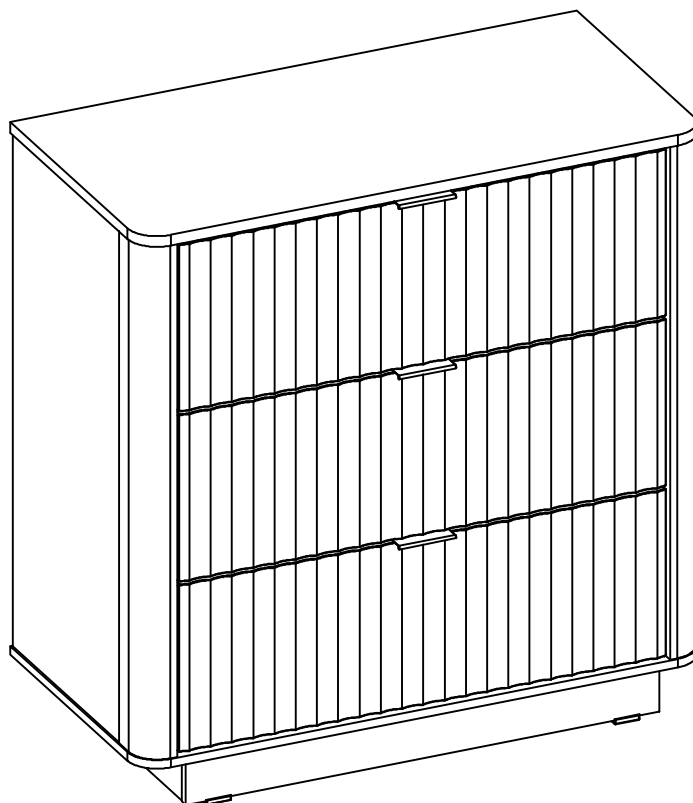


BROOKLYN 3-DRAWER DRESSER



ASSEMBLY INSTRUCTIONS

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Chat With Us!

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at www.mopio.com/chat.

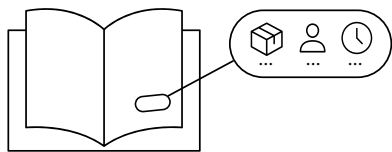
Or connect with us through other channels:

✉ help@mopio.com

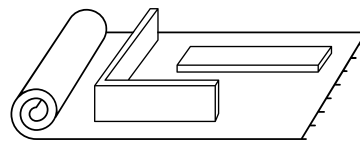
📘 @mopioinc

🌐 www.mopio.com

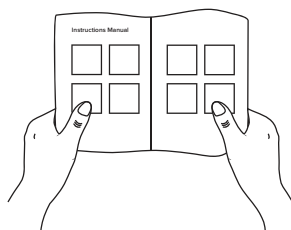
Before you start...



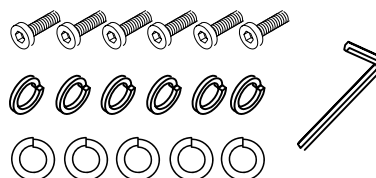
Ensure you have received all cartons and familiarize yourself with the workload. Make sure there are enough helping hands to assist you, and that you have allocated the time required to assemble your new product.



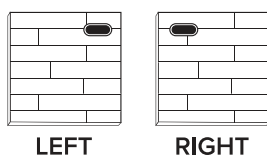
Make sure you have cleared enough space in your home for the assembly. We recommend protecting your floor with a mat or cardboard to avoid scratches during the assembly process.



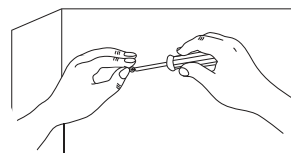
Read instructions carefully and check no parts are missing.



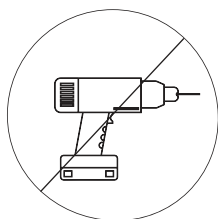
Lay out all hardware on a soft surface so you can easily identify them.



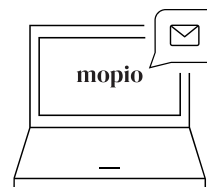
Carefully identify all components in order to differentiate which pieces are left and right.



Install your new product carefully following the instructions. Don't skip ahead!



DO NOT over tighten screws or use a drill. It will damage the product.



If you need further assistance with assembling your Mopio product, please chat with us at www.mopio.com#chat.

Parts

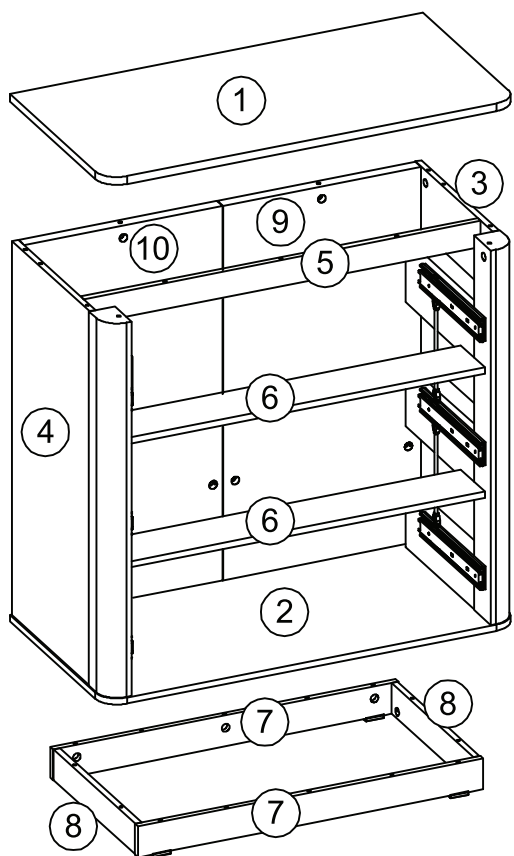

Watch installation demo video at:
<https://bit.ly/3yGX4jW>

- | | |
|-------------------------------|-------------------------------|
| <input type="checkbox"/> ① x1 | <input type="checkbox"/> ⑦ x2 |
| <input type="checkbox"/> ② x1 | <input type="checkbox"/> ⑧ x2 |
| <input type="checkbox"/> ③ x1 | <input type="checkbox"/> ⑨ x1 |
| <input type="checkbox"/> ④ x1 | <input type="checkbox"/> ⑩ x1 |
| <input type="checkbox"/> ⑤ x1 | <input type="checkbox"/> ⑪ x3 |
| <input type="checkbox"/> ⑥ x2 | <input type="checkbox"/> ⑫ x3 |

- | |
|-------------------------------|
| <input type="checkbox"/> ⑬ x3 |
| <input type="checkbox"/> ⑭ x3 |
| <input type="checkbox"/> ⑮ x3 |
| <input type="checkbox"/> ⑯ x3 |

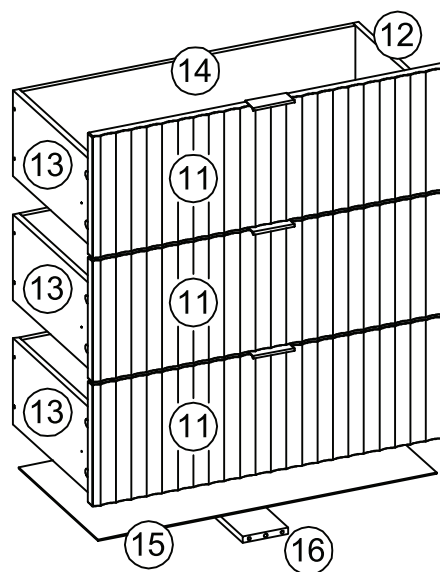
Attention:

Before you start, we suggest you identify and separate the components into 2 groups:



Component No.1 – 10:
for assembly steps 1 – 12

Attention:
Product comes with interlock drawer feature,
only one drawer can be pulled at a time.

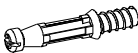








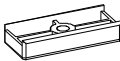


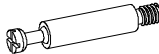
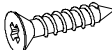



Component No.11 – 16:
for assembly steps 13 – 27


Hardware





Watch installation demo video at:
<https://bit.ly/3yGX4jW>


- | | | | | | | | | |
|--------------------------|---|--------------------------------|--------------------------|---|---------------------------|--------------------------|---|----------------------|
| <input type="checkbox"/> |  | Cambolt
Ø 6 x 35 mm | <input type="checkbox"/> |  | Barrel Nut
Ø15 x 10 mm | <input type="checkbox"/> |  | Wall Tipping |
| | (A) | x44 | | (G) | x2 | | (N) | x2 |
| <input type="checkbox"/> |  | Camlock
Ø 15 mm | <input type="checkbox"/> |  | Handle
80 mm | <input type="checkbox"/> |  | Screw
Ø 6 x 12 mm |
| | (B) | x46 | | (H) | x3 | | (O) | x20 |
| <input type="checkbox"/> |  | Sticker
Ø 25 mm | <input type="checkbox"/> |  | Screw
Ø 6 x 12 mm | | | |
| | (C) | x14 | | (I) | x10 | | | |
| <input type="checkbox"/> |  | Dowel
Ø 6 x 30 mm | <input type="checkbox"/> |  | Foot Mate | | | |
| | (D) | x54 | | (J) | x4 | | | |
| <input type="checkbox"/> |  | Screw
Ø 6 x 52 mm | <input type="checkbox"/> |  | Wedge | | | |
| | (E) | x18 | | (L) | x6 | | | |
| <input type="checkbox"/> |  | Connecting bolt
Ø 7 x 32 mm | <input type="checkbox"/> |  | Screw
Ø 6 x 19 mm | | | |
| | (F) | x2 | | (M) | x6 | | | |


 This product will require 2.5hrs for assembly. We hope that you will enjoy the assembly process and hang in there!


 There are inner box(es) that include components required to complete this assembly.


 Please do not completely tighten all the hardware, until each assembly step is complete.

 Before discarding the packaging, please use the checklist to ensure that you have all the parts required to assemble your product. Please kindly note you will need the original package if you want to return the product later.

