



Return Merchandise Authorization and Service Form

RMA Number _____

Please complete all fields, and include in return shipment. Incomplete forms may not be accepted.

RMA Numbers are valid for 15 days from the date of issue.

NOTE: This form will not be accepted without an RMA Number. Please contact warranty@kdedirect.com for more information.

CUSTOMER INFORMATION [+]

Contact Information

First Name _____
Last Name _____
Company _____
Address _____
City _____
State _____
Zip _____
Country _____
Email _____
Phone _____

Shipping Information

[] Same as Contact Information
First Name _____
Last Name _____
Company _____
Address _____
City _____
State _____
Zip _____
Country _____

SETUP INFORMATION [+]

Model _____
Flight Count _____
Weight (AUW) _____
ESC Model _____
Battery Model _____
Battery Voltage _____
Motor Model _____

Flight Controller _____
Propeller Model _____
Receiver _____
Connectors _____
Transmitter _____
PDB Model _____

RETURN INFORMATION [+]

KDE Direct Order Number _____
*If not purchased direct, please include Proof of Purchase.
Date of Purchase _____
Serial Number (s) _____

Reason for Return (Please include a detailed description): _____

SEND TO:

KDE Direct
ATTN: Warranty
20760 Carmen Loop #140
Bend, OR 97702

- [] RMA Number listed on outside of box
[] Proof of Purchase included (or previously emailed)
[] I have read and understand the warranty information provided at http://www.kdedirect.com/pages/returns-policy

INTERNAL USE [+]

- [] Proof of Purchase Verified
[] Customer Refund (15-Day Purchase Guarantee)
[] Contact Customer for:
[] Repairs [] Replacement [] Other _____