



## RETURN FORM

- §1 Online purchased, unused goods can be returned up to 14 days after receipt.
- §2 Used, defective goods can be sent back to us within the scope of the 2-year legal warranty obligation for repair / replacement.
- §3 In case of damage such as glass breakage, dents, scratches, etc. that have arisen after delivery, any warranty is excluded.
- §4 For warranty claims that turn out to be faultless or cost estimates in which the device must be checked and no repair order is placed, a processing fee of 25.00 EUR plus shipping will be charged.
- §5 Unused goods damaged by transport must be reported immediately upon receipt.
- §6 Returns within the warranty period are free of charge for MODALO customers in Germany in the first 6 months.  
(we will provide parcel label via e-mail).
- §7 Unfree shipments can not be accepted.
- §8 Please return the goods always in their original packaging or equivalent.  
Damage caused by improper packaging may be charged or deducted from the refund amount.
- §9 **Please use this Return Form for all returns.**  
**We ask you to complete the form and to enclose proof of purchase.**  
**Returns of goods without form can not be processed!**
- §10 Once the return has been accepted, you will receive the purchase amount through the same method of payment refunded.
- §11 As manufacturer, MODALO only give guarantee to products that have been purchased from an authorized dealer.
- §12 Please note our warranty conditions (MODALO GmbH terms and conditions can be found on [www.modalo.com](http://www.modalo.com)).

<b>Buyer information:*</b>	<b>Delivery address:*</b>
Customer number: _____	Name, first name: _____
Invoice number: _____	Additional information: _____
Phone: _____	Street/No.: _____
E-Mail: _____	ZIP, location: _____
MODALO Model/No.: _____	Purchase date: _____
Reason for return: Defect Withdrawal 14 days wrong delivery transport damage	Please specify defect: Does not turn on Do not rotate display defect Others
<b>Bank Data / Paypal-Address (for refunds):</b>	Bank: _____
Account Owner: _____	BIC: _____
IBAN: _____	Paypal E-Mail: _____

\* Required information

Comments / Error Description:

Please attach this form to your return shipment and send it to the address below or via Send button (installed e-mail program is necessary), also you can save this PDF form on your PC and send it manually by e-mail.

MODALO GmbH  
Rungedamm 20  
21035 Hamburg  
Germany

\_\_\_\_\_  
Place, date and signature

(valid even without signature)