



Statement of Work & Capabilities - Return Policy

LogoBoss - Serving the Bay Area Since 1996 we are female minority owned certified small business with complete in-house production and fulfillment.

Statement - Return Policy

LogoBoss Money-back Guarantee

Guarantee

At LogoBoss we realize that for many people, creating custom products online may be new. With that in mind, we've rigorously tested our fulfillment systems and over time have developed the best balance of automation and human supervision.

Customized goods are generally not accompanied by guarantees, but LogoBoss is changing that: We deliver high-quality products - products that look just like what you approved in our system - and we do so on time.

If the custom products you receive differ materially from what you approved at LogoBoss, if the goods are otherwise flawed, or if your order arrives later than promised, then you may return the custom goods for a full refund, within 15 days of receiving your custom order. All we ask is that you notify LogoBoss before returning any goods to ensure that your return is handled quickly and accurately.

If you have any questions or concerns about your order, call us for real, live help 6 days a week at 1-866-600-4321, Monday-Friday: 8am - 6pm, Saturday: 10am - 4pm