 If parts are missing or damaged, we will gladly ship your replacements parts free of charge. Please contact us at help@mopio.com or chat with us at www.mopio.com#chat.


x1

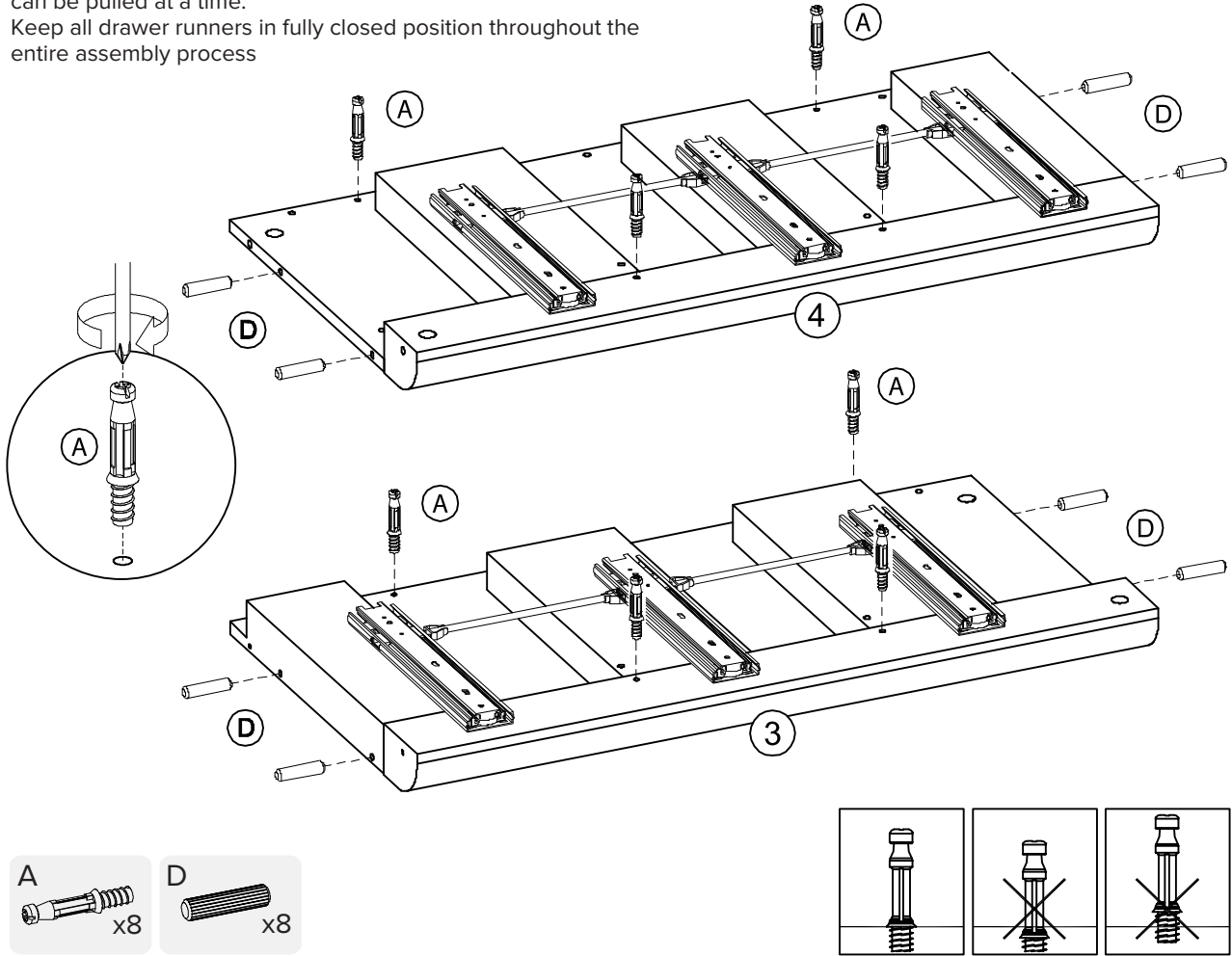

x2


2.5 hours

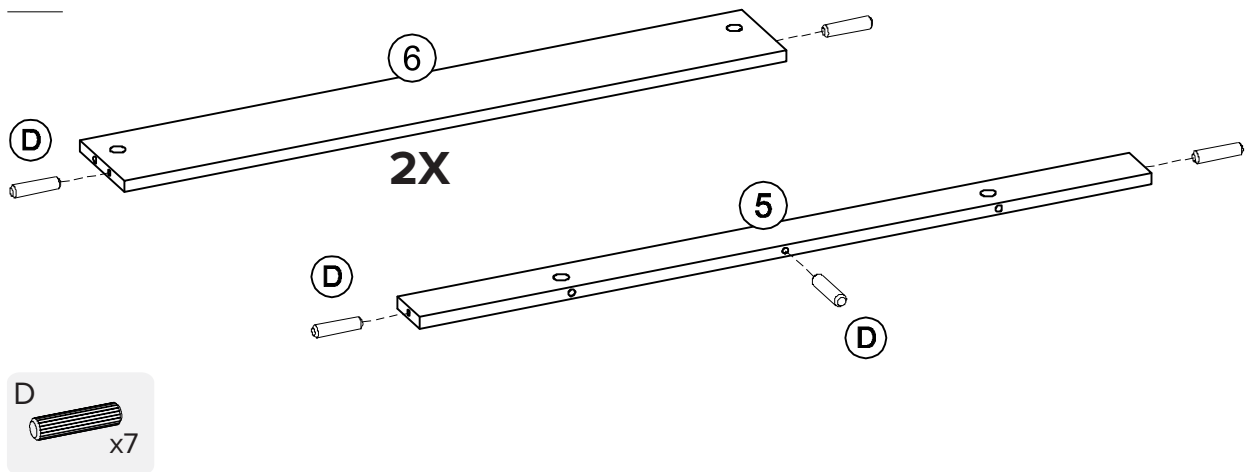
Step 3

Important:

Product comes with interlock drawer feature, only one drawer can be pulled at a time.
Keep all drawer runners in fully closed position throughout the entire assembly process



Step 4



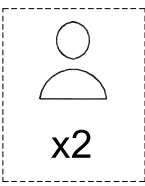
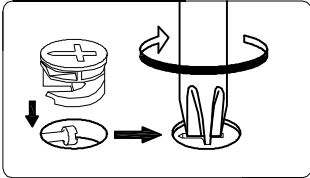
? Missing parts? Or feeling stuck?
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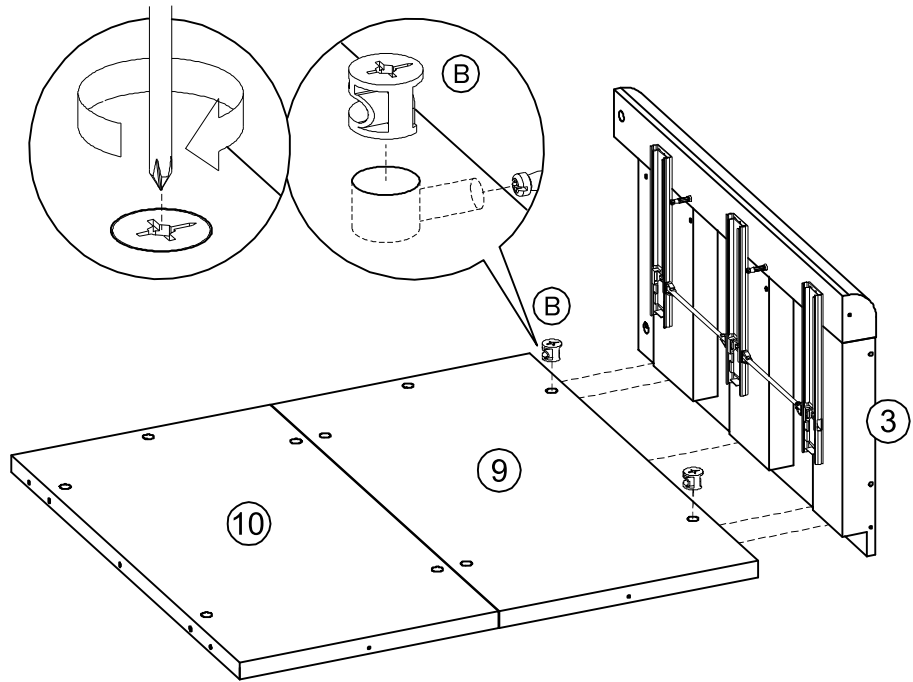
Step 5

Attach panel (3) onto panel (9) before securing both panels through inserting and tightening of camlock (B).

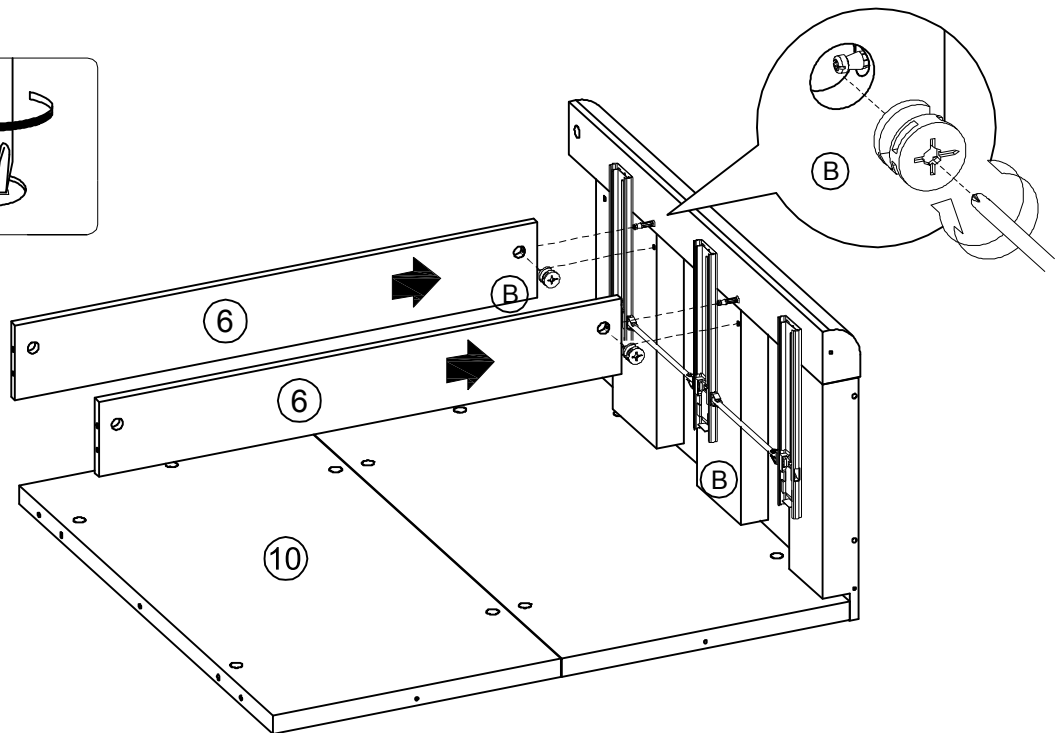
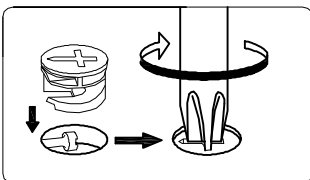
2 Pax will be needed to carry the weight of the parts.



