

USER MANUAL

Sensley S02



Read before use

Thank you for choosing our hearing devices!
Before using the device, please read the following matters carefully.

1. Application: The hearing device is intended to amplify and transmit sound to the ear and thereby compensate for mild to severe impaired hearing.
2. Before using your hearing device for the first time, it is recommended that you charge it for 2 hours.
3. The hearing device apply without earplugs.
4. Use 4-8 weeks to adapt quality sound with your new hearing device. The more you wear them, the more comfortable your ears feel it.

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What included



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Know the device

Device:



Charger case:



① Multi-function finger touch button

For Manually turn on/off
Press the button and hold for around 7 seconds, the light comes on green 3 times indicating turn on/off.

For Volume adjusting
Short press the button to adjust sound volume

- ② Microphone input/indicator light
- ③ Charging port
- ④ Charging indicator light
- ⑤ Type-C port

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How to charge

Step 1: Charging the charger case

1. Plug in the wall charging unit/power bank/computer, insert the included Type-C cable, and plug them into your charger case to charge them.



2. About indicator lights

🔦 Blinking blue light= Charging

🔦 Stable blue light= Fully charged



1-2 hrs
Charging time



3-4 times for 2 devices
Working time

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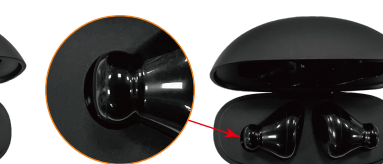
Step 2: Charging the devices

Place your hearing aids into the charger case. (Make sure the light is on, to make sure the charger case is working.)

Stable White light= Charging Light off= Fully charged



1-2 hrs
Charging time



17-19 hrs
Working time

(Tips: The fully charged case can charge 2 devices for 3~4 times.)

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Use the device

How to wear the hearing devices

1. The hearing devices apply without earplugs.
2. Gently insert the hearing devices into the ear.



How to turn ON/OFF your hearing device

1. Turn ON/OFF Automatically
Turn ON: When taking the hearing devices out of the charger case, the indicator light on side of the device flashes green 3 times indicating auto turn ON.
Turn OFF: When putting them back in the charger case, they turn OFF automatically and are in charging status.



AUTO ON



AUTO OFF

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2. Turn ON/OFF Manually

Press and hold the button for around 7 seconds, the indicator light flashes green 3 times indicating turn ON/OFF.



Manually ON/OFF

Adjusting sound volume

Short press multi-function finger touch button to increase/decrease volume. You hear 'Beep Beep' after each press of the button. When you hear 'Beep Beep Beep', means it reaching the maximum volume.



Tips: The hearing devices have memory setting to keep the previous volume after turning OFF.

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Maintenance

Keep your hearing aid and charger case clean. Heat, moisture and foreign substances can result in poor performance.

1. Wipe daily with tissue.
2. Clean regularly with cleaning brush to remove debris. Use the cleaning brushes to remove debris blocking the microphone.
3. Avoid physical shock like dropping your hearing aids on a hard surface.
4. Avoid exposure to moisture or heat and store in a cool, dry place.
5. Never use water, solvents, cleaning fluids or oil to clean your hearing aid.
6. Charging contacts should always be kept clean and dry.
7. Do not take apart your hearing aids or insert the cleaning tools inside them.
8. When not in use, place your hearing aids in the charger case to store.
9. Away from direct sunlight or heat to avoid extreme temperatures.

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Troubleshooting

Symptom	Possible cause	Solution
Not loud enough	Volume may be turned down	Turn up the volume
	Low power or power off	Recharge
	Hearing instrument may not be turned on	Turn on hearing instrument
	Microphone is blocked with debris	Clean both microphone and receiver with brush

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Symptom	Possible cause	Solution
Whistling	Too high volume	Turn down your hearing aid volume
	Too much earwax	Get your ears cleaned
	Something interference	Don't put the finger, mobile phone or other things close to the microphone on the device

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Technical parameter

Product Parameters	
Maximum Sound Output	≤115dB+3dB
Average Sound Output	113dB±4dB
Maximum Sound Gain	35dB±5dB
Average Sound Gain	30dB±5dB
Equivalent Input Noise	≤29dB+3dB
Frequency Range	200Hz~5000Hz
Total Harmonic Wave Distortion	≤5%
Battery	Lithium battery
Working Current	≤5mA
Single Device N.W.	3.45g (0.008lb)

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Working Conditions

- a) The Environment Temperature: -10 C~40 C
 - b) Relative Humidity: ≤80%
 - c) Atmospheric Pressure: 86kPa~106kPa
 - d) Operating Voltage: DC 3.7V
- Device Safety Level: ⚠ Type B Applied Part

Contact us

If you meet any problems with your device, please contact us by email: support@autiphon.com.

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