## **NEM Extended Care**

Extended care provides you with peace of mind that your investment will be protected with all code updates, calibration service if applicable and product repair should your test equipment become damaged.

### Our 1 & 3 Year Plans Include:

#### Help is a Click Away!

- Live Phone Support Monday Friday 8 am -5 pm MST (GMT -7)
- Worldwide Dedicated Email Monitored 24-Hours a Day

#### **Major Code & Feature Updates\***

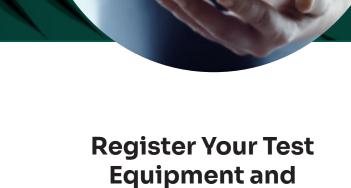
- TestPro Platform Updates
- TestDataPro Software Updates

#### **Stay Tuned All Year**

- **Custom Test Limit Development**
- Yearly Calibration Service
- 2 Week Turnaround with Loaner Units Available Upon Request if TestPro is in Service

#### **Repair Coverage**

- Non-Warranty Damage
- Free Adapter Replacement \*\*



# **Equipment and Extended Care Plan at**

aem-test.com/myaccount

Fiber Optic test adapter replacement applies only when Extended Care is purchased for a TestPro Kit that includes the Fiber Optic test adapters, or when Extended Care is purchased along with stand-alone Fiber Optic test adapter

<sup>\*</sup> All clients receive free minor updates for their test equipment and TestDataPro results management software.

<sup>\*\*</sup> Damaged test adapter/s must be returned in order to receive replacement. Replacements are granted once per year.