x2



Step 6

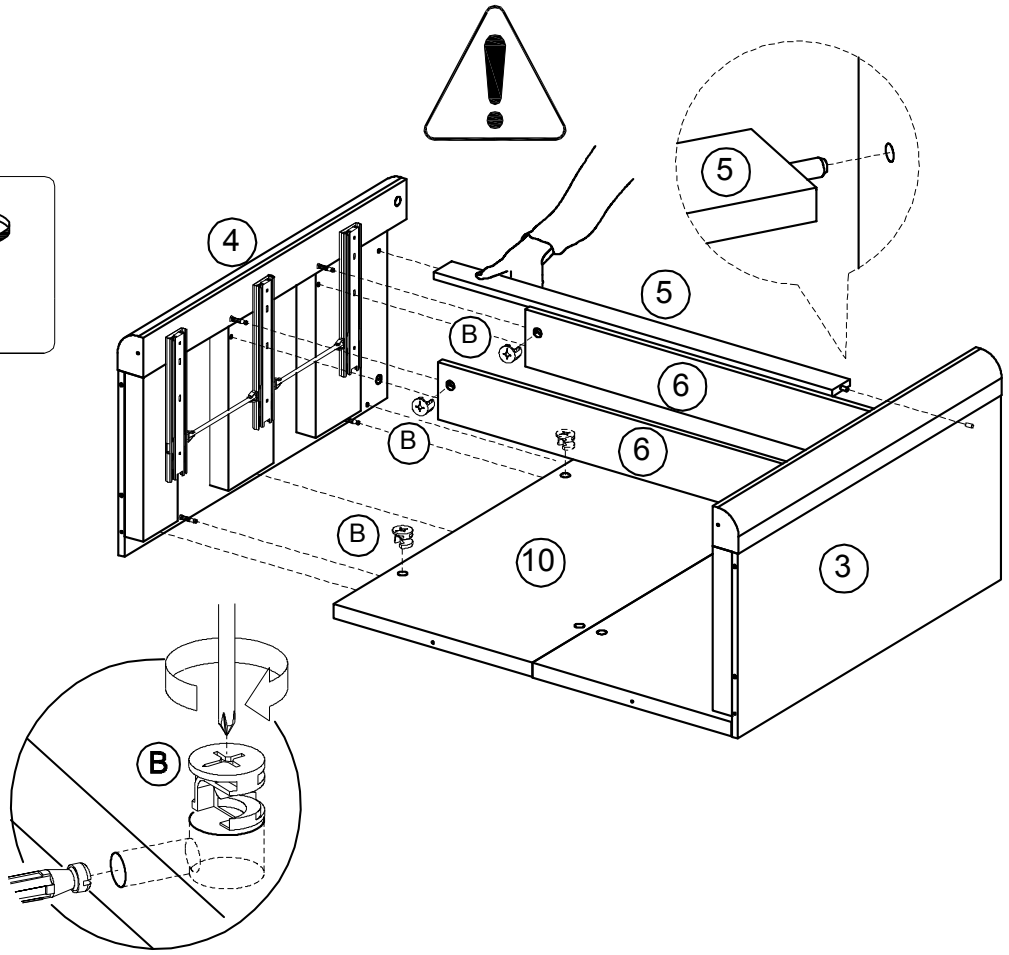
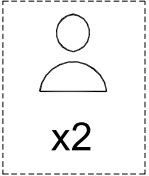
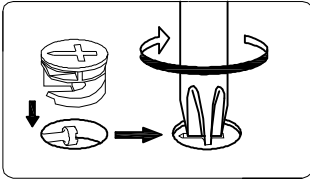


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<https://bit.ly/3yGX4jW>

Step 7



Step 8

Illustration 1

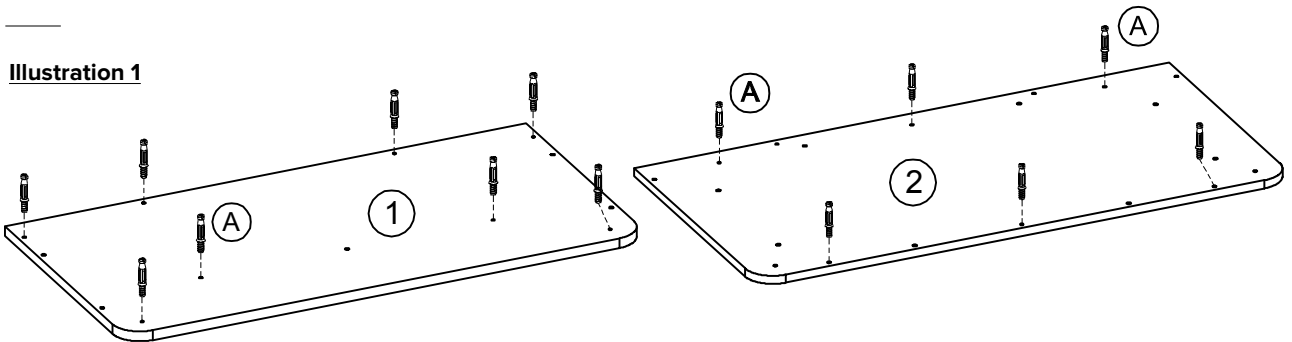
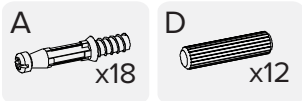
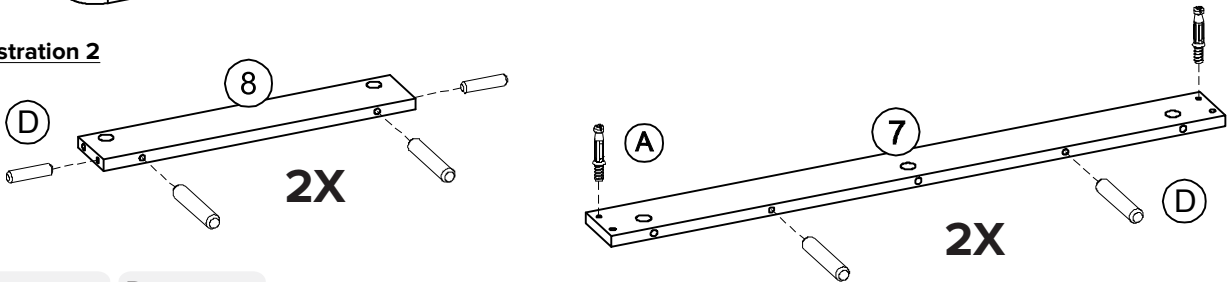


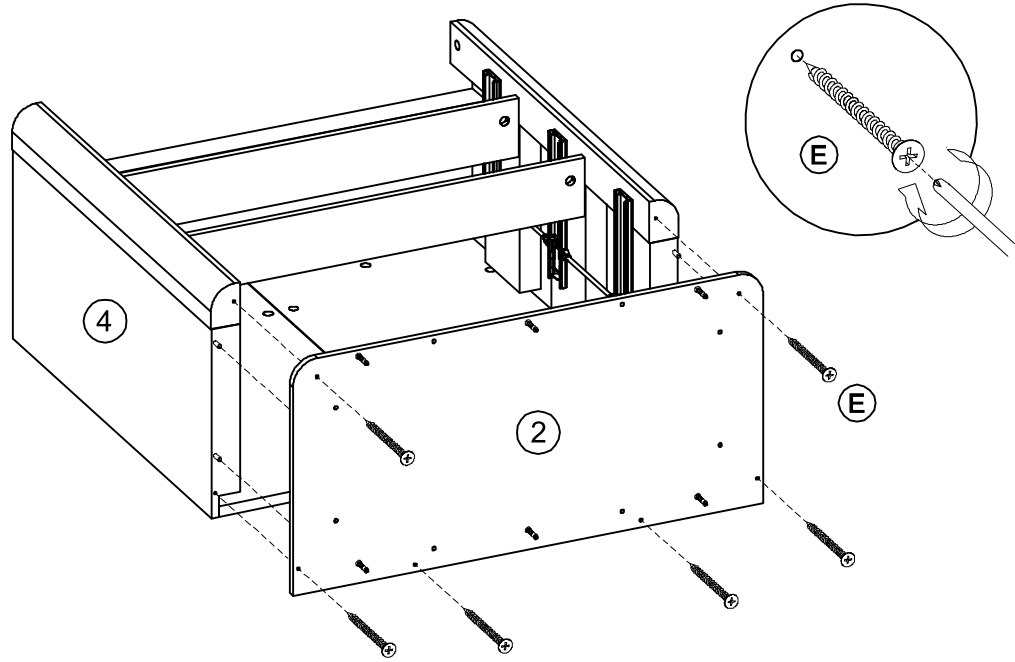
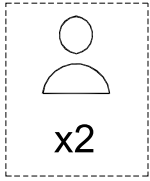
Illustration 2



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Step 9



Step 10

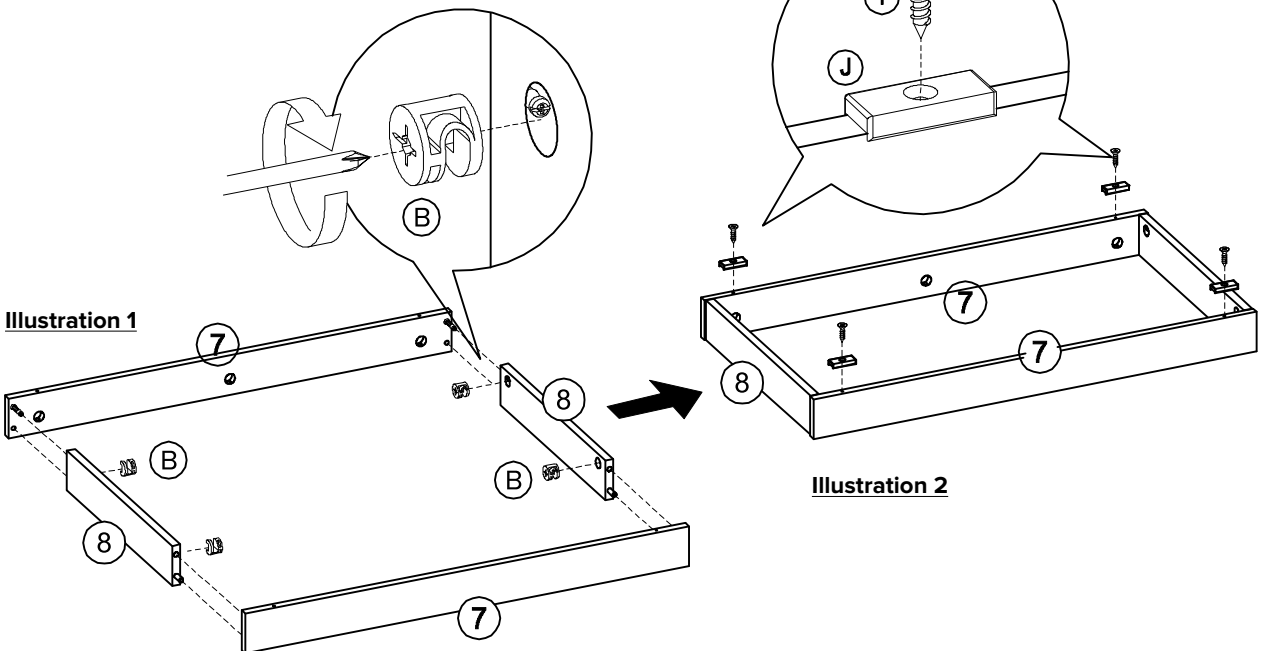
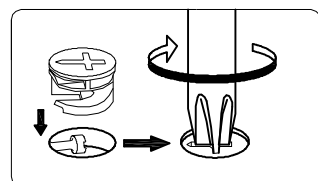


