DESKHAUS//

SWITCH GUIDE

SWITCH GUIDE
PROGRAMMABLE BLUETOOTH

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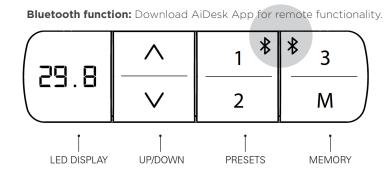**Bluetooth function:** Download AiDesk App for remote functionality.

LED DISPLAY   UP/DOWN   PRESETS   MEMORY

INITIAL SETUP / RESET

IMPORTANT: You must RESET the desk before use.

1. Press the DOWN button, moving the desk to its lowest position, then release.

2. Hold the DOWN button until again, the LED display reads "**RSr**".

3. Hold the DOWN button while the desk clicks lower, slightly rises and stops.

Your desk is now ready to use. The desk can be adjusted by pressing and holding either the UP/DOWN button until the desired height is reached.

SETTING PRESETS

Use the UP/DOWN buttons to find a desired height, then press "M" followed by a number 1 - 3, to set the three presets.

CAUTION: Once a preset button is pushed, the desk will move to the programmed height.

PROGRAMMING

Changing Units of Measurement

` **1.** Press the DOWN button, moving the desk to its lowest position, then release.

2. Hold the DOWN button until again, the LED display reads "**RSr**".

3. Hold the "2" button (about 5 seconds) to switch settings.

Repeat until desired setting is displayed.

10.3 = Metric (cm)

10.4 = Imperial (in)

4. Once the chosen setting is displayed, wait 5 seconds for the display to return to "**RSr**".

5. Hold the DOWN button down while the desk lowers a little bit more, slightly rises and stops.

One-Touch / Constant-Touch

Follow the steps below to change between One-Touch and Constant - Touch. One-Touch requires only a single touch of the "1, 2 or 3" button to move the worksurface to a preset memory location. **One-Touch is the default setting.** Constant-Touch requires a continuous touch of the "1, 2, or 3," button to move the worksurface to a preset memory location.

1. Press the DOWN button, moving the desk to its lowest position, then release.

2. Hold the DOWN button again, until the LED display reads "ASr".

3. Hold the "1" button (about 5 seconds) to switch settings.

Repeat until desired setting is displayed.

10.1 = One-Touch

10.2 = Constant-Touch

4. Once the chosen setting is displayed, wait 5 seconds for the display to return to "ASr".

5. Hold the DOWN button while the desk clicks lower, slightly rises and stops.

Setting LED Retracted Height

Press and hold the DOWN button until the worksurface reaches its lowest position.
Measure the distance from the floor to the top surface of the desktop. If the number on the LED display does NOT match your measurement, follow these steps:

1. Hold the DOWN button again, until the LED display reads "ASr".

2. Hold the "M" button (about 5 seconds) until the display starts flashing the height.

3. Use the UP/DOWN button to match your measurement.

4. Wait 5 seconds for the display to return to "ASr".

5. Hold the DOWN button while the desk clicks lower, slightly rises and stops.

Setting Upper and Lower Limits

This desk is designed to go to its minimum and maximum heights, allowing for the longest possible range. If you prefer to change the settings to a more shorter range, follow these steps:

To Set the Upper-Limit Position:

1. Use the UP /DOWN buttons to move the base to the desired maximum-height position.

2. Press the "M" button.

3. Press the UP button. The LED display will flash "S -".

4. Hold the "M" button (about 2 seconds) until the LED display changes to "999".

The display will automatically return to the selected height. The new upper limit is now set.

To Set the LOWER-Limit Position:

    1. Use the UP /DOWN buttons to move the base to the desired minimum-height position.

    2. Press the "M" button.

    3. Press the DOWN button and release. The LED display will flash "S -".

    4. Hold the "M" button (about 2 seconds) until the LED display changes to "000".

The display will automatically return to the selected height. The new lower limit is now set.

To Remove the Upper/Lower Limit Positions:

    1. Press the "M" button. The LED display will flash "S -".

    2. Press the "M" button again and hold for 2 seconds. The LED display will change to "555" and then automatically return to the height display. The upper and lower limits are now removed.

HANDSET LOCK

To lock the handset:

Press and hold the "M" button (about 8 seconds) until the LED display switches to "S -" and then to "LOC." Release the button.

To unlock the handset:

Press and hold the "M" button (about 8 seconds) until the LED switches from "LOC" to the height display. Release the button.

