

Customer Returns Form

A & H BRASS

EST. 1981, LONDON

201-203 Edgware Road, London, W2 1ES

Tel: 020 7402 1854

Email: sales@ahbrass.co.uk

VAT Reg No. GB 225 8024 80

Order Date	
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Invoice/ Order Number	
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Customer Name	
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Customer Telephone	
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Customer Email	
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Product Code	Description	Size	Quantity	Refund (please tick)	Exchange (please tick)	Reason Code	Reason For Return
							1. Incorrect Item received 2. Arrived Damaged/ Broken 3. Poor Quality/ Faulty 4. Ordered By Mistake 5. Ordered More Than Required 6. Other (Please Specify)

Returns Policy: Goods may be returned subject to the Terms & Conditions set out on the A&H Brass website.

Non-Stock and Specially ordered goods are non returnable and do not qualify for a refund.

Any offer of credit will be at the discretion of the Company and will be subject to the condition and re-sale ability of the goods on arrival and inspection.

This return may be subject to a handling/ restocking charge.

Note that it is your responsibility to ensure the goods are returned and received by us in a saleable condition with the original packaging.

Office Use Only

Signed By: _____ Date: _____