Illustration 1

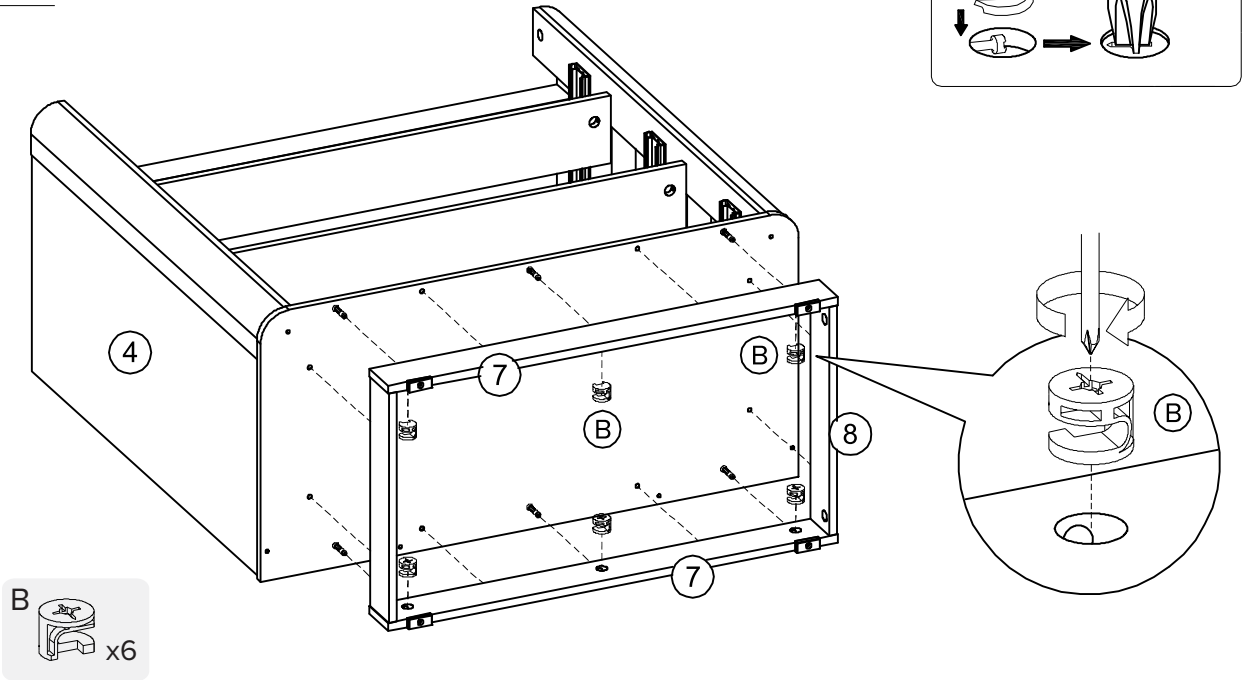
Illustration 2



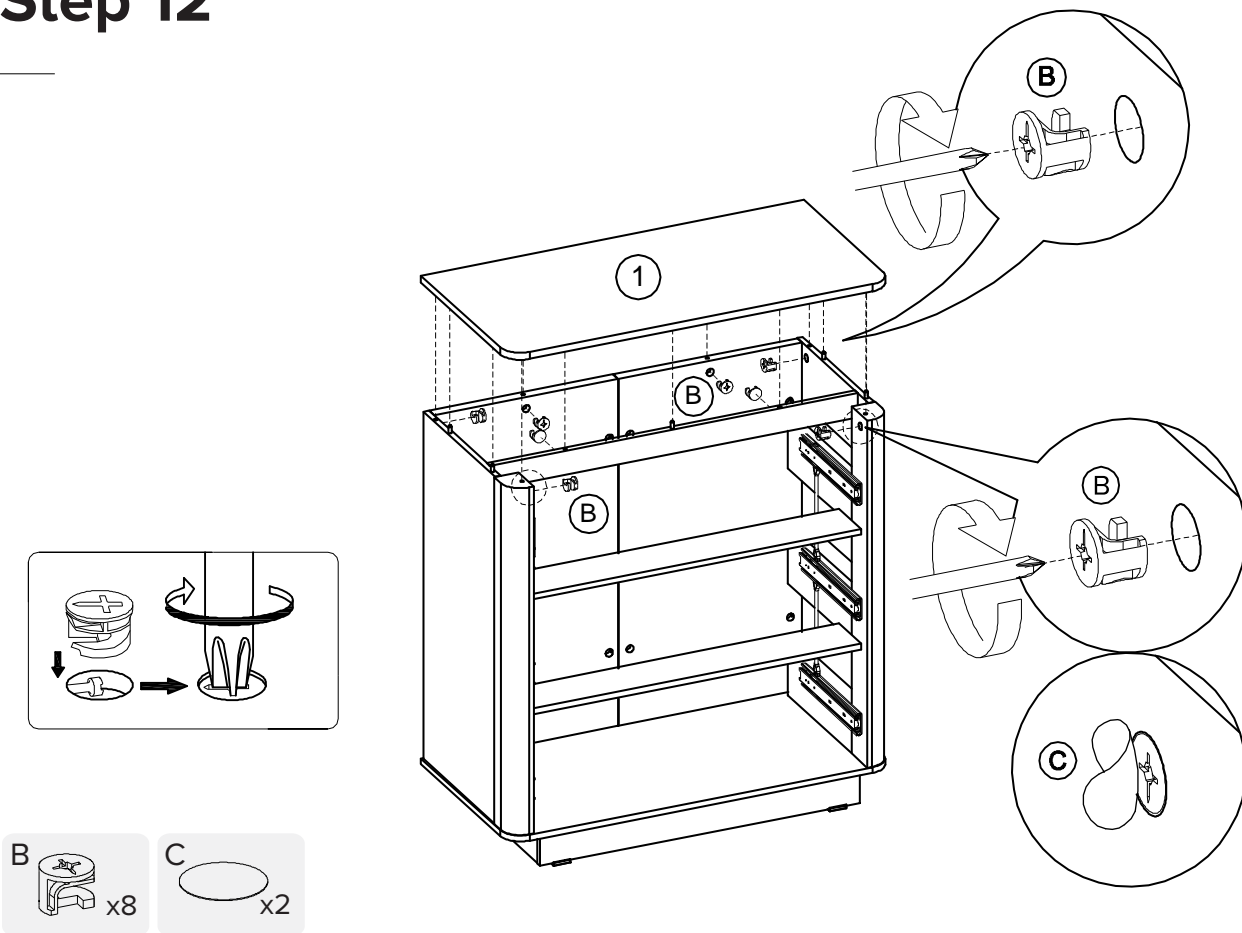
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Step 11



Step 12



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Step 13

3X

Illustration 1

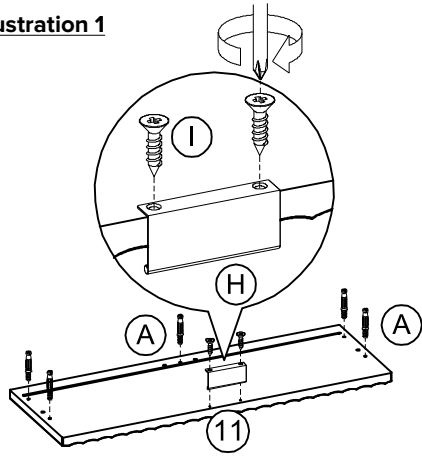


Illustration 2

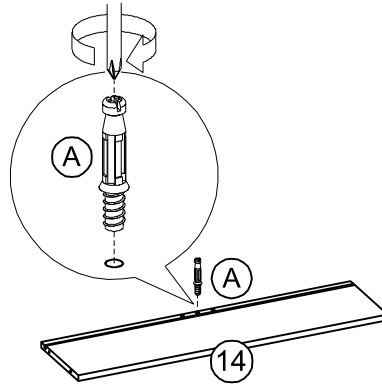
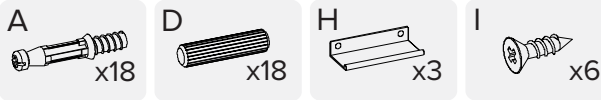
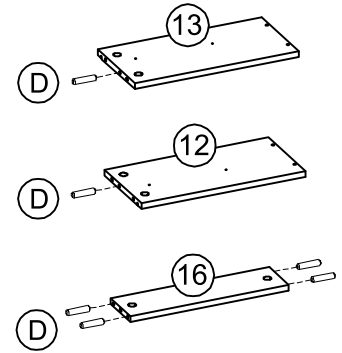
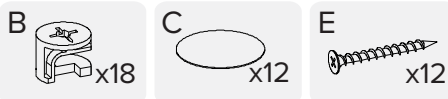
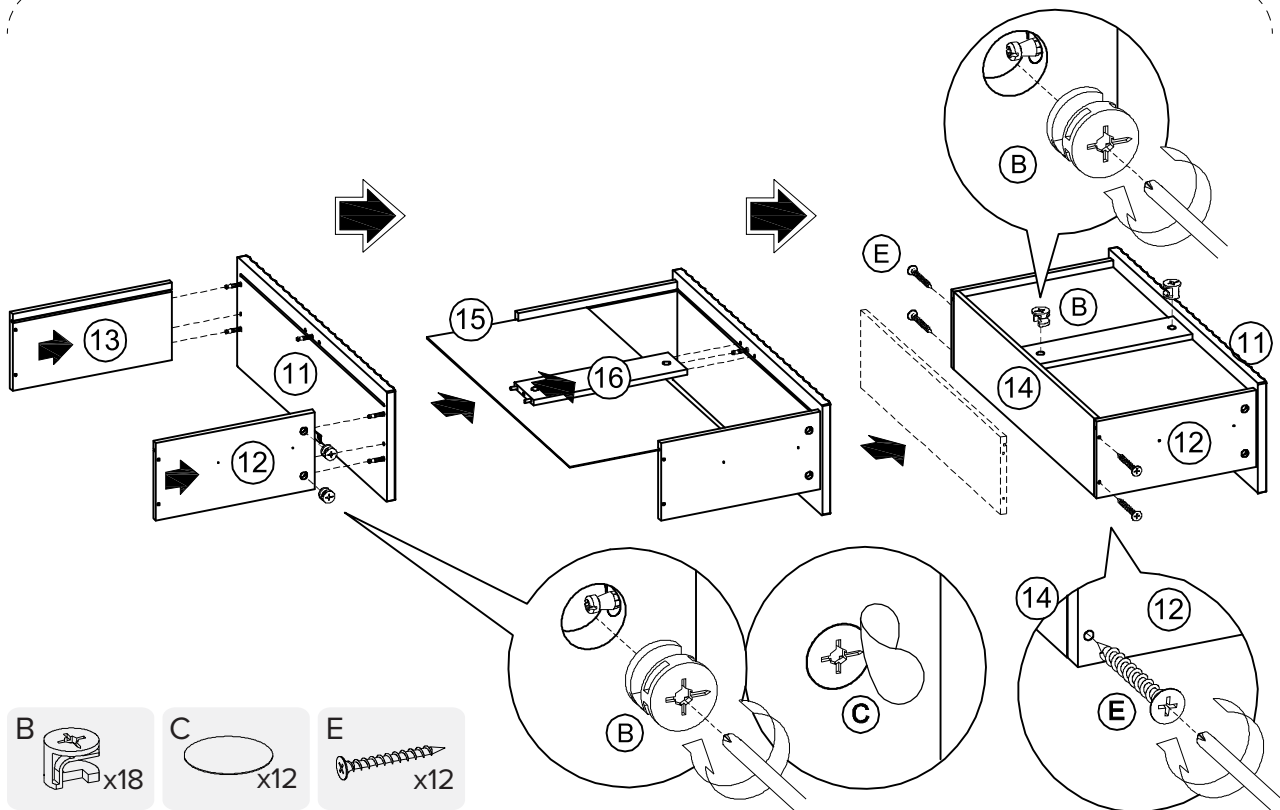


