limited to):

- Damage caused during shipping or mishandling of the Product
- Damage due to improper installation; loose terminal connections, under-sized cabling, incorrect series (cannot be used in series) or parallel connections, reverse polarity connections, or insufficient space for airflow
- Environmental damage such as inappropriate storage conditions as defined by the manufacturer, exposure to extreme hot or cold temperatures, fire or freezing, or water damage, impact, or collision
- Damage due to improper operation or maintenance such as under- or over-charging the product, cold temperature charging, lack of cleaning resulting in corroded terminal connections or build-up of dirt, debris, organic matter, fossil fuels, or chemicals on the product casing
- Improper use of CAN cables or RS485 cables such as improper connections or not connecting them
- Installing CAN communication devices that do not follow the appropriate CANbus guidelines as defined by the Manufacturer
- Installing RS485 communication devices that do not follow the appropriate RS485 guidelines as defined by the Manufacturer
- Product that has been opened, modified, or tampered with tampering or removal of manufacture date codes
- Product that was used for applications other than which it was designed and intended for by the Manufacturer
- Product that was under-sized for the application

This Limited Warranty does not cover a product that has reached its normal end of life due to usage



which may occur prior to the Warranty Period. A battery can deliver only a fixed amount of Energy over its life which will occur over different periods of time depending on the application. The Manufacturer reserves the right to deny a warranty claim if the Product is determined, upon inspection, to be at its normal end of life even if within the Warranty Period.

## **WARRANTY DISCLAIMER**

This limited warranty is in lieu of, and the manufacturer disclaims and excludes, all other express warranties. Manufacturer further limits the duration of all, whether statutory, express, or implied warranties, including, without limitation, any warranty of merchantability or fitness for a particular purpose, to the warranty period. The manufacturer's exclusive liability for breach of any warranty on the Battery shall be to replace the Battery within the warranty period in accordance with the terms of this limited warranty. In no event shall Manufacturer be liable for any loss or damages of any other kind, whether direct, incidental, consequential including lost profits, exemplary, special, or otherwise, including any lost profits or removal, shipping, or installation expenses.

EXCEPT FOR THE WARRANTY SET FORTH ABOVE, SELLER MAKES NO WARRANTY WHATSOEVER WITH RESPECT TO THE GOODS, INCLUDING ANY (A) WARRANTY OF MERCHANTABILITY; OR (B) WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE; WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE.

## **LEGAL RIGHTS**

Some countries and/or provinces do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, which may vary from country to country and/or province to province. This warranty shall be governed by and interpreted in accordance with the laws of QUEBEC. This warranty is understood to be the exclusive agreement between the parties relating to the subject matter hereof. No employee or representative of the Manufacturer is authorized to make any warranty in addition to those made in this agreement.

## **NON-Volts Energies WARRANTIES**

This Limited Warranty does not cover Products sold by the Manufacturer or any authorized distributor or dealer to an Original Equipment Manufacturer ("OEM"). Please contact the OEM directly for warranty claims regarding such a Product.

## **SUBMITTING A WARRANTY CLAIM**

To submit a warranty claim, please contact the original place of purchase. The Product may be required to be shipped back to the Manufacturer for further inspection. The Product must be shipped in compliance with UN38.3. Please note that D.O.T. requires all persons shipping batteries to be Hazmat certified.

## **TECHNICAL SUPPORT**

If you have technical questions about the Product, please contact the place of purchase or Volts Energies directly at 450-973-4770.