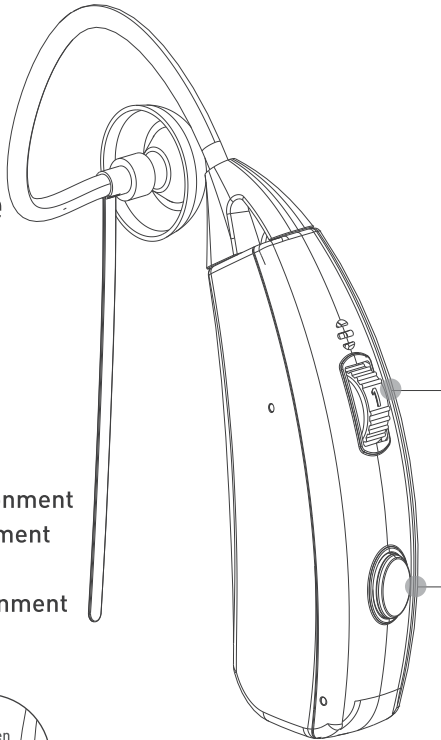


Vivtone®

Pro20

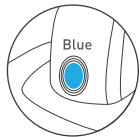
HEARING AID

User Quick Guide

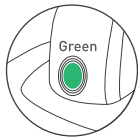


Programs (Modes)

1. Indoor normal environment
2. Indoor noisy environment
3. TV mode
4. Outdoor noisy environment



Charging



Full

Volume Control Wheel

Set to 3 for the first time user, 4 is the maximum volume.

LED Indicator

Indicate power on/off and charging status

Power On/Off

Hold for 3 seconds to turn the hearing aid on, the LED indicator will flash **GREEN** briefly. When it's on, hold for 3 seconds to turn off, the LED indicator flash **BLUE** briefly to indicate it's off.

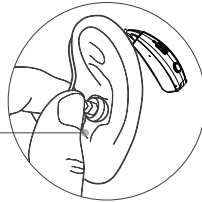
Program Switch

When it's on, press the button briefly to cycle between the 4 pre-set amplification programs. You will hear 1 to 4 beeps to indicate which program you are in (for example, 3 beeps means program 3).

Wearing

Put the hearing aid behind the ear. Insert the ear dome securely into the ear canal. The ear tube has a "retention wire" which you can position into your ear auricle to help secure the device.

Retention wire



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Trouble Shooting - Whistling

Whistling occurs when the amplified sound returns to the microphone causing a feedback loop.

To stop whistling:

1. Simply reduce the volume. Volume level 3 is recommended for the first time users.
2. Choose the proper sized dome to cover the ear canal so the amplified sound won't come out. Use the semisphere dome for the best performance.

Trouble Shooting - Weak or no Sound

1. Increase the volume.
2. **IMPORTANT!** Check if the dome or the sound tube is congested by ear wax (very common). Remove the debris from the dome and tube using the cleaning tool (comes within the accessories box).

Trouble Shooting - Tube is too Short

If you are taller than 6 feet you might feel the slim tube is too short for you. We do provide longer sound tube upon request. Please contact us and we will send you longer tubes for free.