Illustration 3



Step 14

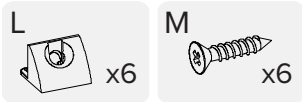
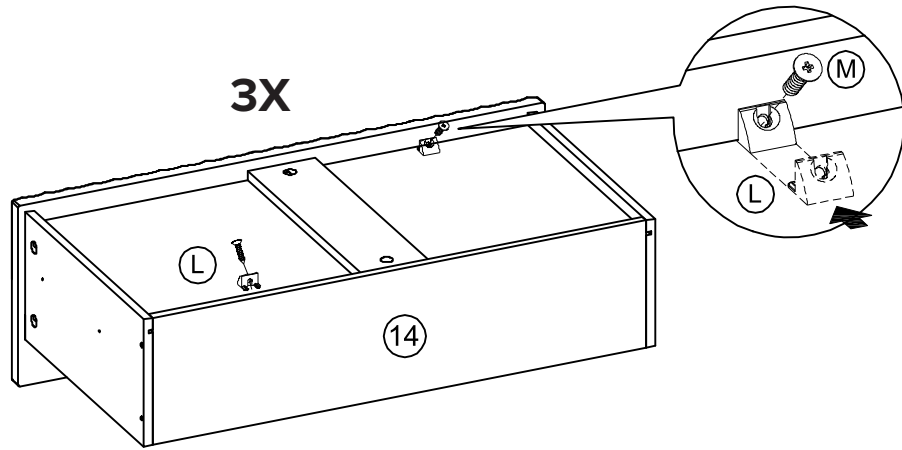
3X



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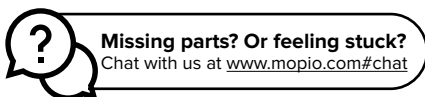
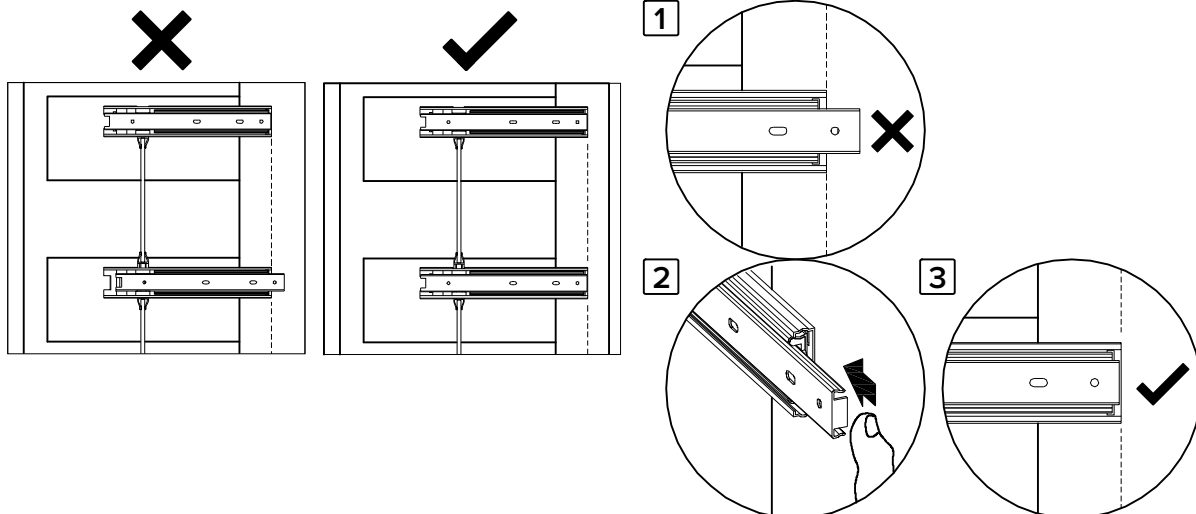
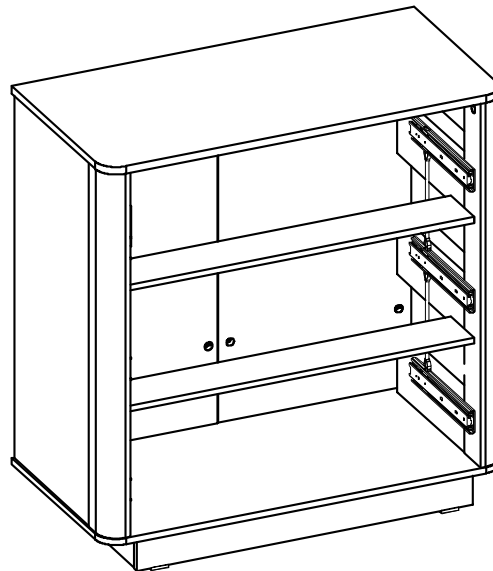
Step 15



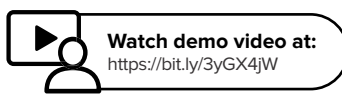
Step 16

Make sure the Drawer runners position is level.

Important:
Product comes with interlock drawer feature, only one drawer can be pulled at a time.
Keep all drawer runners in fully closed position throughout the entire assembly process

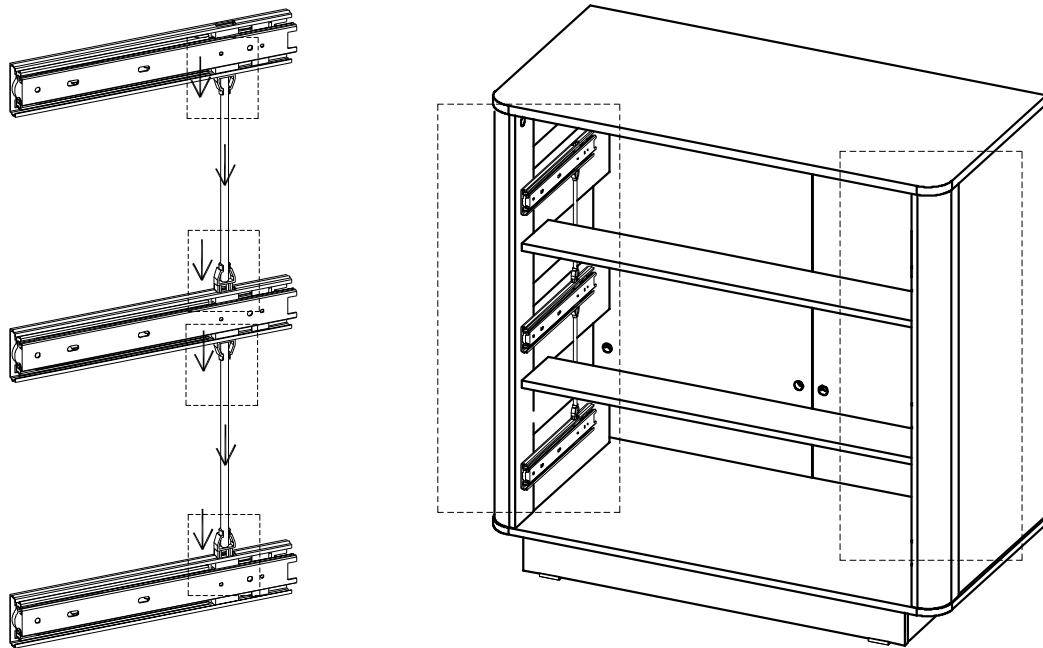


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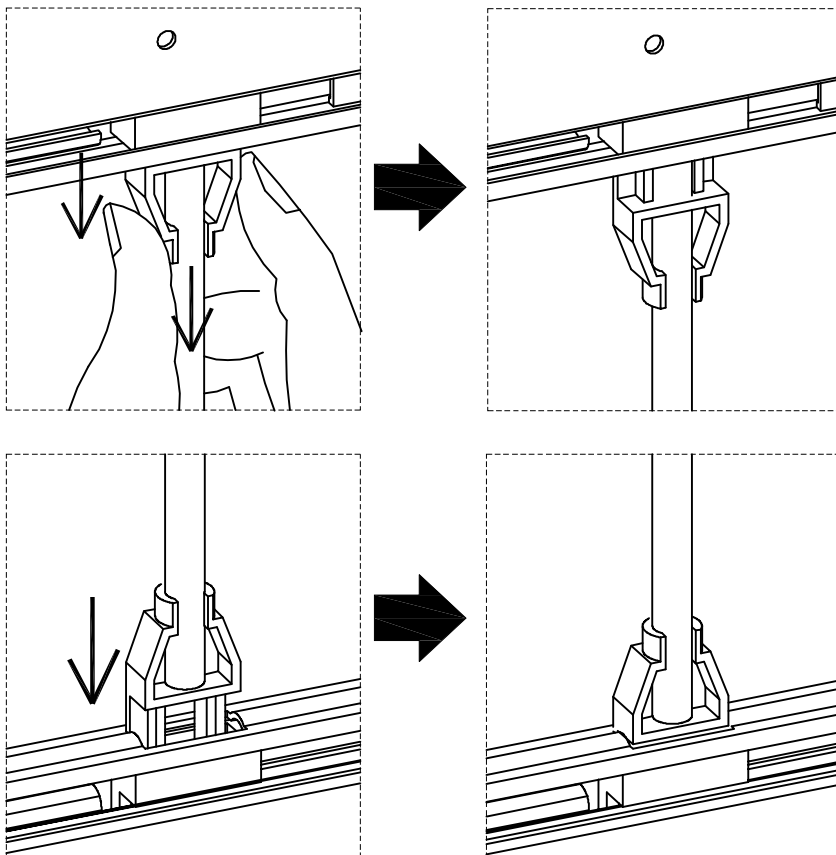


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Before the next step



Ensure all rod and plastic are in lower position as illustrated below.