TROUBLESHOOTING

ERROR CODE	PARTS AFFECTED	CONDITION	SOLUTION
E01	Column plugged into M1 Port	1. Column has been modified in a way that prevents movement 2. Column has exceeded the weight limit 3. Control box tells column to travel beyond its mechanical limits 4. Column has a mechanical failure	1. Check that there is no interference, then perform base reset 2. Check that weight limit has not been exceeded then perform base reset 3. If column doesn't slow down before stop (makes clunk sound) control box may need to be exchanged. 4. If none of the above conditions, column needs to be replaced.
E02	Column plugged into M2 Port		
E03	Column plugged into M3 Port		
E04	Column plugged into M4 Port		
E05	Column plugged into M5 Port		
E06	Column plugged into M6 Port		
E07	Column plugged into M1 Port	1. Column is not plugged into port correctly 2. Column cord/plug is damaged 3. Control box port is damaged	1. Verify that all plugs are seated within the control box port then perform base reset 2. Unplug columns, turn control box around, plug columns back in, if a new port error code is displayed, then the column needs replaced 3. Unplug columns, turn control box around, plug columns back in, if the same error code is displayed, then the control box needs replaced
E08	Column plugged into M2 Port		
E09	Column plugged into M3 Port		
E10	Column plugged into M4 Port		
E11	Column plugged into M5 Port		
E12	Column plugged into M6 Port		

ERROR CODE	PARTS AFFECTED	CONDITION	SOLUTION
E13	Control box error with master / slave connection	1. Cord not plugged in correctly 2. Cord/plug is damaged 3. Control box problem	1. Verify that all plugs are seated within the control box port then perform base reset 2. Inspect cord/plug for damage, replace if needed 3. If above is correct then control box replacement is required (note that Master/Slave system is a custom install customer service may be required)
H01	Control box duty cycle	1. Continuous movement of columns over 4 minutes 2. Room temperature too high for heating elements	1. Desk must rest for 16 minutes 2. Environment temperature may be too high for operation.
LOC	Control box / handset lock	1. Control box program has the handset locked 2. There is a handset circuit error	1. Perform the handset un-lock operation 2. Replace handset if un-lock doesn't solve problem

SWITCH GUIDE
SMART PADDLE

HEIGHT CALIBRATION

1. Hold the down button/direction on the handset until the desk reaches its lowest height, then release.

2. Measure the height from the floor to the top of your desktop. If the displayed height does not match your measurement, follow the next steps.

3. Hold the down button/direction again until the LED display reads "Reset".

4. Press the "M" or side button until the numeric display begins flashing.

5. Press Up or Down until the read out matches your measurement.

6. Wait for the display to return to "Reset", hold the down button/direction until the desktop lowers slightly and rises slightly and the display changes back to the numeric height setting, then release.

Note: When using your handset for the first time, you may need to reset the handset if the display shows "Reset" to ensure that it is properly calibrated. To reset the handset, hold the paddle down and lower frame to the lowest height and release. The frame will move slower than normal. Reset is complete once the display shows the height number displayed.

RAISING/LOWERING THE TABLE

RAISING THE TABLE
Hold the paddle up and the height adjustable desk will rise. Release the paddle and it will stop.

LOWERING THE TABLE
Hold the paddle down and the height adjustable desk will lower. Release the paddle and it will stop.

USING THE MEMORY FUNCTION

Setting the memory for seated height
Adjust the desk to your preference below 35.5 inches (seated height). Press the side button on the handset once and the ♥ will show on the display. Press the side button one more time to save the current height. The display should show ♥ -2

Setting the memory for standing height
Adjust the desk to your preference above 35.5 inches (standing height). Press the side button on the handset once and the ♥ will show on the display. Press the side button one more time to save the current height. The display should show ♥ -1

Automatically reach the standing height
If you have saved a standing height, then pressing the handset paddle up twice quickly will automatically adjust the desk from sitting to standing height.

Automatically reach the sitting height
If you have saved a sitting height, then pressing the handset paddle down twice quickly will automatically adjust the desk from sitting to standing height.

Setting up activity reminders
Press and hold the side button on the handset for 5 seconds to enter the settings. Pressing the side button again will enter the activity reminder settings. Here, you can use the paddle to adjust the duration of the timer between 30 min, 40 min, and 50 min. Press the side button to confirm. If you want to cancel the reminder, enter this menu again.

ADDITIONAL FEATURES

Upper and lower limit
Enter the settings menu and navigate with the paddle to the upper and lower limit settings. Press the side button to enter the settings, and select an upper limit, or to cancel the limit.

Locking handset
If you want to lock the handset, enter the settings menu and navigate to the lock settings with the paddle. Press the side button to enter the settings, and choose to lock the handset. We don't recommend locking your handset as it should be easily adjustable.

Vibration mode
Enter the settings menu and navigate to the vibration settings. Press the side button to enter the settings and toggle this on or off with the paddle.

Resetting handset
If the display reads an error code, hold the paddle down until display reads "Reset" then lower frame to the lowest height and release. The frame will move slower than normal. Reset is complete once the display shows the height number displayed. *(For a list of Error codes see our Troubleshooting on the next page.)*

TROUBLESHOOTING

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SWITCH GUIDE
UP / DOWN

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INITIAL SETUP / RESET

IMPORTANT: Before using your desk, perform the following Desk Reset to ensure the desk legs are calibrated properly after assembly.

A. Hold the DOWN button until the desk reaches its lowest height and then release the button.

B. Press and hold the DOWN button again for up to 15 seconds, then release the button.

C. Press and hold the DOWN button again until the desk lowers slightly then rises slightly. Release the button. If the desk didn't move, try the reset procedure again.

D. Your desk is now ready for use!

BASIC OPERATION

1. Press the ∧ button to raise the desk to desired height, then release.
2. Press the ∨ button to lower the desk to desired height, then release.