



Return Merchandise Authorization and Service Form

RMA Number \_\_\_\_\_

Please complete all fields, and include in return shipment. Incomplete forms may not be accepted.
RMA Numbers are valid for 15 days from the date of issue.

CUSTOMER INFORMATION [+]

Contact Information

First Name
Last Name
Company
Address
City
State
Zip
Country
Email

Shipping Information

Same as Contact Information
First Name
Last Name
Company
Address
City
State
Zip
Country

SETUP INFORMATION [+]

Table with 2 columns: Field Name, Value. Fields include Frame Model, Motor Count, Flight Count/Time, Weight (AUW), Motor Model, Serial Number, ESC Model, Firmware Version, Firmware Settings, Battery Model, Voltage, Lead Length, Flight Controller, UBEC(s), Propeller Model, Receiver, Transmitter, PDB.

RETURN INFORMATION [+]

KDE Direct Order Number \_\_\_\_\_ Date of Purchase \_\_\_\_\_
\*If not purchased direct, please include Proof of Purchase.

Reason for Return (Please include a detailed description): \_\_\_\_\_

ALL INTERNATIONAL RMA'S MUST BE SENT AS A WARRANTY/RETURN WITH A WARRANTY/RETURN COMMODITY CODE. KDE DIRECT IS NOT RESPONSIBLE FOR IMPORT CHARGES DUE TO INCORRECT CODES.

SEND TO:
KDE Direct
ATTN: Warranty
20865 Redside Court, Suite 100
Bend, OR 97701

- Same as Contact Information
Proof of Purchase included (or previously emailed)
I have read and understand the warranty information provided at http://www.kdedirect.com/pages/returns-policy