Step 17

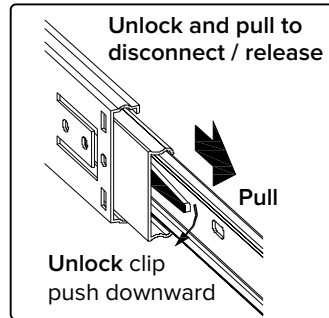
Do note that due to safety reason only one drawer runner can be pulled open at any time.

Please disconnect / release runner.

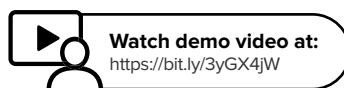
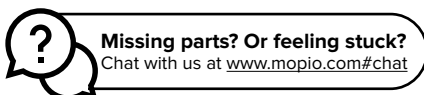
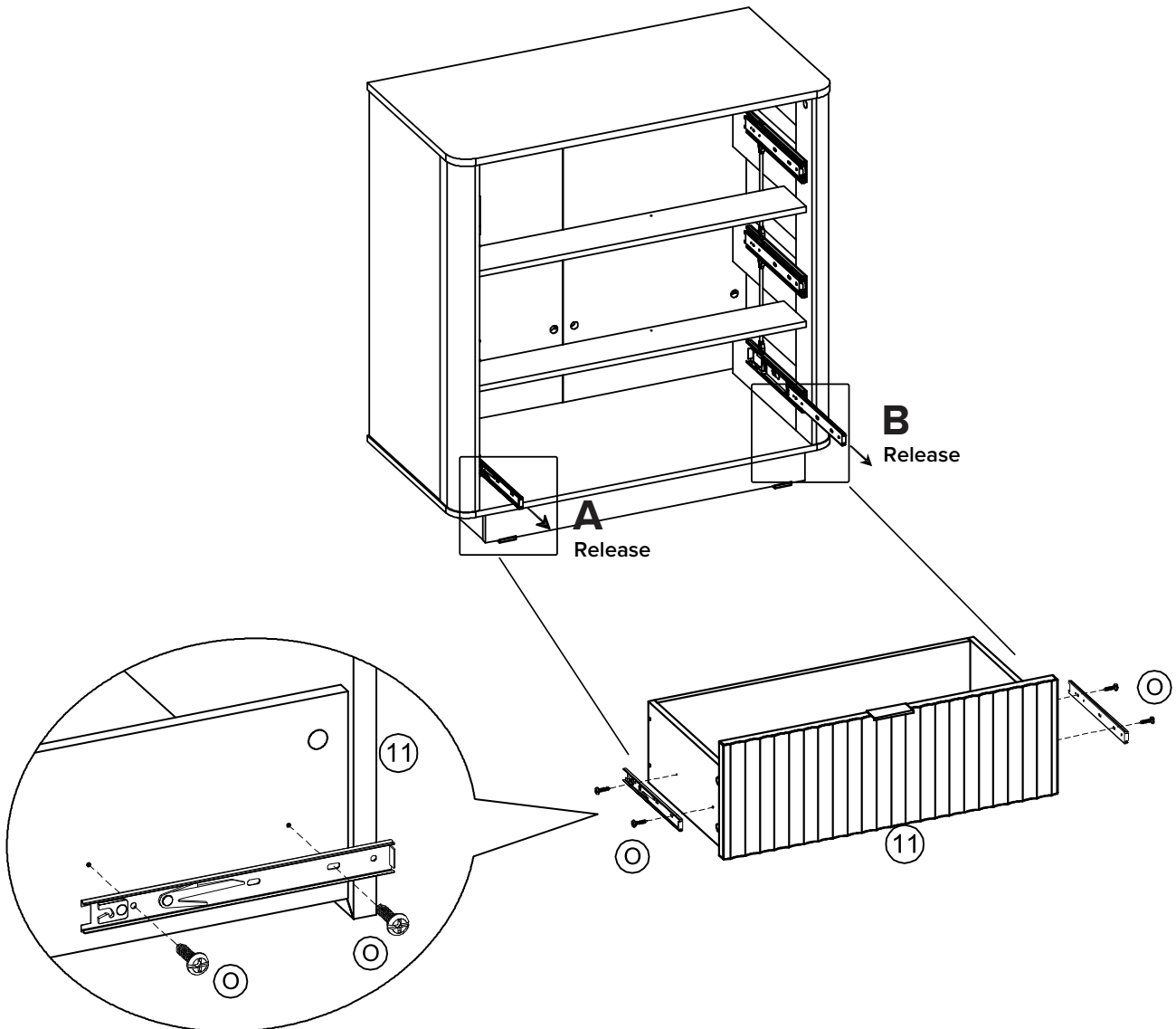
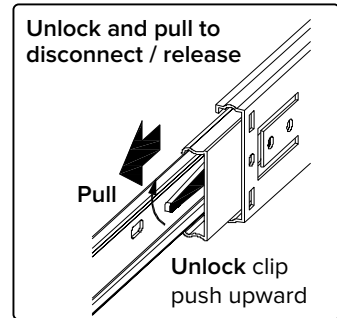
After removing drawer runner, fasten them onto the drawer's side with Screws (O).

Start with bottom drawer first.

A LEFT

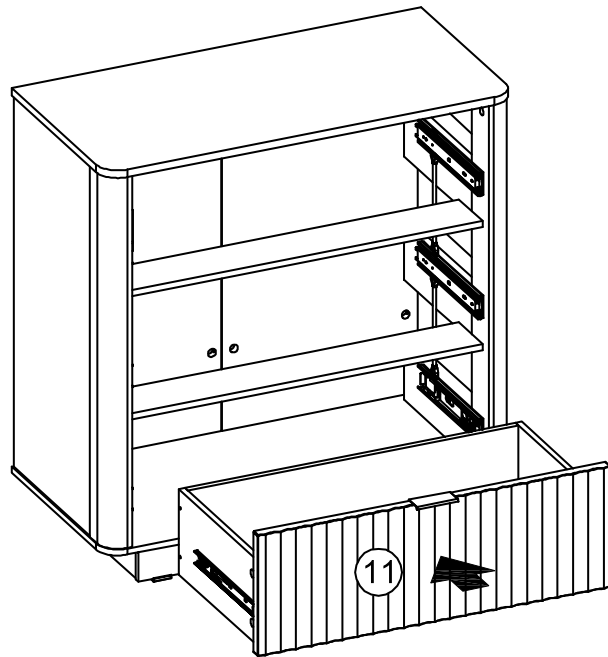
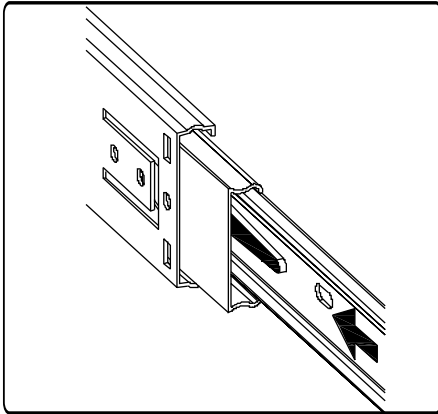


B RIGHT

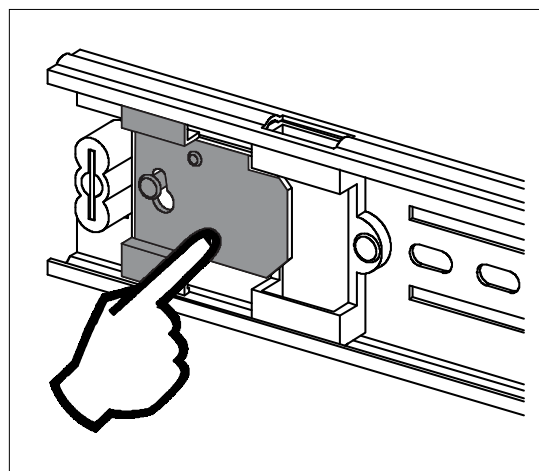
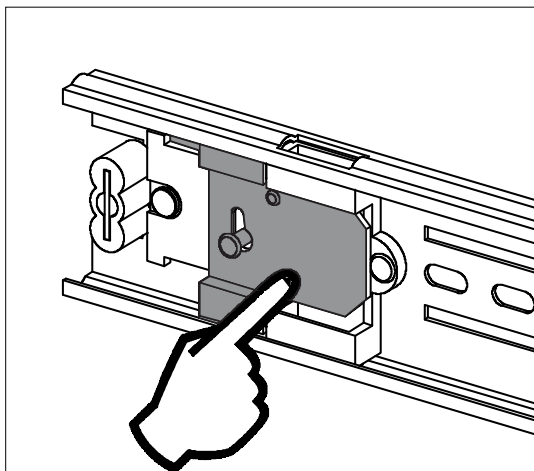


Step 18

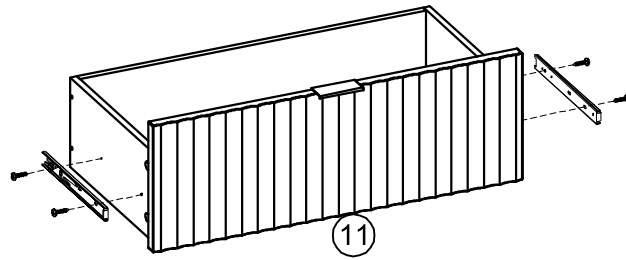
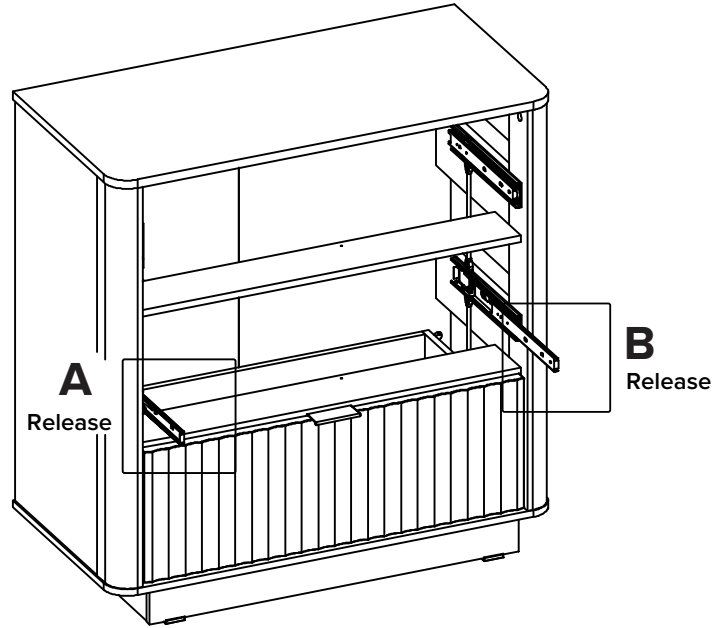
Reconnect the drawer runners to install the drawers to the dresser.



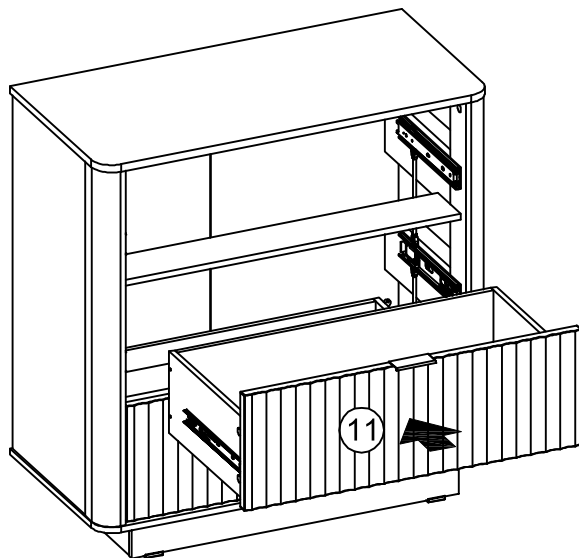
Troubleshoot:
If the drawer cannot be push in,
please check the correct position of
endlock plastics as illustrated below.



Repeat Step 17



Repeat Step 18

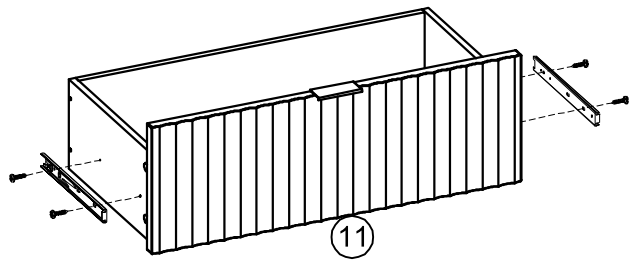
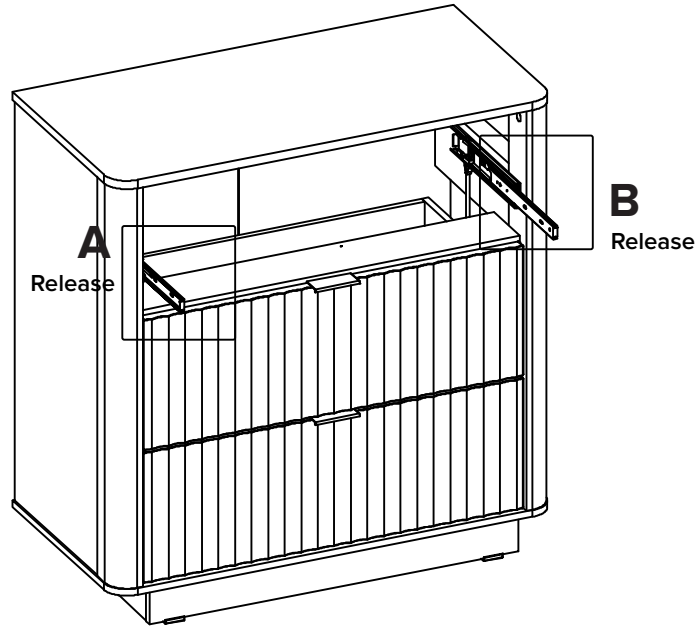


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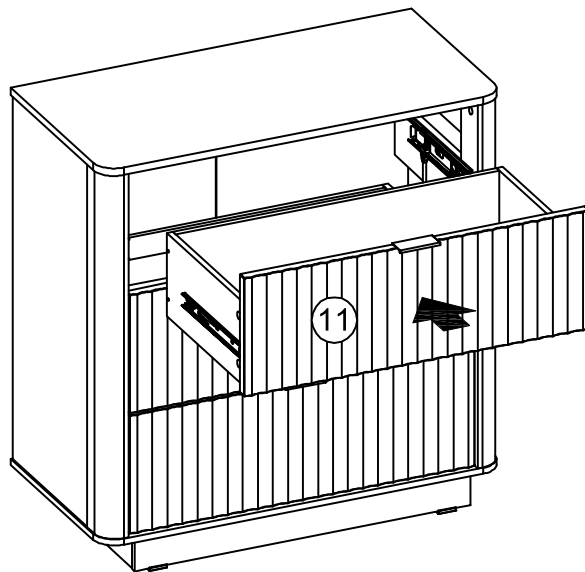


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Repeat Step 17



Repeat Step 18



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Watch demo video at:
<https://bit.ly/3yGX4jW>

Step 19

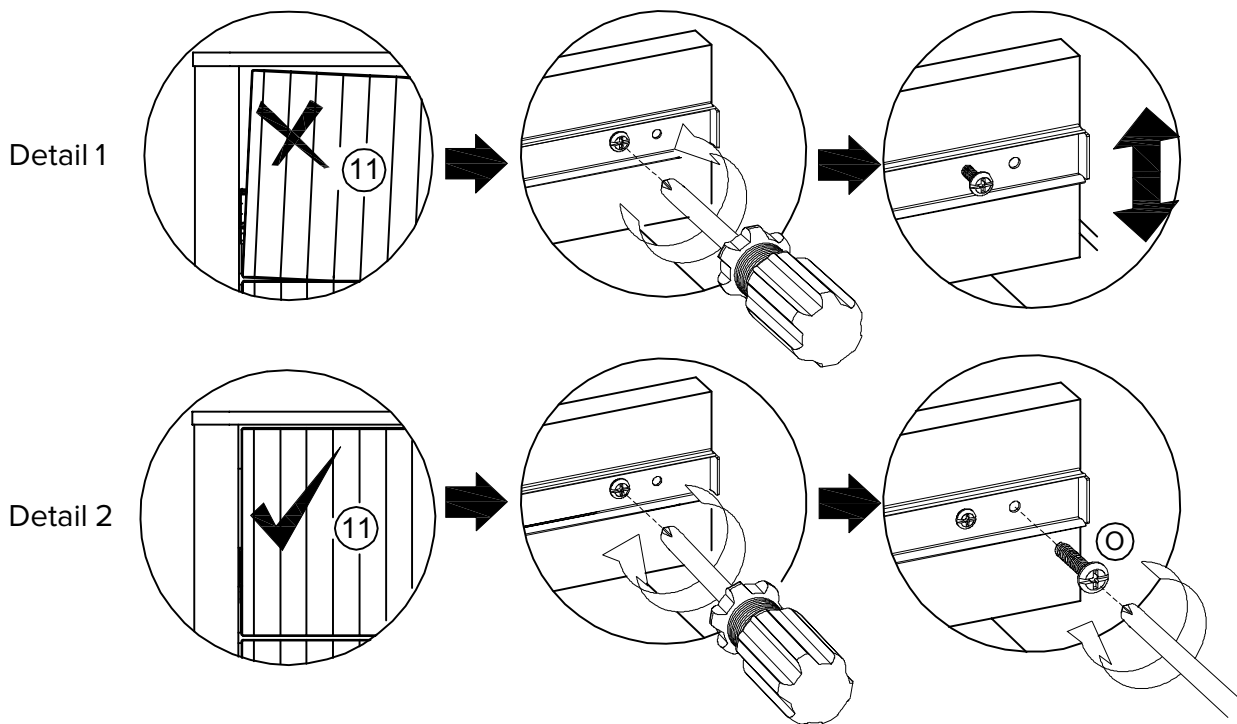
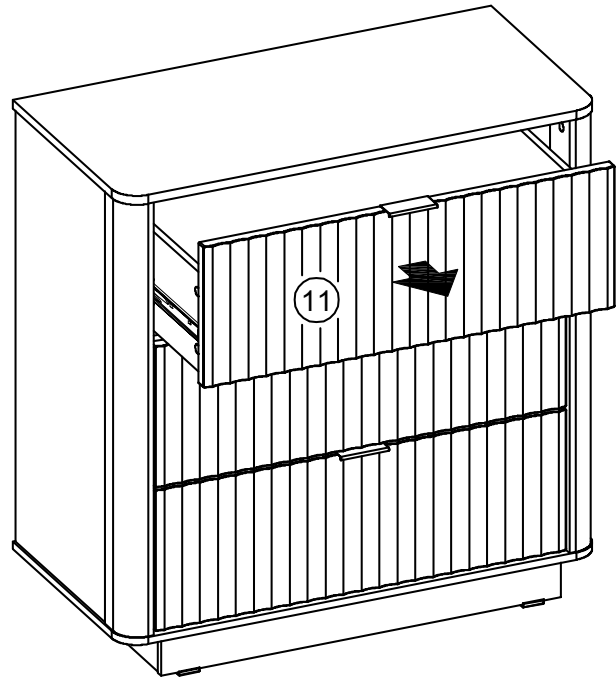
Adjust the drawer runners, if required.

Detail 1:

In the event of misaligned Drawer or Drawer hit the bottom panel. To adjust gaps around the Drawer, first pull out the Drawer, do not remove. Loosen screws (O) on the drawer runners and adjust. Drawer Runners in an up or down direction.

Detail 2:

When the drawer front (11) are correctly aligned, re-tighten screws (O) on the runners. Lock the runners in place by fastening additional Screw (O) to each runner as shown.



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Watch demo video at:
<https://bit.ly/3yGX4jW>

Step 20

Anti-tip Kit

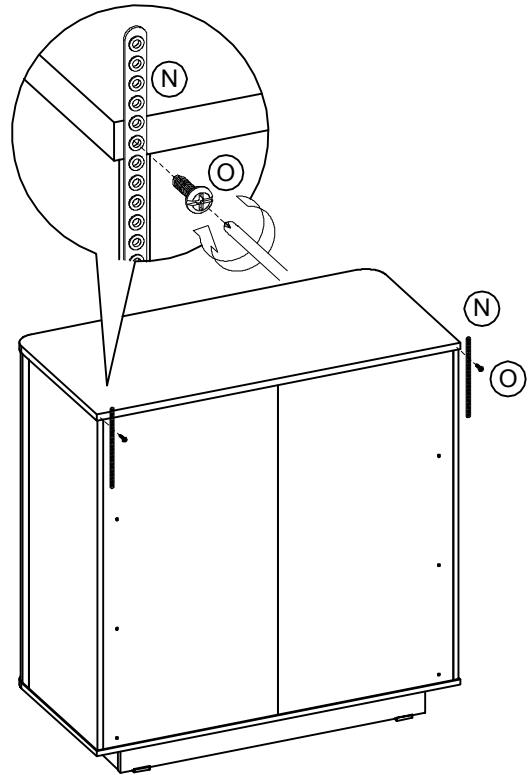
To prevent injury and property damage from unexpected tipping of furniture, we highly recommend installation of the anti-tip kit included with this product.

Check periodically the screw and change the screw position if it start to lose.

Fasten Wall Tipping (N) to Top Panel with Screws (O). With help, move the product into position.

Mark fixing hole on wall and remove product. Where necessary, drill holes and mount hardware.

Reposition product and fix using hardware recommended.



Please seek professional advice if unsure of wall constructions.

Properly fixing furniture to your wall will depend on the wall material: concrete, drywall, masonry, or wood will require the appropriate hardware.

Wall anchor is not provided, please source the right wall anchor according to the wall type.

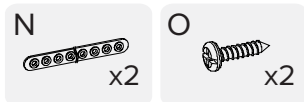
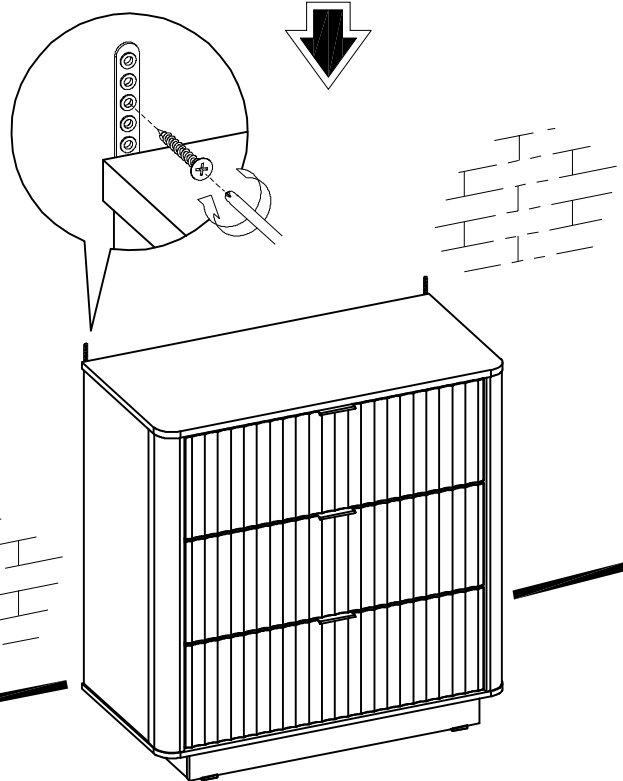
Please consult with your local hardware store to ensure you are using the correct hardware for your wall type.



This anti-tip kit is not a substitute for proper adult supervision. This anti-tip kit may provide protection against tipping furniture.

Teach and do not allow children to climb on furniture or drawers. Always keep the heavy load at the bottom of the drawer. Do not put toys or objects on the top of dresser that can attract children to climb.

By installing anti-tip kit, you acknowledge that you are fully aware of the safety requirement and accept to adhere to it. Illustrations in this guide are for reference only and may be slightly different from the actual object.

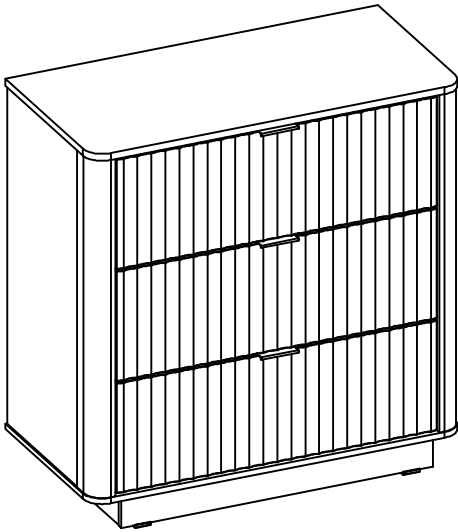


Missing parts? Or feeling stuck?
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Finished!



Congratulations, you have made it through the assembly process! We're almost there! ☆

Please perform following checks to ensure assembly is properly done.

- Ensure all legs frame are fully tightened, please refer to Step 11.
- If the drawer gap is misaligned, please refer to Step 23.
- Due to safety reason, only one drawer can be opened at any time. This is to prevent the dresser from tipping over.

Move your Mopio product carefully, with 2 people lifting it to the preferred location. Clean the product with a dry cloth. You are all set!

Enjoy your fresh and updated living space thanks to the addition of your new Mopio product!



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Care

Instructions

Your furniture, if treated with respect and love, will last you a long time. Each piece requires light maintenance to maximize its longevity.

Few quick tips before using this product:

1. Recommended weight limit for the top is 40 lbs and 15 lbs for each of the shelf compartment.
2. Avoid uneven weight distribution for long time as it may cause damage to the product shape.
3. Drawers might not slide smoothly when dresser is overloaded by weight.
4. Check and tighten the camlock and screw periodically as it may loose over the time.
5. Check anti tipping screw periodically, change the screw position if it start to lose.

How to take care of it?

1. Avoid direct sunlight or use curtains or blinds to limit the sun exposure to the product.
2. Clean the product regularly with a dry, soft cloth.
3. Avoid using abrasive or liquid cleanser.
4. Avoid placing hot objects onto the top surface.
5. Spillage may damage the surface. Clean immediately with a dry cloth.
6. We recommend using placemats or coasters underneath glasses, cups, bowls or plates to prevent scratches to the table surface.

Follow the care instructions and look after your furniture, in return, your furniture will look after you.

We hope to see you soon!

Frequently Asked Questions

1. What should I do if my product received is incomplete?

Mopio products are flat packed and come in separate boxes. Once your order has dispatched and been sent with Fedex, you will receive an email with tracking information. Please note that Fedex may deliver your boxes in separate deliveries. Kindly follow the tracking information, allowing all boxes to be received before starting assembly. If you need further assistance on deliveries tracking, feel free to reach out to us at www.mopio.com#chat or help@mopio.com.

2. What should I do if my shipment is damaged or products received are defective?

We're sorry to hear that! Please email us at help@mopio.com or chat with us at www.mopio.com#chat and provide a detailed description of the damage, as well as photos (or videos, where appropriate) showing the damage. We will do our best to resolve the issue as soon as possible.

3. Can replacement parts be ordered?

Yes. Simply write to our customer service team at help@mopio.com or chat with us at www.mopio.com#chat, let us know your order ID and we will be happy to assist further.

4. Who do I contact for repair queries?

You may write to us at help@mopio.com specifying your queries and we will be able to assist you further.

5. What warranty do you offer for your products?

You'll just need to submit your warranty registration upon receiving product at www.mopio.com/warranty/register and it comes with one year warranty period. You can print a copy of your order from Order Details in Amazon and upload it as your proof of purchase. More details can be found in **Warranty section**.

6. How do I claim my warranty?

Easy! Just email us at help@mopio.com and provide a detailed description of the fault as well as photos.

7. What should I do if I want to return the product?

We offer 30-day return policy upon product received. To initiate a return request, please message us through Amazon or contact our customer service team at help@mopio.com or www.mopio.com#chat with your reason of returning so we can facilitate the request and assist you further. For more details on the return policy, please refer to **Return section**.

Warranty & Return

1 YEAR LIMITED WARRANTY STATEMENT FOR MANUFACTURING DEFECTS

Please read this limited warranty carefully. To maintain your warranty, you will need to comply with the conditions stated here. This warranty is for manufacturing defects only and does not cover damages as a result of misuse.

1. Please be sure to register your product at www.mopio.com/warranty/register to receive up to date warranty and product information.
2. Your new product comes with 1-year warranty against manufacturing defects. The warranty starts on the date of purchase. No warranty will be honoured without an original sales receipt. The warranty and financial responsibility of the manufacturer only applies to the products itself.
3. Manufacturing defects include circumstances where the product has broken under normal use and no longer provides proper support. In the event you encounter a manufacturing defect, please stop using this product immediately and contact customer service.
4. This warranty applies only when the product has been properly used by consumers who purchased the product from authorized channels as a new product. Proper use means using the product on a level surface where all legs touch the floor with an equal distribution of weight. Proper use also means that the product was not abused by the consumer, as defined by the manufacturer. This warranty does not constitute agreement to replace other parts.
5. If the product fails due to manufacturing defects, the manufacturer will repair or replace at its discretion and reserves the right to substitute comparable materials or models and does not guarantee that the replacement part will match existing pieces.
6. In the event the product needs to be inspected by the manufacturer to determine a warranty claim, the transportation cost or removal cost is borne by the consumer.

MOPIO'S 30-DAY RETURN POLICY

We believe you will be thrilled with your purchase from Mopio. That's because we go out of our way to ensure that products are designed and built to be just what you need. We understand, however, that sometimes a product may not be what you expected it to be. In that event, we invite you to review the following terms related to returning a product.

The Return

Returns are to be made within 30 days of the date you received the product. To initiate return request, please message us or contact our customer service team at help@mopio.com or www.mopio.com#chat with your reason of returning so we can facilitate the request and issue return authorization to you. Please note the policy is subject to the conditions below:

1. Only undamaged items in original packaging will be accepted under the Returns Policy. Any items that are not returned to us in the original packaging and/or in original condition will incur an additional handling fee (deducted from your refund). It is your responsibility to package the item sufficiently to avoid damage in transit back to us. We encourage customers to photograph the items scheduled for return and the condition of the packaging before handing over to the delivery company.
2. We will not refund a product that you have bought and received where, in our reasonable opinion, the product has: become of unacceptable quality due to fair wear and tear; misuse; using it in an abnormal way; or failure to take reasonable care.
3. We will not be able to offer standard return policy after 30-day timeframe has passed. However, our customer service team is always an email away if you require further assistance with your Mopio products.

The Refund

We will assist you to complete the return process. We will perform standard inspection upon your return is received and will send you a message to acknowledge the return if item is presenting in original condition with original packaging.

You will be refunded the full amount less return shipping cost. Please note that while shipping charges on original deliveries are subsidized, on returns the full shipping amount paid by Mopio to the delivery partner will be deducted from your refund. **All refunds will take 2 business days to process upon return acknowledgement from us, however actual fund reversal date will depend on your card company's own processing schedule.**

Kindly note, in the event of returning a defective or damaged item, **we will however absorb the shipping charges and ensure your return/exchange experience is hassle free.**

The Exchange

We put quality as one of our top priorities – we work with experienced manufacturers and have every piece of Mopio product going through strict quality control process. We want to make sure your Mopio product reaches you safe and sound, however we are happy to do an exchange in case you receive a defective or damaged product due to any unforeseen hiccups throughout the journey. Please message us or email us at help@mopio.com with proof of defect or damage, our customer service will evaluate the exchange request, and assist you throughout the process accordingly.